

Quality Monitoring Report

QMR Id QMR1- [REDACTED]	Created By sspi9769	Report Date 10/17/2018	Last Updated 10/17/2018	Reg- Zn- Dst 080- 01-01	Dealer 090180
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAEC5JH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 31681		
Failure Code [REDACTED]	Failure Date 10/17/2018	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number --	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650, B1760					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

CUSTOMER STATES THAT THE AIR BAD LIGHT FOR THE PASSENGER SEAT WILL RANDOMLY GO ON AND OFF WHEN SOMEONE IS SITTING IN THE PASSENGER SEAT. STATES STARLINK HAS ALSO EMAILED HER ABOUT A FAULT IN THE SRS SYSTEM. CHECK AND ADVISE

Technician's Findings and Repair

FOUND CODES B1760, B1650, ODS SYSTEM, FOLLOWED DIAG TREE AND ADDITIONAL TSB, NO VISIBLE SIGNS OF DAMAGE, WIRING IS ALL GOOD, MONITORED LIVE DATA AND ODS HAS INTERMITTENT SIGNAL, NEEDS SEAT BOTTOM REPLACED. ORDERED COMPLETE SEAT BOTTOM, MAY BE ON BACK ORDER

Attachments

No Attachments Found

VIN Remainder JF2SJAEC5J [REDACTED]	Warranty Start Date 08/08/2017	Production Date 05/15/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2018	Model Code JFF
Color	Options	Emission Spec	Turbo

CBS

13

C

N

Engine Size

Original Trans #

2.5

