

552(B)(6)



Heritage Imports, Inc.
9808 Reisterstown Road
Owings Mills, Maryland 21117
(410) 581-6742
(410) 581-6743



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/10/18		14599	1352	1723	W	10SUZCE	MALFUNCTION LIGHT ON
03/23/18		9666	4078	1723	I	99VWZC	Multipoint Inspect
11/03/17		3021	4078	1723	I	00SUZLOFS	4, 6 CYL. SYN. L.O.F.
				1723	I	99SUWZC	Technician Inspect
				1723	I	00SUZFA	SUBARU 1ST SERVICE
				1723	I	99SUWZC	Technician Inspect

SALESPERSON NO. 93480 ALEKSEY O NAYDENKO SERVICE STATE REG# N/A

VEHICLE ID NO JF2SJAWC7	YEAR/MAKE/MODEL 18/SUBARU/FORESTER/2.5i TOURING CVT	PRODUCTION DATE	LICENSE NO
CUSTOMER NO 713597	SERVICE CONTRACT FACTORY OEM VSC	DELIVERY DATE 09/08/17	DELIVERY MILES 17
REISTERSTOWN, MD	COLOR DARK GRAY METAL/S	CONTRACT NO 9999	EXPIRATION DATE 09/08/23
RESIDENCE PHONE	TURBO	M/MI	AIR COND
BUSINESS PHONE	P S	TRANS	MILEAGE 15,241
TIME RECEIVED 03:31pm	DATE/TIME PROMISED 07/25/18 07:30pm	PRIORITY 4	ADVISOR NO 1352
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	LABOR RATE	ADVISOR WILLIAM MIDDLETON	

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that an express motor vehicle lien is hereby acknowledged on said vehicle to authorize the retrieval of on-board data AS needed for diagnostic and research purposes.

07-23-2018

1 W 80SUZ2 MALFUNCTION LIGHT ON
C/S THAT AIRBAG LIGHT IS ON / OFF

2 I* 99SUWZC Technician Inspect
Technician Vehicle inspection

③ LOF - \$75⁴⁵ O.B.

7/24 6²⁰ Diag continues VM
7/26 5⁰⁰ Diag continues VM
7/27 5¹⁴ SP w/wife "

LABOR CHARGES ARE COMPLETED BY FLAT RATE UNLESS OTHERWISE SPECIFIED. SHOP MATERIAL A TOKEN CHARGE EQUIVALENT TO 9% OF LABOR CHARGES IS INCLUDED FOR MATERIALS USED ON YOUR VEHICLE. APPLICABLE TO SPECIFIC SUPPLY ITEMS ARE NUTS, BUSHES, WASHERS, PINS, AEROSOLS, SOLVENTS, RAGS, TOWELS, THERMISTERS, AND HAZARDOUS WASTE REMOVAL.

STORAGE FEE WILL BE CHARGED AT A RATE OF \$35.00 PER DAY (OR ANY PART THEREOF) FOR ALL VEHICLES LEFT ON PREMISES MORE THAN 24 HOURS AFTER NOTIFICATION TO OWNER THAT WORK HAS BEEN COMPLETED. THIS NOTIFICATION WILL BE MADE TO THE DAYTIME TELEPHONE NUMBER LISTED ON THE INVOICE.

CUSTOMER'S RIGHTS

- You are entitled to a written estimate upon request if repairs will exceed \$50.00. (\$25.00 in Montgomery County)
Do you want a written estimate? Yes No
- You may not be charged an amount more than 10% greater than the written estimate without your consent, and repairs exceeding 10% of the written estimate authorized by you will not be charged to you without your consent.
- You are entitled to the return of any replaced parts except those that must be returned to the manufacturer under warranty agreement. If you do NOT want the parts, initial here: _____
- Under certain circumstances such as fire, theft or other cause out of their control, Mile One may not be responsible for loss or damage to motor vehicle or articles left in the vehicle housed at a Mile One facility. You have a right to ask a Mile One representative about the extent of its responsibility, including the extent of the insurance coverage of the automotive repair facility. Mile One is not responsible for valuables left in the vehicle including money, CDs, cell phones or other personal electronic devices, etc.
- All parts are new unless otherwise specified.
U=Used R=Rebuilt

Montgomery County Reg. No. 584
Limited express warranty: 12 months or 12,000 miles, whichever comes first.