

CUSTOMER #: [REDACTED]

28218

PUENTE HILLS SUBARU

17801 Gale Avenue
 City of Industry, CA 91748
 Phone: (626) 626-4800
 Fax: (626) 626-4880
 www.puentehillssubaru.com

ACCOUNTING

DUPLICATE 1
 PAGE 1

WEST COVINA, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED]

** PRE-INVOICE **
 SERVICE ADVISOR:

1148 BRIAN MCBRIDE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	14	SUBARU FORESTER	JF2SJAJC4EH [REDACTED]	[REDACTED]	6559/6581	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19SEP13 DD			17:00 06DEC13		130.00	CASH	06DEC13

R.O. OPENED	READY	OPTIONS:
10:14 06DEC13	16:01 06DEC13	

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES RATTLL FROM CENTER OF DASH AREA AT BASE OF WINDSHILED WHEN DRIVING OVER BUMPS (LIKE A SPEED BUMP) - CHECK & ADVISE

CONCERN CODE:

60SUZ DASH COVER MOUNT LOOSE

100883 W 0.00 1.40 3500 15540 155.40 155.40

0 0 TPARTS

3500 15540 TLABOR

6559 DASH COVER MOUNT LOOSE AT BASE OF WINDSHILD ON LEFT SIDE
 INSTALLED FOAM AT DASH COVER MOUNT BEHIND LEFT FRONT SPEAKER AREA -
 TEST DROVE AFTER REPAIRS - TEST DRIVE GOOD. (JS - FSE) B911-001 1.0 -
 C911-031 .4 - F/C YFC-03

B CUSTOMER STATES DRIVER'S WINDOW DOES NOT STOP WHEN PUSHING BUTTON DOWN LIKE THE SUN ROOF OPERATES - CHECK & ADVISE

CONCERN CODE:

51SUZ NORMAL OPERATION

100883 W 0.00 0.00 0 0 0.00 0.00

0 0 TPARTS

0 0 TLABOR

6559 NO FAULT FOUND NORMAL OPERATION - EXPLAINED OPERATION TO CUSTOMER - NO REPAIRS ATTEMPTED (JS - FSE)

C CUSTOMER STATES AIR BAG OFF WARNING LIGHT COMES ON WHEN PASSEGER IS RIDING IN RIGHT FRONT SEAT AT TIMES - CHECK & ADVISE

CONCERN CODE:

51SUZ NORMAL OPERATION

100883 W 0.00 0.00 0 0 0.00 0.00

0 0 TPARTS

0 0 TLABOR

6559 SYSTEM OPERATION AS DESIGNED SEAT COVERS INSTALLED ON FRONT SEATS. NO CODES IN SYSTEM. WORKS AS PER DESIGN AND INTENT WITH OUIT SEAT COVER. RECOMMEND REMOVAL OF SEAT COVER. NO REPAIRS ATTEMPTED (JS - FSC)

D CUSTOMER STATES WINDOWS SCREECH WHEN ROLLING DOWN AT TIMES (SEEMS TO BE COMING FROME THE SIDE CHANNELS THAT THE GLASS RUNS IN) - CHECK & ADVISE

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressly or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X _____
 CUSTOMER SIGNATURE

Notice to Consumer: Please read important information on back.

CUSTOMER #: [REDACTED]

28218

PUENTE HILLS SUBARU

17801 Gale Avenue
City of Industry, CA 91748
Phone: (626) 626-4800
Fax: (626) 626-4880
www.puentehillssubaru.com

ACCOUNTING

DUPLICATE 1
PAGE 2

WEST COVINA, CA [REDACTED]

HOME: [REDACTED] ** PRE-INVOICE **

BUS: CELL: SERVICE ADVISOR: 1148 BRIAN MCBRIDE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	14	SUBARU FORESTER	JF2SJAJC4EH [REDACTED]	[REDACTED]	6559/6581	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19SEP13 DD			17:00 06DEC13		130.00	CASH	06DEC13

R.O. OPENED	READY	OPTIONS:									
10:14 06DEC13	16:01 06DEC13										
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL

