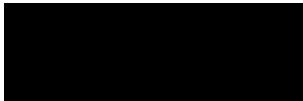


PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

OPTIMA


PART 2 OF 2

SUPPLEMENTAL INFORMATION



FULL HISTORY REPORT RUN DATE: 01/11/2018

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
06/15/2017	MI		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL (Lease Reported)
06/16/2017	MI	10	Motor Vehicle Dept.	TITLE (Lease Reported)

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

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These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of law provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

SUPPLEMENTAL INFORMATION



NHTSA VEHICLE RECALL

The National Highway Traffic Safety Administration has issued 4 safety related recall notices that may apply to the above valued vehicle.

NHTSA Campaign ID : 16V256000

Mfg's Report Date : APR 28, 2016

Component : SUSPENSION

Potential Number Of Units Affected : 3,682

Summary : General Motors LLC (GM) is recalling certain model year 2016-2017 Chevrolet Silverado 1500 and 2016 Cadillac Escalade, Cadillac Escalade ESV, Chevrolet Suburban, Chevrolet Tahoe, GMC Sierra, GMC Yukon and GMC Yukon XL vehicles. The front upper control arms may have inadequate welds near the control arm bushing.

Consequence : Inadequate welds may allow the control arm to separate from the bushing, compromising steering and increasing the risk of a crash.

Remedy : GM will notify owners, and dealers will replace the left and right front upper control arms and realign the vehicle, free of charge. Parts are not currently available. Owners were mailed an interim notification on early May 3, 2016. Owners will be mailed a second notice when remedy parts are available. Until the repairs have been made, owners are advised not to drive their vehicles. Owners may contact Chevrolet customer service at 1-800-222-1020, Cadillac customer service at 1-800-458-8006, or GMC customer service at 1-800-462-8782. GM's number for this recall is 42190.

Notes : Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA Campaign ID : 16V651000

Mfg's Report Date : September 8, 2016

Component : AIR BAGS, SEAT BELTS

Potential Number Of Units Affected : 3,640,162

Summary : General Motors LLC (GM) is recalling certain model year 2015-2017 Chevrolet Silverado 2500 HD, 3500 HD, Tahoe, Suburban, GMC Sierra 2500 HD and 3500 HD, GMC Yukon, GMC Yukon XL, Cadillac Escalade and Cadillac Escalade ESV vehicles and 2014-2017 Chevrolet Corvette, Silverado 1500, Trax, Caprice Police Pursuit Vehicle, GMC Sierra 1500, Buick Encore, and 2014-2016 Buick Lacrosse, Chevrolet Spark EV and SS vehicles. In the affected vehicles, certain driving conditions may cause the air bag sensing and diagnostic module (SDM) software to activate a diagnostic test. During this test, deployment of the frontal air bags and the seat belt pretensioners would not occur in the event of a crash.

Consequence : A failure of the front air bags or seat belt pretensioners to deploy in the event of a crash necessitating deployment increases the risk of injury to the driver and front passenger.

SUPPLEMENTAL INFORMATION

Remedy : GM will notify owners, and dealers will reflash the SDM software. Vehicles that have had a previous air bag deployment will have the SDM replaced. These repairs will be performed free of charge. The recall began on October 13, 2016. Owners may contact Buick customer service at 1-800-521-7300, Cadillac customer service at 1-800-458-8006, Chevrolet customer service at 1-800-222-1020, or GMC customer service at 1-800-462-8782. GM's number for this recall is 16007.

NHTSA Campaign ID : 17V437000

Mfg's Report Date : July 10, 2017

Potential Number Of Units Affected : 40,683

Summary : General Motors LLC (GM) is recalling certain model year 2014-2016 Buick Lacrosse and Chevrolet Spark EV, Caprice PPV and SS vehicles, 2014-2017 Buick Encore and Chevrolet Corvette, Silverado 1500 and GMC Sierra 1500 vehicles, 2015-2016 Cadillac Escalade and Escalade ESV, Chevrolet Tahoe, Trax, Suburban and Silverado 2500 and 3500 and GMC Yukon and Yukon XL vehicles, and 2015-2017 GMC Sierra HD 2500 and 3500 vehicles. While being previously remedied for recall 16V-651, the affected vehicles may not have received the complete software update necessary to remedy the recall condition. Without the update, certain driving conditions may cause the air bag sensing and diagnostic module (SDM) software to activate a diagnostic test. During this test, deployment of the frontal air bags and the seat belt pretensioners would not occur in the event of a crash.

Remedy : GM will notify owners, and dealers will reflash the SDM software. Vehicles that have had a previous air bag deployment will have the SDM replaced. These repairs will be performed free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Buick customer service at 1-800-521-7300, Cadillac customer service at 1-800-458-8006, Chevrolet customer service at 1-800-222-1020, or GMC customer service at 1-800-462-8782. GM's number for this recall is 17287.

NHTSA Campaign ID : 17V487000

Mfg's Report Date : August 3, 2017

Component : CHILD SEAT

Potential Number Of Units Affected : 29,647

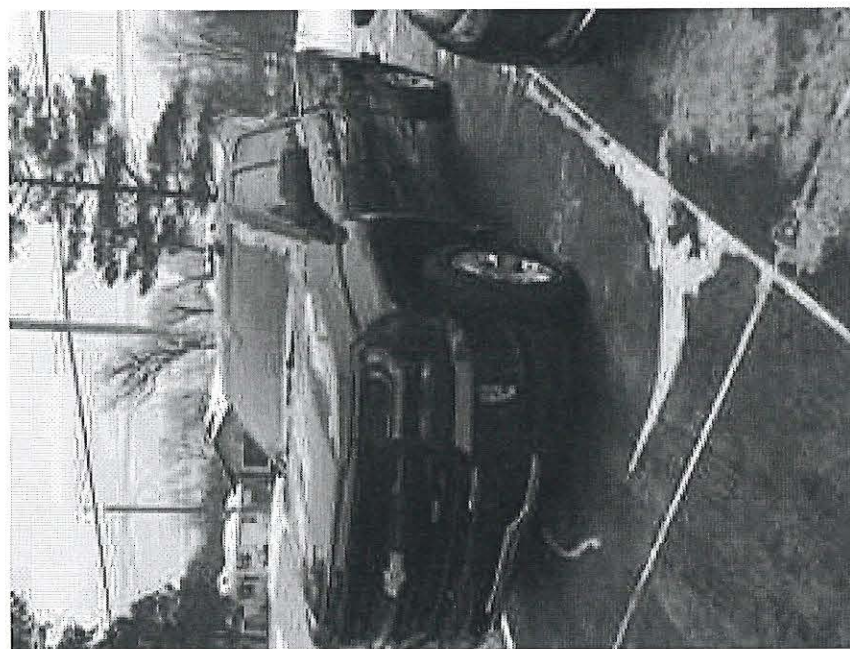
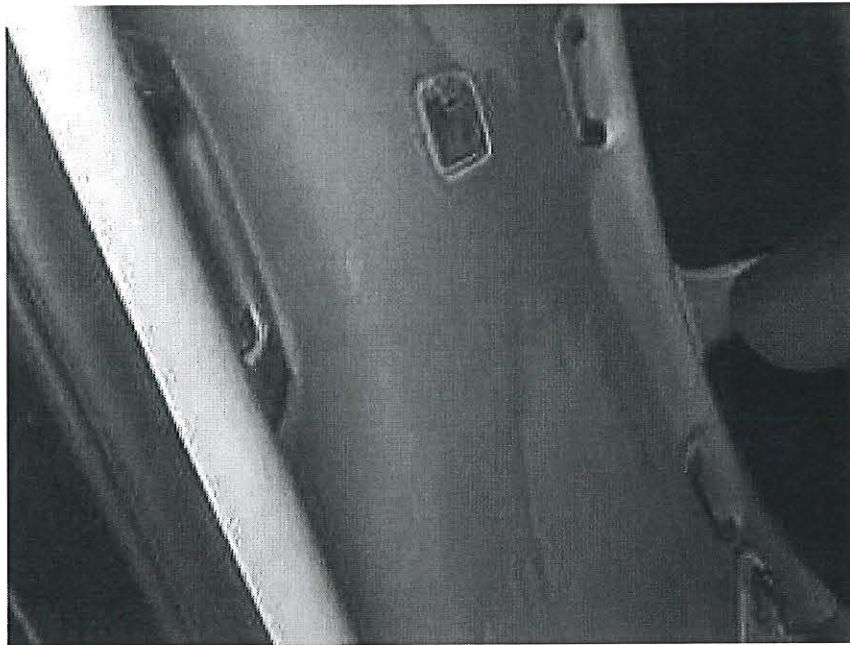
Summary : General Motors LLC (GM) is recalling certain 2017 Chevrolet Silverado 1500, and GMC Sierra 1500 trucks. The owner's manual for the affected vehicles may be missing instructions on how to use the tether anchorage and child restraint anchorage systems. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 225, "Child Restraint Anchorage Systems."

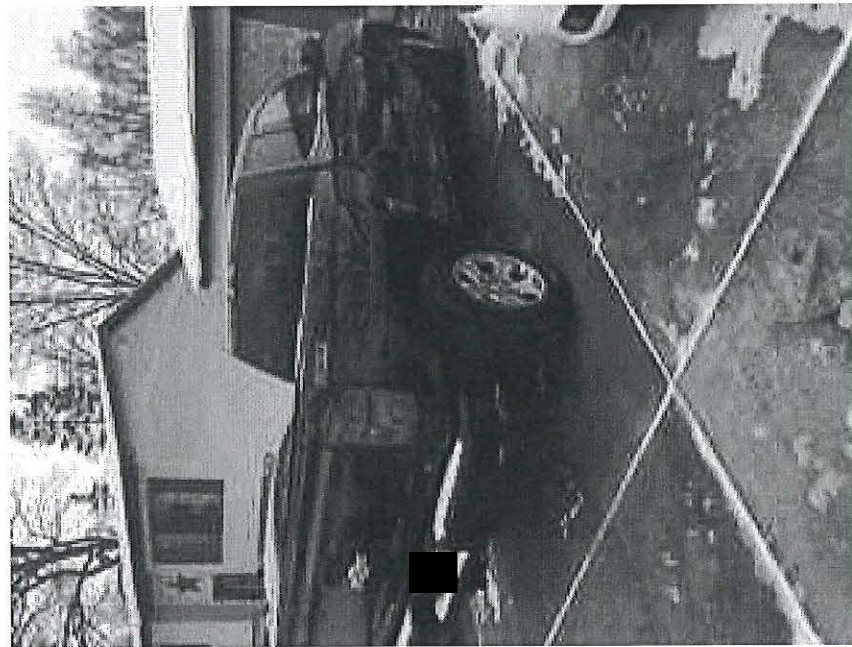
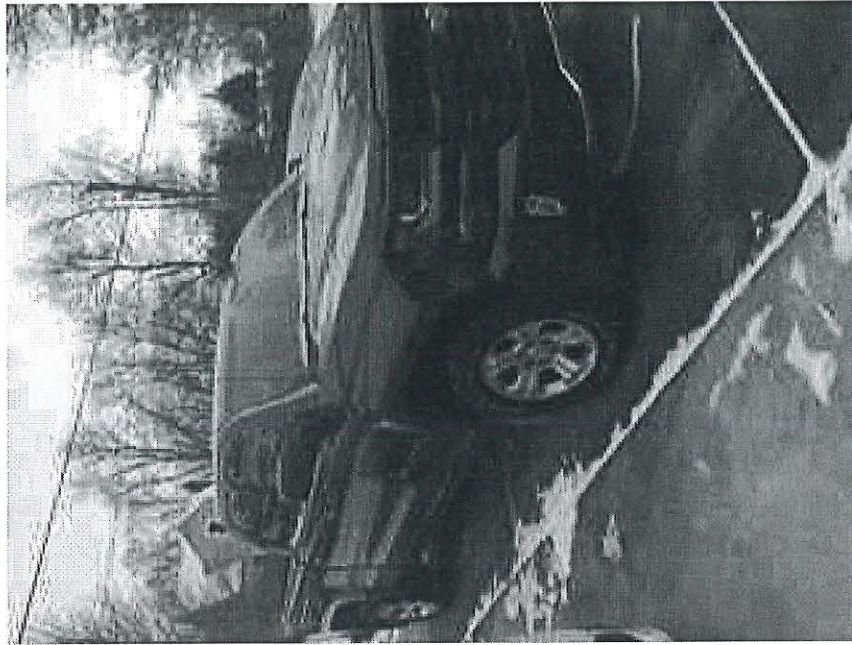
Consequence : If the instructions are missing from the owner's manual, the child seat may be installed incorrectly and not be properly secured, increasing the risk of injury in a crash.

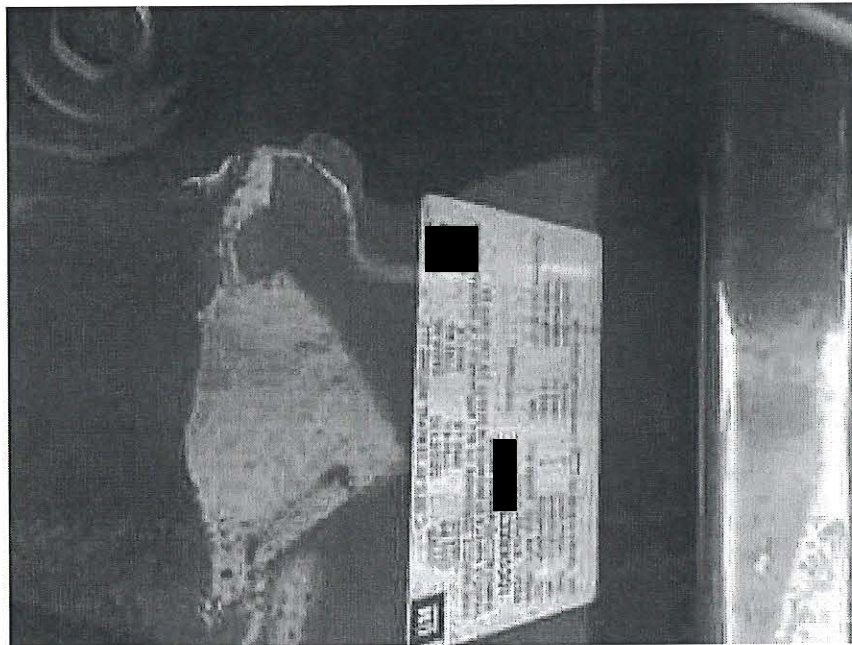
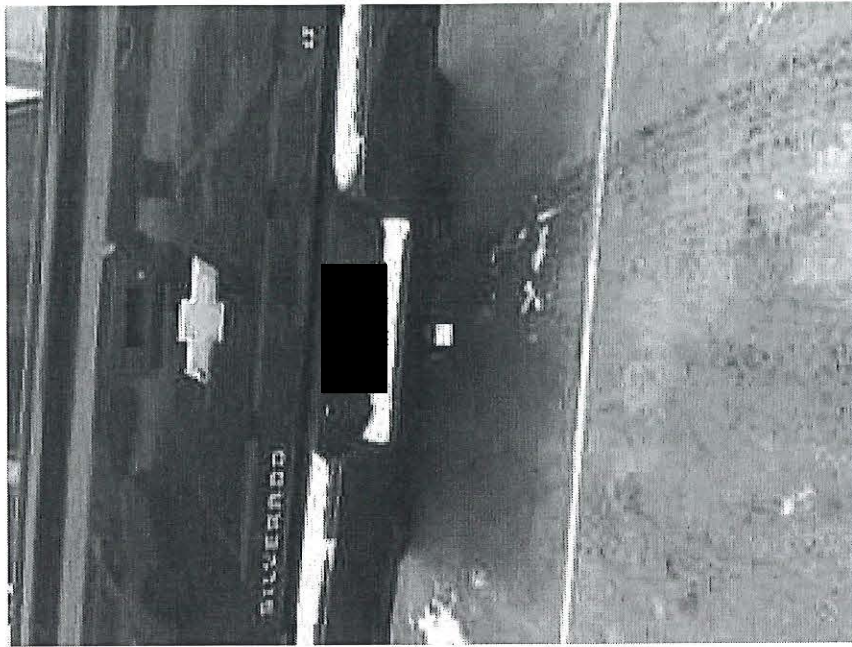
SUPPLEMENTAL INFORMATION

