

Quality Monitoring Report

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| QMR Id QMR1- [REDACTED] | Created By sdcjpyl | Report Date 03/01/2018 | Last Updated 03/01/2018 | Reg-Zn-Dst [REDACTED] | Dealer 020206 |
| Section Electrical | Sub Section SRS Airbag & Pretentioners | | | | |
| VIN JF2SJADC8GH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 26165 | | |
| Failure Code [REDACTED] | Failure Date 01/26/2018 | Failed Part # -- | Technician Duplicated Condition? Y | | |
| R/O Number [REDACTED] | Rollover N | Fire N | Accident N | Injury N | Death N |
| Property Damage N | | | | | |
| DTC Code(s) B1650, B1760 | | | | | |
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- | | | |

Customer's Description of Complaint

customer states airbag light is coming on dash-concern with seatbelt pretensioner, light would not come on previously, light has been intermittently on for months, has not stayed on, has been on constantly for past 2 weeks

Technician's Findings and Repair

Confirmed customer concern, inspected and found code B1650, followed flowchart, flow chart states replace passenger cushion assembly and airbag control module, tested with windows down and air-dried interior of vehicle to ensure seat was not wet or had been wet previously to cause customer concern. Removed and replaced passenger seat bottom, tested and found proper operation. No further repairs necessary at this time. 3/1/18 FSE reviewed with technician technical bulletin 07-108-16R and TT for B1760 should have been used for diagnosis, Part recovery was not issued

Attachments

[REDACTED]

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|--|--|--------------------------------------|-----------------------------|
| VIN Remainder JF2SJADC8GH [REDACTED] | Warranty Start Date 05/02/2016 | Production Date 01/27/2016 | Car Line Forester |
| Original Engine # | Trans. Type Desc | Model Year 2016 | Model Code |



Continuously Variable Transmission

GFF

Color

Options

Emission Spec

Turbo

DGM

13

C

N

Engine Size

Original Trans #

2.5

