2014 KIA Forte LX

Stock#: [redacted] | VIN: KNAFX4A60[redacted]

~~Dealer~~
~~Dismantler~~
~~Rebuilder~~
~~Scrapper~~
~~Exporter~~
~~Other Licensed Business~~
~~Non-Auto Licensed Business~~

IAA Condition Details

Loss:	Fire
Primary Damage:	Interior Burn
Odometer:	25,259 mi (Actual)
Start Code:	Run & Drive
Key:	Key(s) Present, Keyfob Present
Vehicle Wheels:	Spare Tire Present, Alloy Wheels
Airbags Checked:	Driver: Intact Left: Intact Passenger: Intact Right: Intact

Selling Branch:	Philadelphia (PA)
Vehicle Location:	At the branch
Auction Date and Time:	Not Ready for Sale
Lane/Item #:	Available two days before sale
Seller:	Progressive Casualty Insurance
Actual Cash Value:	
Estimated Repair Cost:	
Title/Sale Doc:	Wait Title

VIN Details

VIN (Status):	KNAFX4A60E[redacted] (OK)
Vehicle:	Automobile
Manufactured In:	Korea, Republic of
Body Style:	Sedan 4 Door
Vehicle Class:	Non Luxury Traditional Compact
Model:	Forte
Series:	LX
Engine:	1.8L I4 FI DOHC 16V NF4
Fuel Type:	Gasoline
Cylinders:	4 Cylinders
Restraint System:	Du Frnt/Sd/Hd Air Bgs/Rr Hd Ar Bgs/Act Belts
Transmission:	Unknown
Drive Line Type:	Front Wheel Drive
Exterior/Interior:	Black / Black
Comfort:	Tilt Steering Wheel
Entertainment:	CD Player, Radio

INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

More VIN Details

Page Last Updated: Sep-2 1:25am (CDT)

ADESA's Terms and Conditions for: Philadelphia

[redacted]

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MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION

08/13 GVWR 3880 LB PAINT ABP

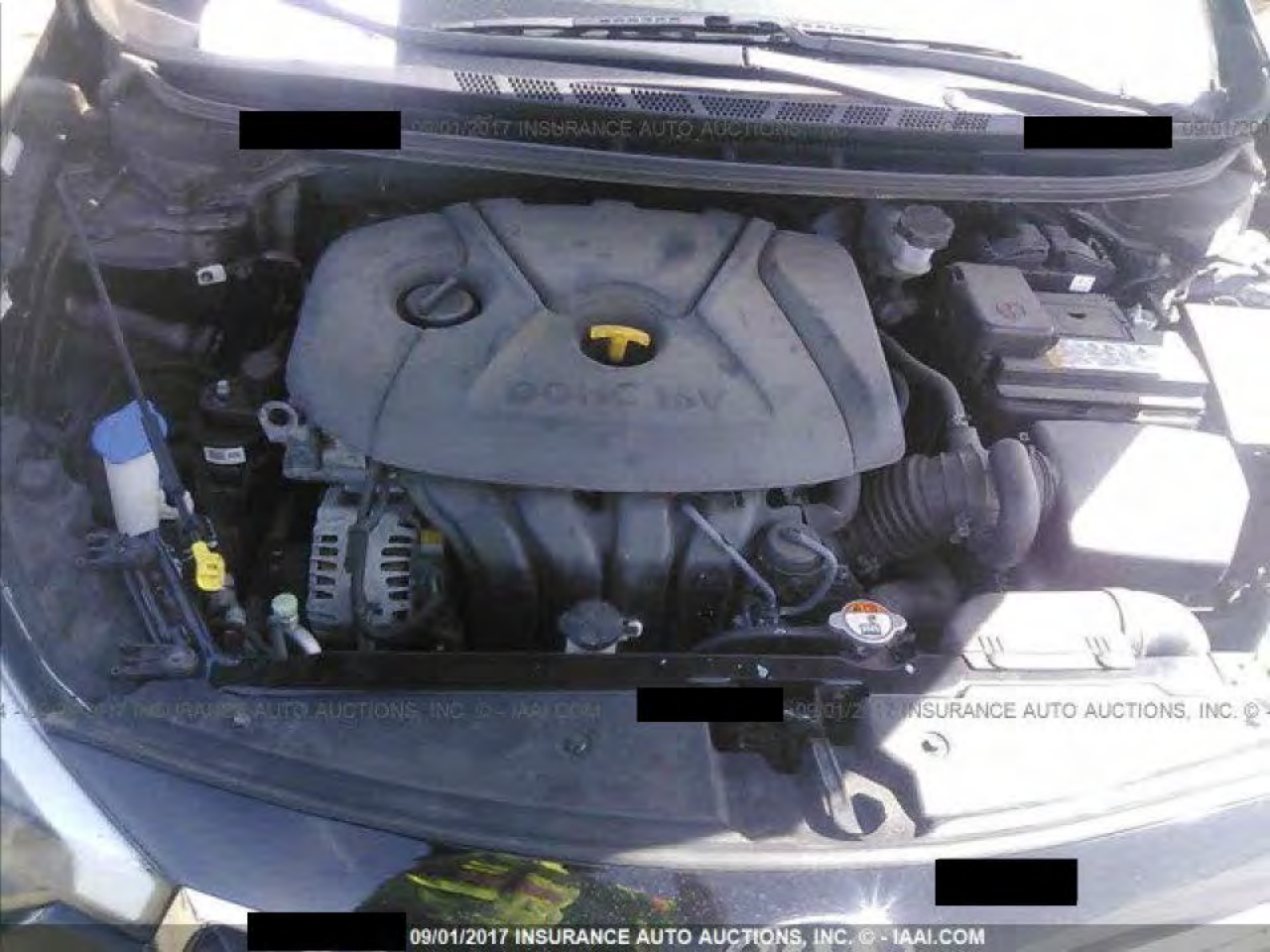
GAWR FRONT 2161 LB GAWR REAR 2006 LB TRIM WK

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N KNAFX4A60[redacted]

TYPE PASSENGER CAR

[redacted] 09/01/2017 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM [redacted]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Event Report

Event ID: [redacted] Call Ref #: [redacted] Date/Time Received: 10/04/14 18:19:29

Rpt #: Call Source: [redacted] Prime CFD Unit:

Services Involved: FIRE

Location: [redacted] DIST: 143.31 ft

X-ST: PONTIAC DR Jur: [redacted] Service: FIRE Agency: CF

St/Beat: CFD District: CFD RA:

Business: Phone: ( ) - GP: CFDA

Nature: **FIRE/VEHICLE** Alarm Lvl: 1 Priority: P Medical Priority:

Caller: [redacted] Alarm:

Addr: [redacted] Phone: [redacted] Alarm Type:

Vehicle #: St: Report Only: No Race: Sex: Age:

Call Taker: [redacted] Console: [redacted]

Geo-Verified Addr.: Yes Nature Summary Code: FIRE Disposition: 24 Close Comments:

Notes: Daughter went to start vehicle and the inside exploded. The fire's out now. EMS not needed. [10/04/14 18:20:46 C75]

Times

Call Received:	10/04/14 18:19:29	Time From Call Received			
Call Routed:	10/04/14 18:20:46	000:01:17		Unit Reaction: 000:10:37	*(1st Dispatch to 1st Arrive)*
Call Take Finished:	10/04/14 18:20:46	000:01:17		En-Route: 000:06:39	*(1st Dispatch to 1st En-Route)*
1st Dispatch:	10/04/14 18:21:19	000:01:50	*(Time Held)*	On-Scene: 000:48:38	*(1st Arrive to Last Clear)*
1st En-Route:	10/04/14 18:27:58	000:08:29			
1st Arrive:	10/04/14 18:31:56	000:12:27	*(Reaction Time)*		
Last Clear:	10/04/14 19:20:34	001:01:05			

Radio Log

Unit	Empl ID	Type	Description	Time Stamp	Comments	Close Code	User
[redacted]		D	Dispatched	10/04/14 18:21:19	Stat/Beat: CFD		[redacted]
		D	Dispatched	10/04/14 18:21:20	Stat/Beat: FOPS		
		D	Dispatched	10/04/14 18:25:11			
		E	En-Route	10/04/14 18:27:58			
		C	Cleared	10/04/14 18:28:04		24	
		A	Arrived	10/04/14 18:31:56			
		D	Dispatched	10/04/14 18:41:00	Stat/Beat: CCFM		
		E	En-Route	10/04/14 18:41:00	Stat/Beat: CCFM		
		C	Cleared	10/04/14 18:49:19		24	
		A	Arrived	10/04/14 19:00:16			
		C	Cleared	10/04/14 19:20:34		ASST	
		C	Cleared	10/04/14 19:20:34		24	

Event Log

Unit	Empl ID	Type	Description	Time Stamp	Comments	Close Code	User
		[redacted]	Time Received	10/04/14 18:19:29	By: [redacted]		[redacted]
			Entered Street	10/04/14 18:19:29	[redacted]		
			Changed Street	10/04/14 18:19:36	[redacted]		
			Changed	10/04/14 18:19:45	VERIZON --> [redacted]		

Event ID: [redacted] Call Ref #: [redacted] **FIRE/VEHICLE at** [redacted]

Event Log

Unit	Empl ID	Type	Description	Time Stamp	Comments	Close Code	User
		[redacted]	Entered Nature	10/04/14 18:20:04	FIRE/VEHICLE		C75
			Added Remarks	10/04/14 18:20:46			C75
			Entered Remarks	10/04/14 18:20:46			C75
			Finished Call Taking	10/04/14 18:20:46			C75
			Unit Rec Btn Click	10/04/14 18:21:16	Unit recommend for FIRE/VEHICLE at 576		C87
			Unit Recommendation	10/04/14 18:21:19	Recmnd:CFD [FSTA], FOPS1 [OPS]		C87
			Unit Recommendation	10/04/14 18:21:19	Plan: NORM Cat: VEH Lvl: 1		C87
			Dispatch Page	10/04/14 18:21:21	Paged CFD		PAGESR
			Reset Watchdog Timer	10/04/14 18:28:02	Units: FOPS1,CFD >>> 2Min.		C87

KJ 1:35pm 10/9/14 Contacted DPSM → advised to contact consumer affairs

KJ 1:44pm 10/9/14 Called Kia Consumer Affairs (Karen)

Case# [redacted]

FORTE

RENALDO
AUTOMALL SHELBY, NC
FORTE

KIA
NC 4
First in Flight
NC
15
NORTH CAROLINA

KIA

KIA

DOHC 16V

KNAFX4A65

P
R
N
AC

MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION
11/13 GVWR 3880LB
GAWR FRONT 2161LB GAWR REAR 2006LB TR WK
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE
V.I.N KNAFX4A66[redacted]
TYPE PASSENGER CAR

Y51

A BY
ATION
INT K3N
IM WK
. FEDERAL
N STANDARDS
N ABOVE

VIN KNAFX4A66[redacted]

FORTE

CAMEL
CRUSH
MENTHOL

KIA

Challenger Lifts

KIA

KIA

CARFAX® Vehicle History Report™

An independent company established in 1986

US $39.99

Vehicle Information:
2013 KIA FORTE LX
VIN: KNAFT4A20[redacted]
SEDAN 4 DR
FRONT WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
Kia Motors America
[redacted]
Irvine, CA
[redacted]

- No accident / damage reported to CARFAX
- **2** Previous owners
- **14** Service records available
- Personal vehicle
- **25,779** Last reported odometer reading
- Worth **$1,260** more than retail book value

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 8/20/15 at 4:28:47 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Price Calculator™

Adjust the value of this 2013 Kia Forte LX based on the information available in this report

1) Retail Book Value		2) CARFAX Price Adjustment™		3) Adjusted Retail Value
$ 0	+	+ $1,260	=	Begin by entering the retail book value
Enter retail book value here		Above retail book value		

Start by entering the retail book value from a pricing guide website.

This vehicle is worth more than average, based on information in this report.

Compare adjusted retail value to seller's asking price when making your decision.

CARFAX Ownership History

The number of owners is estimated

	Owner 1	Owner 2
Year purchased	2013	2014
Type of owner	Personal	Personal
Estimated length of ownership	1 yr. 8 mo.	9 months
Owned in the following states/provinces	Florida	Florida
Estimated miles driven per year	14,864/yr	---
Last reported odometer reading	25,779	---

[redacted]

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. **Register** | **View Terms**

CARFAX Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1	Owner 2
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported	No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX.	No Recalls Reported	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased:	2013
Type:	Personal
Where:	Florida
Est. miles/year:	14,864/yr
Est. length owned:	1/11/13 - 10/6/14 (1 yr. 8 mo.)

