

Quality Monitoring Report

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|--------------------------------------|-------------------------------------|------------------------------------|--|---------------------------------|-----------------------------|
| QMR Id QMR1- [REDACTED] | Created By tdal5882 | Report Date 05/11/2018 | Last Updated 06/11/2018 | Reg-Zn-Dst [REDACTED] | Dealer 020226 |
| Section General | Sub Section -- | | | | |
| VIN JF2SJAGC6HH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 30432 | | |
| Failure Code [REDACTED] | Failure Date 05/11/2018 | Failed Part # -- | Technician Duplicated Condition? Y | | |
| R/O Number [REDACTED] | Rollover N | Fire N | Accident Injury N | Death N | Property Damage N |
| DTC Code(s) 11 | | | | | |
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- | | | |

Customer's Description of Complaint

INTERMIT THE AIR BAG WARNING LIGHT COMES ON HAPPENS RANDOMLY AND OFTEN

Technician's Findings and Repair

VIS CK OVER CLEAR ON AND UNDER SEATS SCAN NO CODES ROAD TEST ON SOME BUMPS PASS SIDE LIGHT COMES ON THEN OFF NOTE SEAT IS DRY AND CLEAR UNDER SEAT CK UNDER SEAT FOR POS WIRE CHAFFING OR PINTCH GOOD JUST THOUTCHING THE SEAT LIGHTLY COMES ON SEAT PRRESER PAD LITTLE TO SENSITIVE REPLACE LOWER PASS SIDE SEAT CUSHION ROAD TEST ALL GOOD

Attachments

No Attachments Found

| | | | |
|--|---|--------------------------------------|-----------------------------|
| VIN Remainder JF2SJAGC6HH [REDACTED] | Warranty Start Date 11/26/2016 | Production Date 10/03/2016 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc Continuously Variable Transmission | Model Year 2017 | Model Code HFF |
| Color | Options | Emission Spec | Turbo |

ISM

14

C

N

Engine Size

Original Trans #

2.5



Additional Comments

(06/11/2018 10:14:46 - jcha1802) FAIL CODE SHOULD BE URD43