

Quality Monitoring Report



QMR Id QMR1- [REDACTED]	Created By ewalke	Report Date 09/30/2018	Last Updated 09/30/2018	Reg- Zn- Dst [REDACTED]	Dealer 030112
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Section Electrical	Sub Section SRS Airbag & Pretentioners
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VIN JF2SJAJC0J [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 9693
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Failure Code [REDACTED]	Failure Date 09/06/2018	Failed Part # --	Technician Duplicated Condition? Y
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R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N	Property Damage N
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DTC Code(s)
B1760

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states that they got an email saying that Starlink sent them an email that the SRS System has an issue.

Technician's Findings and Repair

While I was at the Retailer the Service Manager asked me about the SRS System with the ODS Module. Stating that they Cleared the Code it did not come back is there anything that they should do? I told them based on the Techs inspection the issue appears to be that the Cushion got wet. and probably is now dried out.

Attachments

[REDACTED]

VIN Remainder JF2SJAJC0JH [REDACTED]	Warranty Start Date 10/20/2017	Production Date 05/17/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2018	Model Code JFI
Color	Options	Emission Spec	Turbo

WHC

21

C

N

Engine Size

Original Trans #

2.5

