

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

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| QMR Id QMR1- [REDACTED] | Created By ahil5705 | Report Date 07/12/2018 | Last Updated 07/12/2018 | Reg- Zn-Dst [REDACTED] | Dealer 020234 |
| Section Electrical | Sub Section SRS Airbag & Pretentioners | | | | |
| VIN JF2SJAECXH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 8240 | | |
| Failure Code [REDACTED] | Failure Date 07/02/2018 | Failed Part # INVALID | Technician Duplicated Condition? N | | |
| R/O Number [REDACTED] | Rollover N | Fire N | Accident N | Injury N | Death N |
| Property Damage N | | | | | |
| DTC Code(s) B1760 | | | | | |

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| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- |
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Customer's Description of Complaint
AIRBAG LIGHT COMES ON INTERMITTENTLY

Technician's Findings and Repair

FOUND TBS 07-108-16R PERFORMED PIN POINT TEST AS PER TSB, CHECK CONNECTOR FOR POOR CONTACT NONE FOUND, CHECKED AIRBAG HARNESS WITH TEST HARNESS 1AG WITH 6AG PIN NUMBER 9 AND AP PIN1, AND 6AG PIN 11 AP PIN 2 FOUND 5 OHMS, TEST OK, CHECK 6AG HARNESS PINS 9,11 TO CHASSIS GROUND 1.8 M OHMS AND 6AG PIN 96AG PIN 11 1.8M OHMS. TEST OK. TESTED TEST HARNESS 2AP PIN 3 AND CHASSIS GROUND 12.4 V OK CHECKED BATTERY VOLTAGE OK 12.5 V CLEARED MEMORY RECHECK FOR CODES NO CODES FOUND AT THIS TIME.

Attachments

No Attachments Found

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| VIN Remainder JF2SJAECXH [REDACTED] | Warranty Start Date 01/26/2017 | Production Date 12/01/2016 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc Continuously Variable Transmission | Model Year 2017 | Model Code HFF |
| Color | Options | Emission Spec | Turbo |

DGM

13

C

N

Engine Size

Original Trans #

2.5

