INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(b)(6)

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

2015 Kia Forte

Style: LX Sedan 4D Change Style

Mileage: 48000 Change Edit Options Check Specs Print Report

Think you own the 2017 model? Check it out

Your Blue Book® Value

Trade In to a Dealer | Get an Instant Cash Offer | Sell to a Private Party

Valid for ZIP code [redacted] through 09/26/2017

Write a review on your 2015 Kia

What's it worth in:

Fair | Good | Very Good | Excellent

Next Steps: Find a Car

Browse reviews, photos, specs and more.

See what you drive

Old Vehicle for a New

Your Payment Check

Or this car

Your Potential Best Deal

Instant Cash Offer

Find Participating Dealers ready to buy your car – today!

Get your offer

New Cars You Might Like

2015 Hyundai Sonata

2016 Chevrolet Cruze Limited

2014 Dodge Dart

More Shopping Tools

presented by KIA

2017 Kia Forte

- Learn More
- Find a Dealer
- Special Offers
- Build & Price
- Inventory
- Gallery

Sellers Tools

Get an Instant Cash Offer
Local dealers are ready to buy your current car

See Local Prices
(23 Forte Listings Found)

Give Buyers Confidence
Show them a clean AutoCheck vehicle history report

Sell Your Current Car
Reach millions on KBB.com & Autotrader.com

Refinance Your Car
See if you can lower your monthly payment with rates from 2.59%* APR with AutoPay

New Car Price Quote

3 Easy Steps!
Step 1: Select a vehicle
Step 2: Find a Dealer
Step 3: Get free quotes

Kia | Forte

ZIP Code: [redacted] Start

Popular on KBB.com

10 Best SUVs Under $25,000 (2016)

10 Coolest Cars Under $18,000 (2016)

More Favorites

- Class of 2017: New Cars Ready to Roll
- 2016-17 Compact SUV Comparison
- Midsize Sedan Buyer's Guide
- Kelley Blue Book Best Buy Awards of 2017

Search: Find car values or features

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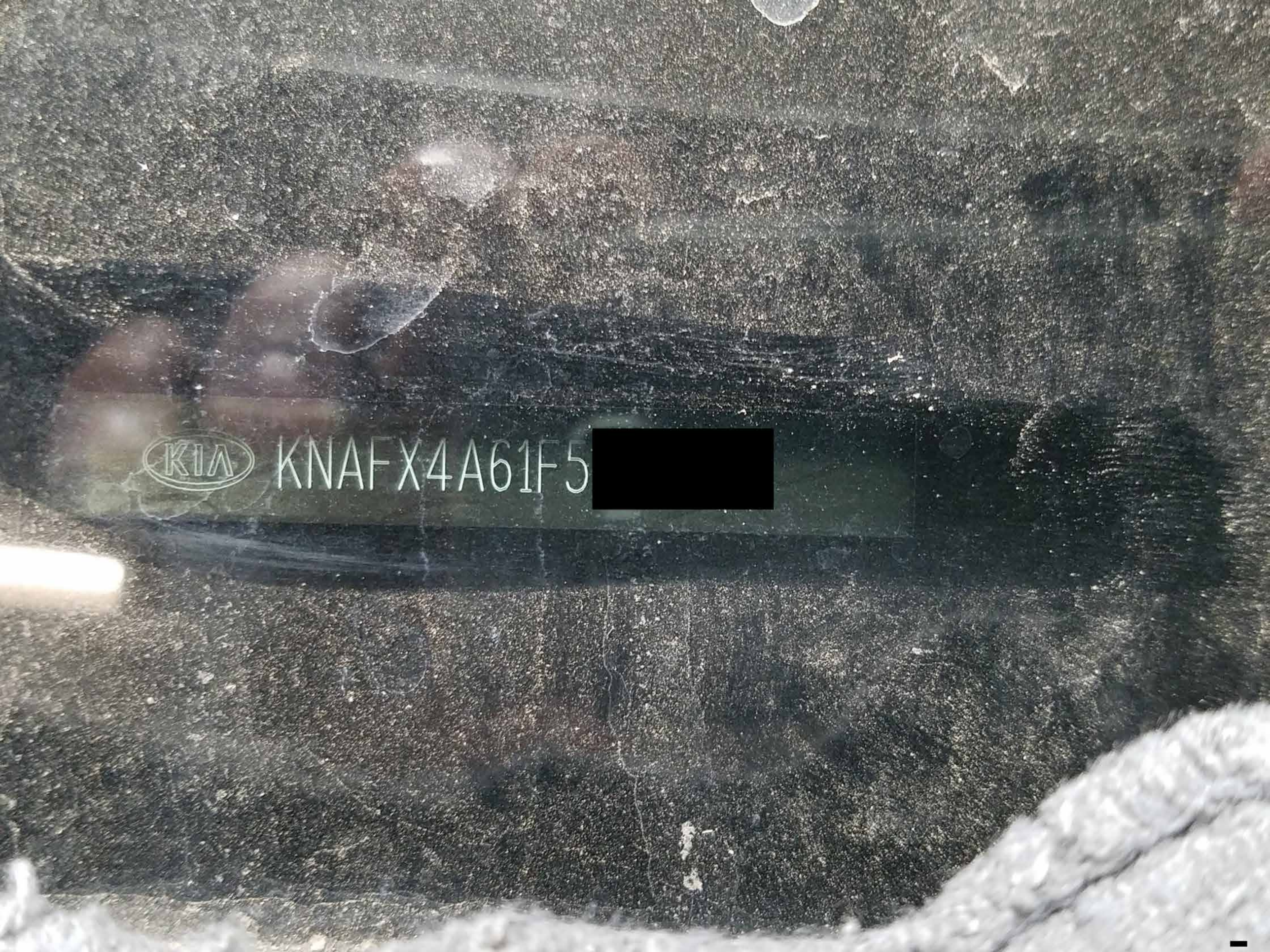

KIA
KNAFX4A61F5[redacted]

YD MEB3 ESC(58900-A7200)
Y20
S/W Ver YD 1.2

YD MEB3 ESC(58900-A7200)
Y20
S/W Ver YD 1.2

DEWALT
20V MAX
DEWALT
20V MAX XR LITHIUM ION
SEE OWNER'S MANUAL
COOLANT

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

[redacted]

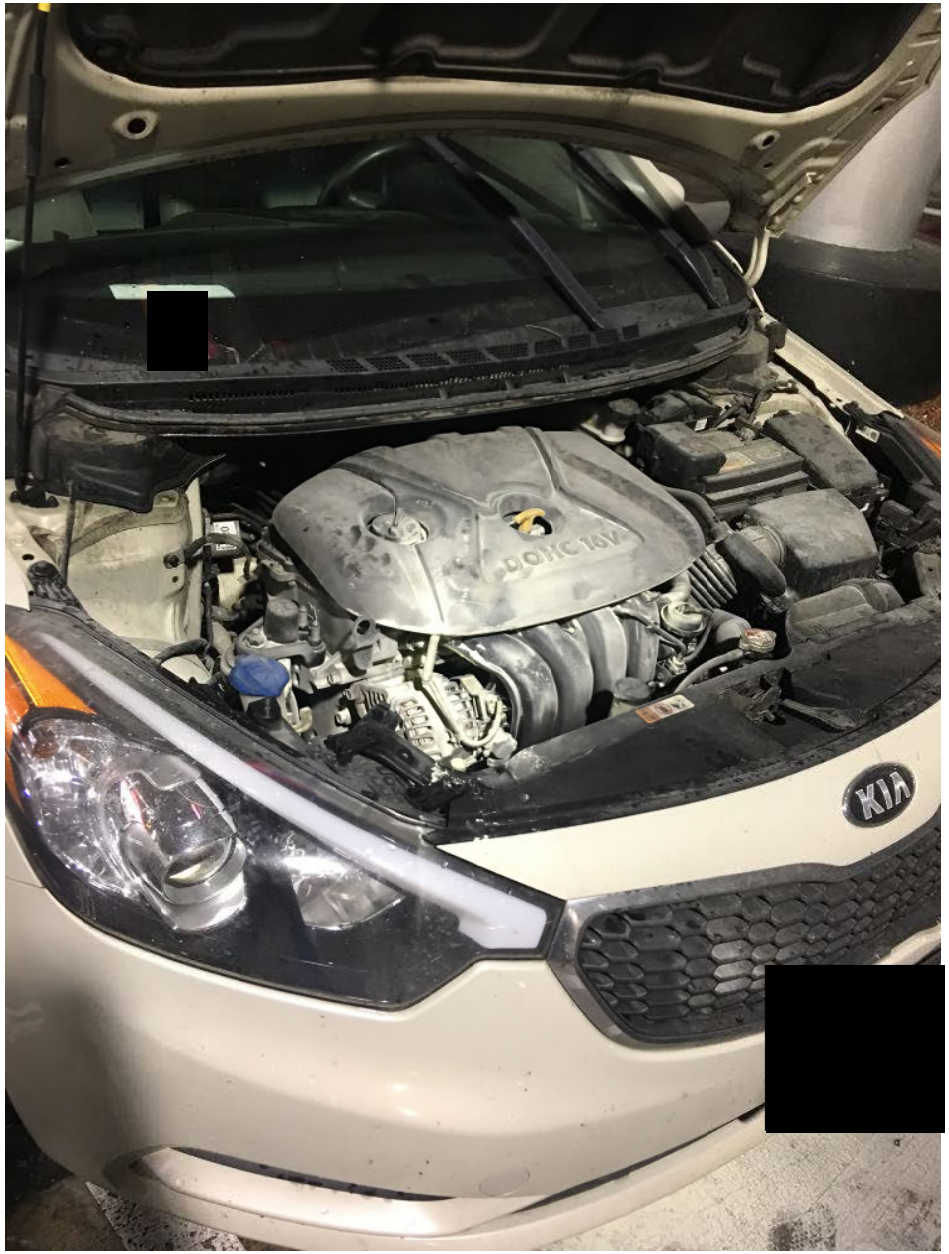
[redacted]

[redacted]

[redacted]

[redacted]

[redacted]



[redacted]

VALLEY KIA
The Power to Surprise™

16272 S Highland Ave
Fontana, CA 92336
(909) 350-2700
Fax: (909) 350-2780
www.valleykiaoffontana.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 1:00 p.m. Saturday

RO Open Date	Bill Number
11/10/17	[redacted]
RO Close Date	**Status**
11/29/17	Pre-Invoice
Mileage In	**Mileage Out**
190787	190788
Service Advisor / Tech #	
MATT RUSICH [redacted]	

[redacted]
FONTANA, CA [redacted]

Work Phone	Vehicle Identification Number	
	KNAFK4A69E5[redacted]	
Home Phone	**Delivery Date**	**In-Service Date**
[redacted]		

Year	Make	Model	Body	Color	License Number
2014	KIA	FORTE LX	SEDAN		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [redacted]	
#1 - MPI: PERFORM KIA 360 INSPECTION. VALUE $29.95 COMPLIMENTARY WITH ANY SERVICE. INSPECT AND SET TIRE PRESSURE AS PER CALIFORNIA AB32. LF_____ RF_____ LR_____RR_____	
Sub Total: .00	
#2 - Customer Reports: VEHICLE WAS TOWED IN. CUSTOMER STATES THERE WAS A FIRE IN THE ENGINE COMPARTMENT. INSPECT AND ADVISE . WAS ADVISED BY INSURANCE TO CONTACT THEM AT 951-637-8505 TO HAVE INSPECTOR DISPATCHED.	
Tech: DUSTIN BURTON (24)	115.00
TECH INSPECTED VEHICLE AND FOUND NO COOLANT IN ENG INE OR IN RESERVOIR. NO OIL READING ON DIPSTICK. THERE IS AN OIL TRAIL FROM OIL FILTER TO THE REAR OF THE VEHICLE. ENGINE WILL NOT TURN OVER. STARTER IS HANGING BY OIL FILTER, APPEARS TO BE OIL FIRE FROM EXCESSIVE HEAT	
Sub Total: 115.00	
#3 - RECALL: RECALL SC113D COOLING FAN RESISTOR (1.8L)	
Complete Recall #	
Tech: DUSTIN BURTON (24)	Internal
COULD NOT PERFORM RECALL DUE TO VEHICLE BEING DAMA GE	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

[redacted]

VALLEY KIA
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SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
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RO Open Date	RO Number
11/10/17	[redacted]
RO Close Date	**Status**
11/29/17	Pre-Invoice
Mileage In	**Mileage Out**
190787	190788
Service Advisor / Tag #	
MATT RUSICH [redacted]	

[redacted]
FONTANA, CA [redacted]

Work Phone	Vehicle Identification Number	
	KNAFK4A69E5 [redacted]	
Home Phone	**Delivery Date**	**In Service Date**
[redacted]		

Year	Make	Model	Body	Color	License Number
2014	KIA	FORTE LX	SEDAN		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
**********	
#4 * Customer Reports:	
RENTAL	
Tech: TONY BRAVO (2)	Warranty
Work performed by 126 : 9LBMTW Labor::	Warranty
Work performed by 126 : 9LBMTW Parts:	Warranty
CONSUMER AFFAIRS AUTHORISED RENTAL	
**********	
* NO RETURNS ON SPECIAL ORDER ITEMS AFTER 20 DAYS ALL *	
* RETURNS MUST BE IN ORIGINAL PACKING, BOX OR BAG *	
* ACCOMPANIED WITH ORIGINAL RECEIPT. A 20% RESTOCKING FEE *	
* WILL BE APPLIED, NO RETURNS UNDER $10.00 *	
**********	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes, nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	115.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	115.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

[redacted]

WARRANTY REPAIR ORDER

[redacted]

FONTANA, CA [redacted]

Work Phone	R/O Open Date	R/O Number
	11/10/17	[redacted]
Home Phone	**R/O Close Date**	**Cross Reference #**
[redacted]		
Body	**Mileage In**	**Mileage Out**
SEDAN	190787	190788

Year	Make	Model	License Number	Service Advisor
2014	KIA	FORTE LX		MATT RUSICH

Vehicle Identification Number	Color		Delivery Date	In-Service Date
KNAFX4A69E5[redacted]				

DESCRIPTION OF SERVICE AND PARTS	COST	AMOUNT
Cell: [redacted]		
#4 * Customer Reports: RENTAL		
Tech: 2/ 0.00hrs @		
Sublet: 126:PO[redacted]IV#9LBNTW:ENTERPRISE Labor:	474.86	474.86
Sublet: 126:IV#9LBN:W:ENTERPRISE RENT-A-CAR Parts:		
CONSUMER AFFAIRS AUTHORISED RENTAL		
Sub-Total Sublet: 474.86 474.86		

ACCOUNT #			
	LABOR		.00
	PARTS		.00
METHOD	SUBLET	474.86	474.86
	SHOP SUPPLIES		.00
	SALES TAX OR TAX I.D.		.00
RECEIPT #	DEDUCTIBLE		.00
	TOTAL DUE	474.86	474.86

[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

2014 KIA FORTE LX

Stock# [redacted] VIN KNAFX4A66E [redacted]

Auction not assigned

Who Can Bid:

- Public
- Dealer
- Dismantler
- Rebuilder
- Scrapper
- Exporter
- Other Licensed Business
- Non-Auto Licensed Business

IAA Condition Details

Loss:	Fire
Primary Damage:	Engine Burn
Secondary Damage:	Interior Burn
Odometer:	Odometer Burnt
Start Code:	Cannot Test Start, Engine Damage
Key:	Key(s) N/A
Vehicle Wheels:	Alloy Wheels
Airbags Checked:	Driver: Intact Left: None Passenger: Intact Right: None

Selling Branch:	Knoxville (TN)
Vehicle Location:	At the branch
Auction Date and Time:	Not Ready for Sale
Lane/Item #:	Available two days before sale
Seller:	Tennessee Farmers Insurance
Actual Cash Value:	$1 USD
Estimated Repair Cost:	
Title/Sale Doc:	Mail Title

VIN Details

VIN (Decoded):	KNAFX4A66E[redacted]CK)
Vehicle:	Automobile
Manufactured In:	US
Body Style:	Sedan 4 Door
Vehicle Class:	4-door Mid-Size Passenger Car
Model:	FORTE
Series:	LX
Engine:	1.8L I4 FI DOHC 16V NFA
Fuel Type:	Gasoline
Cylinders:	4 Cylinders
Restraint System:	Dv Frnt/Sd/Hd Air Bgs/Rr Hd Air Bgs/Act Belts
Transmission:	Automatic Transmission
Drive Line Type:	Front Wheel Drive
Exterior/Interior:	Blue / Brown
Entertainment:	Radio

More VIN Details

Page Last Updated: Apr 8 10:34am (EDT)

THE AUCTION AND/OR VEHICLE THAT YOU HAVE SELECTED IS RUN BY AN AFFILIATED COMPANY, ADESA, INC.

[redacted]

[redacted]
[redacted]
[redacted]
[redacted]
© 2016 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM

© 2010-2014 INSURANCE AUTO AUCTIONS, INC. © IAAI.COM

[redacted]
[redacted]
[redacted]
[redacted]
© 2013-2018 INSURANCE AUTO AUCTIONS, INC. — IAAI.COM

[redacted]
[redacted]
[redacted]
[redacted]
[redacted]

© 2018 INSURANCE AUTO AUCTIONS, INC. IAAI.COM

03/30/2018 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM

NOT

ACTUAL

MILEAGE

03/30/2018 INSURANCE AUTO AUCTIONS, INC. © - IAA.COM

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© 2015-2018 INSURANCE AUTO AUCTIONS, INC. © IAAI.COM

Knox County Sheriff's Office

2034 FIREVEHICLE	20 RESIDENCE/HOME	03/24/2018	04:41

015435 VAUGHN,TRAVIS	200 EAST	
06038 RIDGEVIEW RD 01	[redacted] 2018	04:41 [redacted] 2018 04:41

[redacted] F W [redacted]

[redacted]

Narrative

On Saturday, [redacted] 2018 at approximately 04:41 hours I was dispatched to [redacted] in reference to a vehicle fire. Upon arrival I found a blue 2014 Kia Forte bearing Tennessee tag [redacted] in the driveway with fire damage to the engine and passenger compartments. I spoke with [redacted] (Victim/Owner) who stated she parked the vehicle in the driveway around 15:00 hours. Rural/Metro Fire Department advised the fire started in the engine compartment and is not suspicious in nature. This occurred in Knox County, TN.

