

PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE



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93722

2

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[Home](#) > [What's My Car Worth](#) > [Category & Style](#) > [Options & Condition](#) > LX Sedan 4D

2015 Kia Forte

Style: LX Sedan 4D [Change Style](#)Mileage: [Change](#) [Edit Options](#) [Check Specs](#) [Print Report](#)

Your Blue Book® Value

[Trade In to a Dealer](#)[Get an Instant Cash Offer](#)[Sell to a Private Party](#)

Valid for ZIP code [redacted] through 09/28/2017

[Write a review on your 2015 Kia](#)

Value based on:

Fair

Good

Very Good

Excellent

Instant Cash Offer

Find Participating Dealers ready to buy your car - today!

[Get your offer](#)

Advertisement

New Cars You Might Like



2018 Hyundai Elantra

2016 Chevrolet Cruze
Limited

2016 Dodge Dart

Have you seen the **2017 model**? [Check it out](#)

Next Steps: Find a Car

Browse reviews, photos, specs and more.

[See what you should](#)

Old Vehicle for a New

[View Program Details](#)
on [Kia.com](#)

e MSRP \$16,490

Old Vehicle Value **Your Potential Net Cost:** \$9,798

Advertisement

More Shopping Tools

presented by



2017 Kia Forte

- [Learn More](#)
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Sellers Tools

Get an Instant Cash Offer

Local dealers are ready to buy your current car

See Local Prices

(20 Forte Listings Found)

Give Buyers Confidence

Show them a clean AutoCheck vehicle history report

Sell Your Current Car

Reach millions on KBB.com & Autotrader.com

Refinance Your Car

See if you can lower your monthly payment with rates from 2.59%* APR with AutoPay.

New Car Price Quote

3 Easy Steps!

Step 1: Select a vehicle

Step 2: Find a dealer

Step 3: Get free quotes

ZIP Code:

[Start](#)

Popular on KBB.com



10 Best SUVs Under \$25,000 (2016)



10 Coolest Cars Under \$18,000 (2016)

More Favorites

- [Class of 2017: New Cars Ready to Roll](#)
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- [Midsize Sedan Buyer's Guide](#)
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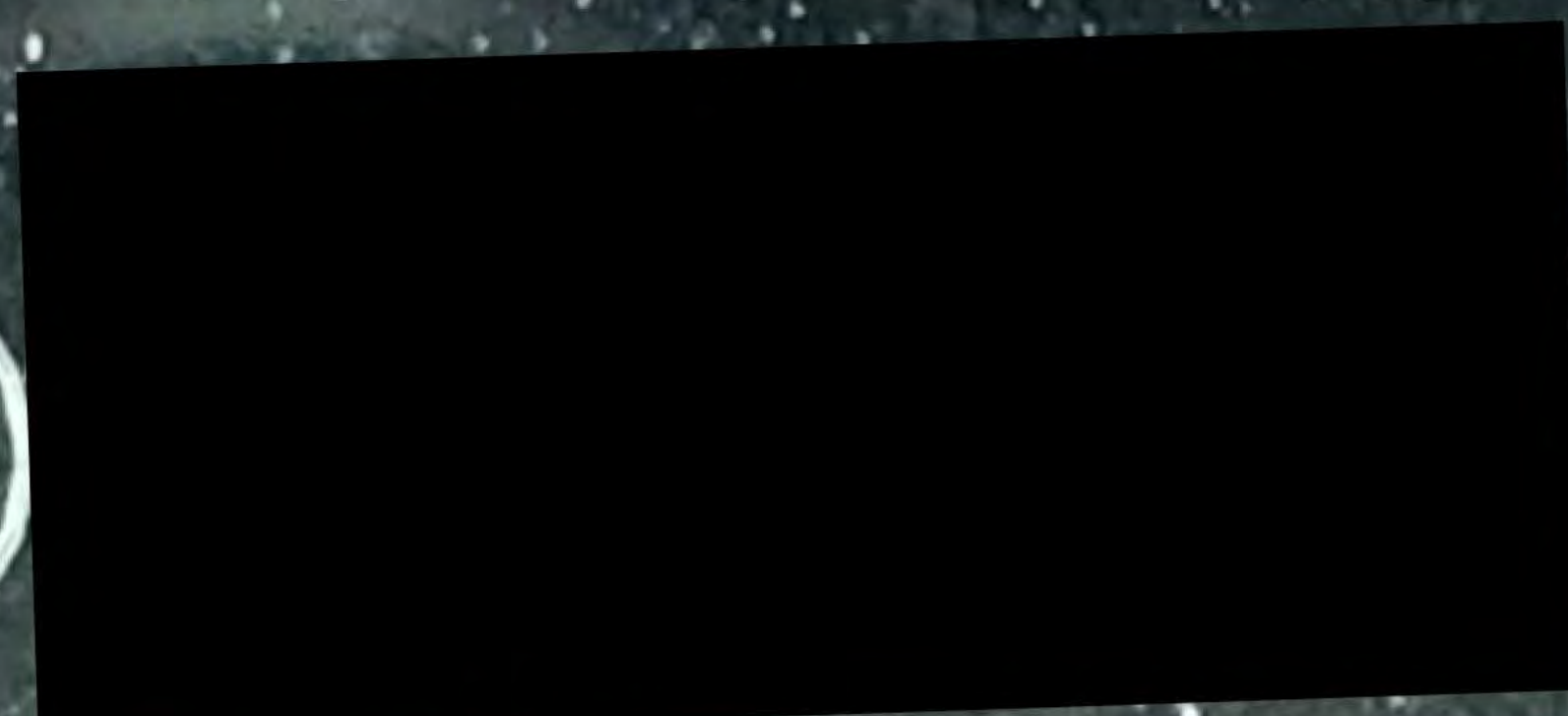
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KNAFX4A61F5





Ver YD 1.2

Y20

FR



Ver YD 1.2

20



DEWALT
20V MAX

DEWALT
20V MAX XR LITHIUM ION

SEE OWNER'S MANUAL

X00

COOLANT



PE19-004

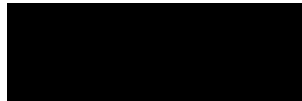
KIA

6/28/2019

DEFECT B

CA FILES

FORTE

























Fontana, CA

Fax:

www.valleykiaoffontana.com

SERVICE DEPARTMENT HOURS

7:00 a.m. to 6:00 p.m.

Monday - Friday

8:00 a.m. to 2:00 p.m. Saturday

R/O Open Date	R/O Number
11/10/17	
R/O Close Date	Status
11/29/17	Pre-Invoice
Mileage In	Mileage Out
190787	190788
Service Advisor / Tan #	
MATT RUSICH	

[REDACTED]		Work Phone		Vehicle Identification Number	
FONTANA, CA		Home Phone		KNAFK4A69E5	
Year		Make		Model	
2014		KIA		FORTE LX	
Body		Color		License Number	
SEDAN					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED]	
#1 - MPI: PERFORM KIA 360 INSPECTION. VALUE \$29.95 COMPLIMENTARY WITH ANY SERVICE. INSPECT AND SET TIRE PRESSURE AS PER CALIFORNIA AB32. LF _____ RF _____ LR _____ RR _____ Sub Total: .00	
#2 - Customer Reports: VEHICLE WAS TOWED IN. CUSTOMER STATES THERE WAS A FIRE IN THE ENGINE COMPARTMENT. INSPECT AND ADVISE [REDACTED] WAS ADVISED BY INSURANCE TO CONTACT THEM AT [REDACTED] [REDACTED] TO HAVE INSPECTOR DISPATCHED. Tech: DUSTIN BURTON (24) TECH INSPECTED VEHICLE AND FOUND NO COOLANT IN ENG INE OR IN RESERVOIR. NO OIL READING ON DIPSTICK. THERE IS AN OIL TRAIL FROM OIL FILTER TO THE REAR OF THE VEHICLE. ENGINE WILL NOT TURN OVER. STARTER IS HANGING BY OIL FILTER, APPEARS TO BE OIL FIRE FROM EXCESSIVE HEAT Sub Total: 115.00	115.00
#3 - RECALL: RECALL SC113D COOLING FAN RESISTOR (1.8L) Complete Recall # Tech: DUSTIN BURTON (24) COULD NOT PERFORM RECALL DUE TO VEHICLE BEING DAMA GE	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



Fontana, CA

Fax:

www.valleykiaoffontana.com

SERVICE DEPARTMENT HOURS

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Monday - Friday

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R/O Open Date	R/O Number
11/10/17	
R/O Close Date	Status
11/29/17	Pre-Invoice
Mileage In	Mileage Out
190787	190788
Service Advisor / Tag #	

MATT RUSICH/

Vehicle Identification Number

KNAFK4A69E5

Delivery Date

In-Service Date

FONTANA, CA			Work Phone		
			Home Phone		
Year	Make	Model	Body	Color	License Number
2014	KIA	FORTE LX	SEDAN		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#4 * Customer Reports: RENTAL Tech: TONY BRAVO (2) Work performed by : 9LBHTW Labor:: Work performed by : 9LBHTW Parts: CONSUMER AFFAIRS AUTHORIZED RENTAL ***** * NO RETURNS ON SPECIAL ORDER ITEMS AFTER 20 DAYS ALL * * RETURNS MUST BE IN ORIGINAL PACKING, BOX OR BAG * * ACCOMPANIED WITH ORIGINAL RECEIPT. A 20% RESTOCKING FEE * * WILL BE APPLIED, NO RETURNS UNDER \$10.00 * *****	Warranty Warranty Warranty
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."	
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.	
LABOR	115.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	115.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

WARRANTY REPAIR ORDER

FONTANA, CA

Work Phone

R/O Open Date

R/O Number

11/10/17

Home Phone

R/O Close Date

Cross Reference #

Body

Mileage In

Mileage Out

SEDAN

190787

190788

License Number

Service Advisor

MATT RUSICH

Year

Make

Model

2014

KIA

FORTE LX

Vehicle Identification Number

Color

Delivery Date

In-Service Date

KNAFK4A69E5

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Cell:

#4 * Customer Reports: RENTAL

Tech: 2/

0.00hrs @

Sublet: 126:PO:IV: ENTERPRISE Labor:

474.86

474.86

Sublet: 126:IV: ENTERPRISE RENT-A-CAR Parts:

CONSUMER AFFAIRS AUTHORISED RENTAL

Sub-Total Sublet: 474.86 474.86

ACCOUNT #

LABOR

.00

PARTS

.00

METHOD

SUBLET

474.86

474.86

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

.00

RECEIPT #

DEDUCTIBLE

.00

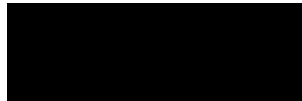
TOTAL DUE

474.86

474.86

PE19-004
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6/28/2019
DEFECT B
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2014 KIA FORTE LX

Stock#: [REDACTED]

VIN: KNAFX4A68E5 [REDACTED]



000-22124765 - 03/30/2019 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM

Auction not assigned

Who Can Bid:

Public
Dealer
Dismantler
Rebuilder
Scraper
Exporter
Other Licensed Business
Non-Auto Licensed Business

IAA Condition Details

Loss: **Fire**
Primary Damage: **Engine Burn**
Secondary Damage: **Interior Burn**
Odometer: **Odometer Burnt**
Start Code: **Cannot Test Start, Engine Damage**
Key: **Key(s) N/A**
Vehicle Wheels: **Alloy Wheels**
Airbags Checked: **Driver:**
Intact
Left:
None
Passenger:
Intact
Right:
None

Selling Branch: **Knoxville (TN)**
Vehicle Location: **At the branch**
Auction Date and Time: **Not Ready for Sale**
Lane/Item #: **Available two days before sale**
Seller: **Tennessee Farmers Insurance**
Actual Cash Value: **\$1 USD**
Estimated Repair Cost:
Title/Sale Doc: **Wait Title**

VIN Details

VIN (Status): **KNAFX4A68E5 [REDACTED] (OK)**
Vehicle: **Automobile**
Manufactured In: **US**
Body Style: **Sedan 4 Door**
Vehicle Class: **4-door Mid-Size Passenger Car**
Model: **FORTE**
Series: **LX**
Engine: **1.8L I4 FI DOHC 16V NF4**
Fuel Type: **Gasoline**
Cylinders: **4 Cylinders**
Restraint System: **Du Fmt/Sd/Hd Air Bgs/Rr Hd Ar Bgs/Act Belts**
Transmission: **Automatic Transmission**
Drive Line Type: **Front Wheel Drive**
Exterior/Interior: **Blue / Brown**
Entertainment: **Radio**

[More VIN Details](#)

Page Last Updated: Apr-3 12:34am (CDT)

THE AUCTION AND/OR VEHICLE THAT YOU HAVE SELECTED IS RUN BY AN AFFILIATED COMPANY, ADESA, INC. ("ADESA"). BY PARTICIPATING IN THIS AUCTION AND/OR BIDDING ON OR PURCHASING THIS VEHICLE, PLEASE



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NOT

ACTUAL

MILEAGE





MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION

02/14

GVWR

3880LB PAINT K3U

GAWR
FRONT

2161LB

GAWR
REAR

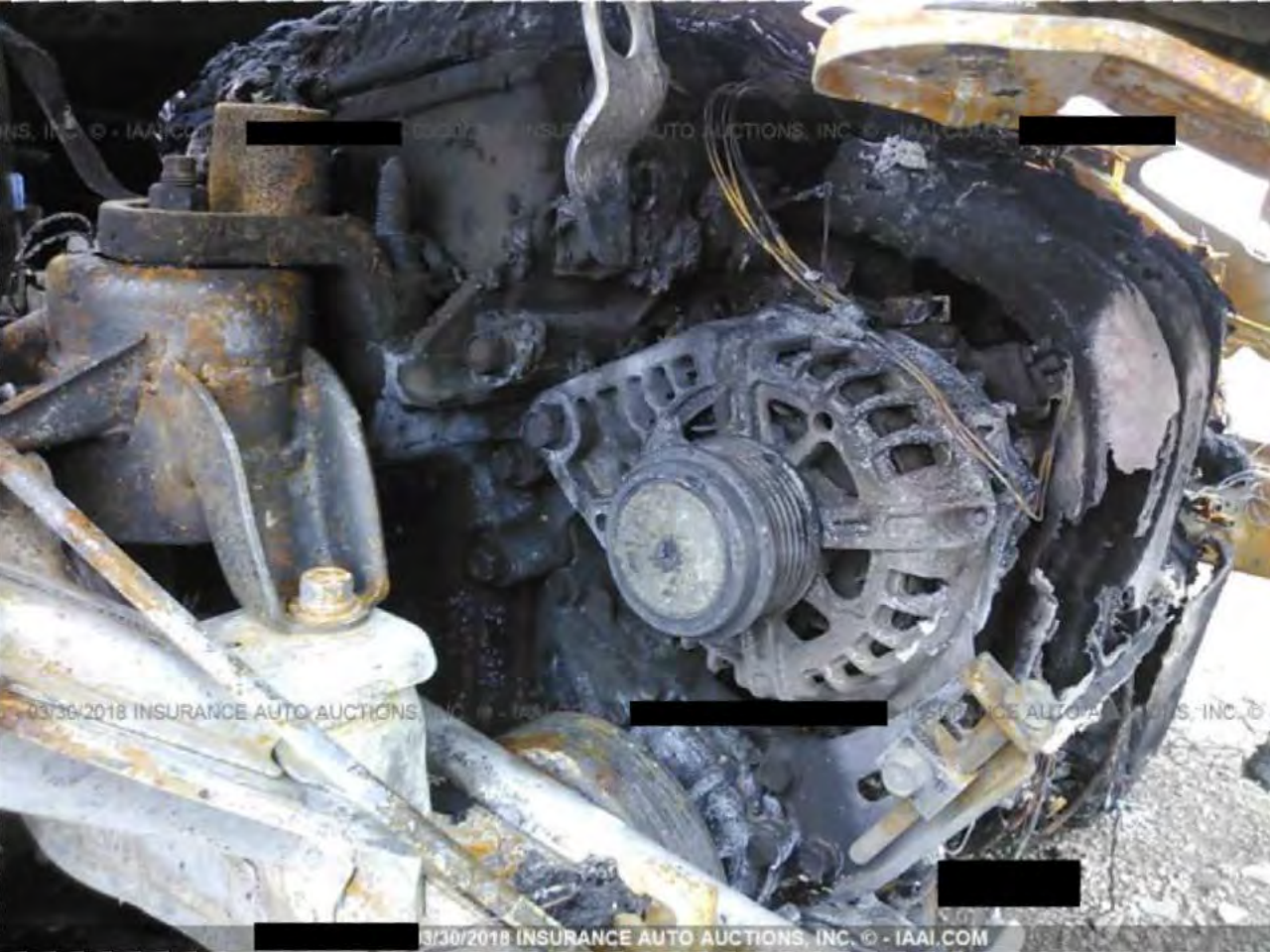
2006LB TRIM DFR

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N. KNAFX4A68E5

TYPE PASSENGER CAR

VE1



INS, INC. © - IAAI.COM

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Page 1 of 3	Knox County Sheriff's Office				CASE [REDACTED] 2009 - 000
Report Type	Primary Offense	Location Type	Date Reported	Time Reported	
0034	FIRE/VEHICLE	20 RESIDENCE/HOME	03/24/2018	04:41	
Other Offense		Other Offense		Other Offense	
Reporting Officer		District/Zone	Case Status		
[REDACTED] VAUGHN, TRAVIS		200 EAST			
Location of Occurrence		Can Suspect Be Identified	Offense Begin Date	Offense Begin Time	Offense End Date
[REDACTED]		Yes ☐ No ☐	03/24/2018	04:41	03/24/2018
Victim / Complainant		Sex	Race	Age	Date of Birth
[REDACTED]		F	W	029	
Address		Home Phone		Employer Name / Address	
[REDACTED]		[REDACTED]		[REDACTED]	
Complainant		Sex	Race	Age	Date of Birth
[REDACTED]					
Address		Employer Name / Address		Employer Phone	
[REDACTED]		[REDACTED]		[REDACTED]	

Narrative

On Saturday, March 24th, 2018 at approximately 04:41 hours I was dispatched to [REDACTED] in reference to a vehicle fire. Upon arrival I found a blue 2014 Kia Forte bearing Tennessee tag [REDACTED] in the driveway with fire damage to the engine and passenger compartments. I spoke with [REDACTED] (Victim/Owner) who stated she parked the vehicle in the driveway around 19:00 hours. Rural Metro Fire Department advised the fire started in the engine compartment and is not suspicious in nature. This occurred in Knox County, TN.

Body Cam: [REDACTED]

VEHICLE INFORMATION

Stolen ☐ Recovered ☐ Victimized ☐ Suspect ☐ Towed ☐ AIL ☐

Year	Make	Model	Style	Color	License Number	License Year	State
2014	KIA	FORTE	4D	BLU	[REDACTED]	2019	TN
VIN		Value		Towed By / Towed To			
KNAFX4A68E5[REDACTED]		\$					

Stolen ☐ Recovered ☐ Victimized ☐ Suspect ☐ Towed ☐ AIL ☐

Year	Make	Model	Style	Color	License Number	License Year	State
VIN		Value		Towed By / Towed To			

WITNESSES

Witness No. 1	Address	Sex	Race	Age	TX
Witness No. 2	Address	Sex	Race	Age	TX

WEATHER/ M.O.

Lighting	Weather	Manner of Entry
Point of Entry	Point of Exit	Tools used
Exit Direction	Entry Direction	

Prop/Veh Owner

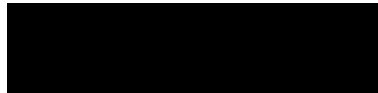
Name				Name											
Address				Address											
Home Phone		Date of Birth		Social Security Number		Home Phone		Date of Birth		Social Security Number					
Sex	Race	Age	Build	Sex	Race	Age	Build	Sex	Race	Age	Build				
Height	Weight	Hair	Eyes	Height	Weight	Hair	Eyes	Height	Weight	Hair	Eyes				
Place Employed / School				Place Employed / School				Place Employed / School				Place Employed / School			
Weapons				Weapons				Weapons				Weapons			
Suspect Arrested		Arrest #		Arrest Date		Arrest Time		Suspect Arrested		Arrest #		Arrest Date		Arrest Time	
Yes ☐ No ☐								Yes ☐ No ☐							
Arrest Location				Arrest Location				Arrest Location				Arrest Location			
Arrest Charges				Arrest Charges				Arrest Charges				Arrest Charges			
Injury Type				Injury Type				Injury Type				Injury Type			

Name				Name											
Address				Address											
Home Phone		Date of Birth		Social Security Number		Home Phone		Date of Birth		Social Security Number					
Sex	Race	Age	Build	Sex	Race	Age	Build	Sex	Race	Age	Build				
Height	Weight	Hair	Eyes	Height	Weight	Hair	Eyes	Height	Weight	Hair	Eyes				
Place Employed / School				Place Employed / School				Place Employed / School				Place Employed / School			
Weapons				Weapons				Weapons				Weapons			
Suspect Arrested		Arrest #		Arrest Date		Arrest Time		Suspect Arrested		Arrest #		Arrest Date		Arrest Time	
Yes ☐ No ☐								Yes ☐ No ☐							
Arrest Location				Arrest Location				Arrest Location				Arrest Location			
Arrest Charges				Arrest Charges				Arrest Charges				Arrest Charges			
Injury Type				Injury Type				Injury Type				Injury Type			

This Report Has Been Approved By: CAPLEY, CHADWICK

PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE





PE19-004

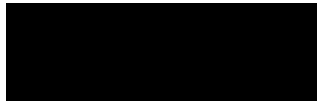
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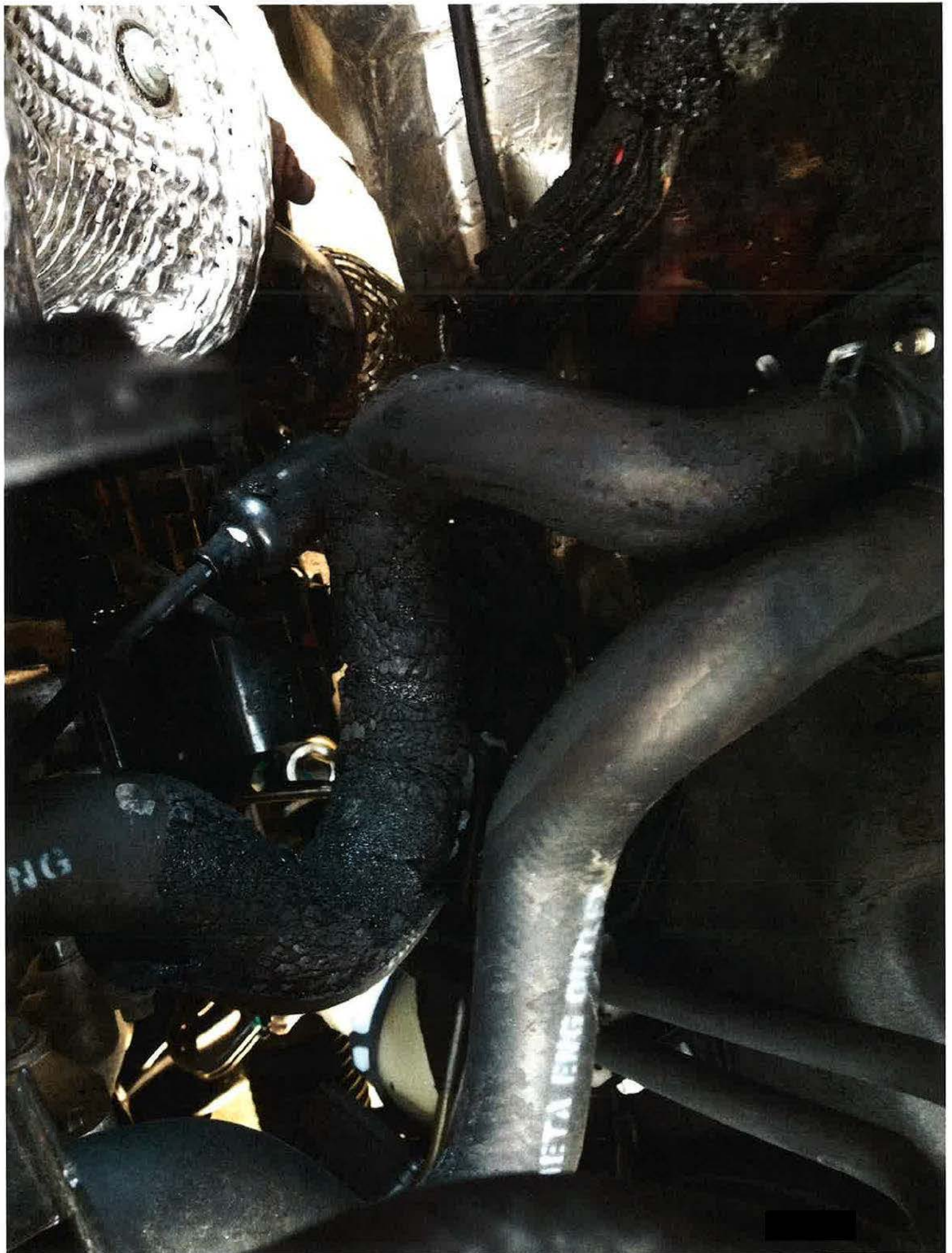
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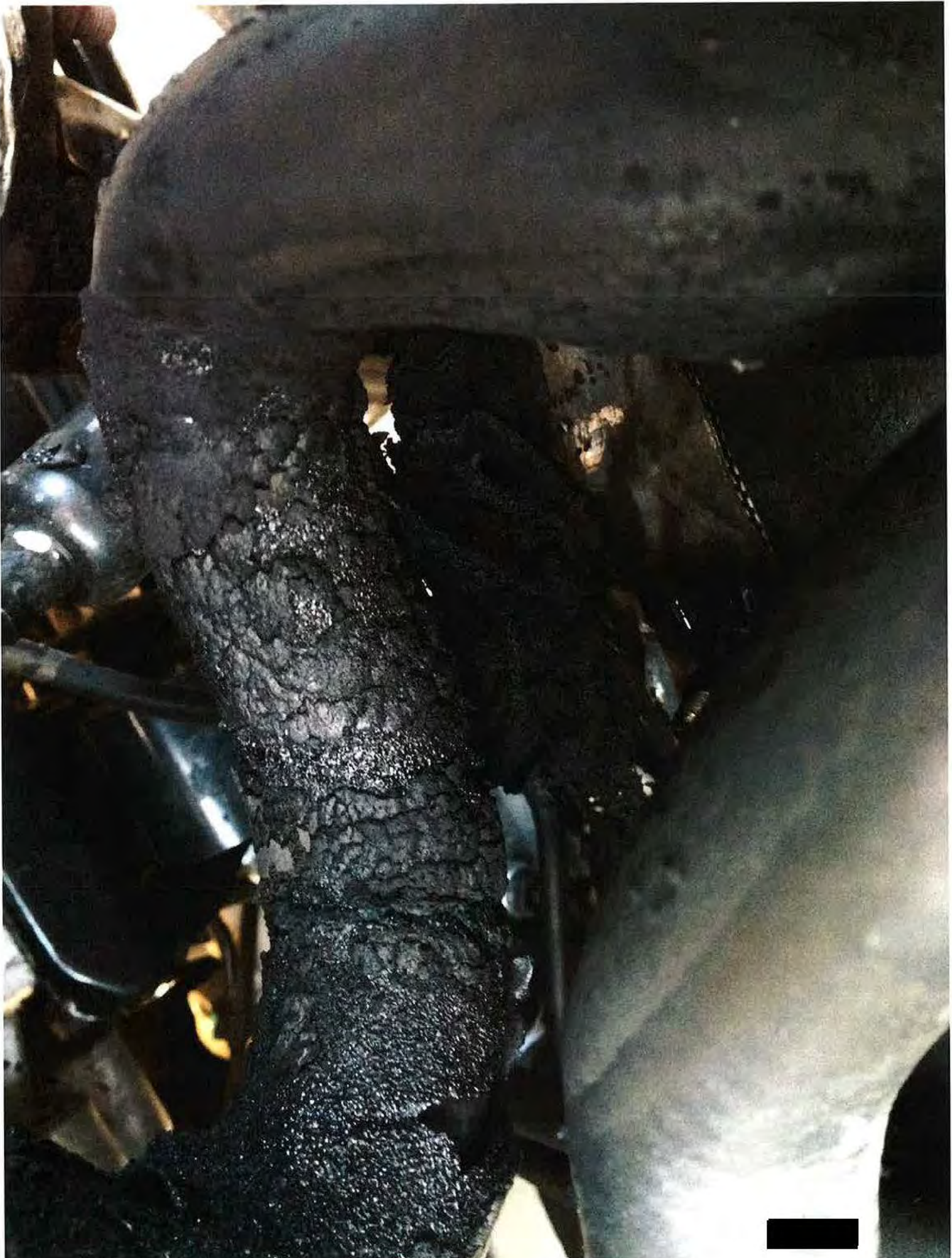
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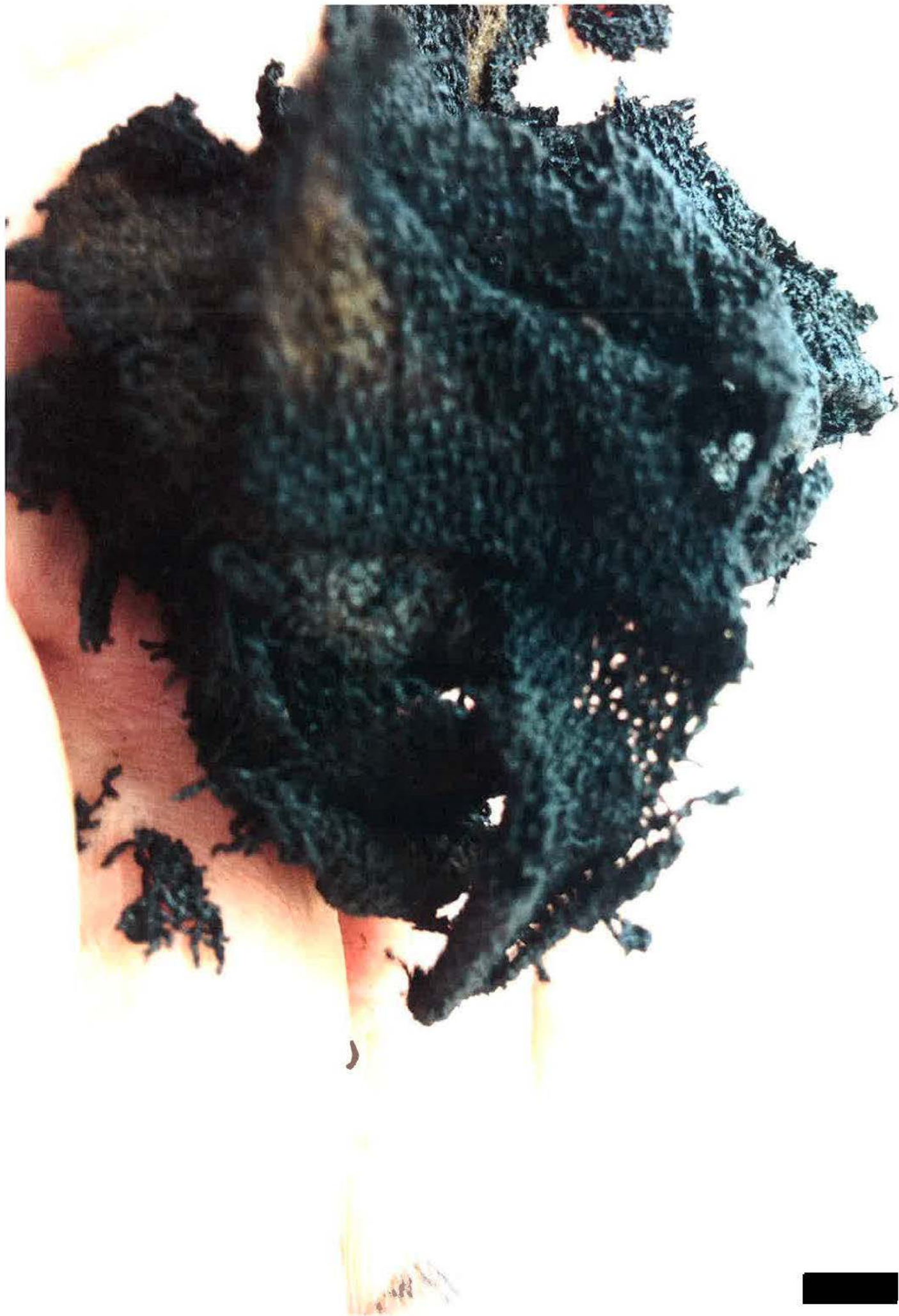