Low mileage! This owner drove less than the industry average of 15,000 miles per year.

KIA CERTIFIED pre-owned

Date:	Mileage:	Source:	Comments:
10/19/2012	8	Dealer Inventory	Vehicle offered for sale
10/24/2012		Alan Jay Chevrolet Chysler Jeep Dodge Wauchula, FL [redacted]	Vehicle offered for sale
10/25/2012		Alan Jay Kia Sebring, FL [redacted]	Pre-delivery inspection completed
12/18/2012	15	Century Kia Tampa, FL [redacted] century-kia.com	Pre-delivery inspection completed Mud flaps/splash guards installed Nitrogen fill tires
12/19/2012		Century Kia Tampa, FL [redacted] century-kia.com	Vehicle offered for sale
01/11/2013	149	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle sold

[redacted]

01/11/2013		Florida Motor Vehicle Dept.	Vehicle purchase reported Registration issued or renewed Titled or registered as personal vehicle Vehicle color noted as Black
01/18/2013		Florida Motor Vehicle Dept. Tampa, FL Title[redacted]	Title issued or updated First owner reported Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black
04/27/2013	5,085	Century Kia Tampa, FL [redacted] century-kia.com	Maintenance inspection completed Oil and filter changed
06/10/2013	7,305	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
06/28/2013	7,438	Century Kia Tampa, FL [redacted] century-kia.com	Windshield resealed
08/10/2013	9,570	Century Kia Tampa, FL [redacted] century-kia.com	Maintenance inspection completed Oil and filter changed
10/25/2013		Florida Motor Vehicle Dept. Tampa, FL Title [redacted]	Registration issued or renewed Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black
04/13/2014	19,997	Century Kia Tampa, FL [redacted] century-kia.com	Oil and filter changed
04/29/2014	20,670	Century Kia Tampa, FL [redacted] century-kia.com	A/C refrigerant recharged A/C evaporator replaced
05/08/2014	21,084	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
05/17/2014	21,520	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
05/27/2014	21,888	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
06/15/2014	22,482	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
07/12/2014	23,229	Century Kia Tampa, FL [redacted] century-kia.com	Vehicle serviced
09/06/2014	24,822	Century Kia Tampa, FL	Oil and filter changed

		[redacted] century-kia.com	
10/06/2014	25,779	Kia Certified Dealer Tampa, FL	Sold as a Kia Certified Pre-Owned Vehicle
10/06/2014		Florida Motor Vehicle Dept. Tampa, FL Title [redacted]	Vehicle purchase reported Registration issued or renewed Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black

Owner 2

Purchased:	2014
Type:	Personal
Where:	Florida
Est. length owned:	10/22/14 - present (9 months)

Date:	Mileage:	Source:	Comments:
10/22/2014		Florida Motor Vehicle Dept. Tampa, FL Title [redacted]	Title issued or updated New owner reported Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black
04/14/2015		Florida Motor Vehicle Dept. Tampa, FL Title # [redacted]	Registration issued or renewed Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black

Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

CARFAX Price Adjustment™
Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

[redacted]

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
8/20/15 4:28:47 PM (EDT)

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 24,822
Service advisor: 129
Tag number:

Payment type: VI
Promised time: 05:00 PM
Promised date: 09/06/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A PERFORMED OIL AND FILTER EXCHANGE

[redacted]	CPK	OIL FILTER AND OIL EXCHANGE	0.30	13.70
Tech(s): 642				
[redacted]		OIL CHANGE PARTS DISCOUNT		-9.00
[redacted]		OIL CHANGE LABOR DISCOUNT		-8.00
[redacted]		5 5W20 OIL		11.25
		1 FILTER ASSY-ENGINE		5.00

Pts: 16.25 Lbr: 13.70 Other: -17.00 Total Line A: 12.95

~~~~~~

B C/RQST TO HAVE THE BRAKES CHECKED

MISC	CPK	REPLACED FRONT BRAKE WITH FACTORY PADS AND RESURFACE FRON ROTORS	1.50	112.50
Tech(s): [redacted]				
[redacted]		PARTS 20% DISCOUNT		-17.99
		CUSTOMER PAY LABOR 20% DISCOUNT		-22.50
[redacted]		1 PAD KIT-FR DISC BRAK		75.00
		1 BRK QT		14.95

Pts: 89.95 Lbr: 112.50 Other: -40.49 Total Line B: 161.96

~~~~~~

C C/S AFTER STOPING THE CAR IS LUNGES FORWARD

MISC	CPK	COULD NOT DUPLICATE	0.00	0.00
Tech(s): [redacted]				

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

~~~~~~

Customer Pay	
Labor	126.20
Parts	106.20
Lube	-17.00
Sublet	0.00
Miscellaneous/Shop Charge	-30.39
Deductible	0.00
Total Charges	185.01
Less Insurance/Adjustment	0.00
Sales Tax	12.95
Total	197.96

[redacted]

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]		Click to View Cust Copy
Phone(s): Contact: [redacted]	Main [redacted]	Cell:
Vehicle: KNAFT4A20[redacted]	2013 FORTE BLACK	
Mileage: 23,229	Payment type: CASH	Waiter: No
Service advisor: 129	Promised time: 05:00 PM	Estimate: 0.00
Tag number:	Promised date: 07/12/2014	Customer Comments: No

~~~~~~

A [redacted] C/S THE TRANSMISSION BANGS INTO GEAR

WK	R&R OIL TEMPERATURE SENSOR		1.00	99.80
Tech(s): [redacted]				
[redacted]	1	SENSOR-OIL TEMPERATU		65.69
	4	TRANS FLUID		24.20
WK	DIAGNOSTIC TIME		0.30	29.94
Tech(s): [redacted]				

Pts: 89.89 Lbr: 129.74 Other: 0.00 Total Line A: 219.63

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number[redacted] RO Status: CLOSED

Customer[redacted]
Phone(s): Contact: [redacted] Main: [redacted] Cell:
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy

Mileage: 22,656
Service advisor: [redacted]
Tag number: [redacted]

Payment type: CASH
Promised time: 05:00 PM
Promised date: 06/21/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A C/S HEADLIGTH HAS WATER.

[redacted] WK REPLACE ONE HEADLAMP ASSEMBLY 0.20 19.96

Tech(s): [redacted]

[redacted] 1 LAMP ASSY-HEAD,RH 296.55

Pts: 296.55 Lbr: 19.96 Other: 0.00 Total Line A: 316.51

~~~~~~

B C/S WHEN FULLY STOP AT TRAFIC LIGTH CAR STILL GO FOWARD.

MISC WK NO PRESENT CODES OR HISTORY UNABLE TO DUPLICATE CONCERN. 0.00 0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00
~~~~~~

Repair Order Detail - Internal Copy

RO Number [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Click to View Cust Copy Cell:
Vehicle: KNAFT4A2[redacted] 2013 FORTE BLACK

Mileage: 22,482 Payment type: CASH Waiter: No
Service advisor: [redacted] Promised time: 05:00 PM Estimate: 0.00
Tag number [redacted] Promised date: 06/14/2014 Customer Comments: No

~~~~~~

A C/S RIGHT HEADLIGHT WAS WATER.

MISC	WK	SOP	0.00	0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Click to View Cust Copy
Cell:
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Mileage: 21,888
Service advisor: [redacted]
Tag number: [redacted]

Payment type: CASH
Promised time: 05:00 PM
Promised date: 05/26/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A C/S HAVE A NOISE WHEN TURNING WHEEL TO THE SIDES.

MISC WK CHECK P/S FLUID 0.00 0.00
NORMAL AT THIS TIME.

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~~

B C/S VEHICLE SPEED UP IT SELF.

MISC WK PERFORM A TEST DRINE 0.00 0.00
AND MOVE UNDER 5 MPH
NORMAL CONDITION.

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

~~~~~~

C C/S IN THE MORNINGS HAVE A NIOSE LIKE A BELT.

MISC WK NO PROBLEM FOUND WAS 0.00 0.00
NORMAL AT THIS TIME.

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Cell:
Vehicle: KNAFT4A2[redacted] 2013 FORTE BLACK

Click to View Cust Copy

Mileage: 21,520
Service advisor: 129
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 05/17/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A C/S THE CAR SURGES FORWARD

MISC	WK	RESET ENGINE ADAPTIVE LEARNING	0.00	0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~~

B C/S HEARING A CRACKLING NOISE WHEN MAKING A TURN

MISC	WK	SPARCK KNOCK- NO CODES. POOR FUEL POSSIBILITY - RESET ADAPTIVE LEARN - CONCERN CORRECTED	0.00	0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00
~~~~~~

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK
Click to View Cust Copy
Cell:

Mileage: 21,080
Service advisor: 141
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 05/08/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A CUST STATES NOISE IN ENGINE S/O PART IN

[redacted]	WK	Water Pump Assy /or Gasket, R&R (Theta)	1.20	119.76

Tech(s): [redacted]

1	PUMP ASSY-COOLENT	123.07
1	ANTIFREEZE/COOLANT	19.32

Pts: 142.39 Lbr: 119.76 Other: 0.00 Total Line A: 262.15

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Cell:
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy

Mileage: 20,791
Service advisor: 141
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 05/02/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A CUST STATES NOISE RT SIDE ENGINE AT IDLE

SOP WK *** SPECIAL ORDER PARTS. PARTS WILL BE RECEIVED IN 5 BUSINESS DAYS. PARTS WILL BE RETURNED IF NOT INSTALLED WITHIN 30 DAYS OF ORIGINAL INVOICE DATE *** PLEASE CALL TO MAKE AN APPT. 0.00 0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Cell:
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy

Mileage: 20,757
Service advisor: 141
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 05/01/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A CUST STATES AC NOT COOLING S/O PART IN

[redacted]	WK	REPLACE EVAPORATOR CORE	3.10	309.38
Tech(s): [redacted]				
		1 EVAP CORE ASSY		287.83
		1 WARR, REFRIG 2LBS		27.58
[redacted]	WK	EVACUATE AND RECHARGE AND DYE TEST FOR LEAKS	0.50	49.90
Tech(s): [redacted]				

Pts: 315.41 Lbr: 359.28 Other: 0.00 Total Line A: 674.69

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 20,670
Service advisor: 141
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 04/29/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A CUST STATES AC NOT COOLING

SOP	WK	*** SPECIAL ORDER PARTS. PARTS WILL BE RECEIVED IN 5 BUSINESS DAYS. PARTS WILL BE RETURNED IF NOT INSTALLED WITHIN 30 DAYS OF ORIGINAL INVOICE DATE *** PLEASE CALL TO MAKE AN APPT.	0.00	0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 19,997
Service advisor: 129
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 04/12/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A [redacted] PERFORMED OIL AND FILTER EXCHANGE

[redacted]	CPK	OIL FILTER AND OIL EXCHANGE	0.30	13.70
Tech(s): [redacted]				
[redacted]		OIL CHANGE PARTS DISCOUNT		-6.00
		OIL CHANGE LABOR DISCOUNT		-2.00
[redacted]		5 5W20 OIL		11.25
		1 FILTER ASSY-ENGINE		5.00

Pts: 16.25 Lbr: 13.70 Other: -8.00 Total Line A: 21.95

~~~~~~

Customer Pay	
Labor	13.70
Parts	16.25
Lube	-8.00
Sublet	0.00
Miscellaneous/Shop Charge	1.10
Deductible	0.00
Total Charges	23.05
Less Insurance/Adjustment	0.00
Sales Tax	1.62
Total	24.67

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Cell:
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy

Mileage: 9,570
Service advisor: 129
Tag number:

Payment type: VI, CASH
Promised time: 05:00 PM
Promised date: 08/09/2013

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A 5 GLASS CERAMIC TINTING

T5	CPK	5 GLASS CERAMIC TINTING	2.50	130.50
Tech(s): [redacted]				
[redacted]		0 OFF TINT PARTS		-50.00
		1 FORTE 4DRW/BK TINT		79.49
[redacted]	CPK	MULTI POINT INSPECTION PERFORMED. SHEET MPI FORM FOR INSPECTION DETAILS.	0.00	0.00
Tech(s): [redacted]				

