

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE



PART 2 OF 2





ARGEMENT
96
Y76
ER'S FOR
TION
NUEL
ER
DE
ENTS

MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION
11/14
GAWR FRONT 2161LB GAWR REAR 2006LB
3880LB PAINT ABP
2006LB TRIM DFR
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE
V.I.N. KNAFK4A69F5 [REDACTED]
TYPE PASSENGER CAR

VIN KNAFK4A69F5 [REDACTED]
[Barcode]



MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION

11/14

GVWR

3880LB PAINT ABP

GAWR
FRONT

2161LB

GAWR
REAR

2006LB TRIM DFR

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N. KNAFK4A69F5

TYPE PASSENGER CAR















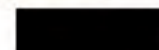
















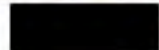


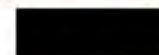






















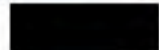


























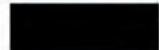
















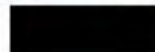




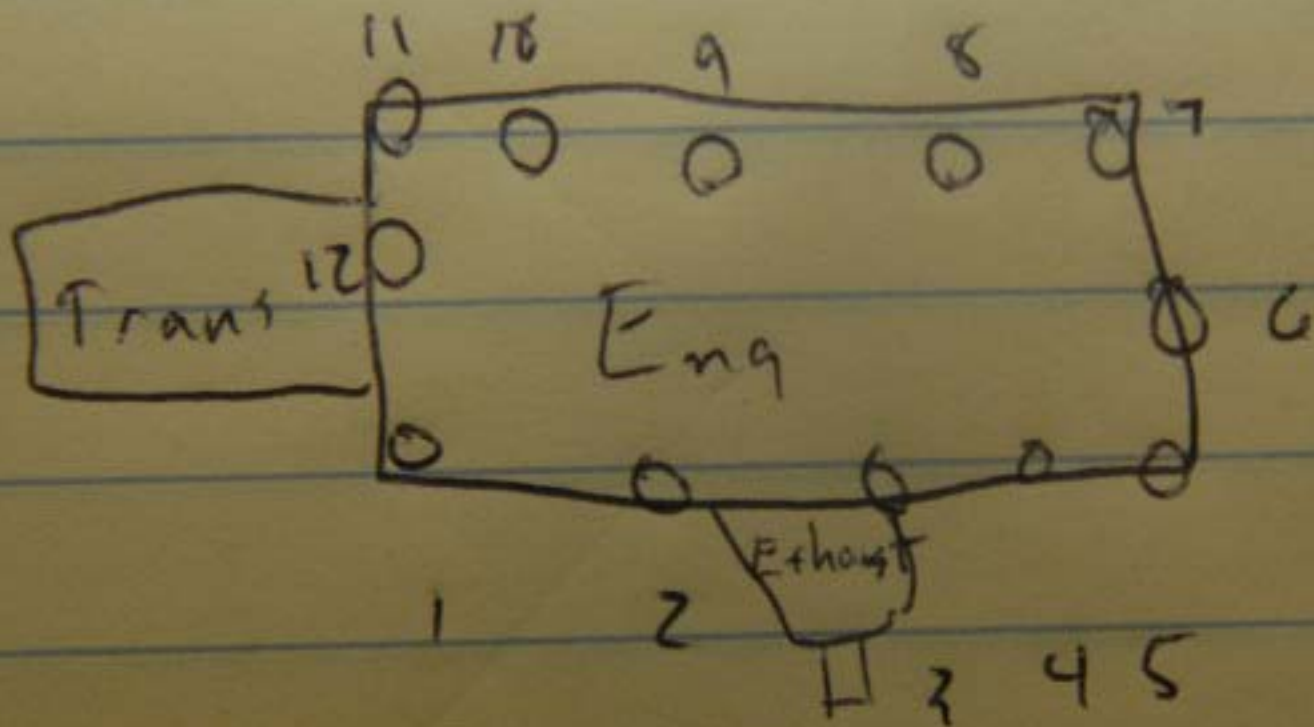


















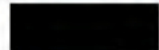


















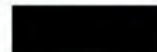










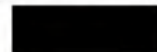


























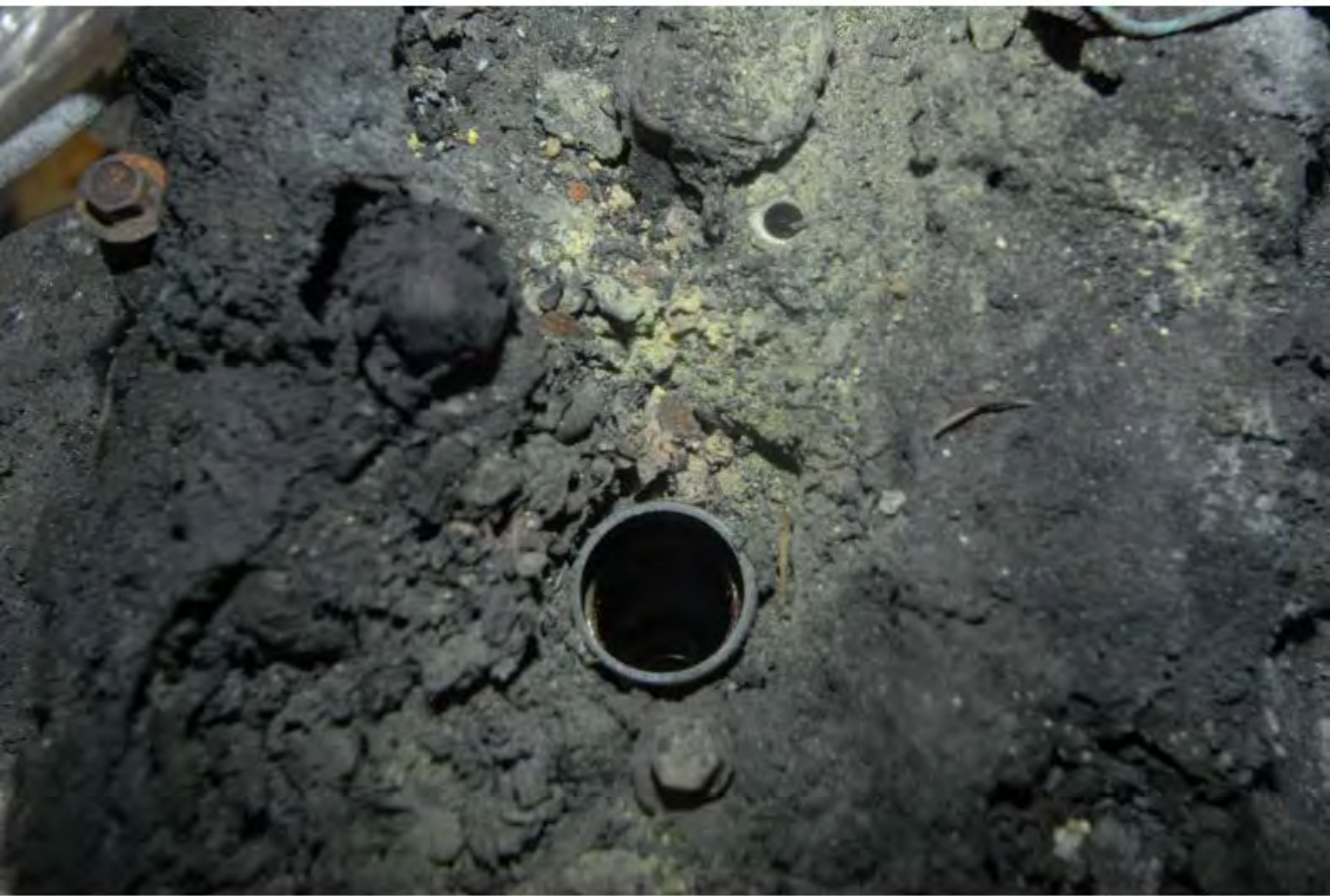






















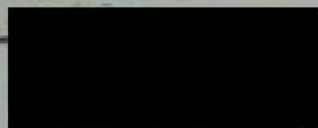








* ESY. -



2mg







7 8 9 10 11 12



rest Est. -

12mg



Free land
2015 Kia Forte
10-2-15



7



8



9



10



11



12























































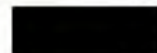
















