

DEALER VEHICLE INQUIRY
FOR DEALER: dmille

Vin JF2-SJGWC5 HH [REDACTED]
Description (HFN C DG2) 2017 Forester 2.0XT Touring
Option Description Eyesight + Navigation System + Saddle Brown Interior

Model Code	Option Code	Ext/Int	Spec	Engine #	Ign Key	Trans #
HFN	34	DG2/SBL	C	[REDACTED]	[REDACTED]	[REDACTED]

Dlr Demo	Soa Demo	Service Contract	Case	Ship	Port	Telematics
		SAS	1361	367	003	Yes

Production Date	ETA Date	Warranty Start	Retail Date	Retail Delivery
19-Dec-2016	03-Feb-2017	04-Feb-2017	06-Feb-2017	04-Feb-2017

SUBARU STARLINK Telematics Subscription Information:

Agreement Package	Package Type	Subscriber Name
Start Date End Date		
02/04/2017 02/04/2018	STARLINK Safety Plus 1 Year Trial	[REDACTED]

Salesman: ###-##-9118 Sales Order Type: Wholesale Sale Type: L Sold Order: Y

ALLOCATED:

SOLD BY:

SUBARU SHERMAN OAKS 090772
5747 VAN NUYS BLVD

VAN NUYS CA 91401

SUBARU SHERMAN OAKS 090772
5747 VAN NUYS BLVD

VAN NUYS CA 91401

PORT ACCESSORIES

PROMO CODE	ACCY CODE	ACCESSORY DESCRIPTION	DATE INSTALLED	ACCY TYPE
	0FC	Remote Engine Starter	01-Feb-2017	A
	0GZ	Trailer Hitch	01-Feb-2017	A
	PGE	Rear Bumper Cover	01-Feb-2017	A
	UGA	Cross Bar Set Aero	01-Feb-2017	A
	X43	Roadside Assistance Label	01-Feb-2017	A
	X9M	Forester eyesight OIK	01-Feb-2017	A
	XAA	PDI	01-Feb-2017	A
	XN4	StarLink Window Cling	01-Feb-2017	A
	XN6	Eyesight Window Cling	01-Feb-2017	A
	XZK	Accy Promo Sticker	01-Feb-2017	A
FD6	0FL	Ext Mirror w/ Light & BSD	01-Feb-2017	A
FD6	0H2	Mirror Compass w/ homelink	01-Feb-2017	A
XP5	X2V	Black Cargo Tray	01-Feb-2017	A
XP5	X9B	2017 Forester OIK	01-Feb-2017	A
XP5	XDN	Handling	01-Feb-2017	A
XP5	XP3	Brown Mat	01-Feb-2017	A

OWNER: [REDACTED]

CO-OWNER: [REDACTED]

VAN NUYS CA [REDACTED]
[REDACTED]
(W)
(F)

VAN NUYS CA [REDACTED]
(H)
[REDACTED]
(F)

DRIVER:

CO-DRIVER:

(H)
(W)
(F)

(H)
(W)
(F)

Vehicle Coverage Inquiry
FOR USER: dmille

VEHICLE DATA

VIN	MODEL YEAR	MODEL CODE	DESCRIPTION	OPTION CODE
JF2-SJGWC5 H[REDACTED]	2017.0	HFN	(HFN C DG2) 2017 Forester 2.0XT Touring	34

TRANS TYPE	SPEC CODE	DEMO IND	ALLOC DEALER	SELLING DEALER	WARR DATE	STR OWNER
CVT	C		090772	090772	04-Feb-2017	[REDACTED]