Body Cam: 0842

VEHICLE INFORMATION

Stolen ☐ Recovered ☐ Impounded ☐ Suspect ☐ Loaned ☐ A/L ☐

Year	Make	Model	Style	Color	License Plate	License Year	State
2014	KIA	FORTE	4D	BLU	[redacted]	2019	TN

KNAFX4A66E[redacted] $

Stolen ☐ Recovered ☐ Impounded ☐ Suspect ☐ Loaned ☐ A/L ☐

WITNESSES

WEATHER/ M.O.

Scanned [redacted] CamScanner

Knox County Sheriff's Office

[redacted]-000

Prior/Sick Owner

[redacted]

[redacted]			
F	W	[redacted]	
505	150	BRO	GRN

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

PE19-004

KIA

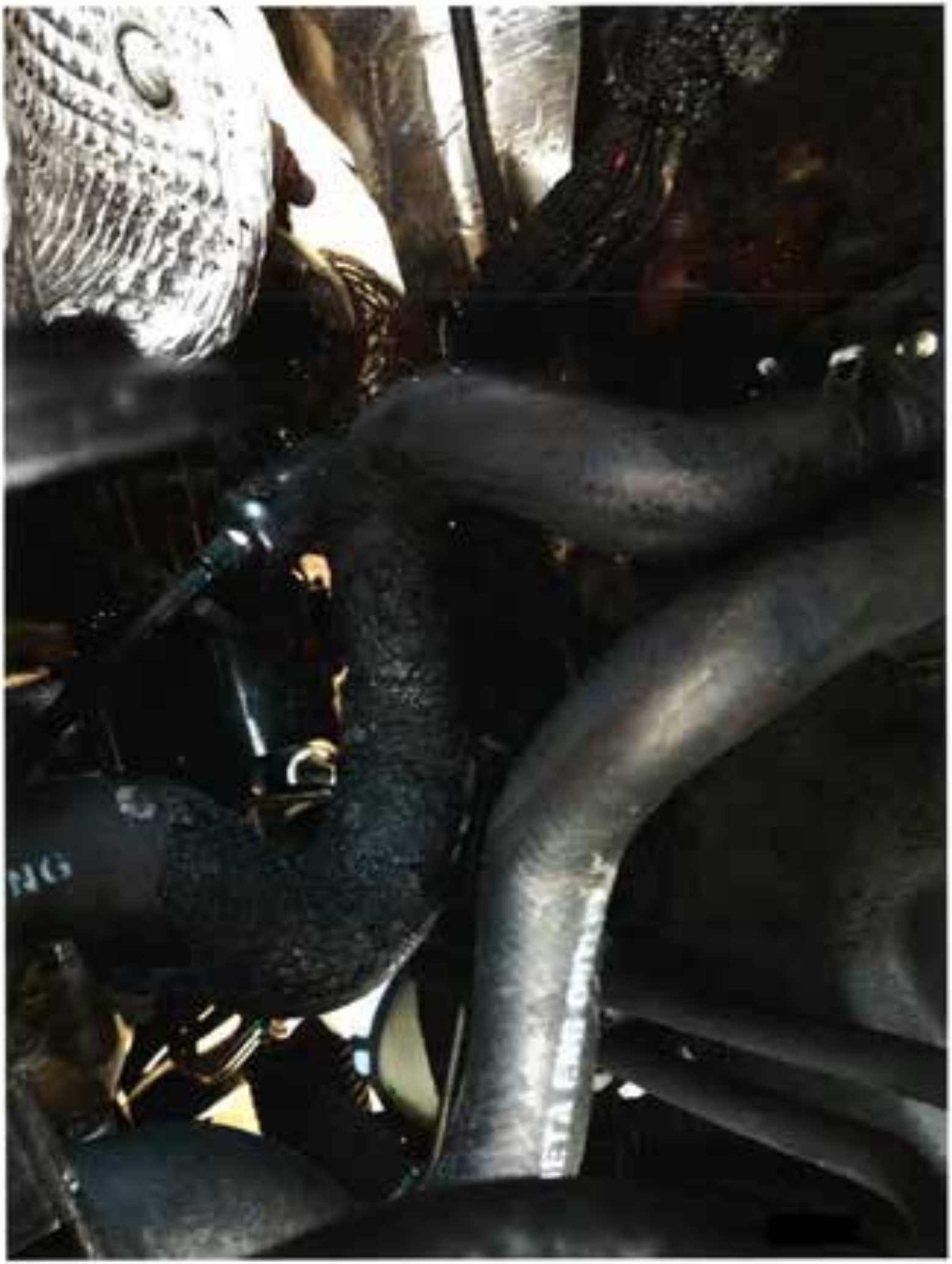
6/28/2019

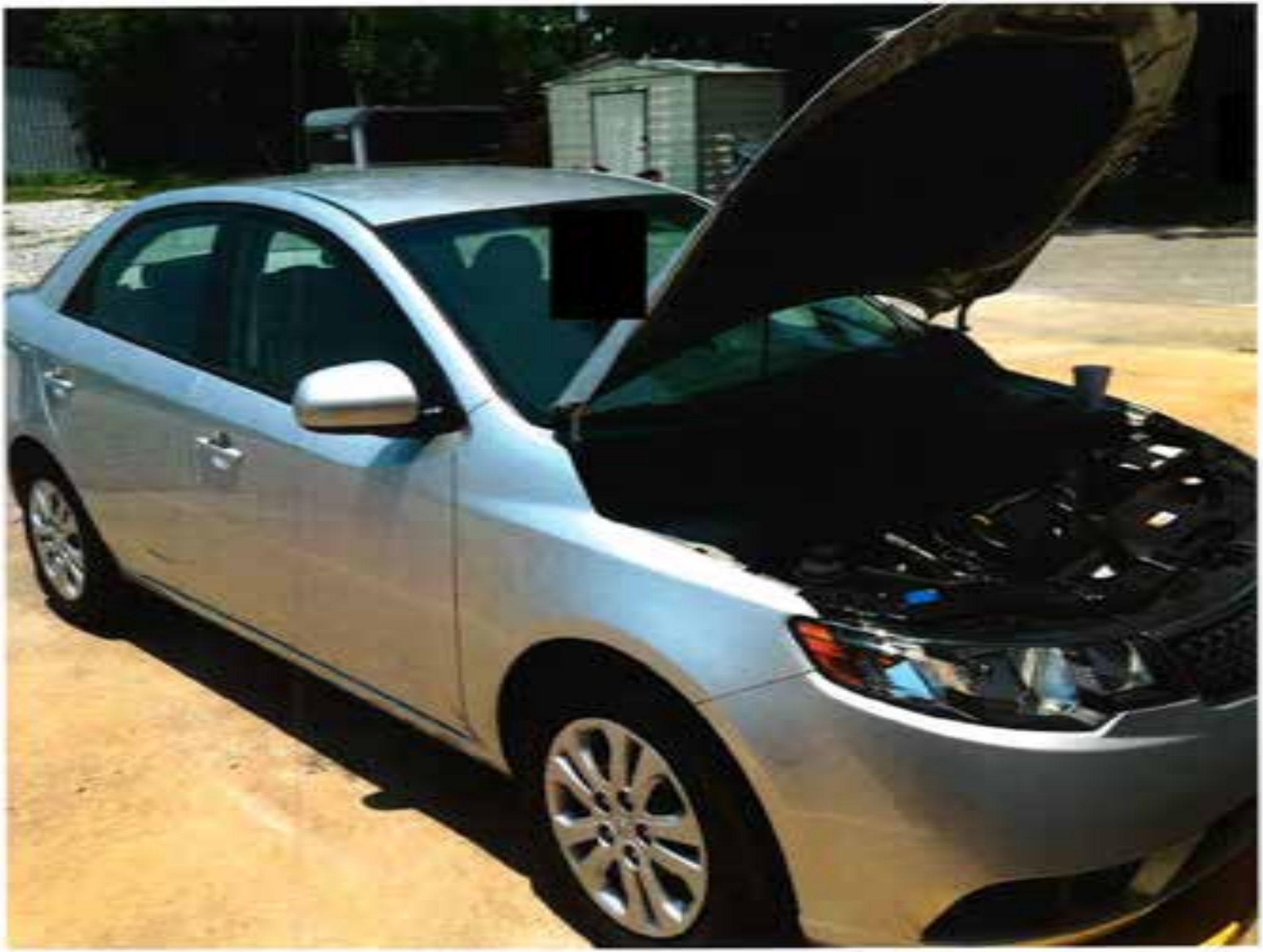
DEFECT B

CA FILES

FORTE

[redacted]





THETA ENG OUTLET
ENG

[redacted]

Bill Byrd
KIA
Panama City

RO [redacted]

Date In: 04/16/2013 11:04

Vehicle Tag:
Mileage In: 1041

Customer [redacted]

VIN: KNAFT4A28[redacted] 2013 KIA SORENTO STOP
Sale By: JASON LAS

Delivered: 04/26/2013

RO #	RO Date	Miles	Tg Code	Advisor	Tech #	Type	Operation / Comments / Complaints
[redacted]	[illegible]	[illegible]		TOTH, ANDR [illegible]	[illegible]	WRTT	A/C NOT COOLING
	[illegible]	[illegible]	[illegible]	WALKER, AL [illegible]	[illegible]	TCST	PERFORM COND. SEL & FILTER CHK
	[illegible]	[illegible]		WALKER, AL [illegible]	[illegible]	WRTT	A/C NOT COOLING / ADVISE
	[illegible]	[illegible]		TOTH, ANDR [illegible]	[illegible]	TCST	LEFT REAR TIRE FLAT, SEE DRIVER

TP Customer Complaints — Tg Code — Hours — TP

A CUSTOMER STATED VEHICLE CAUSED FINE DRIVER SIDE — [illegible]

PLEASE READ CAREFULLY CHECK ONE OF THE STATEMENTS BELOW AND SIGN:
I UNDERSTAND THAT UNDER STATE LAW I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED $100.00
____ I REQUEST A WRITTEN ESTIMATE
____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____ THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL
____ I DO NOT REQUEST A WRITTEN ESTIMATE
SIGNED _____ DATE: _____

[redacted]

Vehicle found in [illegible] @ 11:39am — CA [illegible] [redacted] — Pd in Rental on [illegible] per [illegible] @ 2:18pm

[illegible]

Sonnia 850-987-6000 ext. 62929
Mazda Ins. [illegible]
Claim [redacted]
Sunday Adjuster
[illegible]

[illegible]
[illegible]
Jerry Mazda - KIA CA.
[illegible]
Set PO @ [illegible]
on [illegible]

RO: [redacted]
Sal: 089

3434 E. 19th Street
Panama City, Florida 32405

Bill Byrd KIA Panama City

Local: 850-872-8461
Toll Free: 888-871-2669

www.billbyrdkiapanamacity.com

Date In: 06/10/2013 11:29

Vehicle Tag: _____
Mileage In: 3340

Customer: [redacted] Stock #: [redacted]
[redacted]
PANAMA CITY BEACH FL [redacted]
Home: [redacted] Work: N/A
E-mail: [redacted]

VIN: KNAFT4A24D[redacted] 2013 KIA FORTE SILV
Sold By: JASON LAY

In Service: 03/29/2013

Advisor: 006874-ALAN WALKER Delivered: 03/29/2013
Promised: 06/10/2013 17:00 - Call when ready. Do not save replaced parts.

[redacted]	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns
	06/11/13	3294		DOTH, ANDR	002414	WRTY	A/C NOT COOLING
	05/25/13	3012	SMCP1	WALKER, AL	002729	CUST	PERFORM LUBE, OIL & FILTER CHA
	05/25/13	3012		WALKER, AL	002414	WRTY	A/C NOT COOLING - ADVISE
	04/15/13	959		TODD, ANDR	003347	CUST	LEFT REAR TIRE FLAT. HAS SPARE

Customer Complaint	Op Code	Amount	SS
CUSTOMER STATES VEHICLE CAUGHT FIRE UNDER HOOD		CPAY	

[redacted]GE READ CAREFULLY, CHECK ONE OF THE
[redacted]EMENTS BELOW, AND SIGN:
[redacted]ERSTAND THAT UNDER STATE LAW, I AM
[redacted]LED TO A WRITTEN ESTIMATE, IF MY FINAL BILL
[redacted]EXCEED $100.00
[redacted] REQUEST A WRITTEN ESTIMATE
[redacted] DO NOT REQUEST A WRITTEN ESTIMATE
[redacted] AS LONG AS THE REPAIR COSTS DO NOT
[redacted]EXCEED $_____. THE SHOP MAY NOT
[redacted]EXCEED THIS AMOUNT WITHOUT MY
[redacted]WRITTEN OR VERBAL APPROVAL

Intended Payment Method: ☐ Cash ☐ Check ☐ Credit/Charge

I hereby authorize the repair work herein and further to the above along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other causes beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of making road tests or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X _____

Other Authorized Person: _____ Phone: _____

Disclaimer of Warranties: All warranties on this product and the manufacturer's, Bill Byrd's and the dealer's obligations and liabilities of merchantability or fitness for a particular purpose and all other express or implied warranties and liabilities arising from any tortious conduct or strict liability in connection with the sale of this product. This disclaimer by Bill Byrd Kia is in no way affected by the terms of the manufacturer's warranty.

LABOR CHARGES BASED ON:
☐ FLAT RATE _____ ☐ HOURLY RATE
☐ BOTH APPLY

ESTIMATE/DIAGNOSTIC FEE
$ _____ FOR HOURLY AT
$ _____ PER HOUR

Save Old Parts? ☐ Yes ☐ No
Customer Initials _____

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:

I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED $100.00

_____ I REQUEST A WRITTEN ESTIMATE

_____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.

_____ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED _____ DATE: _____

Vehicle towed in @ 11:39am — CA-680 [redacted] — Put in Rental on 8/10/13 per OASIS @ 2:18pm

updated Gave @ 11:49am

[redacted]

Sonnia 800-987-6800 ext. 62929

Mercury Ins. [redacted]

Claim # [redacted]

Sending Adjuster

Pics taken by ins. co.

Jennifer [redacted] 949-[redacted]

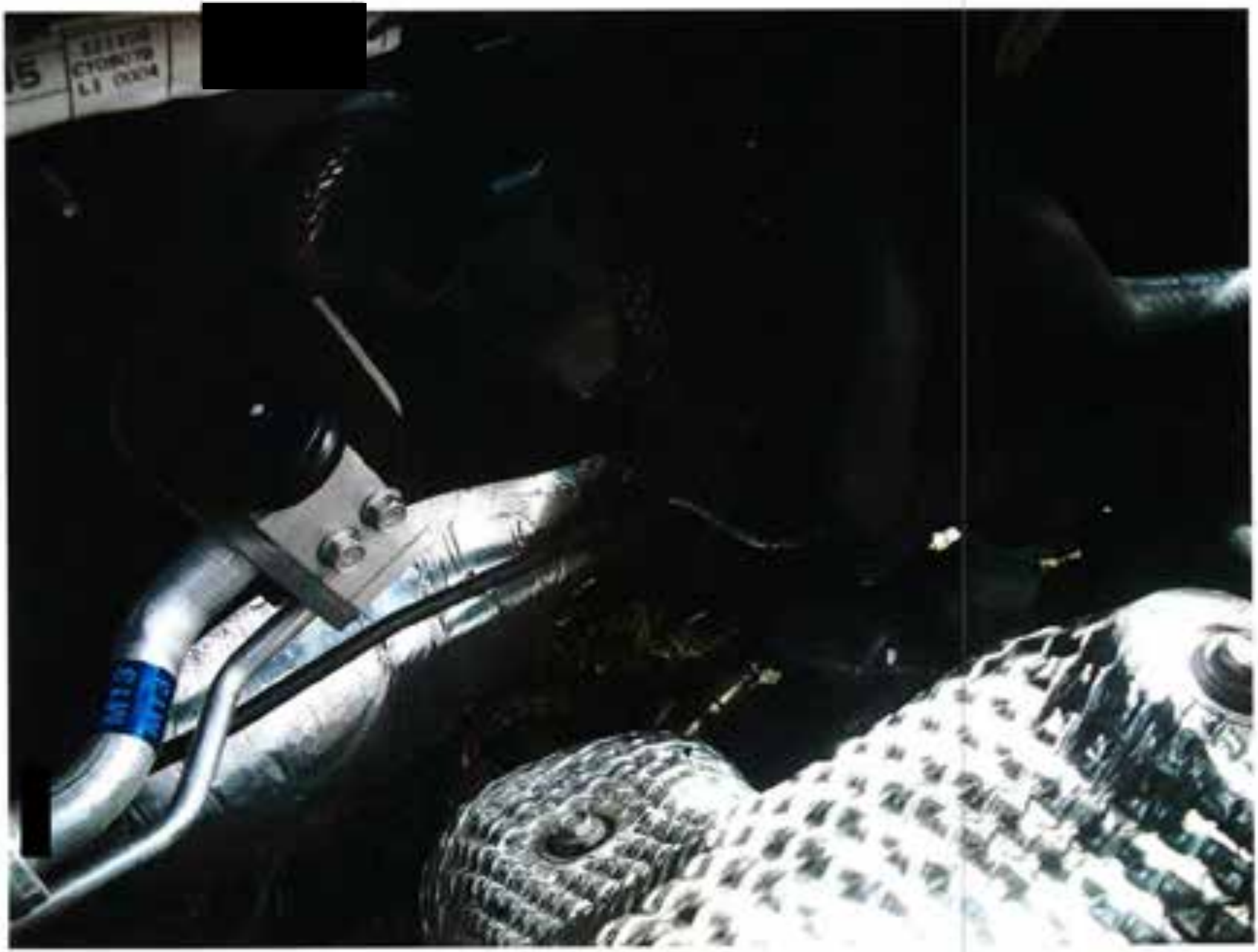
Jerry Moreno - [redacted] CA. 4:00pm.

