

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By jbun	Report Date 07/13/2018	Last Updated 07/13/2018	Reg- Zn-Dst [REDACTED]	Dealer 040451
Section Body	Sub Section Front Seat				
VIN JF2SJAGC5J [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 2883		
Failure Code [REDACTED]	Failure Date 05/08/2018	Failed Part # 64139SG060LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint

The customer states the airbag light is on.

Technician's Findings and Repair

The technician verified the concern. He scanned the vehicle for DTCs and found B1650 stored for an occupant detection system fault. He followed the trouble tree diagnostics and determined that the seat cushion assembly needed to be replaced. He replaced the seat bottom and cleared the DTC. After road testing the vehicle several times, the light did not return. This concern was found during FSE claim review/10 bin inspection at the retailer. The part is available for collection, if requested. FSE has requested a copy of the repair order for attachment to this QMR.

Attachments

No Attachments Found

VIN Remainder JF2SJAGC5J [REDACTED]	Warranty Start Date 09/14/2017	Production Date 07/13/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2018	Model Code JFF
Color	Options	Emission Spec	Turbo

WHC

14

C

N

Engine Size

Original Trans #

2.5