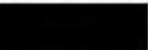
























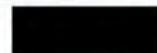










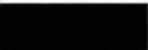












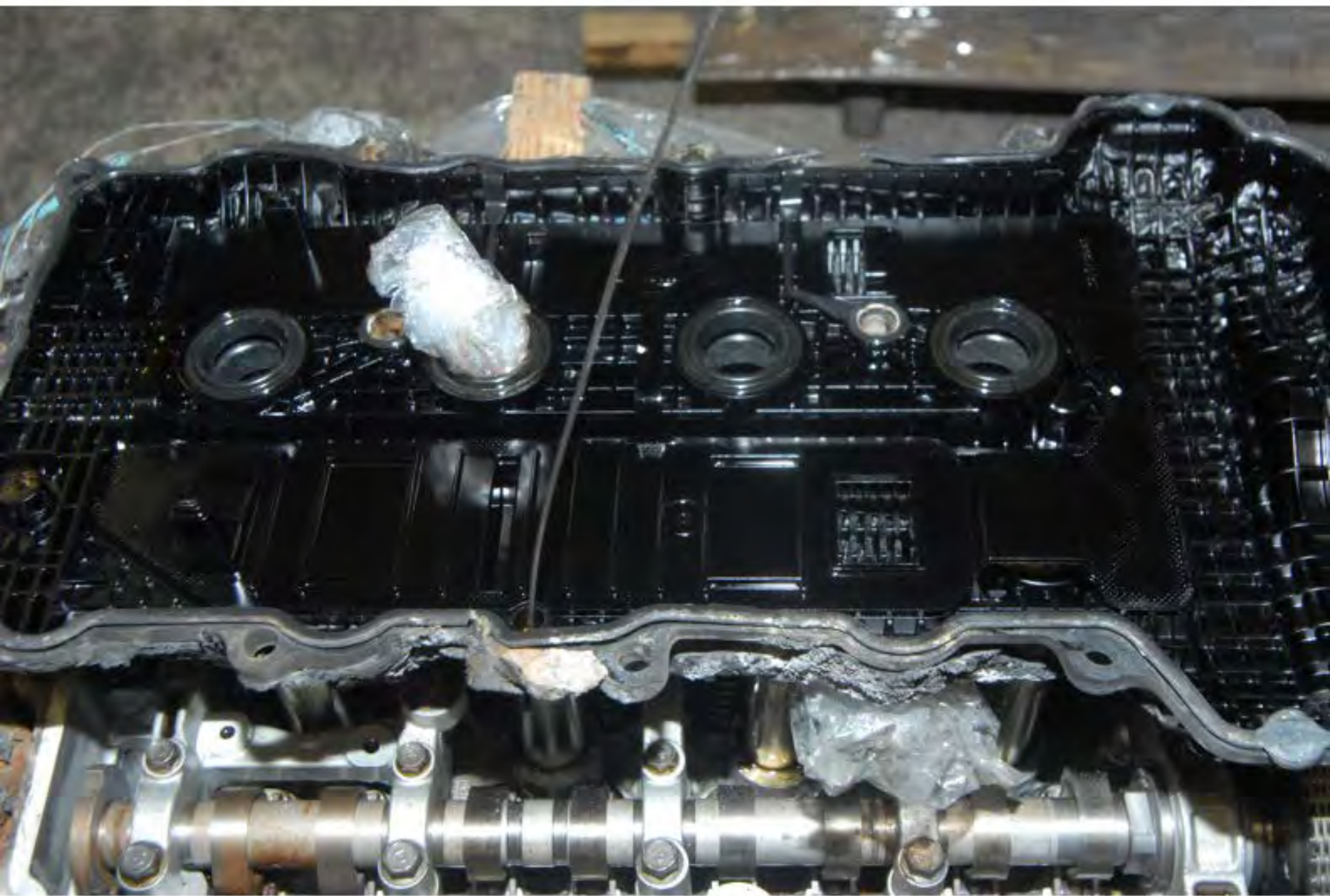






























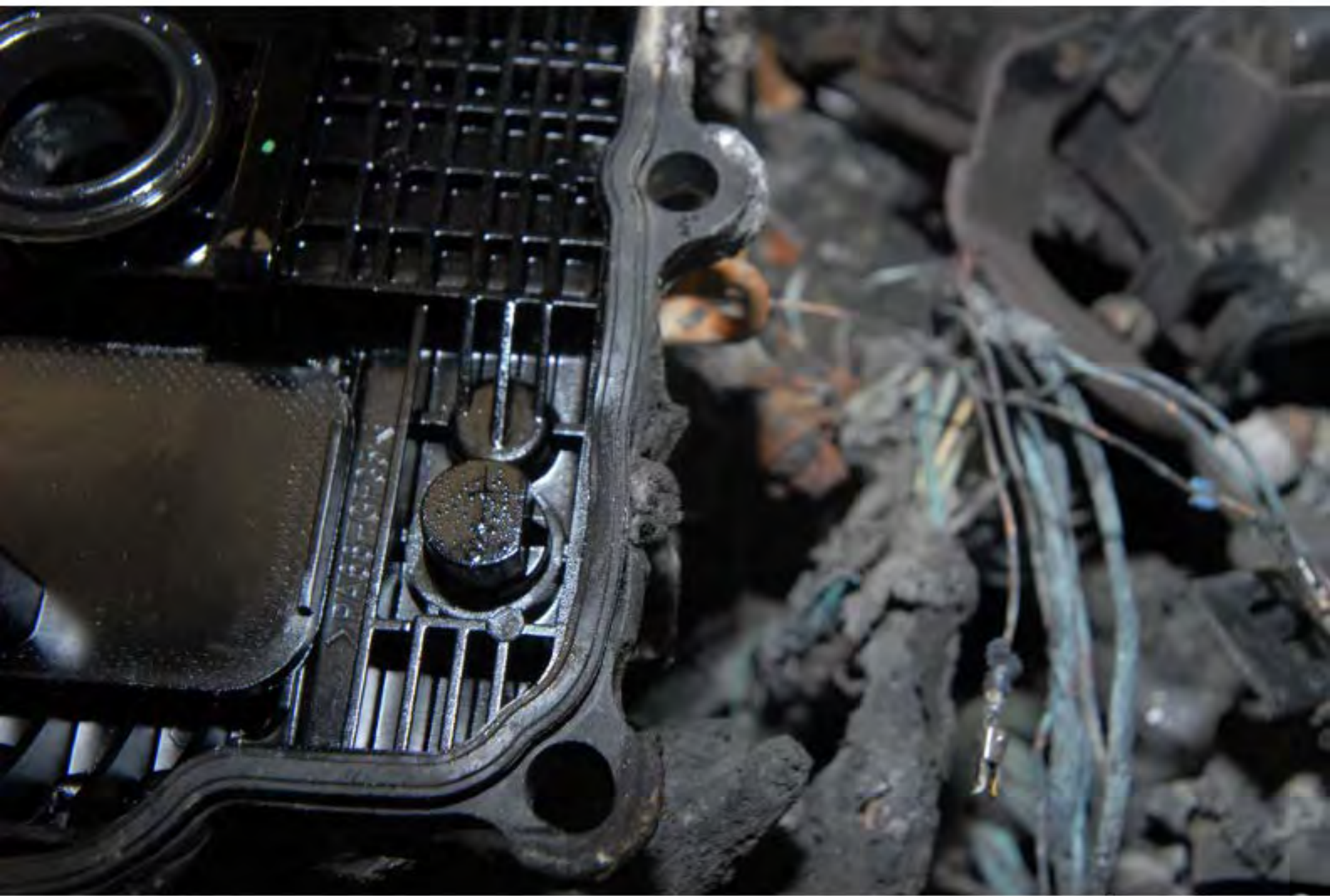




















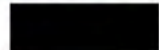














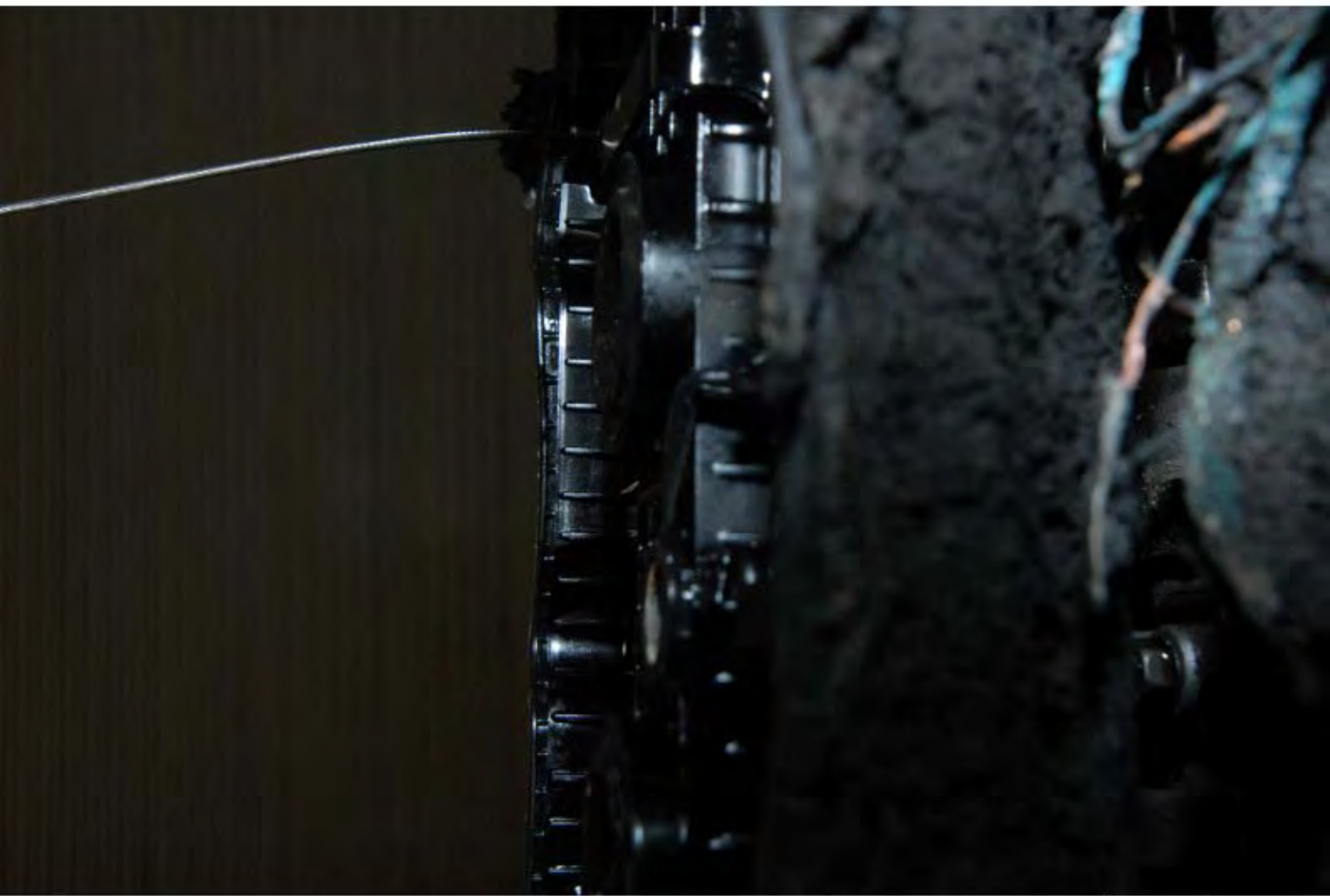






















January 02, 2017

Jeannie Mojica
Kia Motors America, Inc.
National Consumer Affairs
[REDACTED]
Irvine, CA [REDACTED]

Sub Auto Litigation Office
[REDACTED]
Atlanta GA [REDACTED]

RECEIVED
JAN 19 2017
CONSUMER AFFAIRS

RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: February 22, 2015
Your Insured: Kia Motors America, Inc.
Your Policy Number: [REDACTED]
Your Claim Number: [REDACTED]

