

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1- [REDACTED]	Created By msan3827	Report Date 06/28/2019	Last Updated 06/28/2019	Reg-Zn-Dst [REDACTED]	Dealer 020165
Section Electrical	Sub Section SRS Airbag & Pretensioners				
VIN JF2SJAWC6HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 18994		
Failure Code [REDACTED]	Failure Date 06/28/2019	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint

customer states passenger airbag light is on,with someone on seat still says off

Technician's Findings and Repair

scanned for codes and found b1760 and b1650,referenced bulletin 07-108-16r and went through revised diagnostics. Followed diag chart for b1760 at step 5 disconnected connector and visually checked for connection issues,upon reconnection code went to history on next key cycle.contacted techline case number [REDACTED] and was advised to try to duplicate condition again minor rust spotting on seat frame

Attachments

No Attachments Found

VIN Remainder JF2SJAWC6HH [REDACTED]	Warranty Start Date 06/14/2017	Production Date 04/19/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFJ
Color SBM	Options 34	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5

