

## Quality Monitoring Report



<b>QMR Id</b> QMR1- [REDACTED]	<b>Created By</b> jsha	<b>Report Date</b> 05/30/2018	<b>Last Updated</b> 06/04/2018	<b>Reg- Zn-Dst</b> [REDACTED]	<b>Dealer</b> 040757
<b>Section</b> Electrical	<b>Sub Section</b> SRS Airbag & Pretentioners				
<b>VIN</b> JF2SJAEC8HH [REDACTED]	<b>Engine #</b> [REDACTED]	<b>Trans #</b> [REDACTED]	<b>Mileage</b> 13607		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 05/28/2018	<b>Failed Part #</b> 64139SG060LL	<b>Technician Duplicated Condition?</b> Y		
<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
					<b>Property Damage</b> N
<b>DTC Code(s)</b> B1650					

<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> [REDACTED]
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### Customer's Description of Complaint

3rd visit for same code B1650

### Technician's Findings and Repair

FSE was asked to verify TT that verified the need of [REDACTED]. FSE verified Technician followed the TSB 07-108-16R. On 1st and 2nd visit the code was Not Current, however on this visit the code was a hard code that would not clear. On previous visits technician noted stains on the seat, although the seat was no longer wet. On this visit, seat bottom was still dry and code would not clear. With that technician ordered new seat bottom. FSE requested that when vehicle returns for the installation of the seat bottom that they verify if any codes are stored on the ODS control module. Technicians notes did indicate that he did find B1760, however he crossed that code out. Technician will follow up and verify.

### Attachments

[REDACTED]

<b>VIN Remainder</b> JF2SJAEC8HH [REDACTED]	<b>Warranty Start Date</b> 05/31/2017	<b>Production Date</b> 03/10/2017	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFF

**Color**

**Options**

**Emission Spec**

**Turbo**

JGM

13

C

N

**Engine Size**

**Original Trans #**

2.5



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**Additional Comments**

(06/04/2018 14:07:07 - jsha) Technician followed and did find B1760 in ODS CU. Attached picture.