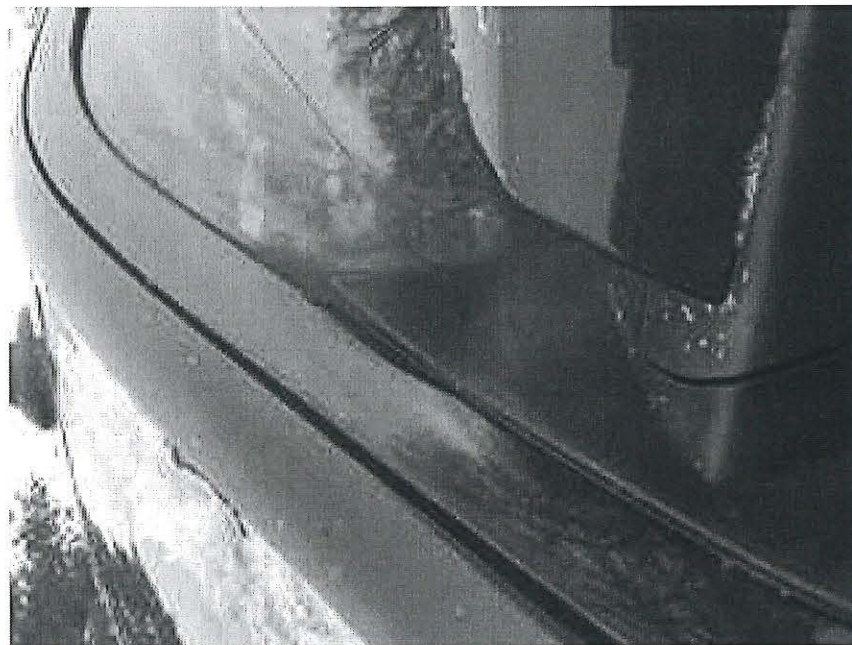
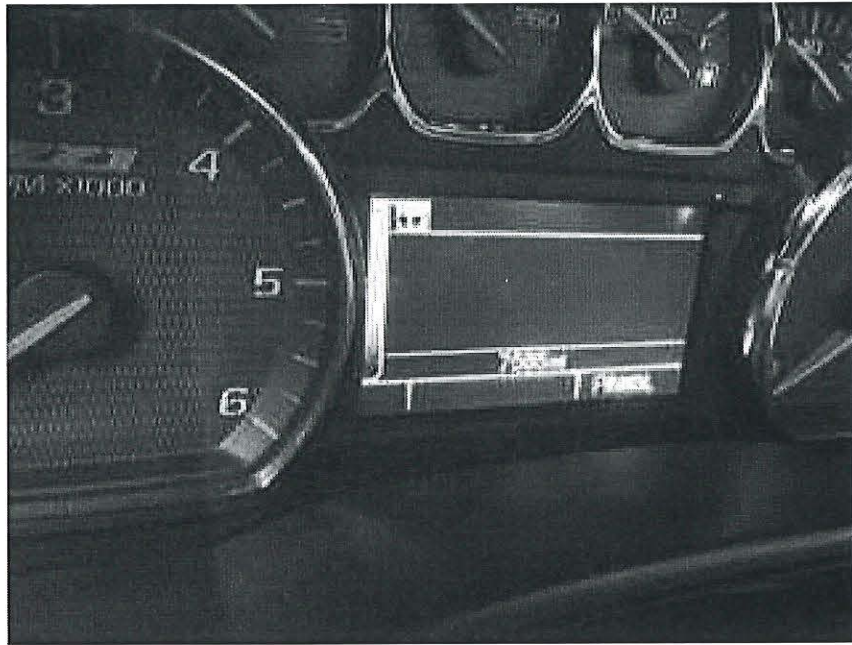
Remedy : GM will notify owners, and dealers will provide a corrected insert for the owners manual, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-222-1020 (Chevrolet), or 1-800-462-8782 (GMC). GM's number for this recall is 17307.

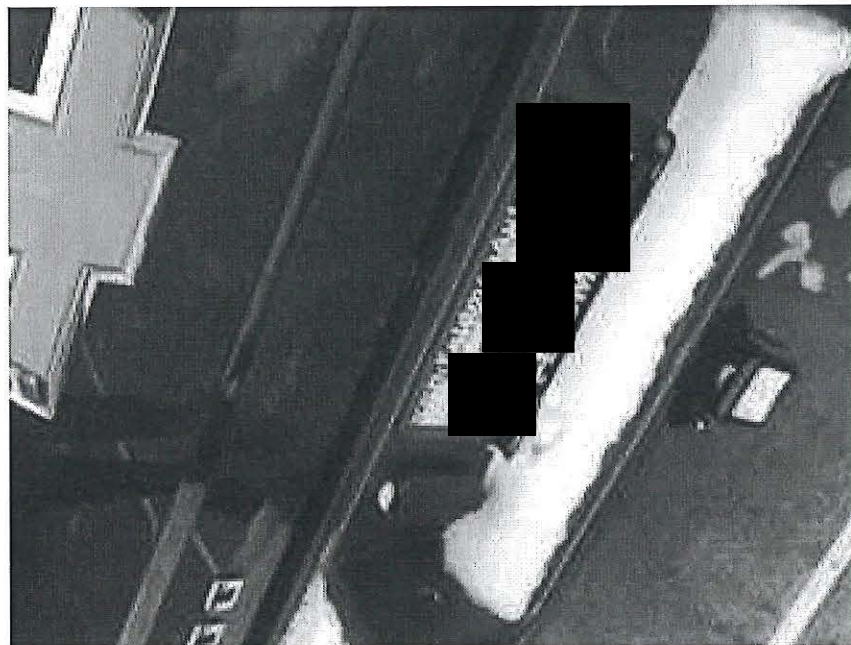


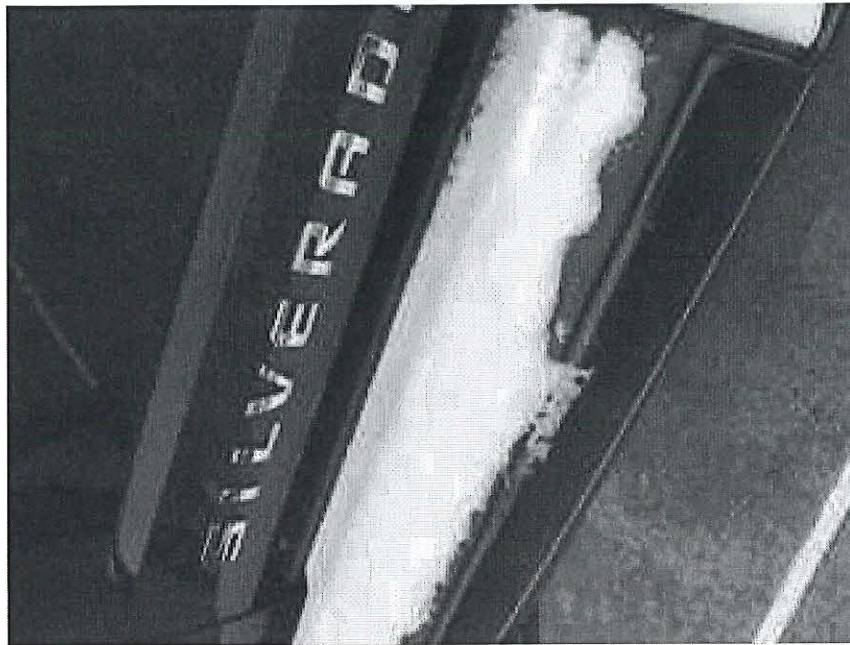


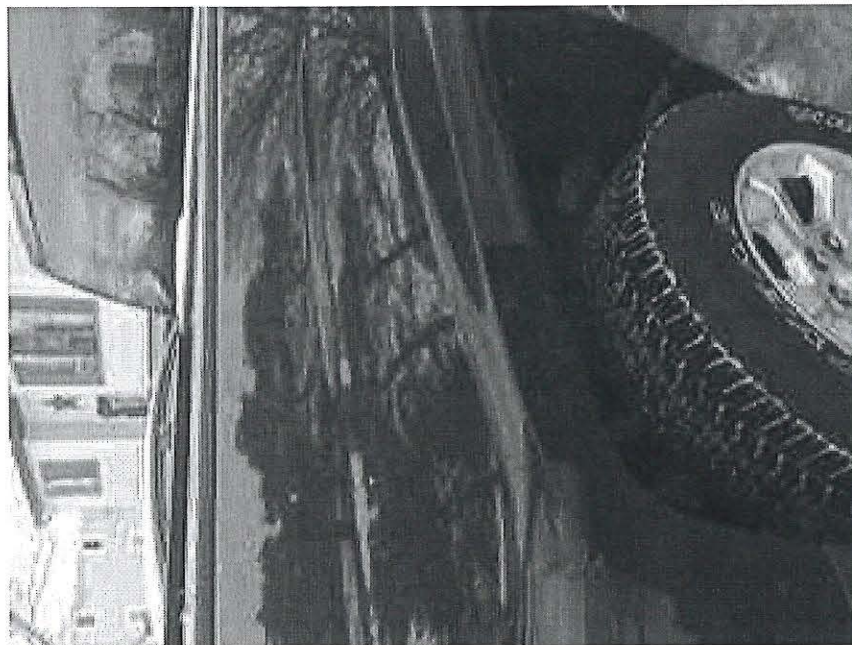
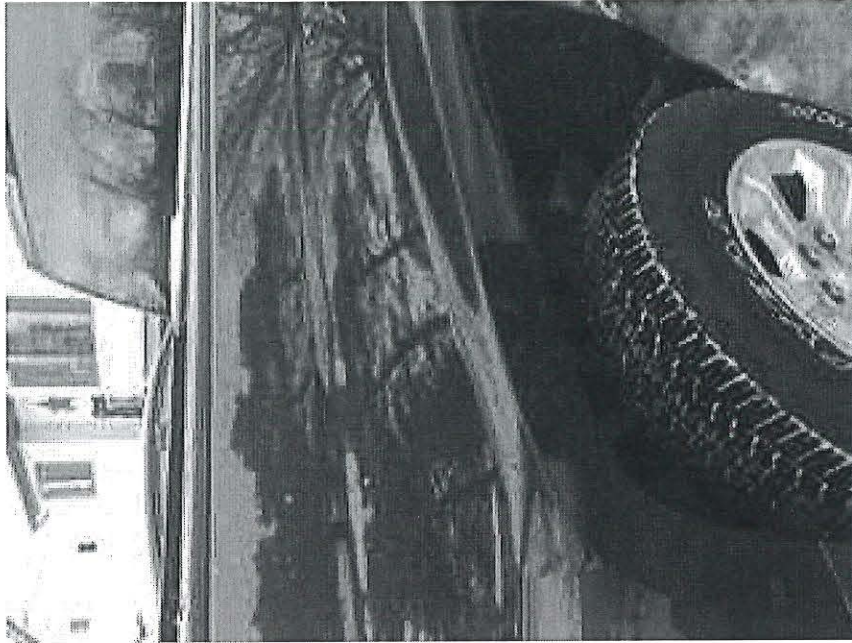






