

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By rste2245	Report Date 04/29/2013	Last Updated 04/29/2013	Reg-Zn-Dst [REDACTED]	Dealer 070578
Section Electrical	Sub Section Power Seats	Trans # --	Mileage 4487		
VIN JF2SJAEC7E [REDACTED]	Engine # --	Failed Part # --	Technician Duplicated Condition? Y		
Failure Code [REDACTED]	Failure Date 04/29/2013	Fire N	Accident N	Injury N	Death N
R/O Number [REDACTED]	Rollover N	Property Damage N			
DTC Code(s) --					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

PASSENGER AIR/BAGSEAT SENSOR IS VERY SENSITIVE , A PIECE OF MAIL OR A CELL PHONE WILL TURN THE SEAT BELT WARNING LIGHT ON

Technician's Findings and Repair

I TESTED ANOTHER VEHICLE TO CHECK THAT THE SENSITIVITY IS NORMAL ANOTHER VEHICLE DOES THE EXACT SAME THING , THE SEAT IS WORKING AS DESIGNED . THER IS NO MALFUNCTION AT THIS TIME BUT I THOUGHT I WOULD REPORT A CUSTOMER COMPLAINT . AT THIS TIME THE CUSTOMER HAS BEEN TOLD THAT IT IS A NORMAL CONDITION

Attachments

No Attachments Found

VIN Remainder JF2SJAEC7EH [REDACTED]	Warranty Start Date 03/15/2013	Production Date 01/24/2013	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2014	Model Code EFF
Color DGM	Options 02	Emission Spec C	Turbo N
Engine Size 2.5	Original Trans # [REDACTED]		