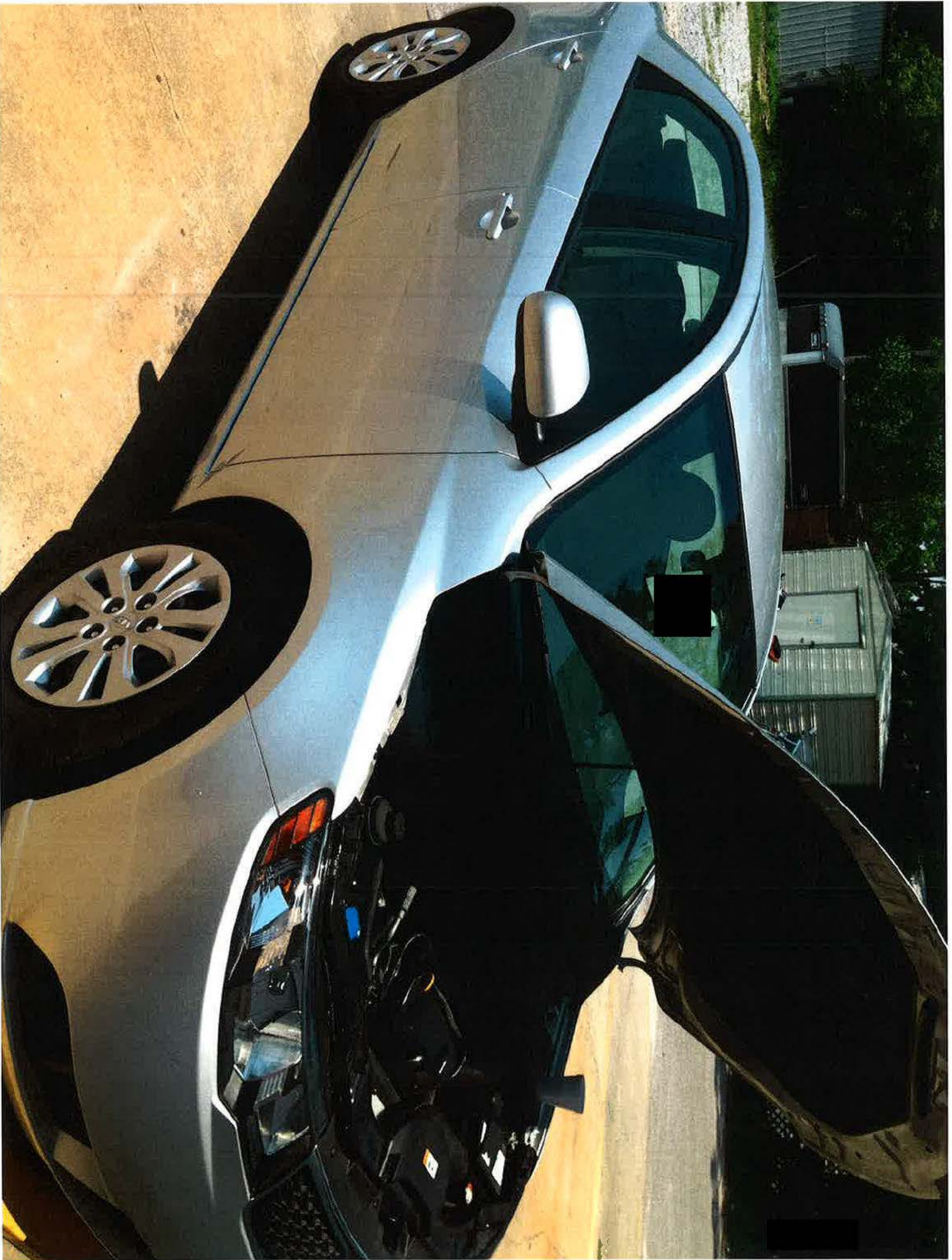


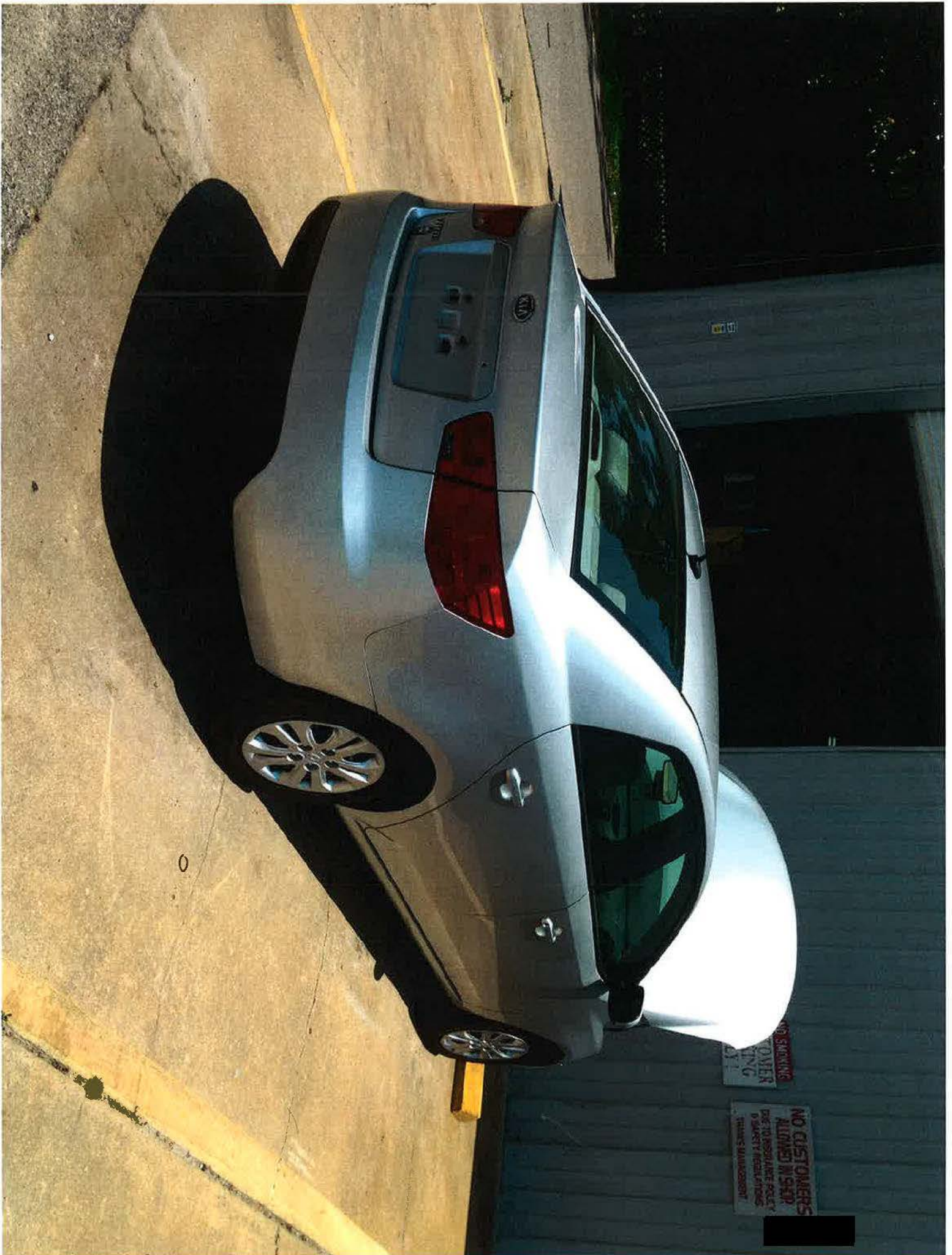


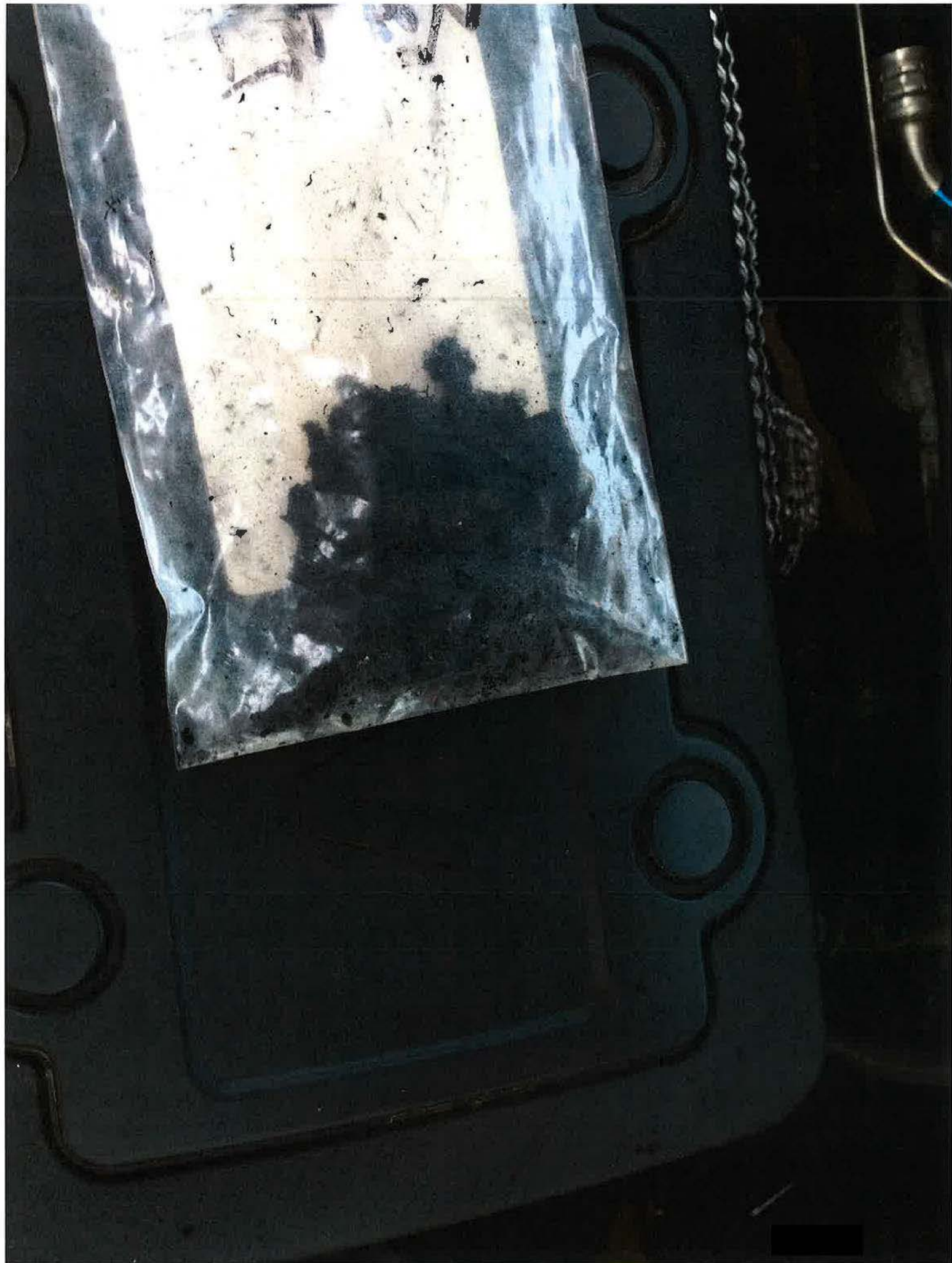
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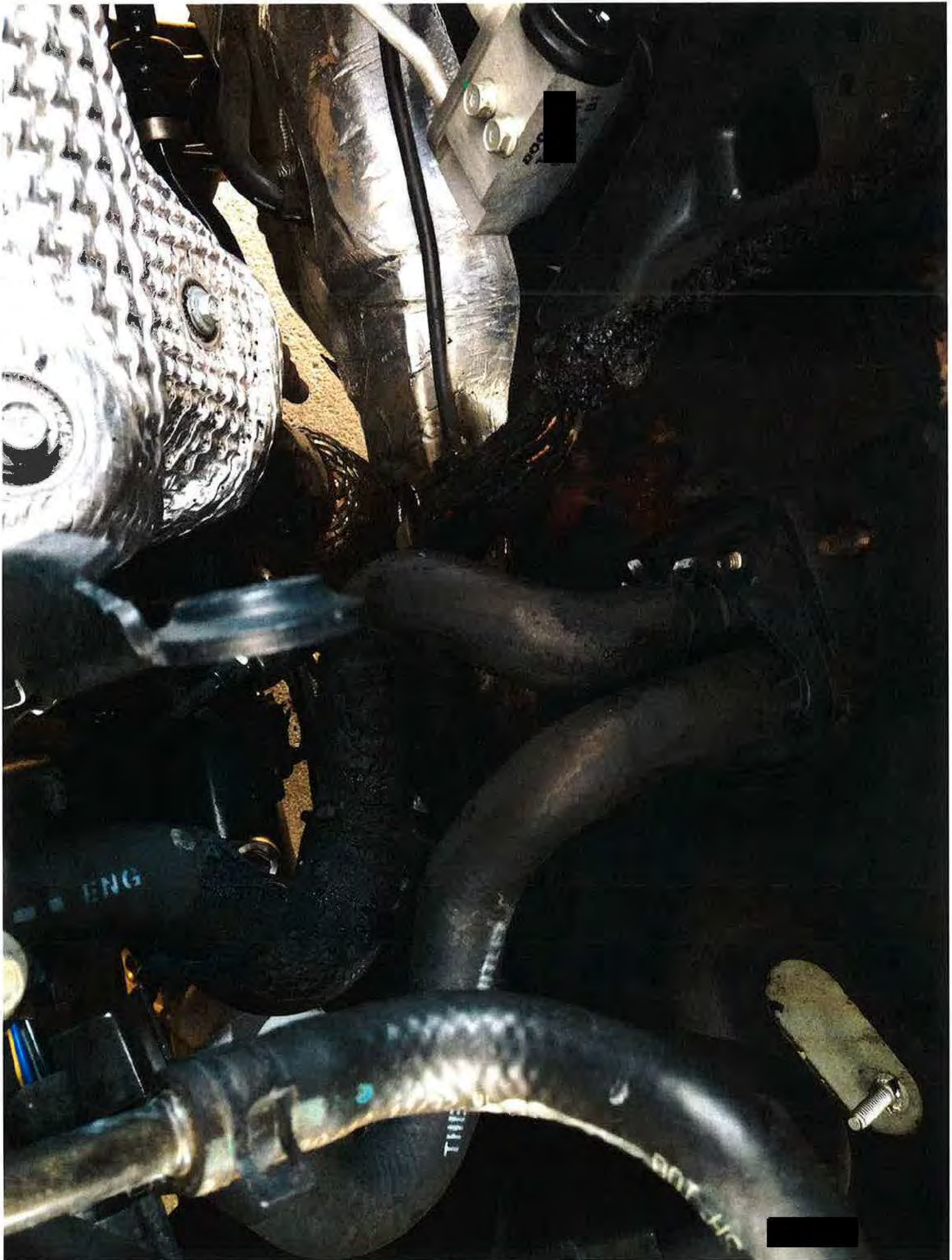






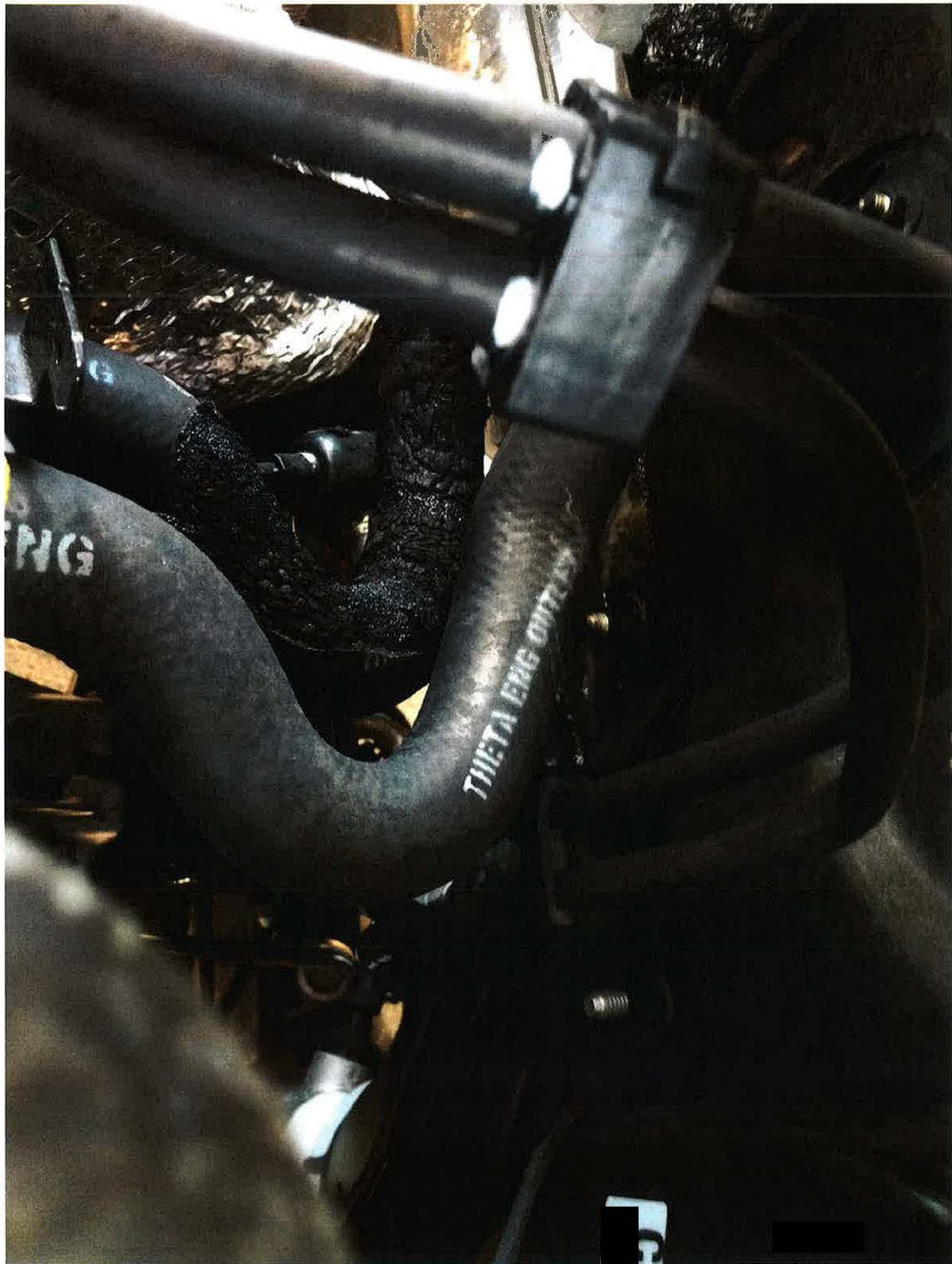






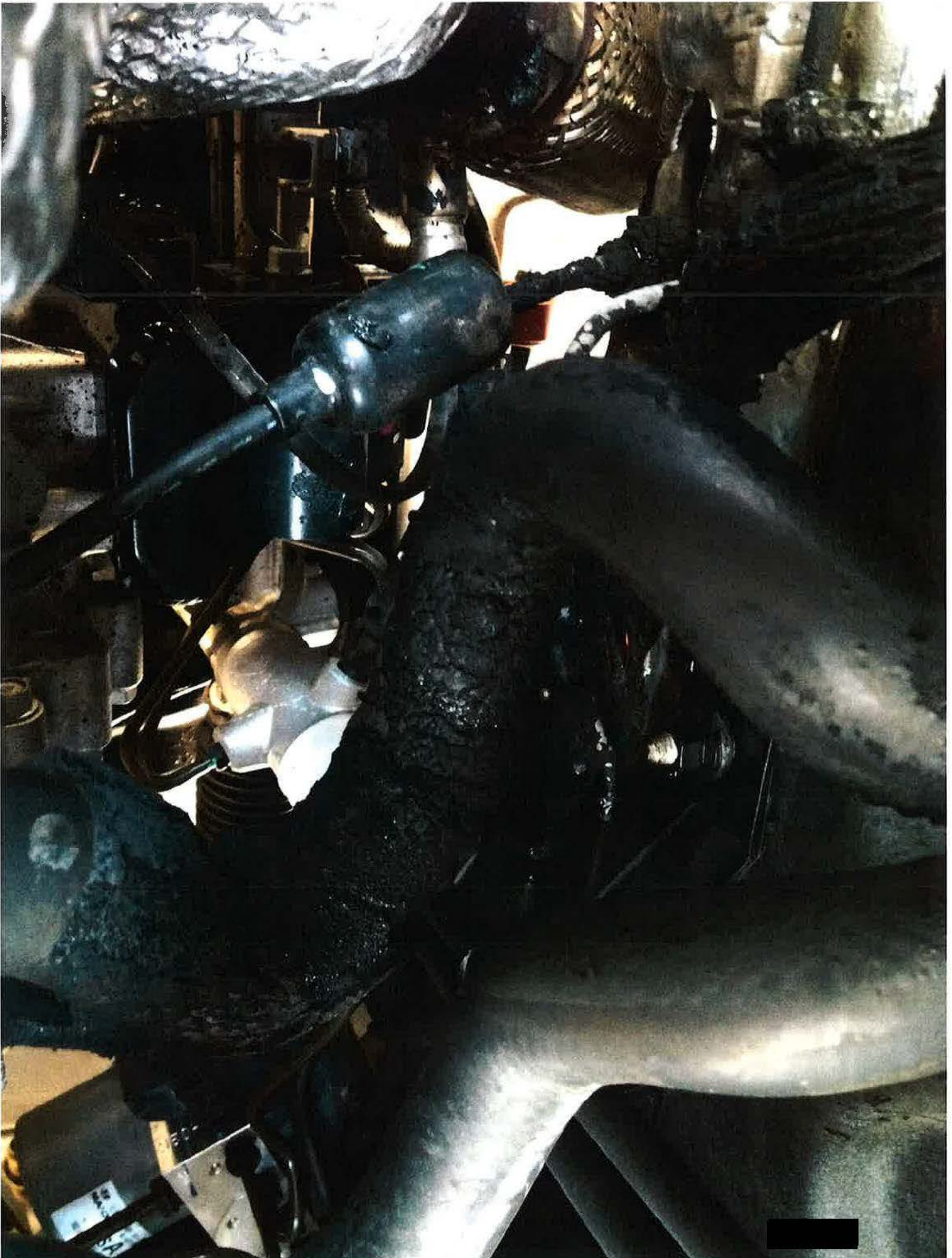












Panama City, Florida



Bill Byrd
KIA
Panama City

www.billbyrdkia.com

Local
Toll-Free



RO:
Ha

Date In: 06/10/2013 11:28

Vehicle Tag:
Mileage In: 3348

Customer: Stock #:

VIN: KNAFT4A24D 2013 KIA FORTE SILV
Sold By: JASON LAY

Home: Work: N/A

In Service: 03/29/2013

E-mail: dnn@noemail.com

Advisor: ALAN WALKER

Delivered: 03/29/2013

Promised: 06/10/2013 17:00 - Call when ready. Do not save replaced parts.

RO #	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns
	06/01/13	3294		TOTH, ANDR		WRTY	A/C NOT COOLING
	05/25/13	3012	3KCP1	WALKER, AL		CUST	PERFORM LUBE, OIL & FILTER CHA
	05/25/13	3012		WALKER, AL		WRTY	A/C NOT COOLING - ADVISE
	04/15/13	958		TOTH, ANDR		CUST	LEFT REAR TIRE FLAT. HAS SPAIR

Customer Complaint

A CUSTOMER STATES VEHICLE CAUGHT FIRE UNDER HOOD

Op Code Acct SS
CPAY

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.00
I REQUEST A WRITTEN ESTIMATE
I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.
I DO NOT REQUEST A WRITTEN ESTIMATE.
SIGNED: DATE:

Intended Payment Method ☐ Cash ☐ Check ☐ Visa/MC/AMEX

I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. My express merchandise is hereby acknowledged and/or vehicle to secure the amount of repair charges.

Other Authorized Person: Phone:

Disclaimer of Warranties: All warranties on this product are the manufacturer's. Bill Byrd Kia hereby disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose and Bill Byrd Kia neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this product. The disclaimer by Bill Byrd Kia is in no way affected by the terms of the manufacturer's warranty.

LABOR CHARGES BASED ON: ESTIMATE/DIAGNOSTIC FEE: Save Our Parts ☐ Yes ☐ No
☐ FLAT RATE ☐ HOURLY RATE \$ / OR HOURLY AT
☐ BOTH APPLY \$ PER HOUR (Core may apply)

A storage fee of \$15.00 day may be applied to vehicles which are not claimed within 3 working days of notification of completion.

THESE TERMS AND CONDITIONS apply to all repairs performed at Bill Byrd Kia. No exceptions. All repairs are subject to inspection and approval by the manufacturer. If the manufacturer does not approve the repair, the customer will be responsible for the cost of the repair. If the manufacturer does approve the repair, the customer will be responsible for the cost of the repair. If the manufacturer does not approve the repair, the customer will be responsible for the cost of the repair. If the manufacturer does approve the repair, the customer will be responsible for the cost of the repair.

Vehicle towed in 6/10/13 @ 11:39 AM. - CA - Casu - Put in Rental on 6/10/13 per DASM @ 2:00 PM. updated Gwa @ 11:49 AM

4/4/13 Samantha Morany Ins. @ 1:45 PM Claim # Sending Adjustor

4/4/13 Jeremy Moore - KIA CA. 4:40 PM. Sent pic @ 5:10 PM on 6/10/13

2435 E. 15th Street
Panama City, Florida 32405



www.billbyrdkiapanamacity.com

Local: [REDACTED]
Toll-Free: [REDACTED]



REG #MY0123

RO: [REDACTED]

Hat: [REDACTED]

Date In: 06/10/2013 11:28

Vehicle Tag: [REDACTED]

Mileage In: 3348

VIN: KNAFT4A24D5 [REDACTED]

2013 KIA FORTE SILV
Sold By: JASON LAY

Customer: [REDACTED]

Stock #: [REDACTED]

PANAMA CITY BEACH FL [REDACTED]

Home: [REDACTED] Work: N/A

E-mail: dnh@noemail.com

Advisor: [REDACTED] ALAN WALKER

Delivered: 03/29/2013

Comised: 06/10/2013 17:00 - Call when ready. Do not save replaced parts.

O #	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns
[REDACTED]	06/01/13	3294		TOTH, ANDR	[REDACTED]	WRTY	A/C NOT COOLING
[REDACTED]	05/25/13	3012	3KCP1	WALKER, AL	[REDACTED]	CUST	PERFORM LUBE, OIL & FILTER CHA
[REDACTED]	05/25/13	3012		WALKER, AL	[REDACTED]	WRTY	A/C NOT COOLING - ADVISE
[REDACTED]	04/15/13	958		TOTH, ANDR	[REDACTED]	CUST	LEFT REAR TIRE FLAT. HAS SPAIR

Customer Complaint

CUSTOMER STATES VEHICLE CAUGHT FIRE UNDER HOOD

Op Code

Acct

SS

CPAY

PLEASE READ CAREFULLY, CHECK ONE OF THE
ELEMENTS BELOW, AND SIGN:
UNDERSTAND THAT UNDER STATE LAW, I AM
ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL
EXCEED \$100.00

I REQUEST A WRITTEN ESTIMATE

DO NOT REQUEST A WRITTEN ESTIMATE
AS LONG AS THE REPAIR COSTS DO NOT
EXCEED \$_____. THE SHOP MAY NOT
EXCEED THIS AMOUNT WITHOUT MY
WRITTEN OR VERBAL APPROVAL

Intended Payment Method		
☐ Cash	☐ Check	☐ Visa/MC/AMEX
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you, and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		
X		
Other Authorized Person: _____		Phone: _____
Disclaimer of Warranties: All warranties on this product are the manufacturers. Bill Byrd Kia hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose and Bill Byrd Kia neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by Bill Byrd Kia in no way affects the terms of the manufacturer's warranty.		
LABOR CHARGES BASED ON		ESTIMATED DIAGNOSTIC FEE
☐ FLAT RATE _____	☐ HOURLY RATE \$ _____ / OR HOURLY AT	Save Old Parts ☐ Yes ☐ No (None may apply)
☐ BOTH APPLY	\$ _____ PER HOUR	

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:

I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.00

☐ I REQUEST A WRITTEN ESTIMATE

☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED _____

DATE: _____

Intended Payment Method:

☐ Cash

☐ Check

☐ Visa/MC/AMEX

I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Other Authorized Person _____

Phone: _____

Disclaimer of Warranties: All warranties on this product are the manufacturer's. Bill Byrd Kia hereby expressly disclaims all warranties, either express or implied including any implied warranty of merchantability or fitness for a particular purpose and Bill Byrd Kia neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by Bill Byrd Kia in no way affects the terms of the manufacturer's warranty.

LABOR CHARGES BASED ON

☐ FLAT RATE _____

☐ HOURLY RATE \$ _____

☐ BOTH APPLY

ESTIMATE/DIAGNOSTIC FEE

\$ _____ / OR HOURLY AT

\$ _____ PER HOUR

Save Old Parts ☐ Yes ☐ No

(Core may apply)

A storage fee of \$15.00 day may be applied to vehicles which are not claimed within 3 working days of notification of completion.

***This charge represents costs and profits to the dealer vehicle repair facility for miscellaneous shop supplies or waste disposal. *** FLA. STAT. 79C mandates a \$100 fee for each new tire sold in the State of Florida. *** FLA. STAT. 79C mandates a \$1.50 fee for each new or remanufactured battery sold in the State of Florida.

ATTORNEY'S FEE AND COSTS: In the event that a customer fails to pay the amounts owed after due, Bill Byrd Kia shall be entitled to recover from the customer all attorney's fees and costs in collection, including but not limited to fees and costs in investigation, litigation, arbitration and/or resolution.

6/10/13
Vehicle towed in
@ 11:39 AM.

CA - Casu

updated GMA @ 11:49 AM

Put in Rental at 6/10/13 PM

DRM @
2:10 PM

Samantha

Mutual Ins.

@ 1:45 PM

Claim #

Sending Adjuster

Claim Denied by ins. Co.

