

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1- [REDACTED]	Created By bbar6491	Report Date 09/17/2018	Last Updated 09/17/2018	Reg- Zn- Dst [REDACTED]	Dealer 030619
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJALCXJ [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 8704		
Failure Code [REDACTED]	Failure Date 08/24/2018	Failed Part # 64139SG160LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) --					
Reporter Name [REDACTED]	Reporter Email jHUDSON@wilkinsautomotive.com	Reporter Phone Number 4140 689 8090			

Customer's Description of Complaint

C/S SRS light is on

Technician's Findings and Repair

ODS rf seat bottom failure. PICS rental auth [REDACTED] [REDACTED]. Urgent: PICS states wont have part until 2 week of October 2018. Client has been in SSLP car since 8/24. Client is leaving for Florida for the winter on Oct 1, 2018. Refuses to drive car until issue is resolved. Please review, need PN sooner

Attachments

No Attachments Found

VIN Remainder JF2SJALCXJH [REDACTED]	Warranty Start Date 02/24/2018	Production Date 06/02/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2018	Model Code JF1
Color VRP	Options 22	Emission Spec C	Turbo N
Engine Size 2.5	Original Trans # [REDACTED]		