

Quality Monitoring Report



QMR Id QMR1- [REDACTED]	Created By dzwa	Report Date 07/23/2018	Last Updated 07/23/2018	Reg- Zn- Dst [REDACTED]	Dealer 070361
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJADC4GH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 17924		
Failure Code [REDACTED]	Failure Date 07/11/2018	Failed Part # 64139SG002LL	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

C/S the airbag light comes on when driving.

Technician's Findings and Repair

Tech performed airbag diagnosis and found internal failure of the passenger presence system. Tech found system to have internal failure, found no signs of water or ODS load cell being wet. FSE found this claim during 10-bin inspection. FSE performed an inspection of the part and found stains on the seat cover indicating the seat had indeed been wet at one point. FSE directed the tech to the TSB 07-108-16R for diagnostic procedure and steps to take when there are signs of liquid on the seat.

Attachments

[REDACTED]

VIN Remainder JF2SJADC4G [REDACTED]	Warranty Start Date 05/04/2016	Production Date 02/22/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color	Options	Emission Spec	Turbo

QBP

13

C

N

Engine Size

Original Trans #

2.5

