

CUSTOMER #: [REDACTED]

ACCOUNTING

**FRANK FLETCHER SUBARU**

908 Illinois Avenue  
 Joplin, MO 64801  
 (417) 625-5530  
 www.fletcherauto.com

ALBA, MO [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 176 TRAVIS JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
QUARTZ BLU	17	SUBARU FORESTER	JF2SJAGC9H[REDACTED]		17994/17997	[REDACTED]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19MAY17 DD			WAIT 31AUG18		0.00	CASH	31AUG18

R.O. OPENED	READY	OPTIONS:
09:06 31AUG18	11:03 31AUG18	SOLD-STK:47391 ENG:2.5_Liter TRN:CVT 1)YOKOHAMA 225/60/17

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
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A CUSTOMER STATES THE AIR BAG WARNING LIGHT IS COMING ON WHEN PERSON IS SETTING IN THE PASSENGER SEAT  
 CAUSE: INTERNAL FAULT INSIDE PASSENGER SIDE SEAT CUSHION SENSING MAT  
 CONCERN CODE: URD  
 B820-496 ODS CONTROL MODULE, LOAD CELL &/OR HARNESS

428	W	1.40	0.80	1320	8197		81.97	81.97			
1		64139SG060LL CUSHION AY OCCUPANT RH		47995	68564	0	685.64	685.64	685.64		
		C820-201 AIR BAG SYSTEM TESTING		428	W	0.00	0.90	1485	9221	92.21	92.21
		C303-708 CVT TORQUE CONVERTER RELEARN		428	W	0.00	0.10	165	1025	10.25	10.25
		FC: 43 PART#: COUNT:		47995	68564	TPARTS					

CLAIM TYPE:  
 AUTH CODE:

PARTS:	685.64	LABOR:	184.43	OTHER:	0.00	TOTAL LINE A:	870.07
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VERSION 1 (EMP# 428,31AUG18 10:48): 17994 PERFORMED DIAGNOSIS CODES WERE CURRENT FOUND IN OCCUPANT DETECTION CODE B1760 OCCUPANT DETECTION MATT AND IN AIRBAG I FOUND CODE B1650 OCCUPANT DETECTION MATT WENT THROUGH DIAGNOSIS TREE CHECKED CODES AND WERE CURRENT IN OCCUPANT DETECTION CHECKED PIN TENSION IN CONNECTOR BETWEEN AIRBAG MODULE AND OCCUPANT DETECTION MATT ALL GOOD THERE. CHECKED REAR AIRBAG HARNESS AND RESISTANCE IS LESS THAN 10 OHMS ALL GOOD THERE CHECKED RIGHT SIDE REAR AIRBAG HARNESS AND WAS LESS THAN 1 MEGA OHM ALL GOOD THERE. WENT AHAED AND CHECKED OCCUPANT DETECTION HARNESS VOLTAGE IS 11V SO IS GOOD THERE. SO THE FAULTY PART IS THE DETECTION MATT. REPLACED SEAT AND CUSHION AND FRAME ASSEMBLY FOR DETECTION MATT AND CLEARED CODES AND TEST DROVE WITH ANOTHER SITTING IN THE PASSENGER SEAT DETECTION MATT IS WORKING TEST DROVE FOR 3 MILES AND NO CODES ALL IS WORKING CLEARED CODES ALL GOOD AT THIS TIME. OUT MILEAGE 17997

VERSION 2 (EMP# 176,31AUG18 11:02): 17994 PERFORMED DIAGNOSIS CODES WERE CURRENT FOUND IN OCCUPANT DETECTION CODE B1760 OCCUPANT DETECTION

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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 \*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$30.00, to the Repair Order for shop supplies used in connection with this repair.  
 By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.  
 WAIVER OF TRIAL BY JURY: THE PARTIES AGREE TO WAIVE TRIAL BY JURY FOR ANY AND ALL CLAIMS, DISPUTES AND/OR CAUSES OF ACTION ARISING OUT OF OR RELATING TO, THE VEHICLE OR THIS INVOICE, INCLUDING SERVICE TO THE VEHICLE OR REPRESENTATION OR OMISSIONS REGARDING THE VEHICLE. THE PARTIES AGREE TO THIS WAIVER IN THE INTEREST OF AVOIDING, AMONG OTHER THINGS, DELAYS AND EXPENSES ASSOCIATED WITH JURY TRIALS.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

CUSTOMER #: [REDACTED]

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R.O. OPENED: 09:06 31AUG18      READY: 11:03 31AUG18  
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 1)YOKOHAMA 225/60/17

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MATT AND IN AIRBAG I FOUND CODE B1650 OCCUPANT DETECTION MATT WENT THROUGH DIAGNOSIS TREE CHECKED CODES AND WERE CURRENT IN OCCUPANT DETECTION CHECKED PIN TENSION IN CONNECTOR BETWEEN AIRBAG MODULE AND OCCUPANT DETECTION MATT ALL GOOD THERE. CHECKED REAR AIRBAG HARNESS AND RESISTANCE IS LESS THAN 10 OHMS ALL GOOD THERE CHECKED RIGHT SIDE REAR AIRBAG HARNESS AND WAS LESS THAN 1 MEGA OHM ALL GOOD THERE. WENT AHAED AND CHECKED OCCUPANT DETECTION HARNESS VOLTAGE IS 11V SO IS GOOD THERE. SO THE FAULTY PART IS THE DETECTION MATT. REPLACED SEAT AND CUSHION AND FRAME ASSEMBLY FOR DETECTION MATT AND CLEARED CODES, ALSO PERFORMED CVT TORQ CONVERTER RELEARN AFTER BATTERY DISCONNECT AND TEST DROVE WITH ANOTHER SITTING IN THE PASSENGER SEAT DETECTION MATT IS WORKING TEST DROVE FOR 3 MILES AND NO CODES ALL IS WORKING CLEARED CODES ALL GOOD AT THIS TIME. OUT MILEAGE 17997

COMPANY NAME [REDACTED]  
 COMPANY PHONE [REDACTED]  
 POLICY NUMBER TBD  
 POLICY TERM 96  
 EFFECTIVE DATE 19 MAY 2017  
 DEDUCTIBLE 100.00  
 MILEAGE LIMIT  
 BEGIN MILES 421  
 END MILES 100000  
 COMPONENTS

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
08-31-18	09:24	10:48	1.40	W	428	A	

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
42/4541	18443	2970		42/4641	68564	47995	
42/2260	87007	*****					

COST, SALE, & COMP TOTALS      50965      87007      0

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	SUBLET AMOUNT	0.00
	MISC. CHARGES *	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00

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