

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By dzwa	Report Date 07/23/2018	Last Updated 07/23/2018	Reg- Zn- Dst [REDACTED]	Dealer 070361
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJADC7GH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 21038		
Failure Code [REDACTED]	Failure Date 05/25/2018	Failed Part # 64139SG002LL	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650, B1760					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

C/S the airbag light has come on, then goes off.

Technician's Findings and Repair

Tech found DTCs B1650 & B1760 stored. Tech states he found the sensor mat reading incorrectly. Tech replaced the seat bottom. FSE found this part during 10-bin inspection. FSE performed an inspection of the part and found stains on the seat indicating there was a liquid spilled on the seat at one point. FSE advised tech that he should follow the revised diagnostic procedure in TSB 07-108-16R for these DTCs. FSE advised this seat bottom should not have been replaced.

Attachments

[REDACTED]

VIN Remainder JF2SJADC7GH [REDACTED]	Warranty Start Date 06/24/2016	Production Date 03/17/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color	Options	Emission Spec	Turbo

QBP

13

C

N

Engine Size

Original Trans #

2.5

