

Quality Monitoring Report



QMR Id QMR1- [REDACTED]	Created By ttek7533	Report Date 09/05/2019	Last Updated 09/05/2019	Reg- Zn- Dst [REDACTED]	Dealer 402787
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Section Electrical	Sub Section SRS Airbag & Pretentioners
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VIN JF2SJAGC7H [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 31675
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Failure Code [REDACTED]	Failure Date 09/05/2019	Failed Part # 64139SG060LL	Technician [REDACTED]	Duplicated Condition? Y
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R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N	Property Damage N
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DTC Code(s)
B1760

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint
CUSTOMER STATES AIRBAG LIGHT COMES ON.

Technician's Findings and Repair
FOUND CODE FOR ODS SENSOR MAT. FOLLOWED DIAGNOSIS AND FOUND SEAT BOTTOM NEEDED TO BE REPLACED. REPLACED SEAT BOTTOM AND VERIFIED CODES WERE GONE. REPLACING SEAT BOTTOM CORRECTED THE ISSUE. BEEN SEEING QUITE A FEW OF THESE HAVING THE SAME ISSUE IN RECENT WEEKS.

Attachments
No Attachments Found

VIN Remainder JF2SJAGC7HH [REDACTED]	Warranty Start Date 06/23/2017	Production Date 04/11/2017	Car Line Forester
Original Engine # 6 [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color DGM	Options 14	Emission Spec C	Turbo N
Engine Size 2.5	Original Trans # [REDACTED]		

