INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

KIA
[redacted]
[redacted]

KIA

KIA
[redacted]
[redacted]

Hello,

I have been a customer of Kia since I was able to buy my first car at 18 and loved it and had it for a long time. So I knew that when it was time to get a new car I was going to get another Kia which is when I bought my 2016 KIa Forte. from the start I was nervous about it because it definitely wasn't the same as my Spectra I previously had but still really liked it.

One day while driving I noticed that the hood had smoke coming out of it and figured since I was a couple of blocks from my place that I would check it out then. Once home i realized that the tire area was on fire and spread to the hood area which was terrifying. I had the firefighters come out and they had me believing that the fire started from tire area after first starting with the electircal and the only way to get the totaled vehicle paid off was through the insurance. I was distraught and took care of the insurance portion. They did not come close to paying off the loan and so I have been left paying for a vehicle I don't even have all because of this fire. I was told that the electrical was not covered under the warranty and there was nothing else that could be done but to junk it since I couldn't keep it at my place since it was inoperable and totaled. So I have been without a vehicle and spent all my taxes to try and pay for the car I not longer have.

I spoke to my mom who works at a dealership about the accident and she spoke to some people in the service department that told me that I shouldn't have went through the insurance as I was originally told to do. Since it was caused to no fault of my own even though I was told to believe it was by the multiple people I discussed this with in trying to get the issue resolved. I was scared and didn't know what else to

[redacted]

do so was just going with what was told to me by the insurance company. The service department said that my electrical was covered for 70,000 miles and should've received a new car since it was totaled by the electrical part of the car. Since I want thinking that it wasn't covered I junked it and now without a car. Which is why I am emailing my frustrations now.

I am a single mom and all my money had went into this car fro me to now be without it because of a fire. I am now wanting to see if there is anything that Kia can do to help me with this? I have been getting the run around from the start and have been getting the wrong information everywhere I am going. Is there any way Kia can help pay for the car since it was an electrical issue that caused the fire? I am not asking for a replacement just anything that Kia can do to a loyal customer and help me get the car at lease off my credit so I can get a new car for me and my family. I have had so much heartache and headache with this situation and all because there was not a recall on the 2016 Forte no one has helped me and everyone has been giving me the run around which is why it has been a couple months since the fire.

Any help you provide is appreciated.

Thank you

[redacted]

[redacted]

Capital One Auto Finance

Statement Date: 02/23/2018

Capital One Auto Finance
PO Box 60511
City of Industry, CA 91716-0511
1-800-946-0332

YOUR MONTHLY STATEMENT

[redacted]
LAKEWOOD, CO [redacted]

Account Number:	[redacted]
Vehicle:	16 KIA FORTE
ACCOUNT STATUS	PAST DUE

YOUR PAYMENT INFORMATION

Past Due Payment(s)	$1,249.17
Total Unpaid Late Fees	$120.00
Total Unpaid Other Fees	$0.00
Current Due Payment	$357.26
Total Due	**$1,726.43**
Due Date	03/16/2018

Payoff Amount good through 03/16/2018	$12,266.12

HOW TO MAKE A PAYMENT

PAY ONLINE
www.capitalone.com

PAY BY PHONE
Call 1-800-946-0332
Mon - Fri, 8:00 a.m. - 9:00 p.m. EST

PAY BY MAIL
Capital One Auto Finance
PO Box 60511
City of Industry, CA 91716-0511

GET CAUGHT UP FAST

WE CAN ESTABLISH A PAYMENT PLAN TO BRING YOUR ACCOUNT CURRENT!

- Get your account back on track
- Help avoid late fees
- Installments that work for you

Call us at **1-800-946-0332** and take charge today.

[redacted]

IMPORTANT DISCLOSURES AND INSTRUCTIONS

Important Customer Notices:

1- Mail Payment Information.

- Please see the front of the payment coupon at the bottom of the second page on this statement for important mail payment instructions.
- Please allow at least 5 business days (Monday through Saturday, except holidays) for postal delivery.
- We will process payments received in our California payment processing center the same day if received before 12:00 p.m. Payments received after this time will be processed on the next business day (Monday through Saturday, except holidays). Regardless of when we process your payment, we will credit your account for the day we received your payment.
- We may store your payment account information to allow you to make payments in the future. We will not process payments using this account information without your prior explicit authorization.

2- Electronic Authorization. Each time you send us a check, you authorize us to use information from your check to make a one-time electronic debit from your bank account for the amount of the check. This authorization applies to all checks received. If we cannot process the one-time electronic debit, you authorize us to debit your bank account using the original check, a paper draft, or other item. When we use information from your check to make a one-time electronic debit from your checking account, funds may be withdrawn from your bank account as soon as the same day you make, or we receive, your payment. You will not receive your check back from your financial institution.

3- Late Fees. Please remember, making your monthly payments in full and on time is important to avoid delinquency. If you are past due on your account, you may be assessed late fees in accordance with your contract.

4- Other Fees may include, but are not limited to, any of the following fees or charges , except where prohibited by law: NSF ("returned check fee"), One-Time ACH, Debit Card, Due Date Change, Extension, Legal, Lien Filing, FedEx, and Repossession.

5- Scheduled Payments. If you modify/cancel your scheduled payment(s) on/after your statement date, please adjust your payment amount to ensure your Total Due on the front of this statement is paid by your due date.

6- Paying Your Account Ahead. Any amount paid over your Total Due shown on the front of this statement by your due date will be applied to your balance but will not further advance your due date. You will need to make at least one regular monthly payment every billing cycle by your due date until your account is paid in full, regardless of how much you paid in previous monthly billing cycles.

7- Payoff Amount. For your convenience, the amount needed to pay off your account on the date shown (the "good-through date) is given on the front of this statement. This amount may change if any transactions are posted to your account before your payoff good-through date.

- If you pay the Payoff Amount shown before your good-through date, your account may be over paid. The credit balance will be refunded back to you.
- If you pay the Payoff Amount shown after your good-through date, your account may not be paid off as you may have incurred additional interest and/or fees. You will receive a statement for the remaining balance prior to your next due date.

8- Credit Bureau Reporting. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report. All disputes must be sent in writing to the following address: ATTN: COAF Credit Bureau Dispute, Capital One Auto Finance, PO Box 259407, Plano, TX 75025-9407.

Phone Authorization for Electronic Payments:

1- You may authorize us to initiate one-time or recurring payment(s) that will be electronically debited from your bank account by phone at 1-800-946-0332.

2- Confirmation of your phone authorization for recurring payments will be sent to you by mail.

3- Your authorization for one-time payment(s) will remain in effect until your payment(s) is electronically debited from your bank account, or until you direct us to stop it.

4- You may make an electronic payment at no cost by either going online at www.capitalone.com, using our automated phone service at 1-800-946-0332, or speaking with an agent at 1-800-946-0332.

5- If you wish to modify or cancel your payment(s), please call us at 1-800-946-0332, Monday through Friday, from 8:00 a.m. to 9:00 p.m. Eastern Time. Any change to your one-time payment(s) must be completed by 5:00 p.m. Eastern Time on the payment date. Any change to your DirectPay payment must be received 3 business days before your payment date to be effective for this month; otherwise, the change will be effective starting next month.

Capital One Auto Finance is a division of Capital One, National Association, and services the following Capital One affiliated company: Onyx Acceptance Corporation.

[redacted]

Capital One Auto Finance

Statement Date: 02/23/2018

Capital One Auto Finance
PO Box 60511
City of Industry, CA 91716-0511
1-800-946-0332

YOUR MONTHLY STATEMENT

Account Number: [redacted]
Vehicle: 16 KIA FORTE

TRANSACTION HISTORY: 01/26/2018 - 02/22/2018

Posting Date	Effective Date	Description	Principal	Interest	Late Fees	Other Fees	Total
		BEGINNING BALANCE	$17,454.56	$154.69	$105.00	$0.00	$17,714.25
01/26/2018	01/26/2018	Late Fees Assessed	$0.00	$0.00	$15.00	$0.00	$15.00
02/02/2018	01/31/2018	Payment Received	-$4,081.73	$0.00	$0.00	$0.00	-$4,081.73
02/09/2018	02/05/2018	Payment Received	-$1,514.69	$0.00	$0.00	$0.00	-$1,514.69
		Interest Accrued this Period	$0.00	$79.46	$0.00	$0.00	$79.46
		ENDING BALANCE	$11,858.14	$234.15	$120.00	$0.00	$12,212.29

SCHEDULED PAYMENTS: 02/23/2018 - 03/16/2018

Effective Date	Description	Payment Amount

You have authorized no scheduled payments with Capital One Auto Finance as of your statement date.

PLEASE DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

See reverse side to update your address.

Capital One Auto Finance

DESIREE R VIVEROS
652 URBAN CT APT 201
LAKEWOOD, CO 80401-4776

Account Number: [redacted]
Total Due: $1,726.43
Due Date: 03/16/2018
Amount Enclosed: $

MAIL PAYMENT INSTRUCTIONS

- Please send your payment along with this payment coupon in the enclosed envelope.
- Make your check payable to Capital One Auto Finance and include your account number on your check. DO NOT SEND CASH!
- Payments will be processed according to our posting policy and not any instructions written on your check.
- Don't staple or paper clip your check to the payment slip.
- Be sure to use the envelope provided.
- Enclose payments for this account only.

[redacted]

Capital One Auto Finance
PO Box 60511
City of Industry, CA 91716-0511

[redacted]

PLEASE DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT

CHANGE OF ADDRESS

(Please print using blue or black ink)

Current Address:

[redacted]

LAKEWOOD, CO [redacted]

New Address

City State Zip

Home Phone Alternate Phone

MAKE PAYMENTS AUTOMATICALLY

Sign up for DirectPay by downloading our mobile app or visiting www.capitalone.com

Download on the App Store

Capital One Mobile app is available on the App Store for iPhone and iPad

GET IT ON Google Play

Capital One Mobile app is available on Google Play™

[redacted]

Auto Loan

ACCOUNT #: [redacted]

Vehicle Information

Vehicle
16 KIA FORTE
VIN
KNAFK4A62G5[redacted]
Borrower
[redacted]

Loan Terms

Original Loan Amount
$20,371.98
Open Date
June 17, 2016
Loan Term
74 Month
Maturity Date
August 16, 2022
Interest Rate
7.89% APR

Payment Information

Monthly Payment
$357.26
Due Date
16th of the Month
Today's Payoff Amount
$12,258.05
Principal Amount
$11,858.14
Interest Paid YTD
$0.00
Interest Paid in 2017
$1,514.45
Total Interest Paid
$2,264.09
Total Principal Paid
$8,513.84

[redacted]

JM&A GROUP

Jim Moran & Associates, Inc.

500 Jim Moran Blvd – PO Box 8566
Deerfield Beach, Florida 33443-8566
Email: mygapclaim@jmagroup.com • Phone: (800) 722-4603 • Fax: (866) 488-8464

January 25, 2018

[redacted]
LAKEWOOD, CO[redacted]

Re: GAP Claim
Contract Holder / Contract No: [redacted]
Loan or Lease Account No:
Date of Loss: 01/10/18

Dear [redacted]

The amount calculated for your GAP claim is $4,081.73. This amount will be credited by your financial institution to your outstanding account balance. Enclosed you will find an explanation of how the GAP amount was calculated.

Prior requests have been made for the actual refund amounts for the finance and insurance products you purchased and included in the financing of your vehicle. Since we have not received the actual refund amounts, estimated amounts have been used to eliminate any delay in the processing of your GAP claim. The estimated amounts are as follows:

Product	Amount
Service Contract	$1,169.69

Please contact the selling dealer and/or the product provider to confirm refunds were processed. If the actual refund amounts differ from the above estimates, please contact us and we will re-evaluate your claim. If we do not hear from you within 45 days your claim will be closed.

Should you have any questions, please feel free to contact us at (800) 722-4603.

Sincerely,

GAP Department

Enc.

[redacted]

Customer Name: [redacted] GAP Agreement #: [redacted]

Loan Info:

Date of Contract:	06/17/16	Loan Number:	[redacted]
Form Number:	[redacted]	Vehicle:	2016 Kia FORTE
APR:	7.89	Amount Financed:	$20,371.98
Date of Loss:	01/10/18	No Of Payments:	72
Location of Loss:	Colorado	Payment Amount:	$357.26
Loss Type:	Comprehensive	Date of 1st Payment:	08/01/16
Loss Event:	Fire	Max Amount:	$30,560.00
Coverage:	GAP Plus		
Vehicle Over-Financed:	No		

Amount Owed at Date of Loss

Amount due @ DOL Based on Contractual PayOff	$16,226.42
Refunds for Cancellable Products	$-1,169.69
Amount Owed @ DOL	**$15,056.73**

Less Actual Cash Value

NADA Value of Vehicle as of the Date of Loss	$-10,975.00
ACTUAL CASH VALUE	**$-10,975.00**
GAP AMOUNT	**$4,081.73**

Please refer to your GAP Agreement for additional information regarding the foregoing.

[redacted]

Amount Due as of Date of Loss based upon the Contractual PayOff - This is the outstanding balance that would have been owed on Your Retail Sales Installment Contract as of the Date of Loss had all payments been made in the proper amount and in a timely manner according to the original payment schedule of the retail Installment Sales Contract.

Refunds for Cancellable Products – This is the prorated refund of the additional products that you purchased from your dealer which are refundable to your financial institution. (Examples are Service contracts, Credit insurance, Pre-paid Maintenance programs).

NADA Value of Vehicle as of the Date of Loss – If you did not maintain automobile insurance for the full value of the vehicle as of the date of loss, the NADA retail value has been used for this amount.

Please refer to your GAP Agreement for additional information regarding the foregoing.

In summary, we believe that the GAP amount was calculated and applied correctly based upon the terms and conditions of the GAP Agreement using the information received. To the extent you have any additional information you would like us to consider or if you have any questions, please feel free to contact us at (800) 722-4603.

[redacted]

THIS IS NOTIFICATION AS REQUIRED BY C.R.S 42-4-2103 (2013)

PUC T-04269

Wyatts Towing
5130 Brighton Blvd
Denver, CO 80216

Office (303) 777-2448
Fax (720) 500-2505

Year 2016 Make KIA Model FORTE LX Color Black

VIN # KNAFK4A62G5[redacted]

License #[redacted] Issuing State CO Date towed Jan 23, 2018

Expiration 8 - August 2017

Towed from Ridgemoor 693 Urban Ct Golden, CO 80401

Law Enforcement Agency Reported to: Lakewood PD

*****IMPOUND #**[redacted]

Case #[redacted]

This letter is to notify that the vehicle referenced above has been impounded. If you do not retrieve the vehicle within thirty days of the postmark date on this notice, we will dispose of the vehicle according to Colorado State law. You may pay for the towing and impound fees with cash, MasterCard or Visa.

C.R.S 42-4-2103 states that **abandoning your vehicle at a towing service is illegal.** Failure to resolve this issue may result in legal action in an amount of up to $1500.00 against **YOU**- the registered owner of the above vehicle. Legal action may be avoided in one of two ways:

1 –Pay all towing and storage fees and pick up the vehicle.
2 –Contact us to make arrangements to abandon the vehicle with us. You will need to sign over the title and give us the keys to the vehicle. Additionally, this may require the payment of the towing and first day storage. Please call our office to make arrangements to resolve this matter as soon as possible

Charges as of date of this letter are:

Tow (Private Property / Police Impound) $180.00

Mileage fee: $47.28

Admin fee: $150.00

Storage as of today: (Jan 25, 2018) $90.00 (**Per Day Storage: $30.00 per day)**

*****Information regarding your vehicle may only be received by contacting our office directly M-F 8:00am-5:00 pm. Please have impound # (as listed above) available when calling. It is how we reference your vehicle information.**

Amnesty Program

If you decide you no longer want your vehicle or are unable to claim it for any reason, management at Wyatts Towing has determined that in your particular case, we are willing to offer you the following option:

In exchange for you turning over the **title and keys** to the vehicle in question, Wyatts Towing is prepared to waive all towing and storage fees and also forego any further legal action against you. Should you choose to do nothing, we may exercise our legal avenues against you to resolve this. Due to the added expense of storing your vehicle indefinitely this offer is only valid for 7 days after you receive this notice. It you're interested in this program, please contact our office. **(303) 777-2448**. Thank You for Your Consideration.

Wyatts Towing

[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

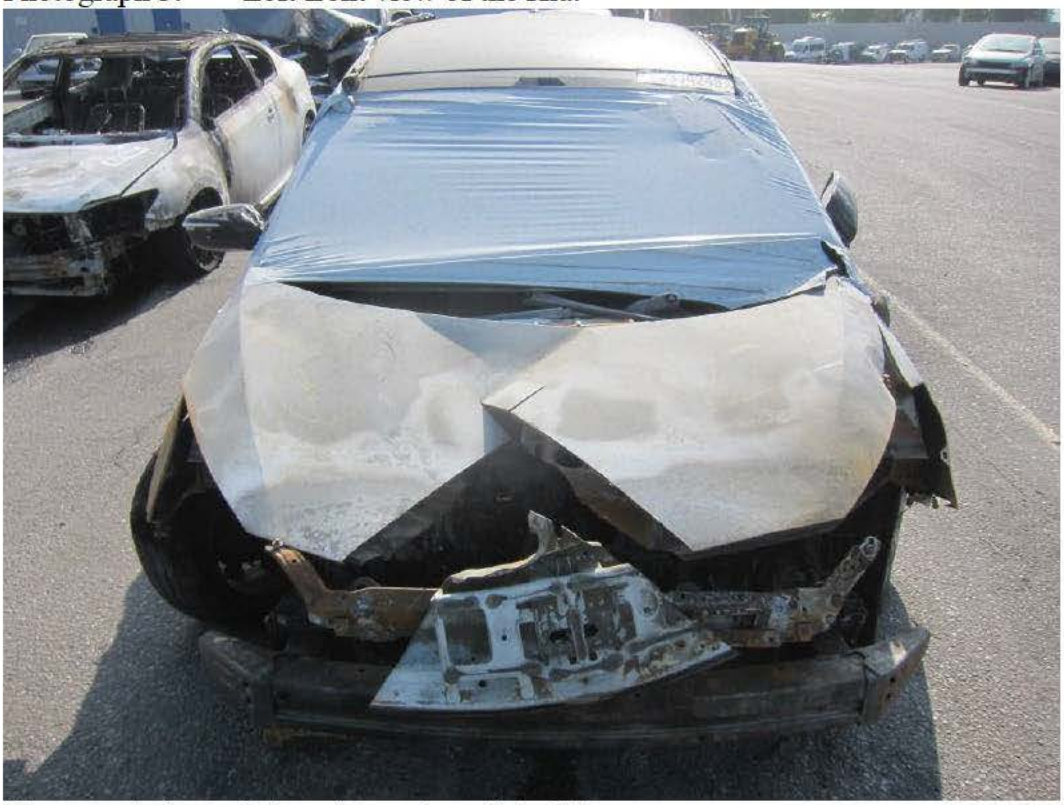
FORTE

[redacted]

Photograph 1. Left rear view of the 2016 Kia Forte 5.