Sent pics @ 5:00pm on 8/10/13

FORTE

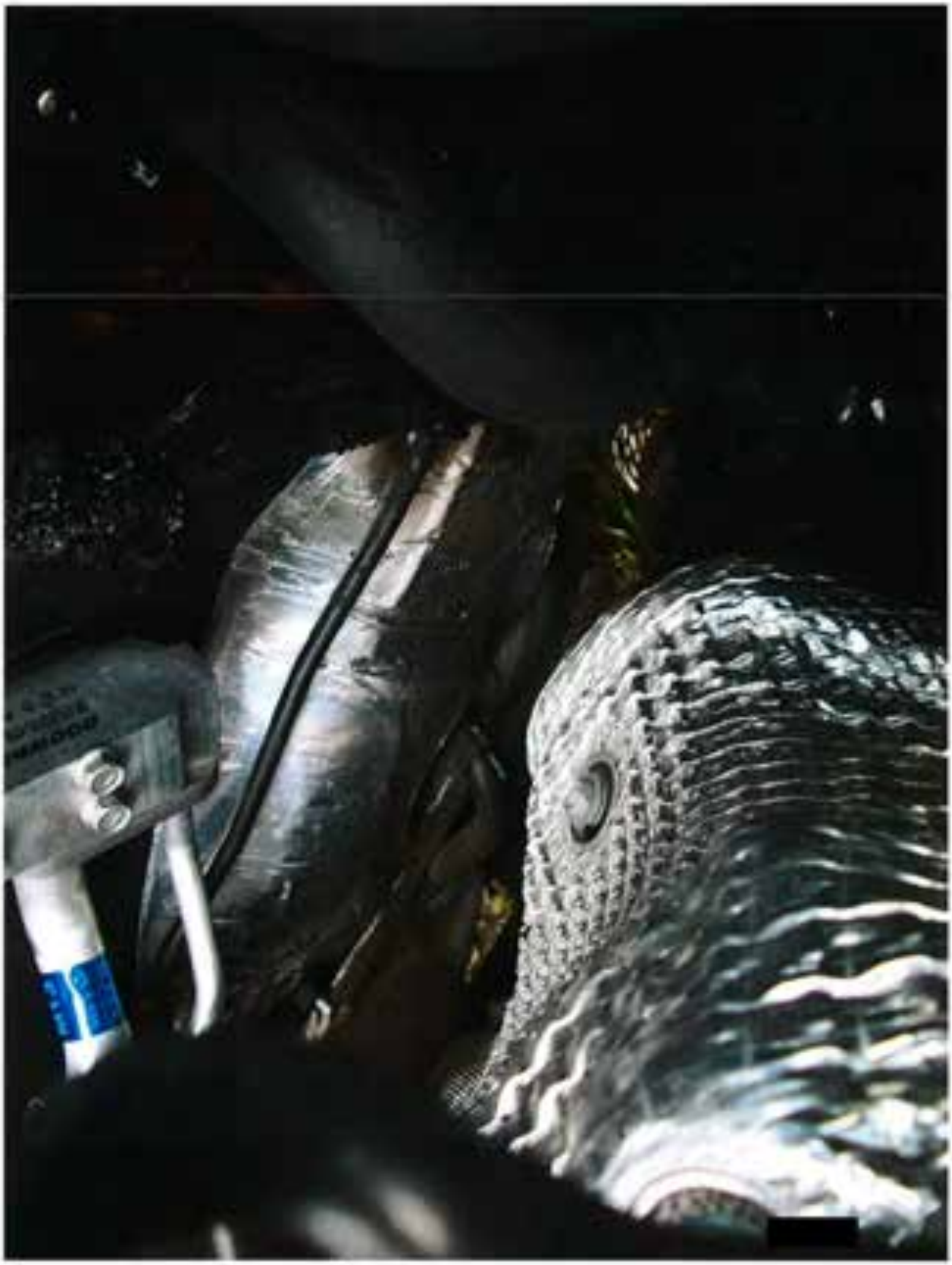
VOLUME
A/C
0
1
2
3
4
A/C
TUNE

MPH
0
20
40
60
80
100
120
140
P
71
3348



ENG
NG

CIW



KIA

MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION
11/12
3814LB
3D
2160LB
1808LB
80
KNAFT4A24D57
PASSENGER CAR

Black chunk like particles in
trunk area - - not sure what
type of material this is - looks
like charred material.

2401 E. 17th Street
Panama City, Florida 32405

Bill Byrd KIA Panama City

www.billbyrdkiapanamacity.com

Local: 850-872-4444
Toll Free: 888-872-2409

RO: [redacted]
Rec: 049
Date Out 04/10/2013 11:10

Vehicle Tag: _____
Mileage In: 3206

Customer: [redacted] Stock #: [redacted]
[redacted]
PANAMA CITY BEACH FL [redacted]
Home: [redacted] Work: N/A
Email: [redacted]

VIN: KNAFT4A24D[redacted] 2013 KIA FORTE SX4F
Sold By: JAMOR LAU

In Service: 03/29/2013

Advisor: [redacted]-ALAN WALKER Delivered: 03/29/2013
Promised: 04/10/2013 17:00 - Call when ready. Do not were replaced parts.

RO #	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns
[redacted]	04/01/13	3206		TOTH, ANDR [redacted]	WRIT		A/C NOT COOLING
	03/29/13	3012	.3MOS	WALKER, AL [redacted]	CONT		PERFORM LUBE, OIL & FILTER CHA
	03/22/13	3012		WALKER, AL [redacted]	WRIT		A/C NOT COOLING - ADVISE
	03/18/13	888		TOTH, ANDR [redacted]	CONT		LEFT REAR TIRE FLAT, HAS SPARE

CF Customer Complaint Op Code Amount RS
1 TESTCHGE STATES VEHICLE CRUISE FIRE TRUCK BUSS 0.00

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
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____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED $_____ THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.
____ I DO NOT REQUEST A WRITTEN ESTIMATE.
SIGNED _____ DATE: _____

Other Authorized Person _____ Phone _____

LABOR CHARGES BASED ON: ☐ FLAT RATE ☐ HOURLY RATE ☐ BOTH APPLY

Vehicle towed in @ 11:39AM — CA - Case # [redacted] - Put in Rental on 4/10/13 per Oscar @ 2:18pm
→ updated time @ 11:49AM

OSCAR
Samantha 800-937-6200 ext. 62929
Mercury Ins. @ 1:45pm
Claim # [redacted]
Sending Adjuster
Claim Denied by ins. Co.

jmoore@kiaca.com
949-461-190
Jimmy Moore - KIA CA.
4:00pm.
Call pic @ 5:00pm on 4/10/13

[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

Consumer Assistance Center Case Report

KIA MOTORS

Printed By: BHernandez | **Case Number -** [redacted] | 07/08/2013 04:30:55 PM

Case Details

Title: TL Escalation: Engine - Hesitates/Lacks Throttle Response

VIN: KNAFK4A62E5[redacted] **Mileage:** 1968 **Status:** Working

Year:2014 **Model:FORTE SEDAN**

Priority: Priority **Severity:** High **Call Source:** Techline Escalation

Owner: Brenda Hernandez **Owner Email:** bhernandez@kiaconsumeraffairs.com

Case Type Level1: Complaint

Case Type Level2: Quality

Case Type Level3: Engine/Exhaust/Battery/Fuel System

Case Type Level4: Engine Performance

Contact Details

Name: [redacted]

Phone: [redacted] **Alt Phone:** **Fax:**

Address1: [redacted]

Address2:

City: MOBILE **State:** AL **Zip:** [redacted] **Email:**

Dealer Details

Code: AL008

Name: Dean McCrary Kia

Case History

*** PHONE LOG 06/28/2013 01:00:44 AM (Local Time) sa Action Type:
Techline case ([redacted] created on 2013-06-27 16:59:16 by Dean McCrary Kia.
Please contact dealership and customer to see if any further assistance can be provided and that the concerns have been addressed.Thank You.

--For Reference--
TL Case created by (Dealer Technician) : Deron Giles
TL Case creator phone : 2514713326
TL Case creator email : DERONGILES@GMAIL.COM
Below are the notes from the TL case describing the concern:

*** Performed by contact: Deron Giles, 2514713326
*** This is a Request for Assistance ***

Problem Description :
put car in gear hesitate before accelerate

Diagnostics Performed :
test drove scanned for dtc no tsb
[!<For Internal Use Only:
>!]

*** CASE ACCEPTED 06/28/2013 07:23:34 AM (Local Time) DFerrick
from Queue Techline_90 to WIP West/Central.

*** PHONE LOG 06/28/2013 10:33:56 AM (Local Time) BHernandez Action Type: Outgoing call
Writer called AL008 - Voice mailbox for service department is full
[!<For Internal Use Only:
>!]

*** PHONE LOG 06/28/2013 10:35:43 AM (Local Time) BHernandez Action Type: Outgoing call
Writer called customer and states:
1. Following up with repairs on vehicle

[redacted]

Case History

Customer states:
1. Vehicle is still at dealership

Writer states:
1. Advised will follow up with repairs at dealership
[!<For Internal Use Only:
>!]

*** NOTES 06/28/2013 10:36:02 AM (Local Time) BHernandez Action Type: Manager review

[!<For Internal Use Only:
Writer will call dealership and customer on 7-1-13 >!]

*** PHONE LOG 07/01/2013 11:36:50 AM (Local Time) BHernandez Action Type: Outgoing call
Writer called AL008 and left message
1. Gave writer information and case number
2. Gave customer information and checking on TL alert
3. Requested call back

Writer will call dealership and customer on 7-2-13

[!<For Internal Use Only:
>!]

*** PHONE LOG 07/02/2013 05:57:51 AM (Local Time) BHernandez Action Type: Web Contact
Writer called AL008 and states:
1. Checking on status of TL case

SVCA Tammy states:
1. Techline needs a video of what the vehicle is doing
2. We sent one over to techline
[!<For Internal Use Only:
>!]

*** PHONE LOG 07/02/2013 05:59:49 AM (Local Time) BHernandez Action Type: Outgoing call
Writer called customer and states:
1. Advised that dealership is still working on repairs with vehicle

Customer states:
1. I still do not have it back
[!<For Internal Use Only:
>!]

*** NOTES 07/02/2013 06:00:10 AM (Local Time) BHernandez Action Type: Manager review

[!<For Internal Use Only:
Writer will call dealer and customer on 7-3-13 >!]

*** PHONE LOG 07/03/2013 07:43:41 AM (Local Time) BHernandez Action Type: Outgoing call
Writer called Al008 and states:
1. Checking on status of repairs

SVCA states:
1. We are putting a flight recorder and driving the vehicle to test it

[!<For Internal Use Only:
>!]

*** PHONE LOG 07/03/2013 07:45:36 AM (Local Time) BHernandez Action Type: Web Contact
Writer called customer and states:
1. Advised dealership is running tests on vehicle

Customers states:
1. Thank you

Writer will call dealership and customer on 7-5-13
[!<For Internal Use Only:
>!]

*** PHONE LOG 07/05/2013 10:17:53 AM (Local Time) BHernandez Action Type: Web Contact
Writer called AL008 and states:
1. Calling regarding the status of repairs

SVCA Tammy states:

[redacted]

Case History
1. The flight records is not working correctly
[!<For Internal Use Only:
>!]

*** PHONE LOG 07/08/2013 08:52:48 AM (Local Time) BHernandez Action Type: Web Contact
Writer called AL008 and states:
1. Checking on status of repairs

SCVA Tammy states:
1. We are waiting for results of flight recorder

[!<For Internal Use Only:
>!]

*** PHONE LOG 07/08/2013 08:56:27 AM (Local Time) BHernandez Action Type: Web Contact
Customer states:
1. I have received the paperwork for the tags but the vehicle has been in the shop and I do not know what to do about it

Writer states:
1. Advised will forward to regional office for further review
2. Advised will receive a call back in 2-3 days
[!<For Internal Use Only:
>!]

**********_End Case Report_ [redacted] **********

[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

WATERLOO
777 Isle of Capri Boulevard
Waterloo, IA 50703
1-800-THE-ISLE
www.theisleswaterloo.com

FAX

To: Michelle	From: Kayleen Glenn
Fax: 949-468-4509	Pages: 5
Phone:	Date: 3/5/14
Re: Fire report	Cc:

☑ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

A [redacted] (Prior ★) | 1A (Shift ★) | [redacted] (Incident Date ★) | YYYY 2014 | 4 (Station) | [redacted] (Incident Number ★) | 002 (Exposure ★) | ☐ Delete ☐ Change ☐ No Activity | NFIRS -1 Basic

B Locations

☒ Street address
☐ Intersection
☐ In Front of
☐ Near of
☐ Adjacent to
☐ Directions

[redacted] (Number/Milepost) | [redacted] (Prefix) | [redacted] (Street or Highway) | [redacted] (Street Type) | (Suffix)

(Apt./Suite/Room) | WATERLOO (City) | 1A (State) | [redacted] (Zip Code) -

(Cross street or direction, as applicable)

(Secondary Address)

Census Tract 0015 - 03

C Incident Type ★

131 | Passenger vehicle fire (Incident Type)

D Aid Given or Received ★

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

(Mutual Aid Dept) | (Mutual Aid Station) | (Mutual Aid Incident Number)

E1 Date & Times (Midnight is 0000)

Check boxes if dates are the same as Alarm date.

	Month	Day	Year	Hr Min Sec
Alarm ★ (ALARM always required)	[redacted]		2014	10:45:01
☐ Arrival ★ (ARRIVAL required, enter zeroes if did not arrive)	[redacted]		2014	10:47:32
☐ Controlled (CONTROLLED optional, except for wildland fires)				
☐ Last Unit Cleared (Last UNIT CLEARED, required except for wildland fires)	[redacted]		2014	11:29:05

E2 Shift & Alarms (Local Option)

P | 73 | 4 (Shift or Platoon | Alarms | Station)

E3 Special Studies (Local Option)

(Special Study Use) | (Special Study Value)

F Actions Taken ★

11 | Extinguishment by fire (Primary Action Taken (1))

86 | Investigate (Additional Action Taken (2))

(Additional Action Taken (3))

G1 Resources ★

☒ Check this box and skip G2 if entire section (F or Apparatus or Personnel Form 1) is used.

	Apparatus	Personnel
Suppression	0002	0006
EMS		
Other		

☐ Check box if resource details include self received resources.

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non fires.

Property $	014	000	☐
Contents $	000	100	☐

PRE-INCIDENT VALUE: Optional

Property $	014	000	☐
Contents $	000	103	☐

Completed Modules

☒ Fire-2
☐ Structure-3
☐ Civil Fire Ops.-4
☐ Fire Serv. Ops.-5
☐ EMS-6
☐ Rescue-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1 Casualties ☒ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detectors Required for Confined Fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
0 ☐ Unknown

H3 Hazardous Materials Release

☒ None
1 ☐ Natural Gas:
2 ☐ Propane gas:
3 ☐ Gasoline:
4 ☐ Kerosene:
5 ☐ Diesel fuel/fuel oil:
6 ☐ Household solvents:
7 ☒ Motor oil:
8 ☐ Paint:
9 ☐ Other:

I Mixed Use Property

NM ☐ Not Mixed
10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Bus. & Residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use

J Property Use ★ Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/Tavern or nightclub
213 ☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic,clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods,sales,repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage(barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
837 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/cmcn for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other stream
961 ☐ Highway/divided highway
962 ☒ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box.

Property Use 962

Residential street, road or

NFIRS-1 Revision 06/01/03

K1 Person/Entity Involved
Local Option

Business Name (if applicable) | Area Code - Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code -

☐ More people involved? Check this box and attach Supplemental Forms (EF2H2-18) as necessary

K2 Owner
Local Option

☐ Name or person involved? Then check this box and skip the rest of this section.

Business Name (if applicable) | [redacted] - [redacted]
Area Code | Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. | [redacted] | MI | [redacted] | Suffix

[redacted] | Prefix | [redacted] | Street Type | Suffix

Post Office Box | Apt./Suite/Room | Cheyart
City

IA | [redacted] -
State | Zip Code

L Remarks
Local Option

On [redacted] 2014 at 10:45:01 Unit 304 dispatched to [redacted] /WATERLOO, IA [redacted] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
[redacted]	Driver/Owner

The following actions were performed on scene:

Unit 304 arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

Fire personnel advanced 150 feet of 1 1/2" hose line to the vehicle and directed by standers to go inside residence. Fire quickly extinguished by personnel and confined to engine compartment. Windshield breached by fire completely removed with halligan. All doors open to ventilate vehicle and confirm vehicle is unoccupied. Search is negative. Waterloo P.D. on scene.

L Authorization

Officer in charge ID	Signature	Position of rank	Assignment	Month Day	Year
PETERSEN, BEN	Petersen, Ben	LT B5		[redacted]	2014

☐ Check box if same as officer in charge.

Member making report ID	Signature	Position or rank	Assignment	Month Day	Year
PETERSEN, BEN	Petersen, Ben	LT B5		[redacted]	2014

[redacted]	IA	[redacted]	YYYY 2014	4	[redacted]	000	Complete Narrative
FDID	State	Incident Date		Station	Incident Number	Exposure	

Narrative:

On [redacted] 2014 at 10:45:01 Unit 304 dispatched to [redacted]/WATERLOO, IA [redacted] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

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Fire personnel conducted survey of vehicle to extinguish any hot spots. A interview of owner and by stander conducted to initiate investigation of fire. Both stated the vehicle was driven approximately at 0400 or 500 hours and parked. No sign of any operating problems. No work performed on vehicle. The by stander, resident of scene address, stated he entered vehicle approximately 15 minutes prior to dispatch page time to warm vehicle. The vehicle was running for approximately 10 to 15 minutes when he discovered fire and called 911.

Upon fire investigation personnel determined fire appeared to have started in the engine compartment area of vehicle with indications of highest heat to driver side front corner. The fire melted radiator from frame onto ground. No indications of foul play found. Unit 304 Lieutenant suggested owner contact insurance company and dealership. Shift Commander notified of fire. Shift Commander Jenn responded and examined fire. Exact fire cause classified as undetermined. Fire appeared to have started in engine compartment.

Vehicle owner's mother arranged tow service from Dysart.

* Used: (2) s.c.b.a.'s, 150 ft. of 1 1/2" preconnect, and halligan bar.

Approximately 300 gallons of water used on fire to extinguish.
Units responding were:
Unit 301 responded and took these actions:
  Cancelled en route
Unit 304 responded.

[redacted]

[redacted]	IA	MM DD [redacted]	YYYY 2014	4	[redacted]	000	Complete Narrative
Unit *	State *	Accident Date *		Station	Accident Number *	Exposure *	

Narrative:

11:29:05 all units back in service.