Pts: [redacted] Lbr: 130.50 Other: -50.00 Total Line A: 159.99

~~~~~~

B PERFORMED OIL AND FILTER EXCHANGE

[redacted]	CPK	PERFORMED OIL AND FILTER EXCHANGE	0.30	8.70
Tech(s): [redacted]				
[redacted]		5 5W20 OIL		11.25
		1 FILTER ASSY-ENGINE		5.00
[redacted]	CPK	MULTI POINT INSPECTION PERFORMED. SHEET MPI FORM FOR INSPECTION DETAILS.	0.00	0.00
Tech(s): [redacted]				

Pts: [redacted] Lbr: 8.70 Other: 0.00 Total Line B: 24.95

~~~~~~

Customer Pay	
Labor	139.20
Parts	95.74
Lube	-50.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	184.94
Less Insurance/Adjustment	0.00
Sales Tax	12.94
Total	197.88
~~~~~~

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 7,438
Service advisor: 129
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 06/19/2013

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A C/S HAVING A WATER LEAK

MISC	IUCP	SUBLET TO RESEAL WINDSHIELD	0.00	0.00
Tech(s): [redacted]				
SUBL	IUCP	MIKE'S AUTO GLASS		45.00

Pts: 0.00 Lbr: 0.00 Other: 45.00 Total Line A: 45.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 7,305
Service advisor: 129
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 06/10/2013

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A C/S THE PASS FRONT FEET AREA GET REALLY WET (ONLY PASS FRONT CARPET)

MISC WK COULD NOT DUPLICATE 0.00 0.00

Tech(s): [redacted]

Pts: [redacted] 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

Story: [redacted] UPON RECEIVING THE CAR THE CARPET AREA OF THE PASS FRONT WAS DAMP. I CHECKED TO SEE IF THE EVAP DRAIN WAS CLOGGED. IT WAS NOT. I THEN PRESSURE WASH THE RIGHT FRONT AREA OF THE PASS AND NO VISIBLE WATER WAS SEEN. ADVICE CUSTOMER IF LEAK CONTINUES TO BRING THE CAR BACK AND PLAN TO LEAVE IT FOR HALF A DAY

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted]
Vehicle: KNAFT4A20[redacted] 2013 FORTE BLACK

Click to View Cust Copy
Cell:

Mileage: 5,085
Service advisor: 141
Tag number:

Payment type: CASH
Promised time: 05:00 PM
Promised date: 04/27/2013

Waiter: No
Estimate: 0.00
Customer Comments: No

~~~~~~

A GOODWILL OIL AND FILTER CHANGE SERVICE

KCP1	ISP	GOODWILL OIL AND FILTER CHANGE SERVICE	0.30	30.00

Tech(s): [redacted]

5	5W20 OIL	11.25
1	FILTER ASSY-ENGINE	5.00

Pts: 16.25 Lbr: 30.00 Other: 0.00 Total Line A: 46.25

~~~~~~

B FREE MULTI POINT INSPECTION

KCP2	ISP	FREE MULTI POINT INSPECTION	0.00	0.00

Tech(s): [redacted]

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00
~~~~~~

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer:		Click to View Cust Copy
Phone(s): Contact:	Main:	Cell:
Vehicle: KNAFT4A20[redacted]	2013 FORTE BLACK	
Mileage: 15	Payment type: CASH	Waiter: No
Service advisor: [redacted]	Promised time: 05:00 PM	Estimate: 0.00
Tag number:	Promised date: 12/17/2012	

~~~~~~

A INSTALL (4) MUD FLAP SET

PMF INCK INSTALL (4) MUD FLAP SET 0.50 50.00

Tech(s): [redacted]

1 FRONT SPLASH GUARDS 29.00

1 REAR SPLASH GUARDS 29.00

Pts: 58.00 Lbr: 50.00 Other: 0.00 Total Line A: 108.00

~~~~~~

B PDI PINSTRIPES

PPS INCK PDI PINSTRIPES 0.20 27.50

Tech(s): [redacted]

