

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report

QMR Id QMR1 [REDACTED]	Created By jcruz	Report Date 11/07/2017	Last Updated 11/07/2017	Reg- Zn-Dst [REDACTED]	Dealer 040724
Section Electrical	Sub Section SRS Airbag & Pretentioners				
VIN JF2SJARCXJH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 1587		
Failure Code [REDACTED]	Failure Date 10/13/2017	Failed Part # 64139SG160LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
					Property Damage N
DTC Code(s) B1650					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number [REDACTED]
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Customer's Description of Complaint

C/S SRS light came on while driving. Customer also received the email from Starlink for SRS light.

Technician's Findings and Repair

FSE found seat bottom during 10 bin inspection. FSE requested information from technician and asked if there was any evidence of water or liquid in that could have ruined the ODS. Technician and FSE closely inspected part and did not find any evidence of water intrusion. Technician Found code B1650 in system. Tech Measured voltage at connector 2AP pin 3 and found more than 10v. Part defective as per trouble tree. Replaced seat bottom, erased code and road tested to verify repair. Vehicle is operating as designed. Part is available for inspection.

Attachments

No Attachments Found

VIN Remainder JF2SJARCXJH [REDACTED]	Warranty Start Date 07/10/2017	Production Date 05/15/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2018	Model Code JFI
Color	Options	Emission Spec	Turbo

JGM

23

C

N

Engine Size

Original Trans #

2.5

