

**Quality Monitoring Report**

<b>QMR Id</b> QMR1- [REDACTED]	<b>Created By</b> sdcjcol	<b>Report Date</b> 07/09/2018	<b>Last Updated</b> 07/17/2018	<b>Reg- Zn- Dst</b> [REDACTED]	<b>Dealer</b> 020204
<b>Section</b> Electrical	<b>Sub Section</b> SRS Airbag & Pretentioners				
<b>VIN</b> JF2SJAEC9J [REDACTED]	<b>Engine #</b> [REDACTED]	<b>Trans #</b> [REDACTED]	<b>Mileage</b> 10810		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 06/29/2018	<b>Failed Part #</b> --	<b>Technician Duplicated Condition?</b> N		
<b>R/O Number</b> --	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
<b>Property Damage</b> N					

**DTC Code(s)**  
B1650, B1760

<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> [REDACTED]
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**Customer's Description of Complaint**

Customer states airbag light is on.

**Technician's Findings and Repair**

Tech found DTC B1650 and B1760 in memory. Tech performed TSB 01-108-16r and TT per service manual. Results were System returned to normal. Retailer explained to customer it is possible the seat had gotten wet and now dried out. Vehicle returned to customer. Customer will monitor seat conditions if airbag light returns.

**Attachments**

No Attachments Found

<b>VIN Remainder</b> JF2SJAEC9J [REDACTED]	<b>Warranty Start Date</b> 10/19/2017	<b>Production Date</b> 05/12/2017	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2018	<b>Model Code</b> JFF
<b>Color</b> DGM	<b>Options</b> 13	<b>Emission Spec</b> C	<b>Turbo</b> N

**Engine Size**

**Original Trans #**

2.5



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**Additional Comments**

(07/17/2018 17:54:34 - sdcjcol) SM states customer returned with airbag light on again. See techs QMR1  Retailer replacing pass seat bottom for customer satisfaction.