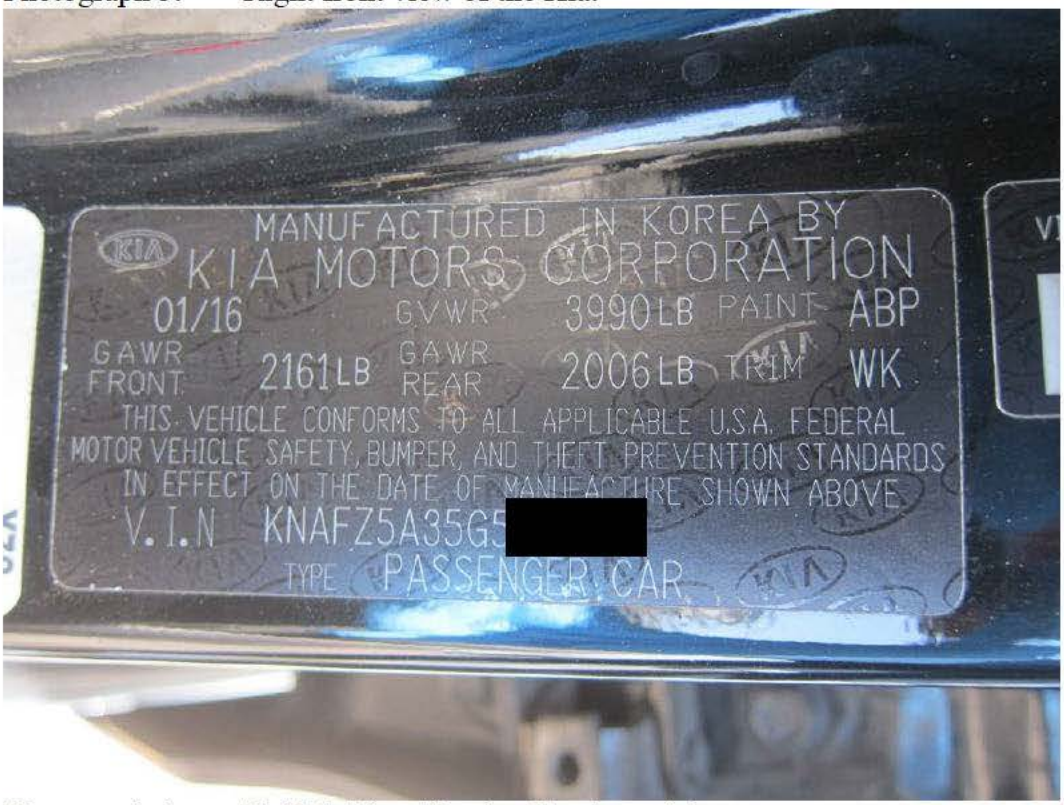
Photograph 2. Right rear view of the Kia.

Photograph 3. Left front view of the Kia.



Photograph 4. Direct front view of the Kia.

Photograph 5. Right front view of the Kia.

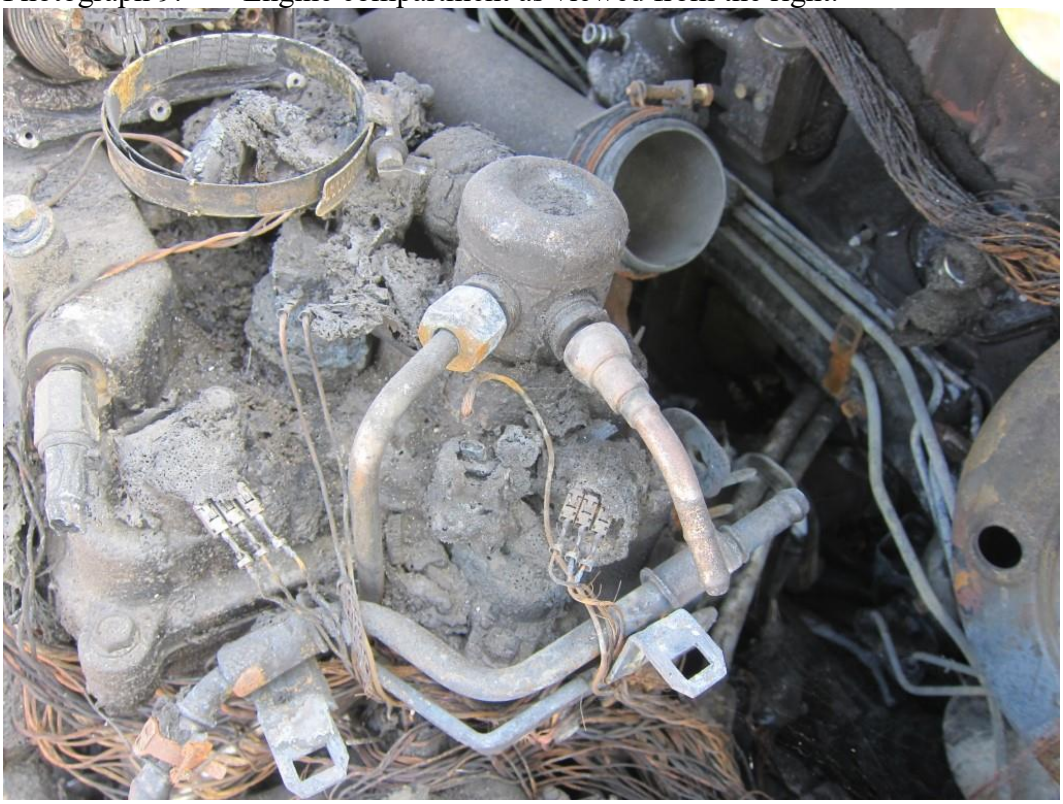


Photograph 6. Vehicle Identification Number sticker.

Photograph 7. Service sticker.

Photograph 8. Engine compartment as viewed from the left.

Photograph 9. Engine compartment as viewed from the right.



Photograph 10. High-pressure fuel pump.

Photograph 11. Flame and heat damage to the front of the engine and fuel injection system.

Photograph 12. Fire damage to the rear of the engine and turbocharger area.

Photograph 13. Air conditioning compressor.

Photograph 14. Left side of the steering rack and the lower end of the steering column.

Photograph 15. Right side of the steering rack.

Photograph 16. Engine oil level and condition.

Photograph 17. Condition of the engine oil cooler and oil filter.

Photograph 18. Area of origin of the fire at the left front of the engine compartment.

Photograph 19. Condition of the battery as found.

Photograph 20. Close-up of positive battery cable terminal.

Photograph 21. Top side of the engine compartment fuse box.

Photograph 22. Underside of the engine compartment fuse box.

Photograph 23. Close-up of short-circuit area of the engine compartment fuse box.

Photograph 24. Close-up of the starter.

Photograph 25. Close-up of the alternator.

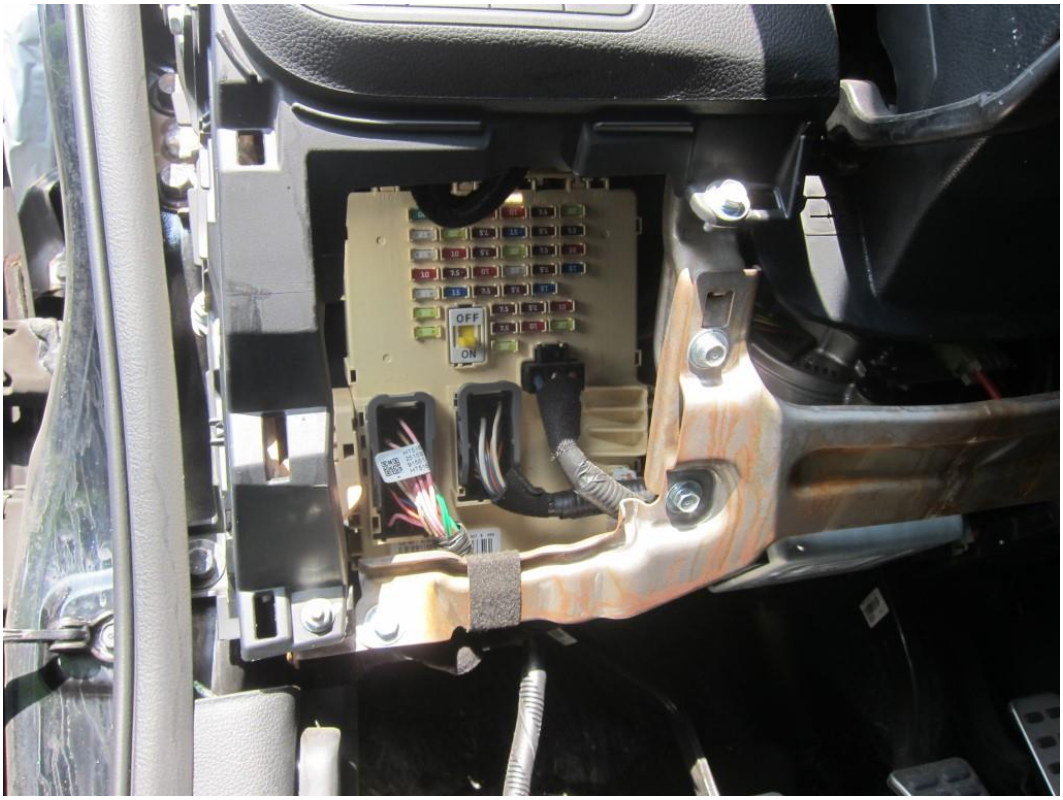
Photograph 26. Close-up of short-circuit area of the alternator and starter power cables.

Photograph 27. Close-up of short-circuit area of the starter power cable.

Photograph 28. Close-up of short-circuit area of the alternator power cable.

Photograph 29. Close-up of the fire damage to the ECU.

Photograph 30. Front of the interior as viewed through the driver's door opening.



Photograph 31. Previously opened interior fuse box as found.

Photograph 32. Center of the dash and the stock stereo.

FARMERS
INSURANCE

September 3, 2018

National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994

000390

KIA MOTORS
P.O. BOX 52410
IRVINE CA 92619-2410

RECEIVED
SEP 17 2018
CONSUMER AFFAIRS

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268992
Oklahoma City, OK 73126-8992
Fax: (877) 217-1389

09/02/2018

Kia Motors
Attn: National Consumer Affairs
P.o. Box 52410
Irvine, CA 92619-2410

Our Insured: [redacted]
Our Claim #:
Date of Loss:
Your Claim #:
Deductible Amount: $1,000.00
Total Amount Owed: $14,231.84

Dear National Consumer Affairs,

Our initial investigation has established that the above loss may have been caused by the malfunction of your product.

Our insured's 2016 Kia Forte caught fire while it was parked and unoccupied at your dealership. Our investigation indicates that the fire started in the fuse box and was caused by the wires being installed improperly. We are seeking reimbursement for the damages we paid under our policy.

We are in the process of making payment to our insured for their damages. By virtue of our subrogation rights we shall seek reimbursement from you for the amount of the damages.

Please be aware that no payment that is less than the full amount claimed herein will be considered in any way an acceptance of benefits, a novation or an accord and satisfaction of this claim without an express written release of our claim executed by an individual who identifies himself/herself as a member of our subrogation department. Therefore, our legal rights to enforce collection on the remaining amount of the claim shall not be waived or stopped due to partial payment by you or someone acting on your behalf.

We can discuss this matter with your representative. Please supply the name, phone number and file number of your representative contact.

Sincerely,

[redacted]

Tonya Deboer
Litigation Claims Representative
Farmers Texas County Mutual Insurance Company

[redacted]

[redacted]

616-803-7610
tonya.deboer@farmersinsurance.com

[redacted]

[redacted]

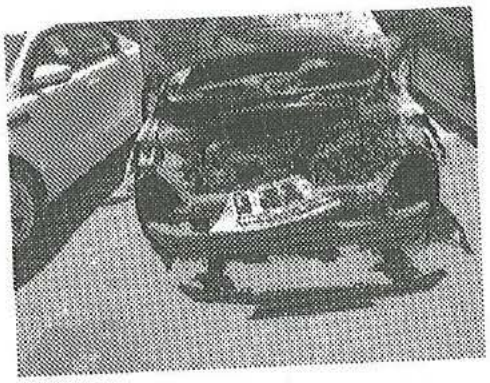
HEART Claim Pics

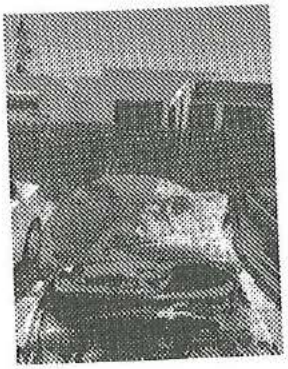
PDF created on June 29, 2018 at 2:31:37 PM PDT

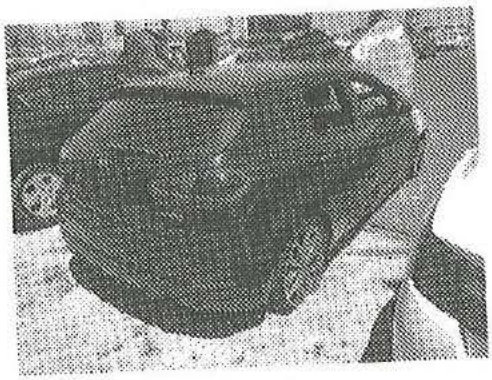
Claim Unit Number: [redacted]

Notes:

[redacted]







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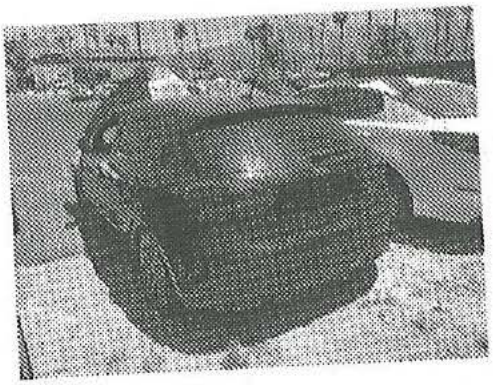

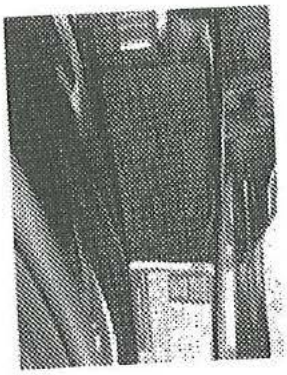

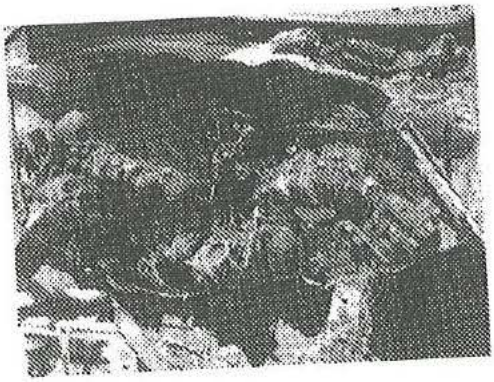

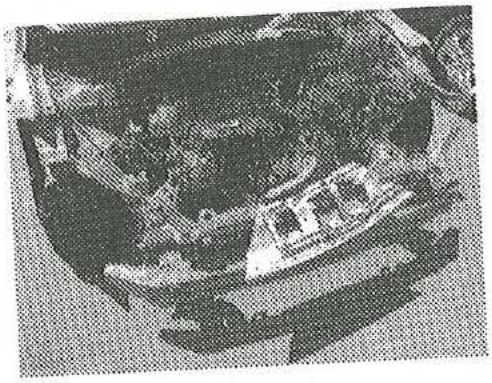

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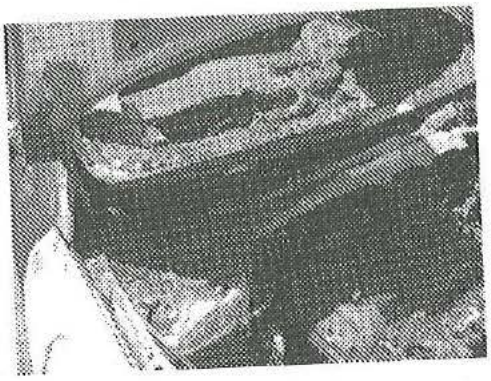

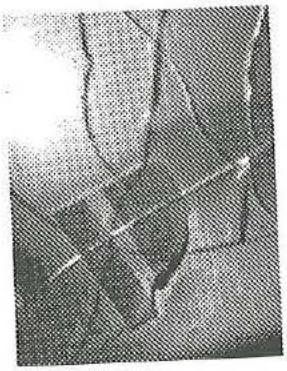

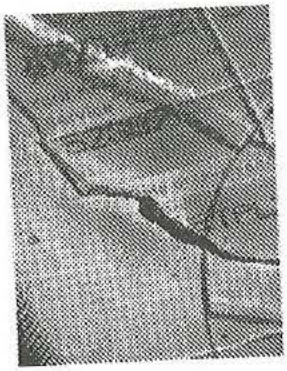

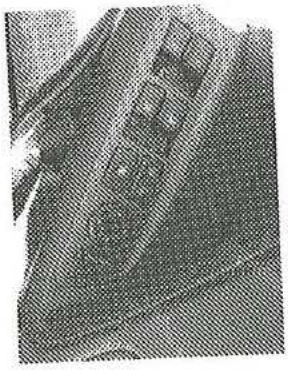

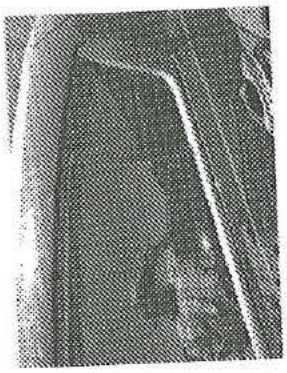

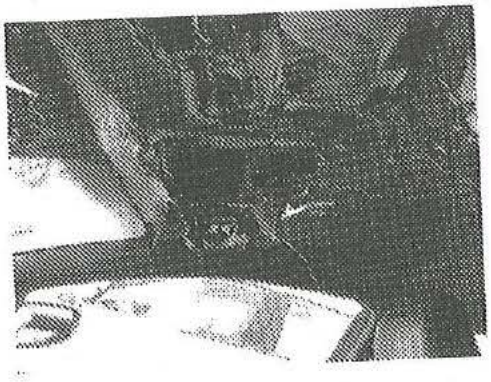

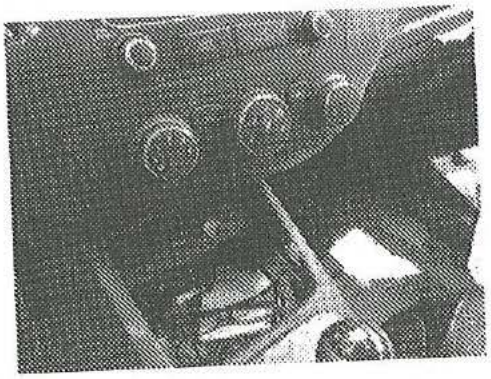

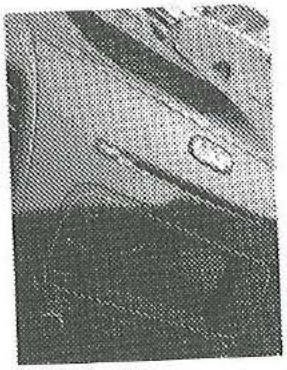

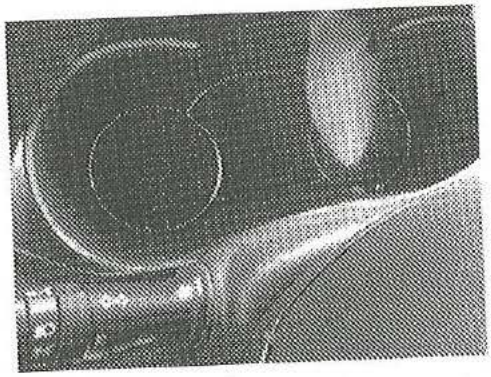

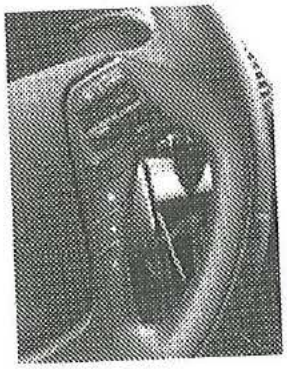

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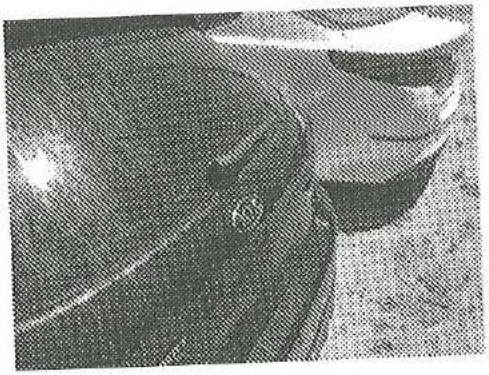