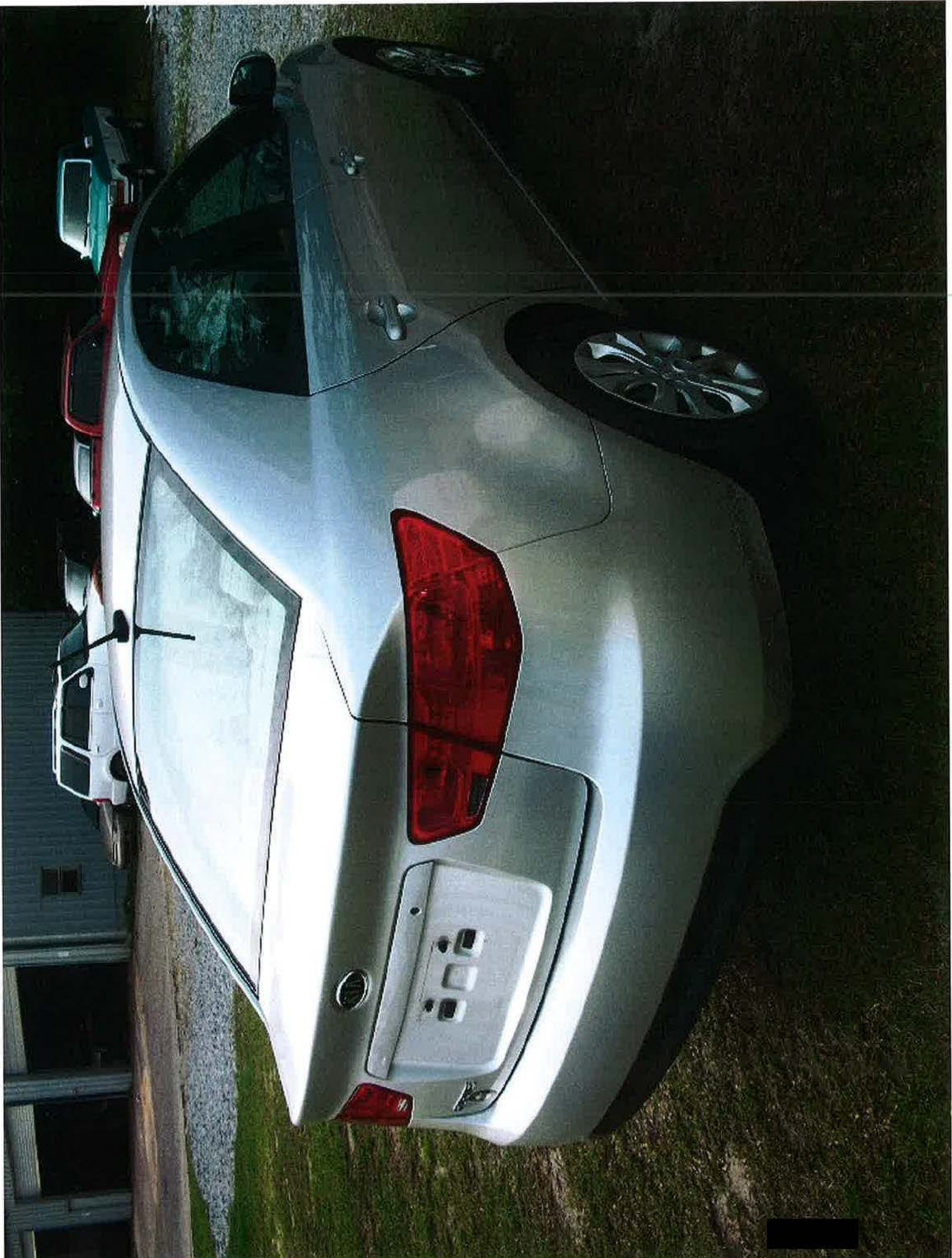
Jeremy Moore - Kim CA.

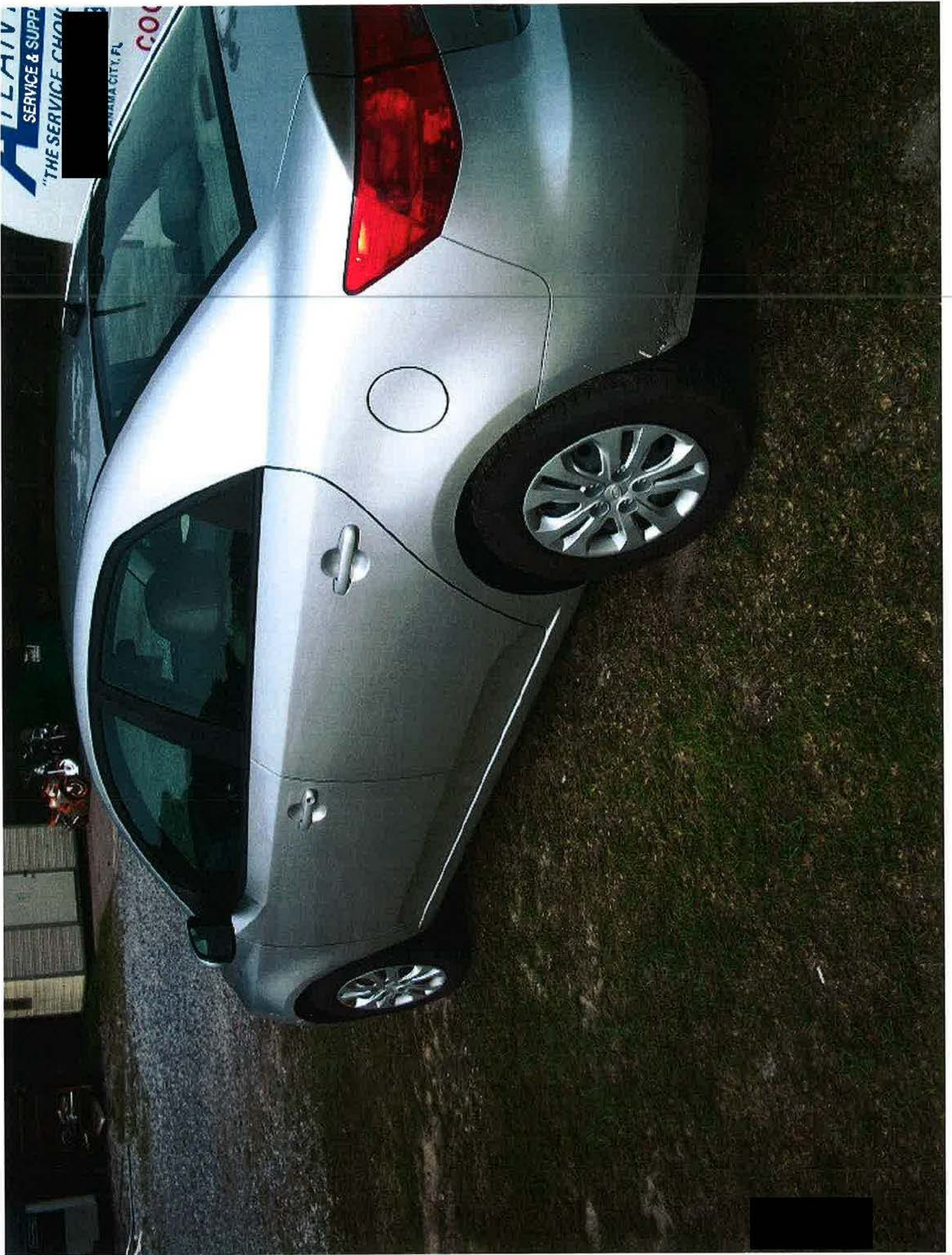
4:40 PM.

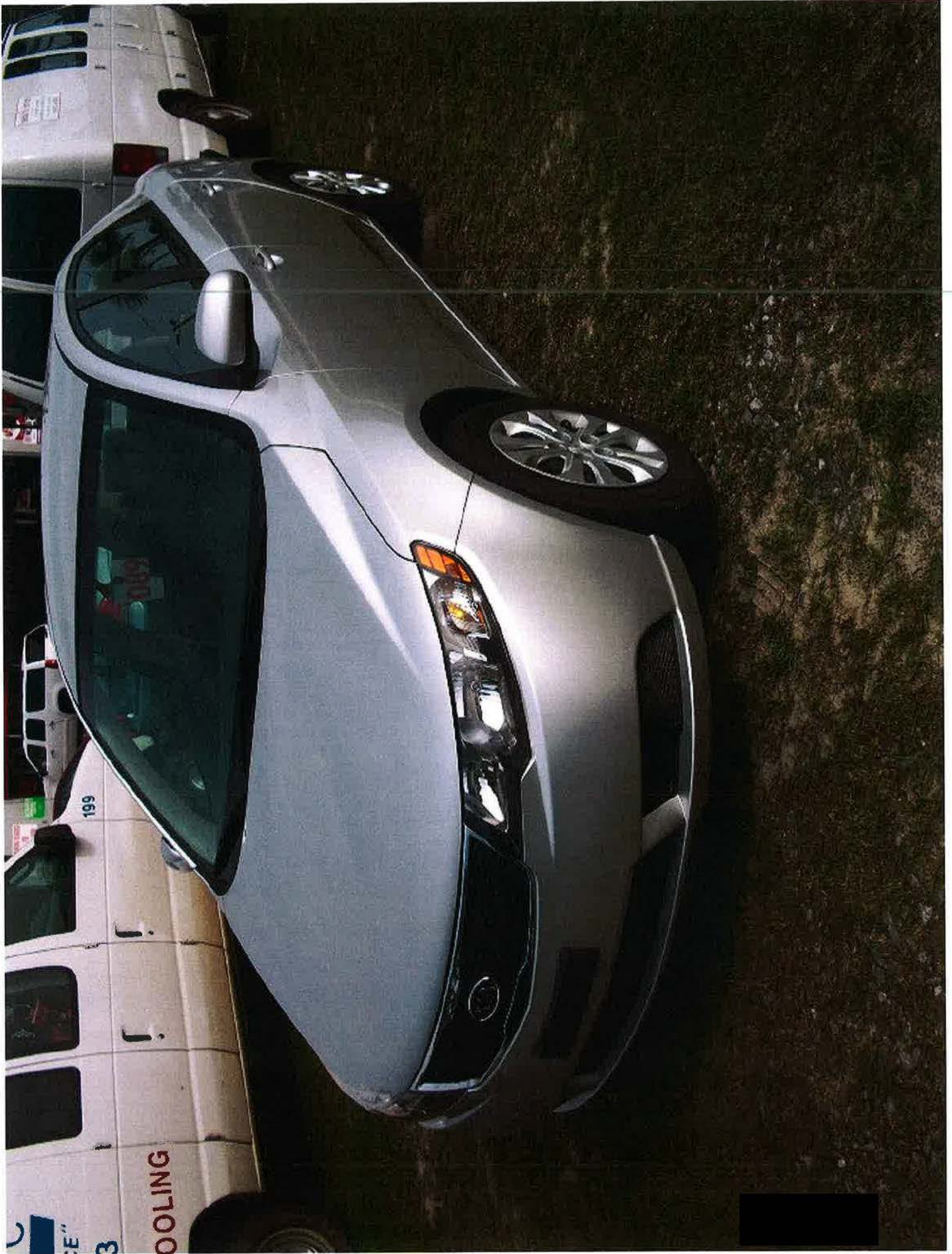
Sent pic @ 5:10 PM
on 6/10/13

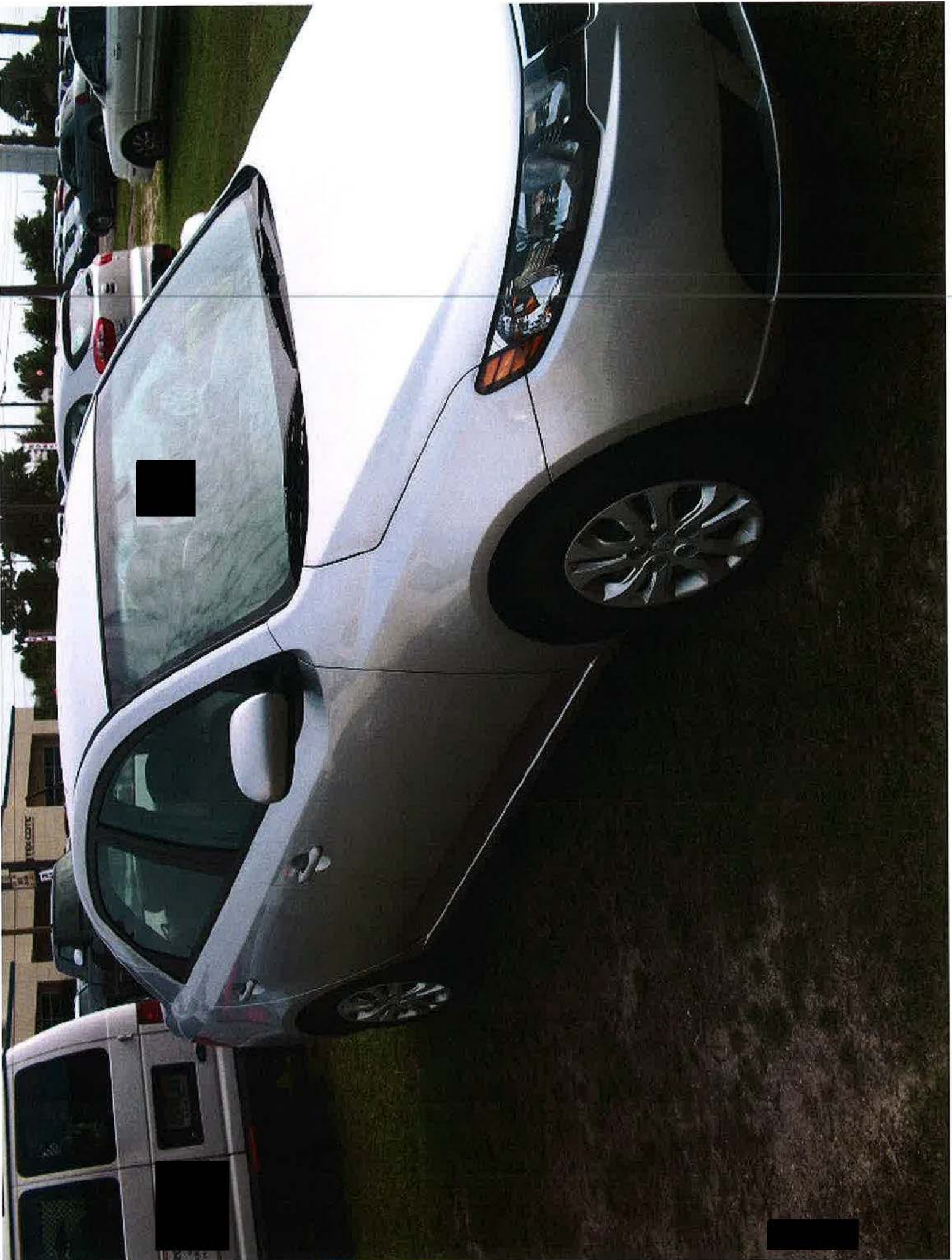
Printed: 06/10/2013 11:38:43 AM





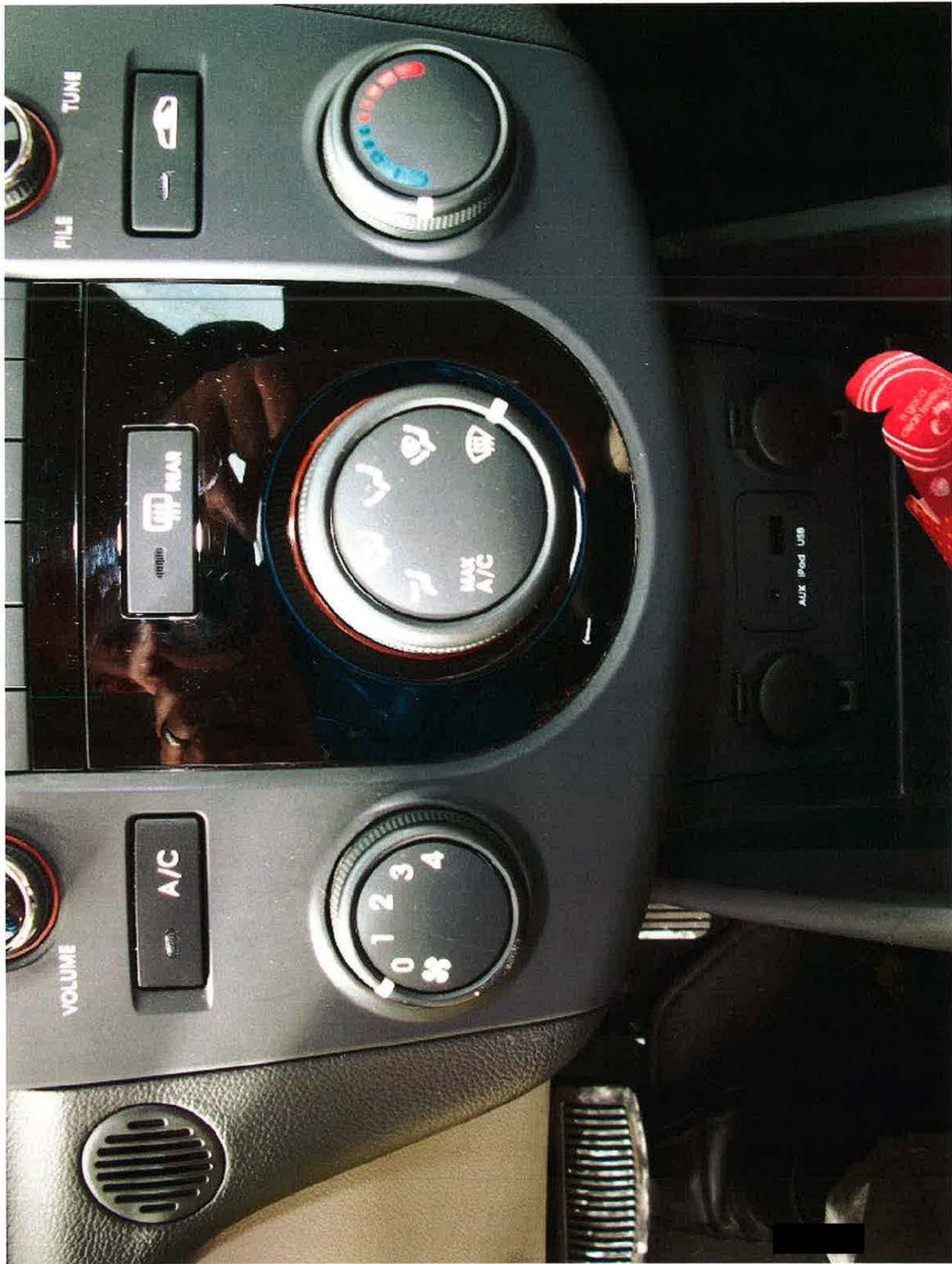








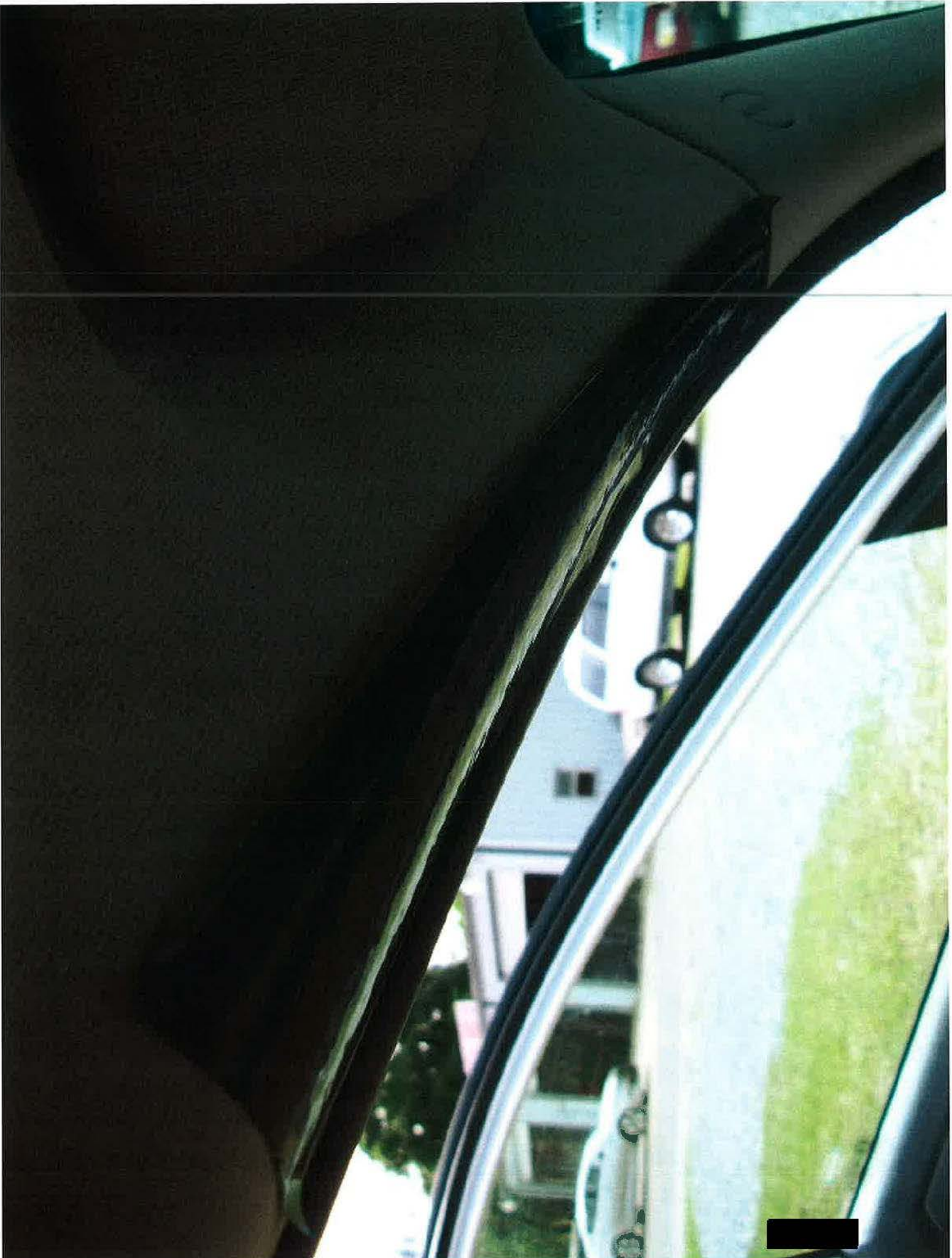


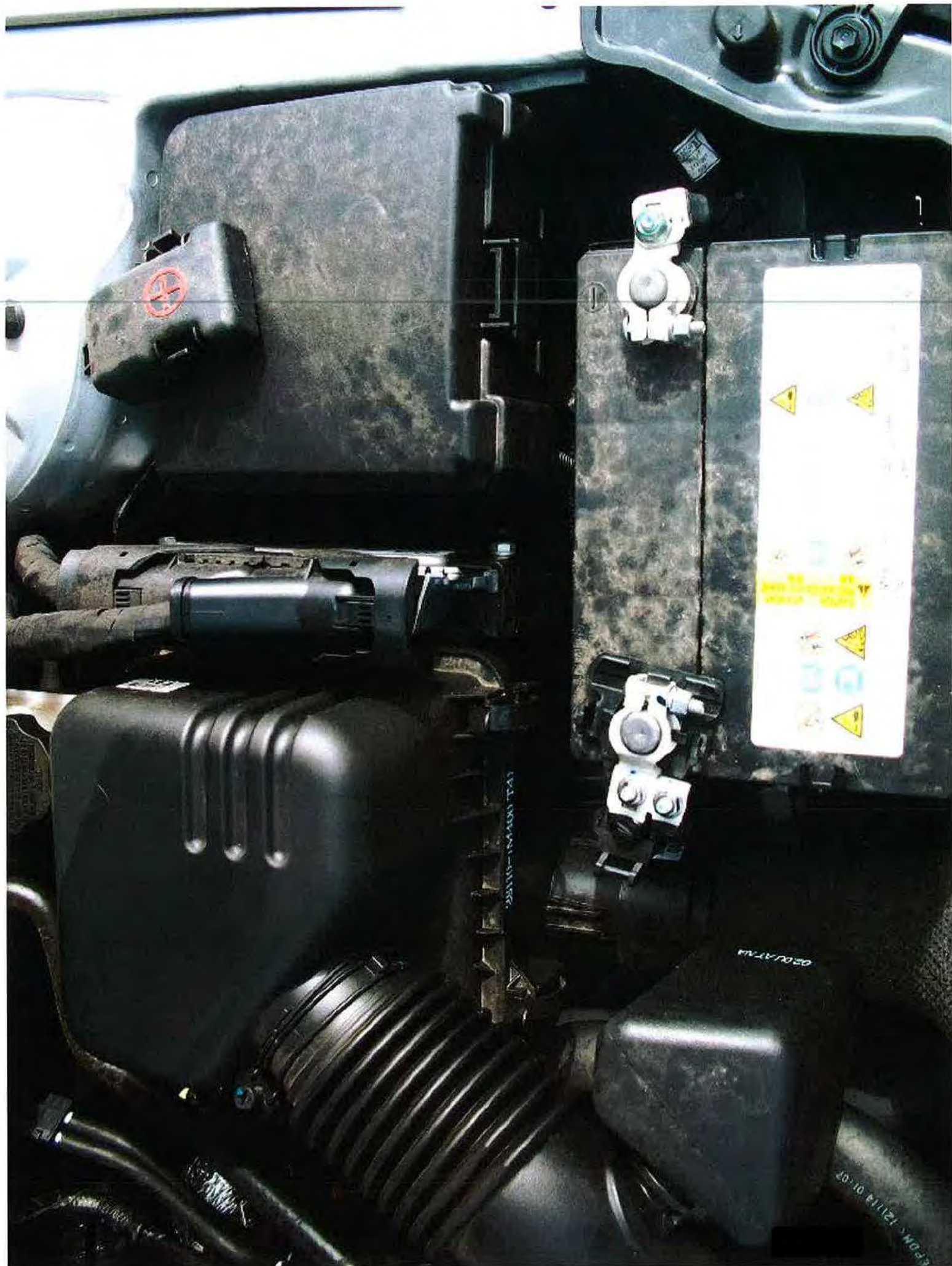


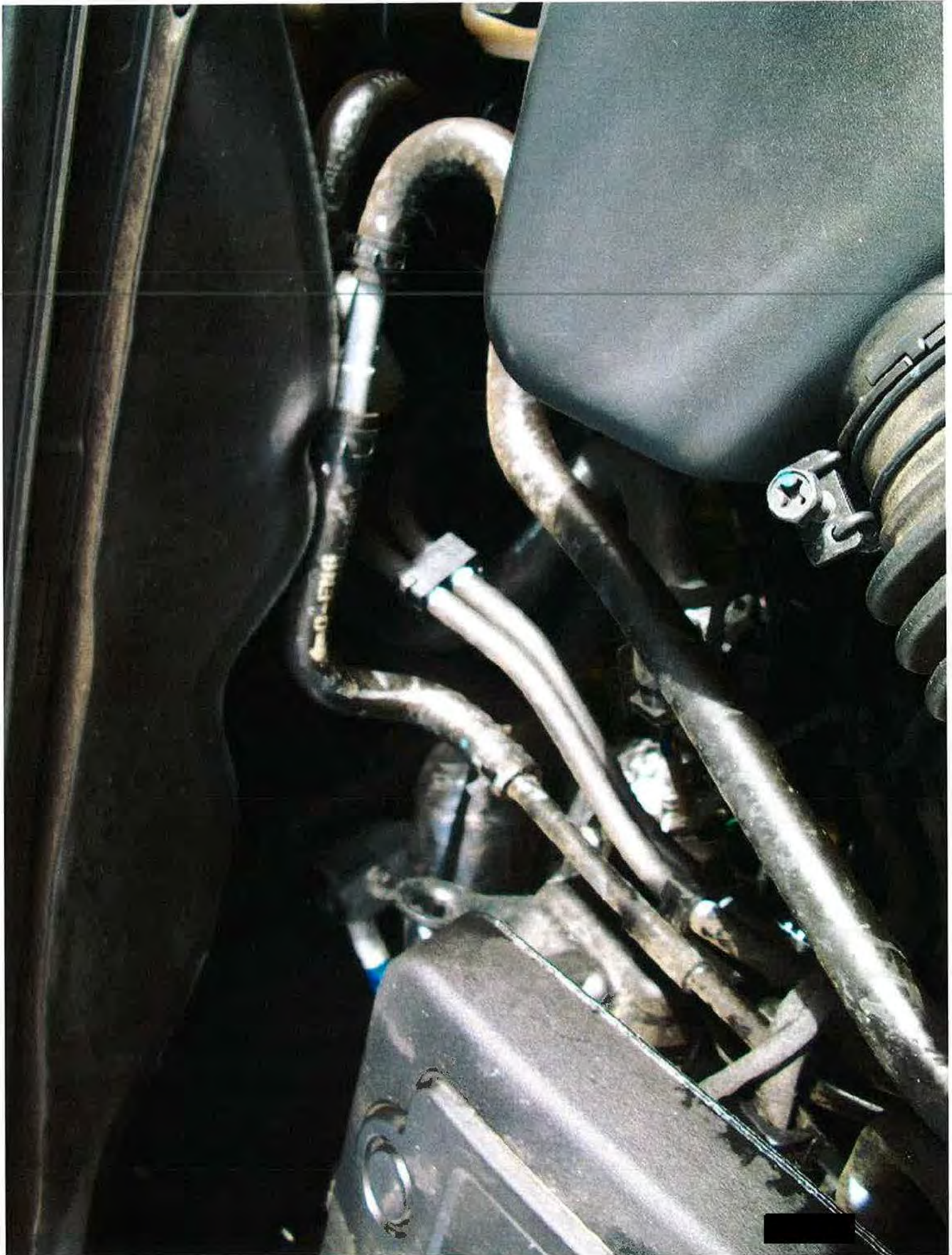


P
TRIP **7.1**
3348 mi.
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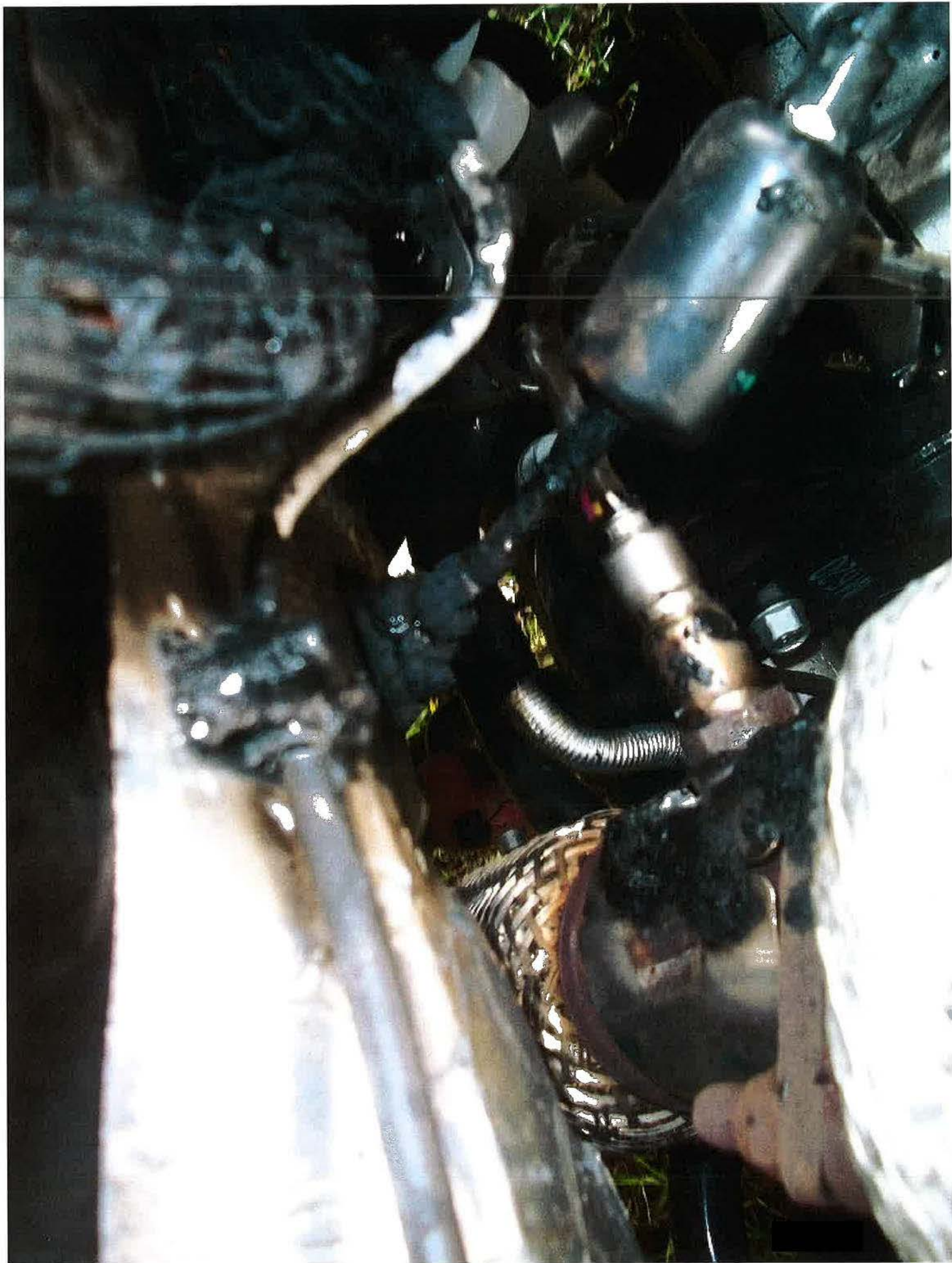