Hillegas, Michele [KMA]

From: Kayleen Glenn <Kayleen.Glenn@islecorp.com>
Sent: Monday, March 03, 2014 11:35 AM
To: Hillegas, Michele [KMA]
Subject: FW:
Attachments: [redacted]

Importance: High

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo
777 Isle of Capri Blvd
Waterloo, Iowa 50701
O: 319.833.2152
F: 319.833.2240
Kayleen.glenn@islecorp.com

-----Original Message-----
From: Kayleen Glenn
Sent: Monday, February 03, 2014 2:35 PM
To: 'sdandoorst@mcgrathauto.com'
Subject: FW:
Importance: High

Please confirm upon receipt.

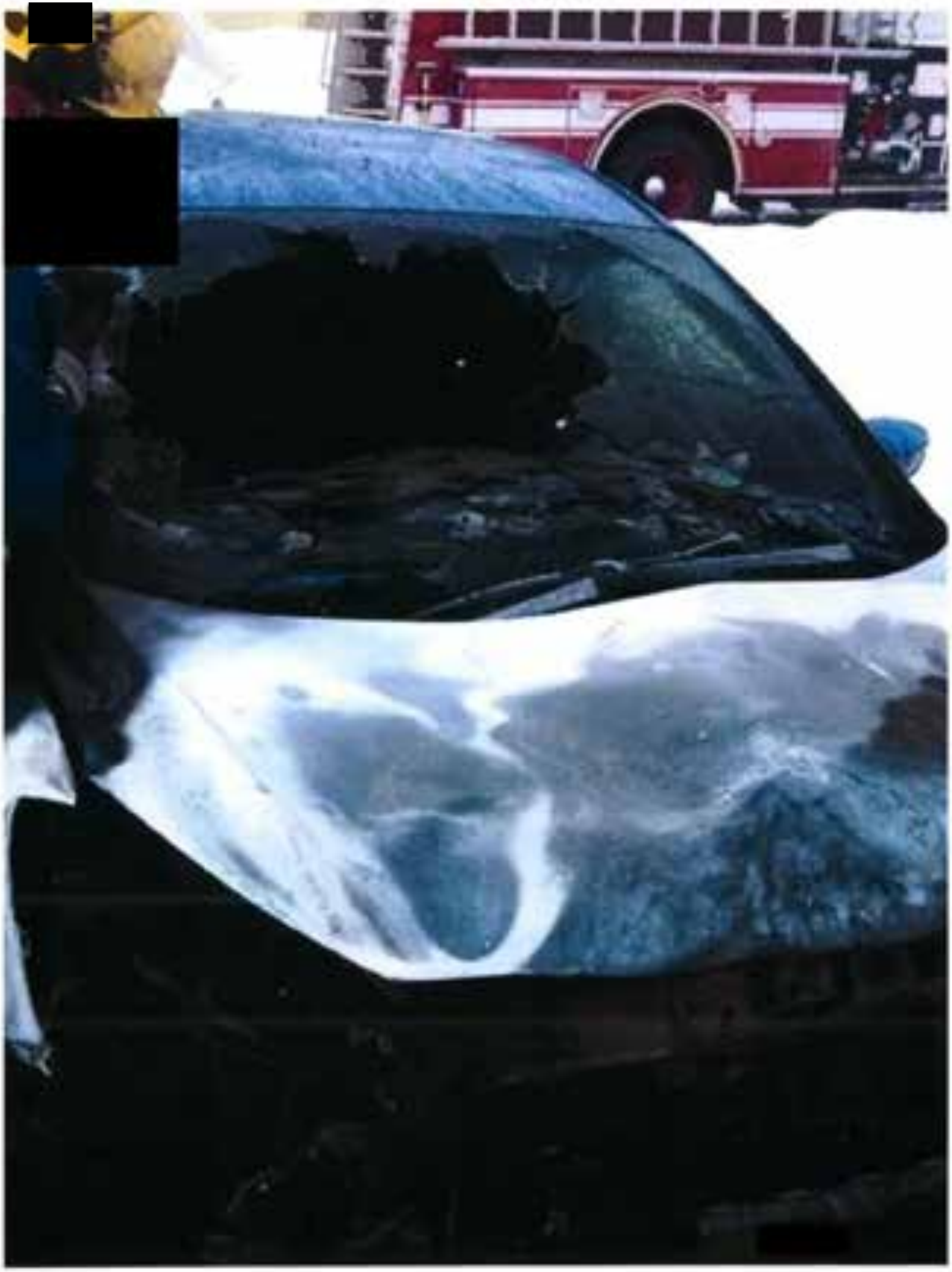
Thanks

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo
777 Isle of Capri Blvd
Waterloo, Iowa 50701
O: 319.833.2152
F: 319.833.2240
Kayleen.glenn@islecorp.com

-----Original Message-----
From: [redacted]@mms.uscc.net [mailto:[redacted]@mms.uscc.net]
Sent: Monday, February 03, 2014 6:57 AM
To: Kayleen Glenn
Subject:

1/9

[redacted]



Hillegas, Michele [KMA]

From: Hillegas, Michele [KMA]
Sent: Wednesday, March 05, 2014 10:18 AM
To: 'Kayleen Glenn'
Subject: RE: fax

Hi Kayleen,

I received the fire report.

Thanks,

Michele Hillegas
National Consumer Affairs Analyst
Kia Motors America, Inc.
111 Peters Canyon Road
Irvine, CA 92606
949.468.4518 - Direct
949.468.4509 - Fax
mhillegas@kiausa.com

From: Kayleen Glenn [mailto:Kayleen.Glenn@islecorp.com]
Sent: Wednesday, March 05, 2014 8:19 AM
To: Hillegas, Michele [KMA]
Subject: fax

Michelle,
I faxed the fire report to you this morning. (I was out of the office yesterday) Please confirm if you received the report. I will be in the office for about another hour or so.

Thank you

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo
777 Isle of Capri Blvd
Waterloo, Iowa 50701
O: 319.833.2152
F: 319.833.2240
Kayleen.glenn@islecorp.com

[redacted]

WATERLOO
777 Isle of Capri Boulevard
Waterloo, IA 50703
1-800-THE-ISLE
www.theislewaterloo.com

FAX

To: Michelle	From: Kayleen Glenn
Fax: 949-468-4509	Pages: 5
Phone:	Date: 3/5/14
Re: Fire report	Cc:

☑ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

[redacted]

A [redacted] | IA | MM DD [redacted] | YYYY 2014 | 4 | [redacted] | 000 | ☐ Initial ☐ Change ☐ No Activity | NFIRS -1 Basic

B Location

☒ Street address
☐ Intersection
☐ In front of
☐ Near of
☐ Adjacent to
☐ Directions

[redacted] [redacted] [redacted] [redacted]

WATERLOO | IA | [redacted]

Cross street or directions, as applicable

Building Address

0015 - 23

C Incident Type ★

131 | Passenger vehicle fire

D Aid Given or Received ★

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

Units Aid | Owner Place | Major Incident Number

E1 Date & Time (Midnight is 0000)

Alarm ★ [redacted] | 2014 | 10:45:01

Arrival ★ [redacted] | 2014 | 10:47:32

☐ Controlled

Last Unit Cleared [redacted] | 2014 | 11:29:05

E2 Shift & Alarms

0 | 03 | 4

E3 Special Studies

F Actions Taken ★

11 | Extinguishment by fire

86 | Investigate

G1 Resources ★

☒ Check this box and enter time period if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	0002	0005
EMS		
Other		

☐ Check box if resource details include aid received/given.

G2 Estimated Dollar Losses & Values

LOSSES: Rounded dollar amounts (if known). Optional. Not sum first.

Property $, 016 , 000 ☐
Contents $, 000 , 100 ☐

PRE-INCIDENT VALUE: Optional

Property $, 014 , 000 ☐
Contents $, 000 , 100 ☐

Completed Modules

☒ Fire-3
☐ Structure-3
☐ Civil Fire Ops.-4
☐ Fire Serv. Ops.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

H1 Casualties ☒ None

	Deaths	Injuries
Fire Service		
Civilian		

H2 Detection

Required for Confined Fires.

1 ☐ Automatic alarmed occupants
2 ☐ Detection did not alert them
3 ☐ Unknown

H3 Hazardous Materials Release

N ☐ None
1 ☐ Natural Gas:
2 ☐ Propane Gas:
3 ☐ Gasoline:
4 ☐ Kerosene:
5 ☐ Diesel Fuel/Fuel Oil:
6 ☐ Household Solvents:
7 ☒ Motor Oil:
8 ☐ Paint:
9 ☐ Other:

I Mixed Use Property

00	☐ Not mixed
10	☐ Assembly use
20	☐ Education use
33	☐ Medical use
40	☐ Residential use
51	☐ Row of stores
53	☐ Enclosed mall
58	☐ Mun. & Residential
59	☐ Office use
60	☐ Industrial use
63	☐ Military use
65	☐ Farm use
00	☐ Other mixed use

J Property Use ★

Structures

131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/Tavern or nightclub
213 ☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
341 ☐ Clinic,clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
539 ☐ Household goods,sales,repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage (barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse

Outside

124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
837 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field
936 ☐ Vacant lot
938 ☐ Graded/cleared for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☐ Highway/divided highway
962 ☒ Residential street/driveway
981 ☐ Construction site
984 ☐ Industrial plant yard

Lookup and enter a Property Use code only if you know the Structure & Outside Use well.

Property Use | 962 | Residential street, road or

NFIRS-1 Revision 06/03/08

[redacted]

K1 Person/Entity Involved
Local Option

Business name (if applicable) | Area Code | Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code

☐ More people involved? Check this box and attach Supplemental Page (NFIRS-14) as necessary

K2 Owner ☐ Some no person involved? Then check this box and skip the rest of this section.
Local Option

Business name (if Applicable) | [redacted] Area Code Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. [redacted] | MI | [redacted] Last Name | Suffix

[redacted] Number | Prefix | [redacted] Street or Highway | [redacted] Street Type | Suffix

Post Office Box | Apt./Suite/Room | Dysart City

IA State | [redacted] Zip Code

L Remarks
Local Option

On [redacted] 2014 at 10:45:01 Unit 304 dispatched to [redacted]/WATERLOO, IA [redacted] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
[redacted]	Driver/Owner

The following actions were performed on scene:

Unit 304 arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

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L Authorization

PETERSEN, BEN Officer in charge ID	Petersen, Ben Signature	LT BR Position or rank		[redacted]	2014 Year
☐ Check box if same as Officer in charge. PETERSEN, BEN Person making report ID	Petersen, Ben Signature	LT BR Position or rank		[redacted] Month Day	2014 Year

[redacted]

[redacted]	IA	[redacted]	YYYY 2014	4	[redacted]	500	Complete Narrative
Place *	State *	Incident Date *		Station	Incident Number *	Exposure *	

Narrative:
On [redacted] 2014 at 10:45:01 Unit 304 dispatched to [redacted] WATERLOO, IA [redacted] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
[redacted]	Driver/Owner

The following actions were performed on scene:

Unit 304 arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

Fire personnel advanced 150 feet of 1 1/2" hose line to the vehicle and directed by standers to go inside residence. Fire quickly extinguished by personnel and confined to engine compartment. Windshield breached by fire completely removed with halligan. All doors open to ventilate vehicle and confirm vehicle is unoccupied. Search is negative. Waterloo P.D. on scene.

Fire personnel conducted survey of vehicle to extinguish any hot spots. A interview of owner and by stander conducted to initiate investigation of fire. Both stated the vehicle was driven approximately at 0400 or 500 hours and parked. No sign of any operating problems. No work performed on vehicle. The by stander, resident of scene address, stated he entered vehicle approximately 15 minutes prior to dispatch page time to warm vehicle. The vehicle was running for approximately 10 to 15 minutes when he discovered fire and called 911.

Upon fire investigation personnel determined fire appeared to have started in the engine compartment area of vehicle with indications of highest heat to driver side front corner. The fire melted radiator from frame onto ground. No indications of foul play found. Unit 304 Lieutenant suggested owner contact insurance company and dealership. Shift Commander notified of fire. Shift Commander Jenn responded and examined fire. Exact fire cause classified as undetermined. Fire appeared to have started in engine compartment.

Vehicle owner's mother arranged tow service from Dysart.

* Used: (2) s.c.b.a.'s, 150 ft. of 1 1/2" preconnect, and halligan bar.

Approximately 300 gallons of water used on fire to extinguish.
Units responding were:
Unit 301 responded and took these actions:
  Cancelled en route
Unit 304 responded.

[redacted]	IA	[redacted]	2014	4	[redacted]	000	Complete Narrative
FDZ	State	Incident Date		Station	Incident Number	Exposure	

Narrative:

11:29:05 all units back in service.

3/03/14
12:39:09
wsd079

Warranty Service Department
WARRANTY HISTORY INQUIRY

HILLEGASM
KIAPROD

VIN No : KNAFX4A6XE5[redacted]

In Service Date: 11/30/13

Model . . C3422
Series . FORTE

Repair Date	W T	Dlr No.	Repair Order#	Ver	Repair Labor Code	Causal Part	Mileage
11/06/13	I	IA014	[redacted]	01			8

More...

I=Inquiry
F3=Exit

F11=Summary/Detail

[redacted]

WKR090 KMA99882 KIA MOTORS AMERICA 3/03/2014
WKR116 HILLEGASM **Campaign List by VIN** 12:39:16

Vehicle I.D : **KNAFX4A6XE5**[redacted]

'C' Issue 'D' Number	D e s c r i p t i o n	Dealer Code	Repair Date	Dealer Type

C=Close D=Remove F3=Exit
No records for this VIN

[redacted]

CARFAX® Vehicle History Report™

An independent company established in 1986

Vehicle Information:
2014 KIA FORTE LX
VIN: KNAFX4A6XE[redacted]
SEDAN 4 DR
1.8L I4 FI DOHC 16V
FRONT WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
949-468-4800

- No accident / damage reported to CARFAX
- CARFAX 1-Owner vehicle
- **3** Service records available
- Personal vehicle
- **1,250** Last reported odometer reading
- **$370** Above retail book value

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/3/14 at 3:39:56 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Price Calculator™

Adjust the value of this 2014 Kia Forte LX based on the information available in this report

1) Retail Book Value		2) CARFAX Price Adjustment™		3) Adjusted Retail Value
$ 0	+	+ $370	=	Begin by entering the retail book value
Enter retail book value here		Above retail book value		

Start by entering the retail book value from a pricing guide website.

This vehicle is worth more than average, based on information in this report.

Compare adjusted retail value to seller's asking price when making your decision.

CARFAX Ownership History

The number of owners is estimated

	Owner 1
Year purchased	2013
Type of owner	Personal
Estimated length of ownership	4 months
Owned in the following states/provinces	Iowa
Estimated miles driven per year	—
Last reported odometer reading	1,250

CARFAX 1 OWNER

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. **Register** | **View Terms**

CARFAX Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1
Total Loss No total loss reported to CARFAX.	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX.	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased:	2013
Type:	Personal
Where:	Iowa
Est. length owned:	11/1/13 - present (4 months)

Date:	Mileage:	Source:	Comments:
11/01/2013		Iowa Motor Vehicle Dept. Dysart, IA	Titled or registered as personal vehicle
11/06/2013		Dealer Inventory	Vehicle offered for sale
11/06/2013	8	Pat McGrath Kia Hiawatha, IA 319-393-3300 mcgrathkia.com	Pre-delivery inspection completed
11/06/2013		Pat McGrath Kia Hiawatha, IA 319-393-3300 mcgrathkia.com	Vehicle offered for sale
11/30/2013	29	Pat McGrath Kia Hiawatha, IA 319-393-3300 mcgrathkia.com	Vehicle sold
12/02/2013	31	Pat McGrath Chevyland Cedar Rapids, IA 319-393-6300 patmcgrathchevyland.com	Washed/detailed

12/12/2013		Iowa Motor Vehicle Dept. Dysert, IA Title [redacted]	Title or registration issued First owner reported Vehicle color noted as Blue
12/18/2013	1,250	Pat McGrath Chevyland Cedar Rapids, IA 319-393-6300 patmcgrathchevyland.com	Vehicle serviced
02/19/2014		Iowa Motor Vehicle Dept. Dysert, IA Title [redacted]	Registration issued or renewed Vehicle color noted as Blue

I'm here to help! Print and bring my SmartBuyer Checklist when you go to test drive this 2014 Kia Forte LX.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

CARFAX Price Adjustment™
Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1994 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Follow Us: facebook.com/CARFAX @CarfaxReports CARFAX on Google+

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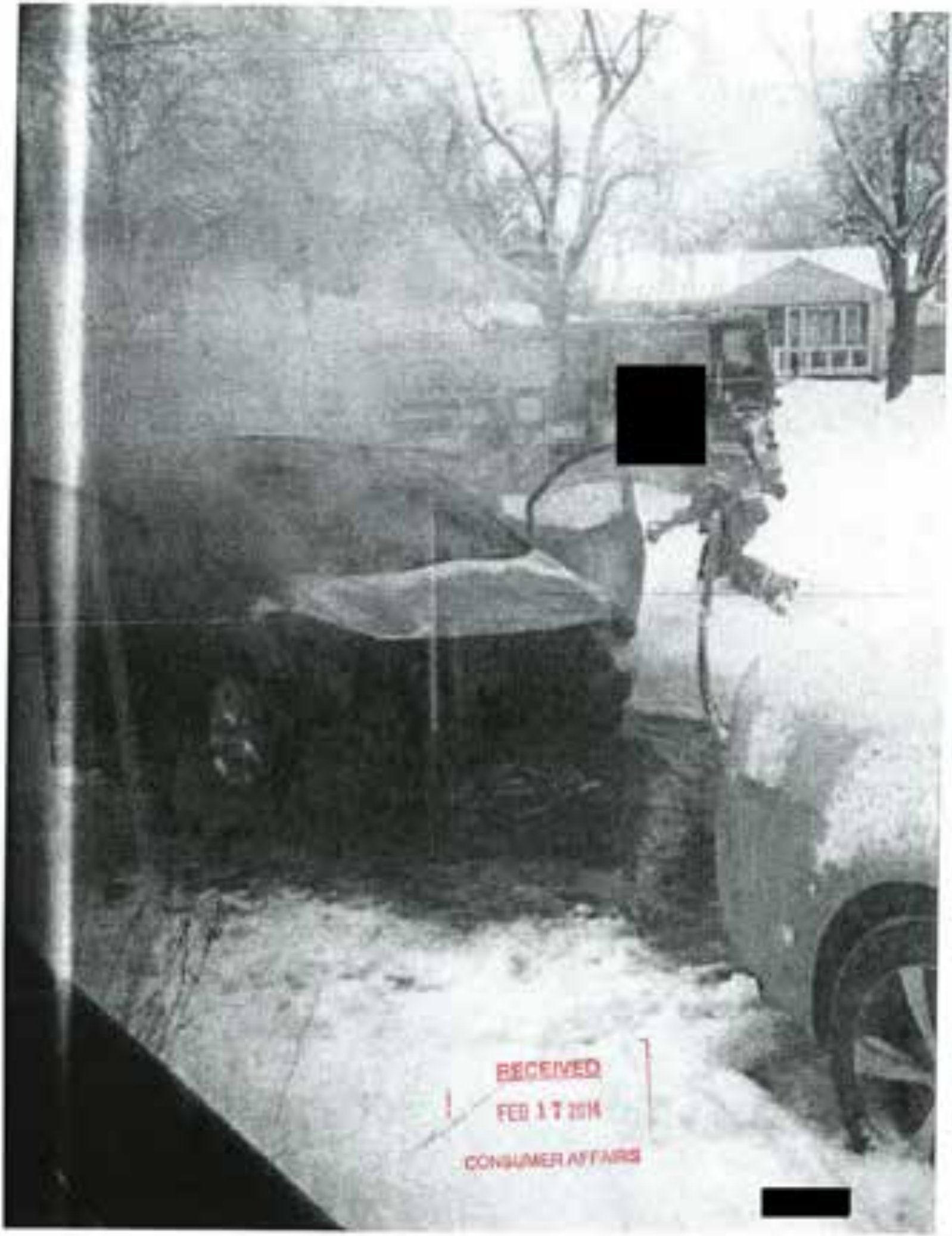
© 2014 CARFAX, Inc., an R.L. Polk & Co. company. All rights reserved.
Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512; 8,600,823; 8,595,079; 8,606,648; 7,606,838.
3/3/14 3:39:56 PM (EST)



RECEIVED
FEB 1 7 2016
CONSUMER AFFAIRS

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

StateFarm

March 04, 2016

Kia Motors America Inc.
111 Peters Canyon Rd
Irvine CA 92606-1790

Sub Auto Litigation Office
PO Box 105172
Atlanta GA 30348-5172

Certified Mail-Return Receipt Requested

RE: Claim Number: [redacted]
Date of Loss: August 23, 2015
Our Insured: [redacted]

Your File Number: **THEIR FILE NUMBER**
Insured's Deductible: $500.00

To Whom It May Concern:

This notice is to advise of a loss that occurred to our insured's vehicle. The damage was caused by a failure of an electrical component or conductor along the left side of the engine within the front engine compartment

Our investigation indicates that KIA is responsible for this loss. By virtue of our payment, we are entitled to recover from the responsible party. Please consider this letter as our demand to KIA for reimbursement of $15,908.26.

