

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By abeh8375	Report Date 09/28/2018	Last Updated 09/28/2018	Reg- Zn- Dst [REDACTED]	Dealer 401191
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAGC7H [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 15417		
Failure Code [REDACTED]	Failure Date 09/28/2018	Failed Part # --	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650, B1760					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]			

Customer's Description of Complaint

CUSTOMER STATES THE AIR BAG LIGHT INTERMITTENTLY COMES ON AND OFF.

Technician's Findings and Repair

INSPECTED AND FOUND THAT NO LIGHTS ARE ON AT THIS TIME. VERIFIED THAT OCCUPANT DETECTION SYSTEM IS OPERATING AS DESIGN AT THIS TIME. SCANNED SYSTEM FOR CODES AND FOUND HISTORY CODE B1650 OCCUPANT DETECTION SYSTEM MALFUNCTION AND B1760 OCCUPANT DETECTION SENSOR MAT (WITH NO FREEZE FRAME DATA). INSPECTED PASSENGER SEAT CONNECTOR AND FOUND NO ISSUES OR CORROSION. INSPECTED PASSENGER SEAT COVERS AND FOUND IT TO BE DRY AT THIS TIME (WETNESS CAN CAUSE ERRANT CODES TO BE SET). VEHICLE IS OPERATING AS DESIGN, NO CONCERN COULD BE DUPLICATED, AND NO REPAIRS HAVE BEEN MADE AT THIS TIME.

Attachments

No Attachments Found

VIN Remainder JF2SJAGC7H [REDACTED]	Warranty Start Date 04/08/2017	Production Date 02/27/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF

Color

Options

Emission Spec

Turbo

JGM

14

C

N

Engine Size

Original Trans #

2.5