PPS PIN STRIPE PDI 5.00

Pts: 0.00 Lbr: 27.50 Other: 5.00 Total Line B: 32.50

~~~~~~

C PRE DELIVERY TIRE NITROGEN INSTALLED

PNITRO INCK PRE DELIVERY TIRE NITROGEN INSTALLED 0.30 30.45

Tech(s): [redacted]

1 NITROGEN 15.00

Pts: 15.00 Lbr: 30.45 Other: 0.00 Total Line C: 45.45

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

PROGRESSIVE

Payment Address
Progressive-Subro
[redacted]
Chicago, IL [redacted]

Document Address
[redacted]
Los Angeles, CA
[redacted]

Phone: [redacted]
Fax: [redacted]

February 1, 2016

KIA MOTORS AMERICA
[redacted]
IRVINE, CA [redacted]

Type of Loss:	Vehicle Fire
VIN\DOT Number:	KNAFT4A20[redacted]
Year:	2013
Make:	13 KIA FORTE
Model:	FORTE
Your Claim No:	[redacted]
Our Insured:	[redacted]
Address:	[redacted] TAMPA, FL [redacted]
Our Claim No:	[redacted]
Date of Loss:	08-17-15
Damages:	$13,184.71

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive American Insurance Company damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of $13,184.71 to my attention, payable to "Progressive American Insurance Company, as subrogee of [redacted] and remit to the following address:

Progressive-Subro
[redacted]
Chicago, IL [redacted]

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Stjepan J Jukanovic
Subrogation Representative
Phone: [redacted]
Fax [redacted]
Steve_Jukanovic [redacted]
Enclosure

[redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
[redacted]
Chicago, IL [redacted]

Document Address
[redacted]
Los Angeles, CA
[redacted]

Phone: [redacted]
Fax: [redacted]

Subrogation 01-29-16 01:52 PM ET [redacted]
Authored By: STJEPAN JUKANOVIC
NEW PRODUCT LIABILTY DEMAND REFERRAL
LOSS STATE: FL
VEHICLE ON HOLD: Y
TIRE KEPT: N
STATUTE: 08-17-2019
DAMAGES: $13184.96
COMP 12,684.71 + DED 500.00
LIAB/FACTS OF LOSS: FIRE
ASSIGNED TO: [redacted]
--
EXPERT HIRED: Y
EVIDENCE IN OUR FAVOR: C&O - FIRE BEGAN WITHIN THE DASH
SUMMARY OF EVENTS/LIABILITY DECISION:
-THEY WENT TO DOCTOR'S OFFICE AND AS THEY CAME OUT 15 MINUTES LATER THE CAR STARTED POPPING. THE FRONT BURNED, THE WHEELS BURNED.

[redacted]

,8cbe29a9-0b8d-4f8c-9ab false

Claim Payment Detail [redacted]

Payment Information

Disbursement Number:	[redacted]	**Total Amount:**	$9.75
Draft Number:	[redacted]	**Invoice Number:**	[redacted]
Pay to the Order of:	[redacted]		
Mailing Address:			
	TALLAHASSEE, FL [redacted] US		
In Payment Of:	Progressive Invoice Number: [redacted]		

Reviewed Summary

Issuing Rep:	[redacted]	**Approved By:**	
Issue Date:	10-23-15	**Review Date:**	
Last Updated Rep:	[redacted]	**Reviewed By:**	

Bank Information

Type:	Loss	**Bank Code:**	1CD
Stop Reason:		**Cleared:**	10-28-15
Stop Date:			

Exposure Detail: COMP

Party Name:	[redacted]	**Amount Paid:**	$9.75
Property Description:	13 KIA FORTE	**Deductible Taken:**	$0.00
Payment Type:	SUPPLEMENTAL PAYMENT	**Property Damage:**	$0.00
		Rental:	$0.00

	2

,8cbe29a9-0b8d-4f8c-9at false

Claim Payment Detail [redacted]

Payment Information

Disbursement Number:	[redacted]	**Total Amount:**	$12,674.96
Draft Number:		**Invoice Number:**	[redacted]
Pay to the Order of:	SANTANDER AUTO FINANCE		
Mailing Address:	[redacted]		
	DALLAS, TX [redacted]		
In Payment Of:	Progressive Invoice Number [redacted]		

Reviewed Summary

Issuing Rep:	[redacted]	**Approved By:**	
Issue Date:	09-25-15	**Review Date:**	
Last Updated Rep:	[redacted]	**Reviewed By:**	

Bank Information

Type:	Loss	**Bank Code:**	1CD
Stop Reason:		**Cleared:**	10-02-15
Stop Date:			

Exposure Detail: COMP

Party Name:	[redacted]	**Amount Paid:**	$12,674.96
Property Description:	13 KIA FORTE	**Deductible Taken:**	$500.00
Payment Type:	FINAL PAYMENT	**Property Damage:**	$0.00
		Rental:	$0.00

	2

Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Number: [redacted]

Policy Number:

Owner : [redacted]

Coverage Type of Loss: Comprehensive

Loss Date: 08/17/2015

Reported Date: 08/17/2015

Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: 2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD

VIN: KNAFT4A20[redacted]

Mileage: 36,300 miles

Title History: No

Location: FL[redacted]

Exterior Color: Ebony Black Pearl

License Plate: [redacted] Florida

Title History Comments:

Loan Information

Lien Holder Payoff:	$15,418.02
Loan/Lease Payoff Coverage:	$0.00

Payment Information

Lien Holder Payment(s):	$12,674.96
Net to Owner:	$0.00

Settlement

Stated Amount:	$0.00
Actual Cash Value:	$12,382.04
Base Value:	$12,456.95
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$0.00
Condition Adjustment:	-$74.91
Prior Damage Adjustment:	-$0.00
Market Value:	$ 12,382.04
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$792.92
Company Obtains:	$0.00
Net Settlement:	$13,174.96
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$500.00
Other Adjustments:	$ 0.00
Total Settlement:	$12,674.96

Adjuster License #:

Comments:

J.D. POWER
McGRAW HILL FINANCIAL

mitchell

Vehicle Valuation Report

Prepared for: Progressive Group of Insurance Companies
[redacted]

Summary

Claim Information

Claim Number:	[redacted]	Version #:	1
Policy Number:		Coverage Type of Loss:	COMPREHENSIVE
Owner:	[redacted]	Loss Date:	08/17/2015
Address:		Reported Date:	08/17/2015
	TAMPA, FL [redacted]	Valuation Report Date:	09/04/2015 06:26:43
Owner Home Phone:	[redacted]	Valuation Report ID:	[redacted]

Vehicle Information

Loss Vehicle:	2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD	Location:	FL 33602
		Exterior Color:	Ebony Black Pearl
VIN:	KNAFT4A20[redacted]	License Plate:	[redacted] Florida
Mileage:	36,300 miles		
Title History:	No		

Valuation Summary

Base Value:	**$12,456.95**
Loss Vehicle Adjustments	
Condition Adjustment:	-$74.91
Prior Damage Adjustment:	$0.00
After Market Parts Adjustment:	$0.00
Refurbishment Adjustment:	$0.00
Title History Adjustment:	$0.00
Market Value:	**$12,382.04**
Settlement Adjustments	
Deductible:	-$500.00
Settlement Value:	**$11,882.04**

Title History Comments:

Claim #: 15-4139329-01 | Copyright (c) 2011 - Mitchell International. All Rights Reserved. | Page 1

[redacted]

Loss Vehicle Detail

Loss vehicle: **2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD**

Standard Equipment

Exterior	
15" x 5.5" steel wheels w/full covers	195/65R15 tires
Body-color bumpers -inc: rear garnish	Body-color door handles
Body-color mirrors	Clear-lens headlamps w/auto-off
Solar control door glass	Tinted windshield glass w/shade band
