

Quality Monitoring Report



QMR Id QMR1- [REDACTED]	Created By fwoo0430	Report Date 07/13/2018	Last Updated 07/13/2018	Reg-Zn-Dst [REDACTED]	Dealer 020204
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Section Service Bulletins	Sub Section Released 2005 to current
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VIN JF2SJAEC9JH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 10810
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Failure Code [REDACTED]	Failure Date 06/29/2018	Failed Part # INVALID	Technician Duplicated Condition? N
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R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N	Property Damage N
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DTC Code(s)
B1650, B1760

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint
AIRBAG LIGHT IS ON ON THE DASH

Technician's Findings and Repair

this is the second visit for air bag light, no codes shown on first visit Pulled codes at arrival and found both b1760 and b1650 currant codes found no liquids on seat bottom fabric or on foam, no signs of moisture or rusting on seat bottom frame or rug after pulling car inside both code had turned to history codes, follow TSB 07-108-16R and diag tree for b1760, and original diag tree for b1650 (photos attached) conclude system temporarily returned to normal condition call tec line, there was no further information available to assist in diagnosis of codes case# [REDACTED] return back to customer, customer returned 4 days later with air bag light back on C/S no one has sat in seat and nothing had been placed on seat except a small box of tissues, since picking up car 4 days earlier, light turned on approximately 50 miles into a drive the day before pull codes on arrival, both b1760 and b1650 had returned as currant code, upon bringing car in inside for further inspection both current codes turned to history codes, there was still no signs of and liquids or moisture on seat cover, seat bottom, under seat cover flaps or on carpet.

Attachments

[REDACTED]

VIN Remainder	Warranty Start Date 10/19/2017	Production Date 05/12/2017	Car Line Forester
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JF2SJAEC9J [REDACTED]

Original Engine #	Trans. Type Desc	Model Year	Model Code
[REDACTED]	Continuously Variable Transmission	2018	JFF
Color	Options	Emission Spec	Turbo
DGM	13	C	N
Engine Size	Original Trans #		
2.5	[REDACTED]		
