

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Quality Monitoring Report**

<b>QMR Id</b> QMR1- [REDACTED]	<b>Created By</b> esto4795	<b>Report Date</b> 01/04/2018	<b>Last Updated</b> 02/08/2018	<b>Reg- Zn- Dst</b> [REDACTED]	<b>Dealer</b> 010225
<b>Section</b> Body	<b>Sub Section</b> Front Seat				
<b>VIN</b> JF2SJARC8HH [REDACTED]	<b>Engine #</b> [REDACTED]	<b>Trans #</b> [REDACTED]	<b>Mileage</b> 9319		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 01/04/2018	<b>Failed Part #</b> 64139SG160LL	<b>Technician</b> <b>Duplicated Condition?</b> Y		
<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
					<b>Property Damage</b> N

**DTC Code(s)**

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<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> [REDACTED]
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**Customer's Description of Complaint**

Air bag light is on

**Technician's Findings and Repair**

Tech found code b1760 in ECM. tech tried to clear code, would not clear. tech installed seat bottom, issue corrected

**Attachments**

No Attachments Found

<b>VIN Remainder</b> JF2SJARC8HH [REDACTED]	<b>Warranty Start Date</b> 01/13/2017	<b>Production Date</b> 11/24/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFI
<b>Color</b> QBP	<b>Options</b> 23	<b>Emission Spec</b> C	<b>Turbo</b> N
<b>Engine Size</b> 2.5	<b>Original Trans #</b> [REDACTED]		

**Additional Comments**

(02/08/2018 15:04:19 - esto4795) Tech did not see any signs of rust or corrosion on seat frame. tech did not see any signs of liquid on carpet or seat.

(01/09/2018 09:51:05 - esto4795) techs Checked for bulletins, found 07-108-16R. step one tech checked for codes. tech found B1760. tech tried to clear code, would not clear. Tech checked for moisture or if seat was wet, was not. Tech turned vehicle on and put a/c and heat on directed at the seat. Tech did this for over 30 minutes. Tech checked seat again for any moisture or wetness; non found. tech checked connectors, all were tight, on air bag module and seat bottom. tech replaced the seat bottom and code went away. no stored code in system either after seat bottom was replaced.