

Quality Monitoring Report



QMR Id QMR1 [REDACTED]	Created By afil2042	Report Date 08/13/2019	Last Updated 08/15/2019	Reg- Zn- Dst [REDACTED]	Dealer 010270
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJARC5HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 34596		
Failure Code [REDACTED]	Failure Date 08/13/2019	Failed Part # 64139SG160LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint

CUSTOMER STATES AIR BAG LIGHT ON

Technician's Findings and Repair

TECH SCANNED FOR CODES, FOUND B1760 OCCUPANT DETECTION SENSOR MAT. TECH CHECKED SEAT, FOUND DRY AND NO WATER STAINING, CHECKED CONNECTIONS, FOUND OK, DETERMINED FAILURE OF RIGHT FRONT OCCUPANT DETECTION MAT.

Attachments

No Attachments Found

VIN Remainder JF2SJARC5HH [REDACTED]	Warranty Start Date 08/03/2017	Production Date 01/21/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFI
Color DGM	Options 23	Emission Spec C	Turbo N
Engine Size 2.5	Original Trans # [REDACTED]		

Additional Comments

(08/15/2019 14:09:02 - [REDACTED] TECH REPLACED PART #: 64139SG160LL, CUSTOMER COMPLAINT NOW RECTIFIED.