

Quality Monitoring Report



QMR Id QMR1- [REDACTED]	Created By pmelko	Report Date 08/19/2018	Last Updated 08/19/2018	Reg- Zn- Dst [REDACTED]	Dealer 070844
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Section Electrical	Sub Section SRS Airbag & Pretentioners
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VIN JF2SJAEC4H [REDACTED]	Engine # 415312	Trans # [REDACTED]	Mileage 201146
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Failure Code [REDACTED]	Failure Date 08/03/2018	Failed Part # 64139SG002VH	Technician Duplicated Condition? N
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R/O Number [REDACTED]	Rollover N	Fire N	Accident Injury Death N N N	Property Damage N
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DTC Code(s)
B1650, B1760, B1821

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

CS-Air Bag warning light is coming on

Technician's Findings and Repair

Case was escalated to the FSE. FSE contacted the technician and requested he perform the diagnosis outlined in SB 07-108-16R and give an update of results. FSE contacted the tech and he said the diagnosis didn't lead him to the root cause of the faults. The codes were history codes in the module. The technician said he replaced the seat because he saw stains underneath the seat cover. FSE requested SSM4 files but there none in the SSM.

Attachments

[REDACTED]

VIN Remainder JF2SJAEC4H [REDACTED]	Warranty Start Date 09/17/2016	Production Date 07/26/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color	Options	Emission Spec	Turbo

ISM

13

C

N

Engine Size

Original Trans #

2.5