Any settlement with State Farm's policyholder with respect to this loss must not prejudice our rights, as subrogor, and shall not be released by execution of a general release with such policyholder.

In order to assist you in evaluating and processing the claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

[redacted]

FIRETECH, Inc

P.O. Box 2868, East Peoria, IL 61611

www.FireTechInvestigators.com Toll Free 1-877-519-3448

REPORT OF INVESTIGATION

DATE:	November 13, 2015	**CASE #:**	[redacted]
INSURED:	[redacted]		
VEHICLE:	2014 Kia Forte		
VIN#:	KNAFK4A68E5[redacted]		
ADDRESS:	89 E. Sauk Trail		
CITY:	Chicago Heights	**STATE:** IL	
DATE OF LOSS:	[redacted] 2015	**TIME:** 11:30 p.m.	
CLAIM NUMBER:	[redacted]		

SYNOPSIS OF INVESTIGATION

Based upon my thorough and scientific examination of the fire scene, including careful analysis of the fire patterns and information provided to me by the insured, it is my conclusion that the fire originated along the left side of the engine within the front engine compartment. The cause of the fire was due to a failure of an electrical component or conductor within the area of origin. Following the elements of fire cause classification in NFPA 921, the cause of the fire will be classified as "Accidental."

Insured: [redacted]
Case #:
Claim #:

METHODOLOGY:

This fire scene examination was conducted using a scientific methodology, the basic method of fire investigation, and a systematic approach as discussed in the 2014 Edition of NFPA 921: "*Guide for Fire and Explosion Investigations*" and the 2014 Edition of NFPA 1033: "*Standard for Professional Qualifications for Fire Investigator.*"

ASSIGNMENT:

On October 27, 2015 I received a fax transmission from State Farm Insurance Product Liability Investigator John Kessler requesting that I conduct an origin and cause investigation for a vehicle fire loss located at Copart Auto Auction in Chicago Heights, Illinois. I arrived at Copart Auto Auction on October 29, 2015 at 9:00 a.m.

BACKGROUND & INSURED INTERVIEW:

This investigation is in relation to a fire claim made by your insured, Mrs [redacted] I spoke with Mrs. [redacted] by telephone after my examination of the loss vehicle. Mrs. [redacted] related to me in summary that she purchased the vehicle in May 2014 from Napleton KIA of Calumet City. The vehicle contained approximately 5,000 miles at the time of purchase and 16,000 miles at the time of the fire. Mrs. [redacted] related that she is the primary driver and her son also occasionally drives the vehicle. During the time she has owned the vehicle, she has not experienced any electrical or mechanical malfunctions. She has not completed any repairs or upgrades to the vehicle's electrical or mechanical systems. The only maintenance completed to the vehicle has been oil changes and a new tire. The last oil change was completed at Velasquez and Sons Automotive in Harvey, Illinois three weeks prior to the fire. During the time she has owned the vehicle, she has not observed any unusual odors or leaking of automotive fluids. She has not observed any warning indicator lights while operating the vehicle. Mrs. Stephens stated that she has not received any recall notices from Kia.

Insured: [redacted]
Case #:
Claim #:

On the date of loss, Mrs. [redacted]son drove the vehicle six blocks to [redacted] for breakfast. He arrived back home at approximately 8:30 a.m. The vehicle was parked on the street in front of Mrs. [redacted] house. The vehicle was locked and unattended until approximately 11:15 p.m. that night when a neighbor began knocking on her door yelling that her car was on fire. Mrs. [redacted] contacted 9-1-1 and the fire department responded.

FIRE SCENE EXAMINATION:

I began my examination by walking around the exterior of the vehicle in a clockwise manner. This vehicle is a 2004 Kia Forte, four door sedan. Examination of the exterior of the vehicle revealed severe fire damage to the front end engine compartments. Fire intensity and movement patterns indicate the fire originated within the engine compartment and communicated outward through the front grill opening and front fender wheel wells. Examination of the vehicle's tires revealed the front tires to be fire damaged and deflated. The rear tires were observed undamaged and intact. The front windshield of the vehicle was observed fractured due to flame impingement from the engine compartment area of origin. Examination of the remaining exterior panels of the vehicle revealed no further fire damage. Examination of the interior passenger department revealed fire damage due to communication through the windshield opening and an opening in the engine compartment bulkhead which allowed the fire to communicate into the passenger compartment behind the dashboard.

Examination of the interior passenger compartment revealed no fire damage to the top of the dashboard due to communication from the engine compartment through the openings in the bulkhead. No fire damage was observed within the passenger compartment consistent with an area of origin. Examination of the transmission shift lever revealed the vehicle was in the park position and the ignition switch was in the off position.

Opening the engine compartment's hood, I examined the vehicle's engine compartment. Severe fire damage was observed to the underside of the hood with the heaviest damage

Insured [redacted]
Claim #:
Claim #:

along the left corner area with movement toward the right passenger side. Examination of the engine compartment revealed severe fire damage throughout the entire compartment with the most severe fire damage observed along the top, left side, of the engine. Severe fire damage was observed between the engine and the left front fender with movement and intensity patterns observed communicating upward from this area. Examination of the vehicle's battery, located along the left interior front fender, revealed minimal fire damage due to flame impingement from the area of origin. The battery was observed fire damaged along the right side that faced the engine. The right side of the battery was observed collapsed toward the left side of the engine's area of origin. Examination of the fuse relay panel, also located along the left front fender, revealed minimal fire damage due to communication from the area of origin. Examination of the electrical battery cables revealed the conductors to be minimally fire damaged and intact. Examination of the vehicle's interior and exterior revealed minimal fire damage due to flame impingement. Examination of the right, passenger side, of the engine revealed fire damage consistent with the fire communicating to this area from the left side of the engine's area of origin. Closer examination of the top left side of the engine's area of origin revealed several electrical conductors lying along the top left side of the engine. Electrical conductors were observed lying along the left side of the engine with termination connections disconnected from the electrical component they were connected to. These electrical conductors were placed inside an evidence bag to maintain integrity for future examination. Several other electrical conductors were observed along the front of the engine. These additional electrical conductors were placed in an evidence bag for preservation for future examination. The entire front end of the vehicle, including the headlight housings, radiator, and cooling system shroud fans were observed missing from the vehicle. Based upon the burn pattern analysis, the fire originated within the front engine compartment, along the left side of the engine, in the area of the electrical conductors lying on the left side of the engine. Further examination of the electrical conductors located within the area of origin will be completed at a later time.

[redacted]

[redacted]

Insured: [redacted]
Case #:
Claim #:

CONCLUSION:

Based upon my thorough and scientific examination of the fire scene, including careful analysis of the fire patterns and information provided to me by the insured, it is my conclusion that the fire originated along the left side of the engine within the front engine compartment. The cause of the fire was due to a failure of an electrical component or conductor within the area of origin. Following the elements of fire cause classification in NFPA 921, the cause of the fire will be classified as "Accidental."

These findings and conclusions are based on and within a reasonable degree of accepted fire science and investigation certainty. This report was generated considering information available at the time of its completion. The knowledge, skill, experience and training of the investigator(s) associated with this investigation were used in the rendering of the findings and conclusions.

Respectfully Submitted,

[redacted]

John Ortlund, CFI, CFEI

Reviewed By,

[redacted]

John Stanko, CFI, CFEI

[redacted]

[redacted]

[redacted]

[redacted]

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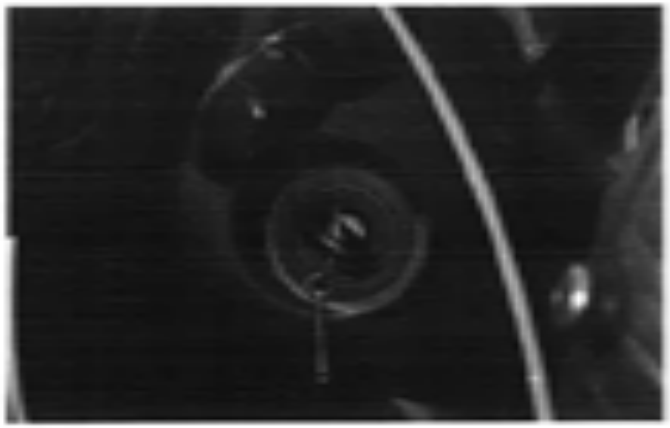

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[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

Close-up view showing the electrical conduction terminations along the left side of the engine-mount bulkhead.

[redacted]

[redacted]

14 KIA [redacted] Original Title

usbank.

PAID LOAN CONFIRMATION

09/22/2015

STATE FARM INSURANCE
COPART
110 E PALATINE RD ,
WHEELING IL 60090

866-959-9999

Account Number: XXXXX[redacted]
Customer Name: [redacted]

Dear COPART :

The lien/security interest originally pledged as collateral is:
KNAFK4A68E[redacted] 2014 KIA FORTE .

Please take the enclosed title or lien release with your original title to your local licensing agency to have U.S. Bank's lien removed. OH, IA, KY titles/termination statements were sent directly to county for processing.

Will liens have been released electronically to your local DMV. Please take the original title in your possession to your local DMV to obtain a lien free paper title.

At U.S. Bank, customer service is our priority, which we proudly back with our exclusive Five Star Service Guarantee. It means every U.S.bank employee is committed to providing superior customer service. It's a promise we guarantee.

If you have questions, please call U.S. Bank 24-Hour Banking and Financial Sales at the numbers listed below. A customer service representative is available seven days a week to assist you.

U.S. Bank 24-Hour Banking and Financial Sales

Detroit area	313-185-8585	Milwaukee area	414-765-6636
Cincinnati area	513-632-4141	Portland area	503-USBANKS (872-2657)
St. Louis area	314-425-3000	Minneapolis/ St. Paul area	612-USBANKS (872-2657)
TDD access	800-685-5065	All other areas	800-USBANKS (872-2657)

Sincerely,
Paid Loan Processing

[redacted]

14 KIA FORTE LX BLACK [redacted]

CERTIFICATE OF TITLE OF A VEHI [redacted]

VEHICLE IDENTIFICATION NO	YEAR	MAKE	MODEL		
KNAFK4A88E[redacted]	2014	KIA	FORTE LX	SEDAN	141546973[redacted]

DATE ISSUED	ODOMETER	COM	MOBILE HOME SQ. FT.	PURCHASED	TYPE TITLE
06/03/14	[redacted]			05/02/14 NEW	ORIGINAL

MAILING ADDRESS

US BANK NA
PO BOX 3427
OSHKOSH WI 54903-3427

LIEN(S)

ACTUAL MILEAGE

OWNER(S) NAME AND ADDRESS

[redacted]

HARVEY IL [redacted]

[redacted]

FIRST LIENHOLDER NAME AND ADDRESS

US BANK NA
PO BOX 3427
OSHKOSH WI 54903-3427

SECOND LIENHOLDER NAME AND ADDRESS

RELEASE OF LIEN

The lienholder in the notice described in the Certificate of Title hereby state that the lien is satisfied and discharged.

U.S. Bank, N.A. By [redacted] Date 9/5/15

By [redacted] Date

NEW LIEN ASSIGNMENT: The lienholder below hereby assigns its lien as described on the reverse side of this

Secured Party Address

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

ASSIGNMENT OF TITLE

The undersigned hereby certifies that the vehicle described on this title has been transferred to the following person, firm and address:

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING-ODOMETER DISCREPANCY.

NO DECIMALS

ODOMETER READING

Signature(s) of Seller(s)

Printed Name(s) of Seller(s) DATE OF SALE

I am aware of the above odometer certification made by seller.

Signature(s) of Buyer(s) Printed Name

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named hereon is the owner of the vehicle described hereon, which is subject to the above noted liens and encumbrances, if any.
IN WITNESS WHEREOF, I HAVE APPENDED MY SIGNATURE AND THE GREAT SEAL OF THE STATE OF ILLINOIS AT SPRINGFIELD

CONTROL NO. [redacted]

[redacted]

JESSE WHITE, Secretary of State

DO NOT ACCEPT TITLE SHOWING ANY ERASURES, ALTERATIONS OR MUTILATIONS [redacted]

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

FIRST REASSIGNMENT DEALER ONLY

Name of Purchaser | Street | City | State | Zip

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

NOT ELIGIBLE

1. The mileage stated is in excess of its mechanical limits.
2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale | Dealer's Name | Dealer No.

Agent's Signature | Printed Name (same as signature)

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent | Printed Name (same as signature)

SECOND REASSIGNMENT DEALER ONLY

Name of Purchaser | Street | City | State | Zip

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

NOT ELIGIBLE

1. The mileage stated is in excess of its mechanical limits.
2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale | Dealer's Name | Dealer No.

Agent's Signature | Printed Name (same as signature)

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent | Printed Name (same as signature)

THIRD REASSIGNMENT DEALER ONLY

Name of Purchaser | Street | City | State | Zip

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

NOT ELIGIBLE

1. The mileage stated is in excess of its mechanical limits.
2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale | Dealer's Name | Dealer No.

Agent's Signature | Printed Name (same as signature)

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent | Printed Name (same as signature)

FOURTH REASSIGNMENT DEALER ONLY

Name of Purchaser | Street | City | State | Zip

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

NOT ELIGIBLE

1. The mileage stated is in excess of its mechanical limits.
2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale | Dealer's Name | Dealer No.

Agent's Signature | Printed Name (same as signature)

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent | Printed Name (same as signature)

LAST REASSIGNMENT DEALER ONLY

Name of Purchaser | Street | City | State | Zip

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

NOT ELIGIBLE

1. The mileage stated is in excess of its mechanical limits.
2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale | Dealer's Name | Dealer No.

Agent's Signature | Printed Name (same as signature)

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent | Printed Name (same as signature)

14 KIA FORTE LX BLACK

[redacted]

DO NOT ACCEPT WITH SWITCHING, ANY ERASURES, ALTERATIONS OR WRITINGS ANYWHERE

[redacted]

14 KIA FORTE LX BLACK

ILLINOIS SECURE POWER OF ATTO[redacted]

WARNING! This Form May Be Used Only When Title is Physically Held By Li[redacted] Original Title. Form Must Be Submitted To The State By The Person Exercising Power(s) Of Attorney. Failure To Do So May Result In Fines And/Or Imprisonment.

VEHICLE DESCRIPTION

2014 (Year) Kia (Make) FORTE (Model) 4D Sed (Body Type) KNAFK4A69E[redacted] (Vehicle Identification Number)

PART A. Power of Attorney to Disclose Mileage

Federal and State law require that you state the mileage upon transfer of ownership.
Failure to complete or providing a false statement may result in fines and/or imprisonment.

I [redacted] (transferor's name, Print), appoint Capart (transferee's/dealership name, Print) as my attorney-in-fact, to sign all papers and documents required to secure Illinois Title and to disclose the mileage on the title for the vehicle described above, exactly as stated in my following disclosure.

I state that the odometer now reads 7800 (no tenths) miles and, to the best of my knowledge, that it reflects the actual mileage unless one of the following statements is checked.

[ ] (1) The mileage stated is in excess of its mechanical limits.

[ ] (2) The odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY. [redacted]

[redacted] (Transferee's Signature)

[redacted] (Transferee's Printed Name)

[redacted] (Transferee's Street Address)

Harvey, IL [redacted] (City, State, Zip Code)

4/24/15 (Date of Statement)

PART B. Power of Attorney to Review Title Documents and Acknowledge Disclosure
(Part B is invalid unless Part A has been completed)

I _____ (transferee's name, Print), appoint _____ (transferor's name, Print) as my attorney-in-fact, to sign all papers and documents required to secure Illinois Title and to sign the mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed below.