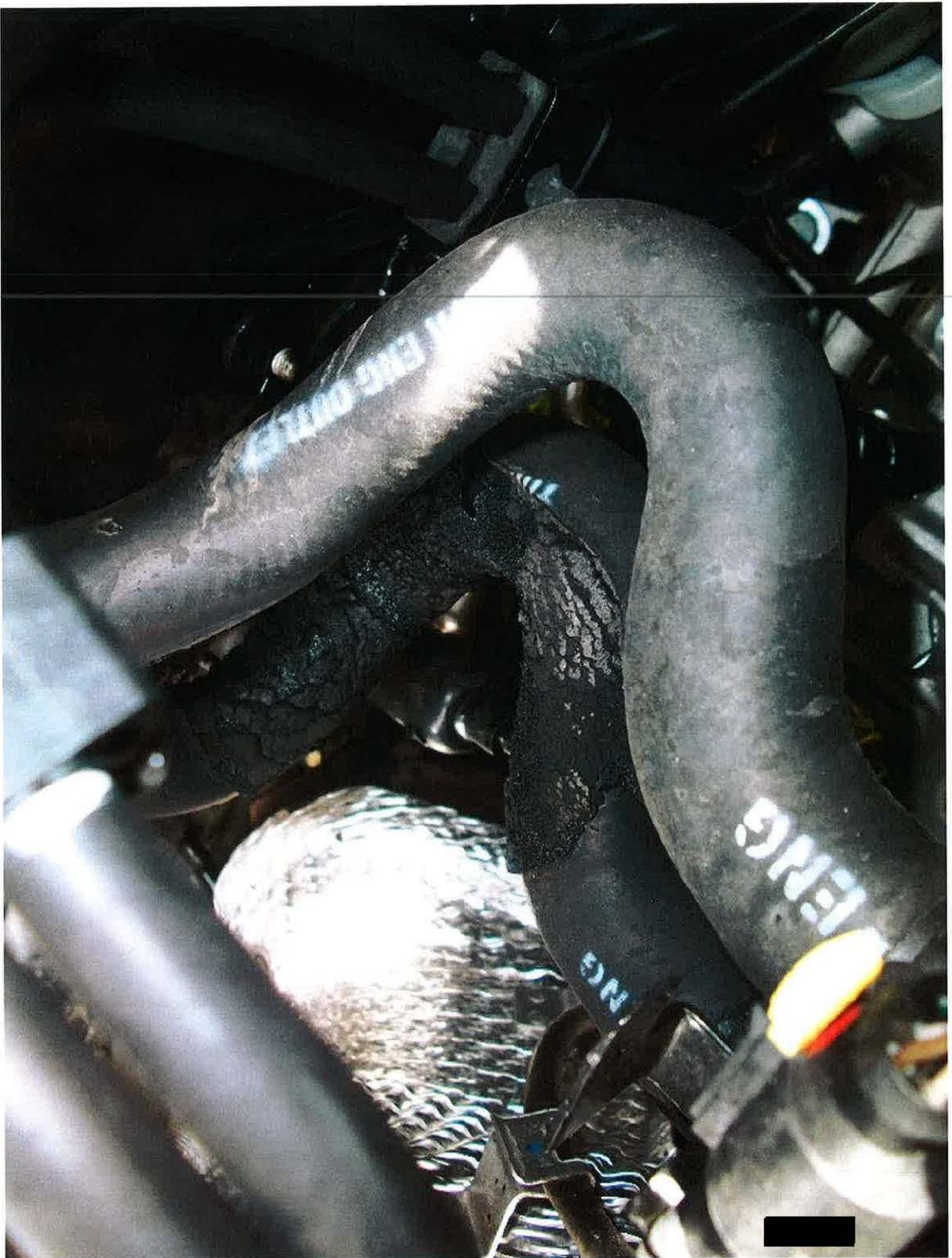


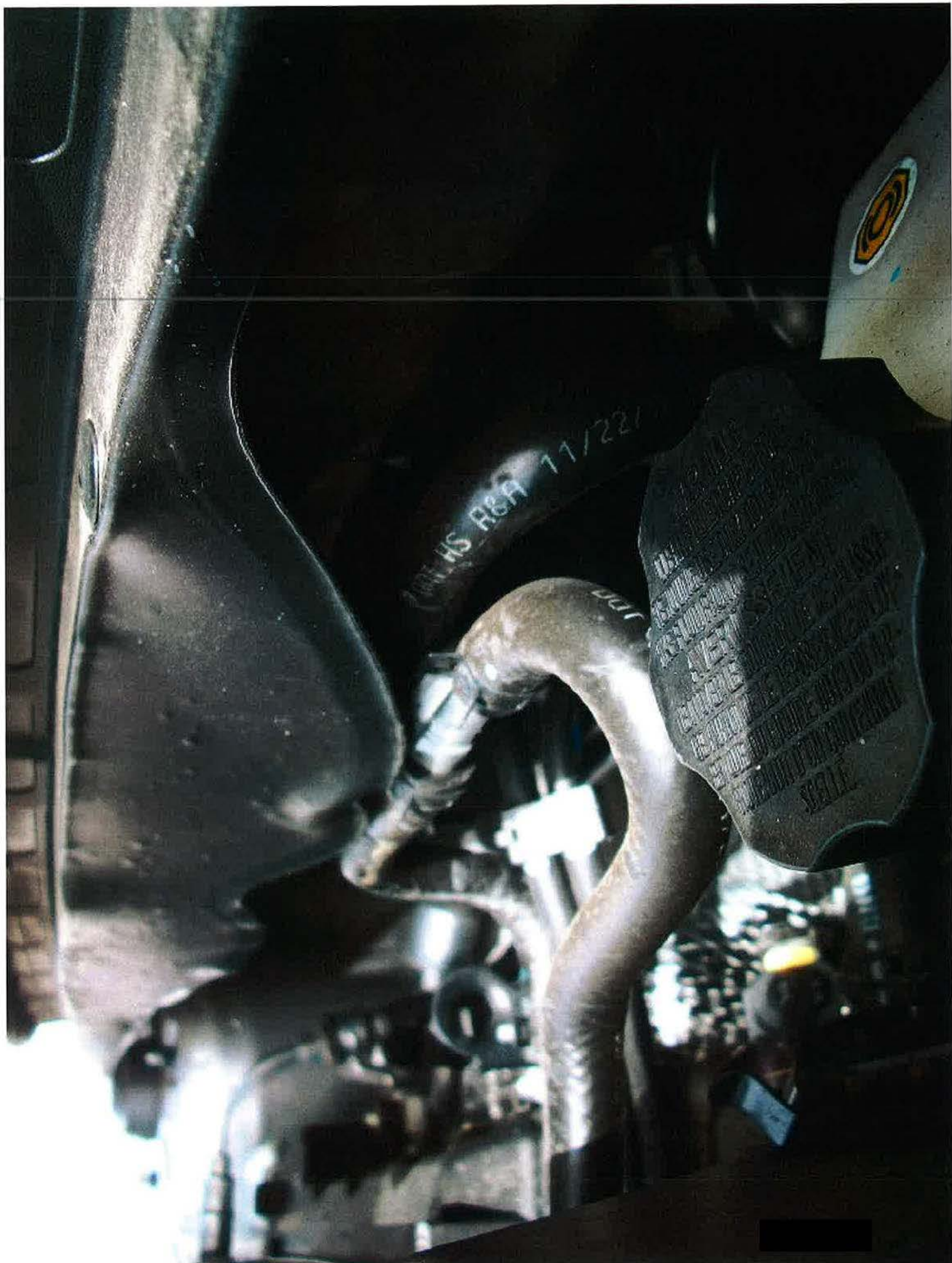




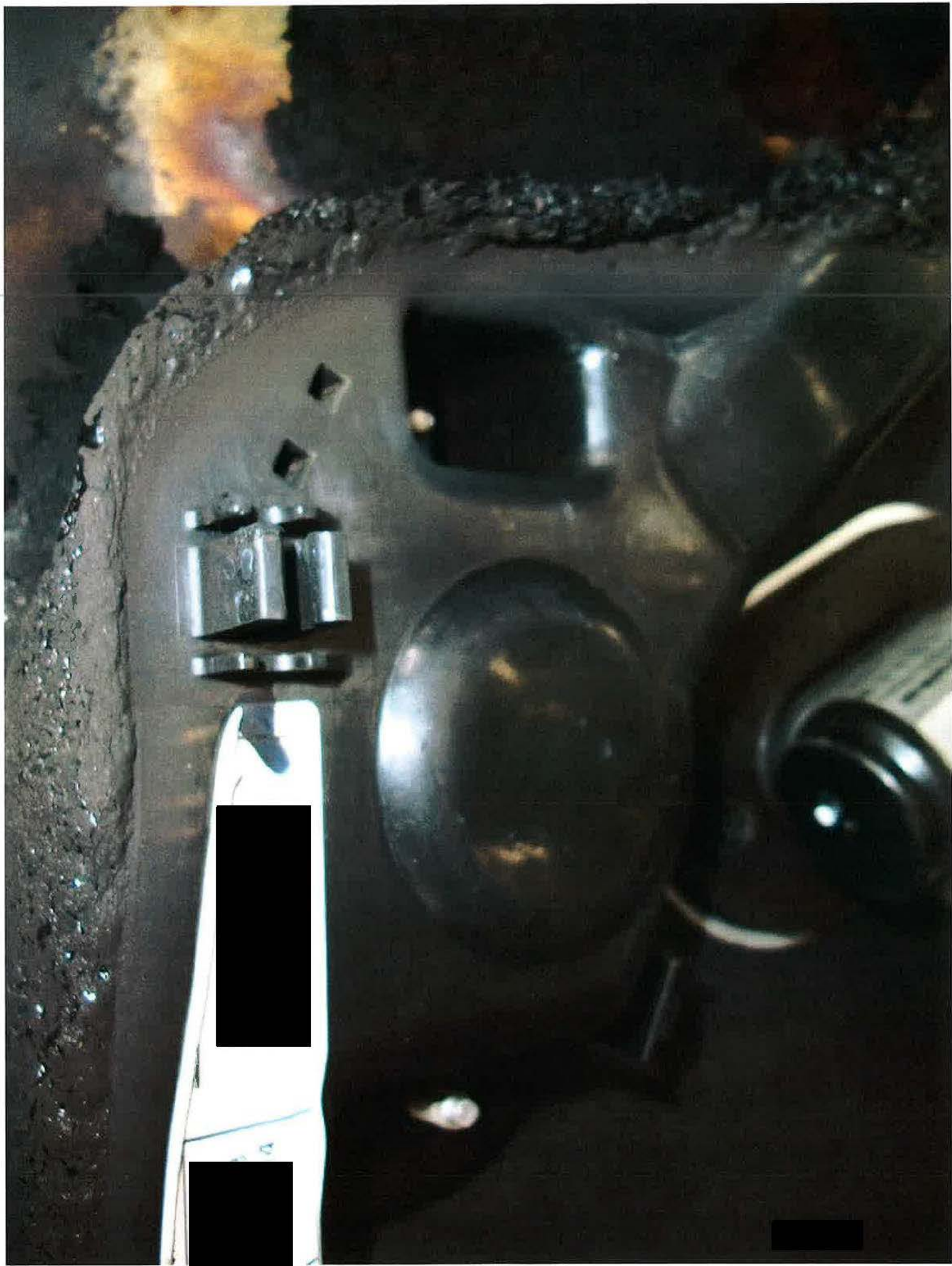


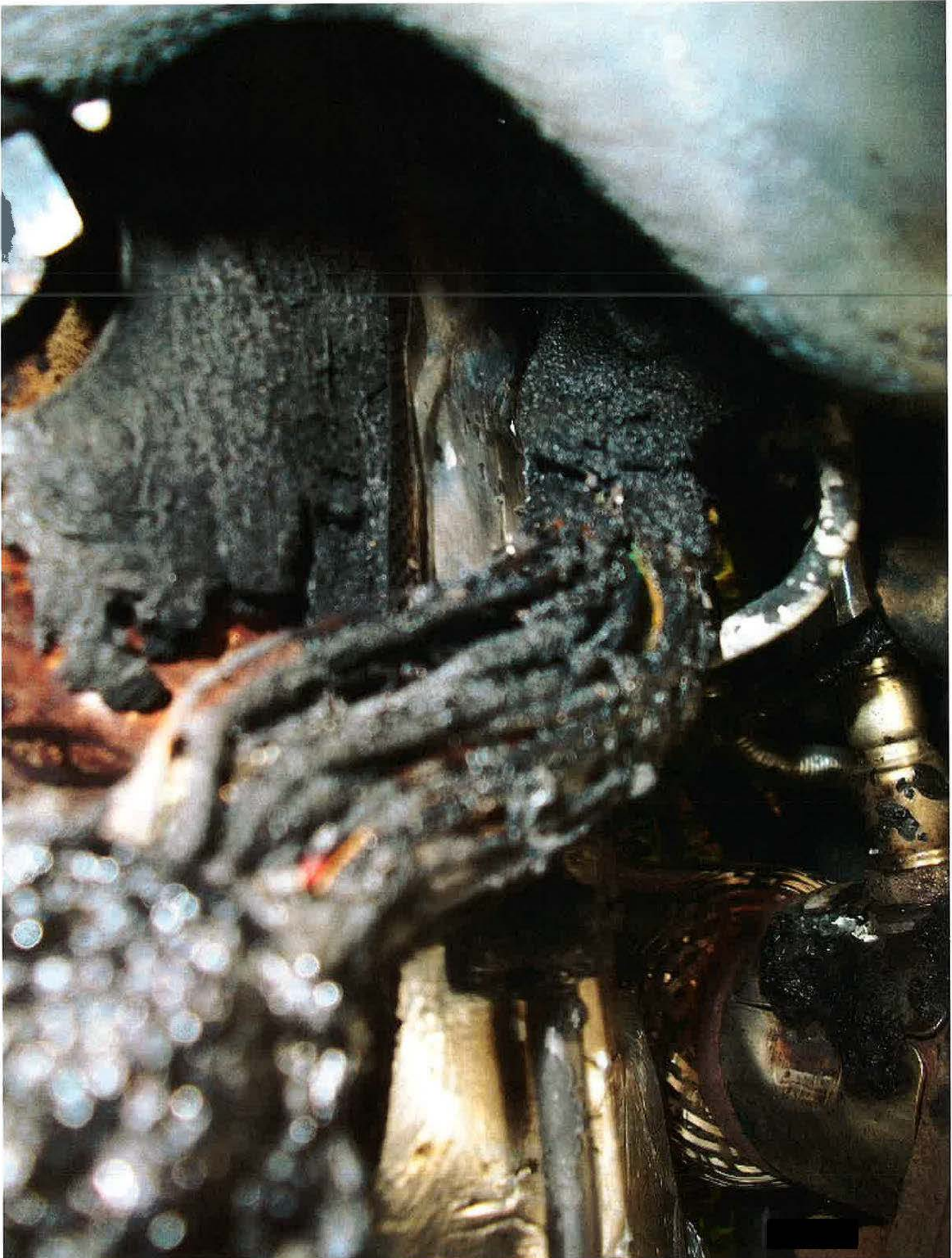






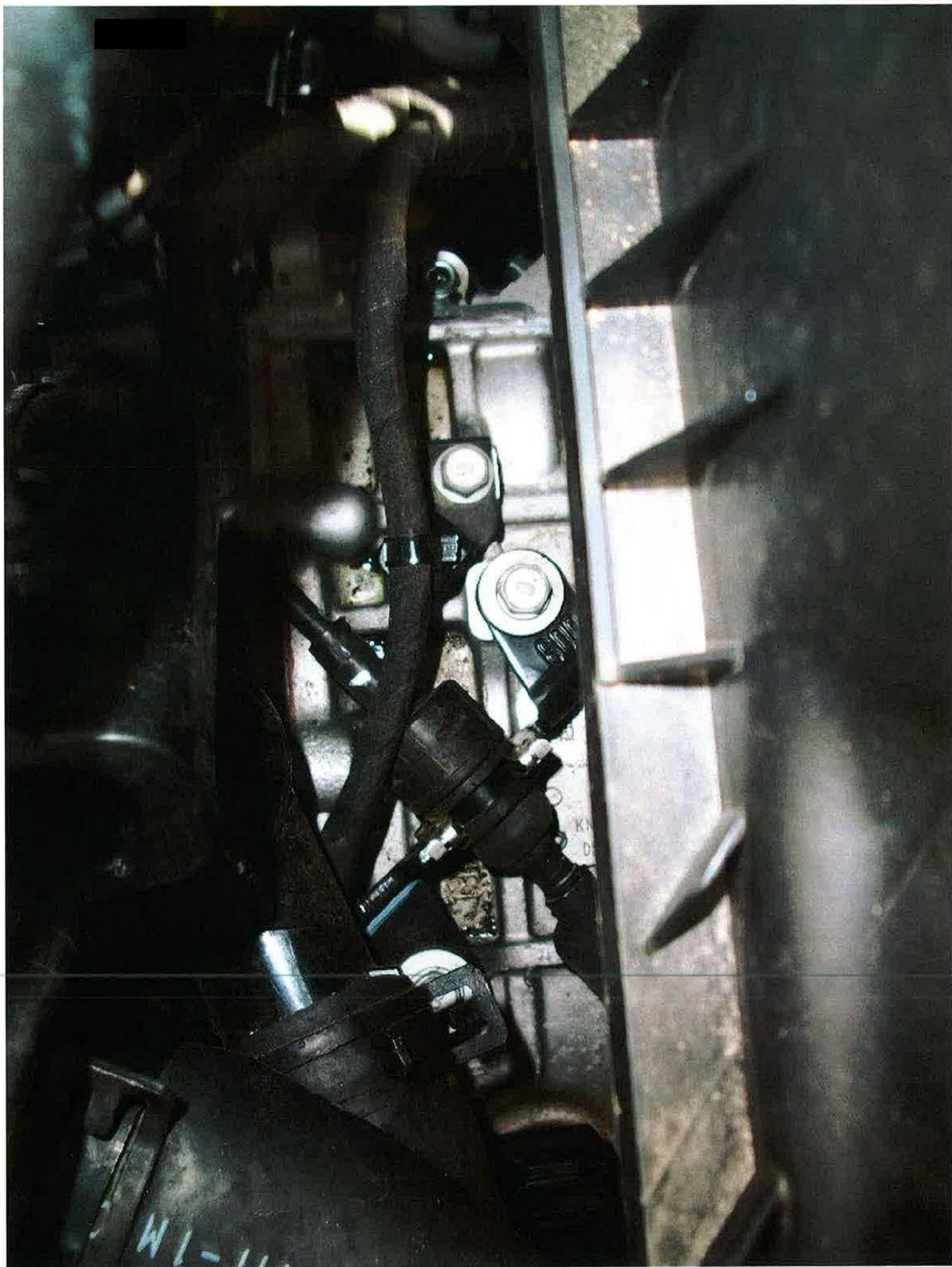




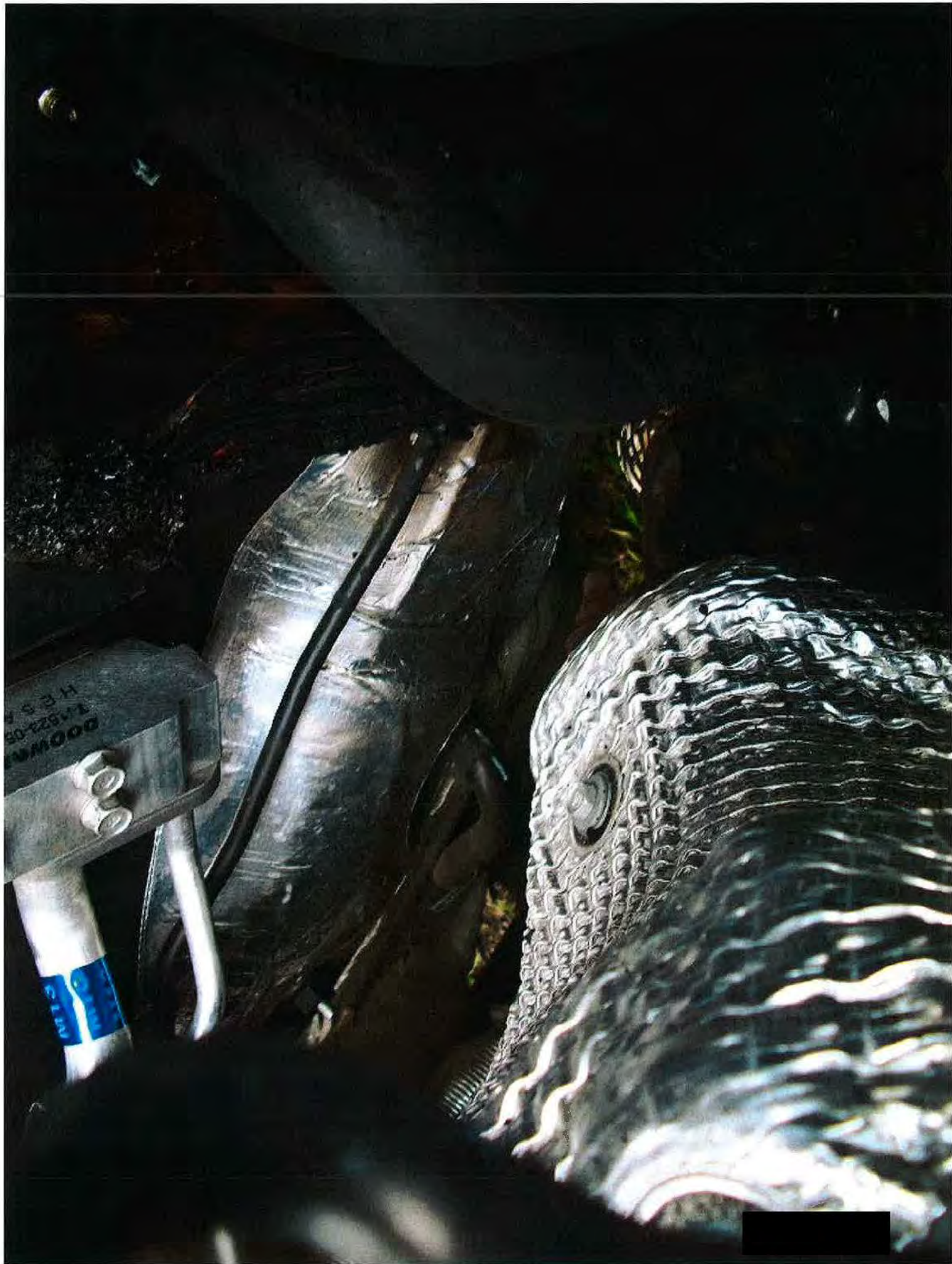






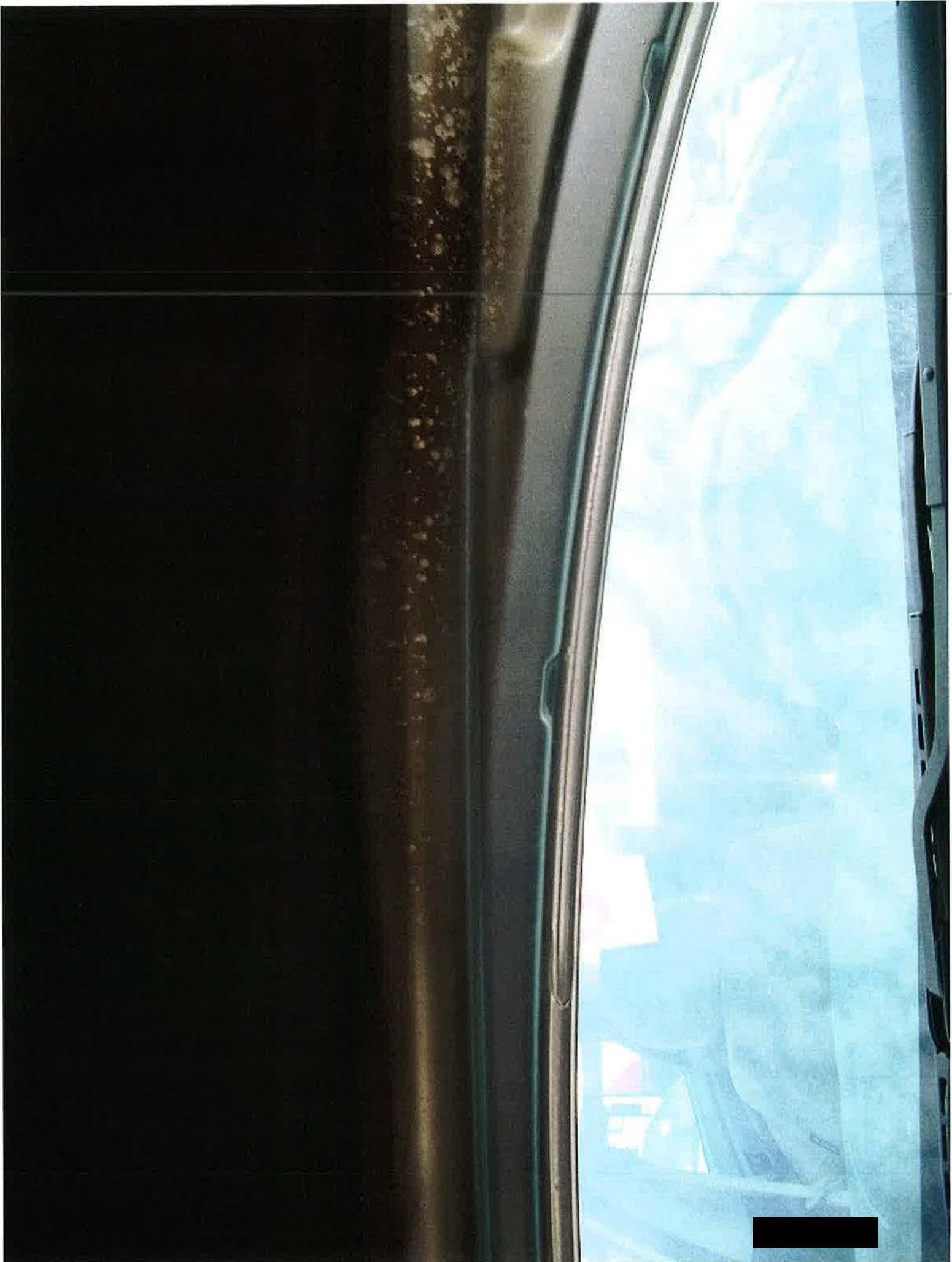


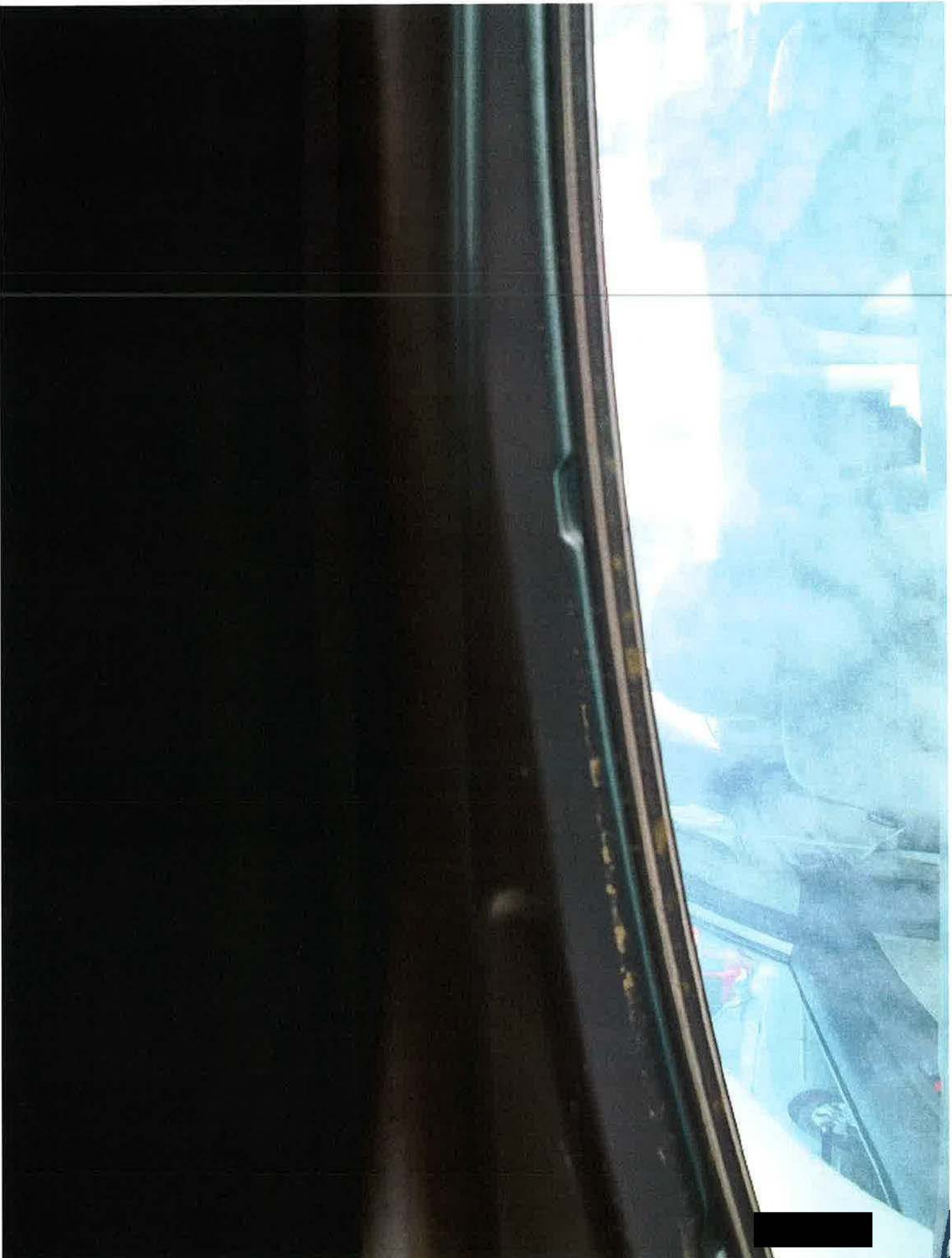


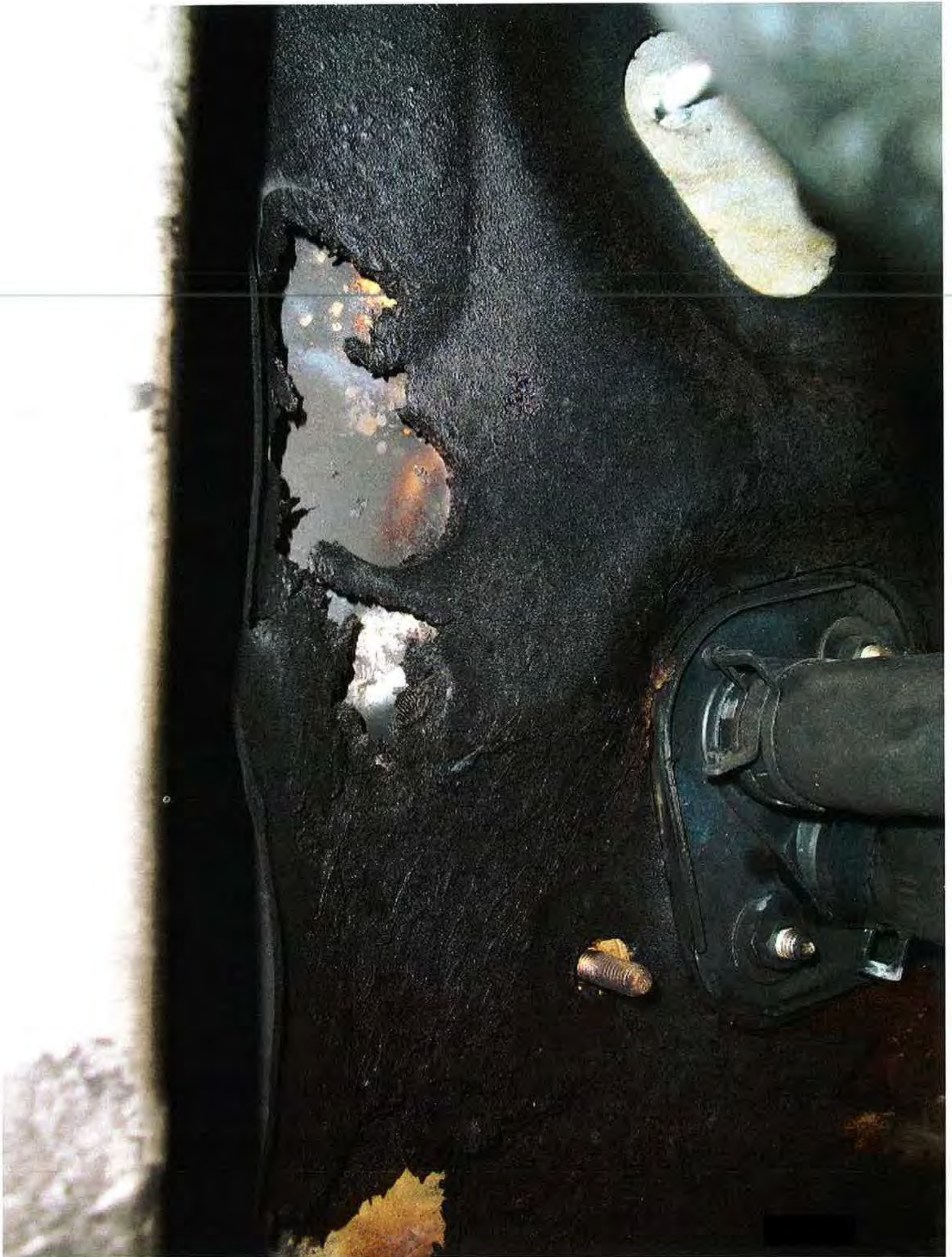
















MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION

11/12

GVWR

3814LB

PAINT 3D

GAWR
FRONT

2160LB

GAWR
REAR

1808LB

TRIM 80

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
MOTOR VEHICLE SAFETY, BUMPER, AND THEFT PREVENTION STANDARDS
IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE

V.I.N

KNAFT4A24D5

TYPE

PASSENGER CAR



**Black chunk like particles in
trunk area - - not sure what
type of material this is - looks
like charred material.**

Panama City, Florida



REG #MV36123

Local: [REDACTED]

Toll-Free: [REDACTED]

RO: [REDACTED]

Hat: [REDACTED]

Date In: 06/10/2013 11:28

Vehicle Tag: [REDACTED]

Mileage In: 3348

VIN: KNAFT4A24D5 [REDACTED] 2013 KIA FORTE SILV

Sold By: JASON LAY

Customer: [REDACTED]

Stock #: [REDACTED]

PANAMA CITY BEACH FL [REDACTED]

Home: [REDACTED] Work: N/A

E-mail: [REDACTED]

Advisor: [REDACTED] -ALAN WALKER

Delivered: 03/29/2013

In Service: 03/29/2013

Promised: 06/10/2013 17:00 - Call when ready. Do not save replaced parts.