Ms. Mojica:

We accept your offer of settlement in the amount of \$11,250.00 less the \$722.00 we received for the salvage, \$10,528.00. I have attached the documents from the salvage yard for your file. Please make your payment payable to State Farm Mutual Automobile Insurance Company. Include our claim number on the payment and mail to:

State Farm Insurance Company
ATTN: Subrogation Services
[REDACTED]
Atlanta, GA [REDACTED]

Thank you for your cooperation.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

Sincerely,

[REDACTED]
Meggy Deverage
Claim Specialist
[REDACTED]

Fax: [REDACTED]

State Farm Mutual Automobile Insurance Company

Enclosure

[REDACTED]

CORP-DALLAS

DALLAS, TX

Phone

www.copart.com



Date: 12/22/2016

FINAL INVOICE

Tax ID #

Resale Cert #

JENNIFER HENSON
STATE FARM INSURANCE

DULUTH, GA

Salvage Information

Lot #:
Branch: 136 AL - BIRMINGHAM
Insured:
Owner:
Claim #:
Year: 2015
Make/Model: 15 KIA FORTE LX BLACK
VIN: KNAFK4A69F5
ACV: \$ 15,952.00

Pickup Location

CRAIN AND ASSOCIATES, INC.

BIRMINGHAM, AL

Sell Direct/Buyer Information

LKQ BIRMINGHAM, INC.

TRAFFORD, AL

Date of Events

Loss Date 02/22/2015
Assigned 09/29/2015
Released 09/29/2015
Pick Up 09/29/2015
Title Received 11/16/2015
Sale Doc Received 09/29/2016
Auction Date 12/20/2016
Buyer Payment Date 12/21/2016
Reported to NICB 00/00/0000

Check Amount

\$ 800.00

High Bid

\$ 800.00

Pool Charges

Pool Fees \$ 63.00
Pool Tow Fees \$ 0.00
Enhancements \$ 0.00
Title Fees \$ 0.00
DMV Fees \$ 15.00
Taxes \$ 0.00
Keys Fees \$ 0.00
Mail Personals \$ 0.00
VIR Fees \$ 0.00

