

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



<b>QMR Id</b> QMR1- [REDACTED]	<b>Created By</b> afil2042	<b>Report Date</b> 08/08/2019	<b>Last Updated</b> 08/08/2019	<b>Reg- Zn- Dst</b> [REDACTED]	<b>Dealer</b> 010270
<b>Section</b> Electrical	<b>Sub Section</b> SRS Airbag & Pretentioners				
<b>VIN</b> JF2SJAGC1H [REDACTED]	<b>Engine #</b> [REDACTED]	<b>Trans #</b> [REDACTED]	<b>Mileage</b> 33214		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 08/08/2019	<b>Failed Part #</b> --	<b>Technician Duplicated Condition?</b> Y		
<b>R/O Number</b> 1 [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
<b>Property Damage</b> N					

**DTC Code(s)**

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<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> [REDACTED]
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**Customer's Description of Complaint**

CUSTOMER STATES AIR BAG LIGHT IS ON

**Technician's Findings and Repair**

TECH SCANNED FOR CODES, FOUND B1650 OCCUPANT DETECTION SYSTEM MALFUNCTION AND B1760 OCCUPANT DETECTION SENSOR MAT. TECH CHECKED CONDITION OF PASSENGER SEAT, FOUND DRY AND NO STAINING, CHECKED FOR POOR CONTACT OF CONNECTORS, FOUND OK, CHECKED AIR BAG REAR HARNESS, FOUND OK, CHECKED OCCUPANT DETECTION HARNESS, FOUND OK. TECH HAS REPLACED OCCUPANT DETECTION SYSTEM FOR PASSENGER SIDE PER SUBARU INSTRUCTIONS, CLEARED CODE.

**Attachments**

No Attachments Found

<b>VIN Remainder</b> JF2SJAGC1H [REDACTED]	<b>Warranty Start Date</b> 11/03/2016	<b>Production Date</b> 09/08/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFF
<b>Color</b>	<b>Options</b>	<b>Emission Spec</b>	<b>Turbo</b>

IS1

15

C

N

**Engine Size**

**Original Trans #**

2.5