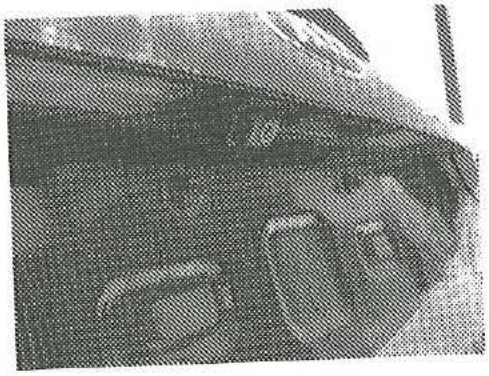

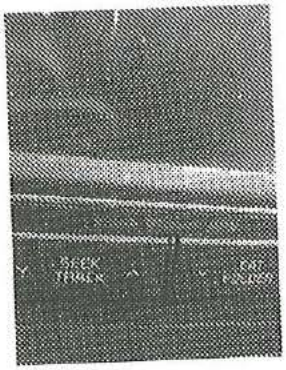

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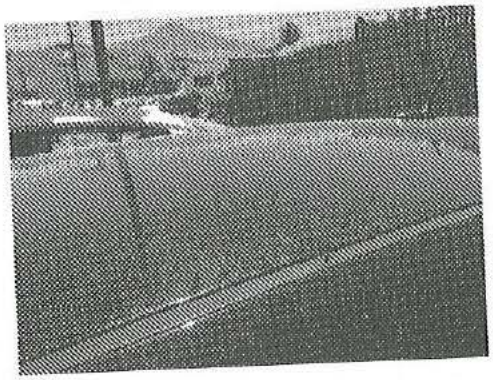

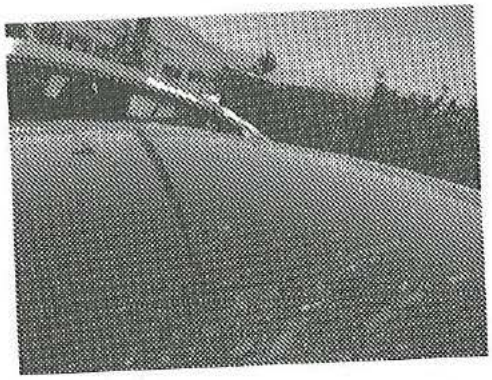

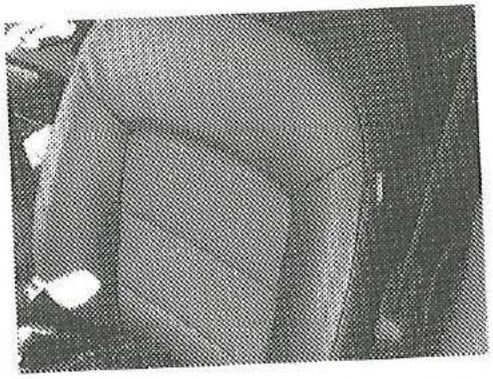

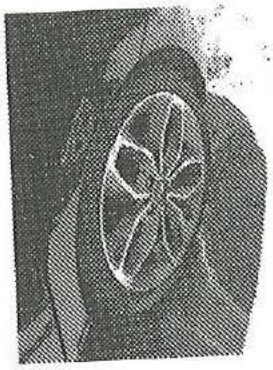

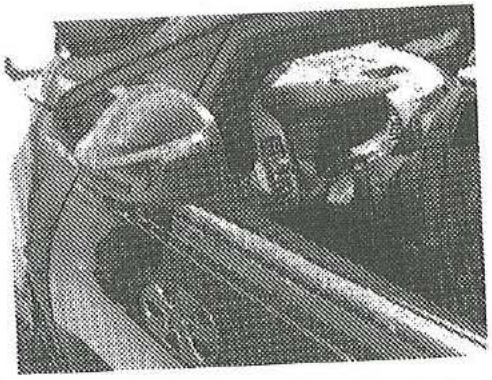

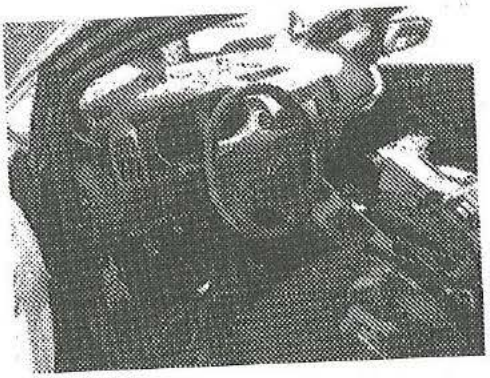

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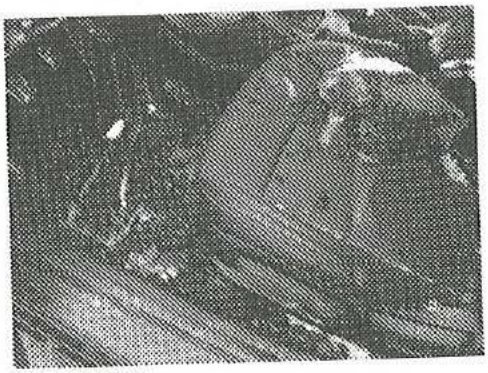

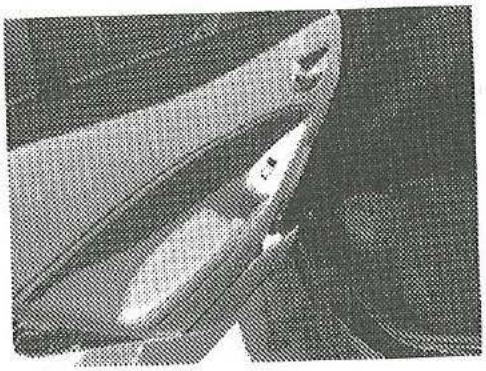

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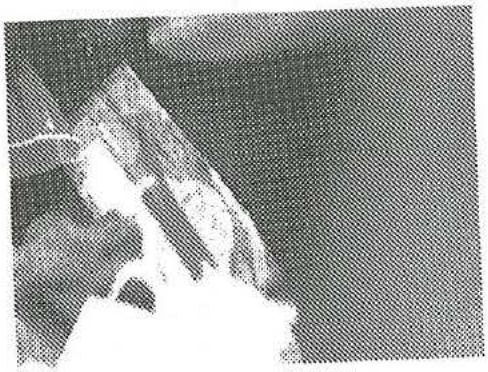

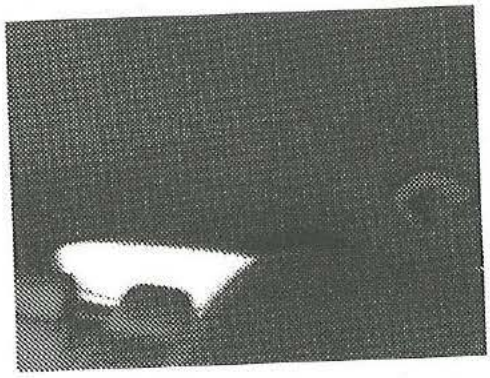

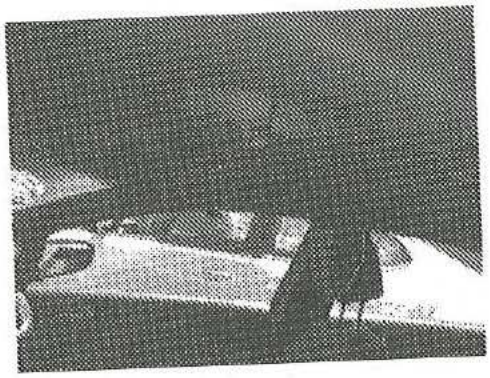

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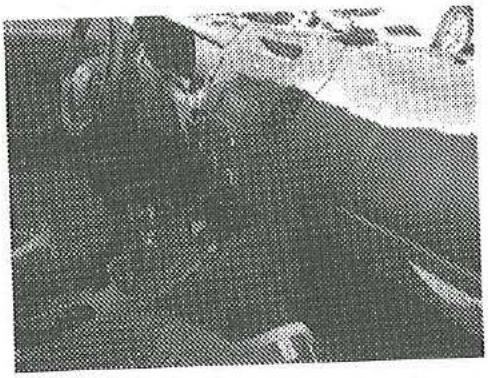

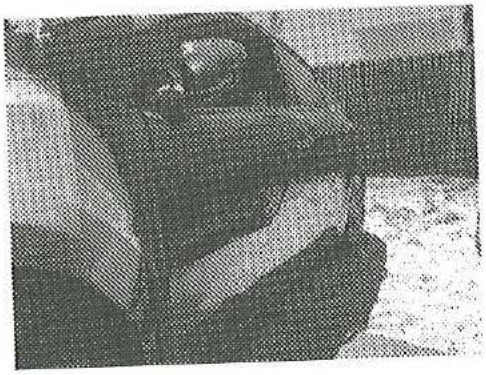

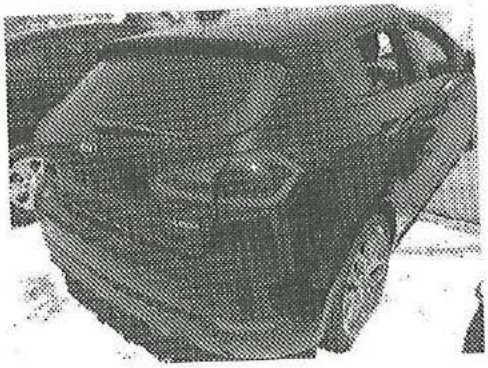

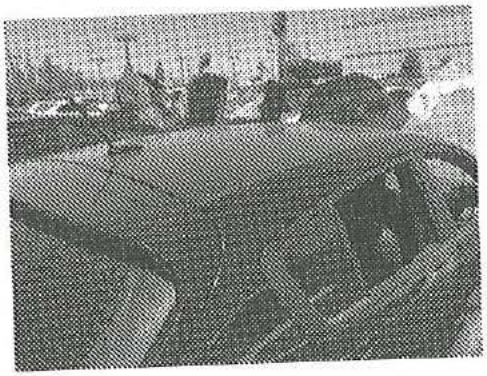

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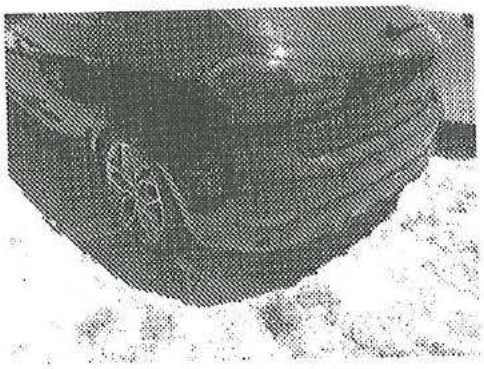

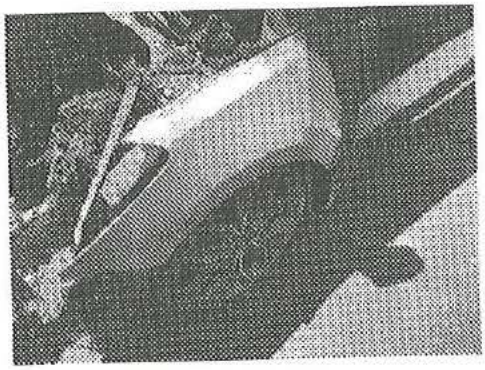

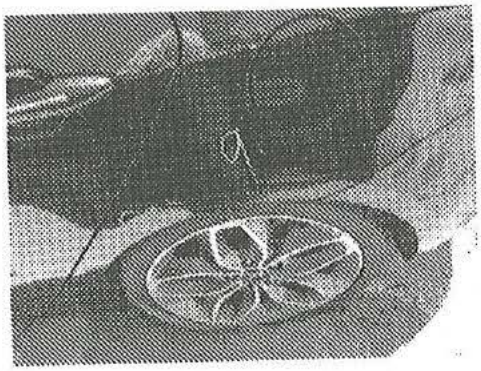

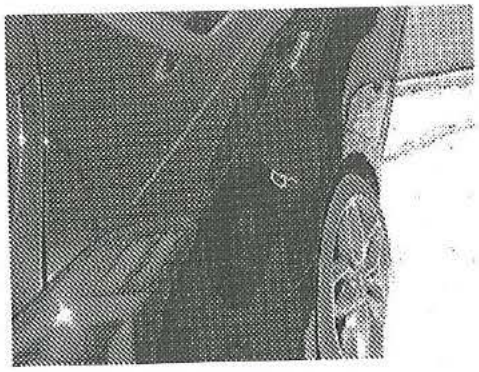

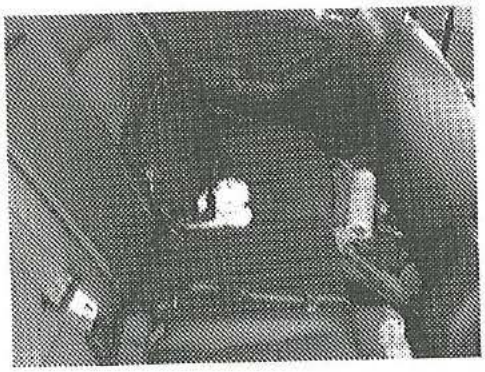

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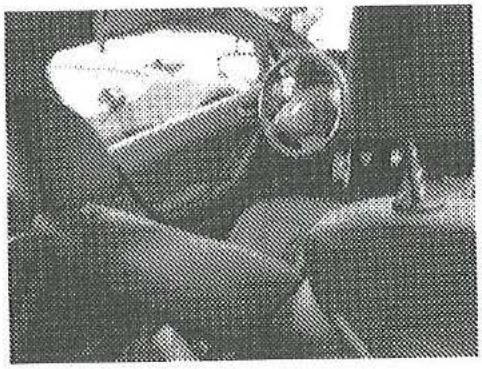

[redacted]

FARMERS TEXAS COUNTY MUTUAL INS. CO.

SAN DIEGO CLAIMS SERVICE CENTER
For CCC supplements: Import by Workfile ID
Build supplement on top of existing file
Lock to submit for review
Non-CCC supplements:
Phone: (951) 662-5819
Fax: (877) 217-1389

Claim #: [redacted]
Workfile ID:

Estimate of Record

Written By: JOE CARLOS, 07/03/2018 3:10:41 PM
Adjuster: CARLOS, JOE, (951) 662-5819 Business

Insured:	[redacted]	Owner Policy #:	[redacted]	Claim #:	[redacted]
Type of Loss:	Comprehensive	Date of Loss:	06/26/2018 10:00 PM	Days to Repair:	1
Point of Impact:	22 Total Burn	Deductible:	1000.00		

Owner (Insured):
[redacted]
AMARILLO, TX [redacted]

Inspection Location:
Palm Springs Kia
Palm Springs Kia
68130 KYLE RD
CATHEDRAL CITY, CA 92234
Field
(877) 258-2316 Day

Appraiser Information:
carroll.j.carlos@farmersinsurance.com
(951) 662-5819

Repair Facility:

VEHICLE

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

VIN:	KNAFZ5A35G[redacted]	Production Date:	01/2016	Interior Color:	
License:	gone	Odometer:	53670	Exterior Color:	
State:		Condition:	Good		

TRANSMISSION
6 Speed Transmission
POWER
Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
DECOR
Dual Mirrors
Aftermarket Film Tint
Console/Storage
Overhead Console
CONVENIENCE
Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Message Center
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Backup Camera w/Parking Sensors
RADIO
AM Radio
FM Radio
Stereo
Search/Seek
CD Player
Auxiliary Audio Connection
Satellite Radio
SAFETY
Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device
SEATS
Bucket Seats
Reclining/Lounge Seats
Leather Seats
WHEELS
Aluminum/Alloy Wheels
PAINT
Clear Coat Paint
OTHER
Fog Lamps
Traction Control
Stability Control
Rear Spoiler
Signal Integrated Mirrors
Power Trunk/Gate Release

Claim # :
Workfile ID:

Estimate of Record

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

Line	Oper	Description	Part Number	Qty	Extended Price $	Labor	Paint
1	#	otl		1			
			SUBTOTALS		0.00	0.0	0.0

ESTIMATE TOTALS

Category	Basis	Rate	Cost $
Parts			0.00
Total Cost of Repairs			**0.00**
Deductible			1,000.00
Total Adjustments			**1,000.00**
Net Cost of Repairs			**-1,000.00**

Estimate of Record

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

THIS REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS. QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. YOUR INSURANCE COMPANY WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. YOUR INSURANCE COMPANY WARRANTS THESE PARTS ARE OF LIKE KIND, QUALITY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLECT, ABUSE, IMPROPER MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR AND TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN THE REPAIR ESTIMATE, OR THE REPAIR FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR, YOUR INSURANCE COMPANY WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED.

THIS QUALITY REPLACEMENT PARTS WARRANTY AND ANY REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING THE VEHICLE AT THE TIME OF THE REPAIR. FOR ASSISTANCE, PLEASE CONTACT YOUR INSURANCE COMPANY'S NEAREST CLAIM DEPARTMENT OFFICE.

As the vehicle owner, the final choice as to which parts will actually be used in the repairs is yours. If you prefer parts other than those included on the estimate, you should notify your repair facility. Should the use of those other parts increase the repair cost, you will be expected to pay the difference.

DISCLAIMER:
ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT INSURANCE CLAIM FOR THE PAYMENT OF A LOSS MAY BE GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE LABOR AND TAX RATES USED WERE DETERMINED BY THE VEHICLE INSPECTION LOCATION UNLESS THE REPAIR FACILITY WAS KNOWN AT THE TIME OF THE INSPECTION OR ANOTHER LOCATION WAS SPECIFIED BEFORE THE ESTIMATE WAS PREPARED.

THIS IS NOT AN AUTHORIZATION TO REPAIR.

TO ENSURE REPAIRS WILL BE COMPLETED BASED ON THIS ESTIMATE; PLEASE PROVIDE A COPY TO THE REPAIR FACILITY PRIOR TO AUTHORIZING REPAIRS. FAILURE TO DO SO MAY RESULT IN YOU BECOMING RESPONSIBLE FOR PAYING UNAPPROVED EXPENSES.

NO PAYMENT FOR A SUPPLEMENT WILL BE APPROVED OR ISSUED UNLESS THE REPAIRS WERE AUTHORIZED PRIOR TO COMPLETING THE SUPPLEMENTAL REPAIRS.

POTENTIALLY, A REINSPECTION MAY BE CONDUCTED. ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

Estimate of Record

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

TO EXPEDITE THE HANDLING OF ANY SUPPLEMENTAL DAMAGES CLAIM, PLEASE FOLLOW DIRECTIONS BELOW:
CCC Open Shop Supplements: Submit using Estimate Share (AWE) retrieval process or contact CCC at (800) 637-8511 for assistance.
Non-CCC repair facilities: Contact us at the number listed on the estimate header.

ALL SUPPLEMENTS MUST BE APPROVED BY A CLAIMS REPRESENTATIVE BEFORE REPAIRS ARE COMPLETED.

IF YOU HAVE COVERAGE FOR DAMAGE TO YOUR VEHICLE UNDER THIS POLICY IT IS OUR OBLIGATION TO INFORM YOU THAT UNDER CALIFORNIA CODE OF REGULATIONS, TITLE 10, CHAPTER 5, SECTION 2695.8(E) YOU HAVE THE RIGHT TO SELECT THE VEHICLE REPAIR FACILITY OF YOUR CHOICE.

