

**Quality Monitoring Report**



<b>QMR Id</b> QMR1- [REDACTED]	<b>Created By</b> svan1505	<b>Report Date</b> 06/08/2018	<b>Last Updated</b> 06/08/2018	<b>Reg- Zn- Dst</b> [REDACTED]	<b>Dealer</b> 070218
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<b>Section</b> Electrical	<b>Sub Section</b> SRS Airbag & Pretentioners
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<b>VIN</b> JF2SJAEC6HH [REDACTED]	<b>Engine #</b> [REDACTED]	<b>Trans #</b> [REDACTED]	<b>Mileage</b> 9671
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<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 06/08/2018	<b>Failed Part #</b> 64139SG060LL	<b>Technician Duplicated Condition?</b> Y
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<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N	<b>Property Damage</b> N
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**DTC Code(s)**  
B1650, B1760

<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> [REDACTED]
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**Customer's Description of Complaint**  
Customer states airbag light illuminates at times

**Technician's Findings and Repair**  
We had the vehicle in on 5/17/18 and found that codes B16050 and B1760 were stored in the airbag and odc control units, following tech bulletin 07-108-16R ddand diagnostic tree for code B1760 tech determined that lower seat was required for repair, but under later scrutiny we were unsure if code returned right away, after part arrived we found that the codes had returned and had a later time stamp, again we tried to duplicate anc check per manual and unable to verify any other issues in wiring, we determined that the seat bottom probably had an intermittent open in sensor mat of seat bottom Replaced seat bottom erased all codes and test drove. no codes returned at this time. Attached are the two different time stamps of dtc's. Also note that seat was dry on both occassions.

**Attachments**  
[REDACTED]

<b>VIN Remainder</b> JF2SJAEC6HH [REDACTED]	<b>Warranty Start Date</b> 11/12/2016	<b>Production Date</b> 09/24/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFF
<b>Color</b>	<b>Options</b>	<b>Emission Spec</b>	<b>Turbo</b>

DGM

13

C

N

**Engine Size**

**Original Trans #**

2.5

