

Quality Monitoring Report



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| QMR Id QMR1- [REDACTED] | Created By gskjol | Report Date 06/07/2018 | Last Updated 06/07/2018 | Reg-Zn-Dst [REDACTED] | Dealer 030235 |
| Section Body | Sub Section Front Seat | | | | |
| VIN JF2SJAEC7HH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 9213 | | |
| Failure Code [REDACTED] | Failure Date 06/07/2018 | Failed Part # -- | Technician Duplicated Condition? N | | |
| R/O Number -- | Rollover N | Fire N | Accident Injury Death N N N | Property Damage N | |

DTC Code(s)
B1650, B1760

| | | |
|------------------------------------|-------------------------------------|------------------------------------|
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- |
|------------------------------------|-------------------------------------|------------------------------------|

Customer's Description of Complaint

Air bag light on again.

Technician's Findings and Repair

2nd complaint for the air bag coming on. First time retailer found codes B1650 and code b1760. Retailer went through diagnostics for b1760 clearing the code and releasing the vehicle. Car came back into retailer with same codes retailer went through diagnostics a 2nd time and did not find an issue. Retailer in the process of replacing the seat bottom.

Attachments

[REDACTED]

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|--|---|--------------------------------------|-----------------------------|
| VIN Remainder JF2SJAEC7HH [REDACTED] | Warranty Start Date 07/11/2017 | Production Date 03/08/2017 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc Continuously Variable Transmission | Model Year 2017 | Model Code HFF |
| Color VRP | Options 13 | Emission Spec C | Turbo N |

Engine Size

Original Trans #

2.5

