

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By kco2	Report Date 06/12/2018	Last Updated 06/28/2018	Reg-Zn-Dst [REDACTED]	Dealer 070145
Section Electrical	Sub Section SRS Airbag & Pretensioners				
VIN JF2SJAGCXGH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 23527		
Failure Code [REDACTED]	Failure Date 06/11/2018	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number 1 [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
					Property Damage N
DTC Code(s) B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states that the Air Bag is illuminated again

Technician's Findings and Repair

Retailer performed system inspection and found DTC B1650 DTC in memory along with DTC 1760 DTC. Customer was in previously for the same concern. Retailer reached out to FSE for consult due to high frequency of seat bottoms replaced unnecessarily. FSE reviewed TSB 07-108-16R and followed technician through diagnosis procedure for bulletin and DTC B1760. Seat shows no evidence of water or liquid contamination. Retailer removed seat bottom and inspected connections and inspected for any signs of corrosion. No corrosion was found and all electrical inspections are normal per bulletin. Retailer will order replacement seat bottom for repair due to repeat concern.

Attachments

[REDACTED]

VIN Remainder JF2SJAGCXGH [REDACTED]	Warranty Start Date 05/11/2016	Production Date 03/26/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF

Color

Options

Emission Spec

Turbo

BBM

15

C

N

Engine Size

Original Trans #

2.5