Total Pool Charges

\$ 78.00

Advance Charges

Tow \$ 0.00
Storage \$ 0.00
Teardown \$ 0.00
Taxes \$ 0.00

Total Advance Charges

\$ 0.00

Total Charges

\$ 78.00

Copart Payments

EDI# 91778967 12/21/2016 \$ 800.00

Total Copart Payments

\$ 800.00

NET DUE COPART

\$ 78.00

CORP-DALLAS

DALLAS, TX

Phone:

www.copart.com



Date: 12/21/2016

FINAL SETTLEMENT STATEMENT

Tax ID #

Resale Cert #

DANNY PIRKLE
STATE FARM INSURANCE

MURFREESBORO, TN

Salvage Information

Lot #:
Branch: 136 AL - BIRMINGHAM
Insured:
Owner:
Claim #:
Year: 2015
Make/Model: 15 KIA FORTE LX BLACK
VIN: KNAFK4A69F5
ACV: \$ 15,952.00

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CRAIN AND ASSOCIATES, INC
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Total Pool Charges

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Advance Charges

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Storage \$ 0.00
Teardown \$ 0.00
Taxes \$ 0.00

Total Advance Charges

\$ 0.00

Total Charges

\$ 78.00

NET DUE SELLER

\$ 722.00

February 22, 2016

Kia
Attn: Jeannie Mojica
[REDACTED]
Irvine CA [REDACTED]

Sub Auto Litigation Office
[REDACTED]
Atlanta GA [REDACTED]

RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: February 22, 2015

To Whom It May Concern:

Please see the attached CD with the photos.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

[REDACTED]
Ryan Perno
Claim Specialist
[REDACTED]

Fax: [REDACTED]

State Farm Mutual Automobile Insurance Company

[REDACTED]

March 27, 2017

Jeannie Mojica
Kia Motors America, Inc.
[REDACTED]
Irvine, CA [REDACTED]

Sub Auto Litigation Office
[REDACTED]

Atlanta GA [REDACTED]

RECEIVED

APR 03 2017

CONSUMER AFFAIRS

RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: February 22, 2015
Your Insured: Kia Motors America, Inc.
Your Policy Number: [REDACTED]
Your Claim Number: [REDACTED]

Ms. Mojica:

We accept your offer of settlement in the amount of \$11,250.00 less the \$722.00 we received for the salvage, \$10,528.00. Please make your payment payable to State Farm Mutual Automobile Insurance Company. Include our claim number on the payment and mail to:

State Farm Insurance Company
ATTN: Subrogation Services
[REDACTED]
Atlanta, GA [REDACTED]

Thank you for your cooperation.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

Sincerely,

[REDACTED]
Megg Beverage
Claim Specialist
[REDACTED]

Fax: [REDACTED]

State Farm Mutual Automobile Insurance Company

[REDACTED]

May 04, 2016

Kia Motors America, Inc.
Attn: Jeannie Mojica
[REDACTED]
Irvine CA [REDACTED]

Sub Auto Litigation Office
[REDACTED]
Atlanta GA [REDACTED]

"RECEIVED"

MAY 11 2016

CONSUMER AFFAIRS

RE: Claim Number: [REDACTED]
Our Insured: [REDACTED]
Date of Loss: February 22, 2015

To Whom It May Concern:

Please see the attached report.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

[REDACTED]
Ryan Perno
Claim Specialist
[REDACTED]

Fax: [REDACTED]

State Farm Mutual Automobile Insurance Company

Crain & Associates, Inc.

Technical Investigations

Origin and Cause Investigations
Explosions and Fire
Structures
Vehicles

Mechanical Evaluations
Engine - Transmissions
Braking systems
Road Hazard
Fluid Analysis

Crash Data Retrieval
Financial Investigations
Field Investigation Support
Plumbing Systems / Water Damage
Contents Inventory / Scene Sift

Wednesday, May 04, 2016

Mr. Ryan Perno
State Farm Insurance Company

Re: Insured: [REDACTED] 2015, Kia Forte
Date of Loss: February 22, 2015
Claim Number: [REDACTED]
C & A File Number: [REDACTED]

Dear Ms. Blackwell:

An initial non-destructive origin and cause examination was conducted on May 27, 2015 at Copart, in Hueytown, Alabama. In accordance with instructions received from State Farm Insurance Company, a joint inspection was conducted on August 19, 2015. Present during the examination were Mr. Frank Hagan, engineer representing State Farm Insurance Company and Eric Sauck with Kia Motors. During the August 19th examination, all parties were in agreement to have the engine removed from the vehicle at a later date, and forward all photographs to Hagan and Sauck. This activity was performed on September 24, 2015, with Mr. Morgan Fuller and Mr. Kevin Friday, both with Crain & Associates, Inc. present. After the engine was removed, it was agreed upon by all parties to remove the valve cover, photographing before, during and after, and again send the photographs to Mr. Hagan, and Mr. Sauck. This activity was performed on October 2, 2015.

