

Quality Monitoring Report



QMR Id QMR1 [REDACTED]	Created By bspidl	Report Date 01/03/2018	Last Updated 01/23/2018	Reg-Zn-Dst [REDACTED]	Dealer 040659
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJAGC8FH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 64300		
Failure Code [REDACTED]	Failure Date 12/08/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650, B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states airbag light stays on when passenger is riding in passenger seat.

Technician's Findings and Repair

Tech states, ODS module (seat bottom) has been replaced, along with Airbag control module. Tech followed 07-108-16R. Tech stated condition is intermittent and has been able to duplicate, vehicle has been at retailer for about 7 days. Tech states all wiring ok, no measurements available. Tech made FSE aware of vehicle during retailer visit. FSE inspected vehicle, found staining on front passenger seat bottom from liquid. FSE advised to perform drying procedure from TSB and clear DTCs, and to advise customer to keep seat bottom dry.

Attachments

[REDACTED]

VIN Remainder JF2SJAGC8FH [REDACTED]	Warranty Start Date 01/28/2015	Production Date 11/27/2014	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2015	Model Code FFF
Color	Options	Emission Spec	Turbo

DGM

15

C

N

Engine Size

Original Trans #

2.5



Additional Comments

(01/23/2018 18:28:42 - bspidl) Per Service manager, after performing Drying procedure from TSB. DTC does not come back on. Service manager advised customer of keeping seat dry.