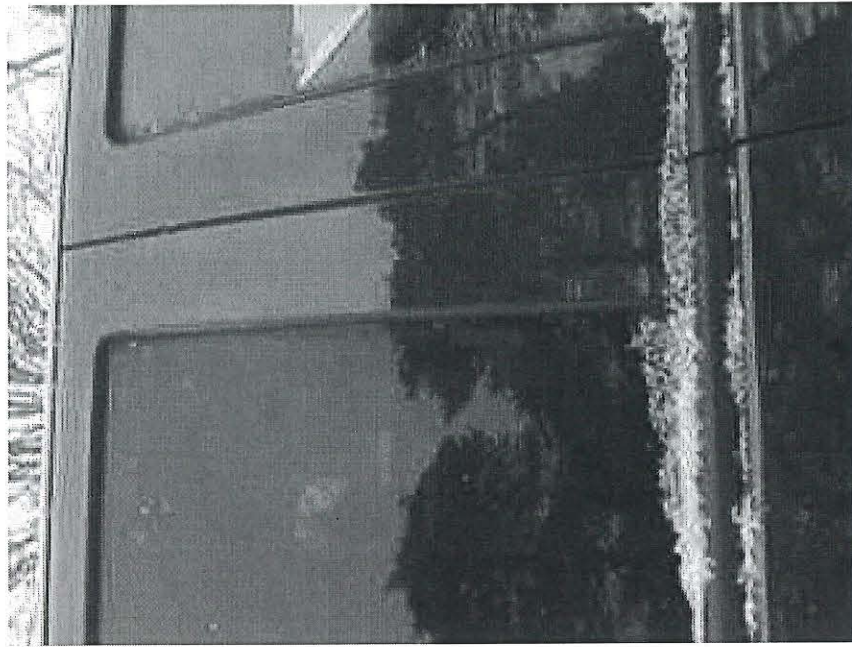


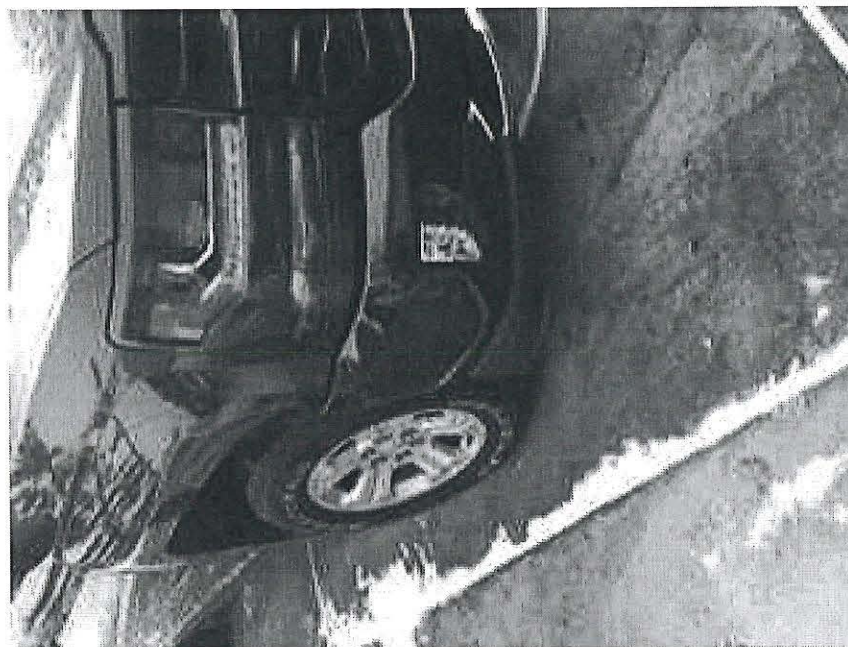






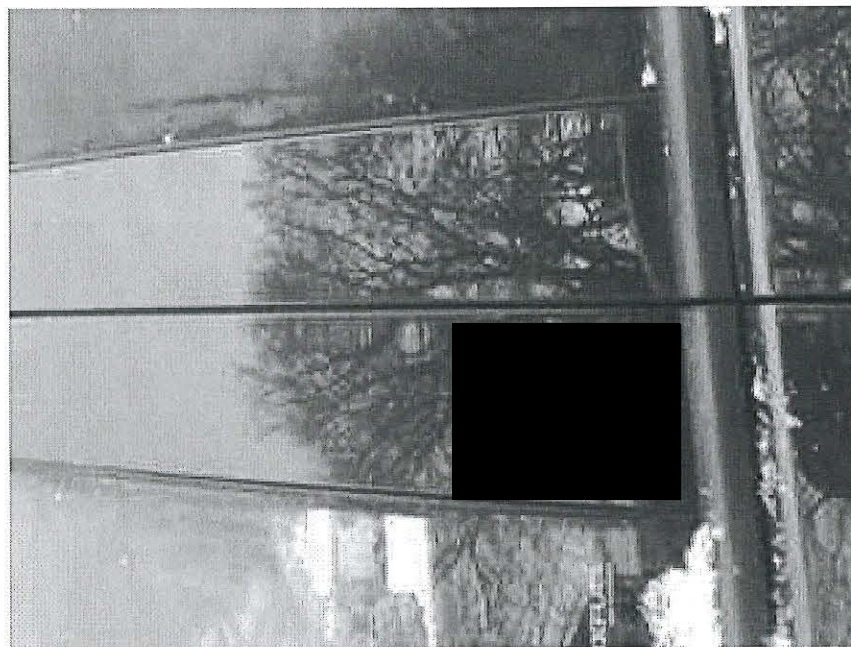
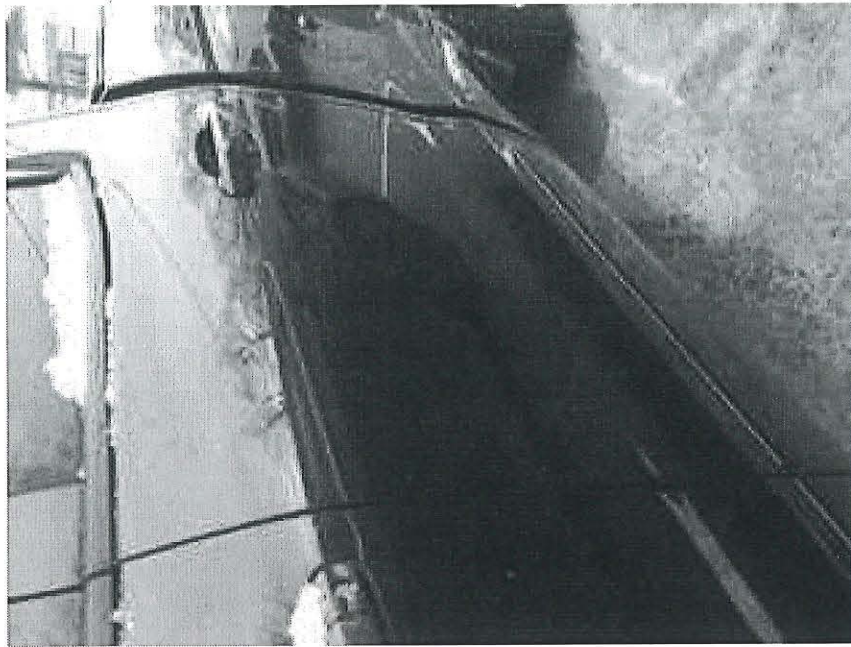


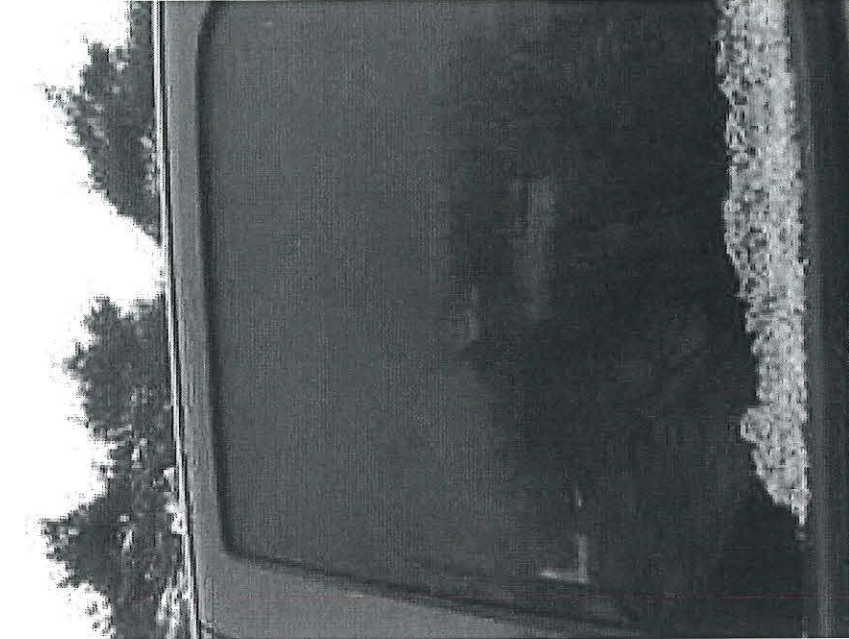




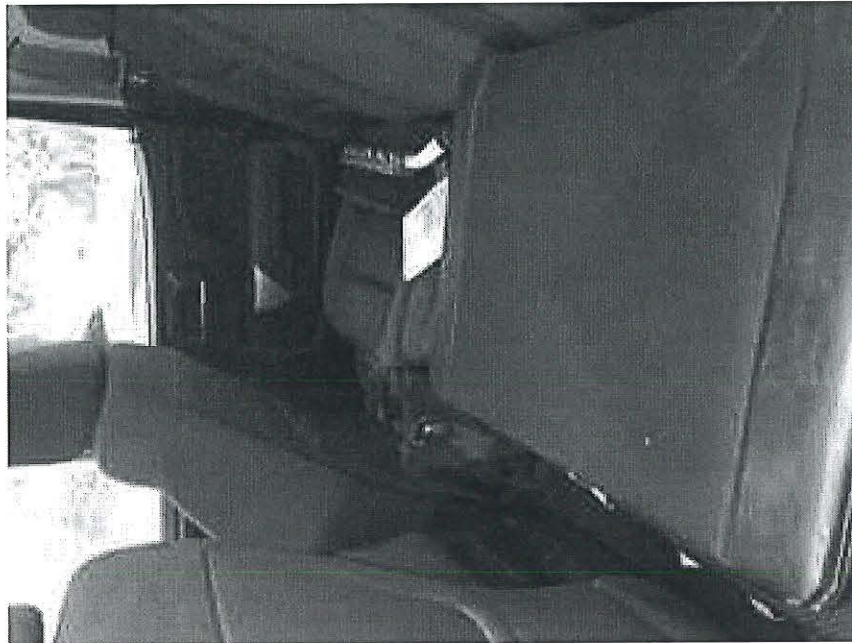








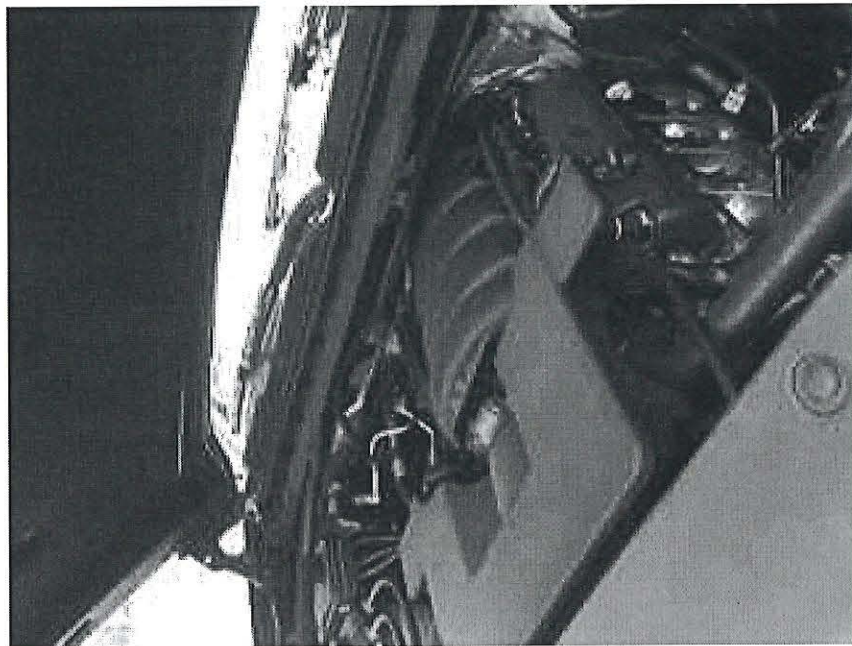


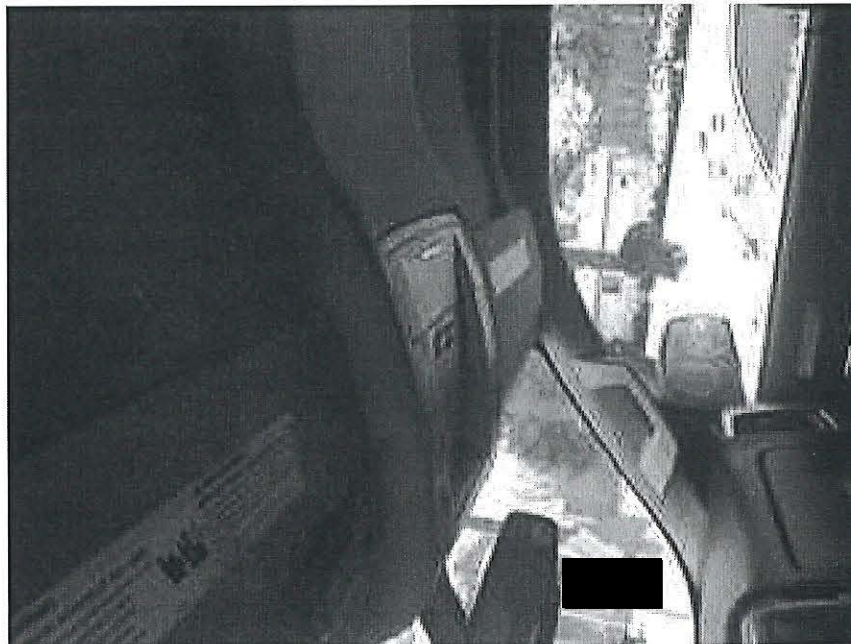


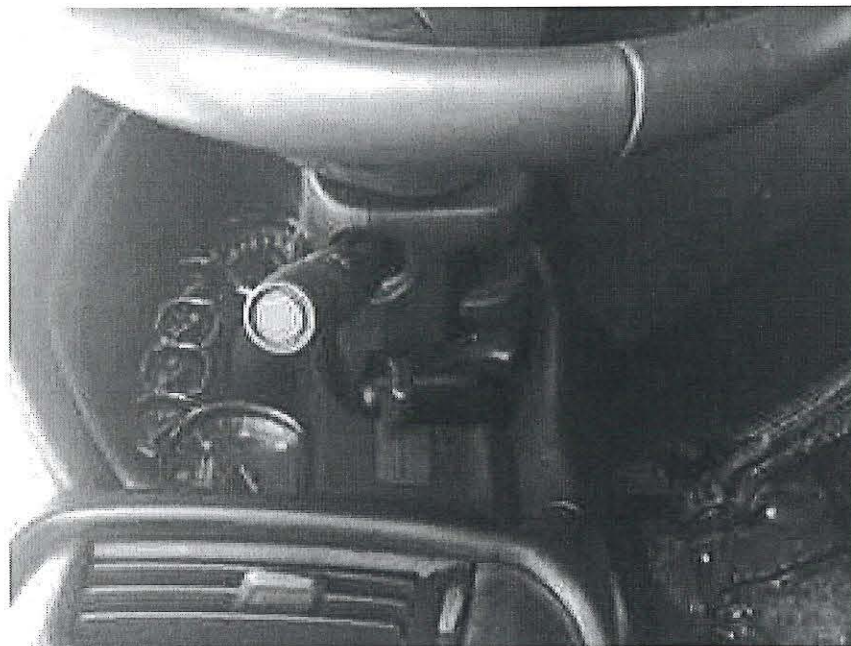








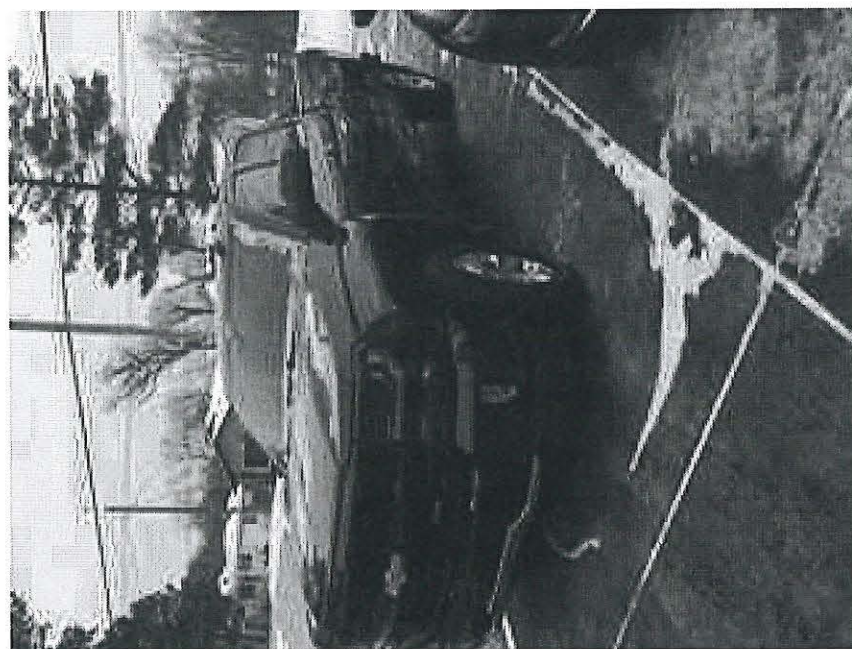


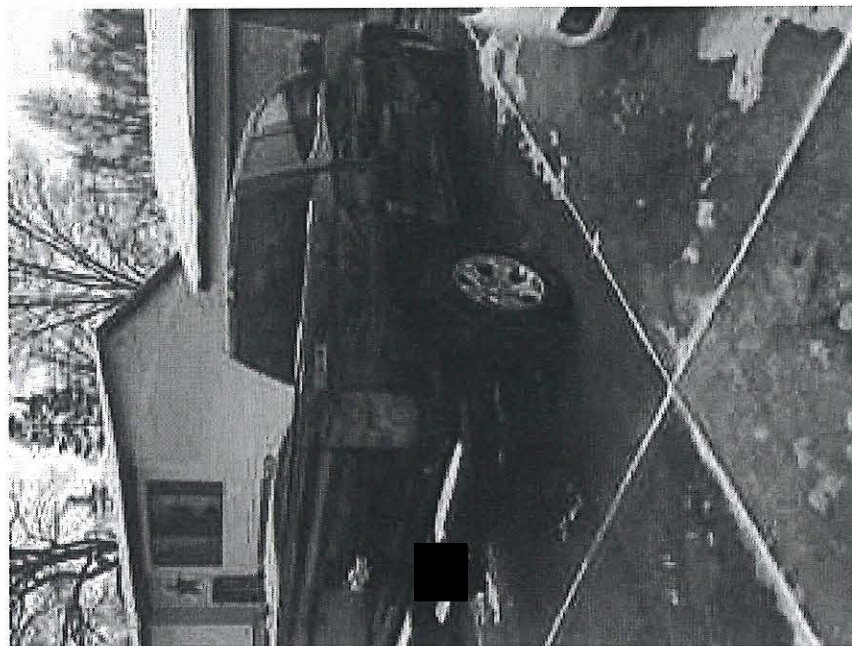
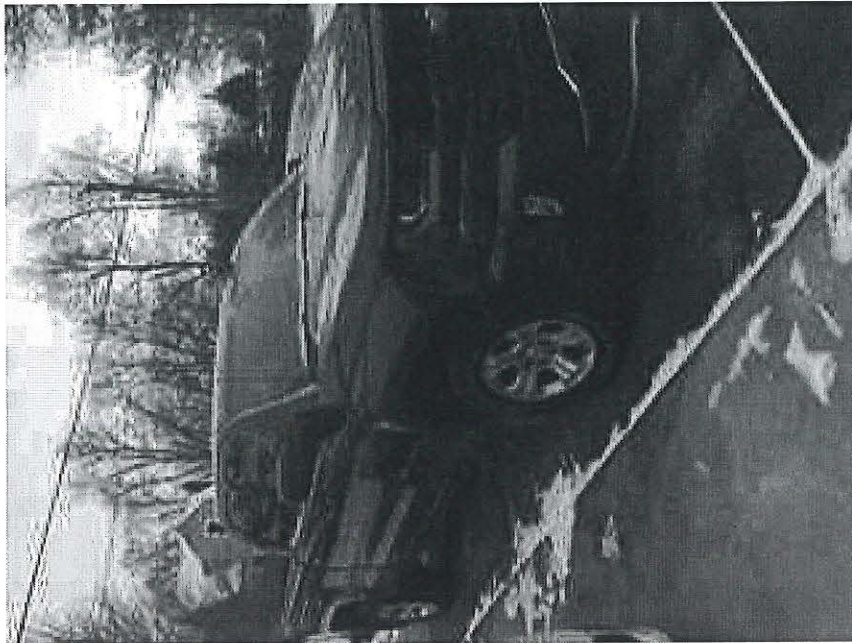