RO #	RO Date	Miles	Op Code	Advisor	Tech #	Type	Operation / Comments / Concerns
[REDACTED]	06/01/13	3294		TOTH, ANDR	[REDACTED]	WRTY	A/C NOT COOLING
	05/25/13	3012	3KCP1	WALKER, AL		CUST	PERFORM LUBE, OIL & FILTER CHA
	05/25/13	3012		WALKER, AL		WRTY	A/C NOT COOLING - ADVISE
	04/15/13	958		TOTH, ANDR		CUST	LEFT REAR TIRE FLAT. HAS SPAIR
OP	Customer Complaint					Op Code	Acct SS
A	CUSTOMER STATES VEHICLE CAUGHT FIRE UNDER HOOD						CPAY

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
 I UNDERSTAND THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE, IF MY FINAL BILL WILL EXCEED \$100.00

☐ I REQUEST A WRITTEN ESTIMATE
☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR VERBAL APPROVAL.
☐ I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED _____ DATE: _____

Intended Payment Method: ☐ Cash ☐ Check ☐ Visa/MC/AMEX		
I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		
X		
Other Authorized Person: _____		Phone: _____
Disclaimer of Warranties: All warranties on this product are the manufacturers. Bill Byrd Kia hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose and Bill Byrd Kia neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by Bill Byrd Kia in no way affects the terms of the manufacturer's warranty.		
LABOR CHARGES BASED ON: ☐ FLAT RATE ☐ HOURLY RATE ☐ BOTH APPLY		ESTIMATE/DIAGNOSTIC FEE: \$_____/ OR HOURLY AT \$_____/ PER HOUR
Save Old Parts: ☐ Yes ☐ No (Core may apply)		
A storage fee of \$15.00 day may be applied to vehicles which are not claimed within 3 working days of notification of completion.		
***THIS charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. *** (SAF) / 76 mandates a \$100 fee for each new tire sold in the State of Florida. *** (SAF) / 76S mandates a \$150 fee for each new or remanufactured battery sold in the State of Florida.		
ATTORNEY'S FEES AND COSTS: In the event that a customer fails to pay the amounts owed when due, Bill Byrd Kia shall be entitled to recover from the customer all amounts owed to date and costs in investigation, litigation, arbitration and/or mediation.		

4/10/13
 Vehicle towed in - CA-CASU [REDACTED]
 @ 11:39 AM. → updated GMA @ 11:49 AM

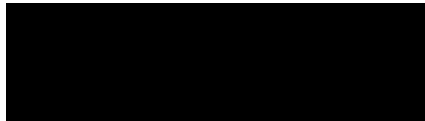
Put in Rental on 6/10/13 per
 DPSP @
 2:50 PM.

4/10/13
 Samantha
 Mercury Ins. @ 1:45 PM
 Claim # [REDACTED]
 Sending Adjuster
 Claim Denied by ins. Co.

[REDACTED]
 Jeremy Moore - KIA CA.
 4:40 PM.
 Sent pic @ 5:10 PM
 on 6/10/13

PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE





Consumer Assistance Center Case Report

Printed By: BHernandez

Case Number - [REDACTED]

07/08/2013 04:30:55 PM

Case Details

Title: TL Escalation: Engine - Hesitates/Lacks Throttle Response

VIN: KNAFK4A62E5 [REDACTED]

Mileage: 1968

Status: Working

Year: 2014

Model: FORTE SEDAN

Priority: Priority

Severity: High

Call Source: Techline Escalation

Owner: [REDACTED]

Owner Email: [REDACTED]@kiaconsumeraffairs.com

Case Type Level1: Complaint

Case Type Level2: Quality

Case Type Level3: Engine/Exhaust/Battery/Fuel System

Case Type Level4: Engine Performance

Contact Details

Name: [REDACTED]

Phone: [REDACTED]

Alt Phone:

Fax:

Address1: [REDACTED]

Address2:

City: MOBILE

State: AL

Zip: [REDACTED]

Email:

Dealer Details

Code: [REDACTED]

Name: Dean McCrary Kia

Case History

*** PHONE LOG 06/28/2013 01:00:44 AM (Local Time) sa Action Type:

Techline case [REDACTED] created on 2013-06-27 16:59:16 by Dean McCrary Kia.

Please contact dealership and customer to see if any further assistance can be provided and that the concerns have been addressed. Thank You.

--For Reference--

TL Case created by (Dealer Technician) : Deron Giles

TL Case creator phone [REDACTED]

TL Case creator email : [REDACTED]

Below are the notes from the TL case describing the concern:

*** Performed by contact: Deron Giles, [REDACTED]

*** This is a Request for Assistance ***

Problem Description :

put car in gear hesitate before accelerate

Diagnostics Performed :

test drove scanned for dtc no tsb

[!<For Internal Use Only:

>!]

*** CASE ACCEPTED 06/28/2013 07:23:34 AM (Local Time) DFerrick

from Queue Techline_90 to WIP West/Central.

*** PHONE LOG 06/28/2013 10:33:56 AM (Local Time) BHernandez Action Type: Outgoing call

Writer called [REDACTED] Voice mailbox for service department is full

[!<For Internal Use Only:

>!]

*** PHONE LOG 06/28/2013 10:35:43 AM (Local Time) BHernandez Action Type: Outgoing call

Writer called customer and states:

1. Following up with repairs on vehicle

Case History

Customer states:

1. Vehicle is still at dealership

Writer states:

1. Advised will follow up with repairs at dealership

[!<For Internal Use Only:

>!]

*** NOTES 06/28/2013 10:36:02 AM (Local Time) BHernandez Action Type: Manager review

[!<For Internal Use Only:

Writer will call dealership and customer on 7-1-13 >!]

*** PHONE LOG 07/01/2013 11:36:50 AM (Local Time) BHernandez Action Type: Outgoing call

Writer called [REDACTED] and left message

1. Gave writer information and case number
2. Gave customer information and checking on TL alert
3. Requested call back

Writer will call dealership and customer on 7-2-13

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/02/2013 05:57:51 AM (Local Time) BHernandez Action Type: Web Contact

Writer called [REDACTED] and states:

1. Checking on status of TL case

SVCA Tammy states:

1. Techline needs a video of what the vehicle is doing
2. We sent one over to techline

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/02/2013 05:59:49 AM (Local Time) BHernandez Action Type: Outgoing call

Writer called customer and states:

1. Advised that dealership is still working on repairs with vehicle

Customer states:

1. I still do not have it back

[!<For Internal Use Only:

>!]

*** NOTES 07/02/2013 06:00:10 AM (Local Time) BHernandez Action Type: Manager review

[!<For Internal Use Only:

Writer will call dealer and customer on 7-3-13 >!]

*** PHONE LOG 07/03/2013 07:43:41 AM (Local Time) BHernandez Action Type: Outgoing call

Writer called [REDACTED] and states:

1. Checking on status of repairs

SVCA states:

1. We are putting a flight recorder and driving the vehicle to test it

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/03/2013 07:45:36 AM (Local Time) BHernandez Action Type: Web Contact

Writer called customer and states:

1. Advised dealership is running tests on vehicle

Customers states:

1. Thank you

Writer will call dealership and customer on 7-5-13

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/05/2013 10:17:53 AM (Local Time) BHernandez Action Type: Web Contact

Writer called [REDACTED] and states:

1. Calling regarding the status of repairs

SVCA Tammy states:

Case History

1. The flight records is not working correctly

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/08/2013 08:52:48 AM (Local Time) BHernandez Action Type: Web Contact

Writer called [REDACTED] and states:

1. Checking on status of repairs

SCVA Tammy states:

1. We are waiting for results of flight recorder

[!<For Internal Use Only:

>!]

*** PHONE LOG 07/08/2013 08:56:27 AM (Local Time) BHernandez Action Type: Web Contact

Customer states:

1. I have received the paperwork for the tags but the vehicle has been in the shop and I do not know what to do about it

Writer states:

1. Advised will forward to regional office for further review

2. Advised will receive a call back in 2-3 days

[!<For Internal Use Only:

>!]

*******End Case Report** [REDACTED] *****





PE19-004

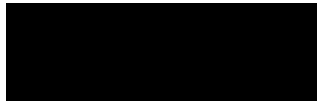
KIA

6/28/2019

DEFECT B

CA FILES

FORTE



**WATERLOO**

Waterloo, IA

www.theislewaterloo.com

FAX**To:** Michelle**From:** Kayleen Glenn**Fax:** [REDACTED]**Pages:** 5**Phone:****Date:** 3/5/14**Re:** Fire report**Cc:**☒ **Urgent**☐ **For Review**☐ **Please Comment**☐ **Please Reply**☐ **Please Recycle****Comments:**

A FDID * ☐ IA ☐ MM ☐ DD ☐ YYYY ☐ Station ☐ Incident Number * ☐ Exposure * ☐ Delete ☐ Change ☐ No Activity NFIRS -1 Basic	
B Location* ☐ Check this box to indicate that the address for this incident is provided on the Wildland fire Module in Section 5 "Alternative Location Specification". Use only for wildland fires. Census Tract ☐ - ☐	
☒ Street address ☐ Intersection ☐ In front of ☐ Rear of ☐ Adjacent to ☐ Directions	
Number/Milepost Prefix Street or Highway Street Type Suffix	
Apt./Suite/Room City State Zip Code	
Cross street or directions, as applicable	
Secondary Address	
C Incident Type * 131 Passenger vehicle fire Incident Type	E1 Date & Times Midnight is 0000 Check boxes if dates are the same as Alarm Date. ALARM always required Alarm * 02 01 2014 10:45:01 Month Day Year Hr Min Sec Arrival * 02 01 2014 10:47:32 ARRIVAL required, unless canceled or did not arrive CONTROLLED Optional, except for wildland fires Controlled LAST UNIT CLEARED, required except for wildland fires Last Unit 02 01 2014 11:29:05 Cleared
D Aid Given or Received* 1 ☐ Mutual aid received 2 ☐ Automatic aid recv. 3 ☐ Mutual aid given 4 ☐ Automatic aid given 5 ☐ Other aid given N ☒ None Their FDID Their State Their Incident Number	E2 Shift & Alarms Local Option B 01 4 Shift or Alarms District Platoon
F Actions Taken * 11 Extinguishment by fire Primary Action Taken (1) 86 Investigate Additional Action Taken (2) Additional Action Taken (3)	G1 Resources * ☒ Check this box and skip this section if an Apparatus or Personnel form is used. Apparatus Personnel Suppression 0002 0006 EMS Other ☐ Check box if resource counts include aid received resources.
G2 Estimated Dollar Losses & Values LOSSES: Required for all fires if known. Optional for non fires. None Property \$ 014,000 Contents \$ 000,100 PRE-INCIDENT VALUE: Optional Property \$ 014,000 Contents \$ 000,100	
Completed Modules ☒ Fire-2 ☐ Structure-3 ☐ Civil Fire Cas.-4 ☐ Fire Serv. Cas.-5 ☐ EMS-6 ☐ HazMat-7 ☐ Wildland Fire-8 ☒ Apparatus-9 ☒ Personnel-10 ☐ Arson-11	H1 Casualties ☒ None Deaths Injuries Fire Service Civilian H2 Detector Required for Confined Fires. 1 ☐ Detector alerted occupants 2 ☐ Detector did not alert them U ☐ Unknown
H3 Hazardous Materials Release N ☐ None 1 ☐ Natural Gas: slow leak, no evacuation or HazMat actions 2 ☐ Propane gas: <21 lb. tank (as in home BBQ grill) 3 ☐ Gasoline: vehicle fuel tank or portable container 4 ☐ Kerosene: fuel burning equipment or portable storage 5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable 6 ☐ Household solvents: home/office spill, cleanup only 7 ☒ Motor oil: from engine or portable container 8 ☐ Paint: from paint cans totaling < 55 gallons 0 ☐ Other: Special HazMat actions required or spill > 55gal.. Please complete the HazMat form	
I Mixed Use Property NN ☐ Not Mixed 10 ☐ Assembly use 20 ☐ Education use 33 ☐ Medical use 40 ☐ Residential use 51 ☐ Row of stores 53 ☐ Enclosed mall 58 ☐ Bus. & Residential 59 ☐ Office use 60 ☐ Industrial use 63 ☐ Military use 65 ☐ Farm use 00 ☐ Other mixed use	
J Property Use* Structures 131 ☐ Church, place of worship 161 ☐ Restaurant or cafeteria 162 ☐ Bar/Tavern or nightclub 213 ☐ Elementary school or kindergarten 215 ☐ High school or junior high 241 ☐ College, adult education 311 ☐ Care facility for the aged 331 ☐ Hospital	Outside 124 ☐ Playground or park 655 ☐ Crops or orchard 669 ☐ Forest (timberland) 807 ☐ Outdoor storage area 919 ☐ Dump or sanitary landfill 931 ☐ Open land or field
341 ☐ Clinic, clinic type infirmary 342 ☐ Doctor/dentist office 361 ☐ Prison or jail, not juvenile 419 ☐ 1-or 2-family dwelling 429 ☐ Multi-family dwelling 439 ☐ Rooming/boarding house 449 ☐ Commercial hotel or motel 459 ☐ Residential, board and care 464 ☐ Dormitory/barracks 519 ☐ Food and beverage sales 936 ☐ Vacant lot 938 ☐ Graded/care for plot of land 946 ☐ Lake, river, stream 951 ☐ Railroad right of way 960 ☐ Other street 961 ☐ Highway/divided highway 962 ☒ Residential street/driveway	
539 ☐ Household goods, sales, repairs 579 ☐ Motor vehicle/boat sales/repair 571 ☐ Gas or service station 599 ☐ Business office 615 ☐ Electric generating plant 629 ☐ Laboratory/science lab 700 ☐ Manufacturing plant 819 ☐ Livestock/poultry storage (barn) 882 ☐ Non-residential parking garage 891 ☐ Warehouse 981 ☐ Construction site 984 ☐ Industrial plant yard Lookup and enter a Property Use code only if you have NOT checked a Property Use box: Property Use 962 Residential street, road or	
NFIRS-1 Revision 06/03/05	

K1 Person/Entity Involved

Local Option

Business Name (if applicable)

Area Code

Phone Number

☐ Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name

MI

Last Name

Suffix

Number

Prefix

Street or Highway

Street Type

Suffix

Post Office Box

Apt./Suite/Room

City

State

Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 Owner

☐ Same as person involved? Then check this box and skip the rest of this section.

Local Option

Business Name (if Applicable)

Area Code

Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name

MI

Last Name

Suffix

Number

Prefix

State

Street or Highway

ST

Street Type

Suffix

Post Office Box

Apt./Suite/Room

Dysart

City

IA

Zip Code

L Remarks

Local Option

On 02/01/2014 at 10:45:01 Unit [REDACTED] dispatched to [REDACTED]/WATERLOO, IA [REDACTED] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
Yates, Ariel	Driver/Owner

The following actions were performed on scene:

Unit [REDACTED] arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

Fire personnel advanced 150 feet of 1 1/2" hose line to the vehicle and directed by standers to go inside residence. Fire quickly extinguished by personnel and confined to engine compartment. Windshield breached by fire completely removed with halligan. All doors open to ventilate vehicle and confirm vehicle is unoccupied. Search is negative. Waterloo P.D. on scene.

L Authorization

PETERSEN, BEN

Officer in charge ID

Petersen, Ben

Signature

LT BS

Position or rank

Assignment

02

Month

01

Day

2014

Year

Check Box if [X] same as Officer Member making report ID in charge.

PETERSEN, BEN

Officer in charge ID

Petersen, Ben

Signature

LT BS

Position or rank

Assignment

02

Month

01

Day

2014

Year

FDID	IA	MM	DD	YYYY	Station	Incident Number	Exposure	Complete Narrative
*	*	2	1	2014	4	*	000	*

Narrative:

On 02/01/2014 at 10:45:01 Unit [REDACTED] dispatched to [REDACTED]/WATERLOO, IA [REDACTED] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
[REDACTED]	Driver/Owner

The following actions were performed on scene:

Unit [REDACTED] arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

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Fire personnel conducted survey of vehicle to extinguish any hot spots. A interview of owner and by stander conducted to initiate investigation of fire. Both stated the vehicle was driven approximately at 0400 or 500 hours and parked. No sign of any operating problems. No work performed on vehicle. The by stander, resident of scene address, stated he entered vehicle approximately 15 minutes prior to dispatch page time to warm vehicle. The vehicle was running for approximately 10 to 15 minutes when he discovered fire and called 911.

Upon fire investigation personnel determined fire appeared to have started in the engine compartment area of vehicle with indications of highest heat to driver side front corner. The fire melted radiator from frame onto ground. No indications of foul play found. Unit 304 Lieutenant suggested owner contact insurance company and dealership. Shift Commander notified of fire. Shift Commander Jenn responded and examined fire. Exact fire cause classified as undetermined. Fire appeared to have started in engine compartment.

Vehicle owner's mother arranged tow service from Dysart.

* Used: (2) s.c.b.a.'s, 150 ft. of 1 1/2" preconnect, and halligan bar.

Approximately 300 gallons of water used on fire to extinguish.

Units responding were:

Unit [REDACTED] responded and took these actions:

Cancelled en route

Unit [REDACTED] responded.

FDIP *	IA *	MM 2	DD 1	YYYY 2014	4	Incident Number *	000	Exposure *	Complete Narrative
--------	------	---------	---------	--------------	---	-------------------	-----	------------	-----------------------

Narrative:

11:29:05 all units back in service.

Hillegas, Michele [KMA]

From: Kayleen Glenn [REDACTED]
Sent: Monday, March 03, 2014 11:35 AM
To: Hillegas, Michele [KMA]
Subject: FW:
Attachments: ResizedImage_1391363312549.jpg; ResizedImage_1391363323403.jpg; ResizedImage_1391363342671.jpg; ResizedImage_1391363366012.jpg; ResizedImage_1391363378024.jpg; ResizedImage_1391363396834.jpg; ResizedImage_1391363437167.jpg; ResizedImage_1391363417661.jpg

Importance: High

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo
[REDACTED]

Waterloo, Iowa [REDACTED]
O: [REDACTED]
F: [REDACTED]
[REDACTED]

-----Original Message-----

From: Kayleen Glenn
Sent: Monday, February 03, 2014 2:35 PM
To: [REDACTED]
Subject: FW:
Importance: High

Please confirm upon receipt.

Thanks

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo
[REDACTED]

Waterloo, Iowa [REDACTED]
O: [REDACTED]
F: [REDACTED]
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Monday, February 03, 2014 6:57 AM
To: Kayleen Glenn
Subject:

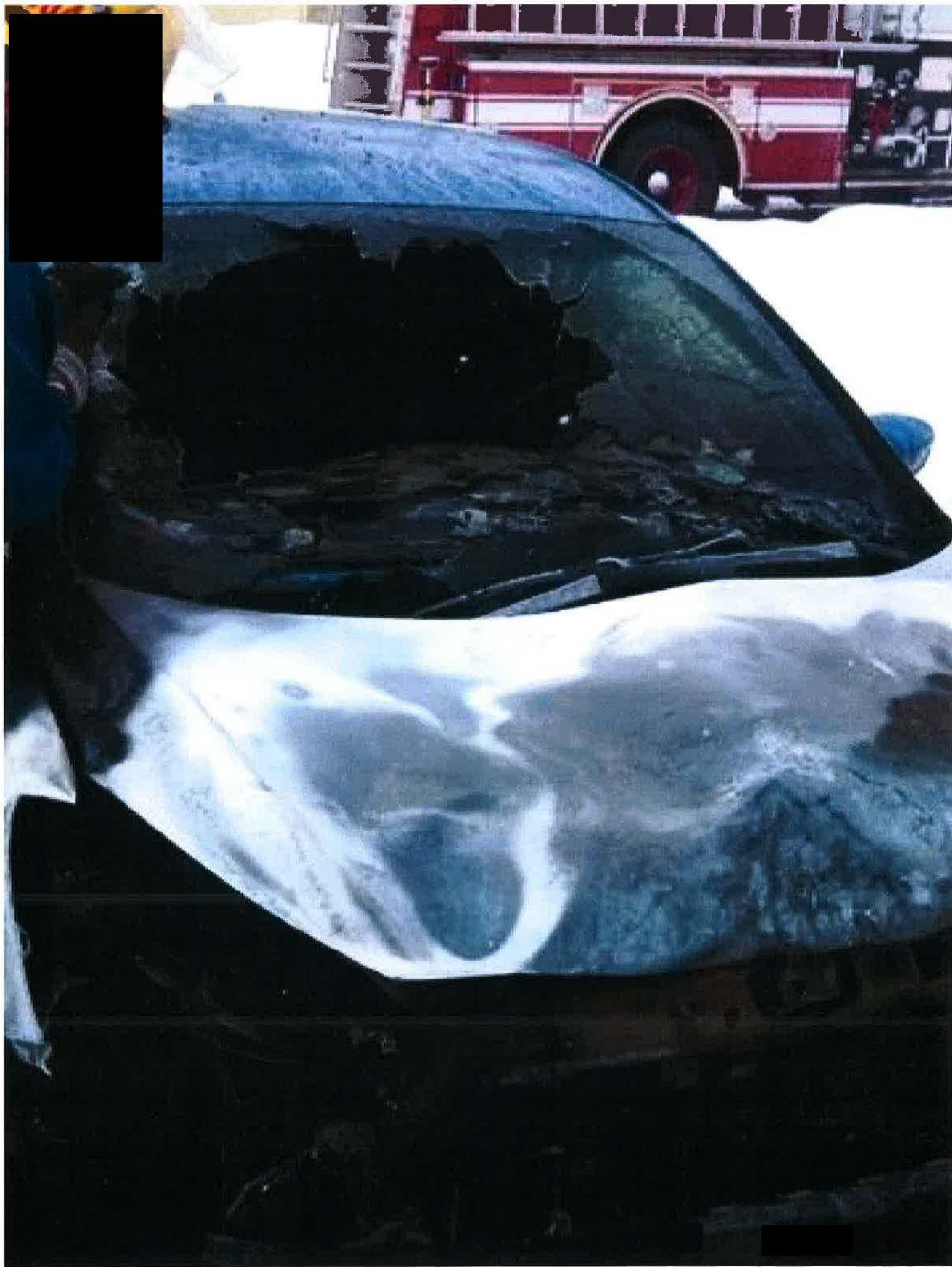
1/9

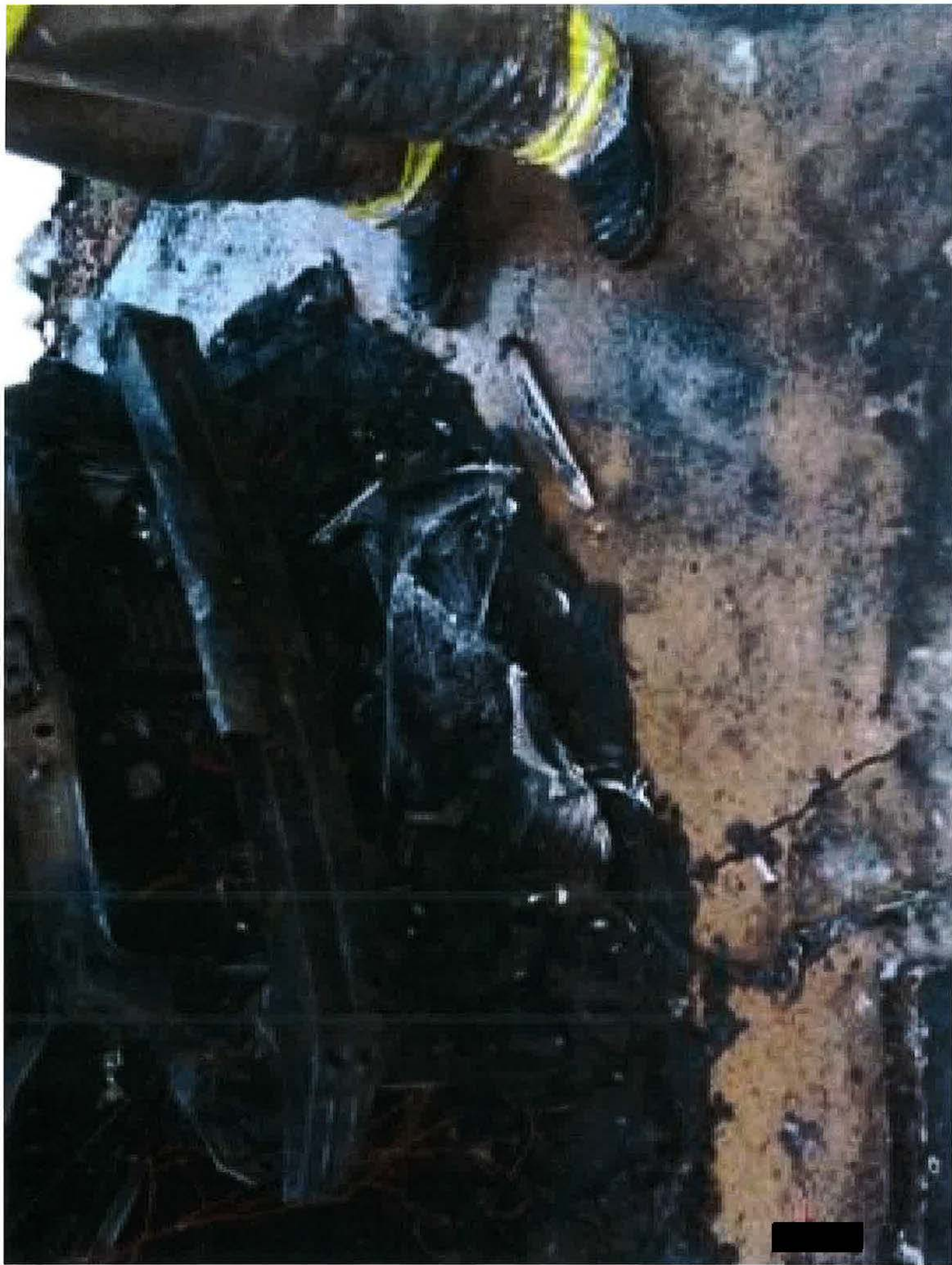
















Hillegas, Michele [KMA]

From: Hillegas, Michele [KMA]
Sent: Wednesday, March 05, 2014 10:18 AM
To: 'Kayleen Glenn'
Subject: RE: fax

Hi Kayleen,

I received the fire report.

Thanks,

Michele Hillegas
National Consumer Affairs Analyst
Kia Motors America, Inc.

Irvine, CA

Direct

Fax



From: Kayleen Glenn
Sent: Wednesday, March 05, 2014 8:19 AM
To: Hillegas, Michele [KMA]
Subject: fax

Michelle,

I faxed the fire report to you this morning. (I was out of the office yesterday) Please confirm if you received the report. I will be in the office for about another hour or so.

Thank you

Kayleen Glenn
Purchasing Agent
Isle Casino Hotel Waterloo

Waterloo, Iowa

O:

E:



WATERLOO

Waterloo, IA

www.theislewaterloo.com

FAX

To: Michelle

From: Kayleen Glenn

Fax: [REDACTED]

Pages: 5

Phone:

Date: 3/5/14

Re: Fire report

Cc:

☒ **Urgent** ☐ **For Review** ☐ **Please Comment** ☐ **Please Reply** ☐ **Please Recycle**

Comments:

07009 02/01/2014 14-0010562

K1 Person/Entity Involved

Local Option

Business name (if applicable)

Area Code

Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name

MI

Last Name

Suffix

Number

Prefix

Street or Highway

Street Type

Suffix

Post Office Box

Apt./Suite/Room

City

State

Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-18) as necessary

K2 Owner

☐ Same as person involved? Then check this box and skip the rest of this section.

