

Quality Monitoring Report



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|--------------------------------------|--|----------------------------------|--|--------------------------------------|-------------------------|
| QMR Id QMR1- [REDACTED] | Created By [REDACTED] | Report Date 10/12/2017 | Last Updated 10/12/2017 | Reg- Zn-Dst [REDACTED] | Dealer 401728 |
| Section Electrical | Sub Section SRS Airbag & Pretentioners | | | | |
| VIN JF2SJAEC8HH [REDACTED] | Engine # [REDACTED] | Trans # [REDACTED] | Mileage 34945 | | |
| Failure Code [REDACTED] | Failure Date 10/12/2017 | Failed Part # -- | Technician Duplicated Condition? N | | |
| R/O Number [REDACTED] | Rollover N | Fire N | Accident N | Injury N | Death N |
| Property Damage N | | | | | |

DTC Code(s)
B1650

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|------------------------------------|-------------------------------------|--|
| Reporter Name [REDACTED] | Reporter Email [REDACTED] | Reporter Phone Number [REDACTED] |
|------------------------------------|-------------------------------------|--|

Customer's Description of Complaint

in the diagnostic chart for the dtc, in step 3, I believe the pin numbers are in the wrong position. it states to test(6AG) No. 9 — (2AP) No. 2: (6AG) No. 11 — (2AP) No. 1: but, I believe the test should check 11 - 2, and 9 - 1, Not 9 - 2, and 11 - 1.

Technician's Findings and Repair

When tested as suspected I get the results expected. when tested as stated in repair manual, I get two open circuits. this isn't possible considering the dtc is very intermittent and not currently in a failed state.

Attachments

No Attachments Found

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|--|---|--------------------------------------|-----------------------------|
| VIN Remainder JF2SJAEC8HH [REDACTED] | Warranty Start Date 08/20/2016 | Production Date 07/04/2016 | Car Line Forester |
| Original Engine # [REDACTED] | Trans. Type Desc Continuously Variable Transmission | Model Year 2017 | Model Code HFF |
| Color ISM | Options 13 | Emission Spec C | Turbo N |

Engine Size

Original Trans #

2.5

