

## Quality Monitoring Report



|                 |                   |                    |                     |                        |               |
|-----------------|-------------------|--------------------|---------------------|------------------------|---------------|
| <b>QMR Id</b>   | <b>Created By</b> | <b>Report Date</b> | <b>Last Updated</b> | <b>Reg-<br/>Zn-Dst</b> | <b>Dealer</b> |
| QMR1 [REDACTED] | jcruz             | 02/09/2018         | 02/09/2018          | [REDACTED]             | 040635        |

|                |                            |
|----------------|----------------------------|
| <b>Section</b> | <b>Sub Section</b>         |
| Electrical     | SRS Airbag & Pretentioners |

|                        |                 |                |                |
|------------------------|-----------------|----------------|----------------|
| <b>VIN</b>             | <b>Engine #</b> | <b>Trans #</b> | <b>Mileage</b> |
| JF2SJAEC8HH [REDACTED] | [REDACTED]      | [REDACTED]     | 7838           |

|                     |                     |                      |   |
|---------------------|---------------------|----------------------|---|
| <b>Failure Code</b> | <b>Failure Date</b> | <b>Failed Part #</b> | <b>Technician Duplicated<br/>Condition?</b> |
| [REDACTED]          | 12/22/2017          | 64139SG060LL         | Y   |

|                   |                 |             |                 |               |              |                            |
|-------------------|-----------------|-------------|-----------------|---------------|--------------|----------------------------|
| <b>R/O Number</b> | <b>Rollover</b> | <b>Fire</b> | <b>Accident</b> | <b>Injury</b> | <b>Death</b> | <b>Property<br/>Damage</b> |
| [REDACTED]        | N               | N           | N               | N             | N            | N                          |

**DTC Code(s)**

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|                      |                       |                                  |
|----------------------|-----------------------|----------------------------------|
| <b>Reporter Name</b> | <b>Reporter Email</b> | <b>Reporter Phone<br/>Number</b> |
| [REDACTED]           | [REDACTED]            | [REDACTED]                       |

### Customer's Description of Complaint

C/S passenger airbag does not turn on when passenger sits in vehicle.

### Technician's Findings and Repair

FSE found part in 10 bin inspection. Requested information from technician regarding this part. DTC's found B1760 and B1650. Tech followed diag procedure and also verified that seat cushion had no signs of water intrusion. Seat was clean and no signs of water. part was replaced. Vehicle is now operating as designed. part is available if requested.

### Attachments

No Attachments Found

|                          |                                    |                        |                   |
|--------------------------|------------------------------------|------------------------|-------------------|
| <b>VIN Remainder</b>     | <b>Warranty Start Date</b>         | <b>Production Date</b> | <b>Car Line</b>   |
| JF2SJAEC8HH [REDACTED]   | 03/18/2017                         | 01/09/2017             | Forester          |
| <b>Original Engine #</b> | <b>Trans. Type Desc</b>            | <b>Model Year</b>      | <b>Model Code</b> |
| [REDACTED]               | Continuously Variable Transmission | 2017                   | HFF               |
| <b>Color</b>             | <b>Options</b>                     | <b>Emission Spec</b>   | <b>Turbo</b>      |
| IS1                      | 13                                 | C                      | N                 |
| <b>Engine Size</b>       | <b>Original Trans #</b>            |                        |                   |

2.5

