

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By kdot4532	Report Date 03/01/2017	Last Updated 03/01/2017	Reg-Zn-Dst [REDACTED]	Dealer 140560
Section Body and Paint	Sub Section Seats				
VIN JF2SJAJC3HH [REDACTED]	Engine # --	Trans # --	Mileage 1733		
Failure Code [REDACTED]	Failure Date 02/27/2017	Failed Part # 64139SG160LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident Injury N	Death N	Property Damage N
DTC Code(s) B1760, B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

CUSTOMER STATES IF HER HUSBAND IS SITTING IN THE FRONT PASSANGERS FRONT SEAT WHEN IT IS STARTED THE AIRBAG LIGHT WILL SHOW OFF, IF SHE STARTS THE VEHICLE AND THEN HE GETS IN IT SEEMS TO WORL OK. PLEASE CHECK AND ADVISE

Technician's Findings and Repair

INSPECTED FOR CUSTOMER CONCERN OF THE VEHICLE PASSENGER SIDE AIR BAG LIGHT W=ONT TURN ON WHEN CAR IS TURN ON AND CUSTOMER IS SITTING IN SEAT AND WILL WORK WHEN CAR IS ON THEN CUSTOMER SEAT ON FOUND CODE B1760 OCCUPATION SENSOR MAT AND B1650 DETECTION SYSTEM MALFUNCTION CALLED TECH LINE CASE# [REDACTED] TOLD ME TO REPLACE SEAT BOTTOM

Attachments

No Attachments Found

VIN Remainder JF2SJAJC3HH [REDACTED]	Warranty Start Date 11/11/2016	Production Date 09/21/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFI
Color WHC	Options 21	Emission Spec C	Turbo N
Engine Size 2.5	Original Trans # [REDACTED]		