_____ (Transferee's Signature) _____ (Transferee's Printed Name)

_____ (Transferee's Name, Street Address, City, State, Zip Code)

Federal and State law require that you state the mileage upon transfer of ownership.
Failure to complete or providing a false statement may result in fines and/or imprisonment.

_____ (transferor's/dealership name, Print), state that the odometer now reads _____ (no tenths) miles and, to the best of my knowledge, that it reflects the actual mileage unless one of the following statements is checked.

[ ] (1) The mileage stated is in excess of its mechanical limits.

[ ] (2) The odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY.

_____ (Transferor's Signature) _____ (Transferor's Printed Name)

_____ (Transferor's Street Address) _____ (City, State, Zip Code)

_____ (Date of Statement)

PART C. Certification (To Be Completed When Both Parts A and B Have Been Used)

I _____ (person exercising above powers of attorney, Print), hereby certify that the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney. Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State law.

_____ (Signature) _____ (Printed Name)

_____ (Street Address) _____ (City, State, Zip Code)

_____ (Date of Statement)

Auditor Test [ ]

[redacted]

14 KIA FORTE LX BLACK

[redacted]

CERTIFICATE OF TITLE OF A VEHI

VEHICLE IDENTIFICATION NO.	YEAR	MAKE	MODEL	
KNAFX4A83E[redacted]	2014	KIA	FORTE LX	SEDAN

DATE ISSUED	ODOMETER	CDM	MOBILE HOME SQ. FT.	PURCHASED	TYPE TITLE
06/03/14	[redacted]			05/03/14 NEW	ORIGINAL

LIENHOLD

MAILING ADDRESS

ACTUAL MILEAGE

US BANK NA
PO BOX 3427
OSHKOSH WI 54903-3427

[redacted]

OWNER NAME AND ADDRESS

[redacted]

HARVEY L [redacted]

FIRST LIENHOLDER NAME AND ADDRESS

US BANK NA
PO BOX 3427
OSHKOSH WI 54903-3427

SECOND LIENHOLDER NAME AND ADDRESS

JUNK

NAME OF VEH

U.S. Bank, N.A.

[redacted]

Date 9/5/15

State Farm Mutual Automobile Ins. Co.
2702 Tremont Drive #160
Bloomington, IL 61704

18,000

[redacted]

Date 10/1/15

Marcella D. Fortner, Agent

[redacted]

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named herein is the owner of the vehicle described hereon, which is subject to the above named lien and encumbrances, if any.
IN WITNESS WHEREOF, I HAVE AFFIXED MY SIGNATURE AND THE GREAT SEAL OF THE STATE OF ILLINOIS AT SPRINGFIELD

CONTROL NO.

[redacted]

[redacted]

JESSE WHITE, Secretary of State

DO NOT ACCEPT TITLE SHOWING ANY ERASURES, ALTERATIONS OR MUTILATIO[redacted]

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure or refusal to complete or providing a false statement may result in fines and/or imprisonment.

FIRST REASSIGNMENT DEALER ONLY

SECOND REASSIGNMENT DEALER ONLY

THIRD REASSIGNMENT DEALER ONLY

FOURTH REASSIGNMENT DEALER ONLY

LAST REASSIGNMENT DEALER ONLY

14 KIA FORTE LX BLACK

[redacted]

DO NOT ACCEPT TITLE SHOWING ANY ERASURES, ALTERATIONS OR MUTILATIONS.

14 KIA FORTE LX BLACK [redacted]

JUNKING CERTIFICATE OF A VEHICLE — JUNK ON[redacted]

VEHICLE IDENTIFICATION NO	YEAR	MAKE	MODEL	BODY STYLE	TITLE NO
KNAFK4A66E[redacted]	2014	KIA	FORTE LX	4 DOOR	[redacted]

DATE ISSUED	ODOMETER	CCM	MOBILE HOME SQ FT	PURCHASED	TYPE TITLE
10/05/15				10/02/15 USED	ORIGINAL

MAILING ADDRESS

LIENHOLDS

MILEAGE NOT REQUIRED

COPART STK 31251065
89 E SAUK TRL
SOUTH CHICAGO HEIGHTS IL 60411-55

OWNER(S) NAME AND ADDRESS
STATE FARM MUTUAL AUTO INS CO
2702 PAULAND GROVE RD
BLOOMINGTON IL 61709

[redacted]

JUNK ONLY

NON-REGISTERABLE

[redacted]

I Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named hereon has been duly recorded as the joint owner of the junk vehicle described above.
IN WITNESS WHEREOF, I HAVE HEREUNTO MY SIGNATURE AND THE GREAT SEAL OF THE STATE OF ILLINOIS AT SPRINGFIELD.

CONTROL NO. [redacted]

[redacted]

JESSE WHITE, Secretary of State

[redacted]

DO NOT ACCEPT IF THIS SHOWS ANY ERASURES, ALTERATIONS OR MUTILATION [redacted]

From: titledocuments@statefarm.com
Sent: Thursday, October 01, 2015 2:52 PM
To: TN - AUTO - Title Notification
Subject: FW: [redacted]

Auto-Forwarded by Rule

From: noreply@copart.com
Sent: Thursday, October 01, 2015 3:52:44 PM (UTC-07:00) Mountain Time (US & Canada)
To: titledocuments@statefarm.com
Subject: [redacted]

Lot#: [redacted]14 KIA FORTE LX BLACK
Claim#: [redacted]
Owner Name: [redacted]
Adjuster Name: CAROLYN RADFORD
State of Yard: ILLINOIS

We have received the transferable title on the above vehicle, and will be taking the necessary steps to process the title and sell the vehicle on your behalf.

Thank you for doing business with Copart.

[redacted]

J.D. POWER
McGRAW HILL FINANCIAL

mitchell

Vehicle Valuation Report

Prepared for: State Farm Insurance

Summary

Claim Information

Claim Number:	[redacted]
Policy Number:	[redacted]
Insured:	[redacted]
Address:	[redacted]
	HARVEY, IL [redacted]
Insured Home Phone:	[redacted]

Version #:	2
Coverage Type of Loss:	COMPREHENSIVE
Loss Date:	[redacted]2015
Reported Date:	08/24/2015
Valuation Report Date:	09/01/2015 10:31:38
Valuation Report ID:	[redacted]

Vehicle Information

Loss Vehicle:	2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD
VIN:	KNAFK4A66E3[redacted]
Mileage:	16,800 miles

Location:	IL 604286040
Exterior Color:	Aurora Black
License Plate:	[redacted] Illinois, Exp. 01/0001

Valuation Summary

Base Value:	**$13,376.73**
Loss Vehicle Adjustments	
Condition Adjustment:	$0.00
Prior Damage Adjustment:	$0.00
After Market Parts Adjustment:	$0.00
Refurbishment Adjustment:	$0.00
Market Value:	**$13,376.73**
Settlement Adjustments	
Deductible:	-$500.00
Settlement Value:	**$12,876.73**

Loss Vehicle Detail

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Standard Equipment

Exterior	
Auto Off Projector Beam Halogen Headlamps w/Delay-Off	Black grille w/chrome surround
Black Side Windows Trim	Body-colored door handles
Body-colored front bumper	Body-Colored Power Heated Side Mirrors w/Manual Folding
Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent	Clearcoat paint
Fixed Rear Window w/Defroster	Front Windshield -inc: Sun Visor Strip
Fully Galvanized Steel Panels	Light tinted glass
Spare Tire Tire Inflator	Tires: P195/65R15 -inc: low rolling resistance
Trunk Rear Cargo Access	Variable intermittent wipers
Wheels: 6.0J x 15" Steel w/Full Covers	

Interior	
2 12V DC Power Outlets	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
60-40 Folding Bench Front Facing Fold Forward Seatback Cloth Rear Seat	Air filtration
Analog Display	Cargo Area Concealed Storage
Cargo Features -inc: Spare Tire Tire Inflator	Cargo Space Lights
Carpet Floor Trim and Carpet Trunk Lid/Rear Cargo Door Trim	Cloth Front Seats w/Cloth Back Material
Day-night rearview mirror	Delayed Accessory Power
Driver / Passenger And Rear Door Bins	Driver And Passenger Visor Vanity Mirrors
Driver foot rest	Fade-to-off interior lighting
Front Bucket Seats -inc: 6-way adjustable driver's seat	Front center armrest
Front Cupholder	Full Carpet Floor Covering
Full cloth headliner	Full Floor Console w/Covered Storage and 2 12V DC Power Outlets
HVAC -inc: Underseat Ducts	Illuminated glove box
Interior Trim -inc: Chrome Interior Accents	Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints
Manual air conditioning	Manual tilt/telescoping steering column
Outside temp gauge	Power 1st Row Windows w/Driver 1-Touch Down
Power door locks	Power Fuel Flap Locking Type
Power Rear Windows	Radio w/Seek-Scan, Clock and Speed Compensated Volume Control
Radio: AM/FM/CD/MP3 Audio Unit -inc: SIRIUS satellite radio, USB/auxiliary input jacks, 4 speakers and Bluetooth wireless technology w/steering-wheel-mounted audio controls	Rear cupholder
Remote Entry w/Illuminated Entry	Remote Releases -inc: Mechanical Trunk/Hatch and Mechanical Fuel
Trip computer	Urethane Gear Shift Knob
Vinyl Door Trim Insert	Window Grid Antenna
Wireless Streaming	

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Mechanical	
13.2 Gal. Fuel Tank	3.055 Axle Ratio
4-Wheel Disc Brakes w/4-Wheel ABS, Front Vented Discs, Brake Assist and Hill Hold Control	68-Amp/Hr 600CCA Maintenance-Free Battery w/Run Down Protection
90 amp alternator	Electric Power-Assist Steering
Front Anti-Roll Bar	Front-wheel drive
Gas-pressurized shock absorbers	Single stainless steel exhaust
Strut Front Suspension w/Coil Springs	Torsion beam rear suspension w/coil springs

Safety	
ABS And Driveline Traction Control	Airbag Occupancy Sensor
Curtain 1st And 2nd Row Airbags	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Electronic stability control (ESC)
Low Tire Pressure Warning	Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Rear child safety locks	Side impact beams

Optional Equipment

CARPETED FLOOR MATS

*DIO/PIO= Dealer/Port Installed Option

Loss Vehicle Base Value

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Comparable Vehicle Information

Search Radius used for this valuation: **75 miles from loss vehicle zip/postal code.**

Typical Mileage for this vehicle: **17,000 miles**

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	15,215	60409	5 miles	$13,167.00 Sold Price	$13,028.32
2	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	16,586	60632	14 miles	$13,870.00 Sold Price	$13,960.30
3	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	14,010	60436	6 miles	$13,431.00 List Price	$12,609.86
4	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	16,410	60443	9 miles	$13,950.00 List Price	$13,119.55
5	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	13,027	60443	9 miles	$14,510.00 List Price	$13,347.73
6	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	16,166	60618	24 miles	$15,285.00 List Price	$13,624.13
7	2014 KIA FORTE LX 4D SDN 4 1.8N/ORIGINAL GAS A 2WD	19,995	60436	24 miles	$14,858.00 List Price	$14,066.25

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[redacted]

8	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	10,823	60435	24 miles	$15,477.00 List Price	$14,140.83
9	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	22,981	60435	24 miles	$13,999.00 List Price	$13,423.66
10	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	11,793	60714	30 miles	$13,992.00 List Price	$12,822.42
11	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,164	60053	31 miles	$14,304.00 List Price	$12,749.55
12	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,865	53142	66 miles	$14,599.00 List Price	$13,628.12
					Base Value:	**$13,376.73**

Loss Vehicle Adjustments

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Condition Adjustments

Condition Adjustment: $0.00 **Overall Condition: 4.19 Very Good** **Typical Vehicle Condition: 4.19**

Category	Condition	Condition $	Comments
Interior			
DASH/CONSOLE	Typical	$0.00	
HEADLINER	Typical	$0.00	
SEATS	Typical	$0.00	
DOORS/INTERIOR PANELS	Typical	$0.00	
CARPET	Typical	$0.00	
GLASS	Typical	$0.00	
Exterior			
TRIM	Typical	$0.00	
BODY	Typical	$0.00	
PAINT	Typical	$0.00	
VINYL/CONVERTIBLE TOP	Typical	$0.00	
Mechanical	Typical	$0.00	
Tire	Typical	$0.00	

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

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Comparable Vehicles

1	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: $13,157.00

VIN: KNAFK4A6XE5XXXXXX
Stock No:
Listing Date: 05/30/2015
ZIP/Postal Code: 60409
Distance from Loss Vehicle: 5 miles
Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	19,000	15,215	-$215.13
Equipment			
CARPETED FLOOR MATS	Yes	No	$86.45

Total Adjustments: -$128.68
Adjusted Price: $13,028.32

2	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: $13,870.00

VIN: KNAFX4A64E5XXXXXX
Stock No:
Listing Date: 05/26/2015
ZIP/Postal Code: 60632
Distance from Loss Vehicle: 14 miles
Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	19,000	18,986	-$0.84
Equipment			
CARPETED FLOOR MATS	Yes	No	$91.14

Total Adjustments: $90.30
Adjusted Price: $13,960.30

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3	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $13,431.00

VIN: KNAFX4A62E[redacted]

Stock No:

Listing Date: 08/31/2015

ZIP/Postal Code: 60438

Distance from Loss Vehicle: 6 miles

Source: DEALER WEB LISTING - VAST.COM
RIDGEWAY CHEVROLET
17730 TORRENCE AVENUE
LANSING IL 60438
708-474-6000

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$850.00
Mileage	19,000	16,510	-$53.81
Equipment			
CARPETED FLOOR MATS	Yes	No	$62.67

Total Adjustments: -$821.14

Adjusted Price: $12,609.86

4	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $13,950.00

VIN: KNAFK4A62E[redacted]

Stock No: [redacted]

Listing Date: 07/06/2015

ZIP/Postal Code: 60443

Distance from Loss Vehicle: 9 miles

Source: DEALER WEB LISTING - VAST.COM
HAWKINSON NISSAN KIA
5513 MILLER CIRCLE DRIVE
MATTESON IL 60443
708-720-8900

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$883.00
Mileage	19,000	18,410	-$33.31
Equipment			
CARPETED FLOOR MATS	Yes	No	$83.86

Total Adjustments: -$830.45

Adjusted Price: $13,119.55

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5	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AWD	List Price: $14,519.00

VIN: KNAFK4A60E[redacted]

Stock No: [redacted]

Listing Date: 06/26/2015

ZIP/Postal Code: 60443

Distance from Loss Vehicle: 9 miles

Source: DEALER WEB LISTING - VAST.COM
HAWKINSON NISSAN KIA
5513 MILLER CIRCLE DRIVE
MATTESON IL 60443
708-720-8900

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$916.00
Mileage	19,000	13,327	-$333.56
Equipment			
CARPETED FLOOR MATS	Yes	No	$89.31

Total Adjustments: -$1,162.27
Adjusted Price: $13,347.73

6	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AWD	List Price: $15,285.00

VIN: KNAFX4A63E[redacted]

Stock No: [redacted]

Listing Date: 06/23/2015

ZIP/Postal Code: 60618

Distance from Loss Vehicle: 34 miles

Source: DEALER WEB LISTING - AUTOTRADER.COM
ENTERPRISE CAR SALES CHICAGO
3848 N WESTERN AVE
CHICAGO IL 60618
773-463-6442

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$907.00
Mileage	19,000	18,166	-$51.09
Equipment			
POPULAR PACKAGE	No	Yes	-$736.36
CARPETED FLOOR MATS	Yes	No	$94.08

Total Adjustments: -$1,660.87
Adjusted Price: $13,624.13

Comparable Vehicle Package Details:
POPULAR PACKAGE

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7	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $14,888.00

VIN: KNAFX4A6XE[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2525 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-0371

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$940.00
Mileage	19,000	19,995	$59.81
Equipment			
CARPETED FLOOR MATS	Yes	No	$91.44

Total Adjustments: -$788.75

Adjusted Price: $14,099.25

8	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $15,477.00

VIN: KNAFX4A6XE[redacted]

Stock No: [redacted]

Listing Date: 06/22/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2525 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-0371

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$979.00
Mileage	19,000	15,823	-$452.44
Equipment			
CARPETED FLOOR MATS	Yes	No	$95.27

Total Adjustments: -$1,336.17

Adjusted Price: $14,140.83

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9	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $13,998.00

VIN: KNAFX4A68E[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2626 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-4371

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$895.00
Mileage	19,000	22,961	$235.50
Equipment			
CARPETED FLOOR MATS	Yes	No	$85.16

Total Adjustments: -$574.34
Adjusted Price: $13,423.66

10	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS AZWD	List Price: $13,992.00

VIN: KNAFX4A64E[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60714

Distance from Loss Vehicle: 39 miles

Source: DEALER WEB LISTING - VAST.COM
STAR NISSAN
5757 WEST TOUHY AVENUE
NILES IL 60714
847-647-1555

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$895.00
Mileage	19,000	11,790	-$372.71
Equipment			
CARPETED FLOOR MATS	Yes	No	$85.13

Total Adjustments: -$1,169.58
Adjusted Price: $12,822.42

11	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,304.00

VIN: KNAFX4A87E[redacted]

Stock No: [redacted]

Listing Date: 08/18/2015

ZIP/Postal Code: 60053

Distance from Loss Vehicle: 31 miles

Source: DEALER WEB LISTING - VAST.COM
AUTOMATCH CHICAGO
9040 N WAUKEGAN ROAD
MORTON GROVE IL 60053
888-423-8096

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$905.00
Mileage	19,000	18,164	-$48.39
Equipment			
POPULAR PACKAGE	No	Yes	-$689.10
CARPETED FLOOR MATS	Yes	No	$88.04

Total Adjustments: -$1,554.45
Adjusted Price: $12,749.55

Comparable Vehicle Package Details:
POPULAR PACKAGE

12	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,999.00

VIN: KNAFX4A83E[redacted]

Stock No: [redacted]

Listing Date: 08/27/2015

ZIP/Postal Code: 53142

Distance from Loss Vehicle: 66 miles

Source: DEALER WEB LISTING - VAST.COM
CARMAX KENOSHA TOYOTA
8200 120TH AVENUE
KENOSHA WI 53142
877-736-7857

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			$0.00
Mileage	19,000	13,985	-$316.00
Equipment			
POPULAR PACKAGE	No	Yes	-$750.81
CARPETED FLOOR MATS	Yes	No	$95.93

Total Adjustments: -$970.88
Adjusted Price: $13,628.12

Comparable Vehicle Package Details:
POPULAR PACKAGE

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2014 Kia Forte LX	4 Door Sedan 1.8L 4 Cyl Gas FWD	$17,500.00

Valuation Notes

DAMAGE ESTIMATE AMOUNTS0.00...OBVIOUS TOTAL LOSS, COMPLETE FRONT END BURN & PARTIAL INTERIOR BURN...UNABLE TO GET MILEAGE

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Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments:

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

[redacted]

Date: 9/1/2015 12:03 PM
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: (062119) Cook 9.00

State Farm Insurance Companies

For your insurance and financial needs, please contact a State Farm® agent or visit www.statefarm.com.