WE ARE PROHIBITED BY LAW FROM REQUIRING THAT REPAIRS BE DONE AT A SPECIFIC AUTOMOTIVE REPAIR DEALER. YOU ARE ENTITLED TO SELECT THE AUTO BODY REPAIR SHOP TO REPAIR DAMAGE COVERED BY US. WE HAVE RECOMMENDED AN AUTOMOTIVE REPAIR DEALER THAT WILL REPAIR YOUR DAMAGED VEHICLE. IF YOU AGREE TO USE OUR RECOMMENDED AUTOMOTIVE REPAIR DEALER, WE WILL CAUSE THE DAMAGED VEHICLE TO BE RESTORED TO ITS CONDITION PRIOR TO THE LOSS AT NO ADDITIONAL COST TO YOU OTHER THAN AS STATED IN THE INSURANCE POLICY OR AS OTHERWISE ALLOWED BY LAW. IF YOU EXPERIENCE A PROBLEM WITH THE REPAIR OF YOUR VEHICLE, PLEASE CONTACT US IMMEDIATELY FOR ASSISTANCE.

AUTO BODY REPAIR CONSUMER BILL OF RIGHTS
A CONSUMER IS ENTITLED TO:
1. SELECT THE AUTO BODY REPAIR SHOP TO REPAIR AUTO BODY DAMAGE COVERED BY THE INSURANCE COMPANY. AN INSURANCE COMPANY SHALL NOT REQUIRE THE REPAIRS TO BE DONE AT A SPECIFIC AUTO BODY REPAIR SHOP.
2. AN ITEMIZED WRITTEN ESTIMATE FOR AUTO BODY REPAIRS AND, UPON COMPLETION OF REPAIRS, A DETAILED INVOICE. THE ESTIMATE AND THE INVOICE MUST INCLUDE AN ITEMIZED LIST OF PARTS AND LABOR ALONG WITH THE TOTAL PRICE FOR THE WORK PERFORMED. THE ESTIMATE AND INVOICE MUST ALSO IDENTIFY ALL PARTS AS NEW, USED, AFTERMARKET, RECONDITIONED, OR REBUILT.
3. BE INFORMED ABOUT COVERAGE FOR TOWING AND STORAGE SERVICES.
4. BE INFORMED ABOUT THE EXTENT OF COVERAGE, IF ANY, FOR A REPLACEMENT RENTAL VEHICLE WHILE A DAMAGED VEHICLE IS BEING REPAIRED.
5. BE INFORMED OF WHERE TO REPORT SUSPECTED FRAUD OR OTHER COMPLAINTS AND CONCERNS ABOUT AUTO BODY REPAIRS.
6. SEEK AND OBTAIN AN INDEPENDENT REPAIR ESTIMATE DIRECTLY FROM A REGISTERED AUTO BODY REPAIR SHOP FOR REPAIR OF A DAMAGED VEHICLE, EVEN WHEN PURSUING AN INSURANCE CLAIM FOR REPAIR OF THE VEHICLE.

COMPLAINTS WITHIN THE JURISDICTION OF THE BUREAU OF AUTOMOTIVE REPAIR

COMPLAINTS CONCERNING THE REPAIR OF A VEHICLE BY AN AUTO BODY REPAIR SHOP SHOULD BE DIRECTED TO:

TOLL FREE (866) 799-3811

CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF AUTOMOTIVE REPAIR
10949 NORTH MATHER BOULEVARD
RANCHO CORDOVA, CA 95670

Estimate of Record

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

THE BUREAU OF AUTOMOTIVE REPAIR CAN ALSO ACCEPT COMPLAINTS OVER ITS WEB SITE AT:
WWW.AUTOREPAIR.CA.GOV

COMPLAINTS WITHIN THE JURISDICTION OF THE CALIFORNIA INSURANCE COMMISSIONER

ANY CONCERNS REGARDING HOW AN AUTO INSURANCE CLAIM IS BEING HANDLED SHOULD BE SUBMITTED TO THE CALIFORNIA DEPARTMENT OF INSURANCE AT:

(800) 927-HELP OR (213) 897-8921

CALIFORNIA DEPARTMENT OF INSURANCE
CONSUMER SERVICES DIVISION
300 SOUTH SPRING STREET
SOUTH TOWER
LOS ANGELES, CA 90013

THE CALIFORNIA DEPARTMENT OF INSURANCE CAN ALSO ACCEPT COMPLAINTS OVER ITS WEB SITE AT:
WWW.INSURANCE.CA.GOV

Estimate of Record

2016 KIA Forte 5-Door SX Manual 4D H/B 4-1.6L Turbocharged Gasoline Gasoline Direct Injection

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARY2481, CCC Data Date 07/02/2018, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:
m= MOTOR Mechanical component. s= MOTOR Structural component. T= Miscellaneous Taxed charge category. X= Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:
D= Diagnostic labor category. E= Electrical labor category. F= Frame labor category. G= Glass labor category. M= Mechanical labor category. S= Structural labor category. (numbers) 1 through 4= User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:
Adj.= Adjacent. Algn.= Align. ALU= Aluminum. A/M= Aftermarket part. Blnd= Blend. BOR= Boron steel. CAPA= Certified Automotive Parts Association. D&R= Disconnect and Reconnect. HSS= High Strength Steel. HYD= Hydroformed Steel. Incl.= Included. LKQ= Like Kind and Quality. LT= Left. MAG= Magnesium. Non-Adj.= Non Adjacent. NSF= NSF International Certified Part. O/H= Overhaul. Qty= Quantity. Refn= Refinish. Repl= Replace. R&I= Remove and Install. R&R= Remove and Replace. Rpr= Repair. RT= Right. SAS= Sandwiched Steel. Sect= Section. Subl= Sublet. UHS= Ultra High Strength Steel. N= Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:
BAR= Bureau of Automotive Repair. EPA= Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR= Paintless Dent Repair. VIN= Vehicle Identification Number.

CCC ONE MARKET VALUATION REPORT

Prepared for FARMERS TEXAS COUNTY MUTUAL INS. CO.

REPORT SUMMARY

CLAIM INFORMATION

Owner	[redacted]
	La Quinta, CA[redacted]
Loss Vehicle	2016 Kia Forte 5-Door SX Manual
Loss Incident Date	[redacted]2018
Claim Reported	07/05/2018

INSURANCE INFORMATION

Report Reference Number	[redacted]
Claim Reference	
Adjuster	Carlos, Joe
Odometer	53,670
Last Updated	07/05/2018 02:17 PM

VALUATION SUMMARY

Base Vehicle Value	**$ 13,061.00**
Adjusted Vehicle Value	**$ 13,061.00**
Total	**$ 13,061.00**

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by FARMERS TEXAS COUNTY MUTUAL INS. CO.

Loss vehicle has 44% greater than average mileage of 37,400.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any; such as refurbishments and after factory equipment.

Inside the Report

Valuation Methodology 2
Vehicle Information 3
Vehicle Condition 6
Comparable Vehicles 8
Valuation Notes 11
Supplemental Information 12

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[redacted]

VALUATION METHODOLOGY

How was the valuation determined?

CLAIM INSPECTION

FARMERS TEXAS COUNTY MUTUAL INS. CO. has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.

DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles advertised for sale by dealerships or private parties. CCC also obtains vehicle sales prices from a database of California Department of Motor Vehicles vehicle registration sold transactions. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the straight average of the adjusted values of the comparable vehicles.

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[redacted]

VEHICLE INFORMATION

VEHICLE DETAILS

Location	LA QUINTA, CA [redacted]
VIN	KNAFZ5A35G5[redacted]
Year	2016
Make	Kia
Model	Forte 5-Door
Trim	SX
Body Style	Manual
Body Type	Hatchback
Engine -	
Cylinders	4
Displacement	1.6L
Induction	Turbocharged
Fuel Type	Gasoline
Carburation	Gasoline Direct Injection
Transmission	6 Speed Transmission
Curb Weight	2970 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE HISTORY SUMMARY

CCC VINguard®	1 Collision Estimate	07/03/2018
Experian AutoCheck	No Title Problem Found	
Insurance Services Organization/ National Insurance Crime Bureau	1 Record Found	

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[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	53,670	
Transmission	6 Speed Transmission	✓
Power	Power Steering	✓
	Power Brakes	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Power Trunk/Gate Release	✓
Decor/Convenience	Air Conditioning	✓
	Tilt Wheel	✓
	Cruise Control	✓
	Rear Defogger	✓
	Intermittent Wipers	✓
	Console/Storage	✓
	Overhead Console	✓
	Keyless Entry	✓
	Telescopic Wheel	✓
	Message Center	▯
Seating	Bucket Seats	✓
	Reclining/Lounge Seats	✓
	Leather Seats	▯
Radio	AM Radio	✓
	FM Radio	✓
	Stereo	✓
	Search/Seek	✓
	CD Player	✓
	Steering Wheel Touch Controls	✓
	Auxiliary Audio Connection	✓
	Satellite Radio	✓
Wheels	Aluminum/Alloy Wheels	✓
Safety/Brakes	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓

To the left is the equipment of the loss vehicle that FARMERS TEXAS COUNTY MUTUAL INS. CO. provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

▯ **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.

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[redacted]

VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Anti-lock Brakes (4)	✓
	4-wheel Disc Brakes	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Backup Camera W/ Parking Sensors	✓
	Hands Free	✓
	Traction Control	✓
	Stability Control	✓
Exterior/Paint/Glass	Dual Mirrors	✓
	Heated Mirrors	✓
	Aftermarket Film Tint	
	Fog Lamps	✓
	Rear Spoiler	✓
	Rear Window Wiper	✓
	Signal Integrated Mirrors	✓
	Clearcoat Paint	✓

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[redacted]

VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
INTERIOR			
Seats	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Carpets	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Clean to very clean with no significant tears, holes or burn marks. Light to no wear. No bare spots.	$ 0
Dashboard	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** A few small and/or insignificant scratches or gouges. Minimal to no damage to firmly intact and functional components. Light wear.	$ 0
Headliner	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Clean to very clean with no significant holes or burn marks. Light to no significant scuffing.	$ 0
EXTERIOR			
Sheet Metal	AVERAGE	**Notes:** front end burned 2 dings noted left qtr. **Typical Vehicle Desc:** Few to no dings. No dents. All panels intact and properly aligned.	$ 0
Trim	AVERAGE	**Notes:** front end burned no damage on rear **Typical Vehicle Desc:** No broken and/or missing components. No dents. Few to no dings.	$ 0
Paint	AVERAGE	**Notes:** few chip.s scratch on rt front door **Typical Vehicle Desc:** Minimal surface chipping and/or a few small scratches. No peeling and/or flaking. Minor to no swirl marks. Light to no fading.	$ 0

FARMERS TEXAS COUNTY MUTUAL INS. CO uses condition inspection guidelines to rate the condition of key components of the loss vehicle on a three-point scale. A rating of average condition results in a valuation of that component that is consistent with typical vehicles for that year, make and model of vehicle. If a component is rated in exceptional condition, then a positive monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Similarly, if a component is rated in below average condition, then a negative monetary adjustment is made to reflect the impact of that condition level on the value of the loss vehicle. Inspection Notes, if any, reflect additional observations from the appraiser regarding the loss vehicle's condition. Monetary adjustments are based upon market research consisting of data gathered from dealerships in California.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Average condition. These dollar adjustments are based upon interviews with dealerships across the United States.

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[redacted]

VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Typical Vehicle Description	Value Impact
Glass	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Light to no surface scratches. Light to no pitting.	$ 0
MECHANICAL			
Engine	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Minor to no seepage. Belts and hoses firm, and may show minimal wear. Minimal to zero dirt and grease in engine compartment.	$ 0
Transmission	AVERAGE	**Notes:** burn **Typical Vehicle Desc:** Fluid slightly discolored. A few areas to no seepage.	$ 0
TIRES			
Front Tires	AVERAGE	**Notes:** 6/32 each 6/11=55% **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are 11/32, loss measures at 5/32 = 46% (5/11)	$ 0
Rear Tires	AVERAGE	**Notes:** 9/32 each 9/11=82% **Typical Vehicle Desc:** 41% to 90% of new. Example: Typical new car tires are 11/32, loss measures at 5/32 = 46% (5/11)	$ 0
Total Condition Adjustments			**$ 0**

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COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Odometer	53,670	5,593	29,685	14,909
Automatic Transmission	✗	✗	✓	✓
6 Speed Transmission	✓	✗	✗	✗
5 Speed Transmission	✗	✓	✗	✗
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Power Driver Seat	✗	✓	✗	✗
Power Trunk/Gate Release	✓	✓	✓	✓
Air Conditioning	✓	✓	✓	✓
Climate Control	✗	✓	✗	✗
Tilt Wheel	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✓	✓	✓	✓
Navigation System	✗	✓	✗	✗
Keyless Entry	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Message Center	✓	✗	✗	✗
Home Link	✗	✓	✗	✗
Cloth Seats	✗	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✓	✓	✓
Leather Seats	✓	✗	✗	✗
Heated Seats	✗	✓	✗	✗
Rear Heated Seats	✗	✓	✗	✗
Ventilated Seats	✗	✓	✗	✗
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓

Comp 1 Updated Date: 05/17/2018
2016 Kia Forte 5-door Sx Manual 4 1.6l Gasoline Turbocharged Gasoline Direct Injection
VIN KNAFZ5A38G[redacted]
Dealership Carmax Ontario
Telephone (909) 297-1957
Source Dealer Ad
Stock # [redacted]
Distance from La Quinta, CA
81 Miles - Ontario, CA

Comp 2 Updated Date: 06/30/2018
2016 Kia Forte 5-door Sx Automatic 4 1.6l Gasoline Turbocharged Gasoline Direct Injection
VIN KNAFZ5A3EG[redacted]
Dealership Car Pros Kia - Huntington
Telephone (714) 274-6180
Source Autotrader
Stock # [redacted]
Distance from La Quinta, CA
98 Miles - Huntington Beach, CA

Comp 3 Updated Date: 04/30/2018
2016 Kia Forte 5-door Sx Automatic 4 1.6l Gasoline Turbocharged Gasoline Direct Injection
VIN KNAFZ5A39G[redacted]
Dealership Honda World Of Orange Cou
Telephone (866) 721-9459
Source Autotrader
Stock # [redacted]
Distance from La Quinta, CA
96 Miles - Westminster, CA

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

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[redacted]

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Locking Wheels	✗	✗	✓	✗
Electric Glass Roof	✗	✓	✗	✗
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
4-wheel Disc Brakes	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓
Backup Camera W/ Parking Sensors	✓	✓	✓	✓
Communications System	✗	✓	✗	✗
Hands Free	✓	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Tinted Glass	✗	✓	✓	✓
Aftermarket Film Tint	✓	✗	✗	✗
Fog Lamps	✓	✓	✓	✓
Rear Spoiler	✓	✓	✓	✓
Rear Window Wiper	✓	✓	✓	✓
Signal Integrated Mirrors	✓	✓	✓	✓
Clearcoat Paint	✓	✓	✓	✓
Metallic Paint	✗	✓	✗	✗
List Price		$ 17,998	$ 14,995	$ 15,118
Adjustments:				
Transmission		- $ 500		
Make/Model/Trim			- $ 675	- $ 675
Options		- $ 1,378	- $ 527	+ $ 527
Mileage		- $ 3,174	- $ 1,874	- $ 2,705
Adjusted Comparable Value		$ 13,346	$ 12,970	$ 12,265

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COMPARABLE VEHICLES

COMPARABLE VEHICLE SUMMARY

	Source	Comparable Vehicle	Price	Adjusted Comp Value
1	Verified	2016 Kia Forte 5-door Sx Manual 4 1.6l Gasoline Turbocharged Gasoline Direct Injection	$ 17,998 (List)	$ 13,946
2	Verified	2016 Kia Forte 5-door Sx Automatic 4 1.6l Gasoline Turbocharged Gasoline Direct Injection	$ 14,995 (List)	$ 12,973
3	Verified	2016 Kia Forte 5-door Sx Automatic 4 1.6l Gasoline Turbocharged Gasoline Direct Injection	$ 15,118 (List)	$ 12,265
	Base Vehicle Value			$ 13,061.90

The following comparable vehicle(s) were used to determine this Base Vehicle Value by computing the arithmetic average of the adjusted values of the comparable vehicles. Details on these comparable vehicles are in the Comparable Vehicles section.

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VALUATION NOTES

This Market Valuation Report has been prepared exclusively for use by FARMERS TEXAS COUNTY MUTUAL INS. CO., and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include California Code of Regulations 10 CA ADC 2595.

Any person who knowingly presents a false or fraudulent insurance claim for the payment of a loss may be guilty of a crime and may be subject to fines and confinement in state prison.

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SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

VINguard®

VINguard® Message: VINguard has decoded this VIN without any errors

ISO Vehicle History:

Number of times reported to ISO: 1

ISO's file number: [redacted]

Loss date: [redacted]/2018

Phone: [redacted]

Claim ref:

ISO notified: 07/03/2018

Collision History Information:

COLLISION INCIDENT REPORTED BY FARMERS TEXAS COUNTY MUTUAL INS. CO. ON 07/03/2018

Claim #: [redacted] in AMARILLO, TX

Repair Estimate: -1000 Miles: 053670

Damage Location: TOTAL BURN

UNKNOWN

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[redacted]

SUPPLEMENTAL INFORMATION

EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK		RESULTS FOUND
Abandoned	✓	No Abandoned Record Found
Damaged	✓	No Damaged Record Found
Fire Damage	✓	No Fire Damage Record Found
Grey Market	✓	No Grey Market Record Found
Hail Damage	✓	No Hail Damage Record Found
Insurance Loss	✓	No Insurance Loss Record Found
Junk	✓	No Junk Record Found
Rebuilt	✓	No Rebuilt Record Found
Salvage	✓	No Salvage Record Found

EVENT CHECK		RESULTS FOUND
NHTSA Crash Test Vehicle	✓	No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓	No Frame Damage Record Found
Major Damage Incident	✓	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓	No Odometer Problem Record Found
Recycled	✓	No Recycled Record Found
Water Damage	✓	No Water Damage Record Found
Salvage Auction	✓	No Salvage Auction Record Found

VEHICLE INFORMATION		RESULTS FOUND
Accident	✓	No Accident Record Found
Corrected Title	✓	No Corrected Title Record Found
Driver Education	✓	No Driver Education Record Found
Fire Damage Incident	✓	No Fire Damage Incident Record Found
Lease	✓	No Lease Record Found
Lien	✓	No Lien Record Found
Livery Use	✓	No Livery Use Record Found
Government Use	✓	No Government Use Record Found
Police Use	✓	No Police Use Record Found
Fleet	✓	No Fleet Record Found
Rental	✓	No Rental Record Found
Fleet and/or Rental	✓	No Fleet and/or Rental Record Found
Repossessed	✓	No Repossessed Record Found
Taxi use	✓	No Taxi use Record Found
Theft	✓	No Theft Record Found
Fleet and/or Lease	✓	No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓	No Emissions Safety Inspection Record Found
Duplicate Title	✓	No Duplicate Title Record Found

CCC provides FARMERS TEXAS COUNTY MUTUAL INS. CO. information reported by Experian regarding the **2016 Kia Forte 5-Door (KNAFZ5A35G5[redacted]**. This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND :

✓ No Event Found

Event Found

Information Needed

TITLE CHECK

THIS VEHICLE CHECKED OUT

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKED OUT

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

THIS VEHICLE CHECKED OUT

AutoCheck's result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

ODOMETER CHECK

THIS VEHICLE CHECKED OUT

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

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SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: 07/05/2018

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
09/16/2016	AMARILLO, TX	9	Dealer Service	VEHICLE INSPECTED
09/16/2016	AMARILLO, TX		Dealer Service	AFTERMARKET PART INSTALLED
09/16/2016	AMARILLO, TX		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
12/05/2016	AMARILLO, TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
12/13/2016	AMARILLO, TX	51	Motor Vehicle Dept.	TITLE (Lien Reported)
02/23/2017	AMARILLO, TX	5526	Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
02/23/2017	AMARILLO, TX		Dealer Service	RECOMMENDED MAINTENANCE PERFORMED
02/23/2017	AMARILLO, TX		Dealer Service	LUBE, OIL AND/OR FILTER CHANGED
06/23/2018	CATHEDRAL CITY, CA		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
06/23/2018	CATHEDRAL CITY, CA		Dealer Service	LIGHTS OR SIGNALS SERVICED
06/23/2018	CATHEDRAL CITY, CA		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
06/23/2018	CATHEDRAL CITY, CA		Dealer Service	BODY SERVICE PERFORMED