Local Option

Business name (if Applicable)

Area Code

Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name

MI

Last Name

Suffix

Number

Prefix

Street or Highway

Street Type

Suffix

Post Office Box

Apt./Suite/Room

Dysart

City

IA

Zip Code

L Remarks

Local Option

On 02/01/2014 at 10:45:01 Unit [REDACTED] dispatched to [REDACTED] /WATERLOO, IA [REDACTED] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name

Involvement Type

Driver/Owner

The following actions were performed on scene:

Unit 304 arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

Fire personnel advanced 150 feet of 1 1/2" hose line to the vehicle and directed by standers to go inside residence. Fire quickly extinguished by personnel and confined to engine compartment. Windshield breached by fire completely removed with halligan. All doors open to ventilate vehicle and confirm vehicle is unoccupied. Search is negative. Waterloo P.D. on scene.

L Authorization

PETERSEN, BEN

Officer in charge ID

Petersen, Ben

Signature

LT BS

Position or rank

Assignment

02

Month

01

Day

2014

Year

Check Box if ☒ same as Officer in charge.

PETERSEN, BEN

Member making report ID

Petersen, Ben

Signature

LT BS

Position or rank

Assignment

02

Month

01

Day

2014

Year

FDID *	IA *	MM 2	DD 1	YYYY 2014	Station 4	Incident Number *	Exposure *	000	Complete Narrative
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Narrative:

On 02/01/2014 at 10:45:01 Unit [REDACTED] dispatched to [REDACTED] WATERLOO, IA [REDACTED] for a passenger vehicle fire. Dispatch advised the vehicle was near a residential structure. A additional engine company was requested to respond code 1. The location is a residential driveway. The incident was determined to be a(n) Passenger vehicle fire.

10:47:32 arrived on scene.

The following involvements were noted:

Name/Business Name	Involvement Type
[REDACTED]	Driver/Owner

The following actions were performed on scene:

Unit [REDACTED] arrived to scene to observe a small passenger vehicle on fire in the driveway of scene residence. The fire was a engine compartment fire with flames showing from hood, bottom windshield, and front grill section of vehicle. Two structural and one automobile exposures.

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Vehicle owner's mother arranged tow service from Dysart.

* Used: (2) s.c.b.a.'s, 150 ft. of 1 1/2" preconnect, and halligan bar.

Approximately 300 gallons of water used on fire to extinguish.

Units responding were:

Unit [REDACTED] responded and took these actions:

Cancelled en route

Unit [REDACTED] responded.

FOID *	IA *	MM 2	DD 1	YYYY 2014	4	Station	000	Exposure *	Complete Narrative
--------	------	---------	---------	--------------	---	---------	-----	------------	-----------------------

Narrative:

11:29:05 all units back in service.

3/03/14

12:39:09

wsd079

VIN No : KNAFX4A6XE5

Warranty Service Department

WARRANTY HISTORY INQUIRY

HILLEGASM

KIAPROD

In Service Date:

11/30/13

Model . . C3422

Series . FORTE

<u>Repair</u>	<u>W Dlr</u>	<u>Repair</u>						
<u>Date</u>	<u>T No.</u>	<u>Order#</u>	<u>Ver</u>	<u>Repair Labor Code</u>	<u>Causal Part</u>	<u>Mileage</u>		
11/06/13	I		1 01					8

I=Inquiry
F3=Exit

F11=Summary/Detail

More...

KIA MOTORS AMERICA
Campaign List by VIN

3/03/2014
12:39:16

Vehicle I.D : KNAFX4A6XE5

'C' Issue	D e s c r i p t i o n	Dealer	Repair	Dealer
'D' Number		Code	Date	Type

C=Close D=Remove F3=Exit
No records for this VIN

 CARFAX® Vehicle History Report™ US \$39.99	
An independent company established in 1986	
Vehicle Information: 2014 KIA FORTE LX VIN: KNAFX4A6XE5 [REDACTED] SEDAN 4 DR 1.8L I4 FI DOHC 16V FRONT WHEEL DRIVE <u>Standard Equipment Safety Options</u> CARFAX Report Provided By: Kia Motors America [REDACTED] Irvine, CA [REDACTED]	 No accident / damage reported to CARFAX  CARFAX 1-Owner vehicle  3 Service records available  Personal vehicle  1,250 Last reported odometer reading  \$370 Above retail book value



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/3/14 at 3:39:56 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 Price Calculator™		
Adjust the value of this 2014 Kia Forte LX based on the information available in this report		
1) Retail Book Value \$ 0 Enter retail book value here	+ \$ 370 Above retail book value	3) Adjusted Retail Value Begin by entering the retail book value
 Start by entering the retail book value from a pricing guide website.	 This vehicle is worth more than average, based on information in this report.	 Compare adjusted retail value to seller's asking price when making your decision.

 Ownership History	
The number of owners is estimated	
Year purchased	2013
Type of owner	Personal
Estimated length of ownership	4 months
Owned in the following states/provinces	Iowa
Estimated miles driven per year	---
Last reported odometer reading	1,250



 Title History CARFAX guarantees the information in this section		 Owner 1
Salvage Junk Rebuilt Fire Flood Hail Lemon		Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits		Guaranteed No Problem
 GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms		

 Additional History Not all accidents / issues are reported to CARFAX		 Owner 1
Total Loss No total loss reported to CARFAX.		☒ No Issues Reported
Structural Damage No structural damage reported to CARFAX.		☒ No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.		☒ No Issues Reported
Odometer Check No indication of an odometer rollback.		☒ No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.		☒ No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX.		☒ No Recalls Reported

 Detailed History		Glossary		
 Owner 1 Purchased: 2013 Type: Personal Where: Iowa Est. length owned: 11/1/13 - present (4 months)	Date:	Mileage:	Source:	Comments:
	11/01/2013		Iowa Motor Vehicle Dept. Dysart, IA	Titled or registered as personal vehicle
	11/05/2013		Dealer Inventory	Vehicle offered for sale
	11/06/2013	8	Pat McGrath Kia Hiawatha, IA [REDACTED] mcgrathkia.com	Pre-delivery inspection completed
	11/06/2013		Pat McGrath Kia Hiawatha, IA [REDACTED] mcgrathkia.com	Vehicle offered for sale
	11/30/2013	29	Pat McGrath Kia Hiawatha, IA [REDACTED] mcgrathkia.com	Vehicle sold
	12/02/2013	31	Pat McGrath Chevyland Cedar Rapids, IA [REDACTED] [REDACTED]	Washed/detailed

12/12/2013		Iowa Motor Vehicle Dept. Dysart, IA Title [REDACTED]	Title or registration issued First owner reported Vehicle color noted as Blue
12/18/2013	1,250	Pat McGrath Chevyland Cedar Rapids, IA [REDACTED]	Vehicle serviced
02/19/2014		Iowa Motor Vehicle Dept. Dysart, IA Title [REDACTED]	Registration issued or renewed Vehicle color noted as Blue



I'm here to help! Print and bring my SmartBuyer Checklist when you go to test drive this 2014 Kia Forte LX.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

[View Full Glossary](#)

CARFAX Price Adjustment™

Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1994 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

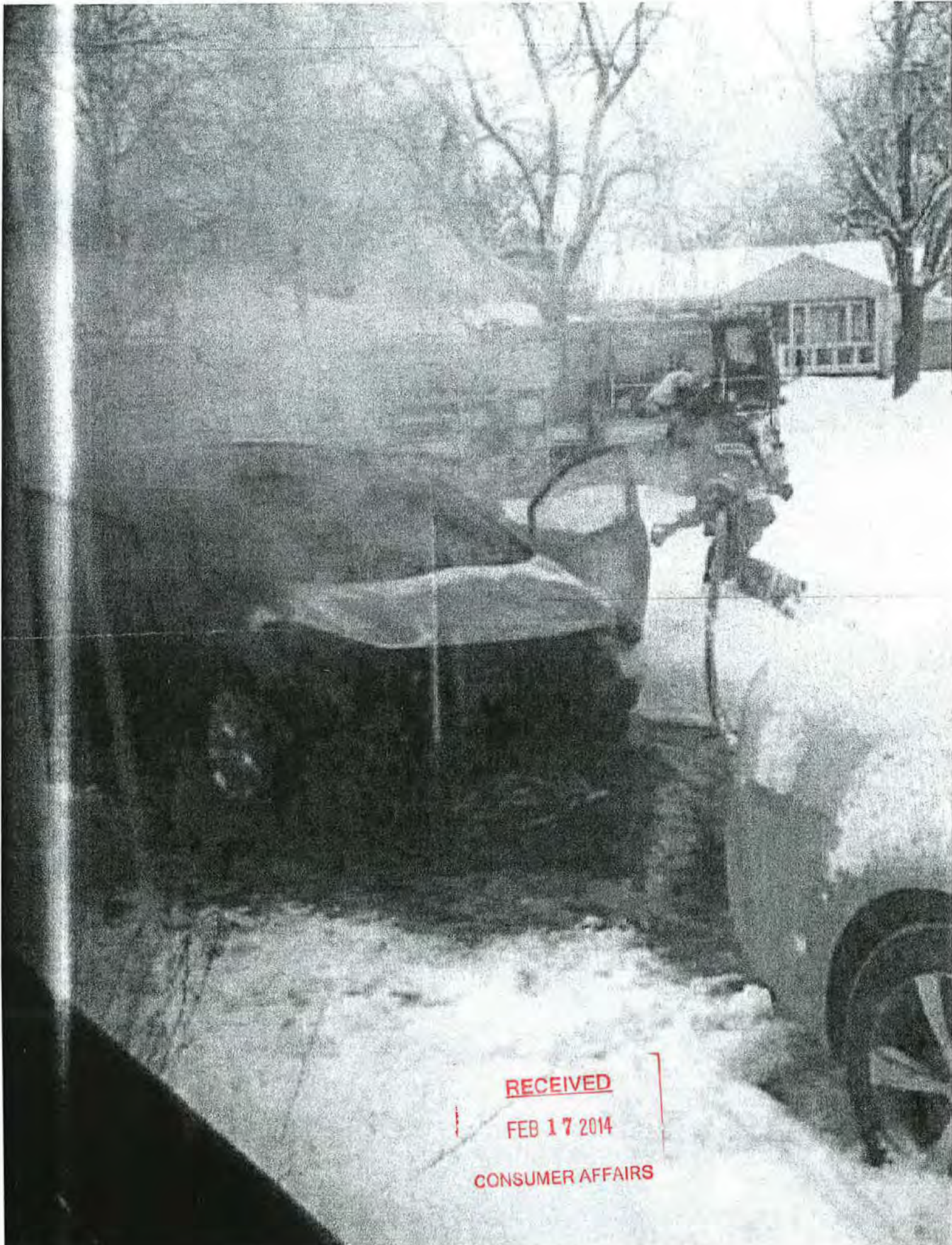
Follow Us:  facebook.com/CARFAX  [@CarfaxReports](https://twitter.com/CarfaxReports)  CARFAX on Google+

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512; 8,600,823; 8,595,079; 8,606,648; 7,505,838.

3/3/14 3:39:56 PM (EST)



RECEIVED

FEB 17 2014

CONSUMER AFFAIRS







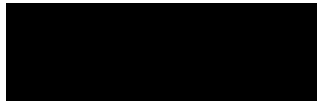






PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE



March 04, 2016

Kia Motors America Inc.
[REDACTED]
Irvine CA [REDACTED]

Sub Auto Litigation Office
[REDACTED]
Atlanta GA [REDACTED]

Certified Mail-Return Receipt Requested

RE: Claim Number: [REDACTED]
Date of Loss: August 23, 2015
Our Insured: [REDACTED]

Your File Number: **THEIR FILE NUMBER**
Insured's Deductible: \$500.00

To Whom It May Concern:

This notice is to advise of a loss that occurred to our insured's vehicle. The damage was caused by a failure of an electrical component or conductor along the left side of the engine within the front engine compartment

Our investigation indicates that KIA is responsible for this loss. By virtue of our payment, we are entitled to recover from the responsible party. Please consider this letter as our demand to KIA for reimbursement of \$15,908.26.

Any settlement with State Farm's policyholder with respect to this loss must not prejudice our rights, as subrogor, and shall not be released by execution of a general release with such policyholder.

In order to assist you in evaluating and processing the claim we are asserting, we may provide nonpublic personal information about our customer. We are sharing this information to effect, administer, or enforce a transaction authorized by the consumer. However, you are neither authorized nor permitted to: (1) use the customer information we provide for any purpose other than to evaluate and process the subrogation claim, or (2) disclose or share the customer information we provide for any purpose other than to evaluate and process the subrogation claim.

If you have any questions or need additional information, please call me at the number listed below. If I am not available, any other member of my team may assist you.

[REDACTED]



FIRETECH, INC

East Peoria, IL

www.FireTechInvestigations.com Toll Free

REPORT OF INVESTIGATION

DATE: November 13, 2015 **CASE #:**
INSURED:
VEHICLE: 2014 Kia Forte
VIN#: KNAFK4A68E5
ADDRESS:
CITY: Chicago Heights **STATE:** IL
DATE OF LOSS: August 23, 2015 **TIME:** 11:30 p.m.
CLAIM NUMBER:

SYNOPSIS OF INVESTIGATION

Based upon my thorough and scientific examination of the fire scene, including careful analysis of the fire patterns and information provided to me by the insured, it is my conclusion that the fire originated along the left side of the engine within the front engine compartment. The cause of the fire was due to a failure of an electrical component or conductor within the area of origin. Following the elements of fire cause classification in NFPA 921, the cause of the fire will be classified as "Accidental."

*Resident Investigators in Chicago and Central Illinois
Fire Investigation in Illinois, Iowa, Missouri, Wisconsin and Indiana*

Insured:
Case #:
Claim #:



METHODOLOGY:

This fire scene examination was conducted using a scientific methodology, the basic method of fire investigation, and a systematic approach as discussed in the 2014 Edition of NFPA 921: *"Guide for Fire and Explosion Investigations"* and the 2014 Edition of NFPA 1033: *"Standard for Professional Qualifications for Fire Investigator."*

ASSIGNMENT:

On October 27, 2015 I received a fax transmission from State Farm Insurance Product Liability Investigator John Kessler requesting that I conduct an origin and cause investigation for a vehicle fire loss located at Copart Auto Auction in Chicago Heights, Illinois. I arrived at Copart Auto Auction on October 29, 2015 at 9:00 a.m.

BACKGROUND & INSURED INTERVIEW:

This investigation is in relation to a fire claim made by your insured, [REDACTED]. I spoke with [REDACTED] by telephone after my examination of the loss vehicle. [REDACTED] related to me in summary that she purchased the vehicle in May 2014 from Napleton KIA of Calumet City. The vehicle contained approximately 5,000 miles at the time of purchase and 16,000 miles at the time of the fire. [REDACTED] related that she is the primary driver and her son also occasionally drives the vehicle. During the time she has owned the vehicle, she has not experienced any electrical or mechanical malfunctions. She has not completed any repairs or upgrades to the vehicle's electrical or mechanical systems. The only maintenance completed to the vehicle has been oil changes and a new tire. The last oil change was completed at Velasquez and Sons Automotive in Harvey, Illinois three weeks prior to the fire. During the time she has owned the vehicle, she has not observed any unusual odors or leaking of automotive fluids. She has not observed any warning indicator lights while operating the vehicle. [REDACTED] stated that she has not received any recall notices from Kia.



Insured:
Case #:
Claim #:



On the date of loss, [REDACTED] son drove the vehicle six blocks to McDonald's for breakfast. He arrived back home at approximately 8:30 a.m. The vehicle was parked on the street in front of [REDACTED] home. The vehicle was locked and unattended until approximately 11:15 p.m. that night when a neighbor began knocking on her door yelling that her car was on fire. [REDACTED] contacted 9-1-1 and the fire department responded.

FIRE SCENE EXAMINATION:

I began my examination by walking around the exterior of the vehicle in a clockwise manner. This vehicle is a 2014 Kia Forte, four door sedan. Examination of the exterior of the vehicle revealed severe fire damage to the front end engine compartments. Fire intensity and movement patterns indicate the fire originated within the engine compartment and communicated outward through the front grill opening and front fender wheel wells. Examination of the vehicle's tires revealed the front tires to be fire damaged and deflated. The rear tires were observed undamaged and intact. The front windshield of the vehicle was observed fractured due to flame impingement from the engine compartment area of origin. Examination of the remaining exterior panels of the vehicle revealed no further fire damage. Examination of the interior passenger department revealed fire damage due to communication through the windshield opening and an opening in the engine compartment bulkhead which allowed the fire to communicate into the passenger compartment behind the dashboard.

Examination of the interior passenger compartment revealed no fire damage to the top of the dashboard due to communication from the engine compartment through the openings in the bulkhead. No fire damage was observed within the passenger compartment consistent with an area of origin. Examination of the transmission shift lever revealed the vehicle was in the park position and the ignition switch was in the off position.

Opening the engine compartment's hood, I examined the vehicle's engine compartment. Severe fire damage was observed to the underside of the hood with the heaviest damage



Insured:
Case #:
Claim #:

along the left center area with movement toward the right passenger side. Examination of the engine compartment revealed severe fire damage throughout the entire compartment with the most severe fire damage observed along the top, left side, of the engine. Severe fire damage was observed between the engine and the left front fender with movement and intensity patterns observed communicating upward from this area. Examination of the vehicle's battery, located along the left interior front fender, revealed external fire damage due to flame impingement from the area of origin. The battery was observed fire damaged along the right side that faced the engine. The right side of the battery was observed collapsed toward the left side of the engine's area of origin. Examination of the fuse relay panel, also located along the left front fender, revealed external fire damage due to communication from the area of origin. Examination of the electrical battery cables revealed the conductors to be externally fire damaged and intact. Examination of the vehicle's alternator and starter revealed external fire damage due to flame impingement. Examination of the right, passenger side, of the engine revealed fire damage consistent with the fire communicating to this area from the left side of the engine's area of origin. Closer examination of the top left side of the engine's area of origin revealed several electrical conductors lying along the top left side of the engine. Electrical conductors were observed lying along the left side of the engine with termination connections disconnected from the electrical component they were connected to. These electrical conductors were placed inside an evidence bag to maintain integrity for future examination. Several other electrical conductors were observed along the front of the engine. These additional electrical conductors were placed in an evidence bag for preservation for future examination. The entire front end of the vehicle, including the headlight housings, radiator, and coolant system transfer lines were observed missing from the vehicle. Based upon the burn pattern analysis, the fire originated within the front engine compartment, along the left side of the engine, in the area of the electrical conductors lying on the left side of the engine. Further examination of the electrical conductors located within the area of origin will be completed at a later time.

Insured:
Case #:
Claim #:



CONCLUSION:

Based upon my thorough and scientific examination of the fire scene, including careful analysis of the fire patterns and information provided to me by the insured, it is my conclusion that the fire originated along the left side of the engine within the front engine compartment. The cause of the fire was due to a failure of an electrical component or conductor within the area of origin. Following the elements of fire cause classification in NFPA 921, the cause of the fire will be classified as "Accidental."

These findings and conclusions are based on and within a reasonable degree of accepted fire science and investigation certainty. This report was generated considering information available at the time of its completion. The knowledge, skill, experience and training of the investigator(s) associated with this investigation were used in the rendering of the findings and conclusions.

Respectfully Submitted,



John Ortland, CFI, CFEI

Reviewed By



John Stanko, CFI, CFEI



Insured:
Case #:
Claim #:



Insured
Case #:
Claim #





00



Insured:
Case #:
Claim #:

[Redacted]

Insured:
Case #:
Claim #:



[Redacted]

[Redacted]

Insured:
Case #:
Claim #





Insured:
Case #:
Claim #:





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Claim #:



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Claim #:



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Claim #:



Insured
Case #:
Claim #



Insured:
Case #:
Claim #:





Insured:
Case #:
Claim #:



Insured:
Case #:
Claim #:



View showing the area of origin along the left side of the engine.

Insured:
Case #:
Claim #:



Close-up view showing the electrical conductor terminations along the left side of the engine area of origin.

Insured:
Case #:
Claim #:





PAID LOAN CONFIRMATION

09/22/2015

STATE FARM INSURANCE

COPART

WHEELING, IL

Account Number:

Customer Name:

Dear COPART:

The lien/security interest originally pledged as collateral is:
KNAFK4A68E5 2014 KIA FORTE.

Please take the enclosed title or lien release with your original title to your local licensing agency to have U.S. Bank's lien removed. OH, IA, KY titles/termination statements were sent directly to county for processing.

WI liens have been released electronically to your local DMV. Please take the original title in your possession to your local DMV to obtain a lien free paper title.

At U.S. Bank, customer service is our priority, which we proudly back with our exclusive Five Star Service Guarantee. It means every U.S. Bank employee is committed to providing superior customer service. It's a promise we guarantee.

If you have questions, please call U.S. Bank 24-Hour Banking and Financial Sales at the numbers listed below. A customer service representative is available seven days a week to assist you.

U.S. Bank 24-Hour Banking and Financial Sales

Denver area

Cincinnati area

St. Louis area

TDD access

Milwaukee area

Portland area

Minneapolis/ St. Paul area

All other areas

Sincerely,
Paid Loan Processing

CERTIFICATE OF TITLE OF A VEHICLE

14 KIA FORTE LX BLACK

156

VEHICLE IDENTIFICATION NO.
KNAFK4A88E5
KNAFK4A88E1

YEAR
2014

MAKE
KIA

MODEL
FORTE LX

SEDAN

DATE ISSUED
06/03/14

ODOMETER
5888
5886

CCM

MOBILE HOME SQ. FT.

PURCHASED
05/22/14
NEW

TYPE/TITLE
ORIGINAL

MAILING ADDRESS

LEGEND(S)

ACTUAL MILEAGE

US BANK NA
OSHKOSH WI

OWNER(S) NAME AND ADDRESS

HARVEY IL

FIRST LIENHOLDER NAME AND ADDRESS

US BANK NA
OSHKOSH WI

SECOND LIENHOLDER NAME AND ADDRESS

The Lienholder on the vehicle described in this
U.S. Bank, N.A.

sed and discharged.

Date 7-15-15

NEW LIEN ASSIGNMENT: The information below must be on an application for title and presented to the Secretary of State
Secured Party: Address:

Federal and State law require that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

ASSIGNMENT OF TITLE

The undersigned hereby certifies that the vehicle described in this title has been transferred to the following printed name and address:

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage.
WARNING-ODOMETER DISCREPANCY.

If this vehicle is one of more than 5 commercial vehicles owned by me, I certify also that the vehicle is not damaged in excess of 50 1/2% of its fair-market value unless this document is accompanied by a salvage application.

ODOMETER READING
Signature(s) of Seller(s)

Printed Name(s) of Seller(s)

I am aware of the above odometer certification made by seller.

DATE OF SALE

Signature(s) of Buyer(s)

Printed Name

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named hereon is the owner of the vehicle described hereon, which is subject to the above named liens and encumbrances, if any
IN WITNESS WHEREOF, I HAVE AFFIXED MY SIGNATURE AND THE GREAT SEAL OF THE STATE OF ILLINOIS AT SPRINGFIELD

CONTROL NO.

JESSE WHITE, Secretary of State

DO NOT ACCEPT TITLE SHOWING ANY ERASURES, ALTERATIONS OR MUTILATIONS

FIRST REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title is new and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____

Dealer's Name _____

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

SECOND REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title is new and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____

Dealer's Name _____

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

THIRD REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title is new and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____

Dealer's Name _____

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

FOURTH REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title is new and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____

Dealer's Name _____

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

LAST REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this title is new and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS

- ☐ 1. The mileage stated is in excess of its mechanical limits.
☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____

Dealer's Name _____

Signature of Buyer/Agent _____

Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____

14 KIA FORTE LX BLACK

ILLINOIS SECURE POWER OF ATTORNEY

WARNING! This Form May Be Used Only When Title Is Physically Held By Li-
Form Must Be Submitted To The State By The Person Exercising Power(s) Of Attorney. Failure To Do So May Result In Fines
And/Or Imprisonment.

2014 Year KIA Make FORTA Model 4R Sed Body Type KNAPK4A08ES Vehicle Identification Number

PART A. Power of Attorney to Disclose Mileage

Federal and State law require that you state the mileage upon transfer of ownership.

Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, [redacted] (transferor's name, Print), appoint [redacted] (transferee's/
dealership name, Print) as my attorney-in-fact, to sign all papers and documents required to secure Illinois Title and to disclose
the mileage on the title for the vehicle described above, exactly as stated in my following disclosure.

I state that the odometer now reads 18,000 (no tenths) miles and, to the best of my knowledge, that it reflects
the actual mileage unless one of the following statements is checked.

☐ (1) The mileage stated is in excess of its mechanical limits.

☐ (2) The odometer reading is NOT the actual mileage. WARNING - ODOMETER

Copied

Witness (Transferee's Name)

(City, State, Zip Code)

(City, State, Zip Code)

(Date of Statement)

PART B. Power of Attorney to Review Title Documents and Acknowledge Disclosure

(Part B is invalid unless Part A has been completed)

I, [redacted] (transferee's name, Print), appoint [redacted] (transferor's
name, Print) as my attorney-in-fact, to sign all papers and documents required to secure Illinois Title and to sign the
mileage disclosure on the title for the vehicle described above, only if the disclosure is exactly as the disclosure completed
below.

(Transferor's Signature)

(Transferee's Printed Name)

(Transferee's Name, Street Address, City, State, Zip Code)

Federal and State law require that you state the mileage upon transfer of ownership.

Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, [redacted] (transferor's/dealership name, Print), state that the odometer now
reads [redacted] (no tenths) miles and, to the best of my knowledge, that it reflects the actual mileage unless one of the
following statements is checked.

☐ (1) The mileage stated is in excess of its mechanical limits.

☐ (2) The odometer reading is NOT the actual mileage. WARNING - ODOMETER DISCREPANCY.

(Transferor's Signature)

(Transferor's Printed Name)

(Transferor's Street Address)

(City, State, Zip Code)

(Date of Statement)

PART C. Certification (To Be Completed When Both Parts A and B Have Been Used)

I, [redacted] (person exercising above powers of attorney, Print), hereby certify that
the mileage I have disclosed on the title document is consistent with that provided to me in the above power of attorney.
Further, upon examination of the title and any reassignment documents for the vehicle described above, the mileage disclosure
I have made on the title pursuant to the power of attorney is greater than that previously stated on the title and reassignment
documents. This certification is not intended to create, nor does it create any new or additional liability under Federal or State
law.

(Signature)

(Printed Name)

(Street Address)

(City, State, Zip Code)

(Date of Statement)

Auditor Test

STATE OF ILLINOIS

14 KIA FORTE LX BLACK

166

CERTIFICATE OF TITLE OF A VEHICLE

VEHICLE IDENTIFICATION NO.
KNAFK4A68E
KNAFK4A68YEAR
2014MAKE
KIAMODEL
FORTE LX

SEDAN

DATE ISSUED
06/03/14ODOMETER
5686
5686

CCM

MOBILE HOME SQ. FT.

PURCHASED
05/22/14
NEWTYPE TITLE
ORIGINAL

LEGEND(S)

MAILING ADDRESS

ACTUAL MILEAGE

US BANK NA

OSHKOSH WI

OWNER(S) NAME AND ADDRESS

HARVEY L

FIRST LIENHOLDER NAME AND ADDRESS

US BANK NA

OSHKOSH WI

SECOND LIENHOLDER NAME AND ADDRESS

JUNK

The Lienholder on the vehicle described in this
U.S. Bank, N.A.

First Name

Last Name

and discharged

Date 9-15-15

Date

NEW LIEN ASSIGNMENT: The information below must be on an application for title and presented to the Secretary of State.
Secured Party: Address:

Federal and State law requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

State Farm Mutual Automobile Ins. Co.

The undersigned hereby certifies that the vehicle described in this title has been owned by the undersigned at the address:

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle at the time of sale.

Statement is checked:

If the vehicle is one of more than 5 commercial vehicles owned by me, I certify also that the vehicle is not damaged in excess of 25.12% of its fair market value unless this document is accompanied by a salvage appraisal.

Signature(s) of Seller(s)

Printed Name(s) of Seller(s)

I am aware of the above odometer certification

Signature(s) of Buyer(s)

Printed Name

E OF SALE

Marcella D. Fortune, Agent

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named hereon is the owner of the vehicle described hereon, which is subject to the above named liens and encumbrances. If any
IN WITNESS WHEREOF, I HAVE AFFIXED MY SIGNATURE AND THE GREAT SEAL OF
THE STATE OF ILLINOIS AT SPRINGFIELD

CONTROL NO.

JESSE WHITE, Secretary of State

DO NOT ACCEPT TITLE SHOWING ANY ERASURES, ALTERATIONS OR MUTILATIONS

The undersigned hereby certifies that the vehicle described in this form is free and clear of all liens, except as noted, and has been transferred to the following printed name and address:

FIRST REASSIGNMENT
DEALER ONLY

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS ☐ 1. The mileage stated is in excess of its mechanical limits. ☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____ Dealer's Name _____ Dealer No. _____

Agent's Signature _____ Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____ Printed Name (same as signature) _____

SECOND REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this form is free and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS ☐ 1. The mileage stated is in excess of its mechanical limits. ☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____ Dealer's Name _____ Dealer No. _____

Agent's Signature _____ Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____ Printed Name (same as signature) _____

THIRD REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this form is free and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS ☐ 1. The mileage stated is in excess of its mechanical limits. ☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____ Dealer's Name _____ Dealer No. _____

Agent's Signature _____ Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____ Printed Name (same as signature) _____

FOURTH REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this form is free and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS ☐ 1. The mileage stated is in excess of its mechanical limits. ☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____ Dealer's Name _____ Dealer No. _____

Agent's Signature _____ Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____ Printed Name (same as signature) _____

LAST REASSIGNMENT
DEALER ONLY

The undersigned hereby certifies that the vehicle described in this form is free and clear of all liens, except as noted, and has been transferred to the following printed name and address:

Name of Purchaser _____ Street _____ City _____ State _____ Zip _____

I certify to the best of my knowledge that the odometer reading is the actual mileage of the vehicle unless one of the following statements is checked:

ODOMETER READING ☒ NO TENTHS ☐ 1. The mileage stated is in excess of its mechanical limits. ☐ 2. The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

Date of Sale _____ Dealer's Name _____ Dealer No. _____

Agent's Signature _____ Printed Name (same as signature) _____

I am aware of the above odometer certification made by the seller/agent.

Signature of Buyer/Agent _____ Printed Name (same as signature) _____

14 KIA FORTE LX BLACK

312510550130207448663

JUNKING CERTIFICATE OF A VEHICLE — JUNK ON

VEHICLE IDENTIFICATION NO.

KNAFK4A68E

YEAR

2014

MAKE

KIA

MODEL

FORTE LX

BODY STYLE

4 DOOR

DATE ISSUED
10/05/15

ODOMETER

CCM

MOBILE HOME SQ. FT.

PURCHASED

10/02/15

TYPE/TITLE

ORIGINAL

USED

MAILING ADDRESS

LEGEND(S)

MILEAGE NOT REQUIRED

COPART STK 31251085

SOUTH CHICAGO HEIGHTS IL

OWNER(S) NAME AND ADDRESS

STATE FARM MUTUAL AUTO INS CO

BLOOMINGTON IL

JUNK ONLY

NON-REGISTERABLE

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that according to the records on file with my Office, the person or entity named hereon has been duly recorded as the lawful owner of the junk vehicle described above.

IN WITNESS WHEREOF, I HAVE AFFIXED MY SIGNATURE AND THE GREAT SEAL OF THE STATE OF ILLINOIS AT SPRINGFIELD

CONTROL NO.

