

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By crawsk	Report Date 06/18/2018	Last Updated 06/18/2018	Reg- Zn- Dst [REDACTED]	Dealer 070598
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAGC1JH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 8509		
Failure Code [REDACTED]	Failure Date 05/23/2018	Failed Part # 64139SG060LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]			

Customer's Description of Complaint

Customer states: "That the air bag light keeps coming on and cust is getting alerts of starlink sop.

Technician's Findings and Repair

Technician states: "Check out vehicle found multiple codes found stored for air bag system, found poor contact in wiring and internal faults replaced ODS seat cushion assembly. FSE found claim during 10 BIN inspection. Interviewed technician regarding vehicle, technician followed service bulletin 07-108-16R for diagnosis of DTC B1650. Technician trouble tree results are as follows, Number 1. No, Number 2. No, Number 3. Yes (6AG) No. 9 - (2AP) No. 1 .2 ohms, (6AG) No.11 - (2AP) No. 2 .2 ohms, Number 4. Yes (6AG) No. 9 - chassis ground OL, (6AG) No.11 - chassis ground OL, (6AG) No.9 - (6AG) No. 11 OL, Number 5. (2AP) No. 3 (+) - chassis ground (-) 12v, Number 6. Yes. Technician replaced ODS seat bottom part number 64139SG060LL. FSE performed visual inspection of ODS seat bottom part number 64139SG060LL, no visual moisture stains on seat fabric, visually seat bottom appears to be free of corrosion. Inspected connectors AB61, AB59, AB60, and occupant detection sensor to module connectors, no visual damage to terminals or wiring. FSE retrieved SSM 4 file on vehicle, repair was performed on 05/23/18, SSM 4 file shows last saved file on 05/08/18. FSE requesting part be returned to PCC for further inspection and issuing TR.

Attachments

[REDACTED]

VIN Remainder	Warranty Start Date	Production Date	Car Line
JF2SJAGC1J [REDACTED]	08/10/2017	05/18/2017	Forester
Original Engine #	Trans. Type Desc	Model Year	Model Code
[REDACTED]	Continuously Variable Transmission	2018	JFF
Color	Options	Emission Spec	Turbo
QBP	14	C	N
Engine Size	Original Trans #		
2.5	[REDACTED]		