The most extensive damage involves the rear of the engine in the area of the valve cover. The valve cover was removed and the rubber valve cover gasket is not properly mounted at the right rear. The gasket appears to have been "pinched" and did not seat properly during assembly process. The improperly seated valve cover gasket would have allowed engine oil to leak out and contact the hot surface temperature of the exhaust system.

It is my opinion, the fire originated at the exhaust system and was caused by leaking engine oil. The source of the engine oil leak is the right rear of the valve cover gasket which was improperly mounted during assembly.

[REDACTED]

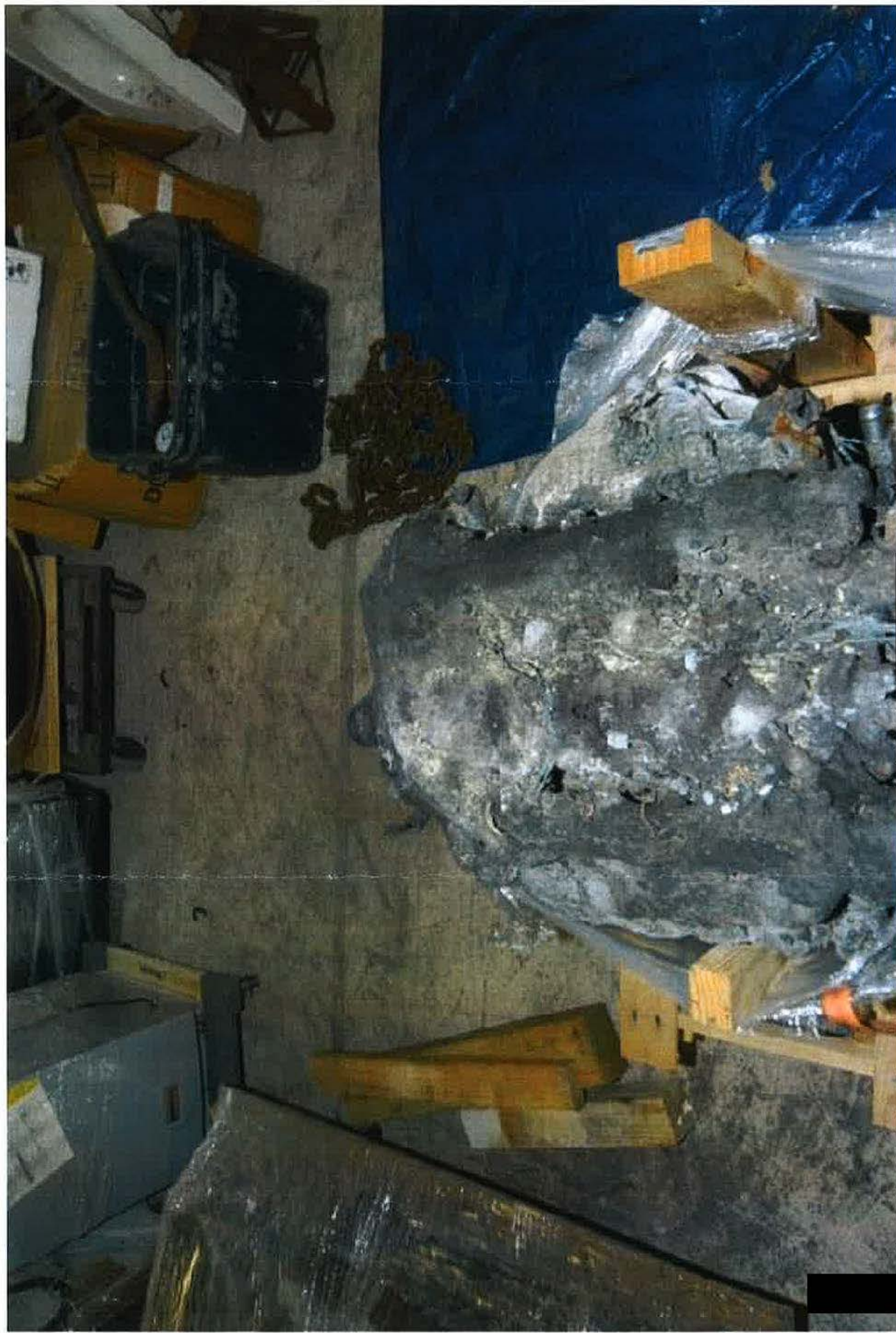
At this time, we are awaiting further instructions from State Farm Insurance Company. If you have any questions, please do not hesitate to call me at [REDACTED]
[REDACTED]

Sincerely,

[REDACTED]
Morgan Fuller I.A.A.I. - C.F.I., C.F.E.I., C.V.F.I.