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

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SUPPLEMENTAL INFORMATION

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of law provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

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FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389

September 3, 2018

Payment Log

Account Number: [redacted]
Date of Loss: [redacted]/2018
Insured's Name [redacted]
Claim Number:

Unit Type	Claim Unit	Date Issued	Payee	Check Number	Payment Amount
Comp	[redacted]	07/30/2018	KIA MOTOR FINANCE	[redacted]	$13,231.84
Payment Total:					$13,231.84
Collections Total :					$0.00
Deductible :					$0.00
Grand Total :					$13,231.84

[redacted]

[redacted]

FARMERS INSURANCE

Toll Free: (800) 435-7764
Email: myclaim@farmersinsurance.com
National Document Center
P.O. Box 268994
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389

Insured: [redacted]
Claim Number:
Policy Number:
Loss Date: [redacted] 2018

Total Loss Settlement

Vehicle Information:

Year:	2016	Serial Number/ Trailer ID:	
Make:	KIA	VIN:	KNAFZ5A35G5[redacted]
Model:	FORTE 5D SX	Inspected VIN:	KNAFZ5A35G5[redacted]
Mileage:	24000	Boat Registration:	

Settlement Detail:

Valuation Method:	CCC	Valuation Id:	[redacted]
Valuation Amount:	13,061.00		
Adjustment (+/-)	N/A	Sales tax:	1,142.84
Actual Cash Value:	13,061.00	Lien:	16,995.00
Lic/Transfer Fee:	28.00	Residual Debt:	3,763.16
Other Fee:	N/A		
Deductible:	1,000.00	Customer Due:	N/A
Salvage Value:	N/A	Mortgagee Due:	13,231.84
Additional Details:			
Net Total:	13,231.84		

Dates:

Unit Assigned:	06/27/2018
Reported to NICB:	
Assigned to Salvage Pool:	07/06/2018
Settled:	07/06/2018
TL Packet Sent To Owner:	
TL Packed Recd From Owner:	
Title/Paperwork Sent To Vendor:	

[redacted]

[redacted]

ON
OFF

English | Español

Irvine, CA

Print

CARFAX® Vehicle History Report™

An independent company established in 1986

US $39.99

Vehicle Information:
2016 KIA FORTE SX
VIN: KNAFZ5A35G5[redacted]
HATCHBACK 4 DR
1.6L I4 F DOHC 16V
GASOLINE
FRONT WHEEL DRIVE
Standard Equipment | **Safety Options**
Original Window Sticker

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
(949) 468-4800

- Total loss vehicle
- CARFAX 1-Owner vehicle
- **3** Service history records
- Personal vehicle
- Last owned in Texas
- **35,094** Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 9/4/18 at 1:43:40 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Ownership History The number of owners is estimated	Owner 1
Year purchased	2016
Type of owner	Personal
Estimated length of ownership	1 yr. 8 mo.
Owned in the following states/provinces	Texas
Estimated miles driven per year	32,428/yr
Last reported odometer reading	35,094

CARFAX Title History CARFAX guarantees the information in this section	Owner 1
Salvage | **Junk** | **Rebuilt** | **Fire** | **Flood** | **Hail** | **Lemon**	No Problem
Not Actual Mileage | **Exceeds Mechanical Limits**	No Problem

CARFAX Additional History Not all accidents / issues are reported to CARFAX	Owner 1
Total Loss Total loss reported on 06/26/2018.	Total Loss Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported
Airbag Deployment	No Issues [redacted]

No airbag deployment reported to CARFAX.	Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated
Accident / Damage Fire damage reported on 06/26/2018.	Fire Damage
Manufacturer Recall No open recalls reported to CARFAX.	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased:	2016
Type:	Personal
Where:	Texas
Est. miles/year:	32,428/yr
Est. length owned:	12/13/16 - present (1 yr. 8 mo.)

Date:	Mileage:	Source:	Comments:
Not Reported		Kia Motors America, Inc.	Vehicle manufactured and shipped to original dealer Original Window Sticker
09/17/2016		Dealer Inventory	Vehicle offered for sale
12/13/2016	51	Texas Motor Vehicle Dept. Amarillo, TX Title [redacted]	Title issued or updated First owner reported Titled or registered as personal vehicle Loan or lien reported Vehicle color noted as Black
09/04/2017	22,689	Toot N' Totum Car Care Center Amarillo, TX 806-354-7174 tootntotum.com	Oil and filter changed Vehicle washed/detailed
11/29/2017	27,533	Toot N Totum 80 Amarillo, TX 806-354-7153	Cooling system checked Oil and filter changed Vehicle washed/detailed Induction system serviced
01/12/2018	35,094	Toot N' Totum Car Care Center Amarillo, TX 806-354-7174 tootntotum.com	Oil and filter changed Vehicle washed/detailed
06/26/2018		California Damage Report	**TOTAL LOSS VEHICLE** Vehicle declared a total loss by an insurance company Fire damage reported
08/13/2018		Texas Motor Vehicle Dept. Amarillo, TX Title [redacted]	Title issued or updated Vehicle color noted as Black Loan or lien released

There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. Learn more

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

Fire Damage

CARFAX receives information on vehicle fires from most U.S. jurisdictions. These events are taken from the actual fire department reports compiled at the scene.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle
An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
9/4/18 1:43:40 PM (CDT)

[redacted]

[redacted]

Wed, Jun 27, 2018 at 3:58 PM

Pull in vehicle in the shop for service. On Monday morning Scanned for dtc's found no dtc's road test vehicle Around dealership found brake light turn on dash. Rescanned for dtc's found no dtc's. Inspection brake fluid. Brake fluid is full, inspection engine wiring harness for rodent damage found no damage. Remove brake fluid level sensor connector inspection pin connector, tested resistance form connector e04 pin #2 to connector I/p-b pin #26, resistance is 0.2,
Remove driver side dash panel inspection connector I/p-c I/p-b I/p-a and I/p-D.
Remove center console armrest inspection
Connector f33 parking brake switch, tested resistance from f33 to connector I/p-d pin # 23, resistance is 0.2 found internal failure at smart junction box under driver side dash panel, install center console armrest back on and plug in connectors, ordered parts for the vehicle.
Park the vehicle in the back of the dealership on Monday morning date June 25 2018

--
Sent from Gmail Mobile

	Home Phone	R/O Open Date	R/O Number
[redacted]	[redacted]	6/25/18	[redacted]
	Work Phone	Time Received	Time Promised
		9:50	Waiting
	Key Tag #	Current Mileage	Mileage Out
	[redacted]	53670	

Year	Make	Model	Body	Engine Code	Service Advisor
2016	KIA	FORTE			Andrew Sloa

Vehicle Identification Number	Color	License Number	Delivery Date	In-Service Date
KNAFZ5A35G5[redacted]				

Email: [redacted]

#1 - Customer Reports:
FROM RO NUMBER [redacted] CUSTOMER RETURNED
VEHICLE FOR DIAG ON BRAKE LIGHT COMING ON WHEN
DRIVING VEHICLE, CHECK AND ADVISE

1st 6/25
ORDERED
91950 A7050

C
C
C
C

#2 - TIRE: PLEASE BE ADVISED THAT A TIRE PRESSURE INSPECTION
WILL BE PERFORMED AND THE FOLLOWING PRESSURES WILL
BE SET PER YOUR DOOR PLACARD IF APPLICABLE

C
C
C

Original Estimate: .00

CO#-----RO#-----	Date-----	Miles--	Service Writer----------	Tech----	Time--	Total
[redacted]	6/23/18	53559	Andrew Sloan			.00
W CUSTOMER STATES BRAKE LIGHT COMES ON				MA	.00	
W TIRE: PLEASE BE ADVISED THAT A TIRE PRESSURE INSPE					.00	

IPM
Smart junction Box

"I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it liability in connection with the sale of said products. Any Limitation contained herein does not apply where prohibited by law.

(C) 2010 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800) 945-1026

Customer Signature [redacted]

Warranty Coverage

<< Warranty Coverage Validation

Basic Vehicle Information

O Battery Prorating O Warranty History O Print

VIN #	KNAFZ5A35G5[redacted]	**Year / Model**	2016 / YD Forte (YD)
Serial	[redacted]	**Model Description**	FORTE SX 5 DR MANUAL / C6581
Engine	G4FJFS99 1.6 LITER ENGINE	**Color(Ext/Int)**	ABP-AURORA BLACK / WK-BLACK
First Name	[redacted]	**Last Name**	[redacted]
Mileage Entered	53670	**Retail Mileage**	51
Production Date	Jan 05, 2016	**Sales Type**	KAPR KIA APR SUBVENTION
Retail Date	Nov 28, 2016	**Key Code**	D2158
Wholesale Date	Sep 15, 2016	**Warranty Start Date**	Nov 28, 2016
Selling Dealer	TX076 : Pete's Car Smart Kia	**Branded Title**	
Lawsuit	No		
Extended Service Plan	N	**Open Campaigns**	N
Owner Transfers	N	**Repairs in Last 60 Days**	N
Sirius Subscription	Expired	**Sirius ESN**	070525918402
Sirius Activation Date	Nov 28, 2016	**Sirius Expiration Date**	Feb 26, 2017
PDI Performed	Y		
Remark			

Service Campaign / Service Action / Recall / Customer Satisfaction Program Information

Issue Number	Issue Type	Description	Dealer Code	Repair Date	Dealer Type

Basic Warranty Coverage Information

Basic Warranty Coverage	Y	**Remark**	
Warranty Start Date	Nov 28, 2016	**Warranty Expiration**	Nov 28, 2021
Warranty Mileages	60,000	**Warranty Terms**	60 months (1251 days remaining)

Powertrain Coverage Information

Powertrain Coverage	Y	**Remark**	
Warranty Start Date	Nov 28, 2016	**Warranty Expiration**	Nov 28, 2026
Warranty Mileage	100,000	**Warranty Terms**	120 months (3077 days remaining)

Other Coverage Information

Coverage Type	Available	Start Date	Expiration Date	Warranty Terms	Mileage
Audio/Radio/RSE	N	Nov 28, 2016	Nov 28, 2019	36 months (520 days remaining)	36,000
Adjustments	N	Nov 28, 2016	Nov 28, 2017	12 months **(Expired)**	12,000
Paint	N	Nov 28, 2016	Nov 28, 2019	36 months (520 days remaining)	36,000
Service Part & Acc'ys	N			12 months	12,000

Warranty History

Warranty History

Repair Date	Claim Type	Dealer Code	R.O.#	Version	Repair Labor	Causal Part	Mileage
Sep 16, 2016	I : PDI	TX076	[redacted]	01	YDPDI	PDI	9

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

Irvine, CA

CARFAX® Vehicle History Report™

An independent company established in 1986

US $39.99

Vehicle Information:
2015 KIA FORTE LX
VIN: KNAFK4A65F5[redacted]
SEDAN 4 DR
1.8L I4 F DOHC 16V
GASOLINE
FRONT WHEEL DRIVE
Standard Equipment | **Safety Options**
Original Window Sticker

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
(949) 468-4800

Branded Titles: Fire, Not Actual Mileage, Salvage

CARFAX 1-Owner vehicle

5 Service history records

Personal vehicle

Last owned in Vermont

15 Detailed records available

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/12/19 at 7:46:50 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Ownership History

The number of owners is estimated

	Owner 1
Year purchased	2015
Type of owner	Personal
Estimated length of ownership	3 yrs. 6 mo.
Owned in the following states/provinces	Vermont
Estimated miles driven per year	---
Last reported odometer reading	60,000

Title History

CARFAX guarantees the information in this section

	Owner 1
Salvage | **Junk** | **Rebuilt** | **Fire** | **Flood** | **Hail** | **Lemon**	**Alert!** Problem Found
Not Actual Mileage | **Exceeds Mechanical Limits**	**Alert!** Problem Found

ALERT!

Alert! Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.

Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1
Total Loss	Total Loss Reported

[redacted]

Total loss reported on 11/22/2018.	
Structural Damage No structural damage reported to CARFAX.	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported
Odometer Check DMV title problems reported.	Odometer Problem
Accident / Damage DMV title problems reported. Accident reported on 10/09/2015. Fire damage reported on 11/22/2018.	Severe Damage
Manufacturer Recall No open recalls reported to CARFAX.	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased:	2015
Type:	Personal
Where:	Vermont
Est. length owned:	6/23/15 - 1/17/19 (3 yrs. 6 mo.)

Date:	Mileage:	Source:	Comments:
Not Reported		Kia Motors America, Inc.	Vehicle manufactured and shipped to original dealer Original Window Sticker
05/04/2015		Berlin City Kia (VT) Williston, VT 802-864-3905 berlincity.com	Pre-delivery inspection completed Nitrogen fill tires Pinstripe(s) installed Vehicle washed/detailed Emissions or safety inspection performed
05/05/2015	3	Dealer Inventory	Vehicle offered for sale
06/23/2015		Vermont Motor Vehicle Dept.	Vehicle purchase reported Titled or registered as personal vehicle
06/30/2015	161	Vermont Motor Vehicle Dept. Richford, VT Title #[redacted]	Title issued or updated Registration issued or renewed First owner reported Passed safety inspection Vehicle color noted as Silver
10/09/2015		Vermont Damage Report	Accident reported It hit an animal Vehicle disabled Vehicle towed
11/12/2015	6,454	Berlin City Kia (VT) Williston, VT 802-864-3905 berlincity.com	Maintenance inspection completed Oil and filter changed
06/05/2016		Vermont Motor Vehicle Dept. Richford, VT Title [redacted]	Registration issued or renewed Passed safety inspection Registration updated when owner moved the vehicle to a new location Vehicle color noted as Silver
09/28/2016	27,240	Berlin City Kia (VT) Williston, VT 802-864-3905 berlincity.com	Oil and filter changed Tires rotated Air filter replaced Wiper(s) replaced
06/19/2017		Vermont Motor Vehicle Dept. Montgomery Center,	Registration issued or renewed Passed safety inspection Vehicle color noted as Silver

[redacted]

		VT Title #[redacted]	
09/24/2018		Larose Texaco, Inc. Enosburg Falls, VT 802-933-8301	Vehicle serviced
11/22/2018	68,349	Vermont Damage Report	**TOTAL LOSS VEHICLE** Vehicle declared a total loss by an insurance company Fire damage reported
			There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. Learn more
12/12/2018		Larose Texaco, Inc. Enosburg Falls, VT 802-933-8301	Vehicle serviced
01/17/2019		Vermont Motor Vehicle Dept.	Title or registration issued to insurance company
01/17/2019	60,000	Vermont Motor Vehicle Dept. Title #[redacted]	**SALVAGE TITLE/CERTIFICATE ISSUED** **NOT ACTUAL MILEAGE TITLE ISSUED** **FIRE DAMAGE TITLE ISSUED** **CARFAX Advisor™** A NAM title is issued when the owner discloses to a DMV mileage fraud, a broken odometer or that the actual mileage of this vehicle is unknown. **Mileage reported after this reading is potentially unreliable.**

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

Accident Indicator
CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2015 edition, 8% of the 254 million registered vehicles in the U.S. were involved in an accident in 2013. Over 74% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/12/19 at 7:46:50 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Vermont Damage Reports:

- Do not include an assessment of damage severity
- Are processed for all reported crashes

Federal Odometer Act
The Federal Odometer Act requires a seller to disclose the vehicle's mileage on the title when ownership is transferred. Congress enacted this Act to prohibit odometer tampering and to protect consumers from mileage fraud. Under this act, sellers must disclose any issues with the vehicle's odometer. These disclosures translate into the Exceed Mechanical Limits and Not Actual Mileage titles.

[redacted]

Fire Damage
CARFAX receives information on vehicle fires from most U.S. jurisdictions. These events are taken from the actual fire department reports compiled at the scene.

Fire Damage Title
The vehicle sustained major damage due to fire. In most states, fire damage titles are issued when the cost of repairing the vehicle for safe operation exceeds its fair market value.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Not Actual Mileage Title
When the seller certifies, under the Federal Odometer Act, that the odometer reading does not reflect the vehicle's actual mileage. This may occur because the odometer was tampered with, broken, or replaced.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Salvage Title
A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle
An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
3/12/19 7:46:50 PM (CDT)

[redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

February 5, 2019

KIA
111 PETERS CANYON ROAD
IRVINE, CA 92606

RECEIVED
FEB 12 2019
CONSUMER AFFAIRS

Type of Loss: Vehicle Fire
VIN\DOT Number: KNAFK4A65F5[redacted]
Year: 2015
Make: KIA
Model: FORTE
Your Claim No: N/A
Our Insured: [redacted]
Address: PO BOX 212 MONTGOMERY CENTER, VT 05471
Our Claim No: [redacted]
Date of Loss: [redacted]18
Damages: $ 8,719.86

NOTICE OF SUBROGATION CLAIM

Please accept this letter as formal notice of our subrogation rights in regard to the above-captioned claim. Demand is hereby made upon you for payment of Progressive Direct Insurance Company damages and those of our insured.

Our investigation indicates damages to our insured's vehicle was a direct result of a manufacturer's defect or negligence on your behalf. Enclosed please find all supporting documentation.

Please acknowledge receipt of my subrogation demand and forward your payment of $8,719.86 to my attention, payable to "Progressive Direct Insurance Company, as subrogee of [redacted] and remit to the following address:

Progressive-Subro
24344 Network Place
Chicago, IL 60673--1243

You can contact me at the number listed below should you need additional documentation or to discuss this claim.

Thank you for your anticipated cooperation.

Chad Johnson
Progressive Direct Insurance Company
Subrogation Representative
Phone: (440) 910-1610
Fax: (888) 781-6947
CHAD_W_JOHNSON@progressive.com
Enclosure

[redacted]

PROGRESSIVE
P.O. Box 512929
Los Angeles, CA 90051-0929
Phone: 877-818-0139
Fax: (888) 781-6947

KIA
111 PETERS CANYON ROAD
IRVINE, CA 92606

Our Claim#: [redacted]

[redacted]

PROGRESSIVE

Payment Address
Progressive-Subro
24344 Network Place
Chicago, IL 60673-1243

Document Address
P.O. Box 512929
Los Angeles, CA
90051-0929

Phone: (877) 818-0139
Fax: (888) 781-6947

Subrogation 02-01-19 11:27 AM ET [redacted]
Authored By: CHAD W JOHNSON
NEW PRODUCT LIABILTY DEMAND REFERRAL
LOSS STATE: VT
VEHICLE ON HOLD: YES
TIRE KEPT: NA
STATUTE: NOV 22 21
DAMAGES: $ 8,219.86
LIAB/FACTS OF LOSS: IV CAUGHT FIRE.
ASSIGNED TO: [redacted]
--
EXPERT HIRED: NOT
EVIDENCE IN OUR FAVOR: IV KEPT- ON HOLD- STILL UNDER WARRANTY.
SUMMARY OF EVENTS/LIABILITY DECISION:
-
INSD LEFT TUES MORNING AT 9AM TO GO TO CANADA WITH HER [redacted]YR OLD SON AND BABY.
SHE WENT TO VISIT HER PARENTS FOR THE HOLIDAY
DROVE BACK HOME THURS
SHE DIDNT HAVE ANY ISSUES WITH IV ON TRIP
1/2 WAY HOME FROM CANADA SHE SMELLED A BURNING SMELL BUT DIDNT THINK ANYTHING OF IT BECAUSE HER CAR RUNS HARD SINCE IT GOES UP AND DOWN THE VT MOUNTAINS
THE SMELL DIDNT ALARM HER
SHE DROPPED HER [redacted]YR OLD SON AT HIS DADS HOUSE AND THEN STOPPED FOR GAS AROUND NOON, 10 MIN FROM HER HOUSE. INSD GOT HOME AND BABY WAS SLEEPING IN CAR SO SHE LEFT IV RUNNING WHILE SHE BROUGHT THINGS IN THE HOUSE. SHE WAS GOING TO GO BACK OUT TO THE STORE, WHICH CLOSED ON THANKSGIVING AT 1:00. SHE WENT BACK OUTSIDE AND SAW SMOKE/FIRE COMING OUT OF HOOD. SHE GRABBED HER BABY AND RAN TO NEIGHBORS HOUSE. NEIGHBOR-DREW. HE IS AN EX FIRE FIGHTER. HE HELPED HER PUT FIRE OUT-PUT SNOW ON IT. SHE ALSO CALLED 911

[redacted]

Date: 11/30/2018 04:16 PM
Estimate ID: [redacted]
Estimate Version: 0
Committed
Profile ID: VT ALL PART TYPES

Progressive Direct Insurance Co

Please contact Jack Kendrick at 802-309-9137 or
john_kendrick@progressive.com to request a supplemental inspection or
for any questions regarding the estimate.

