

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By jsha	Report Date 06/06/2018	Last Updated 06/06/2018	Reg- Zn-Dst [REDACTED]	Dealer 040617
Section Body	Sub Section Front Seat				
VIN JF2SJAEC6HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 16236		
Failure Code URD40	Failure Date 06/01/2018	Failed Part # 64139SG060LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
					Property Damage N
DTC Code(s) B1650, B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint

Air Bag light on.

Technician's Findings and Repair

FSE interviewed technician to verify the process that was done to determine the seat bottom truly being needed because claim notes did not mention actual codes. Technician advised that there were two codes, and that the B1760 was a hard code that would not clear.

Attachments

No Attachments Found

VIN Remainder JF2SJAEC6HH [REDACTED]	Warranty Start Date 03/04/2017	Production Date 11/09/2016	Car Line Forester
Original Engine # 528987	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color JGM	Options 13	Emission Spec C	Turbo N
Engine Size	Original Trans # [REDACTED]		

2.5