Variable intermittent windshield wipers -inc: low washer fluid indicator	

Interior	
(2) front/(2) rear cup holders -inc: front chrome ring trim	60/40 split-folding rear bench seat w/adjustable headrests -inc: center armrest
Air conditioning	AM/FM stereo w/CD/MP3 player -inc: aux input jack, USB port, (4) speakers
Bluetooth hands-free link -inc: steering wheel controls	Cargo area light
Center console w/armrest & storage	Cloth seat trim
Digital clock	Dual 12V pwr outlets
Dual visor vanity mirrors w/extensions	EcoMinder fuel efficiency monitor
Front bucket seats w/active headrests -inc: 6-way manual driver seat	Front door map pockets w/bottle holders
Fuel door, hood & trunk remote release	Illuminated glove box
Rear window defroster	Roof-mounted antenna
Sirius satellite radio	Tachometer
Tilt steering wheel w/audio controls	

Mechanical	
Front wheel drive	Independent MacPherson strut front suspension -inc: coil springs, monotube shock absorbers, stabilizer bar
Speed-sensitive hydraulic pwr rack & pinion steering	Torsion beam rear suspension -inc: coil springs, monotube shock absorbers
Ventilated front/solid rear pwr disc brakes	

Safety	
3-point height-adjustable front seat belts w/pretensioners & force limiters	3-point rear seat belts for all positions
4-wheel anti-lock braking system (ABS)	5-MPH bumpers
Brake assist system (BAS)	Dual front advanced airbags -inc: passenger occupancy sensor
Electronic brake force distribution (EBD)	Electronic stability control (ESC) w/traction control system (TCS)
Front seat side mounted airbags	Front/rear crumple zones
Full-length side curtain airbags	Impact-absorbing steering column
Internal emergency trunk release	Lower Anchors & Tethers for Children (LATCH)
Rear child safety door locks	Seat belt warning chime
Side impact door beams	Tire Pressure Monitoring System (TPMS)

[redacted]

Optional Equipment

CARPETED FLOOR MATS

*DIO/PIO= Dealer/Port Installed Option

Loss Vehicle Base Value

Loss vehicle: **2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD**

Comparable Vehicle Information

Search Radius used for this valuation: **75 miles from loss vehicle zip/postal code.**

Typical Mileage for this vehicle: **29,000 miles**

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	43,675	[redacted]	28 miles	$14,795.00 List Price	$14,158.05
2	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	55,877	[redacted]	34 miles	$11,593.00 List Price	$11,443.21
3	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	28,525	[redacted]	51 miles	$14,991.00 List Price	$13,500.17
4	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	40,664	[redacted]	65 miles	$11,995.00 List Price	$11,374.47
5	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	35,403	[redacted]	69 miles	$11,910.00 List Price	$11,047.24
6	2013 KIA FORTE LX 4D SDN 4 2NORMAL GAS A 2WD	39,623	[redacted]	69 miles	$14,000.00 List Price	$13,218.59
					Base Value:	**$12,456.95**

Loss Vehicle Adjustments

Loss vehicle: **2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD**

Condition Adjustments

Condition Adjustment:	**-$74.91**	**Overall Condition:**	**2.86-Good**	**Typical Vehicle Condition:**	**3.00**

[redacted]

Category	Condition		Comments
Interior			UNABLE TO DETERMINE DUE TO FIRE
GLASS	Typical		UNABLE TO DETERMINE DUE TO FIRE
CARPET	Typical		UNABLE TO DETERMINE DUE TO FIRE
DOORS/INTERIOR PANELS	Typical		UNABLE TO DETERMINE DUE TO FIRE
DASH/CONSOLE	Typical		UNABLE TO DETERMINE DUE TO FIRE
HEADLINER	Typical		UNABLE TO DETERMINE DUE TO FIRE
SEATS	Typical		UNABLE TO DETERMINE DUE TO FIRE
Exterior			
BODY	3 Good		2 DENTS LESS THAN 6 INCHES, L QTR, RF DOOR, MULTI DINGS
PAINT	2 Fair		GREATER THAN 4 SCRATCHES LESS THAN 6 INCHES
TRIM	3 Good		MULTIPLE SCRATCHES TO TRIM
VINYL/CONVERTIBLE TOP	Typical		
Mechanical			
ENGINE	3 Good		MINIMAL DIRT
TRANSMISSION	Typical		
Tire	2 Fair		ALL TIRES 3/32

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: **2013 Kia Forte LX 4 Door Sedan 2.0L 4 Cyl Gas A FWD**

Comparable Vehicles

[redacted]

1	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $14,795.00

VIN: KNAFT4A2[redacted]

Stock No: [redacted]

Listing Date: 07/06/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 28 miles

Source: DEALER WEB LISTING - TRUECAR.COM
LAKELAND - DRIVETIME
[redacted]
LAKELAND FL[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,115.00
Mileage	36,300	43,675	$382.13
Equipment			
CARPETED FLOOR MATS	Yes	No	$95.92

Total Adjustments: -$636.95

Adjusted Price: $14,158.05

2	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $11,593.00

VIN: KNAFT4A2[redacted]

Stock No: [redacted]

Listing Date: 08/29/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 34 miles

Source: DEALER WEB LISTING - CARS.COM
REGAL CHEVROLET KIA LAKELAND
[redacted]
LAKELAND FL[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$874.00
Mileage	36,300	55,877	$649.05
Equipment			
CARPETED FLOOR MATS	Yes	No	$75.16

Total Adjustments: -$149.79

Adjusted Price: $11,443.21

[redacted]

3	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $14,991.00

VIN: KNAFT4A23[redacted]

Stock No: [redacted]

Listing Date: 08/28/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 51 miles

Source: DEALER WEB LISTING - AUTOTRADER.COM

HUSTON KIA

[redacted]

LAKE WALES F[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,130.00
Mileage	36,300	28,525	-$458.02
Equipment			
CARPETED FLOOR MATS	Yes	No	$97.19

Total Adjustments: -$1,490.83

Adjusted Price: $13,500.17

4	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $11,995.00

VIN: KNAFT4A22[redacted]

Stock No: [redacted]

Listing Date: 06/18/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 65 miles

Source: DEALER WEB LISTING - CARS.COM

DESOTO DODGE CHRYSLER FORD JEEP

[redacted]

ARCADIA FL[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$904.00
Mileage	36,300	40,664	$205.70
Equipment			
CARPETED FLOOR MATS	Yes	No	$77.77

Total Adjustments: -$620.53

Adjusted Price: $11,374.47

[redacted]

5	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $11,910.00

VIN: KNAFT4A2[redacted]

Stock No: [redacted]

Listing Date: 08/03/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 69 miles

Source: DEALER WEB LISTING - CARS.COM

UNIVERSAL NISSAN-HYUNDAI

[redacted]

ORLANDO FL [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$898.00
Mileage	36,300	35,403	-$41.98
Equipment			
CARPETED FLOOR MATS	Yes	No	$77.22