Damage Assessed By: John Kendrick Lic # [redacted]
Classification:

Claim Rep: JENNIFER HEBERT
(401) 227-9167

* Product Type Auto
* Date of Loss: [redacted] 2018
* Deductible: 500.00
* Claim Number: [redacted]

Insured: [redacted]
Owner: [redacted]
Address: [redacted] MONTGOMERY CENTER, VT [redacted]
Telephone: Work Phone: [redacted]
Contact Phone:
Home Phone: [redacted]

Mitchell Service: [redacted]

Description: 2015 Kia Forte LX
Body Style: 4D Sed
VIN: KNAFK4A65F5 [redacted]
Mileage: 68,349
OEM/ALT: A
Color: SILVER
Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, REAR WINDOW DEFOGGER
AIR CONDITION, TILT STEERING COLUMN, AM/FM STEREO, DRIVER AIRBAG
HEATED EXTERIOR MIRROR, FRONT SIDE AIRBAG WITH HEAD PROTECTION
ANTI-LOCK BRAKE SYS., TRACTION CONTROL, TIRE INFLATION/PRESSURE MONITOR
AUXILIARY INPUT, BLUETOOTH WIRELESS CONNECTIVITY, SATELLITE RADIO, CD PLAYER
POWER ADJUSTABLE EXTERIOR MIRROR, AUTOMATIC TRANSMISSION, TRIP COMPUTER
FIRST ROW BUCKET SEAT, CLOTH SEAT, SIDE AIRBAGS, AUTOMATIC HEADLIGHTS
SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, REMOTE DECKLID OR TAILGATE RELEASE
MP3 PLAYER, ELECTRONIC STABILITY CONTROL, REAR BENCH SEAT
STEERING WHEEL AUDIO CONTROLS

Vehicle Production Date: 2/15
Drive Train: 1.8L Inj 4 Cyl 6A FWD
License: [redacted]
Search Code: WILLISTON1

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
				Special/Manual Entry			
1	[redacted]	BDY *	ADD'L LABOR OP	OTL	Sublet	0.01 *	0.0*

* - Judgment Item

ESTIMATE RECALL NUMBER: 11/30/2018 15:47:50 [redacted]
Mitchell Data Version: OEM: OCT_18_V1128
MAPP:OCT_18_V1122
Software Version: 7.1.232

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[redacted]

"The after-market part(s) being specified for the repair of your vehicle are at least equal in kind and quality to the original equipment in terms of fit, quality and performance."
****
Seatbelt and Supplemental Restraint System (SRS) Replacement. "All manufacturers requirements regarding seat belt and supplemental restraint system replacement must be adhered to. If additional parts or operations are necessary to properly accomplish this, please contact the estimating claims rep."

Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals
Body	0.0	46.00	0.00	0.01	0.01
Non-Taxable Labor					0.01
Labor Summary	0.0				0.01

II. Part Replacement Summary	Amount
Total Replacement Parts Amount	0.00

III. Additional Costs	Amount
Total Additional Costs	0.00

IV. Adjustments	Amount
Insurance Deductible	500.00-
Subtotal of Adjustments Exceeds Gross Total	
Customer Responsibility	0.01-

I.	Total Labor:	0.01
II.	Total Replacement Parts:	0.00
III.	Total Additional Costs:	0.00
	Gross Total:	0.01
IV.	Total Adjustments:	0.01-
	Net Total:	0.00

Point(s) of Impact
12 Front Center (P), 16 Non-Collision (S)

Alt. Location: PROGRESSIVE

Inspection Site: COPART - JERICHO
Address: 19 Watkins Road
Colchester, VT 05468
(802) 922-4199
Inspection Date: 11/30/2018

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[redacted]

This is a damage assessment only - NOT AN AUTHORIZATION TO REPAIR - based on damage visible or certain at the time it was written.

If frame or unibody repair is included on this estimate, the amount shown includes time or allowance for measuring before, during and after those repairs.

Any repair shop or facility may be used at your discretion. Progressive can provide the name and address of a recognized, competent and conveniently located repair shop or facility who is willing and able to repair or replace the damaged motor vehicle with other of like, kind and quality parts within a reasonable time for the price quoted in this appraisal.

To ensure proper and prompt payment for additional damage discovered during the course of repairs, contact Progressive for supplement handling procedures.

Progressive honors the prevailing labor market rate in your area for your property. If you choose a shop that charges in excess of the prevailing labor market rates, you will be responsible for the difference.

Lifetime guarantee for sheet metal and plastic body parts

The replacement parts written on the estimate are intended to return your vehicle to its pre-loss condition with proper installation. After repair, if any sheet metal or plastic body part included in the estimate fails to return your vehicle to its pre-loss condition (assuming proper installation), in terms of form, fit, finish, durability or functionality, Progressive will arrange and pay for the replacement of the part, to the extent not covered by a manufacturer's or other warranty. This service will be performed at no cost to you (including associated repair and rental car costs). To obtain service under this Guarantee, call Progressive at 1-800-274-4641. This Guarantee applies as long as you own or lease the vehicle. This Guarantee is not transferable and terminates if you sell or otherwise transfer your vehicle.

This guarantee does not cover normal wear and tear or damage caused by improper maintenance, neglect, abuse or subsequent accident. This guarantee is limited to arranging for the selection of repair parts that will return your vehicle to its pre-loss condition. Accordingly, Progressive will not be liable for any indirect, incidental or consequential damages that result from the installation or use of these parts.

Part Type Terms and Abbreviations
NEW and OEM or part number displayed - These refer to a new, original equipment manufacturer part.
A/M Certified: This refers to a new, certified non-original equipment manufacturer replacement part.
A/M: This refers to a new, non-original equipment manufacturer

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[redacted]

replacement part.
Recycled: This refers to a used OEM part.
Remanufactured and Recond. and Recore: These refer to recycled OEM parts that have been rebuilt or refurbished.
OEM Surplus Part: This refers to new OEM parts, that are excess inventory from the Original Equipment Manufacturer.
Recovered OE - This refers to parts removed from a new vehicle for various reasons.

Please be advised that your motor vehicle glass repair must be performed by a registered motor vehicle glass repair shop. You are not required to use a particular registered motor vehicle glass repairshop for your motor vehicle glass repair services. The glass price on this appraisal, represents the fair and reasonable price in the market.

NOTICE
The repair estimate is based in part on the use of replacement parts which are not made by the original manufacturer of the damaged parts in your vehicle. Warranties, if any, applicable to these replacement parts are provided by their manufacturer or supplier rather than the manufacturer of your vehicle.

I, as the appraiser completing this appraisal, hereby attest that the contents of this appraisal are true and accurate, to the best of my knowledge, under the penalties of perjury.

_____Signature of appraiser
Repair shop's authorized representative's signature indicating agreement on cost to return the vehicle to pre-loss condition including tow/storage charges:

Shop Signature: _____ Est. completion Date:_____

Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or file a claim containing a false or deceptive statement is guilty of insurance fraud.

Event Log

File Created:	11/30/2018 02:58:56 PM
Estimate Started:	11/30/2018 03:47:15 PM
Estimate Printed:	Estimate not printed
Estimate Committed:	11/30/2018 03:47:50 PM
Estimate Uploaded:	11/30/2018 04:16:45 PM

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[redacted]

Vehicle Valuation Report

Prepared For: Progressive Group of Insurance Companies (800) 321-9843

mitchell

Claim Information

Claim Number	Policy Number	Loss Type	Owner
[redacted]		COMPREHENSIVE	[redacted] MONTGOMERY CENTER, VT [redacted]

Loss Date	Reported Date	Valuation Report Date	Valuation Report ID	Version Number
[redacted] 2018	[redacted] 2018	11/30/2018	[redacted]	1

Vehicle Information

Year	Make	Model	Location	Mileage
2015	Kia	Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD	VT 05471	68,349 miles

Ext Color	License	VIN	Title History
Bright Silver	[redacted]	KNAFK4A65F5 [redacted]	No

Valuation Summary

Loss Vehicle Adjustments

Adjustments specific to your vehicle

Dual Source Base Value =	$9,446.92
Condition -	$727.06
Prior Damage	$0.00
Aftermarket Parts	$0.00
Refurbishment	$0.00
Market Value =	$8,719.86

Settlement Adjustments

Adjustments specific to your policy

Deductible -	$500.00
Settlement Value =	$8,219.86

Settlement Value:

$8,219.86

© 2018 Mitchell International [redacted] Brand

Loss Vehicle Detail

Loss vehicle: 2015 Kia Forte | LX 4 Door Sedan | 1.8L 4 Cyl Gas A FWD

Standard Equipment

Exterior

Auto Off Projector Beam Halogen Headlamps w/Delay-Off

Black grille w/chrome surround

Black Side Windows Trim

Body-colored door handles

Body-colored front bumper

Body-Colored Power Heated Side Mirrors w/Manual Folding

Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent

Clearcoat paint

Fixed Rear Window w/Defroster

Front Windshield -inc: Sun Visor Strip

Fully Galvanized Steel Panels

Light tinted glass

Spare Tire Inflator

Tires: P195/65R15 -inc: low rolling resistance

Trunk Rear Cargo Access

Variable intermittent wipers

Wheels: 6.0J x 15" Steel w/Full Covers

Interior

2 12V DC Power Outlets

4-Way Passenger Seat -inc: Manual Recline and Fore/Aft Movement

5 Person Seating Capacity

60-40 Folding Bench Front Facing Fold Forward Seatback Cloth Rear Seat

Air filtration

Analog Display

Cargo Area Concealed Storage

Cargo Features -inc: Spare Tire Inflator

Cargo Space Lights

Carpet Floor Trim and Carpet Trunk Lid/Rear Cargo Door Trim

Cloth Front Seats w/Cloth Back Material

Day-night rearview mirror

Delayed Accessory Power

Driver / Passenger And Rear Door Bins

Driver And Passenger Visor Vanity Mirrors

Driver foot rest

Fade-to-off interior lighting

Front Bucket Seats -inc: 6-way adjustable driver's seat

Front center armrest

Front Cupholder

Full Carpet Floor Covering

Full cloth headliner

Full Floor Console w/Covered Storage and 2 12V DC Power Outlets

HVAC -inc: Underseat Ducts

Illuminated glove box

Interior Trim -inc: Chrome Interior Accents

Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints

Manual air conditioning

Manual tilt/telescoping steering column

Outside temp gauge

Power 1st Row Windows w/Driver And Passenger 1-Touch Down

Power door locks

Power Rear Windows

Radio w/Seek-Scan, Clock and Speed Compensated Volume Control

Radio: AM/FM/CD/MP3 Audio System -inc: SIRIUSXM satellite radio, USB/auxiliary input jacks, 4 speakers and Bluetooth wireless technology w/steering-wheel-mounted Bluetooth and audio controls

Rear cupholder

Remote Entry w/Illuminated Entry

Remote Releases -Inc: Mechanical Trunk/Hatch and Mechanical Fuel

Trip computer

Urethane Gear Shift Knob

Vinyl Door Trim Insert

Window Grid Antenna

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[redacted]

Wireless Streaming

Mechanical

13.2 Gal. Fuel Tank	3.065 Axle Ratio
4-Wheel Disc Brakes w/4-Wheel ABS, Front Vented Discs, Brake Assist and Hill Hold Control	68-Amp/Hr 600CCA Maintenance-Free Battery w/Run Down Protection
90 amp alternator	Electric Power-Assist Steering
Front Anti-Roll Bar	Front-wheel drive
Gas-pressurized shock absorbers	Single stainless steel exhaust
Strut Front Suspension w/Coil Springs	Torsion beam rear suspension w/coil springs

Safety

ABS And Driveline Traction Control	Airbag Occupancy Sensor
Curtain 1st And 2nd Row Airbags	Dual Stage Driver And Passenger Front Airbags
Dual Stage Driver And Passenger Seat-Mounted Side Airbags	Electronic stability control (ESC)
Low Tire Pressure Warning	Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Rear child safety locks	Side impact beams

Optional Equipment

CARPETED FLOOR MATS

***DIO/PIO =** Dealer/Port Installed Options

Loss Vehicle Dual Source Base Value

Loss vehicle: 2015 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD

Guide Valuation: N.A.D.A. New England - Retail Value		WORKCENTER™ TOTAL LOSS	
Base Value:	**$9,975.00**	**Base Value:**	**$9,493.84**
Mileage Adjustment:	-$575.00		
Automatic Transmission:	Standard		
Total Retail Value:	**$9,400.00**		

Dual Source Average Base Value: $9,446.92

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Loss Vehicle Base Value

Loss vehicle: 2015 Kia Forte | LX 4 Door Sedan | 1.8L 4 Cyl Gas A FWD

Comparable Vehicle Information

Search Radius used for this valuation: 75 miles from loss vehicle zip/postal code.
Typical Mileage for this vehicle: 36,000 miles

#	Vehicle Description	Mileage	Location	Distance From Loss Vehicle	Price	Adjusted Value
1	2015 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	27,526	05495	39 miles	$12,995.00 List Price	$10,419.86
2	2015 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	11,126	05495	39 miles	$12,725.00 List Price	$9,690.10
3	2015 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	22,201	05495	39 miles	$12,123.00 List Price	$8,757.48
4	2015 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	44,517	05819	43 miles	$10,400.00 List Price	$8,585.30
5	2015 KIA FORTE LX 4D SDN 4 1.8NORMAL GAS A 2WD	36,692	05819	43 miles	$11,950.00 List Price	$10,016.44
					Base Value:	**$9,493.84**

Loss Vehicle Adjustments

Loss vehicle: 2015 Kia Forte | LX 4 Door Sedan | 1.8L 4 Cyl Gas A FWD

Condition Adjustments

Condition Adjustment: -$727.06 Overall Condition: 2.57-Good Typical Vehicle Condition: 3.00

Category	Condition	Comments
Interior		
DOORS/INTERIOR PANELS	3 Good	
DASH/CONSOLE	3 Good	
HEADLINER	2 Fair	damage does not require replacement
CARPET	2 Fair	multiple permanent soils stains and wear
GLASS	3 Good	
SEATS	1 Poor	majority of seating has perm stains
Exterior		
BODY	3 Good	
TRIM	2 Fair	one to two minor trim damaged missing
VINYL/CONVERTIBLE TOP	Typical	
PAINT	3 Good	
Mechanical		
TRANSMISSION	3 Good	
ENGINE	3 Good	
Tire	2 Fair	6 5 4 6

Typical condition reflects a vehicle that is in ready-for-sale condition and reflects normal wear and tear for that vehicle type / age.

Comments:

Comparable Vehicles

Loss vehicle: 2015 Kia Forte | LX 4 Door Sedan | 1.8L 4 Cyl Gas A FWD

1 2015 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD **List Price: $12,995.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
KNAFK4A65F[redacted]	[redacted]	09/06/2018	[redacted]	39 miles

Source

DEALER WEB LISTING - BUILDSHEET - CARS.COM
BERLIN CITY KIA VT
586 MARSHALL AVE
WILLISTON VT 05495
802-245-3563

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$869.00
Mileage	68,349	27,526	-$1,706.14
		Total Adjustments:	-$2,575.14
		Adjusted Price:	**$10,419.86**

Comparable Vehicle Option Details:

CARPETED FLOOR MATS

2 2015 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD **List Price: $12,725.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
KNAFK4A67F5[redacted]	[redacted]	11/14/2018	[redacted]	39 miles

Source

DEALER WEB LISTING - BUILDSHEET - CARS.COM
BERLIN CITY KIA VT
586 MARSHALL AVE
WILLISTON VT 05495
802-245-3563

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$851.00
Mileage	68,349	11,126	-$2,183.90
		Total Adjustments.	-$3,034.90
		Adjusted Price:	**$9,690.10**

Comparable Vehicle Option Details.

CARPETED FLOOR MATS

3 2015 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD **List Price: $12,123.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
KNAFX4A64F5[redacted]		11/21/2018	[redacted]	39 miles

Source

DEALER WEB LISTING - BUILDSHEET - CARS.COM
BERLIN CITY KIA VT
586 MARSHALL AVE
WILLISTON VT 05495
802-245-3563

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$811.00
Mileage	68,349	22,201	-$1,778.40
Equipment			
POPULAR PACKAGE	No	Yes	-$582.09
WHEELS: 16" ALLOY	No	Yes	-$194.03
		Total Adjustments:	-$3,365.52
		Adjusted Price:	**$8,757.48**

Comparable Vehicle Package Details:

POPULAR PACKAGE

Comparable Vehicle Option Details:

CARPETED FLOOR MATS, WHEELS: 16" ALLOY

4 2015 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD **List Price: $10,400.00**

VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
KNAFK4A65F5[redacted]		11/27/2018	[redacted]	43 miles

Source

DEALER WEB LISTING - BUILDSHEET - CARS.COM
ST J AUTO BUICK GMC
500 MEMORIAL DR
ST JOHNSBURY VT 05819
802-748-1355

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$695.00
Mileage	68,349	44,517	-$664.69
Equipment			
PROTECTION PACKAGE	No	Yes	-$97.11
AUTO-DIMMING MIRROR	No	Yes	-$194.21
REAR SPOILER	No	Yes	-$163.69
		Total Adjustments:	-$1,814.70
		Adjusted Price:	**$8,585.30**

Comparable Vehicle Package Details:

PROTECTION PACKAGE

Comparable Vehicle Option Details:

CARPETED FLOOR MATS, AUTO-DIMMING MIRROR, REAR SPOILER

5 2015 KIA FORTE LX 4D SDN 4 1.8 NORMAL GAS A2WD **List Price: $11,950.00**

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VIN	Stock No	Listing Date	ZIP/Postal Code	Distance from Loss Vehicle
KNAFK4A61F5[redacted]		11/02/2018	[redacted]	43 miles

Source

DEALER WEB LISTING - BUILDSHEET - CARS.COM
TWIN STATE FORD
8 MEMORIAL DR
ST JOHNSBURY VT 05819
802-748-4444

Adjustments	Loss Vehicle	This Vehicle	Amount
Projected Sold Adjustment			-$799.00
Mileage	68,349	36,692	-$1,134.56
		Total Adjustments:	-$1,933.56
		Adjusted Price:	**$10,016.44**

Comparable Vehicle Option Details:

CARPETED FLOOR MATS

Sub-Model Comparison

Sub-Model Description	Configuration	Original MSRP
2015 Kia Forte LX	4 Door Sedan 1.8L 4 Cyl Gas FWD	$17,490.00

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Vehicle Valuation Methodology Explanation

WorkCenter Total Loss was designed and built in conjunction with J.D. Powers, experts in data analysis and vehicle pricing and a highly trusted name among consumers. With years of experience in vehicle pricing, J.D Power is a credible, third-party expert whose name provides consumer recognition and confidence. WCTL provides a consistent methodology across all vehicles and it includes valid comparable vehicles that most closely resemble the totaled vehicle and are similar to the vehicles a consumer would find in their own research.

