

Quality Monitoring Report



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|--------------------------------------|-------------------------------------|------------------------------------|--|---------------------------------|-----------------------------|
| QMR Id QMR1 [REDACTED] | Created By jmar6451 | Report Date 11/21/2017 | Last Updated 01/16/2018 | Reg-Zn-Dst [REDACTED] | Dealer 401783 |
| Section Body | Sub Section Front Seat | | | | |
| VIN JF2SJAGCXHH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 11010 | | |
| Failure Code [REDACTED] | Failure Date 11/13/2017 | Failed Part # -- | Technician Duplicated Condition? Y | | |
| R/O Number [REDACTED] | Rollover N | Fire N | Accident N | Injury N | Death N |
| | | | | | Property Damage N |
| DTC Code(s) B1650 | | | | | |
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number -- | | | |

Customer's Description of Complaint

Customer states airbag light is on.

Technician's Findings and Repair

CLEARED THE DTC CODE AND CODE CAME BACK ON. PERFORMED TO FOLLOW FLOW CHART. FOUND GOOD CONNECTION BETWEEN THE CONNECTOR ON THE DRIVER SEAT. NEED PASSANGER SEAT FRAME ASSEMBLY.

Attachments

No Attachments Found

| | | | |
|--|---|--------------------------------------|-----------------------------|
| VIN Remainder JF2SJAGCXHH [REDACTED] | Warranty Start Date 12/23/2016 | Production Date 08/08/2016 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc Continuously Variable Transmission | Model Year 2017 | Model Code HFF |
| Color QBP | Options 14 | Emission Spec C | Turbo N |

Engine Size

Original Trans #

2.5



Additional Comments

(01/16/2018 08:44:40 - jmar6451) fail code URD43

(01/15/2018 16:11:24 - bro1) Spoke with Retailer - correct fail code is URD43

(11/27/2017 10:58:31 - jmar6451) B1650 OCCUPANT DETECTION SYSTEM MALFUNCTION, VIN# JF2SJAGCXHF

