

PE19-004

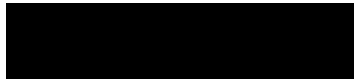
KIA

6/28/2019

DEFECT B

CA FILES

FORTE



PART 2 OF 9



STRONGSVILLE, OH

RECEIVED

SEP 12 2013

CONSUMER AFFAIRS

September 6, 2013

Kia Consumer Assistance

Case no. [REDACTED]

Irvine, CA [REDACTED]

RE: Date of Loss: 08/14/2013
Vehicle: 2014 Kia Forte
Your Claim No.: [REDACTED]
VIN: KNAFX4A60E5 [REDACTED]
Our File No.: [REDACTED]

Dear Kia:

Please be advised this office handles claims for [REDACTED] of Tennessee, LLC
[REDACTED]

Due to an incident that occurred with the vehicle on the above date this vehicle has been isolated and will remain on hold until to allow for an inspection.

It is our intention to have the vehicle inspected on or after September 13, 2013. Please contact me upon receipt of this letter to inform me if you would like to attend the inspection or if you wish to arrange for your own independent inspection. If you do not contact us by September 13, 2013, we will release the vehicle to Enterprise so they may repair, rent or sell the vehicle as they see fit.

Please contact me at [REDACTED] to inform me of your intentions regarding the inspection or if you would like to waive your right to inspect and allow us to release the vehicle to [REDACTED]

Sincerely,
ELCO Administrative Services Company

[REDACTED]
Monica A. Arroyo
Liability Administrator

Via Certified Mail No.: [REDACTED]



STRONGSVILLE, OH

RECEIVED

SEP 11 2013

CONSUMER AFFAIRS

September 11, 2013

Kia Consumer Assistance

Case No.: [REDACTED]

Irvine, CA [REDACTED]

RE: Date of Loss: 08/14/2013
Vehicle: 2014 Kia Forte
VIN: KNAFX4A60E5 [REDACTED]
Your File No.: [REDACTED]
Our File No.: [REDACTED]

Dear Kia:

Please be advised this office handles claims for [REDACTED] of Tennessee, LLC
[REDACTED]

Due to an incident that occurred with the subject vehicle on the above date, this vehicle will be inspected on September 17, 2013 by EFI Global Inc. at 9:00am central time at Tom Bannen Body Shop, [REDACTED] Madison, TN [REDACTED]

Please contact me upon receipt of this letter to inform me if you would like to attend the inspection or if you wish to arrange for your own independent inspection.

Please contact me at [REDACTED] to inform me of your intentions regarding the inspection or if you would like to waive your right to inspect and allow us to release the vehicle to Enterprise.

Sincerely,

ELCO Administrative Services Company

[REDACTED]
Monica A. Arroyo
Liability Administrator

Via Certified Mail No.: [REDACTED]



STRONGSVILLE, OH



September 24, 2013

Kia Consumer Assistance

Case No.: [REDACTED]

Irvine, CA [REDACTED]

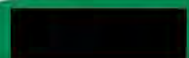
RE: Date of Loss: 08/14/13
Vehicle: 2014 Kia Forte
Your File No.: [REDACTED]
Our File No.: [REDACTED]

Dear Kia:

Attached are additional photos of the subject vehicle.

Very truly yours,
ELCO Administrative Services Company

[REDACTED]
Monica A. Arroyo
Liability Administrator





STRONGSVILLE, OH

March 19, 2014

KIA Consumer Assistance

Case No.: [REDACTED]

Irvine, CA [REDACTED]

Attn: Jeannie Mojica

RE: Date of Loss: 08/14/2013
 Vehicle: 2014 Kia Forte
 VIN: KNAFX4A60E5 [REDACTED]
 Your File No.: [REDACTED]
 Our File No.: [REDACTED]

Ms. Mojica,

This letter is to confirm that KIA USA Motors has agreed to reimburse ELCO Administrative Services Company the sum of \$10,000.00 being paid to Bernd Brenner to settle his property damage claim as a result of the subject incident with a 2014 KIA Forte (VIN KNAFX4A60E5 [REDACTED]). Please confirm same in writing.

If this is incorrect, please contact us immediately at (216) 265-1466 to discuss same.

Very truly yours,
ELCO Administrative Services Company

[REDACTED]
Monica P. [REDACTED]
Liability Administrator





B	30 ✓	20 ✓	10 ✓	10 ✓	7.5 ✓	20 ✓
	25 ✓	20 ✓	7.5 ✓	15 ✓	7.5 ✓	7.5 ✓
	25 RT WIND	10 ✓	7.5 ✓	20 ✓	7.5 ✓	10 ✓
	10 ✓	7.5 ✓	10 ✓	25 ✓	7.5 ✓	15 ✓
	25 ✓	15 ✓	7.5 ✓	7.5 ✓	15 ✓	
B	20 OR LCK	Fuse SWITCH ON		7.5 ✓	7.5 ✓	10 ✓
	20 ✓			7.5 ✓	10 ✓	20 ✓
				20 ✓		

B	30 ✓	20 ✓	10 ✓	10 ✓	7.5 ✓	20 ✓
	25 ✓	20 ✓	7.5 ✓	15 ✓	7.5 ✓	7.5 ✓
	25 RT WIND	10 ✓	7.5 ✓	20 ✓	7.5 ✓	10 ✓
	10 ✓	7.5 ✓	10 ✓	25 ✓	7.5 ✓	15 ✓
	25 ✓	15 ✓	7.5 ✓	7.5 ✓	15 ✓	
B	20 OR LCK	Fuse SWITCH ON		7.5 ✓	7.5 ✓	10 ✓
	20 ✓			7.5 ✓	10 ✓	20 ✓
				20 ✓		



