WorkCenter Total Loss produces accurate and easy-to-understand vehicle valuations via this five step process:

Step 1 - Locate Comparable Vehicles

Locate vehicles that are the closest match to the loss vehicle in the same market area. WorkCenter Total Loss utilizes consumer-based vehicle sources along with inventory directly from Dealerships. When available WCTL also provides sold vehicle records from sources such as J.D. Powers.

Step 2 - Adjust Comparable Vehicles

Make adjustments to the prices of the comparable vehicles. The comparable vehicles are identical to the loss vehicle except where adjustments are itemized. There are several types of comparable vehicle adjustments

- Projected Sold Adjustment - an adjustment to reflect consumer purchasing behavior (negotiating a different price than the listed price).
- Mileage Adjustment - an adjustment for differences in mileage between the comparable vehicle and the loss vehicle.
- Equipment- adjustments for differences in equipment between the comparable vehicle (e.g. equipment packages and options) and the loss vehicle.

Step 3 - Calculate Base Vehicle Value

The base vehicle value is calculated by averaging the adjusted prices of the comparable vehicles.

Step 4 - Calculate Loss Vehicle Adjustments

There are four types of loss vehicle adjustments:

- Condition Adjustment:

  Adjustments to account for the condition of the loss vehicle prior to the loss.
- Prior Damage Adjustment:

  Adjustments to account for any prior damage present on the loss vehicle prior to the loss.
- After Market Part Adjustment:

  Adjustments to account for any after market parts present on the loss vehicle prior to the loss.
- Refurbishment Adjustment:

  Adjustments to account for any refurbishment performed on the loss vehicle prior to the loss.

Step 5 - Calculate the Market Value

The Market Value is calculated by applying the loss vehicle adjustments to the base value.

If you disagree with this settlement offer or have questions or concerns about the valuation or settlement offer, you may contact the Consumer Services Section of the Vermont Insurance Division. Department of Financial Regulation, Insurance Consumer Services, 89 Main Street, Montpelier, VT 05620-3101. Toll Free: (800) 964-1784.

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Progressive Group of Insurance Companies

Settlement Summary

Claim Information

Claim Number: [redacted]
Coverage Type of Loss: Comprehensive
Policy Number:
Loss Date: [redacted]2018
Owner : [redacted]
Reported Date: [redacted]2018
Valuation Report ID: [redacted]

Vehicle Information

Loss Vehicle: 2015 Kia Forte LX 4 Door Sedan 1.8L 4 Cyl Gas A FWD
Location: VT 05471
VIN: KNAFK4A65F5[redacted]
Exterior Color: Bright Silver
Mileage: 68,349 miles
License Plate: [redacted]
Title History: No
Title History Comments:

Loan Information		**Payment Information**	
Lien Holder Payoff:	$0.00	**Lien Holder Payment(s):**	$0.00
Loan/Lease Payoff Coverage:	$0.00	**Net to Owner:**	$8,219.86

Settlement

Stated Amount:	$0.00
Actual Cash Value:	$8,719.86
Base Value:	$9,446.92
Title History Adjustment:	-$0.00
Refurbishment Adjustments:	$0.00
After Market Parts Adjustment:	$0.00
Condition Adjustment:	-$727.06
Prior Damage Adjustment:	-$0.00
Market Value:	$ 8,719.86
Settlement Adjustment(Pre-Tax):	$0.00
Fees:	$0.00
Taxes:	$0.00
Company Obtains:	$0.00
Net Settlement:	$8,719.86
Settlement Adjustment(Post-Tax):	$0.00
Deductible:	-$500.00
Other Adjustments:	$ 0.00
Total Settlement:	$8,219.86

Adjuster License #:

Comments:

(&h) &f - PASSPORT&b&D, &T February 05, 2019, 11:46:27

CMSD2340 /CMSM2340 P A C M A N FEB 05 19 - 11:46
OPID: MXN0054 CLAIM PAYMENT INQUIRY TERMID: ?02L
INSD: [redacted] POL: [redacted]
DOL : NOV 22 18 CT-FT NEW-GRP- CLM: [redacted] ACTIVE REP: J HEBERT

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 7,175.63

LINE 1: NEW ENGLAND FEDERAL CREDIT UNION
LINE 2:
LINE 3:

ADDRESS: [redacted]

CITY: WILLISTON ST/PR* VT ZIP/CPC: [redacted] CNTRY* USA

IN PAYMENT OF: Progressive Invoice Number: [redacted]

1099 ? N FEDERAL TAX ID: LAST UPDT REP: [redacted]
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: J HEBERT
BANK CODE* 1CD ISSUE DATE : DEC 11 18 APPROVED BY:
STATE * VT AREA * 069 REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

COMMAND:

[redacted]

(&h) &f - PASSPORT&b&D, &T February 05, 2019, 11:46:18

CMSD2340 /CMSM2340 P A C M A N FEB 05 19 - 11:46
OPID: MXN0054 CLAIM PAYMENT INQUIRY TERMID: ?02L
INSD: [redacted] POL: [redacted]
DOL : NOV 22 18 CT-FT NEW-GRP- CLM: [redacted] ACTIVE REP: J HEBERT

PAY TO THE ORDER OF: TOTAL DRAFT AMOUNT: 1,044.23

LINE 1: [redacted]
LINE 2:
LINE 3:

ADDRESS: PO BOX 212

CITY: MONTGOMERY CENTER ST/PR* VT ZIP/CPC: [redacted] CNTRY* USA

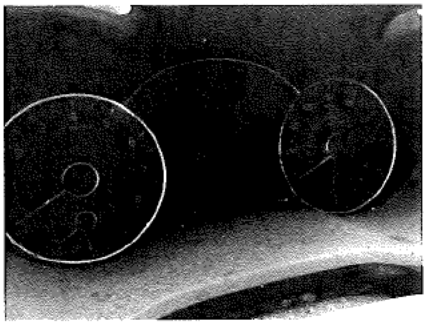
IN PAYMENT OF: Progressive Invoice Number: [redacted]

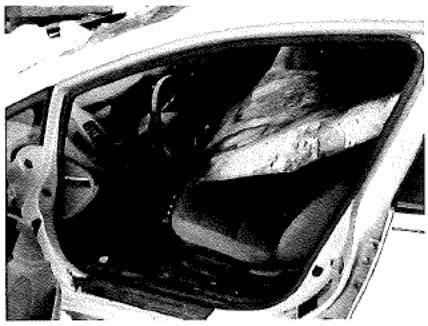
1099 ? N FEDERAL TAX ID: LAST UPDT REP: A083287
CDS CODE * EFT TRACE #: [redacted] ISSUING REP: J HEBERT
BANK CODE* 1CD ISSUE DATE : DEC 11 18 APPROVED BY:
STATE * VT AREA * 069 REVIEW DATE: 00 00
STOP RSN * DRAFT # : [redacted] REVIEWED BY:

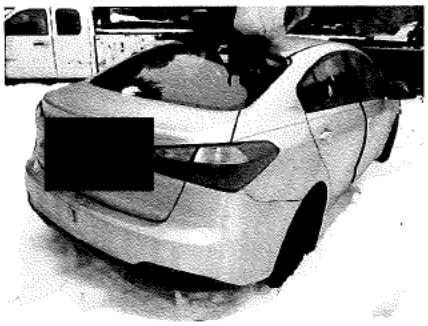
COMMAND:

[redacted]

MANUFACTURED IN KOREA BY
KIA MOTORS CORPORATION
02/15
455
DFR







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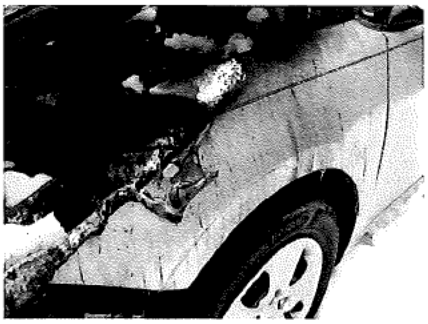
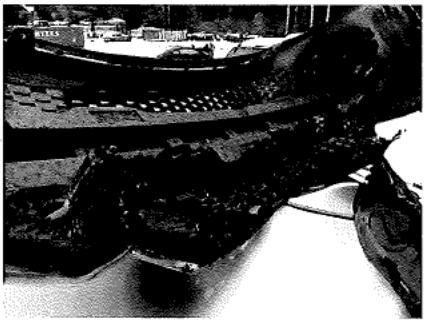




[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

Form FP-33C
(rev. 10/01)

The Commonwealth of Massachusetts
Department of Fire Services
Office of the State Fire Marshal
P.O. Box 1025, State Road, Stow, Massachusetts 01775

Burned/Recovered Motor Vehicle Report

Fire Department: Watertown Fire FDID#: [redacted]

Fire Department Response: ☐ No ☑ Yes Incident Number: 14 - [redacted] Date: [redacted] .14

This report must be completed fully in accordance with M.G.L. c. 175, § 113*O*; and M.G.L. c. 266, § 29 B.

I hereby report to the above named Fire Department that the following motor vehicle was burned in the City/Town of

Owned by: [redacted]
Last Middle First

[redacted] WESTON MA [redacted]
Address City/Town/State Phone Number

Reported by: Engler F [redacted]
Last Middle First

Address City/Town/State Phone Number

Location of Fire: [redacted] Watertown [redacted] /14 ~9AM
Street City/Town Date/Time of Fire

Motor Vehicle: 2012 KIA FORTE XL SEDAN MAROON
Year Make Model Body Style Color

[redacted] MA KNAFU5A20C5[redacted]
Registration Number State Vehicle Identification Number

Was the Vehicle Registered? ☑ Yes ☐ No Keys in the Vehicle? ☑ Yes ☐ No Doors Locked? ☐ Yes ☑ No

Fire Insurance Coverage? ☑ Yes ☐ No Arbella thru Harrington Insurance
Insurance Agent Insurance Company

Further Information will be required by the Fire Department Form FP-33D

Oath of Affirmation

I hereby swear or affirm under penalty of perjury, that the information I have provided herein is truthful and correct.

To be signed by the owner of record [redacted]

Do not write below these lines – Fire Authority only.

Name of Person Taking Report: [redacted] [redacted] .14
Name Date/Time

Stolen Report Made? ☐ Yes ☑ No
Where Date/Time

All data elements must be answered – Print Legibly
White copy – Fire Authority; Pink copy – State Fire Marshal's Office; Yellow copy – Owner/Ope[redacted]

Watertown Fire Department
Incident Report

[redacted]/2014

Incident #: [redacted] **Exp. 0**

Call # [redacted]

Location: DIRECT TIRE SALES
126 GALEN ST
Watertown,MA 02472

District: Fire Box 12

Officer In Charge: Tardif, Daniel A. on [redacted]2014
Report By: Tardif, Daniel A. on [redacted]2014

Basic Incident Information

Incident Type: **Passenger vehicle fire**
Property Use: Vehicle parking area
Actions Taken: Fire control or extinguishment, other
HazMat Release: None

Owner: DIRECT TIRE SALES
BARRY STEINBERG
126 GALEN ST
Watertown, MA 02472
Phone #: 617-710-1000

Property Loss: $15000
Contents Loss: $0

Pre-Incident Value: Undetermined
Pre-Incident Value: Undetermined

Resources Used Summary

Alarm: [redacted]2014 @ 0835
Cleared: [redacted]2014 @ 0926

Arrived: [redacted]2014 @ 0839

Shift: 4

Alarms: 1

Aid: None

	Apparatus	Personnel
Suppression:	3	9
EMS:	0	0
Other:	1	2

Casualties Summary

	Deaths	Injuries
Fire Service:	0	0
Civilian:	0	0

Remarks

E2, L1, E3, and C2, responded to a report of a vehicle fire in the parking lot of Direct Tire, up against the building. Crews found a single vehicle, fully involved, not against the building. Crews extinguished. Armstrong BLS and E3 were cancelled.

[redacted]

Incident #: [redacted] Exp. 0

#	People and Entities Involved	Type	Sex	Age	Home #	Work #
1	[redacted] WESTON, MA [redacted] driver of vehicle MA REG [redacted]	Occupant				

Fire

Buildings involved: 0
Residential living units: 0
Acres Burned:

Area of origin: Undetermined
Cause of ignition: Failure of equipment or heat source
Heat source: Undetermined
Item first ignited: Undetermined
Type of material: Undetermined
1st Contributing Ignition Factor:
2nd Contributing Ignition Factor:

Human factors contributing to ignition: None

Mobile Property Involved: Involved in ignition and burned
Mobile Property Type: Passenger or road vehicles, other
Make: Kia
Model: UNKNOWN
Year: 2000
License Plate Number: [redacted]
State: MA
VIN: 0

Pre-fire plan available: No

#	Apparatus	Type	Dates/Times	Per Use		Actions Taken
1	Command Car 2 C2	Mobile command post	Disp [redacted] 2014 @ 0836 Arr [redacted] 2014 @ 0839 Clr [redacted] 2014 @ 0926 InQt [redacted] 2014 @ InSv [redacted] 2014 @ 0926	2	Other	- Incident command
2	Engine 2 ENG2	Engine	Disp [redacted] 2014 @ 0840 Arr [redacted] 2014 @ 0841 Clr [redacted] 2014 @ 0912 InQt [redacted] 2014 @ InSv [redacted] 2014 @ 0912	3	Suppr	- Fire control or e
3	Engine 3 ENG3	Engine	Disp [redacted] 2014 @ 0836 Arr [redacted] 2014 @ 0843 Clr [redacted] 2014 @ 0845 InQt [redacted] 2014 @ InSv [redacted] 2014 @ 0845	3	Suppr	- Standby

[redacted]

Incident #: [redacted] Exp. 0

4	Ladder 1 LAD1	Truck or aerial	Disp [redacted] /2014 @ 0836 Arr [redacted] /2014 @ 0840 Clr [redacted] /2014 @ 0900 InQt [redacted] /2014 @ InSv [redacted] /2014 @ 0900	3	Suppr	- Fire control or e

#	ID	Personnel	Start	End	Dty	Station App
1	DAT	Tardif, Daniel A.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0926	SC	C2
2	TI	Iodice, Thomas	[redacted] 2014 @ 0836	[redacted] 2014 @ 0926	DR	C2
3	BJH	Hopkins, Brian J.	[redacted] 2014 @ 0840	[redacted] 2014 @ 0912	DR	ENG2
4	GG	Gaitan, Guillermo	[redacted] 2014 @ 0840	[redacted] 2014 @ 0912	FF	ENG2
5	SCC	Connolly, Sean C.	[redacted] 2014 @ 0840	[redacted] 2014 @ 0912	CO	ENG2
6	DKB	Baynes, Darryl K.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0845	FF	ENG3
7	RWM	Malone, Robert W.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0845	DR	ENG3
8	SMF	Fitzgerald, Sean M.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0845	CO	ENG3
9	CRW	Wheaton, Chad R.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0900	FF	LAD1
10	MEM	Mosca, Michael E.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0900	DR	LAD1
11	SBT	Thompson, Stephen B.	[redacted] 2014 @ 0836	[redacted] 2014 @ 0900	CO	LAD1

State

Critical incident: No

Insurance company: Arbella
Total amount: 0
Car stolen: No

[redacted]

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

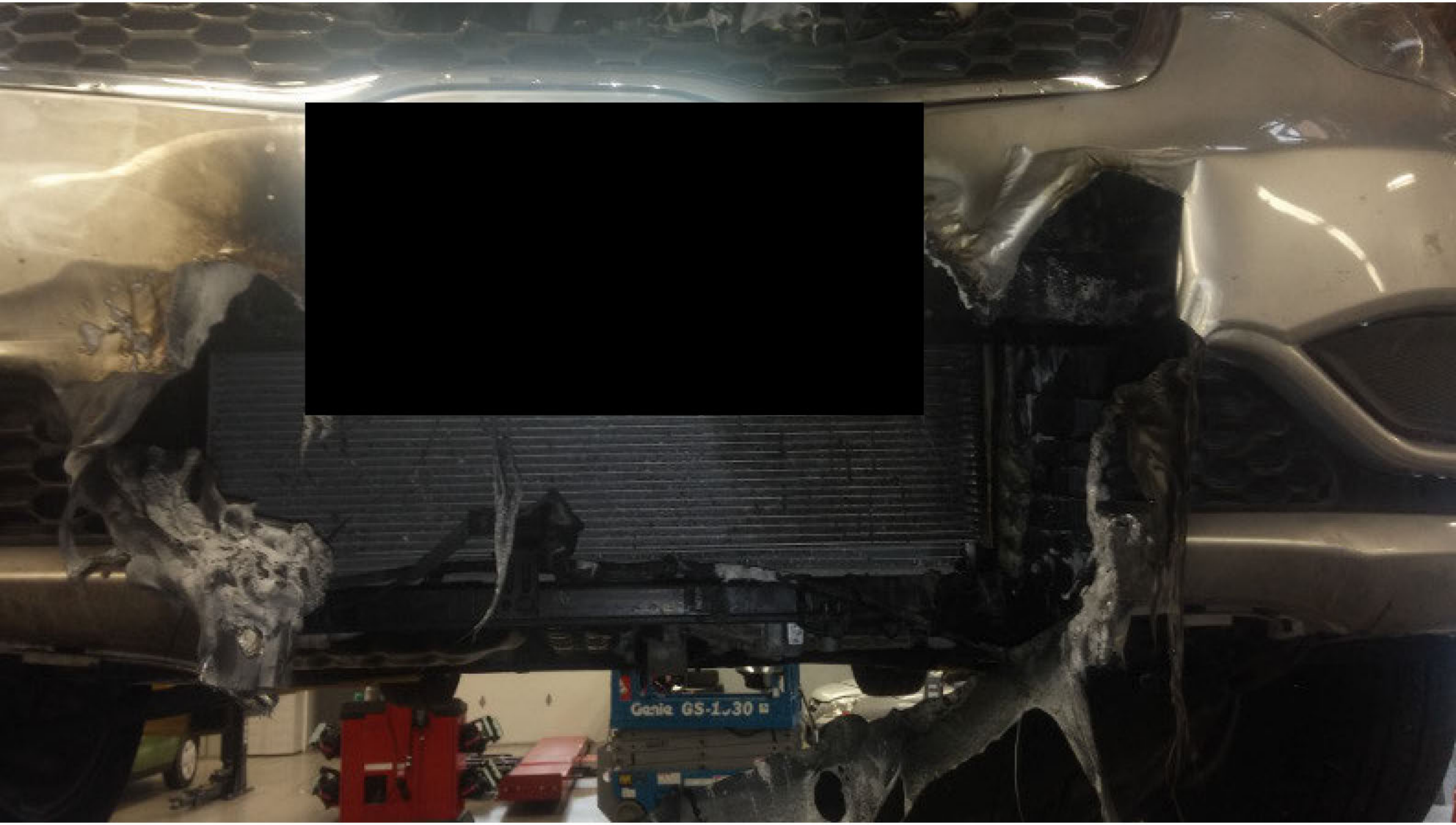
[redacted]

[redacted]

[redacted]

[redacted]

[redacted]



[redacted]

[redacted]

