

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By jcruz	Report Date 05/08/2017	Last Updated 05/08/2017	Reg-Zn-Dst [REDACTED]	Dealer 040587
Section Electrical	Sub Section Power Seats				
VIN JF2SJADC7GH [REDACTED]	Engine # --	Trans # --	Mileage 10518		
Failure Code [REDACTED]	Failure Date 05/01/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

CS Passenger air bag shuts off while driving for about 5 minutes with occupant in front passenger seat and information indicator light comes on.

Technician's Findings and Repair

Technician verified customer complaint and proceeded with trouble tree diagnosis. TT diagnosis indicated to replace the occupant classification sensor / seat base. This vehicle only has code b1650. Technician requested that FSE verify trouble tree information while visiting retailer and FSE proceeded to follow the technician as he did step by step trouble tree diag. FSE recommended replacement of OCS and seat base as per the part numbers on parts list. Technician Issued TL1-[REDACTED] - FSE updated / Closed Case. Parts have been ordered.

Attachments

[REDACTED]

VIN Remainder JF2SJADC7GH [REDACTED]	Warranty Start Date 07/02/2016	Production Date 04/20/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF

Color

Options

Emission Spec

Turbo

WHC

13

C

N

Engine Size

Original Trans #

2.5