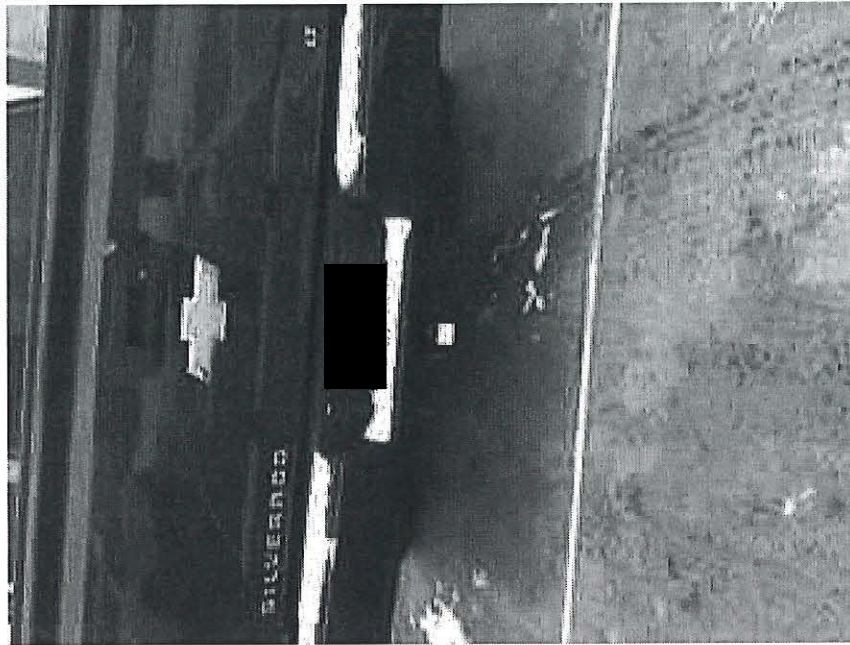


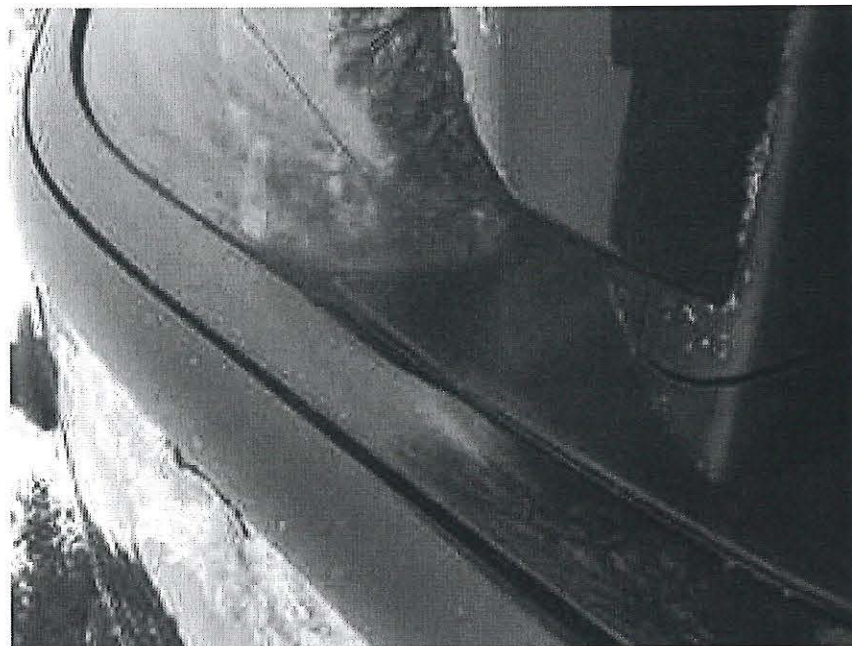
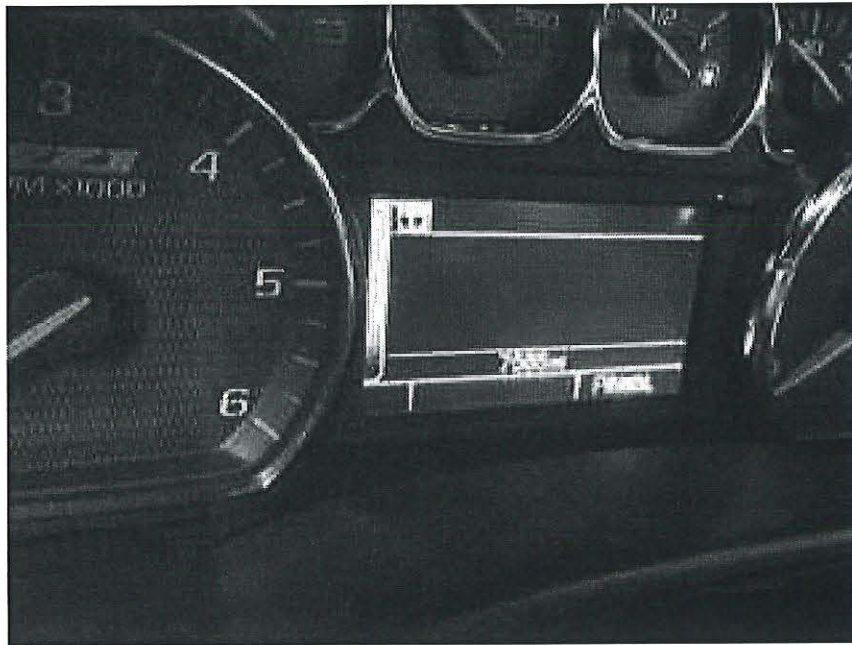




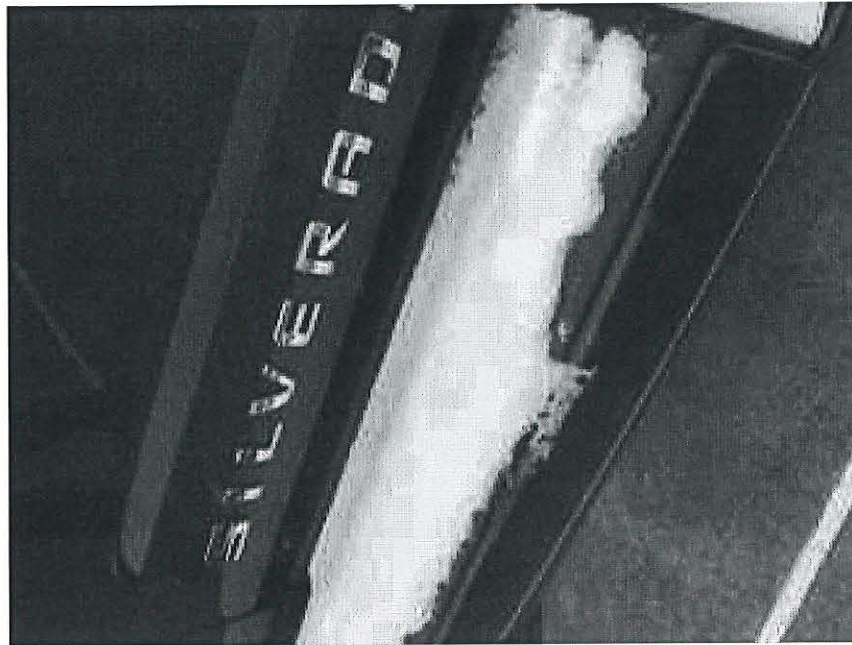


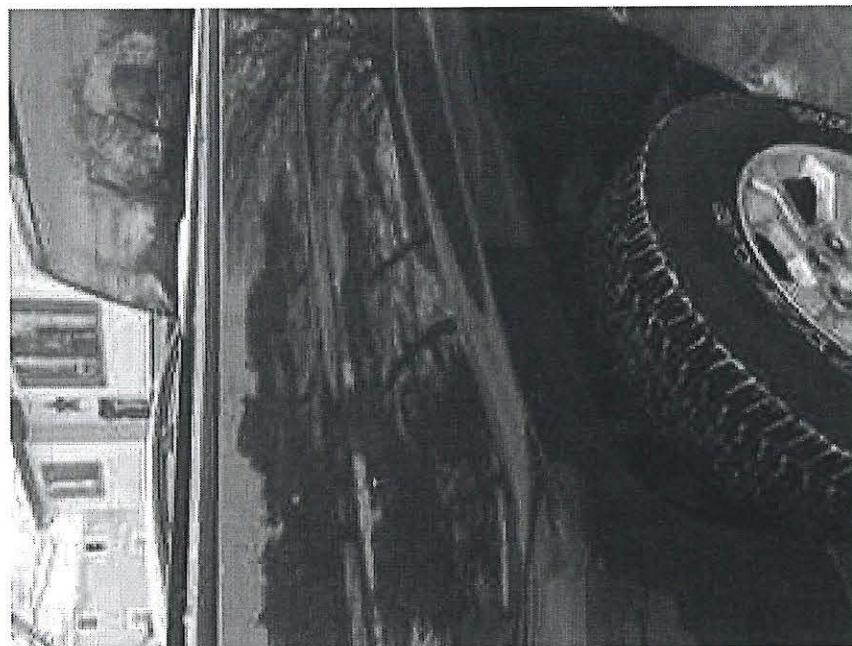
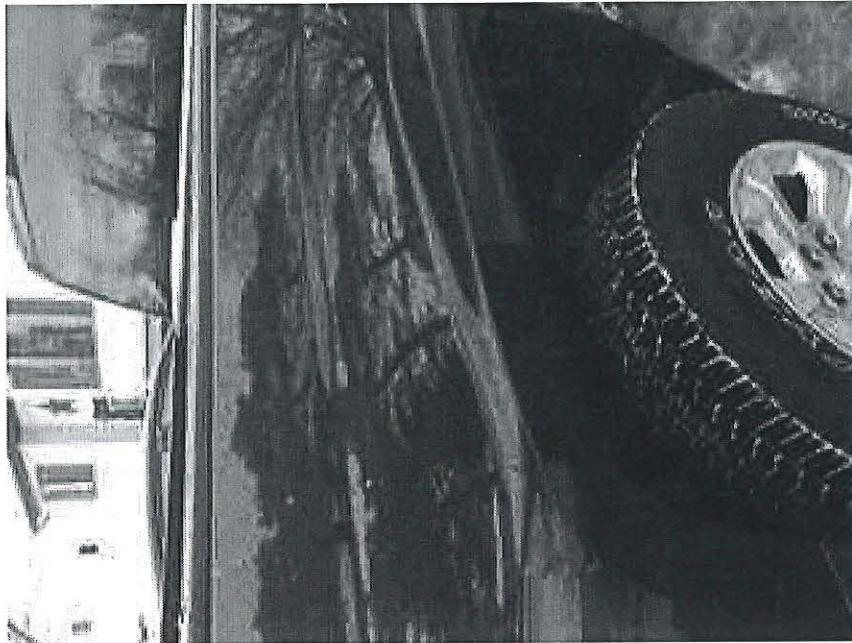