Total Adjustments: -$862.76

Adjusted Price: $11,047.24

6	2013 KIA FORTE LX 4D SDN 4 2 NORMAL GAS A2WD	List Price: $14,000.00

VIN: KNAFT4A29[redacted]

Stock No: [redacted]

Listing Date: 07/16/2015

ZIP/Postal Code: [redacted]

Distance from Loss Vehicle: 69 miles

Source: DEALER WEB LISTING - CARS.COM

CITY KIA

[redacted]

ORLANDO FL [redacted]

[redacted]

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$1,055.00
Mileage	36,300	39,623	$182.82
Equipment			
CARPETED FLOOR MATS	Yes	No	$90.77

Total Adjustments: -$781.41

Adjusted Price: $13,218.59

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2013 Kia Forte LX	4 Door Sedan 2.0L 4 Cyl Gas FWD	$16,400.00

[redacted]

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.

- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.

- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.

- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

[redacted]

Date: [redacted] AM
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: All Parts Types

Progressive American Insurance Co

Damage Assessed By: KEVIN WILSON

Claim Rep: [redacted]

Classification:

* Product Type Auto
* Date of Loss: 8/17/2015
* Deductible: [redacted]
* Claim Number: [redacted]

Insured: [redacted]
Owner: [redacted]
Address: [redacted] AMPA, FL [redacted]
Telephone: Home Phone: [redacted]

Contact Phone: [redacted]

Mitchell Service: [redacted]

Description: 2013 Kia Forte LX
Body Style: 4D Sed
VIN: KNAFT4A20[redacted]
OEM/ALT: A
Color: BLACK

Vehicle Production Date: 9/12
Drive Train: 2.0L Inj 4 Cyl 6A FWD
License: [redacted]
Search Code: [redacted]

Options: PASSENGER AIRBAG, POWER STEERING, REAR WINDOW DEFOGGER, AIR CONDITIONING
TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
FRONT SIDE AIRBAG WITH HEAD PROTECTION, ANTI-LOCK BRAKE SYS., TRACTION CONTROL
TIRE INFLATION/PRESSURE MONITOR, AUXILIARY INPUT
BLUETOOTH WIRELESS CONNECTIVITY, SATELLITE RADIO, CD PLAYER
FIRST ROW BUCKET SEAT, CLOTH SEAT, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, MP3 PLAYER
ELECTRONIC STABILITY CONTROL, REAR BENCH SEAT, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	[redacted]	DY *	REMOVE/REPLACE	Obvious Total Loss-interior burn	New	0.00 *	0.0*

* - Judgment Item

All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep.

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Labor Summary	0.0				0.00	Total Replacement Parts Amount	0.00

ESTIMATE RECALL NUMBER: 09/04/2015 09:35:25 [redacted]
Mitchell Data Version: OEM: JUL_15_V
MAPP:JUL_15_V
Software Version: 7.1.179

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[redacted]

Date: 9/ 4/2015 09:35 AM
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: All Parts Types

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Insurance Deductible	500.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments:	0.00
	Net Total:	0.00

Point(s) of Impact
16 Non-Collision (P)

Alt. Location: PROGRESSIVE

Inspection Site: **SNF***Century Kia of Tampa
Address: [redacted]
Fire Inspection
Tampa, FL [redacted]

THIS IS A DAMAGE ASSESSMENT ONLY - NOT AN AUTHORIZATION TO REPAIR - BASED ON DAMAGE VISIBLE OR CERTAIN AT THE TIME IT WAS WRITTEN.

IF FRAME OR UNIBODY REPAIR IS INCLUDED ON THIS ESTIMATE, THE AMOUNT SHOWN INCLUDES TIME OR ALLOWANCE FOR MEASURING BEFORE, DURING AND AFTER THOSE REPAIRS.
THE OWNER OF THE VEHICLE MAY SELECT THE REPAIR FACILITY OF HIS/HER CHOICE.
TO ENSURE PROPER AND PROMPT PAYMENT FOR ADDITIONAL DAMAGE DISCOVERED DURING THE COURSE OF REPAIRS, CONTACT PROGRESSIVE FOR SUPPLEMENT HANDLING PROCEDURES.

PROGRESSIVE HONORS THE PREVAILING LABOR MARKET RATE IN YOUR AREA FOR YOUR PROPERTY. IF YOU CHOOSE A SHOP THAT CHARGES IN EXCESS OF PREVAILING LABOR MARKET RATES, YOU WILL BE RESPONSIBLE FOR THE DIFFERENCE.

LIFETIME GUARANTEE FOR SHEET METAL AND PLASTIC BODY PARTS
IF THE VEHICLE IS A TOTAL LOSS, PAYMENT WILL NOT BE BASED ON THIS ESTIMATE OR COST OF REPAIR.

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at [redacted] This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you

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[redacted]

sell or otherwise transfer your vehicle.

THIS GUARANTEE DOES NOT COVER NORMAL WEAR AND TEAR OR DAMAGE CAUSED BY IMPROPER MAINTENANCE, NEGLECT, ABUSE OR SUBSEQUENT ACCIDENT. THIS GUARANTEE IS LIMITED TO ARRANGING FOR THE SELECTION OF REPAIR PARTS THAT WILL RETURN YOUR VEHICLE TO ITS PRE-LOSS CONDITION. ACCORDINGLY, PROGRESSIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE INSTALLATION OR USE OF THESE PARTS.

Part Type Terms and Abbreviations

NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.
NON-OEM and A/M and Qual REPL - These refer to an after-market part, which is a new, non-original equipment manufacturer part.
USED/RECYCLED and LKQ - These refer to a used OEM part.
REMANUFACTURED and RECOND. and RECORE - These refer to used/recycled OEM parts that have been refurbished.

The following Notice applies to third claims only: Failure to use the insurance proceeds in accordance with the security agreement, if any, could be a violation of s. 812.014, Florida Statutes. If you have any questions, contact your lending instituition.

PLEASE BE ADVISED THAT IN THE EVENT THE PROGRESSIVE ENTITY LISTED AT THE TOP OF THIS ESTIMATE AND THE SHOP ARE NOT ABLE TO REACH AN AGREED PRICE FOR THE AMOUNT OF THE LOSS, THEN THE PROGRESSIVE ENTITY IMMEDIATELY PLACES THE SHOP ON NOTICE THAT IT WILL INVOKE ITS RIGHT TO APPRAISAL AS SET FORTH IN THE APPLICABLE POLICY.

REPAIR SHOP'S AUTHORIZED REPRESENTATIVE'S SIGNATURE INDICATING AGREEMENT ON COST TO RETURN THE VEHICLE TO PRE-LOSS CONDITION INCLUDING TOW/STORAGE CHARGES:

SHOP SIGNATURE: _____ AGREED DELIVERY DATE:_____

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All Rights Reserved

[redacted]

[redacted]

[redacted]

North Eastern Technical Services, Inc.

[redacted]

Spring Hill FL [redacted]

Web Site: NETSEXAM.COM

DATE	01/19/2016
NETS File #	[redacted]
Film #	

Insurance Co.	PROGRESSIVE INSURANCE
Address	
Claim Rep.	ZACH
Claim No #	[redacted]
Owner's Name	[redacted]
Type of vehicle	2013 KIA FORTE
vin #	KNAFT4A20[redacted]
Color	
Location	IAA [redacted] PALMETTO, FL
Salvage Pool Lot #	[redacted]

Special Instructions:

Verbal: Verbal

Date: 12/21/15

[redacted]

TO: ZACH
PROGRESSIVE INSURANCE

RE: [redacted]
2013 KIA FORTE

REPORT

VEHICLE EXAMINED:

The vehicle examined was a 2013 Kia Forte with a VIN of KNAFT4A20[redacted] and a stock number of [redacted] This information was used to identify the vehicle.

LOCATION:

The vehicle was located at IAA [redacted] E Palmetto, FL. This was the same location at which the vehicle was to be examined.

PRELIMINARY:

As per your request, on 12/21/15 I traveled to Palmetto, FL and examined the above captioned vehicle. The purpose of this examination was to determine the origin and cause of the fire. Per information received from your office, on 08/17/15 while parked the vehicle caught fire.

It was reported to this office that the vehicle was parked at the time of the loss and no repairs or problems were reported at this time.

I was also informed that the insured had driven to his doctor's office and parked for approximately 15 minutes prior to the fire. Estimated mileage at the time of the loss was approximately 36,000 miles and the insured had purchased the vehicle used in October 2014 and at that time the vehicle had approximately 25,000 miles.

The claims representative informed this office that he had informed Kia Motors of the date and time of this scheduled examination and if no one was present at the scheduled time and date to proceed with the examination. At the time of my arrival at the IAA facility no other parties were present and the examination proceeded as scheduled with no other parties present.

Upon my arrival I was directed to the vehicle by IAA personnel. The vehicle was noted to be wrapped to protect it from the elements. I was informed by IAA personnel that the vehicle would be re-wrapped at the conclusion of this examination.

[redacted]

RECALL CHECK:

Per the NHTSA there were no recalls listed for 2013 Kia Forte vehicles at the time of this examination.

EXTERIOR EXAMINATION:

An examination of the exterior of the vehicle revealed fire damage incurred to the driver's side area of the windshield. The windshield was fractured; however, the windshield laminate remained in place. No other indicators of exterior fire damage were noted.

The overall condition of the vehicle was found to be good with no indicators of collision or impact type damage found.

All remaining window glass was found to be intact and it was noted that the left front window was partially open.

Examination of the wheels and tires revealed no indicators of fire related damage and all of the tires were inflated at the time of this examination.

ENGINE COMPARTMENT:

An examination of the engine compartment revealed no indicators of fire related damage. All components appeared to be OEM applications and there were no indicators of modifications found.

INTERIOR EXAMINATION:

An examination of the passenger compartment revealed an isolated area of direct fire damage located within the left upper dash area. The fire extended from this area into the left A pillar cover, left sun visor and into the headliner. The headliner material remained relatively intact and affixed to the roof.

The remainder of the passenger compartment was found to be in relatively good condition with varying degrees of carbon smoke damage found throughout.

Minor drop down was also noted within the left front floor area consistent with internal dash fire involvement.

All components appeared to be OEM applications with no indicators of aftermarket items or modifications noted. Also at the time of this examination there were no accessory power / charging cords found, such as cell phone, laptop or GPS type devices.

[redacted]

Further examination of the left upper dash area revealed that a portion of the upper dash cover was consumed by fire in the area just above the IPC. As previously stated the left A pillar cover was also severely fire damaged; however, the wiring harness routed throughout this A pillar cavity was relatively intact.

In order to properly document the area of origin a portion of the windshield laminate was removed for this examination. Upon removal of a portion of laminate approximately 13 x 10 inches in size, the left upper dash area and interior dash cavity could be visibly examined. This examination revealed moderate to severe levels of fire damage with burn patterns consistent with the fire having originated within the dash cavity at an area at or surrounding the upper dash support brace. Located within this area were several wiring harnesses, the IPC and multiple electrical components. It was found that during the progression of the fire melted drop down plastics were now adhered to several of the harness areas precluding a complete and thorough examination without the use of destructive testing. Portions of the main harness visible revealed indicators consistent with external fire exposure only as internal wire insulation was visible. However, as stated this harness was not manipulated or disassembled at this time.

One of the IPC harnesses which contained multiple conductors was found to be moderately fire damaged with its insulation consumed by fire. No indicators of unwanted electrical activity were noted visibly to this harness portion.

Further examination revealed what appeared to be the remains of a relay and / or module which was resting in the area of the upper dash support brace. This component was severely fire damaged as were the corresponding conductors. One of the conductors appeared to be partially terminated and it was noted that heavy oxidation was present. This component assembly along with its corresponding wiring were found to be in a fragile state meaning that manipulation would compromise the integrity of the component at this time. It should be noted that this component and its corresponding wiring is within the area of origin of the fire.

During this examination I was in contact with the claims representative from Progressive Insurance, who was informed of the findings of this examination in regards to preservation of the evidence found due to the fragile nature of the components involved. It was agreed upon at this time that no further destructive testing would be performed without additional opportunity for all interested parties to be present.

[redacted]

CONCLUSION:

ORIGIN:

Based on this examination, the burn patterns observed, along with my training and experience it has been determined that the fire originated within the passenger compartment. The area of origin at this time was narrowed down to the left area of the dash within the dash cavity at an area just forward of the IPC and above the upper dash support brace. This is the area in which the remains of a relay or module and corresponding wiring were located.

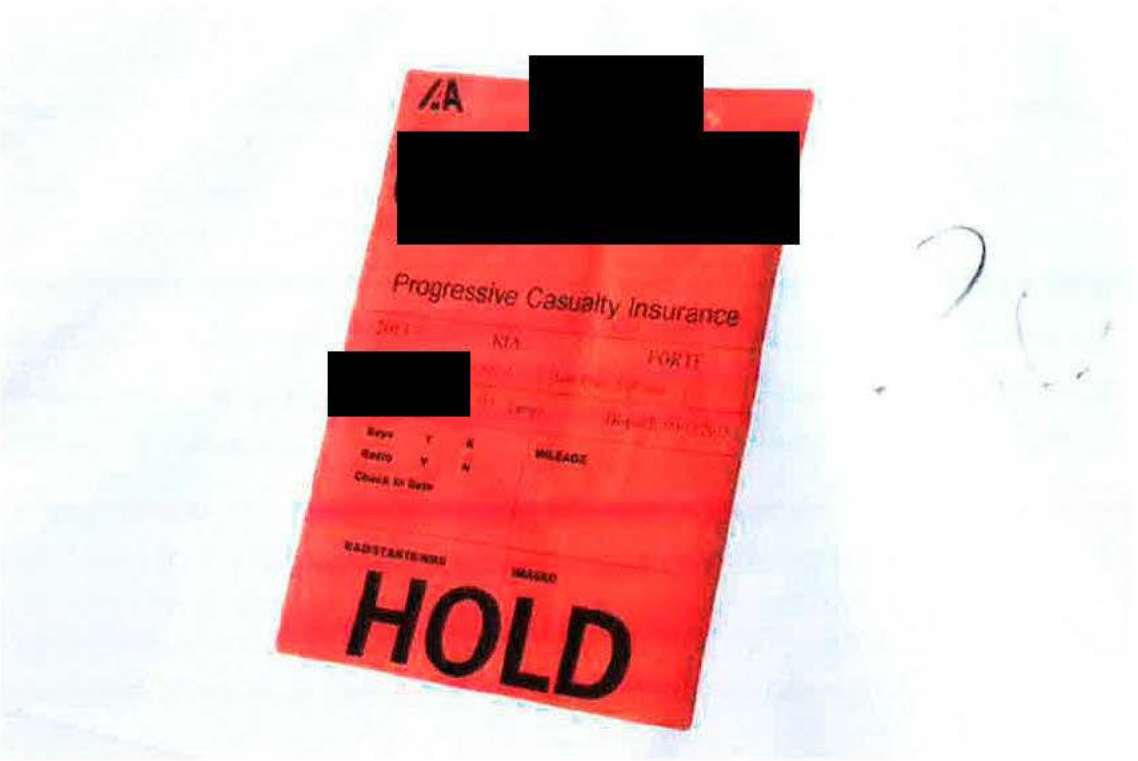
CAUSE:

Based on this non-destructive examination, the burn patterns observed, along with the circumstances involved, it has been determined that further destructive testing would need to be performed with all interested parties present in order to come to a clearer conclusion in this case. However, strong indicators were found consistent with a vehicle related electrical concern having been the contributing factor in the fire. During this examination no indicators of introduced components, items or modifications were noted.

Should further information become available after the completion of this examination that may be pertinent to this file, please forward it to our office for review and possible further action. Should you have any further questions in reference to this file, please do not hesitate to contact our office at your earliest convenience.

Jonathan Costa, CFEI, CVFI, CFL
Senior Forensic Analyst
ASE Certified Master Technician
Oil Filter Technician

[redacted]



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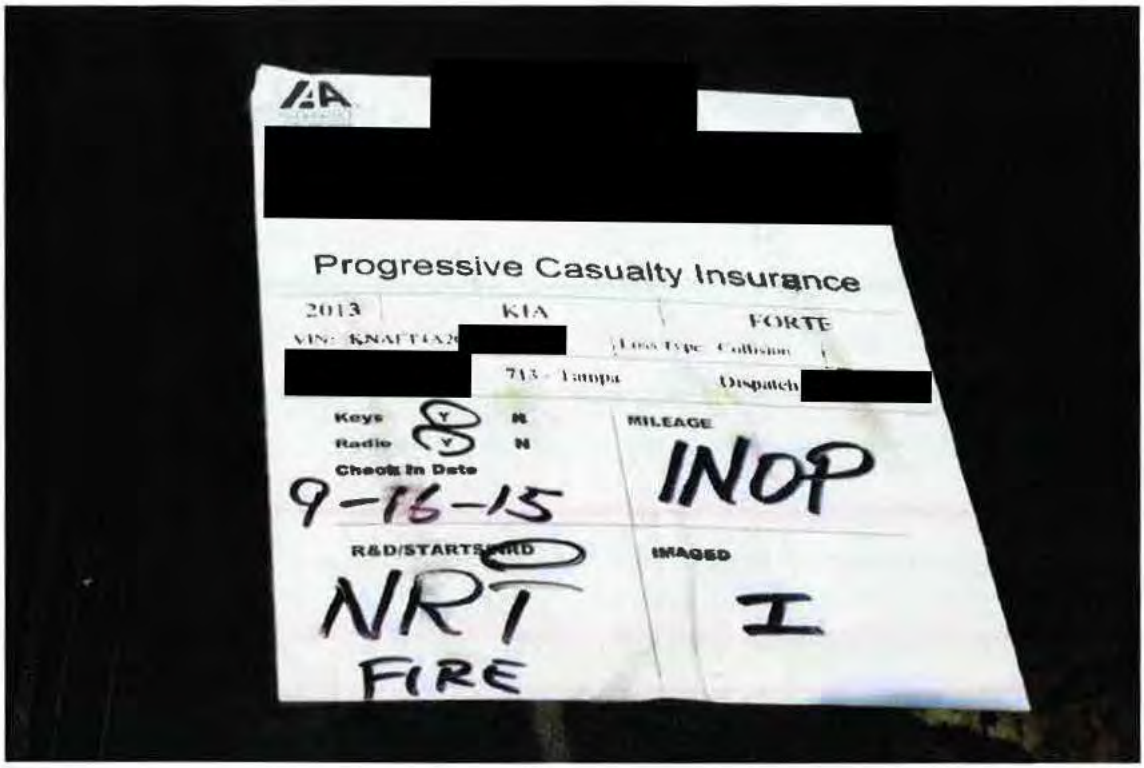

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PHOTO # 4

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PHOTO # 5

PHOTO # 6

[redacted]

PHOTO # 7

PHOTO # 8

[redacted]

PHOTO # 9

PHOTO # 10

[redacted]

PHOTO # 11

PHOTO # 12

[redacted]

PHOTO # 13

PHOTO # 14

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PHOTO # 16

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PHOTO # 23

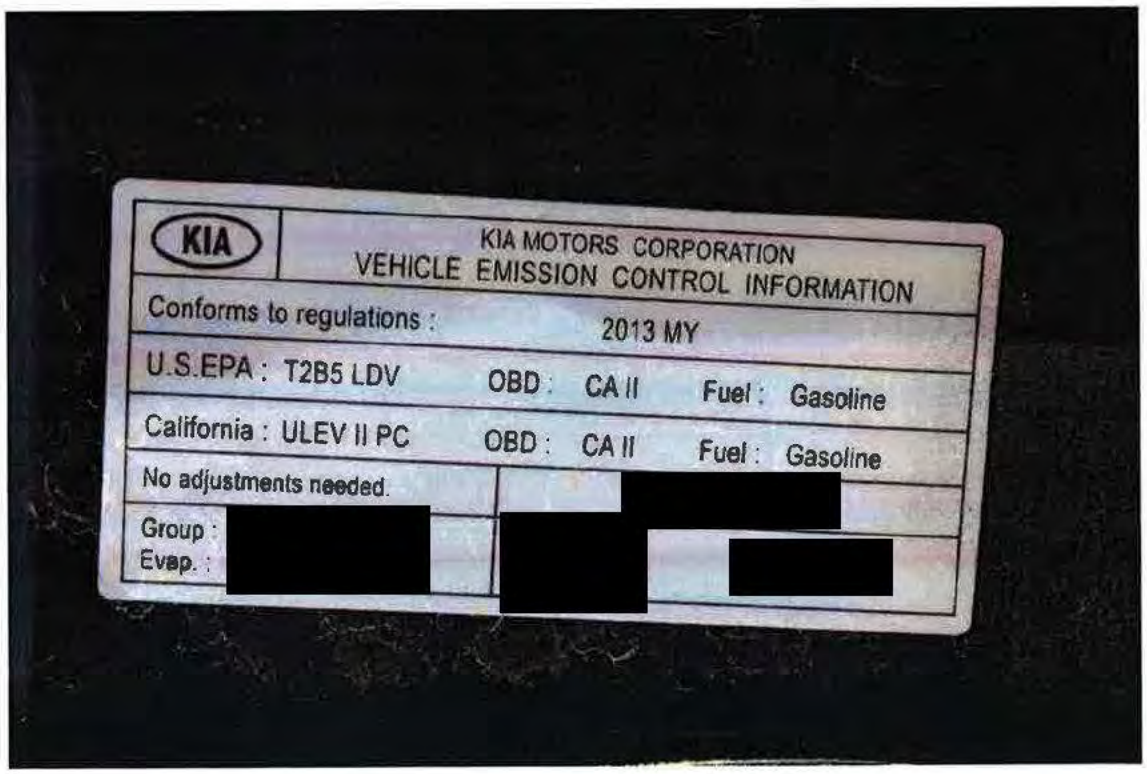

PHOTO # 24

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PHOTO # 25

PHOTO # 26

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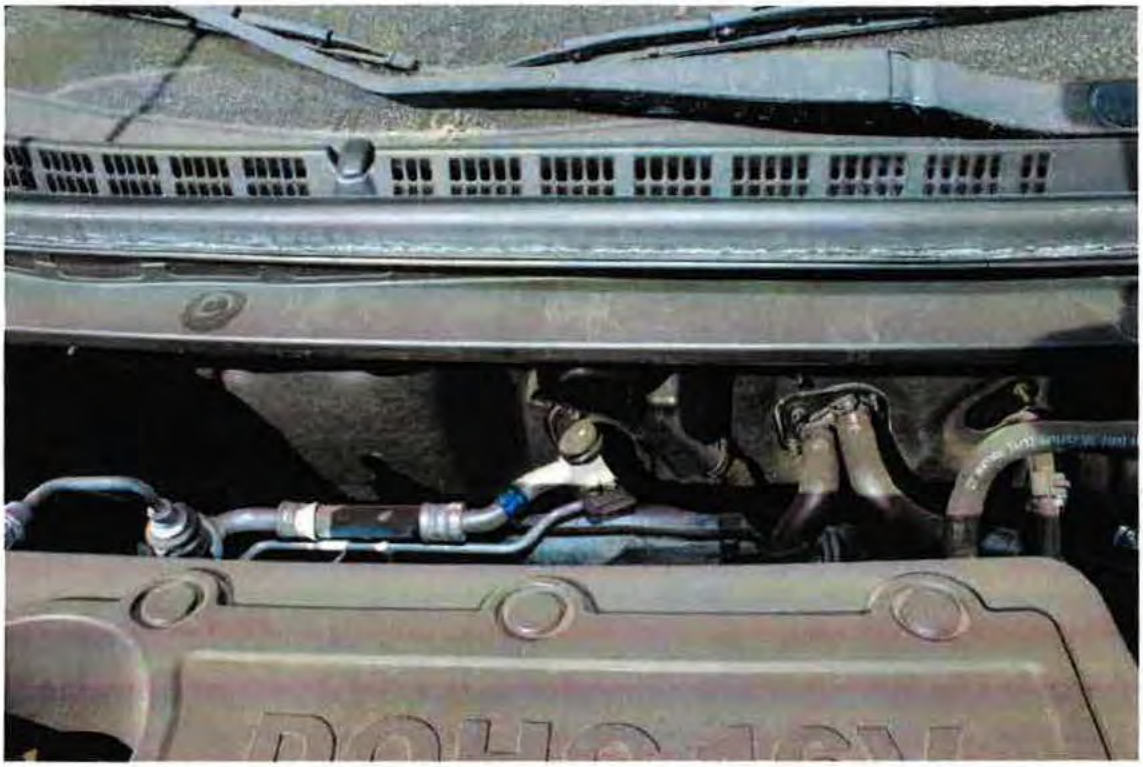

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PHOTO # 28

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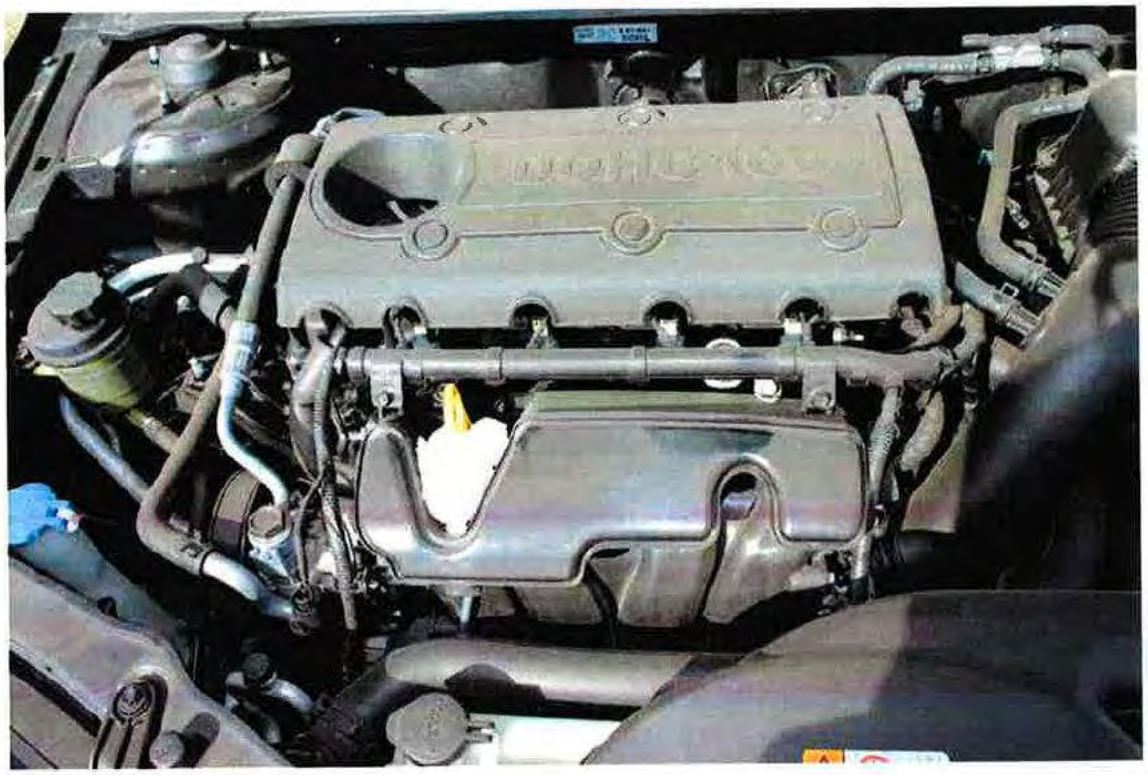

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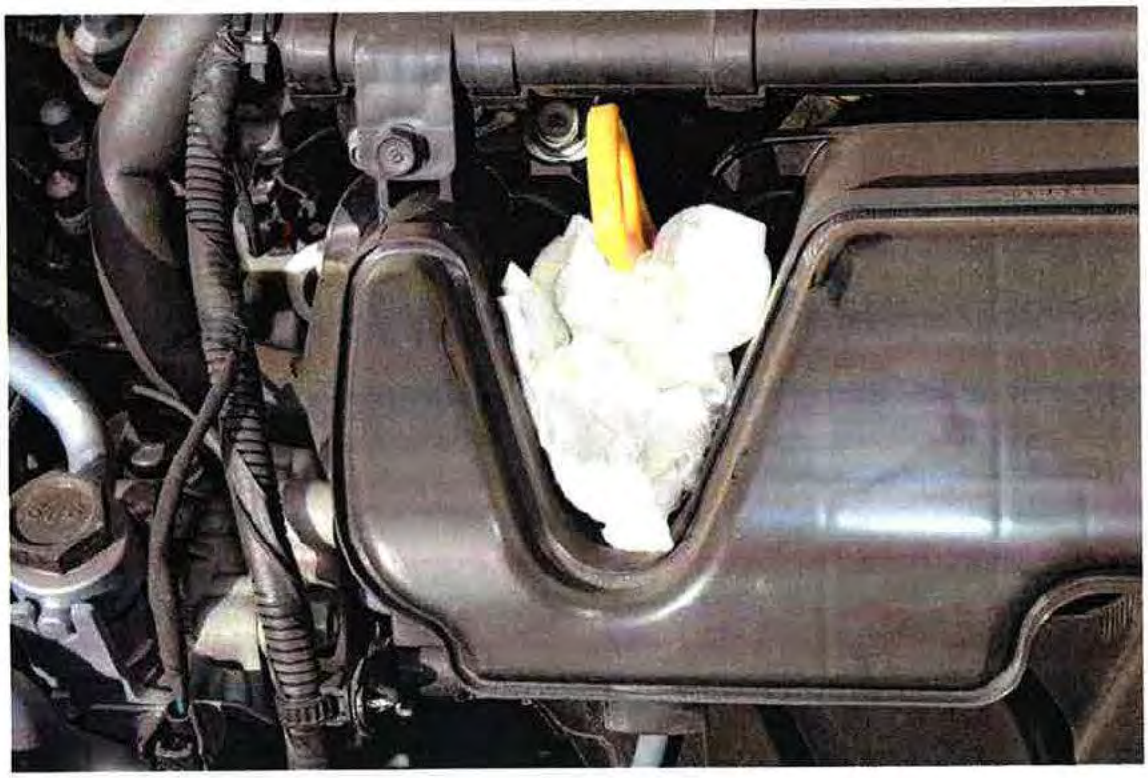

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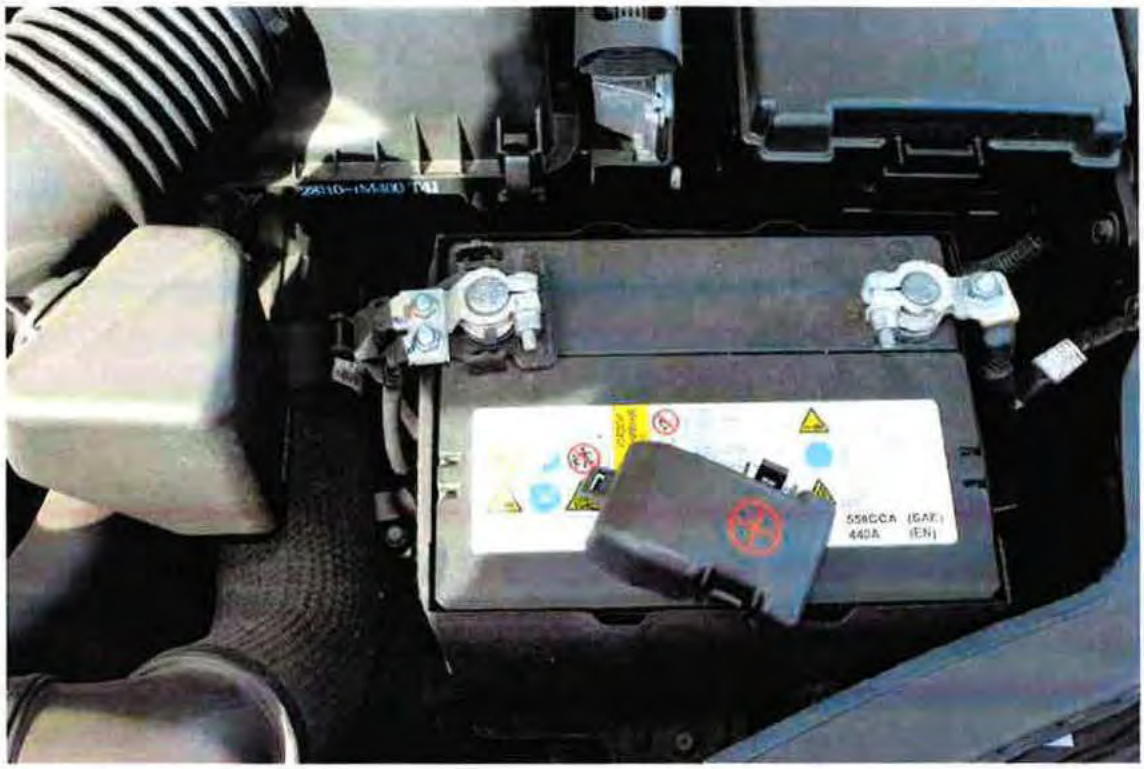

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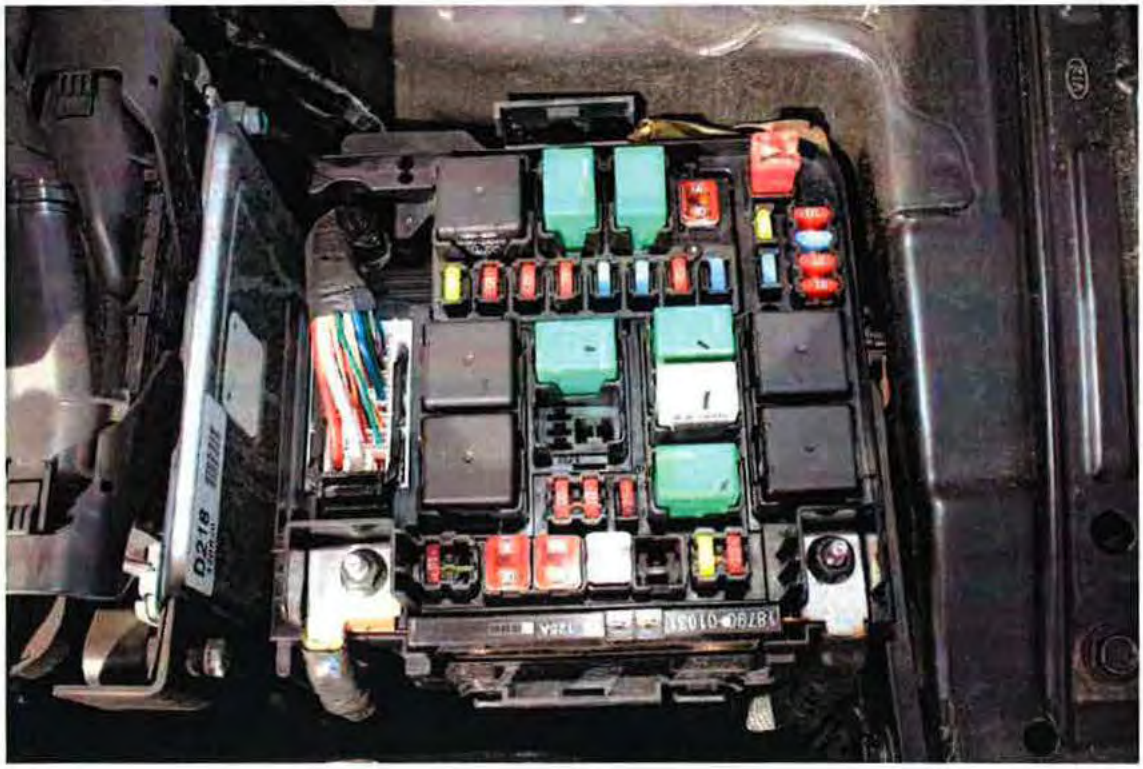

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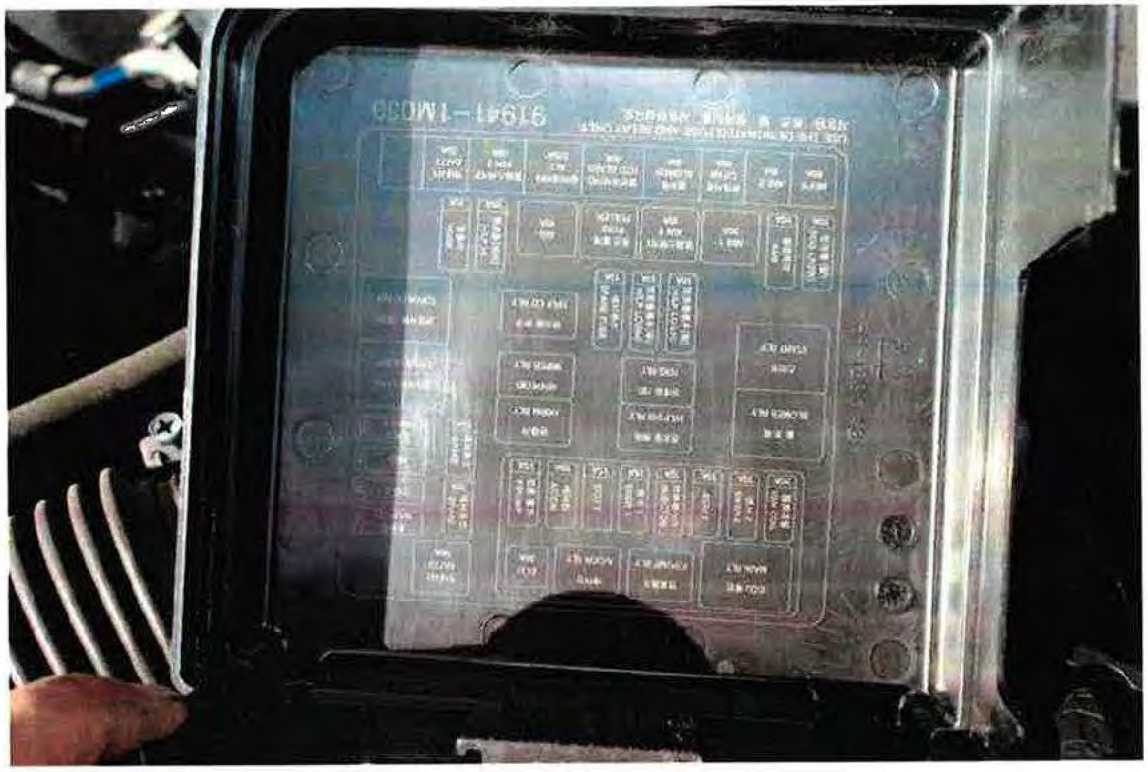

PHOTO # 33

PHOTO # 34

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PHOTO # 35

PHOTO # 36

[redacted]

PHOTO # 37

PHOTO # 38

[redacted]

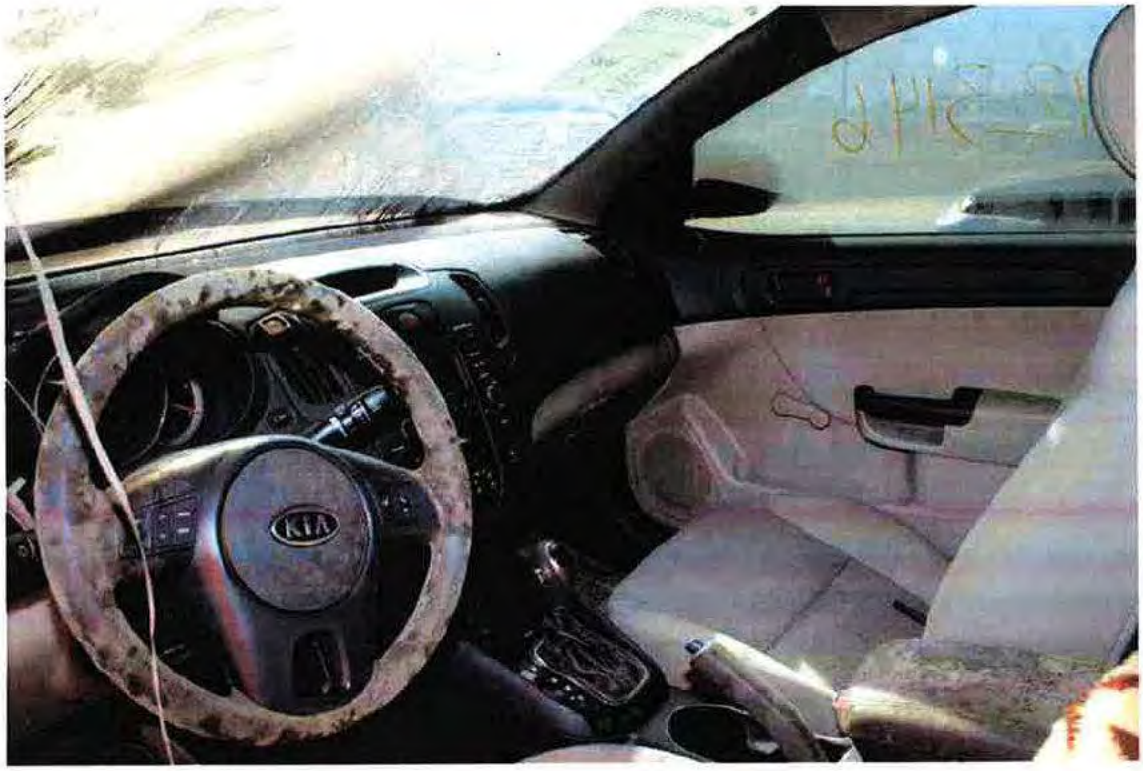

PHOTO # 39

PHOTO # 40

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PHOTO # 41

PHOTO # 42

[redacted]

PHOTO # 43

PHOTO # 44

[redacted]

PHOTO # 45

PHOTO # 46

[redacted]

PHOTO # 47

PHOTO # 48

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PHOTO # 49

PHOTO # 50

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PHOTO # 51

PHOTO # 52

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PHOTO # 53

PHOTO # 54

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PHOTO # 60

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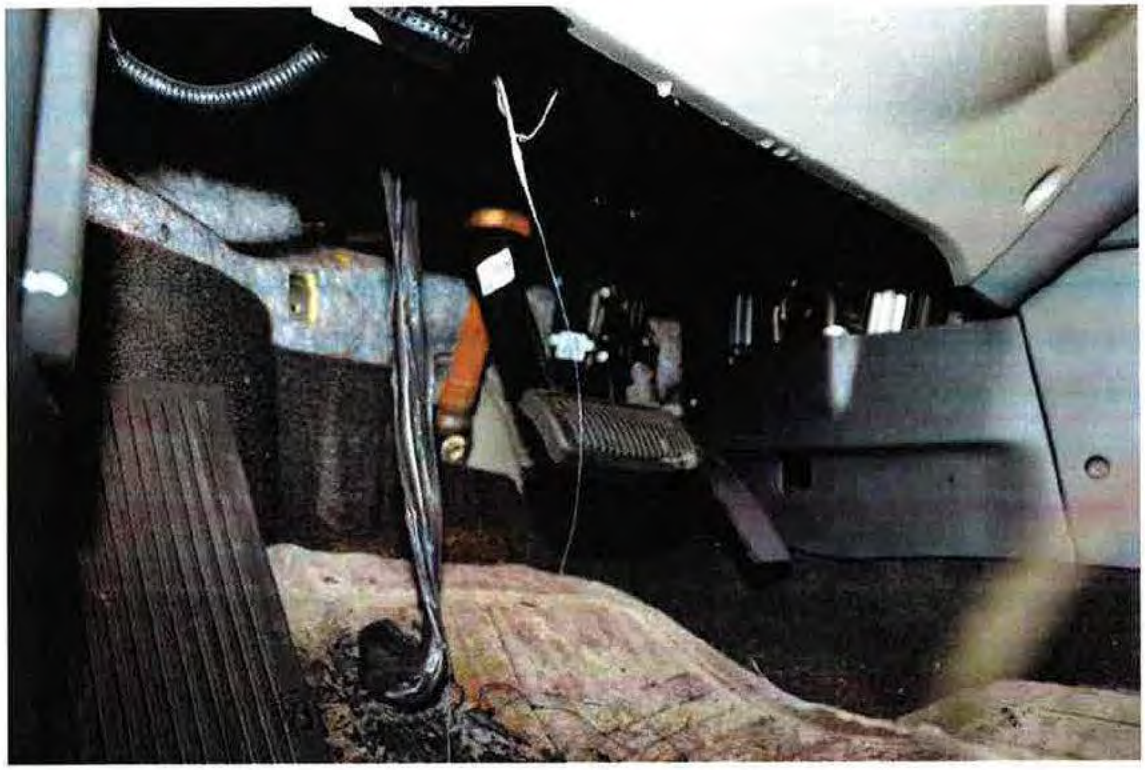

PHOTO # 61

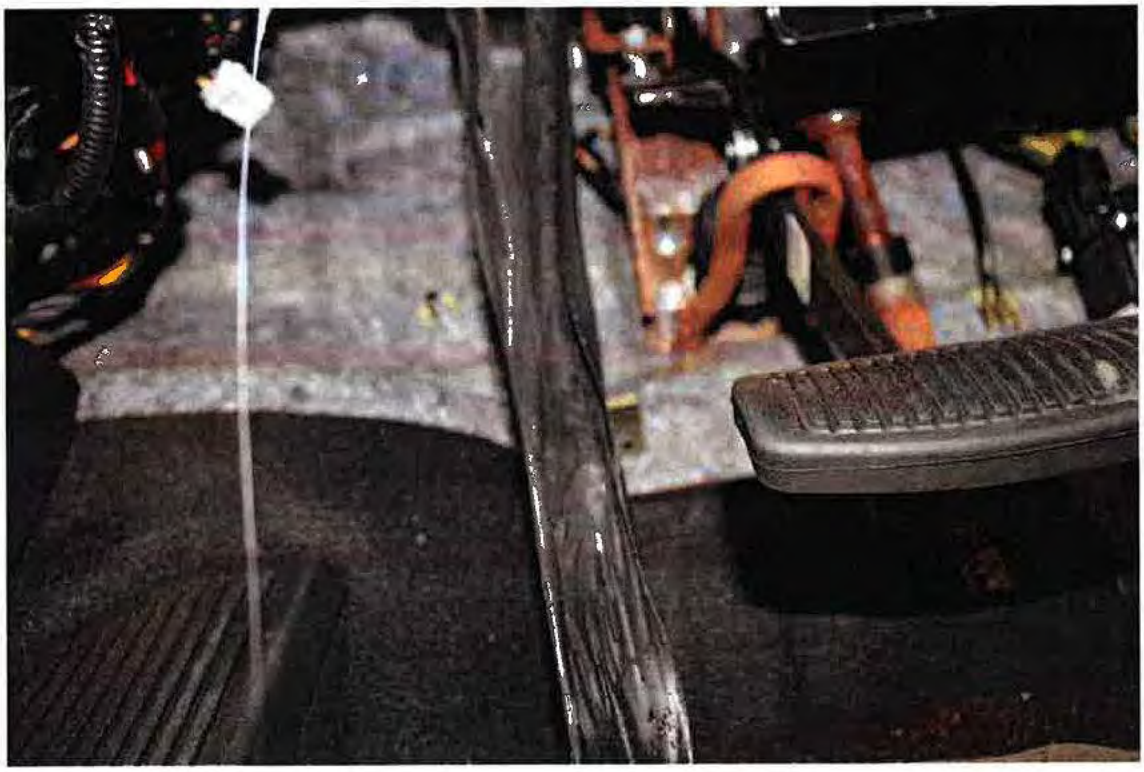

PHOTO # 62

[redacted]

PHOTO # 63

PHOTO # 64

[redacted]

PHOTO # 65

PHOTO # 66

[redacted]

PHOTO # 67

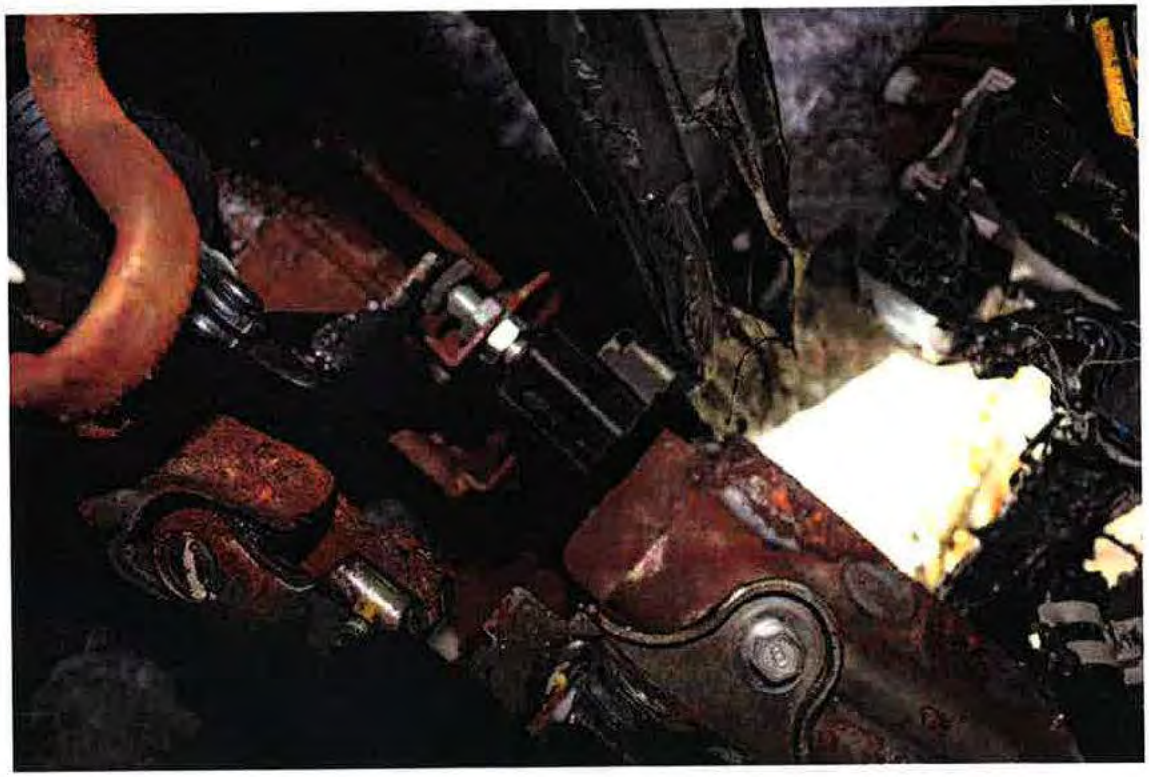

PHOTO # 68

[redacted]

PHOTO # 69

PHOTO # 70

[redacted]

PHOTO # 71

PHOTO # 72

[redacted]

PHOTO # 73

PHOTO # 74

[redacted]

PHOTO # 75

PHOTO # 76

[redacted]

PHOTO # 77

PHOTO # 78

[redacted]

PHOTO # 79

PHOTO # 80

[redacted]

PHOTO # 81

PHOTO # 82

[redacted]

PHOTO # 83

PHOTO # 84

[redacted]

PHOTO # 85

PHOTO # 86

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PHOTO # 87

PHOTO # 88

[redacted]

PHOTO # 89

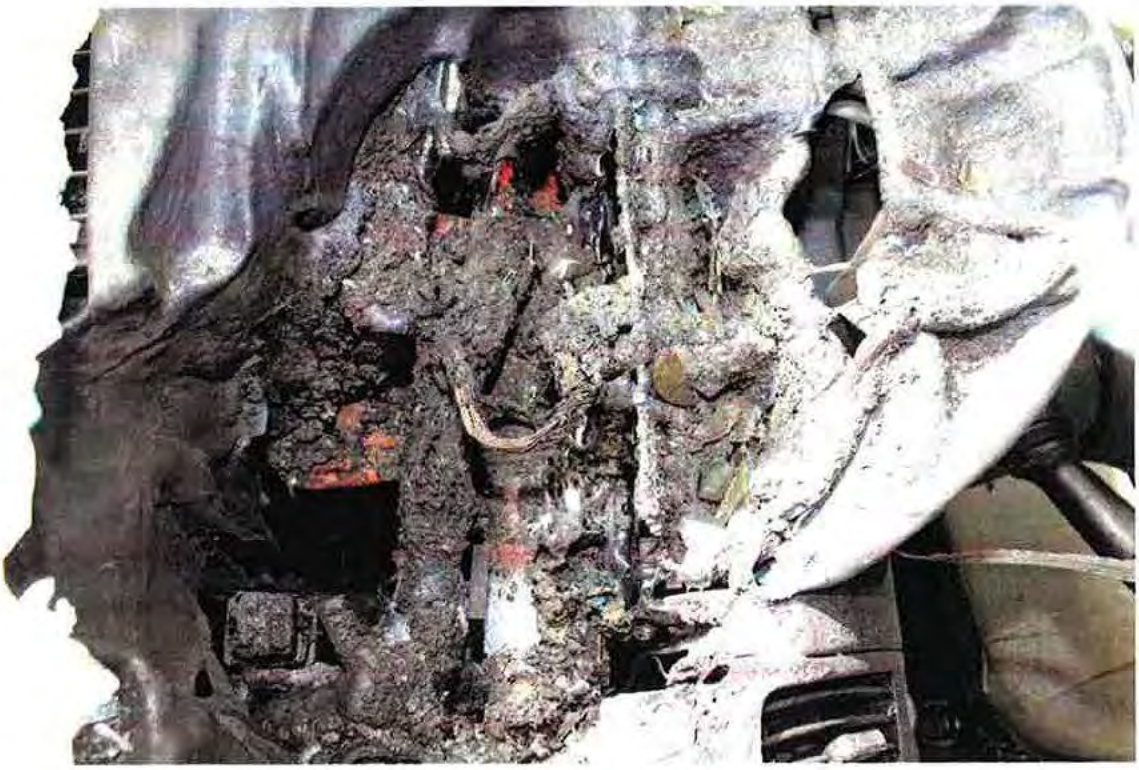

PHOTO # 90

[redacted]

PHOTO # 91

PHOTO # 92

[redacted]

PHOTO # 93

PHOTO # 94

[redacted]

PHOTO # 95

PHOTO # 96

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PHOTO # 97

PHOTO # 98

[redacted]

PHOTO # 99

PHOTO # 100

[redacted]

PHOTO # 101

PHOTO # 102

[redacted]

PHOTO # 103

PHOTO # 104

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PHOTO # 105

PHOTO # 106

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PHOTO # 107

PHOTO # 108

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PHOTO # 109

PHOTO # 110

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PHOTO # 111

PHOTO # 112

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PHOTO # 113

PHOTO # 114

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PHOTO # 115

PHOTO # 116

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PHOTO # 117

PHOTO # 118

[redacted]

PHOTO # 119

PHOTO # 120

[redacted]

PHOTO # 121

PHOTO # 122

[redacted]

PHOTO # 123

PHOTO # 124

[redacted]

PHOTO # 125

PHOTO # 126

[redacted]

PHOTO # 127

PHOTO # 128

[redacted]

October 23, 2015

CERTIFIED MAIL

ATTN: Customer Relations
Kia Motors America
[redacted]
Irvine, CA[redacted]

Re: **Policy Holder:** [redacted]
Claim Number:
Date of Loss: 08/17/2015
VIN: KNAFT4A20[redacted]
Vehicle: 2013 Kia Forte

Please consider this letter notice that the above captioned vehicle has been declared a total loss and placed on hold at the facility listed below.

Insurance Auto Auction Phone Number: [redacted]
[redacted] Stock Number: [redacted]
Palmetto, FL[redacted]

An investigation into the cause of the loss is pending; our expert noted below will be completing an inspection of the vehicle to determine the specific cause of the fire loss.

North East Technical Services Phone Number: [redacted]
File #:[redacted]

This notification is to allow Kia Motors to attend this inspection and/or view the vehicle. If we do not receive a response within 14 days of this letter, the inspection of the vehicle will be completed without your presence.

This letter is also notice to Kia Motors of Progressive American Insurance Co Company's subrogation rights in this matter.

If there are questions, please feel free to contact me at the number listed below.

Sincerely,

Zachary Stafford
Fire and Theft Representative
[redacted]

[redacted]