

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By atew	Report Date 11/22/2016	Last Updated 11/22/2016	Reg-Zn-Dst [REDACTED]	Dealer 401120
Section Body and Paint	Sub Section Seats				
VIN JF2SJAEC1H [REDACTED]	Engine # --	Trans # --	Mileage 5078		
Failure Code [REDACTED]	Failure Date 10/04/2016	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number --	Rollover N	Fire N	Accident N	Injury N	Death N
					Property Damage N
DTC Code(s) B1795					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states that SRS light is coming on. Customer also stated that the passenger seatbelt light is coming on when no one is sitting in the passenger seat. Technician pulled codes and reported DTC b1795 ECU internal Circuit fault. Tech checked powers and grounds and all circuits checked out good.

Technician's Findings and Repair

Technician replaced passenger seat bottom cushion and frame and issue was resolved. Tech test drove with the customer and no further issues were reported.

Attachments

No Attachments Found

VIN Remainder JF2SJAEC1H [REDACTED]	Warranty Start Date 08/06/2016	Production Date 06/16/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color ISM	Options 13	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5