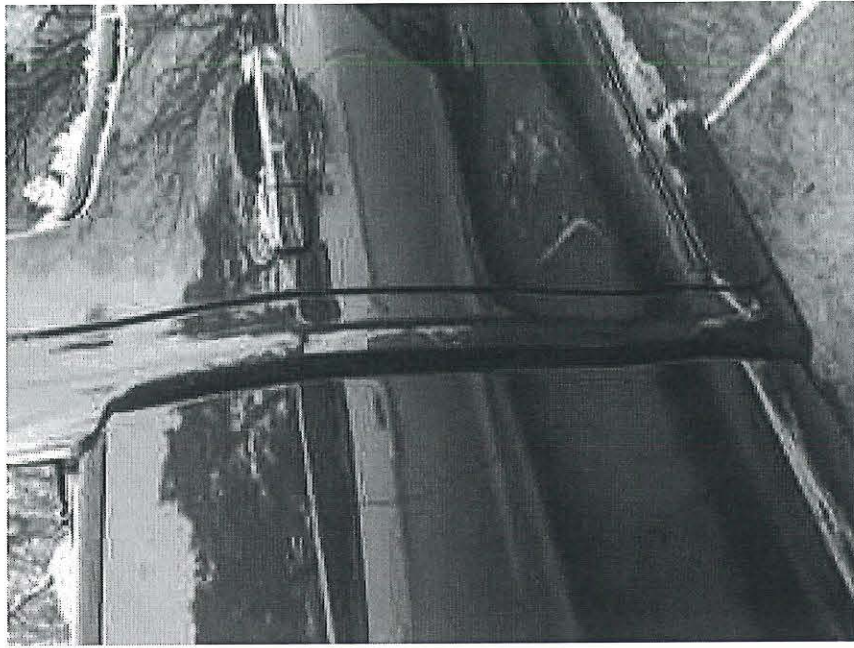


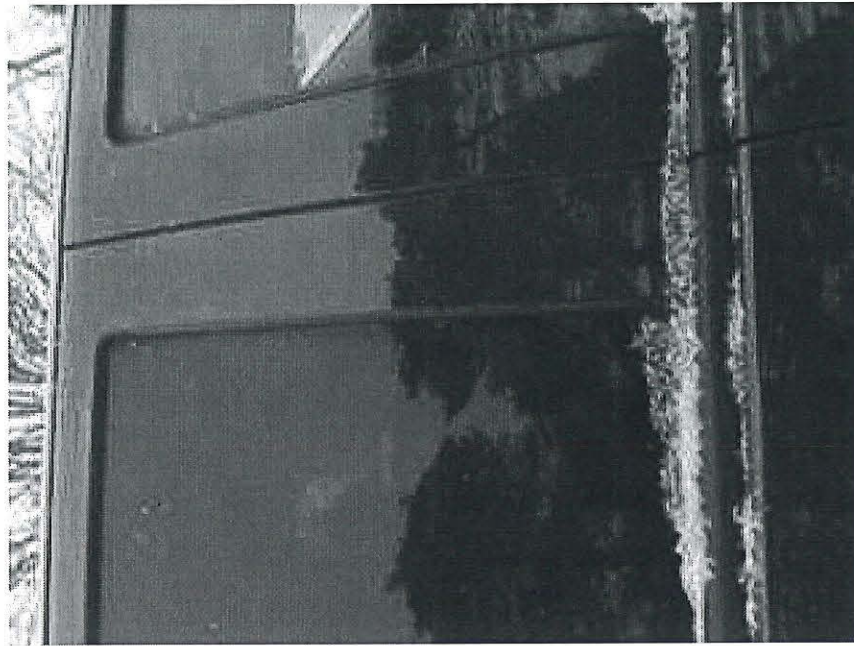






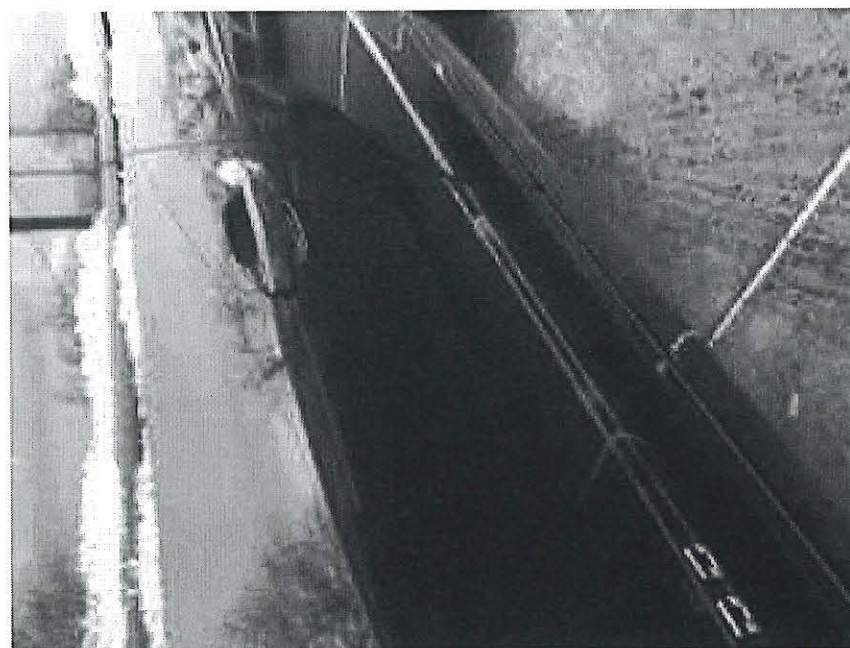


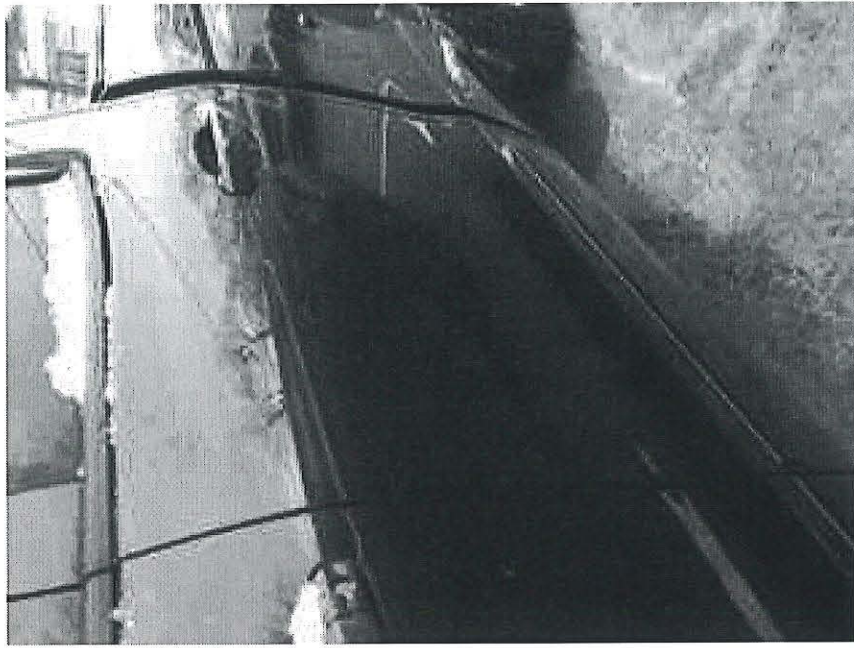


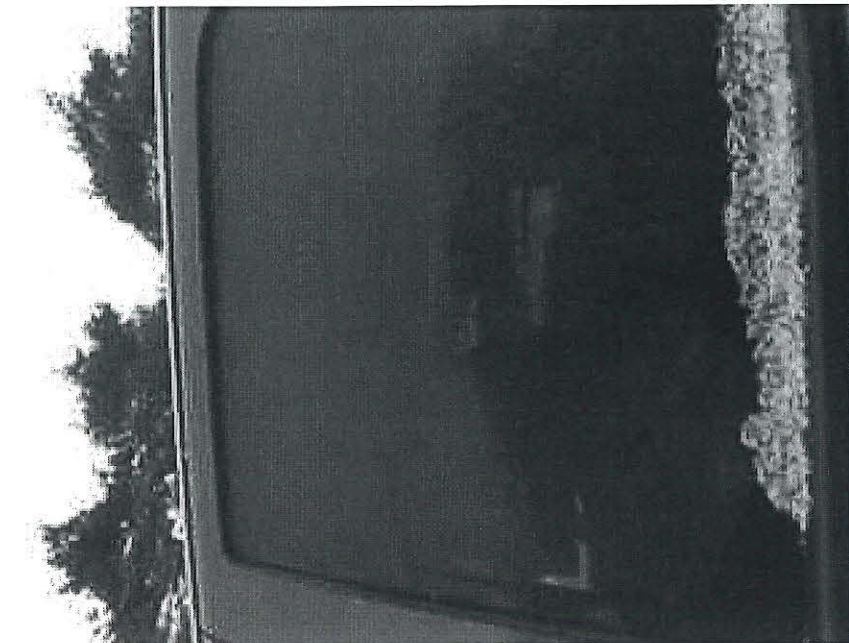


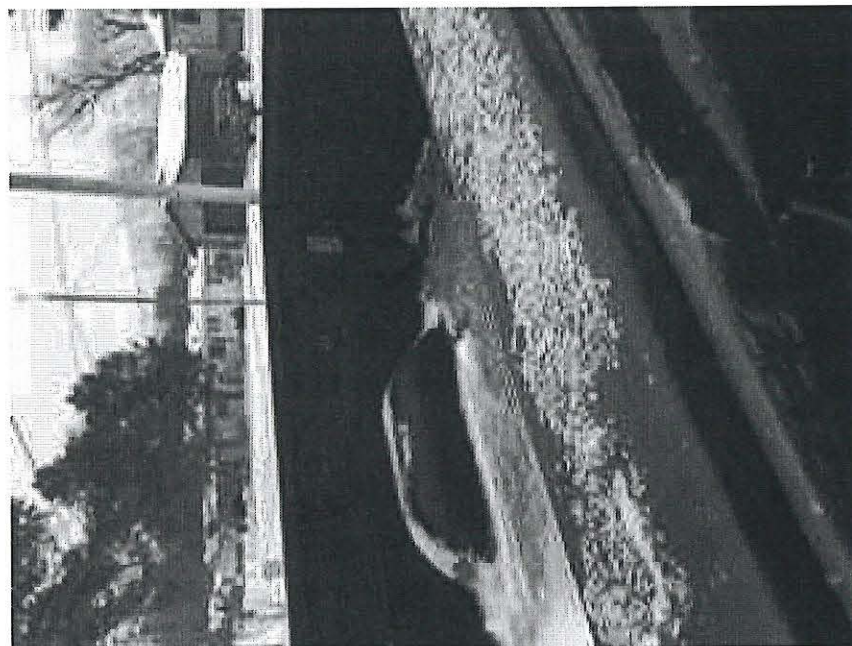




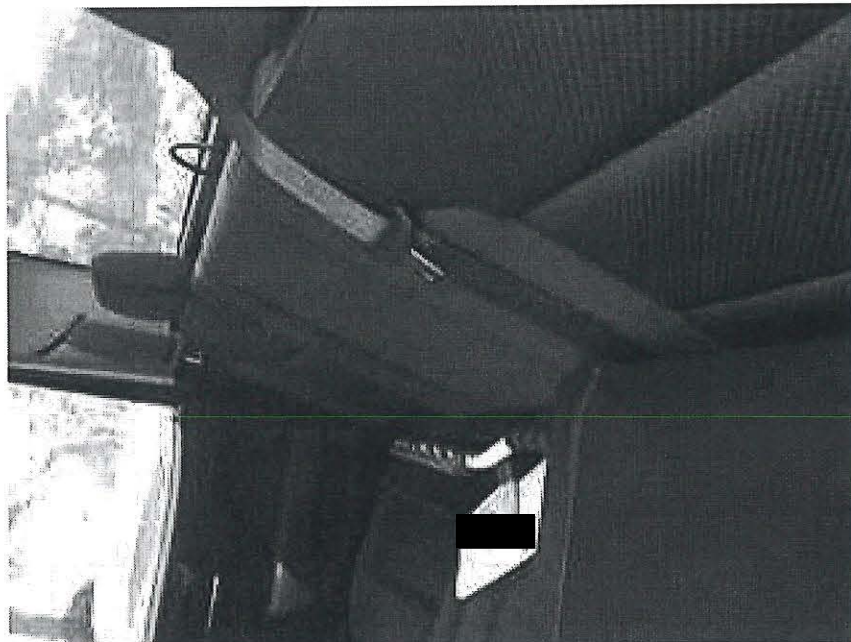


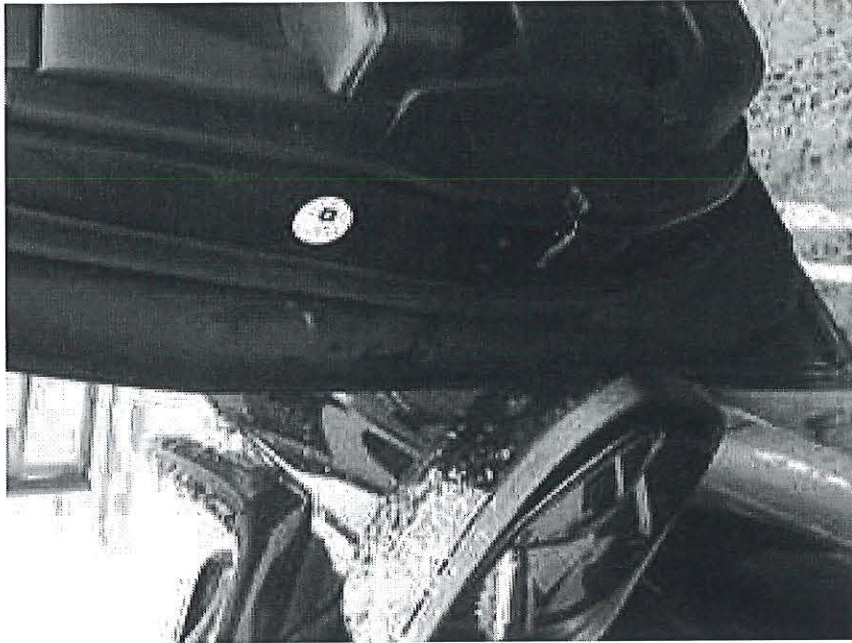




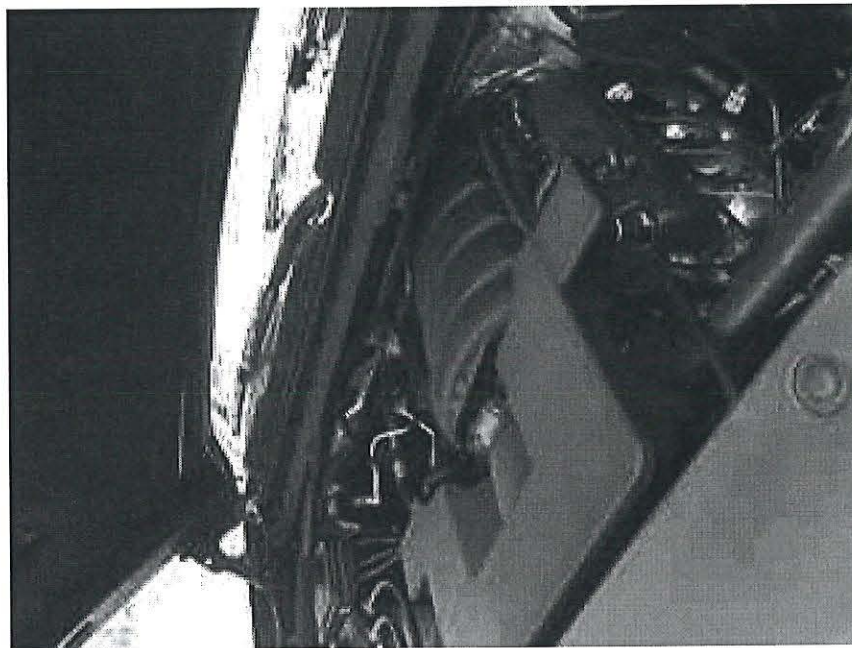




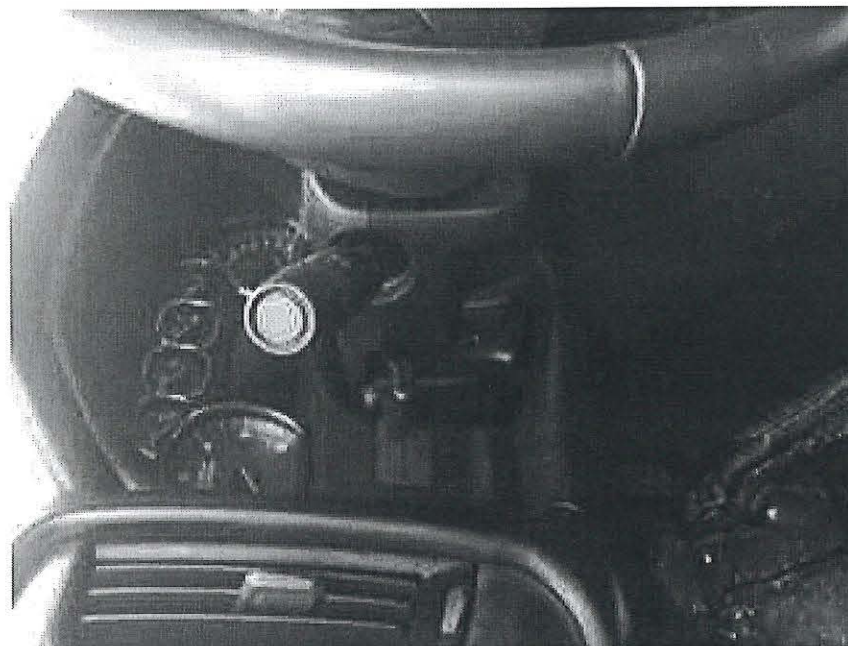


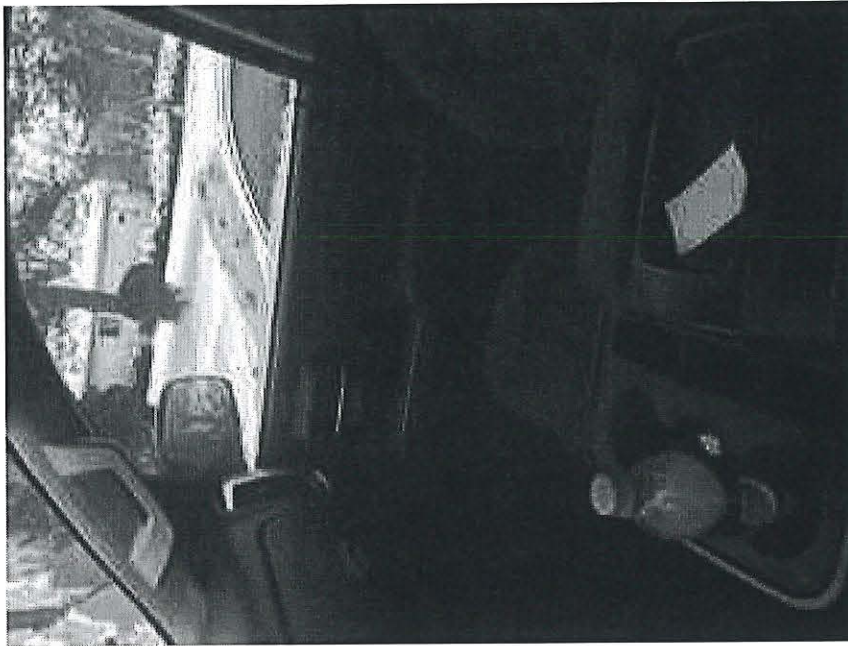




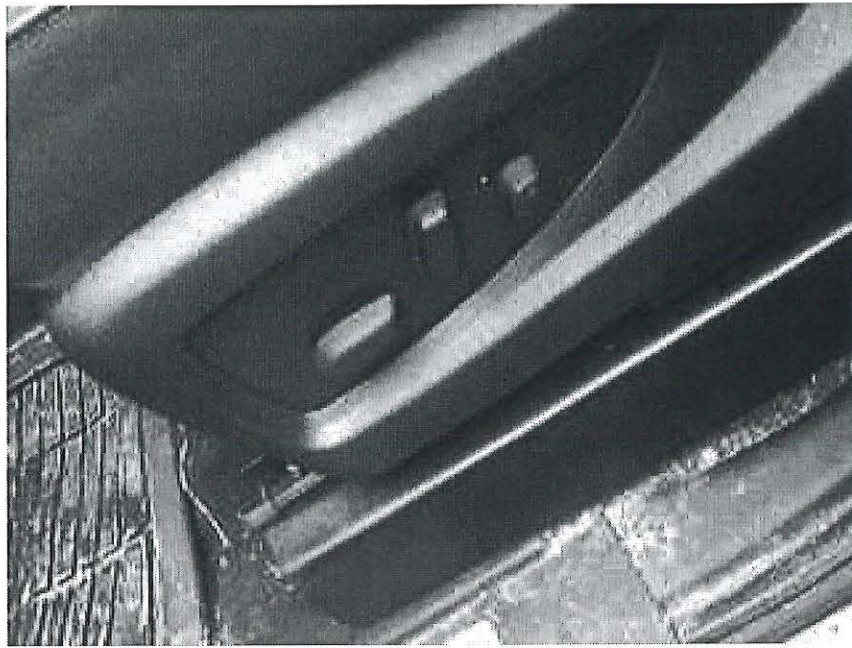












FARMERS INSURANCE EXCHANGE

Motor City Field Claims Center
For CCC supplements: Import by Workfile ID
Build supplement on top of existing file
Lock to submit for review
Non-CCC supplements:
Phone: (517) 927-4194
Fax: (877) 217-1389

Claim # :
Workfile ID:

Estimate of Record

Written By: LU ANN SMITH, 01/16/2018 6:11:09 PM
Adjuster: Smith, LuAnn, (517) 927-4194 Business

Insured: Owner Policy #: Claim #: 0
Type of Loss: Comprehensive Date of Loss: 12/28/2017 06:00 PM Days to Repair: 2
Point of Impact: 14 Unknown Deductible: 100.00

Owner (Insured): Inspection Location: Appraiser Information: Repair Facility:
Residence of luann.smith@farmersinsurance.com
Residence of (517) 927-4194
EAST LANSING, MI EAST LANSING, MI
Cellular Other
Day

VEHICLE

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

VIN: 1GCVKREC7H2 Production Date: 04/2017 Interior Color: black
License: Odometer: 7585 Exterior Color: blue
State: M I Condition:

TRANSMISSION

Automatic Transmission

Overdrive

4 Wheel Drive

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Heated Mirrors

Power Driver Seat

DECOR

Dual Mirrors

Privacy Glass

Console/Storage

CONVENIENCE

Air Conditioning

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Climate Control

Backup Camera w/Parking Sensors

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

Auxiliary Audio Connection

Satellite Radio

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

Communications System

Hands Free Device

Xenon Headlamps

SEATS

Cloth Seats

Reclining/Lounge Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

Metallic Paint

OTHER

Fog Lamps

TRUCK

Rear Step Bumper

Bedliner

Trailer Hitch

Trailer Package

Power Trunk/Gate Release



Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

Overhead Console

CD Player

Bucket Seats



Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	smoke damage can not get ride of the smell		1			
2	FRONT BUMPER						
3	*	Rpr Front bumper w/o park assist, w/fog lamps chrome NOTE: try and clean and polish	84029801			1.0	
4	GRI LLE						
5	Repl	Grille w/body color paint to mtch	84127371	1	612.85	0.5	1.8
6		Add for Clear Coat					0.7
7	ELECTRI CAL						
8	Repl	Antenna assy w/Onstar, w/satellite radio grained	23258454	1	136.84	1.0	
9	CAB						
1	Repl	Headliner w/o active noise control, w/o Onstar gray	84121455	1	1,027.33	3.3	
1	1	Deduct for Overlap				-0.7	
1	Repl	RT Sunvisor w/o vanity mirror	23460565	1	170.37	Incl.	
1	Repl	LT Sunvisor w/o vanity mirror	22987223	1	102.73	Incl.	
1	Repl	RT Roof molding	23474428	1	107.85	Incl.	
1	Repl	LT Roof molding	23474427	1	107.85	Incl.	
1	Repl	RT Tape	22983160	1	20.48	0.2	
1	Repl	LT Tape	22983160	1	20.48	0.2	
1	INSTRUMENT PANEL						
1	Repl	Carrier	20944544	1	404.52	Incl.	
2	Repl	Reinf beam	23269350	1	311.93	1.3	
2	Repl	Instrument panel w/o leather black	23421605	1	600.00	6.5	
2	Repl	Upper trim panel w/o pre-crash black	84017655	1	169.08	Incl.	
2	Repl	Cluster visor w/o leather black	22822027	1	111.07	Incl.	
2	Repl	Cluster panel w/o telescoping	23150668	1	73.67	Incl.	
2	Repl	RT Side cover black	23343679	1	28.71	Incl.	
2	Repl	LT Side cover black	23343676	1	37.08	Incl.	
2	Repl	Center bezel w/o heated seats black	23103894	1	69.57	Incl.	
2	Repl	Power outlet	25774623	1	4.77		
2	Repl	Power outlet cap	13580621	1	3.77		
3	Repl	Storage compart hard black	22952088	1	98.68	Incl.	
3	Repl	Knee bolster w/o base equipment pkg black	23504152	1	91.08	Incl.	
3	Repl	RT Lower trim	22817747	1	16.73	Incl.	
3	Repl	LT Lower trim	22817748	1	14.93	Incl.	
3	Repl	Lower insulator	20944557	1	46.67	Incl.	

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

3	Repl	RT Trim molding black	23103892	1	45.92	Incl.
3	Repl	LT Trim molding black	23103890	1	47.43	Incl.
3	Repl	Inst cluster single color display	23391261	1	327.51 m	Incl.
3	Repl	Switch bezel w/trailer brake	22830877	1	23.77	Incl.
3	Repl	Heater control w/auto temp cntrl black	84173748	1	163.38	Incl.
4	Repl	Air distributor	23313677	1	144.63	
4	Repl	LT Defroster duct	22983475	1	85.39	
4	Repl	RT Lower air duct right side double & crew cab w/center console	23117425	1	40.75	
4	Repl	LT Lower air duct left side	22766299	1	15.26	
4	Repl	Rear duct	23243143	1	45.96	
4	Repl	RT Air deflector outer	20943683	1	36.54	
4	Repl	LT Air deflector outer	20943682	1	38.00	
4	Repl	RT Air deflector center	20943682	1	38.00	
4	Repl	LT Air deflector center	20943683	1	36.54	
4	Repl	Glove box assy hard black	22817729	1	141.38	Incl.
5	Repl	Radio w/o MyLink Chevrolet	84278539	1	199.27	Incl.
5	Repl	Radio control w/o MyLink, w/CD player Chevrolet	23486605	1	255.34	Incl.
5	Repl	CD player w/rear DVD labeled 84076335	84076335	1	889.21	Incl.
5	Repl	Module HMI, w/o MyLink labeled: 84131941	84131941	1	471.01	
5	Repl	RT Front dr speaker w/o Bose system w/o active noise control	22753371	1	55.15	0.2
5	Repl	LT Front dr speaker w/o Bose system w/o active noise control	22753371	1	55.15	0.2
5	Repl	RT Inst pnl speaker w/o Bose audio	22753377	1	20.74	Incl.
5	Repl	LT Inst pnl speaker w/o Bose audio	22753377	1	20.74	Incl.
5	Repl	RT Rear dr speaker w/o Bose system	22753364	1	46.09	0.2