JESSE WHITE, Secretary of State

From: [REDACTED]
Sent: Thursday, October 01, 2015 2:52 PM
To: TN - AUTO - Title Notification
Subject: FW: [REDACTED]

Auto-Forwarded by Rule

From: [REDACTED]
Sent: Thursday, October 01, 2015 3:52:44 PM (UTC-07:00) Mountain Time (US & Canada)
To: [REDACTED]
Subject: [REDACTED]

Lot#: [REDACTED] KIA FORTE LX BLACK
Claim# [REDACTED]
Owner Name: [REDACTED]
Adjuster Name: CAROLYN RADFORD
State of Yard: ILLINOIS

We have received the transferable title on the above vehicle, and will be taking the necessary steps to process the title and sell the vehicle on your behalf.

Thank you for doing business with Copart.

[REDACTED]

Vehicle Valuation Report

Prepared for: State Farm Insurance

Summary

Claim Information

Claim Number: [REDACTED]
Policy Number: [REDACTED]
Insured: [REDACTED] S
Address: [REDACTED]
HARVEY, IL [REDACTED]
Insured Home Phone: [REDACTED]

Version #: 2
Coverage Type of Loss: COMPREHENSIVE
Loss Date: 08/23/2015
Reported Date: 08/24/2015
Valuation Report Date: 09/01/2015 15:31:39
Valuation Report ID: [REDACTED]

Vehicle Information

Loss Vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4
Cyl Gas A FWD
VIN: KNAFK4A68E51 [REDACTED]
Mileage: 19,000 miles

Location: IL [REDACTED]
Exterior Color: Aurora Black
License Plate: [REDACTED] Illinois, Exp, 01/0001

Valuation Summary

Base Value: \$13,376.73

Loss Vehicle Adjustments

Condition Adjustment:	\$0.00
Prior Damage Adjustment:	\$0.00
After Market Parts Adjustment:	\$0.00
Refurbishment Adjustment:	\$0.00

Market Value: \$13,376.73

Settlement Adjustments

Deductible: -\$500.00

Settlement Value: \$12,876.73

Loss Vehicle Detail

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Standard Equipment

Exterior

Auto Off Projector Beam Halogen Headlamps w/Delay-Off	Black grille w/chrome surround
Black Side Windows Trim	Body-colored door handles
Body-colored front bumper	Body-Colored Power Heated Side Mirrors w/Manual Folding
Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent	Clearcoat paint
Fixed Rear Window w/Defroster	Front Windshield -inc: Sun Visor Strip
Fully Galvanized Steel Panels	Light tinted glass
Spare Tire Tire Inflator	Tires: P195/65R15 -inc: low rolling resistance
Trunk Rear Cargo Access	Variable intermittent wipers
Wheels: 6.0J x 15" Steel w/Full Covers	

Interior

2 12V DC Power Outlets	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
60-40 Folding Bench Front Facing Fold Forward Seatback Cloth Rear Seat	Air filtration
Analog Display	Cargo Area Concealed Storage
Cargo Features -inc: Spare Tire Tire Inflator	Cargo Space Lights
Carpet Floor Trim and Carpet Trunk Lid/Rear Cargo Door Trim	Cloth Front Seats w/Cloth Back Material
Day-night rearview mirror	Delayed Accessory Power
Driver / Passenger And Rear Door Bins	Driver And Passenger Visor Vanity Mirrors
Driver foot rest	Fade-to-off interior lighting
Front Bucket Seats -inc: 6-way adjustable driver's seat	Front center armrest
Front Cupholder	Full Carpet Floor Covering
Full cloth headliner	Full Floor Console w/Covered Storage and 2 12V DC Power Outlets
HVAC -inc: Underseat Ducts	Illuminated glove box
Interior Trim -inc: Chrome Interior Accents	Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints
Manual air conditioning	Manual tilt/telescoping steering column
Outside temp gauge	Power 1st Row Windows w/Driver 1-Touch Down
Power door locks	Power Fuel Flap Locking Type
Power Rear Windows	Radio w/Seek-Scan, Clock and Speed Compensated Volume Control
Radio: AM/FM/CD/MP3 Audio Unit -inc: SIRIUS satellite radio, USB/auxiliary input jacks, 4 speakers and Bluetooth wireless technology w/steering-wheel-mounted audio controls	Rear cupholder
Remote Entry w/Illuminated Entry	Remote Releases -inc: Mechanical Trunk/Hatch and Mechanical Fuel
Trip computer	Urethane Gear Shift Knob
Vinyl Door Trim Insert	Window Grid Antenna
Wireless Streaming	

Mechanical

13.2 Gal. Fuel Tank	3.065 Axle Ratio
4-Wheel Disc Brakes w/4-Wheel ABS, Front Vented Discs, Brake Assist and Hill Hold Control	68-Amp/Hr 600CCA Maintenance-Free Battery w/Run Down Protection
90 amp alternator	Electric Power-Assist Steering
Front Anti-Roll Bar	Front-wheel drive
Gas-pressurized shock absorbers	Single stainless steel exhaust
Strut Front Suspension w/Coil Springs	Torsion beam rear suspension w/coil springs

Safety

ABS And Driveline Traction Control	Airbag Occupancy Sensor
Curtain 1st And 2nd Row Airbags	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Electronic stability control (ESC)
Low Tire Pressure Warning	Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Rear child safety locks	Side impact beams

Optional Equipment

CARPETED FLOOR MATS

*DIO/PIO= Dealer/Port Installed Option

Loss Vehicle Base Value

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Comparable Vehicle Information

Search Radius used for this valuation:

75 miles from loss vehicle zip/postal code.

Typical Mileage for this vehicle:

17,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	15,215	60409	5 miles	\$13,157.00 Sold Price	\$13,028.32
2	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,986	60632	14 miles	\$13,870.00 Sold Price	\$13,960.30
3	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,010	60438	6 miles	\$13,431.00 List Price	\$12,609.86
4	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,410	60443	9 miles	\$13,950.00 List Price	\$13,119.55
5	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,027	60443	9 miles	\$14,510.00 List Price	\$13,347.73
6	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,166	60618	24 miles	\$15,285.00 List Price	\$13,624.13
7	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	19,995	60435	24 miles	\$14,855.00 List Price	\$14,066.25

8	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	10,823	60435	24 miles	\$15,477.00 List Price	\$14,140.83
9	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	22,981	60435	24 miles	\$13,998.00 List Price	\$13,423.66
10	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	11,790	60714	30 miles	\$13,992.00 List Price	\$12,822.42
11	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,164	60053	31 miles	\$14,304.00 List Price	\$12,749.55
12	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,985	53142	66 miles	\$14,599.00 List Price	\$13,628.12
Base Value:						\$13,376.73

Loss Vehicle Adjustments

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Condition Adjustments

Condition Adjustment: \$0.00		Overall Condition: 4.19-Very Good		Typical Vehicle Condition: 4.19	
Category	Condition	Condition \$	Comments		
Interior					
DASH/CONSOLE	Typical	\$0.00			
HEADLINER	Typical	\$0.00			
SEATS	Typical	\$0.00			
DOORS/INTERIOR PANELS	Typical	\$0.00			
CARPET	Typical	\$0.00			
GLASS	Typical	\$0.00			
Exterior					
TRIM	Typical	\$0.00			
BODY	Typical	\$0.00			
PAINT	Typical	\$0.00			
VINYL/CONVERTIBLE TOP	Typical	\$0.00			
Mechanical	Typical	\$0.00			
Tire	Typical	\$0.00			

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Comparable Vehicles

1	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: \$13,157.00			
VIN:	KNAFK4A6XE5XXXXXX	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:		Mileage	19,000	15,215	-\$215.13
Listing Date:	05/30/2015	Equipment			
ZIP/Postal Code:		CARPETED FLOOR MATS	Yes	No	\$86.45
Distance from Loss Vehicle:	5 miles				Total Adjustments: -\$128.68
Source:	FRANCHISE SALE - J.D. POWER AND ASSOCIATES				Adjusted Price: \$13,028.32

2	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: \$13,870.00			
VIN:	KNAFX4A64E5XXXXXX	Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No:		Mileage	19,000	18,986	-\$0.84
Listing Date:	05/26/2015	Equipment			
ZIP/Postal Code:		CARPETED FLOOR MATS	Yes	No	\$91.14
Distance from Loss Vehicle:	14 miles				Total Adjustments: \$90.30
Source:	FRANCHISE SALE - J.D. POWER AND ASSOCIATES				Adjusted Price: \$13,960.30

3	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,431.00																												
VIN: KNAFX4A62E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: 60450 Distance from Loss Vehicle: 6 miles Source: DEALER WEB LISTING - VAST.COM RIDGEWAY CHEVROLET [REDACTED] LANSING IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$850.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">18,010</td> <td style="text-align: right;">-\$53.81</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$82.67</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$821.14</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$12,609.86</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$850.00	Mileage	19,000	18,010	-\$53.81	Equipment				CARPETED FLOOR MATS	Yes	No	\$82.67	Total Adjustments:			-\$821.14	Adjusted Price:			\$12,609.86
Adjustments	Loss Vehicle	This Vehicle	Amount																											
Projected Sold Adjustment			-\$850.00																											
Mileage	19,000	18,010	-\$53.81																											
Equipment																														
CARPETED FLOOR MATS	Yes	No	\$82.67																											
Total Adjustments:			-\$821.14																											
Adjusted Price:			\$12,609.86																											

4	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,950.00																												
VIN: KNAFK4A62E5 [REDACTED] Stock No: [REDACTED] Listing Date: 07/06/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 9 miles Source: DEALER WEB LISTING - VAST.COM HAWKINSON NISSAN KIA [REDACTED] MATTESON IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$883.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">18,410</td> <td style="text-align: right;">-\$33.31</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$85.86</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$830.45</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,119.55</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$883.00	Mileage	19,000	18,410	-\$33.31	Equipment				CARPETED FLOOR MATS	Yes	No	\$85.86	Total Adjustments:			-\$830.45	Adjusted Price:			\$13,119.55
Adjustments	Loss Vehicle	This Vehicle	Amount																											
Projected Sold Adjustment			-\$883.00																											
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CARPETED FLOOR MATS	Yes	No	\$85.86																											
Total Adjustments:			-\$830.45																											
Adjusted Price:			\$13,119.55																											

5	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$14,510.00																												
VIN: KNAFK4A60E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/28/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 9 miles Source: DEALER WEB LISTING - VAST.COM HAWKINSON NISSAN KIA [REDACTED] MATTESON IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$918.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">13,027</td> <td style="text-align: right;">-\$333.58</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$89.31</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Total Adjustments: -\$1,162.27</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Adjusted Price: \$13,347.73</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$918.00	Mileage	19,000	13,027	-\$333.58	Equipment				CARPETED FLOOR MATS	Yes	No	\$89.31				Total Adjustments: -\$1,162.27				Adjusted Price: \$13,347.73
Adjustments	Loss Vehicle	This Vehicle	Amount																											
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Equipment																														
CARPETED FLOOR MATS	Yes	No	\$89.31																											
			Total Adjustments: -\$1,162.27																											
			Adjusted Price: \$13,347.73																											

6	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$15,285.00																																
VIN: KNAFX4A63E5 [REDACTED] Stock No: [REDACTED] Listing Date: 06/22/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - AUTOTRADER.COM ENTERPRISE CAR SALES CHICAGO [REDACTED] CHICAGO IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$967.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">18,166</td> <td style="text-align: right;">-\$51.59</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>POPULAR PACKAGE</td> <td style="text-align: center;">No</td> <td style="text-align: center;">Yes</td> <td style="text-align: right;">-\$736.36</td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$94.08</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Total Adjustments: -\$1,660.87</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Adjusted Price: \$13,624.13</td> </tr> </tbody> </table> Comparable Vehicle Package Details: POPULAR PACKAGE			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$967.00	Mileage	19,000	18,166	-\$51.59	Equipment				POPULAR PACKAGE	No	Yes	-\$736.36	CARPETED FLOOR MATS	Yes	No	\$94.08				Total Adjustments: -\$1,660.87				Adjusted Price: \$13,624.13
Adjustments	Loss Vehicle	This Vehicle	Amount																															
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			Adjusted Price: \$13,624.13																															

7	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$14,855.00																												
VIN: KNAFX4A6XE5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - VAST.COM BILL JACOBS SUBARU KIA [REDACTED] JOLIET IL [REDACTED] [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td colspan="3">Projected Sold Adjustment</td> <td style="text-align: right;">-\$940.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">19,995</td> <td style="text-align: right;">\$59.81</td> </tr> <tr> <td colspan="3">Equipment</td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$91.44</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$788.75</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$14,066.25</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$940.00	Mileage	19,000	19,995	\$59.81	Equipment				CARPETED FLOOR MATS	Yes	No	\$91.44	Total Adjustments:			-\$788.75	Adjusted Price:			\$14,066.25
Adjustments	Loss Vehicle	This Vehicle	Amount																											
Projected Sold Adjustment			-\$940.00																											
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8	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$15,477.00																												
VIN: KNAFX4A68E5 [REDACTED] Stock No: [REDACTED] Listing Date: 06/22/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - VAST.COM BILL JACOBS SUBARU KIA [REDACTED] JOLIET IL [REDACTED] [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td colspan="3">Projected Sold Adjustment</td> <td style="text-align: right;">-\$979.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">10,823</td> <td style="text-align: right;">-\$452.44</td> </tr> <tr> <td colspan="3">Equipment</td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$95.27</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$1,336.17</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$14,140.83</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$979.00	Mileage	19,000	10,823	-\$452.44	Equipment				CARPETED FLOOR MATS	Yes	No	\$95.27	Total Adjustments:			-\$1,336.17	Adjusted Price:			\$14,140.83
Adjustments	Loss Vehicle	This Vehicle	Amount																											
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Adjusted Price:			\$14,140.83																											

9	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,998.00																												
VIN: KNAFX4A68E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - VAST.COM BILL JACOBS SUBARU KIA [REDACTED] JOLIET IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$886.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">22,981</td> <td style="text-align: right;">\$225.50</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$86.16</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$574.34</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,423.66</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$886.00	Mileage	19,000	22,981	\$225.50	Equipment				CARPETED FLOOR MATS	Yes	No	\$86.16	Total Adjustments:			-\$574.34	Adjusted Price:			\$13,423.66
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Adjusted Price:			\$13,423.66																											

10	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,992.00																												
VIN: KNAFX4A64E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 30 miles Source: DEALER WEB LISTING - VAST.COM STAR NISSAN [REDACTED] NILES IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: center;">Loss Vehicle</th> <th style="text-align: center;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$885.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: center;">19,000</td> <td style="text-align: center;">11,790</td> <td style="text-align: right;">-\$370.71</td> </tr> <tr> <td>Equipment</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CARPETED FLOOR MATS</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: right;">\$86.13</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$1,169.58</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$12,822.42</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$885.00	Mileage	19,000	11,790	-\$370.71	Equipment				CARPETED FLOOR MATS	Yes	No	\$86.13	Total Adjustments:			-\$1,169.58	Adjusted Price:			\$12,822.42
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Total Adjustments:			-\$1,169.58																											
Adjusted Price:			\$12,822.42																											

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:
Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:
Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:
Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:
Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

Date: 9/ 1/2015 12:03 PM
Estimate ID: [REDACTED]
Estimate Version: 0
Committed
Profile ID: [REDACTED]

State Farm Insurance Companies

For your insurance and financial needs, please contact a
State Farm® agent or visit www.statefarm.com.

For any questions regarding this estimate please contact the indicated
claims representative.

THIS IS NOT AN AUTHORIZATION TO REPAIR. OWNER PAYS TOTAL REPAIR COST.

Damage Assessed By: Jeffrey CHFH

Appraised For: B2-Processor Team

Classification: Field

Supplements must be approved by State Farm®. Itemized supplement
requests and any supporting documentation should be emailed to
supteam4@statefarm.com or faxed to [REDACTED] A Supplement
Request form may be found on b2b.statefarm.com.

Type of Loss: Comprehensive
Date of Loss: 8/23/2015
Deductible: 500.00
Claim Number: [REDACTED]

Insured: [REDACTED]
Owner: [REDACTED]
Address: [REDACTED] HARVEY, IL [REDACTED]
Telephone: Home Phone: [REDACTED]

Mitchell Service: [REDACTED]

Description: 2014 Kia Forte LX
Body Style: 4D Sed
VIN: KNAFK4A68E5[REDACTED]
OEM/ALT: A
Color: BLACK
Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, REAR WINDOW DEFOGGER
AIR CONDITIONING, TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
HEATED EXTERIOR MIRROR, FRONT SIDE AIRBAG WITH HEAD PROTECTION
ANTI-LOCK BRAKE SYS., TRACTION CONTROL, TIRE INFLATION/PRESSURE MONITOR
AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY, SATELLITE RADIO, CD PLAYER
POWER ADJUSTABLE EXTERIOR MIRROR, AUTOMATIC TRANSMISSION, TRIP COMPUTER
FIRST ROW BUCKET SEAT, CLOTH SEAT, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, MP3 PLAYER
ELECTRONIC STABILITY CONTROL, REAR BENCH SEAT, STEERING WHEEL AUDIO CONTROLS

Drive Train: 1.8L Inj 4 Cyl 6A FWD

Search Code: METRO

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	[REDACTED]	BDY *	ADD'L LABOR OP	Complete Front End Burn & Partial Interior Burn	Sublet		0.0*

ESTIMATE RECALL NUMBER: 09/01/2015 12:03:53 [REDACTED]

Mitchell Data Version: OEM: AUG_15_V0831

Software Version: MAPP:AUG_15_V0829

7.1.180

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Date: 9/ 1/2015 12:03 PM
Estimate ID: [REDACTED]
Estimate Version: 0
Committed
Profile ID: [REDACTED]

* - Judgment Item

Remarks

....VIR COMPLETED.....

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Labor Summary	0.0				0.00	Total Replacement Parts Amount	0.00
III. Additional Costs					Amount	IV. Adjustments	Amount
Total Additional Costs					0.00	Insurance Deductible	500.00-
						Subtotal of Adjustments Exceeds Gross Total	
						Customer Responsibility	0.00
						I. Total Labor:	0.00
						II. Total Replacement Parts:	0.00
						III. Total Additional Costs:	0.00
						Gross Total:	0.00
						IV. Total Adjustments:	0.00
						Net Total:	0.00

Register online to check the status of your claim and stay connected with State Farm®. To register, go to www.statefarm.com and select Check the Status of a Claim. If you are already registered, thank you!

Point(s) of Impact

16 Non-Collision (P), 19 All Over (S)

Insurance Co: STATE FARM INSURANCE COMPANIES

Inspection Site: COPART [REDACTED]

Address: [REDACTED]
Chicago Heights, IL [REDACTED]

Inspection Date: 9/ 1/2015

Body Shop: HARVEY- 9.00% TAX

ESTIMATE RECALL NUMBER: 09/01/2015 12:03:5 [REDACTED]

Mitchell Data Version: OEM: AUG_15_V0831

MAPP:AUG_15_V0829

Software Version: 7.1.180

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Date: 9/1/2015 12:03 PM
Estimate ID: [REDACTED]
Estimate Version: 0
Committed [REDACTED]
Profile ID: [REDACTED]

This is an estimate. Repair facilities must inspect the vehicle to determine if any repairs not listed are required, and to contact State Farm before making such repairs. Repairer also is responsible for conducting any necessary inspection and safety checks prior to and after completing repairs.

ILLINOIS LAW REQUIRES THAT VEHICLE REPAIRERS MUST BE LICENSED IN ACCORDANCE WITH SECTION 5-301 OF THE ILLINOIS VEHICLE CODE.

ESTIMATE RECALL NUMBER: 09/01/2015 12:03:53 [REDACTED]

Mitchell Data Version: OEM: AUG_15_V0831

Software Version: MAPP:AUG_15_V0829
7.1.180

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Page 3 of 3

[REDACTED]

Summary**Claim Information**

Claim Number:	[REDACTED]	Version #:	1
Policy Number:	[REDACTED]	Coverage Type of Loss:	COMPREHENSIVE
Insured:	[REDACTED]	Loss Date:	08/23/2015
Address:	[REDACTED]	Reported Date:	08/24/2015
	HARVEY, IL [REDACTED]	Valuation Report Date:	09/01/2015 10:03:37
Insured Home Phone:	[REDACTED]	Valuation Report ID:	[REDACTED]

Vehicle Information

Loss Vehicle:	2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD	Location:	IL [REDACTED]
VIN:	KNAFK4A68E5 [REDACTED]	Exterior Color:	Aurora Black
Mileage:	True Mileage Unknown	License Plate:	[REDACTED] Illinois, Exp, 01/0001

Valuation Summary

Base Value:	\$13,404.87
Loss Vehicle Adjustments	
Condition Adjustment:	-\$28.48
Prior Damage Adjustment:	\$0.00
After Market Parts Adjustment:	\$0.00
Refurbishment Adjustment:	\$0.00
Market Value:	\$13,376.39
Settlement Adjustments	
Deductible:	-\$500.00
Settlement Value:	\$12,876.39

Loss Vehicle Detail

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Standard Equipment

Exterior

Auto Off Projector Beam Halogen Headlamps w/Delay-Off	Black grille w/chrome surround
Black Side Windows Trim	Body-colored door handles
Body-colored front bumper	Body-Colored Power Heated Side Mirrors w/Manual Folding
Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent	Clearcoat paint
Fixed Rear Window w/Defroster	Front Windshield -inc: Sun Visor Strip
Fully Galvanized Steel Panels	Light tinted glass
Spare Tire Tire Inflator	Tires: P195/65R15 -inc: low rolling resistance
Trunk Rear Cargo Access	Variable intermittent wipers
Wheels: 6.0J x 15" Steel w/Full Covers	

Interior

2 12V DC Power Outlets	4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement
60-40 Folding Bench Front Facing Fold Forward Seatback Cloth Rear Seat	Air filtration
Analog Display	Cargo Area Concealed Storage
Cargo Features -inc: Spare Tire Tire Inflator	Cargo Space Lights
Carpet Floor Trim and Carpet Trunk Lid/Rear Cargo Door Trim	Cloth Front Seats w/Cloth Back Material
Day-night rearview mirror	Delayed Accessory Power
Driver / Passenger And Rear Door Bins	Driver And Passenger Visor Vanity Mirrors
Driver foot rest	Fade-to-off interior lighting
Front Bucket Seats -inc: 6-way adjustable driver's seat	Front center armrest
Front Cupholder	Full Carpet Floor Covering
Full cloth headliner	Full Floor Console w/Covered Storage and 2 12V DC Power Outlets
HVAC -inc: Underseat Ducts	Illuminated glove box
Interior Trim -inc: Chrome Interior Accents	Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints
Manual air conditioning	Manual tilt/telescoping steering column
Outside temp gauge	Power 1st Row Windows w/Driver 1-Touch Down
Power door locks	Power Fuel Flap Locking Type
Power Rear Windows	Radio w/Seek-Scan, Clock and Speed Compensated Volume Control
Radio: AM/FM/CD/MP3 Audio Unit -inc: SIRIUS satellite radio, USB/auxiliary input jacks, 4 speakers and Bluetooth wireless technology w/steering-wheel-mounted audio controls	Rear cupholder
Remote Entry w/Illuminated Entry	Remote Releases -Inc: Mechanical Trunk/Hatch and Mechanical Fuel
Trip computer	Urethane Gear Shift Knob
Vinyl Door Trim Insert	Window Grid Antenna
Wireless Streaming	

Mechanical

13.2 Gal. Fuel Tank	3.065 Axle Ratio
4-Wheel Disc Brakes w/4-Wheel ABS, Front Vented Discs, Brake Assist and Hill Hold Control	68-Amp/Hr 600CCA Maintenance-Free Battery w/Run Down Protection
90 amp alternator	Electric Power-Assist Steering
Front Anti-Roll Bar	Front-wheel drive
Gas-pressurized shock absorbers	Single stainless steel exhaust
Strut Front Suspension w/Coil Springs	Torsion beam rear suspension w/coil springs

Safety

ABS And Driveline Traction Control	Airbag Occupancy Sensor
Curtain 1st And 2nd Row Airbags	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Electronic stability control (ESC)
Low Tire Pressure Warning	Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Rear child safety locks	Side impact beams

Loss Vehicle Base Value

Loss vehicle: **2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD**

Comparable Vehicle Information

Search Radius used for this valuation: **75 miles from loss vehicle zip/postal code.**
 Typical Mileage for this vehicle: **17,000 miles**

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	15,215	60409	5 miles	\$13,157.00 Sold Price	\$13,055.54
2	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,986	60632	14 miles	\$13,870.00 Sold Price	\$13,989.00
3	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,010	60438	6 miles	\$13,431.00 List Price	\$12,635.89
4	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,410	60443	9 miles	\$13,950.00 List Price	\$13,146.59
5	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,027	60443	9 miles	\$14,510.00 List Price	\$13,375.86
6	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,166	60618	24 miles	\$15,285.00 List Price	\$13,653.76
7	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	19,995	60435	24 miles	\$14,855.00 List Price	\$14,095.04
8	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	10,823	60435	24 miles	\$15,477.00 List Price	\$14,170.82

Mitchell WorkCenter
Total Loss

9	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	22,981	60435	24 miles	\$13,998.00 List Price	\$13,450.79
10	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	11,790	60714	30 miles	\$13,992.00 List Price	\$12,849.54
11	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	18,164	60053	31 miles	\$14,304.00 List Price	\$12,777.28
12	2014 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	13,985	53142	66 miles	\$14,599.00 List Price	\$13,658.32
Base Value:						\$13,404.87

Loss Vehicle Adjustments

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Condition Adjustments

Condition Adjustment: -\$28.48		Overall Condition: 4.05-Very Good		Typical Vehicle Condition: 4.19	
Category	Condition	Condition \$	Comments		
Interior	4 Very Good	-\$13.29			
Exterior	4 Very Good	-\$13.29			
Mechanical	Typical	\$0.00			
Tire	4 Very Good	-\$1.90			

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Comparable Vehicles

1	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: \$13,157.00																
VIN: KNAFK4A6XE5XXXXXX Stock No: Listing Date: 05/30/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 5 miles Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: left;">Loss Vehicle</th> <th style="text-align: left;">This Vehicle</th> <th style="text-align: left;">Amount</th> </tr> </thead> <tbody> <tr> <td>Mileage</td> <td>17,000</td> <td>15,215</td> <td style="text-align: right;">-\$101.46</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$101.46</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,055.54</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Mileage	17,000	15,215	-\$101.46	Total Adjustments:			-\$101.46	Adjusted Price:			\$13,055.54
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Total Adjustments:			-\$101.46															
Adjusted Price:			\$13,055.54															

2	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	Sold Price: \$13,870.00																
VIN: KNAFX4A64E5XXXXXX Stock No: Listing Date: 05/26/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 14 miles Source: FRANCHISE SALE - J.D. POWER AND ASSOCIATES <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: left;">Loss Vehicle</th> <th style="text-align: left;">This Vehicle</th> <th style="text-align: left;">Amount</th> </tr> </thead> <tbody> <tr> <td>Mileage</td> <td>17,000</td> <td>18,986</td> <td style="text-align: right;">\$119.00</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">\$119.00</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,989.00</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Mileage	17,000	18,986	\$119.00	Total Adjustments:			\$119.00	Adjusted Price:			\$13,989.00
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Total Adjustments:			\$119.00															
Adjusted Price:			\$13,989.00															

3	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,431.00																				
VIN: KNAFX4A62E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 6 miles Source: DEALER WEB LISTING - VAST.COM RIDGEWAY CHEVROLET [REDACTED] LANSING IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: right;">Loss Vehicle</th> <th style="text-align: right;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$850.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: right;">17,000</td> <td style="text-align: right;">18,010</td> <td style="text-align: right;">\$54.89</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$795.11</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$12,635.89</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$850.00	Mileage	17,000	18,010	\$54.89	Total Adjustments:			-\$795.11	Adjusted Price:			\$12,635.89
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4	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,950.00																				
VIN: KNAFK4A62E5 [REDACTED] Stock No: [REDACTED] Listing Date: 07/06/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 9 miles Source: DEALER WEB LISTING - VAST.COM HAWKINSON NISSAN KIA [REDACTED] MATTESON IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: right;">Loss Vehicle</th> <th style="text-align: right;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$883.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: right;">17,000</td> <td style="text-align: right;">18,410</td> <td style="text-align: right;">\$79.59</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$803.41</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,146.59</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$883.00	Mileage	17,000	18,410	\$79.59	Total Adjustments:			-\$803.41	Adjusted Price:			\$13,146.59
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5	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$14,510.00																				
VIN: KNAFK4A60E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/28/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 9 miles Source: DEALER WEB LISTING - VAST.COM HAWKINSON NISSAN KIA [REDACTED] MATTESON IL [REDACTED] [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: left;">Loss Vehicle</th> <th style="text-align: left;">This Vehicle</th> <th style="text-align: left;">Amount</th> </tr> </thead> <tbody> <tr> <td colspan="3">Projected Sold Adjustment</td> <td style="text-align: right;">-\$918.00</td> </tr> <tr> <td>Mileage</td> <td>17,000</td> <td>13,027</td> <td style="text-align: right;">-\$216.14</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$1,134.14</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,375.86</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$918.00	Mileage	17,000	13,027	-\$216.14	Total Adjustments:			-\$1,134.14	Adjusted Price:			\$13,375.86
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6	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$15,285.00																												
VIN: KNAFX4A63E5 [REDACTED] Stock No: [REDACTED] Listing Date: 06/22/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - AUTOTRADER.COM ENTERPRISE CAR SALES CHICAGO [REDACTED] CHICAGO IL [REDACTED] [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: left;">Loss Vehicle</th> <th style="text-align: left;">This Vehicle</th> <th style="text-align: left;">Amount</th> </tr> </thead> <tbody> <tr> <td colspan="3">Projected Sold Adjustment</td> <td style="text-align: right;">-\$967.00</td> </tr> <tr> <td>Mileage</td> <td>17,000</td> <td>18,166</td> <td style="text-align: right;">\$72.12</td> </tr> <tr> <td colspan="3">Equipment</td> <td></td> </tr> <tr> <td>POPULAR PACKAGE</td> <td>No</td> <td>Yes</td> <td style="text-align: right;">-\$736.36</td> </tr> <tr> <td colspan="3" style="text-align: right;">Total Adjustments:</td> <td style="text-align: right;">-\$1,631.24</td> </tr> <tr> <td colspan="3" style="text-align: right;">Adjusted Price:</td> <td style="text-align: right;">\$13,653.76</td> </tr> </tbody> </table> Comparable Vehicle Package Details: POPULAR PACKAGE			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$967.00	Mileage	17,000	18,166	\$72.12	Equipment				POPULAR PACKAGE	No	Yes	-\$736.36	Total Adjustments:			-\$1,631.24	Adjusted Price:			\$13,653.76
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7	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$14,855.00																				
VIN: KNAFX4A6XE5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 24 miles Source: DEALER WEB LISTING - VAST.COM BILL JACOBS SUBARU KIA [REDACTED] JOLIET IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: right;">Loss Vehicle</th> <th style="text-align: right;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$940.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: right;">17,000</td> <td style="text-align: right;">19,995</td> <td style="text-align: right;">\$180.04</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Total Adjustments: -\$759.96</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Adjusted Price: \$14,095.04</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$940.00	Mileage	17,000	19,995	\$180.04				Total Adjustments: -\$759.96				Adjusted Price: \$14,095.04
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8	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$15,477.00																				
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9	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD	List Price: \$13,998.00																				
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VIN: KNAFX4A64E5 [REDACTED] Stock No: [REDACTED] Listing Date: 08/31/2015 ZIP/Postal Code: [REDACTED] Distance from Loss Vehicle: 30 miles Source: DEALER WEB LISTING - VAST.COM STAR NISSAN [REDACTED] NILES IL [REDACTED] <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Adjustments</th> <th style="text-align: right;">Loss Vehicle</th> <th style="text-align: right;">This Vehicle</th> <th style="text-align: right;">Amount</th> </tr> </thead> <tbody> <tr> <td>Projected Sold Adjustment</td> <td></td> <td></td> <td style="text-align: right;">-\$885.00</td> </tr> <tr> <td>Mileage</td> <td style="text-align: right;">17,000</td> <td style="text-align: right;">11,790</td> <td style="text-align: right;">-\$257.46</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Total Adjustments: -\$1,142.46</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">Adjusted Price: \$12,849.54</td> </tr> </tbody> </table>			Adjustments	Loss Vehicle	This Vehicle	Amount	Projected Sold Adjustment			-\$885.00	Mileage	17,000	11,790	-\$257.46				Total Adjustments: -\$1,142.46				Adjusted Price: \$12,849.54
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			Total Adjustments: -\$1,142.46																			
			Adjusted Price: \$12,849.54																			