TITLE ALERT

SALVAGE TITLE: NO

COVERAGE DETAIL

CLAIM TYPE	LABEL	EFFECTIVE DATE	EXPIRATION DATE	MILEAGE	EXTEN- SION	RECALL STATUS
WC	Powertrain Powertrain Warranty	02/04/17	02/04/22	60000	N	
WC	Brake Pad Warranty Brake Pad	02/04/17	02/04/20	36000	N	
WC	New Car Basc Basic New Car Warranty	02/04/17	02/04/20	36000	N	
WC	Cal Defect California Emissions Performance & Defect Warrant	02/04/17	02/04/20	50000	N	
WC	Rust Perf Rust Perforation Warranty	02/04/17	02/04/22	999999	N	
WC	Fed Ext Deft Federal Emissions Extended Defect Warranty	02/04/17	02/04/25	80000	N	
WC	New Car Adj New Car Adjustment Coverage	02/04/17	02/04/20	36000	N	
WC	New Car Wear New Car Wear Item Warranty	02/04/17	02/04/20	36000	N	

WC Fed Defect 02/04/17 02/04/20 36000 N

Federal Emissions Defect Warranty

WC Cal Ext Deft 02/04/17 02/04/25 100000 N

California Emissions Extended Defect Warranty

WC Life Seatblt 02/04/17 02/04/67 999999 N

Lifetime Seatbelt Warranty

WC Fed Perform 02/04/17 02/04/19 24000 N

Federal Emissions Performance Warranty

SA New Gold Plus 02/04/17 02/04/24 N

7yr/70,000 \$100 Deductible

SA Maint Maintenance 02/04/17 02/04/19 N

2yr/24,000 6,000 Mile Intervals

EXTENSIONS

COVERAGE	REASON	ADDT'L MONTHS	ADDT'L MILES	EFFECTIVE DATE	EXPIRATION DATE	UPDATE DATE	USER
=====	=====	=====	=====	=====	=====	=====	=====

EXCLUSIONS

EXCLUSION TYPE	EXCLUSION	EFFECTIVE DATE	EXPIRATION DATE	UPDATE DATE
=====	=====	=====	=====	=====

SAS CONTRACT

CONTRACT NUMBER	PLAN NUMBER	STATUS	DEDUCTIBLE	START MILEAGE	CONTRACT OWNER
3222837	523	Active	100	8	██████████ ██████████
Effective Date 02/04/17					████████████████████
Expr Date 02/04/24		Expr Mileage 70000		Van Nuys CA ██████████	
Transfer Date		Cancel Date		Tire Protection Available	
3222838	4609	Active		8	██████████ ██████████
Effective Date 02/04/17					████████████████████
Expr Date 02/04/19		Expr Mileage 24000		Van Nuys CA ██████████	
Transfer Date		Cancel Date		No Tire Protection	

VEHICLE COMMENTS

***** NO COMMENTS*****

Vehicle Claim History Report
FOR USER: dmille

VEHICLE DATA

VIN	MODEL YEAR	OPT CDE	MODEL CODE	DESCRIPTION	DEMO	TRANS TYPE	TRIM STYLE
JF2-SJGWC5 H[REDACTED]	2017.0	34	HFN	(HFN C DG2)	2	CVT	2.0XT Touring
ALLOC DEALER	SELLING DEALER	SALE DATE	WARRANTY START DATE	SPEC CODE	EXT/INT CLR/CLR		
090772	090772	04-Feb-2017	04-Feb-2017	C	DG2/SBL		

SAS CONTRACT INFORMATION

START DATE	EXPIRATION DATE	STATUS	OWNER
02/04/17	02/04/24	Active	[REDACTED]
02/04/17	02/04/19	Active	[REDACTED]

CLAIM DETAIL

SEQ NUM	CLAIM TYPE	RO / JOB	REGION DEALER	FAIL CODE	DAMAGE CODE	MILEAGE	ENTRY DATE
1	WC	154820 B	080-090772	UYH00		5198	08/14/17
2	SA	154820 A	080-090772	JQW90		5198	08/14/17
3	WC	156388 A	080-090772	UYH85		10068	09/11/17

