

# Quality Monitoring Report



|                                      |  |                                  |  |                                 |                             |
|--------------------------------------|--|----------------------------------|--|---------------------------------|-----------------------------|
| <b>QMR Id</b><br>QMR1 [REDACTED]     | <b>Created By</b><br>dmille                      | <b>Report Date</b><br>12/08/2017 | <b>Last Updated</b><br>12/08/2017            | <b>Reg-Zn-Dst</b><br>[REDACTED] | <b>Dealer</b><br>090772     |
| <b>Section</b><br>Electrical         | <b>Sub Section</b><br>SRS Airbag & Pretentioners |                                  |  |                                 |                             |
| <b>VIN</b><br>JF2SJGWC5HH [REDACTED] | <b>Engine #</b><br>[REDACTED]                    | <b>Trans #</b><br>[REDACTED]     | <b>Mileage</b><br>11245                      |                                 |                             |
| <b>Failure Code</b><br>[REDACTED]    | <b>Failure Date</b><br>11/10/2017                | <b>Failed Part #</b><br>--       | <b>Technician Duplicated Condition?</b><br>N |                                 |                             |
| <b>R/O Number</b><br>--              | <b>Rollover</b><br>N                             | <b>Fire</b><br>N                 | <b>Accident</b><br>N                         | <b>Injury</b><br>N              | <b>Death</b><br>N           |
|                                      |  |                                  |  |                                 | <b>Property Damage</b><br>N |

**DTC Code(s)**  
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|                                    |                                     |  |
|------------------------------------|-------------------------------------|--|
| <b>Reporter Name</b><br>[REDACTED] | <b>Reporter Email</b><br>[REDACTED] | <b>Reporter Phone Number</b><br>[REDACTED] |
|------------------------------------|-------------------------------------|--|

**Customer's Description of Complaint**

CS: Airbag light came on.

**Technician's Findings and Repair**

TS: Replacing passenger seat cushion. Informed retailer of newly release SB on this.

**Attachments**  
[REDACTED]

|  |   |                                      |                             |
|--|---|--------------------------------------|-----------------------------|
| <b>VIN Remainder</b><br>JF2SJGWC5HH [REDACTED] | <b>Warranty Start Date</b><br>02/04/2017                      | <b>Production Date</b><br>12/19/2016 | <b>Car Line</b><br>Forester |
| <b>Original Engine #</b><br>[REDACTED]         | <b>Trans. Type Desc</b><br>Continuously Variable Transmission | <b>Model Year</b><br>2017            | <b>Model Code</b><br>HFN    |
| <b>Color</b><br>DG2                            | <b>Options</b><br>34  | <b>Emission Spec</b><br>C            | <b>Turbo</b><br>Y           |
| <b>Engine Size</b><br>2                        | <b>Original Trans #</b><br>[REDACTED]                         |                                      |                             |