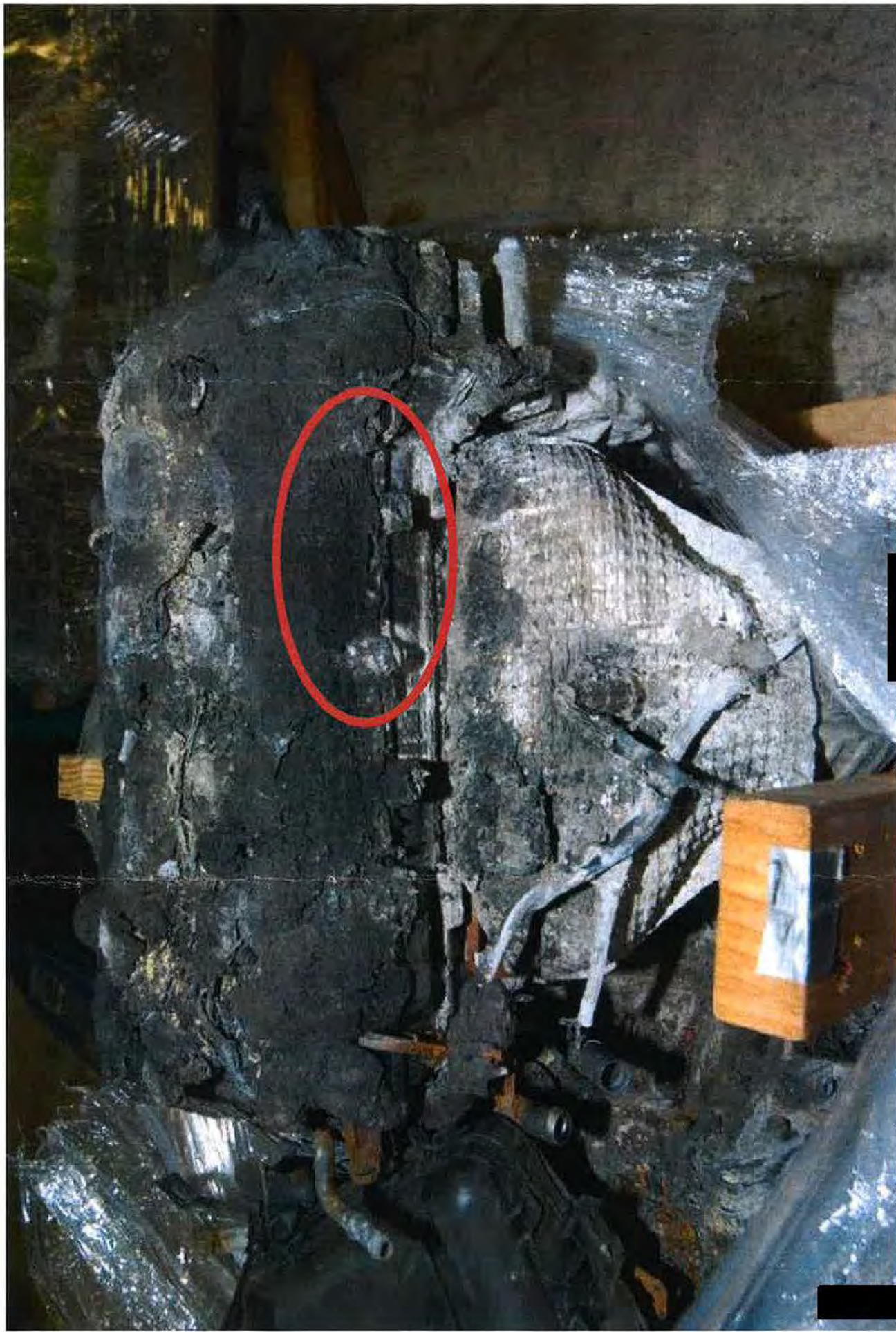
Administrative and technical review by: [REDACTED]

Jeff Crain
Jeff Crain I.A.A.I. - C.F.I.



Crain & Associates, Inc.

Claim No.: [REDACTED]



Crain & Associates, Inc.

Claim No.: [REDACTED]