5	Repl	LT Rear dr speaker w/o Bose system	22753364	1	46.09	0.2
6	Repl	Woofer w/o eAssist	22818981	1	299.34	Incl.
6	Repl	Amplifier w/o active noise control w/bucket seats	23183708	1	514.93	Incl.

6 RESTRAINT SYSTEMS

6	Repl	Driver air bag Chevrolet black	84057084	1	828.95 m	0.4
6	4	Air bag system diagnosis			m	0.5
6	Repl	Psng air bag	23121207	1	750.00 m	0.3
6	Repl	RT Head air bag double cab	84179492	1	750.00 m	0.8
6	Repl	LT Head air bag double cab	84179491	1	750.00 m	0.8
6	Repl	RT Belt & retractor black	19353888	1	187.57	0.3

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

6	Repl	LT Belt & retractor black	19356015	1	187.57	0.3	
7	Repl	RT Belt & retractor cover black	22926274	1	4.45		
7	Repl	LT Belt & retractor cover black	22926274	1	4.45		
7	Repl	RT Adjuster	13598894	1	34.53	0.1	
7	Repl	LT Adjuster	13598894	1	34.53	0.1	
7	Repl	RT Tensioner black	19328685	1	135.95	0.3	
7	Repl	LT Tensioner black	19328683	1	95.00	0.3	
7	Repl	RT Outer buckle black	19300830	1	135.95	0.2	
7	Repl	LT Outer buckle black	19300830	1	135.95	0.2	
7	Repl	Center belt assy black	19300850	1	135.95	0.3	
7	Repl	Center buckle black	19352621	1	135.95	0.2	
8	Repl	RT Belt & retractor black	19330749	1	153.15	0.3	
8	Repl	LT Belt & retractor black	19330745	1	153.15	0.3	
8	Repl	Buckle split bench seat black	19300846	1	135.95	0.2	
8	Repl	Center seat belt double cab black	19352862	1	153.15	0.3	
8	Repl	Child seat brkt	23142938	1	22.22	0.1	
8	*	Repl	Seat belt cover front	SEE FOOTNOTE	1	15.10	
8	SEATS & TRACKS						
8	Repl	Seat back cover cloth black	84017551	1	151.02	0.8	
8	Repl	Seat back pad	23364547	1	81.47		
8	Repl	Seat cushion pad w/cloth seat	23175692	1	666.67		
9	Repl	Headrest cloth black	23174185	1	106.15	0.1	
9	Repl	Headrest cloth black	23174185	1	106.15	0.1	
9	Repl	Seat back cover cloth black	84017547	1	188.32	0.8	
9	Repl	Cushion cover cloth black	23423814	1	166.65	1.6	
9	FRONT DOOR 4						
9	Repl	RT Door trim panel w/o Bose system, w/o memory pkg black	84213052	1	294.92	0.6	
9	Repl	LT Door trim panel w/o Bose system, w/o memory pkg black	23475019	1	477.15	0.6	
9	Repl	RT Water deflector	23240975	1	48.50	0.2	
9	Repl	LT Water deflector	23240974	1	50.08	0.2	
9	Repl	RT Upper trim	23234336	1	77.43	0.2	
100	Repl	LT Upper trim	23234335	1	77.43	0.2	
101	Repl	RT Belt w'strip	23229389	1	118.97	0.2	
102	Repl	LT Belt w'strip	23229388	1	118.97	0.2	
103	Repl	LT Mirror assy w/o power folding	20979673	1	315.23	0.4	
104	Repl	LT Mirror cover body color	22919757	1	39.60	Incl.	0.4
105		Overlap Minor Panel					-0.2
106		Add for Clear Coat					0.1
107	Repl	RT Mirror cover body color	22919758	1	41.58	Incl.	0.4
108		Overlap Minor Panel					-0.2
109		Add for Clear Coat					0.1
110	Repl	RT Mirror assy w/o power folding	23499738	1	263.98	0.4	
111	REAR DOOR						

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

112		Repl	RT Door trim panel black	84152400	1	236.97	0.5
113		Repl	LT Door trim panel black	84200214	1	236.97	0.5
114		Repl	RT Insulator	23454372	1	22.57	
115		Repl	LT Insulator	23454372	1	22.57	
116		Repl	RT Water deflector	22780540	1	51.62	0.2
117		Repl	LT Water deflector	22780539	1	51.60	0.2
118		Repl	RT Upper trim	22978035	1	77.43	0.2
119		Repl	LT Upper trim	22978034	1	77.43	0.2
120		Repl	RT Belt w/strip	22960123	1	118.97	
121		Repl	LT Belt w/strip	23229394	1	118.97	
122	#	Subl	o zone treatment		1	160.00	X
123	#	Subl	o zone treatment		1	160.00	X
124		Repl	LT Belt molding black	23227172	1	125.63	0.3
125	PICK UP BOX						
126		Repl	RT Upper molding Chevrolet	22987368	1	159.55	0.3
127		Repl	LT Upper molding Chevrolet	22987367	1	158.77	0.3
128	REAR LAMPS						
129	*	Rpr	RT Tail lamp assy w/o LED w/o High Dessert pk	23295939			<u>0.3</u>
130	*	Rpr	LT Tail lamp assy w/o LED w/o High Dessert pk	84019503			<u>0.3</u>
131	#	Rpr	buff whole veh				3.0
SUBTOTALS						18,601.40	33.3
							3.1

ESTIMATE TOTALS

Category	Basis			Rate	Cost \$
Parts					18,281.40
Body Labor	33.3 hrs	@		\$ 46.00 /hr	1,531.80
Paint Labor	3.1 hrs	@		\$ 46.00 /hr	142.60
Paint Supplies	3.1 hrs	@		\$ 26.00 /hr	80.60
Miscellaneous					320.00
Subtotal					20,356.40
Sales Tax	\$ 18,362.00	@		6.0000 %	1,101.72
Total Cost of Repairs					21,458.12
Deductible					100.00
Total Adjustments					100.00
Net Cost of Repairs					21,358.12

MyPriceLink Estimate ID:

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

THIS REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. YOUR INSURANCE COMPANY WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. YOUR INSURANCE COMPANY WARRANTS THESE PARTS ARE OF LIKE KIND, QUALITY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLIGENCE, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR AND TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN THE REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, YOUR INSURANCE COMPANY WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS QUALITY REPLACEMENT PARTS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR. FOR ASSISTANCE, PLEASE CONTACT YOUR INSURANCE COMPANY'S NEAREST CLAIM DEPARTMENT OFFICE.

As the vehicle owner, the final choice as to which parts will actually be used in the repairs is yours. If you prefer parts other than those included on the estimate, you should notify your repair facility. Should the use of those other parts increase the repair cost, you will be expected to pay the difference.

DISCLAIMER:

ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED.

THIS IS NOT AN AUTHORIZATION TO REPAIR.

TO ENSURE REPAIRS WILL BE COMPLETED BASED ON THIS ESTIMATE; PLEASE PROVIDE A COPY TO THE REPAIR FACILITY PRIOR TO AUTHORIZING REPAIRS. FAILURE TO DO SO MAY RESULT IN YOU BECOMING RESPONSIBLE FOR PAYING UNAPPROVED EXPENSES.

