

Quality Monitoring Report

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|-------------------------------------|--|------------------------------------|--|---|-------------------------|
| QMR Id QMR1- [REDACTED] | Created By ewalke | Report Date 08/21/2018 | Last Updated 08/21/2018 | Reg- Zn- Dst [REDACTED] | Dealer 402174 |
| Section Electrical | Sub Section SRS Airbag & Pretentioners | | | | |
| VIN JF2SJAEC5H [REDACTED] | Engine # [REDACTED] | Trans # 9 [REDACTED] | Mileage 26034 | | |
| Failure Code [REDACTED] | Failure Date 08/17/2018 | Failed Part # -- | Technician Duplicated Condition? N | | |
| R/O Number -- | Rollover N | Fire N | Accident N | Injury N | Death N |
| Property Damage N | | | | | |
| DTC Code(s) B1650, B1760 | | | | | |
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- | | | |

Customer's Description of Complaint

customer states that the SRS Light came on and stayed on.

Technician's Findings and Repair

The Retailer replaced the ODS Module last year and the Owner states that the SRS Light came on and the Passenger Present system did not work. We looked at the vehicle and found that 337 Ignition Counts ago the DTC B1650 and B1760 set and have not set since We found that all interior lights have been changed to LED Bulbs and the Horn is aftermarket. Since the issue occurred at start up I told the Tech to remove the LED bulbs and tell the Owner that the code set 337 Ignition Cycles ago and the LEDs could have caused the concern. If the light comes on again bring the vehicle back but we could not duplicate the concern..

Attachments

[REDACTED]

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|--|---|--------------------------------------|-----------------------------|
| VIN Remainder [REDACTED] | Warranty Start Date 10/13/2016 | Production Date 08/09/2016 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc 6-Speed Manual | Model Year 2017 | Model Code HFE |

Color

Options

Emission Spec

Turbo

WHC

11

C

N

Engine Size

Original Trans #

2.5