SEQ NUM	START DATE	COMPLETE DATE	ORIG CODE	PROC DATE	PROC CODE	AUTH CODE	TECHNICIAN ID
1	08/08/17	08/08/17	D	08/14/17	USER		67429
2	08/08/17	08/08/17	D	08/14/17	USER		67429
3	09/08/17	09/08/17	D	09/11/17	USER		105277

CLAIM CREDITS / DEBITS

SEQ NUM	CLAIM STATUS	POSTING DATE	TAX AMOUNT	SAS DEDUCT	PNT/MAT AMOUNT	TOWING AMOUNT	RENTAL AMOUNT
1	CR Paid	08/18/17	0.00	0.00	0.00	0.00	0.00
2	CR Paid	08/18/17	0.00	0.00	0.00	0.00	0.00
3	CR Paid	09/15/17	0.00	0.00	0.00	0.00	0.00

SEQ NUM	ORIGINAL CLAIM	ADJUST AMOUNT	NET CLAIM
1	35.52	0.00	35.52
2	77.39	0.00	77.39
3	47.36	0.00	47.36

TOTAL CLAIMS FOR VEHICLE JF2SJGWC5HH [REDACTED] 160.27

LABOR INFORMATION

SEQ NUM	LABOR OPER #	LABOR HOURS	ADDT'L HOURS	SUBLET HOURS	SUBLET AMOUNT	CLAIM LABOR
1	100009	0.30	0.00	0.00	0.00	35.52
CUSTOMER CONCERN NO REPAIR MADE						
2	100661	0.50	0.00	0.00	0.00	37.50
ADDED SECURITY MAINTENANCE-6,000-SYNTHETIC						
3	100009	0.40	0.00	0.00	0.00	47.36
CUSTOMER CONCERN NO REPAIR MADE						
TOTALS		1.20	0.00	0.00	0.00	120.38

PARTS INFORMATION

SEQ NUM	PART NUMBER	UNIT QTY	UNIT COST	EXTENDED COST	HANDL- ING	CLAIM PARTS	FAILED PART	RETURN CODE
1	No Parts Data							
2	SOA635045	6	5.14	0.00	0.00	0.00	Y	
2	15208AA15A	1	7.85	0.00	0.00	0.00	N	
2	11126AA000	1	1.20	0.00	0.00	0.00	N	
TOTALS						0.00	0.00	0.00

3 No Parts Data

SEQ
NUM CLAIM COMMENTS

1 CUSTOMER STATES WHEN DRIVING EYE SIGHT DOESNT DETECT CAR CHECK AND ADV

ISE, ROAD TESTED VEHICLE WHILE USING THE ACTIVE CRUISE CONTROL AND IT IS WORKING AS DESIGNED, WHEN A VEHICLE IN FRONT WAS DETECTED IT WOULD SLOW DOWN AND ACCELERATE NORMALLY. CHECKED FOR CANCEL CODES AND THE ONLY CANCEL CODES WERE FROM THE BRAKE BEING APPLIED OR CRUISE CONTROL BEING TURNED OFF. NO PROBLEM FOUND, OPERATING AS DESIGNED.

2 PERFORMED SERVICE AS PER PLAN

3 CUSTOMER STATES THAT WHEN DRIVING THE CAR AND USING SMART CRUISE CONTROL. IF THE CAR IN THE FRONT MOVES OUT OF THE WAY THE ADAPTIVE CRUISE CONTROL WILL NOT DETECT THE CAR THAT IS NOW IN FRONT OF IT...PLEASE CHECK AND ADVISE. INSPECTED VEHICLE FOR ANY CODES OR CANCEL CODES AND NONE WERE FOUND. ROADTESTED VEHICLE WITH CUSTOMER AND USED THE ACTIVE CRUISE CONTROL AND IT WAS OPERATING AS DESIGNED. DEPENDING ON DRIVING CONDITIONS AND SPEEDS ACTIVE CRUISE CONTROL MAY TAKE A FEW SECONDS TO RECONNECT TO THE NEXT CAR IN FRONT. S