NO PAYMENT FOR A SUPPLEMENT WILL BE APPROVED OR ISSUED UNLESS THE REPAIRS WERE AUTHORIZED PRIOR TO COMPLETING THE SUPPLEMENTAL REPAIRS.

POTENTIALLY, A REINSPECTION MAY BE CONDUCTED. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

CCC Open Shop Supplements: Submit using Estimate Share (AWE) retrieval process or contact CCC at (800) 637-8511 for assistance.

Non-CCC repair facilities: Contact us at the number listed on the estimate header.

A REINSPECTION MAY BE NECESSARY. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

"If the above estimate includes a NAPA part price, the repair facility must complete a one time set up with their local NAPA retailer in order to receive the special "Farmers Preferred Parts Program" pricing. To accomplish set up, contact your local NAPA retailer and ask them to insert billing code number 9066 into your customer billing profile. The 9066 code will enable your repair facility to receive special pricing on all NAPA parts and/or supplies purchased. If you do not already have a local NAPA retailer account, please call 1-800 LET-NAPA for your nearest NAPA location."

Estimate of Record

2017 CHEV Silverado 1500 LT1 Doublecab 143.5" WB 4WD 4D P/U 8-5.3L Flex Fuel Direct Injection blue

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR1GH14, CCC Data Date 01/10/2018, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2017 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m= MOTOR Mechanical component. s= MOTOR Structural component. T= Miscellaneous Taxed charge category.
X= Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D= Diagnostic labor category. E= Electrical labor category. F= Frame labor category. G= Glass labor category.
M= Mechanical labor category. S= Structural labor category. (numbers) 1 through 4= User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.= Adjacent. Algn.= Align. ALU= Aluminum. A/M= Aftermarket part. Blnd= Blend. BOR= Boron steel.
CAPA= Certified Automotive Parts Association. D&R= Disconnect and Reconnect. HSS= High Strength Steel.
HYD= Hydroformed Steel. Incl.= Included. LKQ= Like Kind and Quality. LT= Left. MAG= Magnesium. Non-Adj.= Non
Adjacent. NSF= NSF International Certified Part. O/H= Overhaul. Qty= Quantity. Refn= Refinish. Repl= Replace.
R&I= Remove and Install. R&R= Remove and Replace. Rpr= Repair. RT= Right. SAS= Sandwiched Steel.
Sect= Section. Subl= Sublet. UHS= Ultra High Strength Steel. N= Note(s) associated with the estimate line.

CCC ONE Estimating – A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR= Bureau of Automotive Repair. EPA= Environmental Protection Agency. NHTSA= National Highway
Transportation and Safety Administration. PDR= Paintless Dent Repair. VIN= Vehicle Identification Number.



February 2, 2018

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389

Payment Log

Account Number:

Date of Loss:

Insured's Name

Claim Number:

12/28/2017

Unit Type	Claim Unit	Date Issued	Payee	Check Number	Payment Amount
Comp		02/01/2018	GM FINANCIAL		\$35,185.40
Comp		02/01/2018	MARK LEE		\$2,750.60
Comp Total:					\$37,936.00
Payment Total:					\$37,936.00
Collections Total :					\$0.00
Comprehensive Deductible :					\$200.00
Grand Total :					\$38,136.00



Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389

Insured: [REDACTED]
Claim Number: [REDACTED]
Policy Number: [REDACTED]
Loss Date: 12/28/2017

Total Loss Settlement

Vehicle Information:

Year:	2017	Serial Number/ Trailer ID:	
Make:	CHEVROLET TRUCK	VIN:	1GCVKREC7HZ [REDACTED]
Model:	SLVRDO 1500 E C 4X4 LT	Inspected VIN:	1GCVKREC7HZ [REDACTED]
Mileage:	7500	Boat Registration:	

Settlement Detail:

Valuation Method:	CCC	Valuation Id:	[REDACTED]
Valuation Amount:	37,966.00		
Adjustment (+/-)	70.00	Sales tax:	N/A
Actual Cash Value:	38,036.00	Lien:	35,185.40
Lic/Transfer Fee:	N/A	Residual Debt:	N/A
Other Fee:	N/A		
Deductible:	100.00	Customer Due:	2,750.60
Salvage Value:	N/A	Mortgagee Due:	35,185.40
Additional Details:			
Net Total:	37,936.00		

Dates:

Unit Assigned:	12/29/2017
Reported to NICB:	
Assigned to Salvage Pool:	01/19/2018
Settled:	01/19/2018
TL Packet Sent To Owner:	
TL Packed Recd From Owner:	
Title/Paperwork Sent To Vendor:	



Grotefeld Hoffmann

150 South Fifth Street
Suite 3650
Minneapolis, MN 55402

Timothy S. Poeschl
612-564-4881
tpoeschl@ghlaw-llp.com

February 15, 2018

RECEIVED

FEB 21 2018

Via Certified Mail

Fax Customer Service (520)770-4850

Kia Motors

Attn: National Consumer Affairs | Gustavo

PO Box 52410

Irvine CA 92619

CONSUMER AFFAIRS

Re: Kia Claim No: VIN KNAGT4L37G [REDACTED]
Insured: [REDACTED]
Insurer: Farmers Insurance Exchange
Claim Nos: [REDACTED]
DOL: 12/28/17
GH File No. [REDACTED]

Dear Interested Party:

The purpose of this correspondence is seven-fold.

First, to advise of our firm's representation of Farmers Insurance Exchange with respect to the above-referenced matter, and to advise if you have any questions at any time, you should feel free to contact the undersigned.

Second, it is our understanding that you have already been placed on notice of the fire which occurred at the property owned by [REDACTED] located at [REDACTED] East Lansing, Michigan [REDACTED] on December 28, 2017. As you are aware, repairs are under way, and if you wish to inspect the scene or the damages, you should contact the undersigned immediately so arrangements can be made.

Third, to advise of that damages are preliminarily estimated at approximately \$100,000.00.

Fourth, to advise of the destructive examination which will occur on March 2, 2018 at 9:00 a.m. at Copart, 3902 South Canal Road, Lansing, MI 48917. This examination will be destructive in nature, and will be your only opportunity to inspect the vehicle. During the examination, the vehicle will be altered, and following the examination, the vehicle may be repaired or salvaged.

Fifth, to advise of the facts as we known them. On Friday, December 29, 2017, the Meridian Township Fire Department responded to the [REDACTED] residence. The Incident Report is attached to this notice letter. The fire department crew found heavy black smoke and moderate heat coming from the Kia car engine parked in the middle of the garage. The vehicle in question is described as a Kia Optima 2016, VIN #KNAGT4L37G [REDACTED] and Michigan license plate No. [REDACTED]



Grotefeld Hoffmann

February 15, 2018
Page 2

The fire department crew pried open the hood of the Kia to extinguish the fire.

Sixth, to advise that the purpose of this correspondence is to place any and all entities responsible for the damages paid out to Mr. [REDACTED] of a potential subrogation claim, and the above-referenced insurer's intent to pursue all responsible entities.

Seventh, to request that you pass this correspondence on to your insurer, manufacturer, component part manufacturer, component part distributor, or any other entity that you believe has an interest in this examination.

Sincerely, [REDACTED]

Timothy S. Poeschl

TSP/nms/#413602

Enclosure

cc: Pamela Brown (via email: Pamela.s.brown@farmersinsurance.com)
Tonya Deboer (via email: tonya.deboer@farmersinsurance.com)
Tim Herndon (tim@herndon-assoc.com)





Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
517 853 4700



Incident Report

Printed: 01/23/2018 10:41:40
Number of Pages: 4

Basic	
Alarm Date and Time	17:30:17 Thursday, December 28, 2017
Arrival Time	17:38:53
Controlled Date and Time	
Last Unit Cleared Date and Time	20:46:08 Thursday, December 28, 2017
Response Time	0:08:36
Priority Response	Yes
Completed	Yes
Reviewed	Yes
Release to Public	Yes
Fire Department Station	S92
Incident Type	131 - Passenger vehicle fire
Aid Given or Received	1 - Mutual aid received
Mutual Aid Department	ELFD-East Lansing Fire Department
Alarms	1
Action Taken 1	81 - Incident command
Action Taken 2	51 - Ventilate
Action Taken 3	11 - Extinguish
Casualties	No
Apparatus - Suppression	6
Apparatus - Other	2
Personnel - Suppression Personnel	8
Personnel - Other	2
Property Loss	\$15,012.00
Contents Loss	\$500.00
Property Value	\$15,012.00
Contents Value	\$500.00
Hazardous Material Released	N - None
Property Use	419 - 1 or 2 family dwelling
Location Type	Address
Address	[REDACTED]
City, State Zip	East Lansing, MI [REDACTED]
District	92
Directions	[REDACTED]
Latitude	[REDACTED]
Longitude	[REDACTED]

Situation	
Initial Dispatch Code	FSTRUC
Final Dispatch Code	FSTRUC

Person Involved/Property Owner [REDACTED]	
Owner	Yes
Last Name	[REDACTED]
First Name	[REDACTED]
Street Address	[REDACTED]
City, State Zip	East Lansing, MI [REDACTED]
Phone	[REDACTED]





Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
517 853 4700



Incident Report

Printed: 01/23/2018 10:41:40
Number of Pages: 4

Person Involved/Property Owner - [REDACTED]

Owner Yes
Last Name [REDACTED]
First Name [REDACTED]
Street Address [REDACTED]
City, State Zip East Lansing, MI [REDACTED]
Phone [REDACTED]

Fire

Number of Buildings Involved 1
Area of Origin 83 - Engine area, running gear, wheel area
Heat Source UU - Undetermined
Item First Ignited UU - Undetermined
Type of Material UU - Undetermined
Cause of Ignition 3 - Failure of equipment or heat source
Contribution To Ignition 1 UU - Undetermined
Human Factors None
Mobile Equipment Involved 3 - Involved in ignition and burned
Mobile Equipment Type 11 - Passenger car.
Mobile Equipment Make KI - Kia
Mobile Equipment Model Optima
Mobile Equipment Year 2016
Mobile Equipment VIN KNAGT4L37G5 [REDACTED]
Mobile Equipment License [REDACTED]
Mobile Equipment State MI

Narratives

Narrative Name B91
Narrative Type Incident
Narrative Date 06:12:08 Friday, December 29, 2017
Author 53 - Phinney, Ken
Author Rank BC
Author Assignment 1
Narrative Text
Dispatched to structure fire of a detached garage with 4 to 5 vehicles in it. Smoke but no flames seen by homeowner. B91, E92, E93, M91 enroute. Requested Truck and DC from E Lansing. Tach channel requested from dispatch assigned ING Tach 1. All units report in on Tach. M91 on scene reported light smoke on arrival DC 11 on scene with command reported heavy smoke coming from garage, requested T11 as attack. B91 reported E92 in front of T11 E92 given task of fire attack with T11 on Deck M91 crew joined E92 crew on fire attack. B91 with DC 11 with command. Interior reported vehicle fire contained to original vehicle. Crews rotated through for attack and salvage overall and checking for extension. Fire reported under control and out. DC 11 turned command over to B91 E Lansing T-11 cleared by command E93 M91 cleared E 92 on scene with 951 command turned over to 951 for investigation. Board up company called (Belfor)

Narrative Name M91
Narrative Type Incident
Narrative Date 14:27:52 Saturday, December 30, 2017
Author 56 - Everest, Jason
Author Rank LT



- Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
517 853 4700

Printed: 01/23/2018 10:41:40
Number of Pages: 4

Incident Report

Narratives	
Author Assignment Narrative Text	1 At 1730 hours on Thursday December 28, 2017 we were dispatched to a passenger vehicle fire. Six units were assigned to this incident. Nine personnel responded. We arrived on scene at 1738 hours and cleared at 2046 hours. The incident occurred at [REDACTED] East Lansing in District 92. The local station is S92. The general description of this property is 1 or 2 family dwelling. The primary task(s) performed at the scene by responding personnel was incident command. Mutual aid was received on this incident. "Engine area, running gear, wheel area" best describes the primary use of the room or space where the fire originated. "Heat from powered equipment" best describes the heat source that caused the ignition. The cause of ignition is under investigation. The use, or purpose of the material that was first ignited was "flammable liquid/gas - in/from engine or burner". Alarm number [REDACTED] has been assigned to this incident. M91 at [REDACTED] and [REDACTED] when alarmed. M91 first on scene reporting smoking coming from the main roll up door with occupants outside. M91 did a 360 finding no exterior fire noticeable to the rear of the building. No hazards. M91 teamed up with E92 officer Caretti to advance a 1 3/4" line through a AB corner door to find heavy black smoke and moderate heat coming from a small car's engine parked in the middle of the garage. There are 4 vehicles and a golf cart in this garage. Needing ventilation to continue ELFD T11 vented the main door allowing for visibility to pop the hood and extinguish the KIA sedan engine fire. Crews wetted down storage shelving near the attic line that had storage containers melting. No obvious extension past plywood ceiling with checking with TIC. Crews recycled before picking up and repacking. M91 returned to service.
Narrative Name	E-92
Narrative Type	Incident
Narrative Date	15:01:43 Saturday, December 30, 2017
Author	90 - Caretti, Robert A
Author Rank	FF
Author Assignment	11
Narrative Text	At 1730 hours on Thursday December 28, 2017 we were dispatched to a passenger vehicle fire. Eight units were assigned to this incident. Nine personnel responded. We arrived on scene at 1738 hours and cleared at 2046 hours. The incident occurred at [REDACTED] East Lansing in District 92. The local station is S92. The general description of this property is 1 or 2 family dwelling. The primary task(s) performed at the scene by responding personnel was incident command. Mutual aid was received on this incident. "Engine area, running gear, wheel area" best describes the primary use of the room or space where the fire originated. "Heat from powered equipment" best describes the heat source that caused the ignition. The cause of ignition is under investigation. The material first ignited was "multiple types of material first ignited". The use, or purpose of the material that was first ignited was "flammable liquid/gas - in/from engine or burner". "Leak or break" contributed to the ignition of the fire. Alarm number [REDACTED] has been assigned to this incident.



Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
517 853 4700



Incident Report

Printed: 01/23/2018 10:41:40
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Narratives

E-92 dispatched with other units to address location for a reported garage fire. E-92 in position to be first apparatus onscene and as we approached we were ordered by B-11 to be fire attack. When E-92 arrived we positioned our apparatus in front of the affected structure and M-91 crew pulled front crosslay off E-92. A 200' 1 3/4" handline. We were directed by command to make access into the garage through the Bravo side man door. Officer from E-92 teamed up with M-91 crew in full PPE including on air. E-92 officer directed the line to be charged, line bleed and tested prior to entry. Upon entry to the garage crews were faced with heavy banked smoke, no visibility, moderate heat. No fire immediately found. While searching the garage we searched our way around the vehicles inside. As we made a turn toward the Charlie side of the structure and proceeded through a narrow space between two vehicles we found the fire in the engine compartment of the middle vehicle in the garage. Fire was quickly knocked down and interior crews called for more ventilation, hand tools, and a TIC inside. As visibility improved we could see extensive damage to contents on shelves along the ceiling and charring to the ceiling OSB above the main fire vehicle. Several 20 and 30 lb propane tanks found in the garage near the fires origin and cooled with the handline. Attack crew used a halligan to pry open the hood of main fire vehicle and fire was fully extinguished. Attack crew then recycled outside and ELFD crew cycled into the fire area to continued salvage and overhaul. After salvage and overhaul was completed and fire was out and hotspots were neutralized E-92 assisted in breaking down the hand line and hydrant supply. E-92 remained onscene after other units cleared to obtain resident and vehicle information and to assist 951 with investigation. Incident was completed without reported injuries.