For any questions regarding this estimate please contact the indicated claims representative.

****
THIS IS NOT AN AUTHORIZATION TO REPAIR. OWNER PAYS TOTAL REPAIR COST.
****

Damage Assessed By: Jeffrey CHFH
Appraised For: B2 - Processor Team (888) 695-3365
Classification: Field

Supplements must be approved by State Farm®. Itemized supplement requests and any supporting documentation should be emailed to suppteam4@statefarm.com or faxed to 866-334-7468. A Supplement Request form may be found on b2b.statefarm.com.

Type of Loss: Comprehensive
Date of Loss: [redacted] 2015
Deductible: 500.00
Claim Number: [redacted]

Insured: [redacted]
Owner: [redacted]
Address: [redacted] HARVEY, IL [redacted]
Telephone: Home Phone: [redacted]

Mitchell Service: [redacted]

Description: 2014 Kia Forte LX
Body Style: 4D Sed
Drive Train: 1.8L Inj 4 Cyl 6A FWD
VIN: KNAFX4A88E5[redacted]
OEM/ALT: A
Search Code: METRO
Color: BLACK
Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, REAR WINDOW DEFOGGER
AIR CONDITIONING, TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
HEATED EXTERIOR MIRROR, FRONT SIDE AIRBAG WITH HEAD PROTECTION
ANTI-LOCK BRAKE SYS., TRACTION CONTROL, TIRE INFLATION/PRESSURE MONITOR
AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY, SATELLITE RADIO, CD PLAYER
POWER ADJUSTABLE EXTERIOR MIRROR, AUTOMATIC TRANSMISSION, TRIP COMPUTER
FIRST ROW BUCKET SEAT, CLOTH SEAT, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, MP3 PLAYER
ELECTRONIC STABILITY CONTROL, REAR BENCH SEAT, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	[redacted]	50Y *	ADD'L LABOR OP	Complete Front End Burn & Partial Interior Burn	Sublet		9.0*

ESTIMATE RECALL NUMBER: 09/01/2015 12:03:53 [redacted]
Mitchell Data Version: OEM: AUG_15_V9851
MAPP:AUG_15_V9829
Software Version: 7.1.180

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[redacted]

Date: 9/1/2015 12:03 PM
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: [redacted] Cook 9.00

* - Judgment Item

Remarks
...VIR COMPLETED....

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Labor Summary	0.0				0.00

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	0.00

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Insurance Deductible	500.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.00

I.	Total Labor:	0.00
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.00
IV.	Total Adjustments:	0.00
	Net Total:	0.00

Register online to check the status of your claim and stay connected with State Farm®. To register, go to www.statefarm.com and select Check the Status of a Claim. If you are already registered, thank you!

Point(s) of Impact
16 Non-Collision (F), 19 All Over (S)

Insurance Co: STATE FARM INSURANCE COMPANIES

Inspection Site: COPART 3125/1065 8/28
Address: 89 East Sauk Trail
Chicago Heights, IL 60411
(708) 755-0506
Inspection Date: 9/1/2015

Body Shop: HARVEY- 9.00% TAX

ESTIMATE RECALL NUMBER: 09/01/2015 12:03:53 [redacted]
Mitchell Data Version: DEM: AUG_15_V0831
MAPP AUG_15_V0829
Software Version: 7.1.183

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[redacted]

This is an estimate. Repair facilities must inspect the vehicle to determine if any repairs not listed are required, and to contact State Farm before making such repairs. Repairer also is responsible for conducting any necessary inspection and safety checks prior to and after completing repairs.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE.

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[redacted]

J.D. POWER
McGRAW HILL FINANCIAL

mitchell

Vehicle Valuation Report

Prepared for: State Farm Insurance

Summary

Claim Information

Claim Number:	[redacted]	Version #:	1
Policy Number:		Coverage Type of Loss:	COMPREHENSIVE
Insured:	[redacted]	Loss Date:	[redacted]2015
Address:	[redacted]	Reported Date:	06/24/2015
	HARVEY, IL [redacted]	Valuation Report Date:	06/01/2015 10:01:37
Insured Home Phone:	[redacted]	Valuation Report ID:	[redacted]

Vehicle Information

Loss Vehicle:	2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD	Location:	IL 604260040
		Exterior Color:	Aurora Black
VIN:	KNAFK4A6[redacted]	License Plate:	[redacted] Illinois, Exp. 01/0001
Mileage:	True Mileage Unknown		

Valuation Summary

Base Value:	**$13,404.87**
Loss Vehicle Adjustments	
Condition Adjustment:	-$28.48
Prior Damage Adjustment:	$0.00
After Market Parts Adjustment:	$0.00
Refurbishment Adjustment:	$0.00
Market Value:	**$13,376.39**
Settlement Adjustments	
Deductible:	-$500.00
Settlement Value:	**$12,876.39**

Loss Vehicle Detail

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Standard Equipment

Exterior	
Auto Off Projector Beam Halogen Headlamps w/Delay-Off	Black grille w/chrome surround
Black Side Windows Trim	Body-colored door handles
Body-colored front bumper	Body-Colored Power Heated Side Mirrors w/Manual Folding
Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent	Clearcoat paint
Fixed Rear Window w/Defroster	Front Windshield -inc: Sun Visor Strip
Fully Galvanized Steel Panels	Light tinted glass
Spare Tire Tire Inflator	Tires: P195/65R15 -inc: low rolling resistance
Trunk Rear Cargo Access	Variable intermittent wipers
Wheels: 6.0J x 15" Steel w/Full Covers	

Interior	
2 12V DC Power Outlets	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
60-40 Folding Bench Front Facing Fold Forward Seatback Cloth Rear Seat	Air filtration
Analog Display	Cargo Area Concealed Storage
Cargo Features -inc: Spare Tire Tire Inflator	Cargo Space Lights
Carpet Floor Trim and Carpet Trunk Lid/Rear Cargo Door Trim	Cloth Front Seats w/Cloth Back Material
Day-night rearview mirror	Delayed Accessory Power
Driver / Passenger And Rear Door Bins	Driver And Passenger Visor Vanity Mirrors
Driver foot rest	Fade-to-off interior lighting
Front Bucket Seats -inc: 6-way adjustable driver's seat	Front center armrest
Front Cupholder	Full Carpet Floor Covering
Full cloth headliner	Full Floor Console w/Covered Storage and 2 12V DC Power Outlets
HVAC -inc: Underseat Ducts	Illuminated glove box
Interior Trim -inc: Chrome Interior Accents	Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints
Manual air conditioning	Manual tilt/telescoping steering column
Outside temp gauge	Power 1st Row Windows w/Driver 1-Touch Down
Power door locks	Power Fuel Flap Locking Type
Power Rear Windows	Radio w/Seek-Scan, Clock and Speed Compensated Volume Control
Radio: AM/FM/CD/MP3 Audio Unit -inc: SIRIUS satellite radio, USB/auxiliary input jacks, 4 speakers and Bluetooth wireless technology w/steering wheel-mounted audio controls	Rear cupholder
Remote Entry w/Illuminated Entry	Remote Releases -inc: Mechanical Trunk/Hatch and Mechanical Fuel
Trip computer	Urethane Gear Shift Knob
Vinyl Door Trim Insert	Window Grid Antenna
Wireless Streaming	

Mechanical	
13.2 Gal. Fuel Tank	3.065 Axle Ratio
4-Wheel Disc Brakes w/4-Wheel ABS, Front Vented Discs, Brake Assist and Hill Hold Control	68-Amp/Hr 600CCA Maintenance-Free Battery w/Run Down Protection
90 amp alternator	Electric Power-Assist Steering
Front Anti-Roll Bar	Front-wheel drive
Gas-pressurized shock absorbers	Single stainless steel exhaust
Strut Front Suspension w/Coil Springs	Torsion beam rear suspension w/coil springs

Safety	
ABS And Driveline Traction Control	Airbag Occupancy Sensor
Curtain 1st And 2nd Row Airbags	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Electronic stability control (ESC)
Low Tire Pressure Warning	Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Rear child safety locks	Side impact beams

Loss Vehicle Base Value

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Comparable Vehicle Information

Search Radius used for this valuation: **75 miles from loss vehicle zip/postal code.**

Typical Mileage for this vehicle: **17,000 miles**

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	15,215	60409	5 miles	$13,187.00 Sold Price	$13,055.54
2	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	16,986	60632	14 miles	$13,870.00 Sold Price	$13,989.00
3	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,010	60438	6 miles	$13,431.00 List Price	$12,836.89
4	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,410	60443	9 miles	$13,950.00 List Price	$13,146.59
5	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,027	60443	9 miles	$14,510.00 List Price	$13,375.86
6	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,106	60618	24 miles	$15,285.00 List Price	$13,653.76
7	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	19,995	60435	24 miles	$14,895.00 List Price	$14,095.04
8	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	10,823	60435	24 miles	$15,477.00 List Price	$14,170.82

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[redacted]

9	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	22,981	60435	24 miles	$13,998.00 List Price	$13,450.79
10	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	11,790	60114	30 miles	$13,992.00 List Price	$12,849.54
11	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,164	60053	31 miles	$14,304.00 List Price	$12,777.28
12	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,985	53142	66 miles	$14,599.00 List Price	$13,658.32
					Base Value:	$13,494.87

Loss Vehicle Adjustments

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Condition Adjustments

Condition Adjustment: -$26.48 **Overall Condition: 4.05-Very Good** **Typical Vehicle Condition: 4.19**

Category	Condition	Condition $	Comments
Interior	4 Very Good	-$13.29	
Exterior	4 Very Good	-$13.29	
Mechanical	Typical	$0.00	
Tire	4 Very Good	-$1.90	

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Comparable Vehicles

1	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: $13,157.00

VIN: KNAFX4A64EXXXXXX

Stock No:

Listing Date: 05/26/2015

ZIP/Postal Code: 60409

Distance from Loss Vehicle: 5 miles

Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	17,000	15,215	-$101.46

Total Adjustments: -$101.46

Adjusted Price: $13,055.54

2	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: $13,870.00

VIN: KNAFX4A64EXXXXXX

Stock No:

Listing Date: 05/26/2015

ZIP/Postal Code: 60632

Distance from Loss Vehicle: 14 miles

Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES

Adjustments	Loss Vehicle	This Vehicle	Amount
Mileage	17,000	18,968	$119.00

Total Adjustments: $119.00

Adjusted Price: $13,989.00

3	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $13,431.00

VIN: KNAFX4A62E[redacted]

Stock No:

Listing Date: 06/31/2015

ZIP/Postal Code: 60438

Distance from Loss Vehicle: 6 miles

Source: DEALER WEB LISTING - VAST.COM
RIDGEWAY CHEVROLET
17730 TORRENCE AVENUE
LANSING IL 60438
708-474-0000

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$850.00
Mileage	17,000	18,010	$54.89

Total Adjustments: -$795.11
Adjusted Price: $12,635.89

4	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $13,950.00

VIN: KNAFK4A62E[redacted]

Stock No: [redacted]

Listing Date: 07/06/2015

ZIP/Postal Code: 60443

Distance from Loss Vehicle: 9 miles

Source: DEALER WEB LISTING - VAST.COM
HAWKINSON NISSAN KIA
5013 MILLER CIRCLE DRIVE
MATTESON IL 60443
708-720-0900

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$883.00
Mileage	17,000	16,413	$79.59

Total Adjustments: -$803.41
Adjusted Price: $13,146.59

5	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,516.00

VIN: KNAFK4A80E[redacted]

Stock No: [redacted]

Listing Date: 06/26/2015

ZIP/Postal Code: 60443

Distance from Loss Vehicle: 8 miles

Source: DEALER WEB LISTING - VAST.COM
HAWKINSON NISSAN KIA
5513 MILLER CIRCLE DRIVE
MATTESON IL 60443
708-720-8900

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$918.00
Mileage	17,000	13,027	-$216.14

Total Adjustments: -$1,134.14
Adjusted Price: $13,375.86

6	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $15,285.00

VIN: KNAFX4A63E[redacted]

Stock No: [redacted]

Listing Date: 06/22/2015

ZIP/Postal Code: 60618

Distance from Loss Vehicle: 36 miles

Source: DEALER WEB LISTING - AUTOTRADER.COM
ENTERPRISE CAR SALES CHICAGO
3840 N WESTERN AVE
CHICAGO IL 60618
773-463-0442

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$967.00
Mileage	17,000	18,166	$72.12
Equipment			
POPULAR PACKAGE	No	Yes	-$736.36

Total Adjustments: -$1,631.24
Adjusted Price: $13,653.76

Comparable Vehicle Package Details:
POPULAR PACKAGE

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[redacted]

7	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,855.00

VIN: KNAFX4A6XE[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2525 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-0371

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$940.00
Mileage	17,000	19,995	$180.04

Total Adjustments: -$759.96

Adjusted Price: $14,095.04

8	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $15,477.00

VIN: KNAFX4A6[redacted]

Stock No: [redacted]

Listing Date: 06/22/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2525 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-0371

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$979.00
Mileage	17,000	10,823	-$327.18

Total Adjustments: -$1,306.18

Adjusted Price: $14,170.82

9	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $13,998.00

VIN: KNAF[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60435

Distance from Loss Vehicle: 24 miles

Source: DEALER WEB LISTING - VAST.COM
BILL JACOBS SUBARU KIA
2525 WEST JEFFERSON STREET
JOLIET IL 60435
888-535-6071

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$885.00
Mileage	17,000	22,981	$338.79

Total Adjustments: -$547.21
Adjusted Price: $13,450.79

10	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $13,992.00

VIN: KNAF[redacted]

Stock No: [redacted]

Listing Date: 08/31/2015

ZIP/Postal Code: 60714

Distance from Loss Vehicle: 38 miles

Source: DEALER WEB LISTING - VAST.COM
STAR NISSAN
5757 WEST TOUHY AVENUE
NILES IL 60714
847-647-1555

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$885.00
Mileage	17,000	11,790	-$257.46

Total Adjustments: -$1,142.46
Adjusted Price: $12,849.54

11	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,304.00

VIN: KNAFX4A67E[redacted]

Stock No: [redacted]

Listing Date: 08/18/2015

ZIP/Postal Code: 60053

Distance from Loss Vehicle: 31 miles

Source: DEALER WEB LISTING - VAST.COM
AUTOMATCH CHICAGO
9040 N WAUKEGAN ROAD
MORTON GROVE IL 60053
888-423-0096

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$905.00
Mileage	17,000	18,164	$67.36
Equipment			
POPULAR PACKAGE	No	Yes	-$689.10

Total Adjustments: -$1,526.72
Adjusted Price: $12,777.28

Comparable Vehicle Package Details:
POPULAR PACKAGE

12	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: $14,999.00

VIN: KNAFX4A62E[redacted]

Stock No: [redacted]

Listing Date: 06/27/2015

ZIP/Postal Code: 53142

Distance from Loss Vehicle: 66 miles

Source: DEALER WEB LISTING - VAST.COM
CARMAX KENOSHA TOYOTA
6209 120TH AVENUE
KENOSHA WI 53142
877-736-7657

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			$0.00
Mileage	17,000	13,985	-$189.87
Equipment			
POPULAR PACKAGE	No	Yes	-$750.81

Total Adjustments: -$940.68
Adjusted Price: $13,658.32

Comparable Vehicle Package Details:
POPULAR PACKAGE

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2014 Kia Forte LX	4 Door Sedan 1.8L 4 Cyl Gas FWD	$17,500.00

Valuation Notes

DAMAGE ESTIMATE AMOUNT$0.00...OBVIOUS TOTAL LOSS, COMPLETE FRONT END BURN & PARTIAL INTERIOR BURN....UNABLE TO GET MILEAGE

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments:

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

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VEHICLE INSPECTION REPORT

Date: 09/01/2015
Time: 10:03:34

Claim Summary:

Claim Number:	[redacted]	Date of Loss:	08/23/2015
Claim Representative:		Date Reported:	[redacted]2015
Phone Number:		Cause of Loss:	COMPREHENSIVE
Fax Number:		Location Address:	COPART 31/251055 &28
Owner:			89 East Sauk Trail
Insured:			Chicago Heights IL 60411
		Phone Number:	

Vehicle Description

Vehicle Description:	2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD
License Plate Number:	[redacted]
Expiration Date:	01/0001
State:	IL
VIN:	KNAFK4A66E[redacted]
Drive Train:	1.8L 4 Cyl Gas Injected 6 Speed Auto Trans FWD
Exterior Color:	Aurora Black
Mileage:	True Mileage Unknown

Vehicle Inspection Report Section

Claim Unit:	
Loss Code:	
Vehicle Interior Color:	BLACK
Towing Amount:	$0.00
Storage Amount:	$0.00

Tire Wear

Right Front:	60%
Right Rear:	60%
Left Front:	10%
Left Rear:	10%
Spare:	0%
Tire Size:	P195-65R15
Tire Manufacturer:	FRTS AND REARS DIFF

Pre-Loss Condition

INTERIOR:

Seats	---- Above Avg
Carpets	---- Above Avg
Glass	---- Above Avg

Dash	---- Above Avg
Headliner	---- Above Avg

EXTERIOR:

Sheet Metal	---- Above Avg
Paint	---- Above Avg
Trim	---- Above Avg

MECHANICAL:

Engine	---- Avg
Transmission	---- Avg

Prior Damage:	N
Prior Damage Estimate Written:	N
Prior Damage Estimate:	$0.00
Overall Condition:	Above Avg
Inspected By:	Jeffrey Griffin

Equipment / Accessories

GENERAL
Steering Wheel - Audio Controls
Steering Wheel - Tilt
Seats - Cloth
Air Conditioning - Air Conditioning
Lights - Automatic
Seats - First Row Bucket Seat
Seats - Bench - Rear Bench Seat