11	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD				List Price: \$14,304.00
VIN:	KNAFX4A67E5				
Stock No:					
Listing Date:	08/18/2015				
ZIP/Postal Code:					
Distance from Loss Vehicle:	31 miles				
Source:	DEALER WEB LISTING - VAST.COM				
	AUTOMATCH CHICAGO				
	MORTON GROVE IL				
Comparable Vehicle Package Details:					
POPULAR PACKAGE					
		Adjustments	Loss Vehicle	This Vehicle	Amount
		Projected Sold Adjustment			-\$905.00
		Mileage	17,000	18,164	\$67.38
		Equipment			
		POPULAR PACKAGE	No	Yes	-\$689.10
		Total Adjustments: -\$1,526.72			
		Adjusted Price: \$12,777.28			

12	2014 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD				List Price: \$14,599.00
VIN: KNAFX4A62E[REDACTED]		Adjustments	Loss Vehicle	This Vehicle	Amount
Stock No: [REDACTED]		Projected Sold Adjustment \$0.00			
Listing Date: 06/27/2015		Mileage	17,000	13,985	-\$189.87
ZIP/Postal Code: [REDACTED]		Equipment			
Distance from Loss Vehicle: 66 miles		POPULAR PACKAGE	No	Yes	-\$750.81
Source: DEALER WEB LISTING - VAST.COM		Total Adjustments: -\$940.68			
CARMAX KENOSHA TOYOTA		Adjusted Price: \$13,658.32			
[REDACTED]					
KENOSHA WI [REDACTED]					
[REDACTED]					
Comparable Vehicle Package Details:					
POPULAR PACKAGE					

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2014 Kia Forte LX	4 Door Sedan 1.8L 4 Cyl Gas FWD	\$17,500.00

Valuation Notes

DAMAGE ESTIMATE AMOUNT \$0.00...OBVIOUS TOTAL LOSS, COMPLETE FRONT END BURN & PARTIAL INTERIOR BURN....UNABLE TO GET MILEAGE

Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was built through a joint partnership between J.D. Power and Associates vehicle valuation division Power Information Network (P.I.N.) and Mitchell International, a leading provider of claims processing solutions to private passenger insurers.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles similar to the loss vehicle in the same market area. WorkCenter Total Loss finds these vehicles in AutoTrader.com, Cars.com, Vast.com and directly from dealerships.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:
Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:
Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:
Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:
Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

VEHICLE INSPECTION REPORT

Date: 09/01/2015

Time: 10:03:34

Claim Summary:

Claim Number: [REDACTED]
Claim Representative: [REDACTED]
Phone Number: [REDACTED]
Fax Number: [REDACTED]
Owner: [REDACTED]
Insured: [REDACTED]

Date of Loss: 08/23/2015
Date Reported: 08/24/2015
Cause of Loss: COMPREHENSIVE
Location Address: COPART [REDACTED]
[REDACTED]
Chicago Heights IL [REDACTED]
Phone Number: [REDACTED]

Vehicle Description

Vehicle Description: 2014 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD
License Plate Number: [REDACTED]
Expiration Date: 01/0001
State: IL
VIN: KNAFK4A68E5 [REDACTED]
Drive Train: 1.8L 4 Cyl Gas Injected 6 Speed Auto Trans FWD
Exterior Color: Aurora Black
Mileage: True Mileage Unknown

Vehicle Inspection Report Section

Claim Unit:
Loss Code:
Vehicle Interior Color: BLACK
Towing Amount: \$0.00
Storage Amount: \$0.00

Tire Wear

Right Front: 60%
Right Rear: 60%
Left Front: 10%
Left Rear: 10%
Spare: 0%
Tire Size: P195-65R15
Tire Manufacturer: FRTS AND REARS DIFF

Pre-Loss Condition

INTERIOR:

Seats ~~~ Above Avg
Carpets ~~~ Above Avg
Glass ~~~ Above Avg

Dash ~~~ Above Avg
Headliner ~~~ Above Avg

EXTERIOR:

Sheet Metal ~~~ Above Avg
Paint ~~~ Above Avg
Trim ~~~ Above Avg

MECHANICAL:

Engine ~~~ Avg
Transmission ~~~ Avg

Prior Damage: N
Prior Damage Estimate Written: N
Prior Damage Estimate: \$0.00
Overall Condition: Above Avg
Inspected By: Jeffrey CHFH

Equipment / Accessories

GENERAL

Steering Wheel - Audio Controls
Steering Wheel - Tilt
Seats - Cloth
Air Conditioning - Air Conditioning
Lights - Automatic
Seats - First Row Bucket Seat
Seats - Bench - Rear Bench Seat

POWER

Mirror - Heated Exterior Mirror
Doors - Locks, Power
Windows - Power

ELECTRONIC

Auxiliary Input (electrical)
Bluetooth Phone Connection
Audio - CD Player
Audio - AM/FM Stereo
Audio - Mp3 Player
Audio - Satellite Radio
Instrument Panel - Trip Computer

DRIVE TRAIN

Steering - Power
Suspension - Traction Control System

WHEEL/SUSPENSION

Brakes - Anti-Lock, 4 Wheel
Suspension - Stability Cntrl Suspensn
Tire Pressure Monitoring System

SAFETY

Air Bag - Driver
Air Bag - Passenger
Air Bag - Front Side Air Bag
Air Bag - Front Side Airbag With Head Protection

Valuation Notes

DAMAGE ESTIMATE AMOUNT \$0.00...OBVIOUS TOTAL LOSS,
COMPLETE FRONT END BURN & PARTIAL INTERIOR
BURN....UNABLE TO GET MILEAGE

Common After Market Parts

Other After Market Parts



State Farm Mutual Automobile Insurance Company

Auto Payments

Route To: Ryan Perno

BASIC CLAIM INFORMATION

Claim Number: [REDACTED]

Date of Loss: 08-23-2015

Policy Number: [REDACTED]

Named Insured: [REDACTED]

PAYMENTS

C denotes consolidated payment

E denotes EFT payment

P previously converted payment from CAT/CMR

<u>Payment Number</u>	<u>Issued Date</u>	<u>Payee</u>	<u>Status</u>	<u>Amount</u>	<u>Auth ID</u>
[REDACTED]	12-29-2015	FIRETECH, INC	Paid	\$912.95	BOE3
[REDACTED]	10-23-2015	BRICKELL FINANCIAL SERVICES MOTOR CLUB INC. D/B/A ROAD AMERI	Paid	\$395.00	ECSAPY
[REDACTED]	09-02-2015	US BANK	Paid	\$13,994.13	DYDU
[REDACTED]	09-02-2015	[REDACTED]	Outstanding	\$106.18	DYDU
Grand Total:				\$15,408.26	

















[illegible]









HARVEY POLICE PROPERTY INCIDENT REPORT

JUVENILE ☐

1. INCIDENT CAR FIRE		2. CTS 3. UCC		4. TAB		5. LOCATION [REDACTED]		6. CRN [REDACTED]	
7. COMPLAINANT [REDACTED]		8. COMPLAINT [REDACTED]		9. BUSINESS PHONE [REDACTED]		10. CITY HARVEY, IL		11. STATE IL	
12. BEAT 47		13. DATE (OCC) 23 AUG 15		14. TIME 2341		15. CLEARED BY ARREST ☐ SERVICE ☐ UNFOUNDED ☒		16. COMPLAINANT D.O.B. 17 FEB 73	
17. THEFT ☐ RECOVER ☐		18. TOTAL NUMBER ARRESTED		19. STRANGER TO STRANGER		20. PREMISE		21. STREET	
A. CITY B. COUNTY C. STATE D. OTHER		19. ADULT ☐ JUV. ☐		YES ☐ NO ☒ (UNK.)		2. SVC. STATION		5. COMMERCIAL ☐ RESIDENCE ☐	
23. STOLEN ☐ RECOVERED ☐ LOST ☐		24. TV, RADIO, ETC.		25. HOUSEHOLD GOODS		26. VEHICLES 2014 KIA		27. U.S. CURRENCY	
30. BICYCLE		31. OFFICE EQUIP.		32. VEHICLE ACC.		33. FIREARMS		34. CONSUMER GOODS	
35. FIRM NAME		36. ADDRESS CITY STATE		37. BUSINESS PHONE		38. HOME PHONE		39. SOC. SEC. NO.	
40. ADDRESS CITY STATE		41. SOC. SEC. NO.		42. D.O.B. 17 FEB 73		43. PREV. INCIDENTS		44. POINT OF ENTRY	
45. POINT OF EXIT		46. METHOD USED		47. INSTRUMENT USED		48. ATTEMPTED AUTO THEFT STOLEN ☐ RECOVERED ☐ SUSPECT ☐		49. YEAR 50. MAKE 14 KIA	
51. MODEL FORTE		52. STYLE SEDAN		53. COLOR BLK		54. PLATE NO. [REDACTED]		55. STATE IL	
56. YEAR 2016		57. V.I.N. KNAFK4A68E5		58. IDENTIFYING ACCESSORIES OR DAMAGE FIRE DAMAGE FRONT HALF		59. WAS VEHICLE LOCKED ☒ YES ☐ NO		60. ARTICLES IN AUTO	
61. KEYS IN VEHICLE ☒ YES ☐ NO		62. WHERE IMPOUNDED BROTHERS TOWING		63. ITEMS REMOVED BY STRIPPING		64. OWNER NOTIFIED ☒ YES ☐ NO		65. WHO NOTIFIED OWNER? ON SCENE	
66. WANTED ☐ SUSPECT ☐ WITNESS ☐ ARRESTED ☐ LAST DRIVER ☐ OTHER ☐		67. NAME		68. ADDRESS CITY STATE		69. BUSINESS PHONE		70. HOME PHONE	
71. D.O.B.		72. AGE		73. SEX		74. RACE		75. HGT.	
76. WGT.		77. HAIR		78. EYES		79. SKIN		80. DISTINGUISHING CHARACTERISTICS, SCARS, ETC.	
81. ALIAS		82. OCCUPATION		83. SOC. SEC. NO.		84. POSSIBLE ASSOCIATES REDACTED		85. PARENTS CONTACTED BY:	
86. DATE		87. TIME		88. JUVENILE OFFICER CONTACTED		89. RELEASED TO:		90. DATE	
91. TIME		92. SIGNATURE REWRITE		93. VICTIM ☒ COMPLAINANT ☒		94. I WILL PROSECUTE ☒ I WILL NOT PROSECUTE ☐		95. I DO ☒ I DO NOT ☐	

SEP 23 2015

CONSUMER AFFAIRS

NARRATIVE

IN SUMMARY: ON 23 AUGUST 2015 AT ABOUT 2341 HRS, REPORTING OFFICER (R/O) J. ESPARZA #943 WAS DISPATCHED TO 16601 GENEVA IN REFERENCE TO A CAR FIRE. UPON ARRIVAL R/O OBSERVED A 2014 KIA FORTE, BLACK IN COLOR WITH ILLINOIS REGISTRATION [REDACTED] VIN: KNAFK4A68E5 [REDACTED] WITH THE FRONT END OF THE VEHICLE ON FIRE. SEVERAL MOMENTS LATER THE HARVEY FIRE DEPARTMENT ARRIVED AND EXTINGUISHED THE FIRE. R/O OBSERVED MAJOR DAMAGE TO THE FRONT END AND INTERIOR OF THE VEHICLE. R/O THEN SPOKE TO THE OWNER/VICTIM [REDACTED] WHO ADVISED THAT THE VEHICLE WAS LAST DRIVEN IN THE AM HOURS ON SAID DATE. R/O CONTACTED SGT. KIRKWOOD WHO ARRIVED ON SCENE. R/O OBSERVED NO FOUL PLAY OR ARSON. R/O HAD THE VEHICLE TOWED BY BROTHERS TOWING.

97. REPORTING OFFICER J. ESPARZA		98. SUPPORTING OFFICER [REDACTED]		STAR NO.		99. DATE REPORT COMPLETED 24 AUG 15		100. TIME COMPLETED 0042 HRS	
101. APPROVING SUPERVISOR [REDACTED]		102. SUPPORTING OFFICER [REDACTED]		STAR NO.		103. REPORT [REDACTED]		[REDACTED]	

CRN 5000 A15






CARFAX® Vehicle History Report™
US \$39.99

Vehicle Information:
2014 KIA FORTE LX
 VIN: KNAFK4A68E5
 SEDAN 4 DR
 1.8L I4 FI DOHC 16V
 FRONT WHEEL DRIVE
[Standard Equipment](#) | [Safety Options](#)

CARFAX Report Provided By:
 Kia Motors America
 Irvine, CA

-  No accident / damage reported to CARFAX
-  CARFAX 1-Owner vehicle
-  At least 1 open recall
-  2 Service records available
-  14 Last reported odometer reading
-  Worth \$140 more than retail book value



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 9/17/15 at 1:08:32 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.


Price Calculator™

Adjust the value of this 2014 Kia Forte LX based on the information available in this report

1) Retail Book Value	2) CARFAX Price Adjustment™	3) Adjusted Retail Value
\$ 0 Enter retail book value here	+ \$140 Above retail book value	= Begin by entering the retail book value



Start by entering the retail book value from a pricing guide website.



This vehicle is worth more than average, based on information in this report.



Compare adjusted retail value to seller's asking price when making your decision.

 Ownership History	
The number of owners is estimated	
Year purchased	2014
Type of owner	Personal
Estimated length of ownership	1 yr. 3 mo.
Owned in the following states/provinces	Illinois
Estimated miles driven per year	---
Last reported odometer reading	14



 Title History CARFAX guarantees the information in this section		Owner 1
Salvage Junk Rebuilt Fire Flood Hail Lemon		Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits		Guaranteed No Problem
 GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms		

 Additional History Not all accidents / issues are reported to CARFAX		Owner 1
Total Loss No total loss reported to CARFAX.		 No Issues Reported
Structural Damage No structural damage reported to CARFAX.		 No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.		 No Issues Reported
Odometer Check No indication of an odometer rollback.		 No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.		 No Issues Reported
Manufacturer Recall At least 1 open recall reported.		Recall Reported

C

A

R

F

A

X

Detailed History

Glossary

Owner 1

Purchased:

2014

Type:

Personal

Where:

Illinois

Est. length owned:

5/22/14 - present (1 yr. 3 mo.)

Date:	Mileage:	Source:	Comments:
11/29/2013		Ed Napleton Hyundai Kia Calumet City, IL [REDACTED]	Vehicle offered for sale
12/03/2013	13	River Oaks Honda Hyundai Calumet City, IL [REDACTED] RiverOaksHonda.com	Pre-delivery inspection completed
05/20/2014	14	River Oaks Honda Hyundai Calumet City, IL [REDACTED] RiverOaksHonda.com	Washed/detailed
05/22/2014		River Oaks Honda Hyundai Calumet City, IL [REDACTED] RiverOaksHonda.com	Vehicle sold
05/22/2014		Illinois	Vehicle purchase reported

	Motor Vehicle Dept.	Titled or registered as personal vehicle
06/03/2014	Illinois Motor Vehicle Dept. Harvey, IL Title # [REDACTED]	Title issued or updated Registration issued or renewed First owner reported Loan or lien reported Vehicle color noted as Black
02/20/2015	Kia Motors America, Inc.	Manufacturer Safety Recall Campaign issued NHTSA#:15V-015 Recall # SC113B SC113B COOLING FAN RESISTOR (1.8L) Status: Remedy Available Click here to locate an authorized Kia dealer near you to obtain more information about this recall Learn more about this recall
Description: KIA IS RECALLING CERTAIN MODEL YEAR 2014 KIA FORTE VEHICLES WITH 1.8L AND 2.0L ENGINES PRODUCED FROM DECEMBER 5, 2012 THROUGH APRIL 7, 2014. THE COOLING FAN RESISTOR IN SOME VEHICLES IS DEFECTIVE. UNDER CERTAIN CIRCUMSTANCES, THE COOLING FAN RESISTOR CAN MELT. IF THE COOLING FAN RESISTOR OVERHEATS AND MELTS, THERE IS AN INCREASED RISK OF A POTENTIAL FIRE. Remedy: KIA WILL NOTIFY OWNERS TO BRING THEIR VEHICLES TO A KIA DEALER TO HAVE THE REPAIRS PERFORMED. VEHICLES PRODUCED FROM DECEMBER 5, 2012 THROUGH JANUARY 27, 2014 WILL HAVE THE COOLING FAN RESISTOR AND MULTI-FUSE UNIT REPLACED. VEHICLES PRODUCED FROM JANUARY 28, 2014 THROUGH APRIL 7, 2014 WILL HAVE THE MULTI-FUSE UNIT REPLACED. VEHICLES EQUIPPED WITH THE 1.8L ENGINE WILL FURTHER HAVE THE ENGINE CONTROL UNIT SOFTWARE UPDATED. THESE REPAIRS WILL BE AT NO COST TO THE CUSTOMER.		
06/02/2015	Illinois Motor Vehicle Dept. Harvey, IL	Registration issued or renewed

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

[View Full Glossary](#)

CARFAX Price Adjustment™

Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent

changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.

9/17/15 1:08:32 PM (EDT)

PE19-004

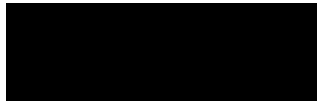
KIA

6/28/2019

DEFECT B

CA FILES

FORTE



Attn: Andrew

From: Orlando Kia

Re: [REDACTED]

[REDACTED]

Orlando**KIA**TELEPHONE
ORLANDO, FLORIDA**GUARANTEED SATISFACTION!****SERVICE HOURS**

Mon - Fri 7:30 am - 7:00 pm
 Sat 7:30 am - 2:00 pm
 Sun Closed

P.A.A CODE:STATE OF FLORIDA
REGISTRATION #

I acknowledge receipt of the parts and labor operations as listed below. Warranty Information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

Adv: 169 TONY V NGUYEN		Tag 2742	License MFD	KNAFU4A26 D5	Page 1	Invoice	
Estimate			Driver/Owner Information				
APOPKA, FL Email: Work: Home			APOPKA, FL Email: Work: Home				
For Office Use			Vehicle Information				
Odometer in: 79020 Out: 79020		Dist: KIA C C	Quote		13 KIA FORTE EX 4DR SDN		
			Stock#:				
Begin: 07/26/16	Done: 08/18/16	Involved: 08/24/16 17:23 MM	Inservice: 12/17/12		Sold: 12/09/14		
*** R.O. not Complete ***							
Concern 24	CUSTOMER CLAIMS KIA 360 MULTI POINT INSPECTION			Operation	Tech	Amount	
Correction	COMPLETED, PLEASE REFER TO INSPECTION FORM			KIA	AHO		
Type: C	Tech AHO CASE, CLINT L			TOTAL CHARGE FOR CONCERN		0.00	
Concern 51	ENGINE BAY CAUGHT ON FIRE. CUSTOMER EXTINGUISHED FLAMES. WHEN VEHICLE WAS BEING TOWED FLAMES CAUGHT ON AGAIN. PUT OUT. VEHICLE TOWED IN. REPLACED MANIFOLD, AND WIRING ASSY. KNOCK SENSOR AND MULTIFUSE.			Operation	Tech	Amount	
Correction				CONSIGENT	AHO	460.00	
Parts	Part Number	PO#	Note	Description	Qty	List	Sell
	KIA 28310 2G200			MANIFOLD ASSY-INTAKE	1	487.05	487.05
	KIA 28352 2G200		SPO	*HOSE-VACUUM -SPO	1		
	KTA 28921 2G200		SPO	*HOSE-PURGE PIPE-SPO	1		
	SPO 91850 1M810			*WIRING ASSY-BATTERY	1	220.92	220.92
	Tech AHO CASE, CLINT L			Subtotal			
Type: C				PARTS		707.97	
				LAB-MECHANICAL		549.95	
				TOTAL CHARGE FOR CONCERN		1257.92	
Concern +52	STARTER			Operation	Tech	Amount	
Correction	STARTER.			STARTER	AHO	115.00	
Parts	Part Number	PO#	Note	Description	Qty	List	Sell
	KIA 36100 2G200RV			REMAN STARTER	1	242.00	242.00

CUSTOMER SIGNATURE X

Orlando

TELEPHONE [REDACTED]
ORLANDO, FLORIDA [REDACTED]

GUARANTEED SATISFACTION!**SERVICE HOURS**

Mon - Fri 7:30 am - 7:00 pm
Sat 7:30 am - 2:00 pm
Sun Closed

P & A CODE:
04822-7

STATE OF FLORIDA
REGISTRATION # MV-50361

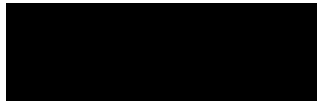
I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

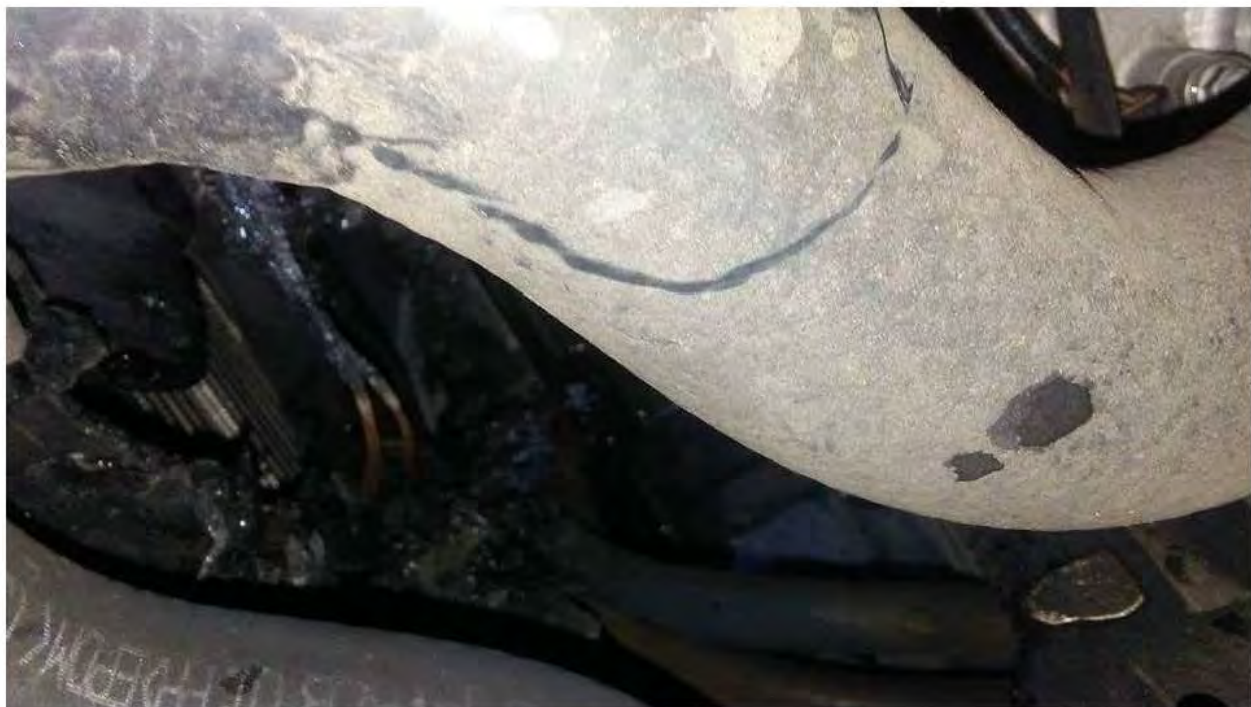
Adv: 169 TONY V NGUYEN		Tag 2742	License MTD	KNAFU4A26 D5 [REDACTED]	Page 2 (Last)	Invoice [REDACTED]
Invoice to: MIN KYOUNG IK				Driver/Owner: MIN KYOUNG IK		
Invoiced: 08/24/16 17:23:38 MM				13 KIA FORTE EX 4DR SDN		
Parts	Part Number	PO#	Note	Description	Qty	List Sell
	KIA 36100 2G200RU		CORE	CORE CHG	1	75.00 75.00 75.00
	Tech AHO CASE, CLINT L					
Type: C						
					Subtotal	
					PARTS	317.00
					LAB-MECHANICAL	115.00
					TOTAL CHARGE FOR CONCERN	432.00
Concern +53	KNOCK SENSOR AND MULTIFUSE.			Operation	Tech	Amount
Cause	KNOCK SENSOR FAILURE BURNT			CRANKMUTLIF	AHO	115.00
Correction	KNOCK SENSOR REPLACEMENT AND MULTI-FUSE.					
Parts	Part Number	PO#	Note	Description	Qty	List Sell
	KIA 39250 2G100		SFO	*SENSOR ASSY-KNO-SFO	1	
	KIA 18790 01031			MULTI FUSE	1	60.49 60.49 60.49
	KIA 39250 2G100		NSTK	*SENSOR ASSY-KNOCK	1	119.59 119.59 119.59
	Tech AHO CASE, CLINT L					
Type: C						
					Subtotal	
					PARTS	180.08
					LAB-MECHANICAL	115.00
					TOTAL CHARGE FOR CONCERN	295.08
Summary of Charges for Invoice C43007				Payment Distribution for Invoice C43007		
PARTS		1205.05		TOTAL CHARGE		2148.11
SUPPLIES		32.00		INTERNAL		2148.11
LAB-MECHANICAL		779.95				
SUB-TOTAL		2017.00				
STATE TAX		131.11				
TOTAL CHARGE		2148.11				
* This Part Has A Core Charge Until Used Part Is Returned INSURANCE VEHICLE-WAITING ON 2ND CHECK YOU MAY BE RECEIVING A SATISFACTION SURVEY FROM KIA MOTORS ABOUT YOUR VISIT TO ORLANDO KIA WEST IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE SEE A MANAGER IMMEDIATELY OR CALL (407) 532-2217. THANK YOU.						

CUSTOMER SIGNATURE X

PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE




















CARFAX® Vehicle History Report™
US \$39.99

Vehicle Information:
2014 KIA FORTE LX
VIN: KNAFX4A64E5
SEDAN 4 DR
1.8L I4 FI DOHC 16V
GASOLINE
FRONT WHEEL DRIVE

CARFAX Report Provided By:
Kia Motors America
Irvine, CA

 No accident / damage reported to CARFAX

 2 Previous owners

 At least 1 open recall

 4 Service history records

 Types of owners: Rental, Personal

 58,315 Last reported odometer reading



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 11/8/16 at 1:36:59 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 Ownership History	 Owner 1	 Owner 2
The number of owners is estimated		
Year purchased	2013	2015
Type of owner	Rental	Personal
Estimated length of ownership	1 yr. 7 mo.	1 yr. 6 mo.
Owned in the following states/provinces	California	Texas
Estimated miles driven per year	28,249/yr	---
Last reported odometer reading	45,919	58,315

 Title History	 Owner 1	 Owner 2
CARFAX guarantees the information in this section		
Salvage Junk Rebuilt Fire Flood Hail Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem
 GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms		

 Additional History	 Owner 1	 Owner 2
Not all accidents / issues are reported to CARFAX		
Total Loss No total loss reported to CARFAX.	 No Issues Reported	 No Issues Reported
Structural Damage	No Issues Reported	No Issues

No structural damage reported to CARFAX.		
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported	No Issues Reported
Manufacturer Recall At least 1 open recall reported.	Recall Reported	No New Recalls Reported



Detailed History

Glossary

Owner 1		Date:	Mileage:	Source:	Comments:
 Purchased: 2013 Type: Rental Where: California Est. miles/year: 20,249/yr. Est. length owned: 7/10/13 - 2/23/15 (1 yr., 7 mo.)		07/10/2013	10	California Motor Vehicle Dept. Los Angeles, CA	Title issued or updated First owner reported Loan or lien reported Titled or registered as rental vehicle
		11/15/2013		California Motor Vehicle Dept. Los Angeles, CA	Registration updated when owner moved the vehicle to a new location
		02/20/2015		Kia Motors America, Inc.	Manufacturer Safety Recall Campaign issued NHTSA #15V-015 Recall # SC113B SC113B COOLING FAN RESISTOR (1.8L) Status: Remedy Available Click here to locate an authorized Kia dealer near you to obtain more information about this recall Learn more about this recall
		Description: KIA IS RECALLING CERTAIN MODEL YEAR 2014 KIA FORTE VEHICLES WITH 1.8L AND 2.0L ENGINES PRODUCED FROM DECEMBER 5, 2012 THROUGH APRIL 7, 2014. THE COOLING FAN RESISTOR IN SOME VEHICLES IS DEFECTIVE. UNDER CERTAIN CIRCUMSTANCES, THE COOLING FAN RESISTOR CAN MELT. IF THE COOLING FAN RESISTOR OVERHEATS AND MELTS, THERE IS AN INCREASED RISK OF A POTENTIAL FIRE. Remedy: KIA WILL NOTIFY OWNERS TO BRING THEIR VEHICLES TO A KIA DEALER TO HAVE THE REPAIRS PERFORMED. VEHICLES PRODUCED FROM DECEMBER 5, 2012 THROUGH JANUARY 27, 2014 WILL HAVE THE COOLING FAN RESISTOR AND MULTI-FUSE UNIT REPLACED. VEHICLES PRODUCED FROM JANUARY 28, 2014 THROUGH APRIL 7, 2014 WILL HAVE THE MULTI-FUSE UNIT REPLACED. VEHICLES EQUIPPED WITH THE 1.8L ENGINE WILL FURTHER HAVE THE ENGINE CONTROL UNIT SOFTWARE UPDATED. THESE REPAIRS WILL BE AT NO COST TO THE CUSTOMER.			
		02/23/2015	45,906	Auto Auction Pacific Region	Vehicle sold at auction
				 Millions of used vehicles are bought and sold at auction every year.	
		02/25/2015		Casa Ford Lincoln Mercury	Vehicle offered for sale

		El Paso, TX [REDACTED] casaford.com	
03/06/2015	45,912	Casa Ford Lincoln El Paso, TX [REDACTED] casaford.com	Pre-delivery inspection completed Oil and filter changed Rear brakes replaced Safety inspection performed Emissions or safety inspection performed
03/27/2015	45,916	Casa Ford Lincoln El Paso, TX [REDACTED] casaford.com	Vehicle sold
03/31/2015		Casa Ford Lincoln El Paso, TX [REDACTED] casaford.com	Window tint installed
04/21/2015	45,919	Casa Nissan El Paso, TX [REDACTED] casanissan.com	Maintenance inspection completed
04/22/2015		Casa Ford Lincoln El Paso, TX [REDACTED] casaford.com	Mirror(s) checked Outside mirror replaced/repaired

 Owner 2 Purchased: 2015 Type: Personal Where: Texas Est. length owned: 4/28/15 - present (1 yr. 6 mos.)	Date:	Mileage:	Source:	Comments:
	04/28/2015		Texas Motor Vehicle Dept. El Paso, TX Title [REDACTED]	Title issued or updated New owner reported Loan or lien reported Vehicle color noted as White
	03/29/2016	58,315	Texas Inspection Station El Paso, TX	Passed emissions inspection
	04/01/2016		Texas Motor Vehicle Dept. El Paso, TX Title [REDACTED]	Registration issued or renewed Loan or lien reported Passed safety inspection Vehicle color noted as White



Avoid financial headaches. Make sure the loan has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

[View Full Glossary](#)

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental

Vehicle was registered by a rental agency.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.

11/8/16 1:36:59 PM (EST)