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KIA

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OPTIMA





Kia Motors America, Inc.
Corporate Headquarters
111 Peters Canyon Road
Irvine, CA 92606-1790 USA
T 1 949 468 4800 F 1 949 468 4905

June 19, 2017

[REDACTED]
Rogers, AK [REDACTED]

Re: 5XXGT4L1XGG [REDACTED] – 2016 Kia Optima
Case #: [REDACTED]

Dear Mr. [REDACTED]:

Thank you for calling KIA Motors Inc. and requesting assistance. We appreciate hearing from our customers who inform us of issues that need to be addressed. However, a KIA representative has not been able to get a hold of you through the phone number provided.

In order to best assist you with your concerns, we need to be in contact with you. If you still have any concerns that you would like a KIA representative to address, please contact me at 949-468-1194. Thank you again for taking the time to call and we look forward to hearing from you.

Sincerely,

[REDACTED]
[REDACTED]
Samuel Kim
Kia Motors America
National Consumer Affairs

[REDACTED]

2016 KIA Optima LX

Stock#: [REDACTED] | VIN: 5XXGT4L1XGG [REDACTED]



Auction not assigned

Who Can Bid:

- Public
- Dealer
- Dismantler
- Rebuilder
- Scrapper
- Exporter
- Other Licensed Business
- ~~Non-Auto Licensed Business~~

IAA Condition Details

Loss: Fire
Primary Damage: Total Burn
Odometer: Odometer Burnt
Start Code: Cannot Test Start
Key: Key(s) Missing
Notes: Missing Radiator
Vehicle Wheels: Spare Tire Missing, Alloy Wheels
Airbags Checked: Driver:
Missing
Left:
Missing
Passenger:
Missing
Right:
Missing

Selling Branch: Fayetteville (AR)
Vehicle Location: At the branch
Auction Date and Time: Not Ready for Sale
Lane/Item #: Available two days before sale
Seller: ALFA Vision Insurance Company
Actual Cash Value:
Estimated Repair Cost:
Title/Sale Doc: Wait Title

VIN Details

VIN (Status): 5XXGT4L1XGG [REDACTED] (Damaged)
Vehicle: Automobile
Manufactured In: US
Body Style: Sedan 4 Door
Vehicle Class: 4-door Mid-Size Passenger Car
Model: Optima
Series: LX
Engine: 1.6L I4 FI DOHC 24V NF4, Turbo
Fuel Type: Gasoline
Cylinders: 4 Cylinders
Restraint System: Du Frnt/Sd/Hd Air Bgs/Rr Hd Ar Bgs/Act Belts
Transmission: Unknown
Drive Line Type: Front Wheel Drive
Exterior/Interior: Gray / Gray

[More VIN Details](#)



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