

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1- [REDACTED]	Created By kstu	Report Date 09/12/2018	Last Updated 09/12/2018	Reg-Zn-Dst [REDACTED]	Dealer 030130
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAEC2HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 16965		
Failure Code [REDACTED]	Failure Date 09/12/2018	Failed Part # --	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) --					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states that airbag light comes on when someone is sitting in the passengers seat.

Technician's Findings and Repair

I started interview with tech by asking if he was familiar with TSB 07-108-16R. Tech stated he was unaware. I advised tech that he needs to look it up and read it. I continued by asking tech if there were any signs of moisture in the cushion or the vehicle. Dampness, musty smell, signs of windows being left open in rain, or stains on seat. Tech advised that there were not. Vehicle has not returned since the cushion was replaced.

Attachments

No Attachments Found

VIN Remainder JF2SJAEC2HH [REDACTED]	Warranty Start Date 06/10/2017	Production Date 01/28/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color WHC	Options 13	Emission Spec C	Turbo N
Engine Size	Original Trans #		

2.5

