

Quality Monitoring Report

QMR Id QMR1- [REDACTED]	Created By gbor	Report Date 06/06/2018	Last Updated 06/07/2018	Reg- Zn-Dst [REDACTED]	Dealer 401136
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAGC1HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 21988		
Failure Code [REDACTED]	Failure Date 06/06/2018	Failed Part # 64139SG060LL	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650, B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
------------------------------------	-------------------------------------	--

Customer's Description of Complaint

CS- SRS light illuminated on dash again.

Technician's Findings and Repair

TS- Vehicle has history of B1650 and B1760 x4. FSE was given final repair attempt by CRS. FSE inspected vehicle and found DTCs in history. DTCs were cleared and vehicle tested. SRS light came on in cluster when alternating between seat occupied and not occupied. Checked DTCs and DTCs were current. Cleared DTCs again, waited 1/2 hour and repeated testing again. Again the light came on and DTCs stored. Followed TSB 07-108-16R which had me check connections between airbag CM and ODS module. Connections were good. End of TT said to replace seat bottom. Retailer will replace seat bottom and FSE will return to recheck.

Attachments

[REDACTED]

VIN Remainder JF2SJAGC1HH [REDACTED]	Warranty Start Date 10/12/2016	Production Date 08/04/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF

Color	Options	Emission Spec	Turbo
IS1	14	C	N
Engine Size	Original Trans #		
2.5			

Additional Comments

(06/07/2018 16:06:37 - gbor) FSE returned to vehicle on 6/7 after seat bottom had been replaced. Ran same testing as before with no light illuminated. Cycled key multiple times with no recurrence of light. Vehicle is repaired.