POWER
Mirror - Heated Exterior Mirror
Doors - Locks, Power
Windows - Power

ELECTRONIC
Auxiliary Input (electrical)
Bluetooth Phone Connection
Audio - CD Player
Audio - AM/FM Stereo
Audio - Mp3 Player
Audio - Satellite Radio
Instrument Panel - Trip Computer

DRIVE TRAIN
Steering - Power
Suspension - Traction Control System

WHEEL/SUSPENSION
Brakes - Anti-Lock, 4 Wheel
Suspension - Stability Cntrl Suspension
Tire Pressure Monitoring System

SAFETY
Air Bag - Driver
Air Bag - Passenger
Air Bag - Front Side Air Bag
Air Bag - Front Side Airbag With Head Protection

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Air Bag - Second Row Side Airbag With Head Protection

Valuation Notes

DAMAGE ESTIMATE AMOUNT$0.00...OBVIOUS TOTAL LOSS,
COMPLETE FRONT END BURN & PARTIAL INTERIOR
BURN...UNABLE TO GET MILEAGE

Common After Market Parts

Other After Market Parts

[redacted]

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RBZ0003H

State Farm Mutual Automobile Insurance Company

Auto Payments

Route To: Ryan Porno

BASIC CLAIM INFORMATION

Claim Number: [redacted]
Date of Loss: [redacted]2015
Policy Number: [redacted]
Named Insured: [redacted]

PAYMENTS

C denotes consolidated payment
E denotes EFT payment
P previously converted payment from CAT/CMR

Payment Number	Issued Date	Payee	Status	Amount	Auth ID
101106279K E	12-29-2015	FIRETECH, INC	Paid	$912.95	BOE3
101990379K E	10-23-2015	BRICKELL FINANCIAL SERVICES MOTOR CLUB INC. D/B/A ROAD AMERI	Paid	$395.00	ECSAPY
101891143J	09-02-2015	US BANK	Paid	$13,994.13	DYDU
101891180J	09-02-2015	[redacted]	Outstanding	$106.18	DYDU
		Grand Total:		$15,408.26	

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Contains CONFIDENTIAL information which may not be disclosed without express written authorization. [redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

HARVEY POLICE PROPERTY INCIDENT REPORT

JUVENILE ☐

1. INCIDENT: CAR FIRE
2. [redacted]
3. [redacted]
4. [redacted]
5. [redacted]
6. [redacted]
7. [redacted]
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CONSUMER AFFAIRS

NARRATIVE

In Summary: On [redacted] 2015 at about 2341 hrs, Reporting Officer (R/O) Lesparza #943 was dispatched to [redacted] in reference to a car fire. Upon arrival R/O observed a 2014 Kia Forte, black in color, with Illinois Registration [redacted] VIN KNAFK4A68E5[redacted] with the front end of the vehicle on fire. Several moments later the Harvey Fire Department arrived and extinguished the fire. R/O observed major damage to the front end and interior of the vehicle. R/O then spoke to the owner/victim [redacted] who advised that the vehicle was last driven in the ATM Alves on said date. R/O contacted Sgt Kirkwood who arrived on scene. R/O observed no foul play or arson. R/O had the vehicle towed by Brothers Towing.

BY REPORTING OFFICER: C.C. Lesparza | STAR NO: 943 | BY SUPERVISING OFFICER | STAR NO | COMPLETED: 15 | DATE TIME COMPLETED: 0021 hrs

BY APPROVING SUPERVISOR | STAR NO: R5 | SUPERVISING OFFICER | STAR NO | REVIEWED BY: [redacted]

CARFAX® Vehicle History Report™

An independent company established in 1986

Vehicle Information:
2014 KIA FORTE LX
VIN: KNAFK4A66E[redacted]
SEDAN 4 DR
1.8L I4 FI DOHC 16V
FRONT WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
949-468-4800

- No accident / damage reported to CARFAX
- CARFAX 1-Owner vehicle
- At least 1 open recall
- 2 Service records available
- 14 Last reported odometer reading
- Worth $140 more than retail book value

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 9/17/15 at 1:08:32 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Price Calculator™

Adjust the value of this 2014 Kia Forte LX based on the information available in this report

1) Retail Book Value		2) CARFAX Price Adjustment™		3) Adjusted Retail Value
$ 0	+	+ $140	=	Begin by entering the retail book value
Enter retail book value here		Above retail book value		

- Start by entering the retail book value from a pricing guide website.
- This vehicle is worth more than average, based on information in this report.
- Compare adjusted retail value to seller's asking price when making your decision.

CARFAX Ownership History

The number of owners is estimated

	Owner 1
Year purchased	2014
Type of owner	Personal
Estimated length of ownership	1 yr. 3 mo.
Owned in the following states/provinces	Illinois
Estimated miles driven per year	—
Last reported odometer reading	14

CARFAX 1 OWNER

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register | View Terms

CARFAX Additional History

Not all accidents / failures are reported to CARFAX

	Owner 1
Total Loss No total loss reported to CARFAX.	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported
Manufacturer Recall At least 1 open recall reported.	Recall Reported

CARFAX Detailed History

Owner 1

Date:	Mileage:	Source:	Comments:
11/29/2013		Ed Napleton Hyundai Kia Calumet City, IL 708-868-6500 napleton/verosaki/hyundai.com	Vehicle offered for sale
12/03/2013	13	River Oaks Honda Hyundai Calumet City, IL 708-868-0100 RiverOaksHonda.com	Pre-delivery inspection completed
05/20/2014	14	River Oaks Honda Hyundai Calumet City, IL 708-868-0100 RiverOaksHonda.com	Washed/detailed
05/22/2014		River Oaks Honda Hyundai Calumet City, IL 708-868-0100 RiverOaksHonda.com	Vehicle sold
05/22/2014		Illinois	Vehicle purchase reported

	Motor Vehicle Dept.	Titled or registered as personal vehicle
06/03/2014	Illinois Motor Vehicle Dept. Harvey, IL Title #[redacted]	Title issued or updated Registration issued or renewed First owner reported Loan or lien reported Vehicle color noted as Black
02/20/2015	Kia Motors America, Inc.	Manufacturer Safety Recall Campaign issued NHTSA# 15V-015 Recall # SC113B SC113B COOLING FAN RESISTOR (1.8L) Status: Remedy Available Click here to locate an authorized Kia dealer near you to obtain more information about this recall Learn more about this recall

Description: KIA IS RECALLING CERTAIN MODEL YEAR 2014 KIA FORTE VEHICLES WITH 1.8L AND 2.0L ENGINES PRODUCED FROM DECEMBER 5, 2012 THROUGH APRIL 7, 2014. THE COOLING FAN RESISTOR IN SOME VEHICLES IS DEFECTIVE. UNDER CERTAIN CIRCUMSTANCES, THE COOLING FAN RESISTOR CAN MELT.

IF THE COOLING FAN RESISTOR OVERHEATS AND MELTS, THERE IS AN INCREASED RISK OF A POTENTIAL FIRE.

Remedy: KIA WILL NOTIFY OWNERS TO BRING THEIR VEHICLES TO A KIA DEALER TO HAVE THE REPAIRS PERFORMED. VEHICLES PRODUCED FROM DECEMBER 5, 2012 THROUGH JANUARY 27, 2014 WILL HAVE THE COOLING FAN RESISTOR AND MULTI-FUSE UNIT REPLACED. VEHICLES PRODUCED FROM JANUARY 28, 2014 THROUGH APRIL 7, 2014 WILL HAVE THE MULTI-FUSE UNIT REPLACED. VEHICLES EQUIPPED WITH THE 1.8L ENGINE WILL FURTHER HAVE THE ENGINE CONTROL UNIT SOFTWARE UPDATED. THESE REPAIRS WILL BE AT NO COST TO THE CUSTOMER.

06/02/2015	Illinois Motor Vehicle Dept. Harvey, IL	Registration issued or renewed

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

CARFAX Price Adjustment™
Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall
Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent

changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,776,841; 7,596,512; 8,600,823; 8,595,079; 8,606,648; 7,505,838.
9/17/15 1:08:32 PM (EDT)

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

Attn: Andrew

From: Orlando Kia

Ro# [redacted]

[redacted]

Orlando KIA

3407 WEST COLONIAL DRIVE
TELEPHONE (407) 532-2217
ORLANDO, FLORIDA 32808

GUARANTEED SATISFACTION!

SERVICE HOURS	
Mon - Fri	7:30 am - 7:00 pm
Sat	7:30 am - 2:00 pm
Sun	Closed

P & A CODE:
04822-7

STATE OF FLORIDA
REGISTRATION # MV-9001

I acknowledge receipt of the parts and labor operations as listed below. Warranty Information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.939 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

ADVI 249 TONY T HOVER	Tag [redacted]	Licensa WRD	VIN#2HKRW2H82E6[redacted]	Page 1	Invoice [redacted]

Estimate	Owner/Owner Information
[redacted]	[redacted]
ORLANDO, FL [redacted]	ORLANDO, FL [redacted]
Email:	Email:
Work: [redacted] Home: [redacted]	Work: [redacted] Home: [redacted]
For Office Use	**Vehicle Information**
Odometer In: 78025 Out: 78300 Stall: KIA C C Quote	13 KIA FORTE EX 4DR SDN
	Plate: [redacted]
Begin: 07/08/16 Done: 08/08/16 Invoiced: 08/24/16 17:23 MF	Description: 12/27/12 Deal: 12/05/16
*** R.O. not Complete ***	

Concern 1: Diagnosis: Type: C	CUSTOMER CLAIMS KIA 360 MULTI POINT INSPECTION COMPLETED. PLEASE REFER TO INSPECTION FORM Tech AWD CASE, CLIENT L	Operation / Tech / Amount: KIA AWD	TOTAL CHARGE FOR CONCERN 0.00
Concern 2: Correction: Parts: Type: C	ENGINE GAS CAUGHT ON FIRE. CUSTOMER EXTINGUISHED FLAMES. WHEN VEHICLE WAS BEING TOWED FLAMES CAUGHT ON AGAIN. PUT OUT. VEHICLE TOWED IN. REPLACED MANIFOLD, FUEL WIRING ASSY. KNOCK SENSOR AND MULTIFUNC.	Operation / Tech / Amount: CONSIGMENT AWD 460.00; AWD 89.50	
	Part Number / PDM / Note / Description / Qty / List / Net / Amount		
	KIA 28310 2C200 — MANIFOLD ASSY-ENGINE — 1 — 487.05 — 487.05 — 487.05		
	KIA 28350 3C000 — AWD — HOSE-VACUUM 4GBD — 1		
	KIA 28420 2G000 — AWD — HOSE-FUEL FUEL-GBD — 1		
	GMC 92850 1M819 — WIRING ASSY-BATTERY — 1 — 220.92 — 220.92 — 220.92		
	Tech AWD CASE, CLIENT L	Subtotal	
		PARTS	707.97
		LAB-MECHANICAL	549.95
		TOTAL CHARGE FOR CONCERN	1257.92
Concern 3: Diagnosis: Correction: Parts	STARTER STARTER.	Operation / Tech / Amount: STARTER AWD 115.00	
	Part Number / PDM / Note / Description / Qty / List / Net / Amount		
	KIA 36100 2G200RW — REMAN STARTER — 1 — 242.00 — 242.00 — 242.00		

CUSTOMER SIGNATURE X

Orlando KIA

3407 WEST COLONIAL DRIVE
TELEPHONE (407) 532-2217
ORLANDO, FLORIDA 32808

GUARANTEED SATISFACTION!

SERVICE HOURS	
Mon - Fri	7:30 a/m - 7:00 p/m
Sat	7:30 a/m - 2:00 p/m
Sun	Closed

F & A CODE:
04829-7

STATE OF FLORIDA
REGISTRATION # MV-50061

I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

Adv: 169 TONE V MCCUSK | Tag [redacted] | License [redacted] | VIN/FLA/ID DS [redacted] | Page 2 (Last) | Invoice [redacted]

Invoice No [redacted] | Name/Owner [redacted]

Invoiced: 08/24/15 17:23:39 PM | 13 KIA FORTE EX 4DR SDN

Parts	Part Number	POS	Note	Description	Qty	List	Sell	
	KIA 36100 2G000U		CORE	CORE CHG *	1	75.00	75.00	75.00
	Tech AND CAGL CLIMT L							

Subtotal

PARTS	317.00
LAB-MECHANICAL	115.00
TOTAL CHARGE FOR CONCERN	432.00

Type: C

Concern +53 KNOCK SENSOR AND MULTIFUSE.
Cause KNOCK SENSOR FAILURE BURNT
Correction KNOCK SENSOR REPLACEMENT AND MULTI-FUSE.

Parts	Part Number	POS	Note	Description	Qty	List	Sell	
	KIA 39210 2GL00		ORD	*SENSOR ASSY-KNOCK	1			
	KIA 18789 51001			MULTI FUSE	1	60.49	60.49	60.49
	KIA 39210 2G410		NETR	*SENSOR ASSY-KNOCK	1	119.59	119.59	119.59
	Tech AND CAGL CLIMT L							

Subtotal

PARTS	180.08
LAB-MECHANICAL	115.00
TOTAL CHARGE FOR CONCERN	295.08

Type: C

Operation	Tech	Amount
DIAGNOSTIC	AND	115.00

Summary of Charges For Invoice [redacted]

PARTS	1295.05
SUPPLIES	32.00
LAB-MECHANICAL	779.95
SUB-TOTAL	2017.00
STATE TAX	131.11
TOTAL CHARGE	2148.11

Payment Distribution For Invoice [redacted]

TOTAL CHARGE	2148.11
BALANCE	**2148.11**

* This Part Has A Core Charge Until Used Part Is Returned

DAMAGE VEHICLE-WAITING ON 2ND CHECK

YOU MAY BE RECEIVING A SATISFACTION SURVEY FROM KIA MOTORS ABOUT YOUR VISIT TO ORLANDO KIA. WHAT IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE SEE A MANAGER IMMEDIATELY OR CALL (407) 532-2217. THANK YOU.

CUSTOMER SIGNATURE X

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

[redacted]

[redacted]

[redacted]

[redacted]

CARFAX Vehicle History Report

An independent company established in 1986

Vehicle Information:
2014 KIA FORTE LX
VIN: KNAF X4A84E[redacted]
SEDAN 4 DR
1.8L 4 CYL DOHC 16V
GASOLINE
FRONT WHEEL DRIVE

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
949-468-4900

- No accident / damage reported to CARFAX
- 2 Previous owners
- At least 1 open recall
- 4 Service history records
- Types of owners: Rental, Personal
- 58,315 Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 11/02/16 at 1:36:59 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History

The number of owners is estimated

	Owner 1	Owner 2
Year purchased	2013	2015
Type of owner	Rental	Personal
Estimated length of ownership	1 yr 7 mo	1 yr 6 mo
Owned in the following states/provinces	California	Texas
Estimated miles driven per year	28,249/yr	—
Last reported odometer reading	45,999	58,315

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register | View Terms

CARFAX Additional History

Not all accidents / damage are reported to CARFAX

	Owner 1	Owner 2
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported
Structural Damage	No Issues Reported	No Issues Reported

No structural damage reported to CARFAX.	✓	✓
Airbag Deployment No airbag deployment reported to CARFAX.	✓ No Issues Reported	✓ No Issues Reported
Odometer Check No indication of an odometer rollback.	✓ No Issues Indicated	✓ No Issues Indicated
Accidents / Damage No accidents or damage reported to CARFAX.	✓ No Issues Reported	✓ No Issues Reported
Manufacturer Recall At least 1 open recall reported.	**Recall Reported**	No New Recalls Reported

CARFAX Detailed History

Owner 1

Date:	Mileage:	Source:	Comments:
07/10/2013	10	California Motor Vehicle Dept Los Angeles, CA	Title issued or updated First owner reported Loan or lien reported Titled or registered as rental vehicle
11/15/2013		California Motor Vehicle Dept Los Angeles, CA	Registration updated when owner moved the vehicle to a new location
02/20/2015		Kia Motors America, Inc.	Manufacturer Safety Recall Campaign issued NHTSA #15V-075 Recall # SC1139 SC1139 COOLING FAN RESISTOR (1.8L) Status: Remedy Available Click here to locate an authorized Kia dealer near you to obtain more information about this recall. Learn more about this recall

Description: KIA IS RECALLING CERTAIN MODEL YEAR 2014 KIA FORTE VEHICLES WITH 1.8L AND 2.0L ENGINES PRODUCED FROM DECEMBER 5, 2012 THROUGH APRIL 7, 2014. THE COOLING FAN RESISTOR IN SOME VEHICLES IS DEFECTIVE. UNDER CERTAIN CIRCUMSTANCES, THE COOLING FAN RESISTOR CAN MELT.

IF THE COOLING FAN RESISTOR OVERHEATS AND MELTS, THERE IS AN INCREASED RISK OF A POTENTIAL FIRE.

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02/23/2015	45,900	Auto Auction Pacific Region	Vehicle sold at auction
02/25/2015		Casa Ford Lincoln Mercury	Vehicle offered for sale

Millions of used vehicles are bought and sold at auction every year.

		El Paso, TX 915-779-2272 casaford.com	
03/06/2015	45,912	Casa Ford Lincoln El Paso, TX 915-779-2272 casaford.com	Pre-delivery inspection completed Oil and filter changed Rear brakes replaced Safety inspection performed Emissions or safety inspection performed
03/27/2015	45,916	Casa Ford Lincoln El Paso, TX 915-779-2272 casaford.com	Vehicle sold
03/31/2015		Casa Ford Lincoln El Paso, TX 915-779-2272 casaford.com	Window tint installed
04/21/2015	45,919	Casa Nissan El Paso, TX 915-772-1488 casanissan.com	Maintenance inspection completed
04/22/2015		Casa Ford Lincoln El Paso, TX 915-779-2272 casaford.com	Mirror(s) checked Outside mirror replaced/repaired

Owner 2

Date:	Mileage:	Source:	Comments:
04/28/2015		Texas Motor Vehicle Dept El Paso, TX Title [redacted]	Title issued or updated New owner reported Loan or lien reported Vehicle color noted as White
03/29/2016	56,315	Texas Inspection Station El Paso, TX	Passed emissions inspection
04/01/2016		Texas Motor Vehicle Dept El Paso, TX Title [redacted]	Registration issued or renewed Loan or lien reported Passed safety inspection Vehicle color noted as White

Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall
Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

New Owner Reported
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental
Vehicle was registered by a rental agency.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
11/8/16 1:36:59 PM (EST)