CONCERN CODE:
 61SUZ UNABLE TO DUPLICATE
 100883 W 0.00 0.00 0 0 0.00 0.00
 1 MSA5M1422K 2014 FOR NAV
 SD CARD UPDA 13672 19141 0 191.41 191.41 191.41
 13672 19141 TPARTS
 0 0 TLABOR

6559 NO NOISES FOUND DURING INSPECTION DRIVERS SIDE FRONT & REAR
 WHEN ROLLING DOWN - MOSTLY WHEN WET - UNABLE TO DUPLICATE. OPERATING AS
 PER DESIGN AND INTENT - NO REPAIRS ATTEMPTED. (JS - FSC)
 B CHECK AND ADJUST TIRE PRESSURES PER CARB REQUIREMENTS
 CAUSE: CHECK AND SET TIRE PRESSURES TO SPECIFICATION
 CONCERN CODE:

TP CHECK AND ADJUST TIRE PRESSURES PER CARB
 REQUIREMENTS
 100883 W 0.00 0.00 0 0 0.00 0.00
 0 0 TPARTS
 0 0 TLABOR

6559 SET TIRE PRESSURES TO 36 PSI FRONT & 34 PSI REAR.
 F** CUSTOMER REQUESTS F-10 AUDIO/NAV UPDATE PER TSB 15-166-13R
 CONCERN CODE:

52 CUSTOMER REQUESTS F-10 AUDIO/NAV UPDATE PER
 TSB 15-166-13R
 100883 W 0.00 0.30 750 3330 33.30 33.30
 0 0 TPARTS
 750 3330 TLABOR

6559 "AHA" AUDIO/NAVE UPDATE PERFORMED AUDIO UPDATE AS PER TSB
 15-166-13R - A067-330 .3 - F/C ZPP-48
 G** CUSTOMER CALLED AFTER DROPPING OFF VEHICLE - STATED PLASTIC TRIM AT
 BOTTOM RIGHT CORNER OF WINDSHIELD IS LOOSE - CHECK & ADVISE

CONCERN CODE:
 61SUZ INTER/EXTER TRIM
 100883 W 0.00 0.00 0 0 0.00 0.00
 0 0 TPARTS

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressly or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

X _____
 CUSTOMER SIGNATURE

Notice to Consumer: Please read important information on back.

CUSTOMER #: [REDACTED]

28218

PUENTE HILLS SUBARU

17801 Gale Avenue
City of Industry, CA 91748
Phone: (626) 626-4800
Fax: (626) 626-4880
www.puentehillssubaru.com

ACCOUNTING

DUPLICATE 1
PAGE 3

WEST COVINA, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

** PRE-INVOICE **

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1148 BRIAN MCBRIDE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	14	SUBARU FORESTER	JF2SJAJC4EH [REDACTED]	[REDACTED]	6559/6581	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19SEP13 DD			17:00 06DEC13		130.00	CASH	06DEC13

R.O. OPENED	READY	OPTIONS:
10:14 06DEC13	16:01 06DEC13	

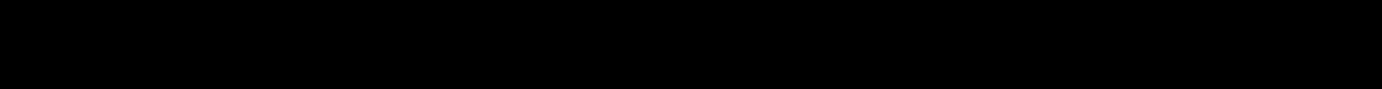
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

0 0 TLABOR

6559 FOUND TRIM LOOSE RE-SECURED LOOSE TRIM AT BASE OF WINDSHIELD ON RIGHT SIDE OF COWL.

THANK YOU, PLEASE CALL BRIAN
IF YOU HAVE ANY QUESTIONS.
HAVE A GREAT DAY.

ACCOUNT SALE COST CONTROL ACCOUNT SALE COST CONTROL



COST, SALE, & COMP TOTALS 17922 38011 0

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either expressly or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

X _____
CUSTOMER SIGNATURE

Notice to Consumer: Please read important information on back.