End of Report



Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
517 853 4700



Incident Report

Printed: 01/23/2018 10:43:54
Number of Pages: 2

Basic	
Alarm Date and Time	17:30:17 Thursday, December 28, 2017
Arrival Time	17:38:53
Controlled Date and Time	
Last Unit Cleared Date and Time	20:46:08 Thursday, December 28, 2017
Response Time	0:08:36
Priority Response	Yes
Completed	Yes
Reviewed	Yes
Release to Public	Yes
Fire Department Station	S92
Incident Type	131 - Passenger vehicle fire
Aid Given or Received	1 - Mutual aid received
Mutual Aid Department	ELFD-East Lansing Fire Department
Action Taken 1	11 - Extinguish
Action Taken 2	12 - Salvage & overhaul
Action Taken 3	51 - Ventilate
Casualties	No
Apparatus - Suppression	6
Apparatus - Other	2
Personnel - Suppression Personnel	7
Personnel - Other	2
Property Loss	\$5,000.00
Contents Loss	\$0.00
Property Value	\$31,000.00
Contents Value	\$2,000.00
Hazardous Material Released	N - None
Property Use	419 - 1 or 2 family dwelling
Location Type	Address
Address	
City, State Zip	East Lansing, MI
District	92

Fire	
Area of Origin	82 - Cargo/trunk area - all vehicles
Heat Source	82 - Radiated heat from another fire
Item First Ignited	UU - Undetermined
Cause of Ignition	0 - Cause, other
Contribution To Ignition 1	71 - Exposure fire
Mobile Equipment Involved	1 - Not involved in ignition, but burned
Mobile Equipment Type	11 - Passenger car.
Mobile Equipment Make	CH - Chevrolet
Mobile Equipment Model	Silverado
Mobile Equipment VIN	1GCVKREC7HZ
Equipment Type	NNN - None

Narratives	
Narrative Name	E-92
Narrative Type	Incident



Meridian Township Fire Department
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Narratives	
Narrative Date	15:21:45 Saturday, December 30, 2017
Author	90 - Caretti, Robert A
Author Rank	FF
Author Assignment	1
Narrative Text	At 1730 hours on Thursday December 28, 2017 we were dispatched to a passenger vehicle fire. Eight units were assigned to this incident. Nine personnel responded. We arrived on scene at 1738 hours and cleared at 2046 hours. The incident occurred at [REDACTED] East Lansing in District 92. The local station is S92. The general description of this property is 1 or 2 family dwelling. The primary task(s) performed at the scene by responding personnel was extinguishment. Mutual aid was received on this incident. "Exposure fire" contributed to the ignition of the fire. Alarm number [REDACTED] has been assigned to this incident. E-92 dispatched with other units to address location for a reported garage fire. E-92 in position to be first apparatus onscene and as we approached we were ordered by B-11 to be fire attack. When E-92 arrived we positioned our apparatus in front of the affected structure and M-91 crew pulled front crosslay off E-92. A 200' 1 3/4" handline. We were directed by command to make access into the garage through the Bravo side man door. Officer from E-92 teamed up with M-91 crew in full PPE including on air. E-92 officer directed the line to be charged, line bleed and tested prior to entry. Upon entry to the garage crews were faced with heavy banked smoke, no visibility, moderate heat. No fire immediately found. While searching the garage we searched our way around the vehicles inside. As we made a turn toward the Charlie side of the structure and proceeded through a narrow space between two vehicles we found the fire in the engine compartment of the middle vehicle in the garage. Fire was quickly knocked down and interior crews called for more ventilation, hand tools, and a TIC inside. As visibility improved we could see extensive damage to contents on shelves along the ceiling and charring to the ceiling OSB above the main fire vehicle. Several 20 and 30 lb propane tanks found in the garage near the fires origin and cooled with the handline. Attack crew used a halligan to pry open the hood of main fire vehicle and fire was fully extinguished. Attack crew then recycled outside and ELFD crew cycled into the fire area to continued salvage and overhaul. After salvage and overhaul was completed and fire was out and hotspots were neutralized E-92 assisted in breaking down the hand line and hydrant supply. E-92 remained onscene after other units cleared to obtain resident and vehicle information and to assist 951 with investigation. Incident was completed without reported injuries.

End of Report



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Controlled Date and Time	
Last Unit Cleared Date and Time	20:46:08 Thursday, December 28, 2017
Response Time	0:08:36
Priority Response	Yes
Completed	Yes
Reviewed	Yes
Fire Department Station	S92
Incident Type	131 - Passenger vehicle fire
Aid Given or Received	1 - Mutual aid received
Mutual Aid Department	ELFD-East Lansing Fire Department
Action Taken 1	11 - Extinguish
Action Taken 2	12 - Salvage & overhaul
Action Taken 3	51 - Ventilate
Casualties	No
Apparatus - Suppression	8
Personnel - Suppression Personnel	9
Property Loss	\$100.00
Contents Loss	\$0.00
Property Value	\$2,500.00
Contents Value	\$0.00
Hazardous Material Released	N - None
Property Use	419 - 1 or 2 family dwelling
Location Type	Address
Address	
City, State Zip	East Lansing, MI
District	92

Fire	
Area of Origin	83 - Engine area, running gear, wheel area
Heat Source	82 - Radiated heat from another fire
Item First Ignited	00 - Item, Other
Type of Material	41 - Plastic
Cause of Ignition	0 - Cause, other
Contribution To Ignition 1	71 - Exposure fire
Mobile Equipment Involved	1 - Not involved in ignition, but burned
Mobile Equipment Type	22 - Pickup Truck, hauling rig (non-motorized)
Mobile Equipment Make	CH - Chevrolet
Mobile Equipment Year	1989
Mobile Equipment VIN	UNREADABLE
Mobile Equipment State	MI

Narratives	
Narrative Name	E-92
Narrative Type	Incident
Narrative Date	15:22:06 Saturday, December 30, 2017
Author	90 - Caretti, Robert A



Meridian Township Fire Department
5000 OKEMOS ROAD
Okemos, MI 48864
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Incident Report

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Narratives	
Author Rank	FF
Author Assignment	I
Narrative Text	At 1730 hours on Thursday December 28, 2017 we were dispatched to a passenger vehicle fire. Eight units were assigned to this incident. Nine personnel responded. We arrived on scene at 1738 hours and cleared at 2046 hours. The incident occurred at [REDACTED] East Lansing in District 92. The local station is S92. The general description of this property is 1 or 2 family dwelling. The primary task(s) performed at the scene by responding personnel was extinguishment. Mutual aid was received on this incident. "Exposure fire" contributed to the ignition of the fire. Alarm number [REDACTED] has been assigned to this incident. E-92 dispatched with other units to address location for a reported garage fire. E-92 in position to be first apparatus onscene and as we approached we were ordered by B-11 to be fire attack. When E-92 arrived we positioned our apparatus in front of the affected structure and M-91 crew pulled front crosslay off E-92. A 200' 1 3/4" handline. We were directed by command to make access into the garage through the Bravo side man door. Officer from E-92 teamed up with M-91 crew in full PPE including on air. E-92 officer directed the line to be charged, line bleed and tested prior to entry. Upon entry to the garage crews were faced with heavy banked smoke, no visibility, moderate heat. No fire immediately found. While searching the garage we searched our way around the vehicles inside. As we made a turn toward the Charlie side of the structure and proceeded through a narrow space between two vehicles we found the fire in the engine compartment of the middle vehicle in the garage. Fire was quickly knocked down and interior crews called for more ventilation, hand tools, and a TIC inside. As visibility improved we could see extensive damage to contents on shelves along the ceiling and charring to the ceiling OSB above the main fire vehicle. Several 20 and 30 lb propane tanks found in the garage near the fires origin and cooled with the handline. Attack crew used a halligan to pry open the hood of main fire vehicle and fire was fully extinguished. Attack crew then recycled outside and ELFD crew cycled into the fire area to continued salvage and overhaul. After salvage and overhaul was completed and fire was out and hotspots were neutralized E-92 assisted in breaking down the hand line and hydrant supply. E-92 remained onscene after other units cleared to obtain resident and vehicle information and to assist 951 with investigation. Incident was completed without reported injuries.

End of Report





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Incident Report

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Number of Pages: 3

Basic	
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Arrival Time	17:38:53
Controlled Date and Time	
Last Unit Cleared Date and Time	20:46:08 Thursday, December 28, 2017
Response Time	0:08:36
Priority Response	Yes
Completed	Yes
Reviewed	Yes
Release to Public	Yes
Fire Department Station	S92
Incident Type	111 - Building fire
Aid Given or Received	1 - Mutual aid received
Mutual Aid Department	ELFD-East Lansing Fire Department
Action Taken 1	11 - Extinguish
Action Taken 2	12 - Salvage & overhaul
Action Taken 3	51 - Ventilate
Casualties	No
Apparatus - Suppression	5
Apparatus - Other	2
Personnel - Suppression Personnel	7
Personnel - Other	2
Property Loss	\$5,000.00
Contents Loss	\$5,000.00
Property Value	\$60,000.00
Contents Value	\$10,000.00
Detector Alerted occupants	U
Hazardous Material Released	N - None
Property Use	419 - 1 or 2 family dwelling
Location Type	Address
Address	
City, State Zip	East Lansing, MI
District	92

Fire	
Structure Type	1 - Enclosed building
Area of Origin	73 - Ceiling & floor assembly, crawl space b/t stories
Heat Source	80 - Heat spread from another fire, other
Item First Ignited	UU - Undetermined
Cause of Ignition	0 - Cause, other
Contribution To Ignition 1	71 - Exposure fire
Mobile Equipment Involved	N - None
Equipment Type	NNN - None

Structure	
Status	2 - In normal use
Floor of Origin	1
Stories Above Grade	1
Building Length	25



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Structure	
Building Width	35
Total Square Feet	875
Fire Spread	2 - Confined to room of origin
Stories with Minor Damage	1
No Flame Spread	1
Detector Presence	2
AES Presence	3

Narratives	
Narrative Name	E-92
Narrative Type	Incident
Narrative Date	15:22:26 Saturday, December 30, 2017
Author	90 - Caretti, Robert A
Author Rank	FF
Author Assignment	11
Narrative Text	At 1730 hours on Thursday December 28, 2017 we were dispatched to a building fire. Seven units were assigned to this incident. Nine personnel responded. We arrived on scene at 1738 hours and cleared at 2046 hours. The incident occurred at [REDACTED] East Lansing in District 92. The local station is S92. The general description of this property is 1 or 2 family dwelling. The primary task(s) performed at the scene by responding personnel was extinguishment. Mutual aid was received on this incident.

The involved structure is described as an enclosed building. The building was occupied and operating. This building has one story above ground. The fire occurred on the first floor. The fire was confined to building of origin. "Exposure fire" contributed to the ignition of the fire.

Alarm number [REDACTED] has been assigned to this incident.

E-92 dispatched with other units to address location for a reported garage fire. E-92 in position to be first apparatus on scene and as we approached we were ordered by B-11 to be fire attack. When E-92 arrived we positioned our apparatus in front of the affected structure and M-91 crew pulled front crosslay off E-92. A 200' 1 3/4" handline. We were directed by command to make access into the garage through the Bravo side man door. Officer from E-92 teamed up with M-91 crew in full PPE including on air. E-92 officer directed the line to be charged, line bleed and tested prior to entry. Upon entry to the garage crews were faced with heavy banked smoke, no visibility, moderate heat. No fire immediately found. While searching the garage we searched our way around the vehicles inside. As we made a turn toward the Charlie side of the structure and proceeded through a narrow space between two vehicles we found the fire in the engine compartment of the middle vehicle in the garage. Fire was quickly knocked down and interior crews called for more ventilation, hand tools, and a TIC inside. As visibility improved we could see extensive damage to contents on shelves along the ceiling and charring to the ceiling OSB above the main fire vehicle. Several 20 and 30 lb propane tanks found in the garage near the fires origin and cooled with the handline. Attack crew used a halligan to pry open the hood of main fire vehicle and fire was fully extinguished. Attack crew then recycled outside and ELFD crew cycled into the fire area to continued salvage and overhaul.





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Incident Report
[REDACTED]

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Narratives

After salvage and overhaul was completed and fire was out and hotspots were neutralized E-92 assisted in breaking down the hand line and hydrant supply. E-92 remained onscene after other units cleared to obtain resident and vehicle information and to assist 951 with investigation.

Incident was completed without reported injuries.

End of Report

HEART Claim Pics

PDF created on January 4, 2018 at 3:51:25 PM EST

Claim Unit Number:



Notes:





Risk



Soot in siding



Damage to the osb



Damage to the osb



Garage



Melted garage door opener



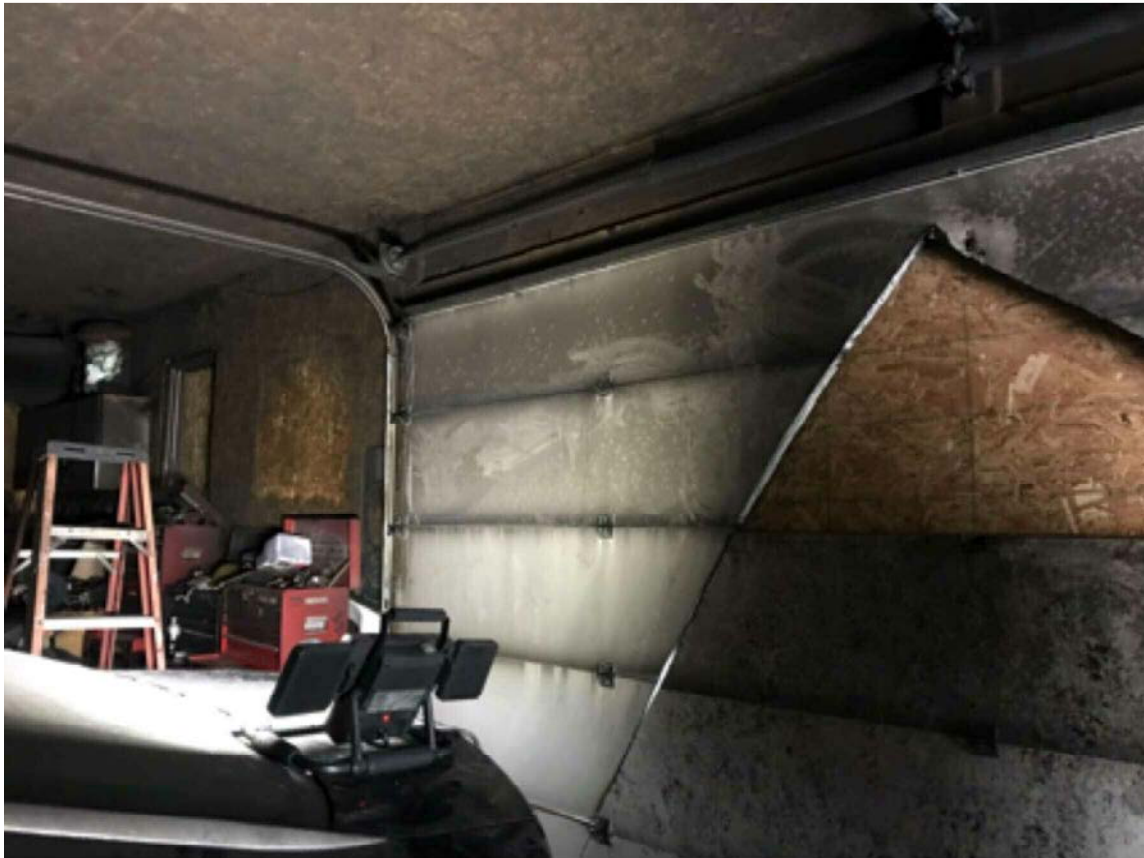
Garage. Electrical affected



Epoxy floor damage



Vehicles in the garage



Damage to door



Garage



Engine fire



Contents affected



Contents



Cabinets charred



Contents affected



Contents affected



Contents affected



Contents affected



Garage



Allowing to power wash

