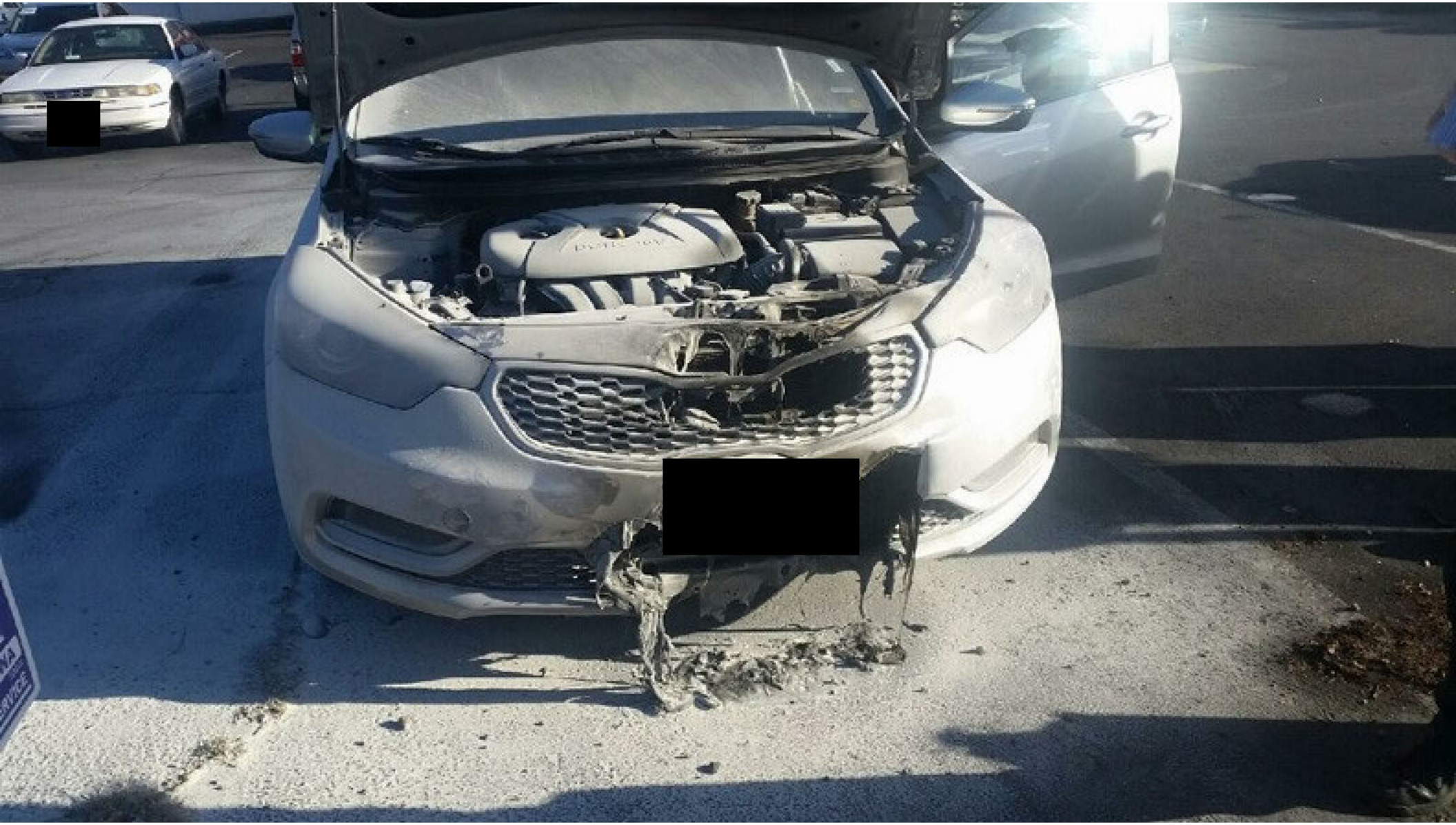
[redacted]

[redacted]

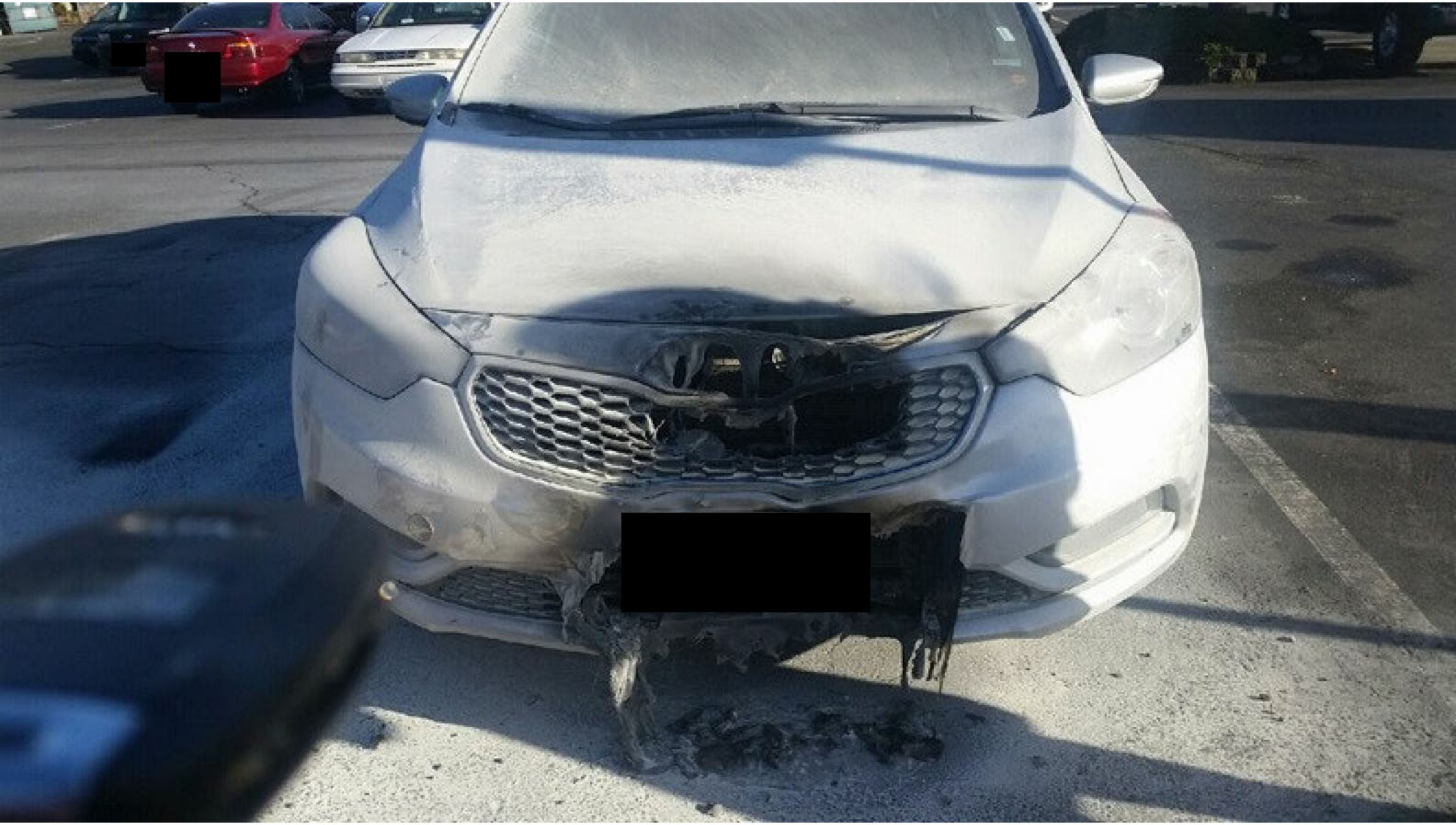
[redacted]

[redacted]

[redacted]

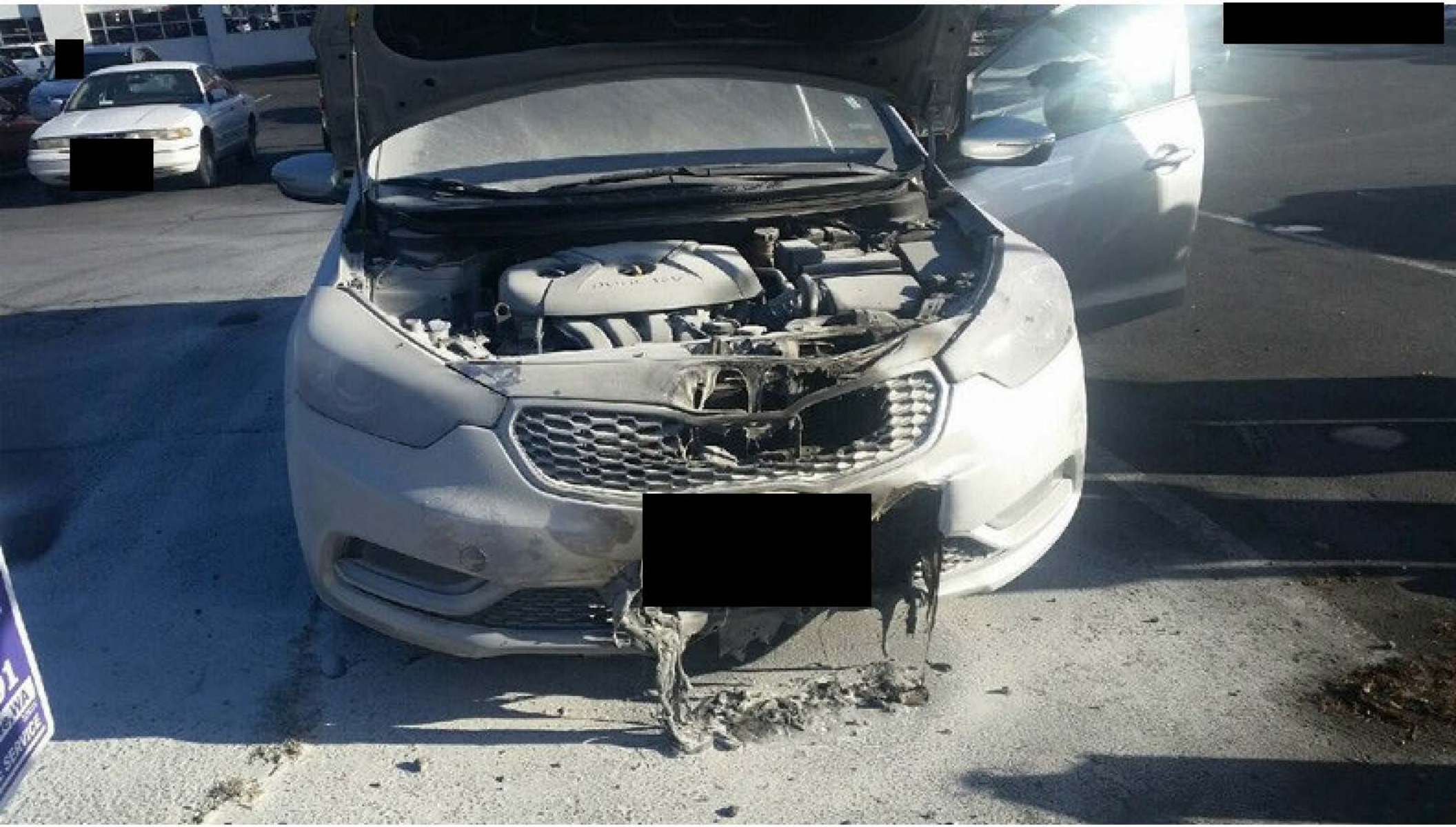


[redacted]



[redacted]

[redacted]



CARFAX® Vehicle History Report™

An independent company established in 1986

US $39.99

Vehicle Information:
2015 KIA FORTE LX
VIN: KNAFX4A61F5[redacted]
SEDAN 4 DR
1.8L I4 DIR DOHC 16V
FRONT WHEEL DRIVE
Standard Equipment | Safety Options

CARFAX Report Provided By:
Kia Motors America
111 Peters Canyon Rd
Irvine, CA 92606
949-468-4800

- No accident / damage reported to CARFAX
- **2** Previous owners
- **1** Service record available
- Types of owners: Rental, Personal
- **15,345** Last reported odometer reading
- Worth **$110** more than retail book value

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 2/15/16 at 6:50:15 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

CARFAX Price Calculator™

Adjust the value of this **2015 Kia Forte LX** based on the information available in this report

1) Retail Book Value	2) CARFAX Price Adjustment™	3) Adjusted Retail Value
$ 0	+ $110	Begin by entering the retail book value
Enter retail book value here	Above retail book value	

Start by entering the retail book value from a pricing guide website.

This vehicle is worth more than average, based on information in this report.

Compare adjusted retail value to seller's asking price when making your decision.

CARFAX Ownership History

The number of owners is estimated

	Owner 1	Owner 2
Year purchased	2014	2015
Type of owner	Rental	Personal
Estimated length of ownership	9 months	8 months
Owned in the following states/provinces	Nevada	Washington
Estimated miles driven per year	---	---
Last reported odometer reading	15,345	---

CARFAX Title History

CARFAX guarantees the information in this section

	Owner 1	Owner 2
Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon	Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage | Exceeds Mechanical Limits	Guaranteed No Problem	Guaranteed No Problem

GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register | View Terms

CARFAX Additional History

Not all accidents / issues are reported to CARFAX

	Owner 1	Owner 2
Total Loss No total loss reported to CARFAX.	No Issues Reported	No Issues Reported
Structural Damage No structural damage reported to CARFAX.	No Issues Reported	No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	No Issues Reported	No Issues Reported
Odometer Check No indication of an odometer rollback.	No Issues Indicated	No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	No Issues Reported	No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX.	No Recalls Reported	No Recalls Reported

CARFAX Detailed History

Glossary

Owner 1

Purchased: 2014
Type: Rental
Where: Nevada
Est. length owned: 7/30/14 - 5/20/15 (9 months)

Date:	Mileage:	Source:	Comments:
07/30/2014	10	Nevada Motor Vehicle Dept. Las Vegas, NV Title #[redacted]	Title issued or updated Registration issued or renewed First owner reported Loan or lien reported Titled or registered as rental vehicle
05/19/2015	15,345	Meineke Car Care Center Sherwood, OR 503-625-4831 meineke.com	Maintenance inspection completed Oil and filter changed

Owner 2

Purchased: 2015
Type: Personal
Where: Washington
Est. length owned: 5/20/15 - present (8 months)

Date:	Mileage:	Source:	Comments:
05/20/2015		Washington Motor Vehicle Dept. Tulsa, OK Title #[redacted]	Title issued or updated New owner reported

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

View Full Glossary

CARFAX Price Adjustment™
Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner
When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

New Owner Reported
When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History
CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rental
Vehicle was registered by a rental agency.

Title Issued
A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.
2/15/16 6:50:15 PM (EST)

PE19-004

KIA

6/28/2019

DEFECT B

CA FILES

FORTE

[redacted]

6/22/16

To: Samuel Kim 1-949-468-4509 fax

From [redacted]

RE: [redacted] 2015 Kia Forte
that burnt to the ground

5 pgs including cover.

[redacted]

Invoice

Herbs Truck & Trailer

3038 Watts Bar Hwy
TN 37381
423-368-1313

Date	Invoice #
6/17/2015	[redacted]

PAID 06/17/2015

Bill To
[redacted]
Soddy Daisy, TN [redacted]

P.O. No.	Terms

Quantity	Description	Rate	Amount
1	Checked all fluids & topped off. Inspected all hoses, brakes, air filter, & all moving parts underneath the car. Replaced climate control filter . Changed oil, filter, & added Lucus treatment. Rotated tires & checked air pressure. Customer provided filters & oil 2015 Kia Forte VIN#KNAFX4A60F5[redacted] Mileage 15463	70.00	70.00
	Sales Tax 9.25%	6.48	6.48
		Total	$76.48

[redacted]

Invoice

Herbs Truck & Trailer

3038 Watts Bar Hwy
TN 37381
423-368-1313

Date	Invoice #
9/19/2015	[redacted]

PAID 09/19/2015

Bill To
[redacted]
Soddy Daisy, TN [redacted]

P.O. No.	Terms

Quantity	Description	Rate	Amount
1	Inspected hoses, filters, brakes & checked fluids. Rotated tires, changed oil & filter.	50.00	50.00
	2015 Kia Forte VIN# KNAFX4A60F5[redacted] Mileage 20728		
	Sales Tax 9.25%	4.63	4.63
		Total	$54.63

[redacted]

Invoice

Herbs Truck & Trailer

3038 Watts Bar Hwy
TN 37381
423-368-1313

Date	Invoice #
12/22/2015	[redacted]

PAID 12/22/2015

Bill To

[redacted]

Soddy Daisy, TN [redacted]

P.O. No.	Terms

Quantity	Description	Rate	Amount
1	Inspected brakes, hoses, filters & topped fluids. Changed oil & filter. Rotated tires	50.00	50.00
	2015 Kia Forte VIN# KNAFX4A60F5[redacted] Mileage 26302		
	Sales Tax 9.25%	4.63	4.63
		Total	$54.63

[redacted]

Invoice

Herbs Truck & Trailer

3038 Watts Bar Hwy
TN 37381
423-368-1313

Date	Invoice #
3/5/2016	[redacted]

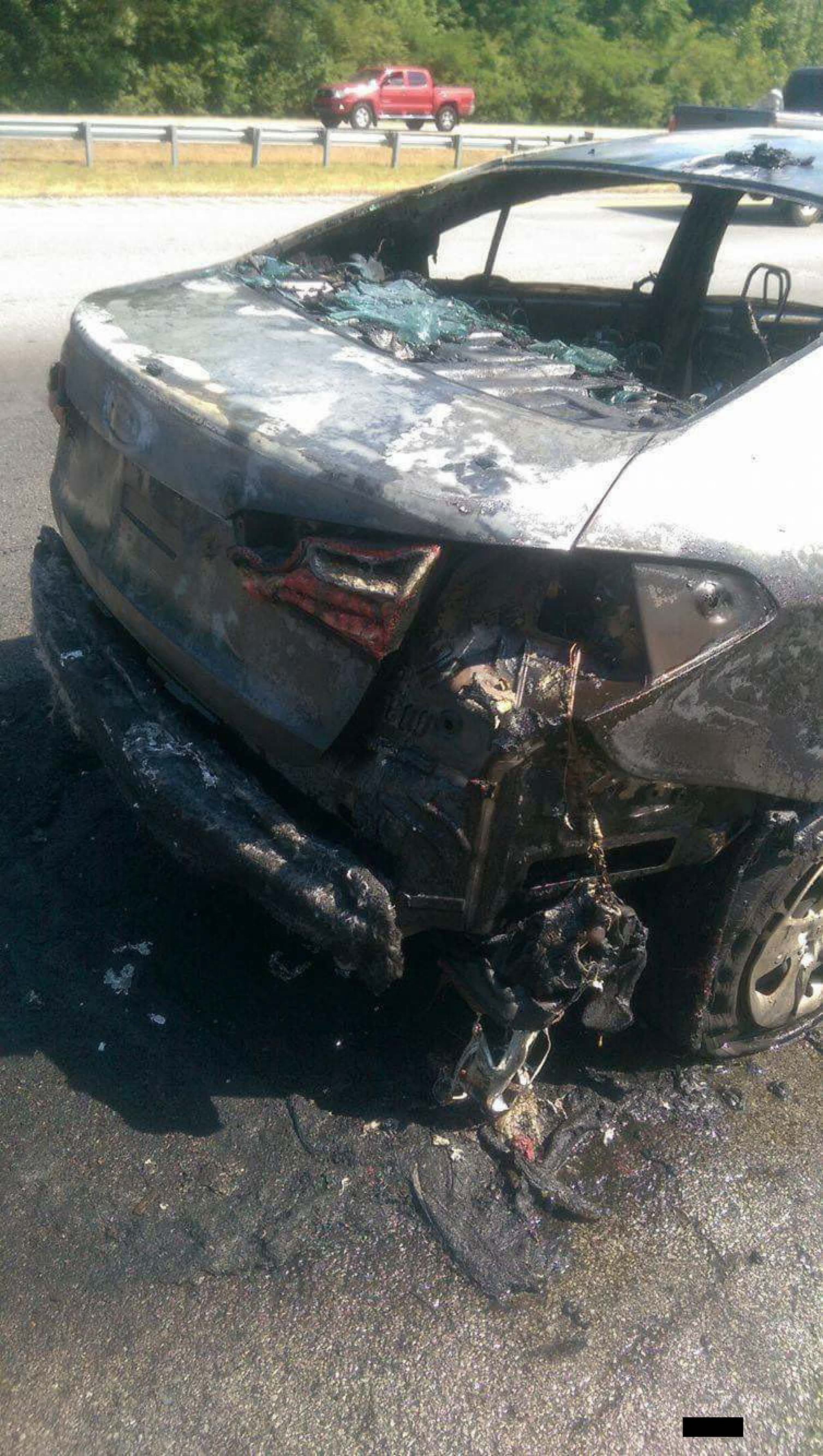
PAID 03/05/2016

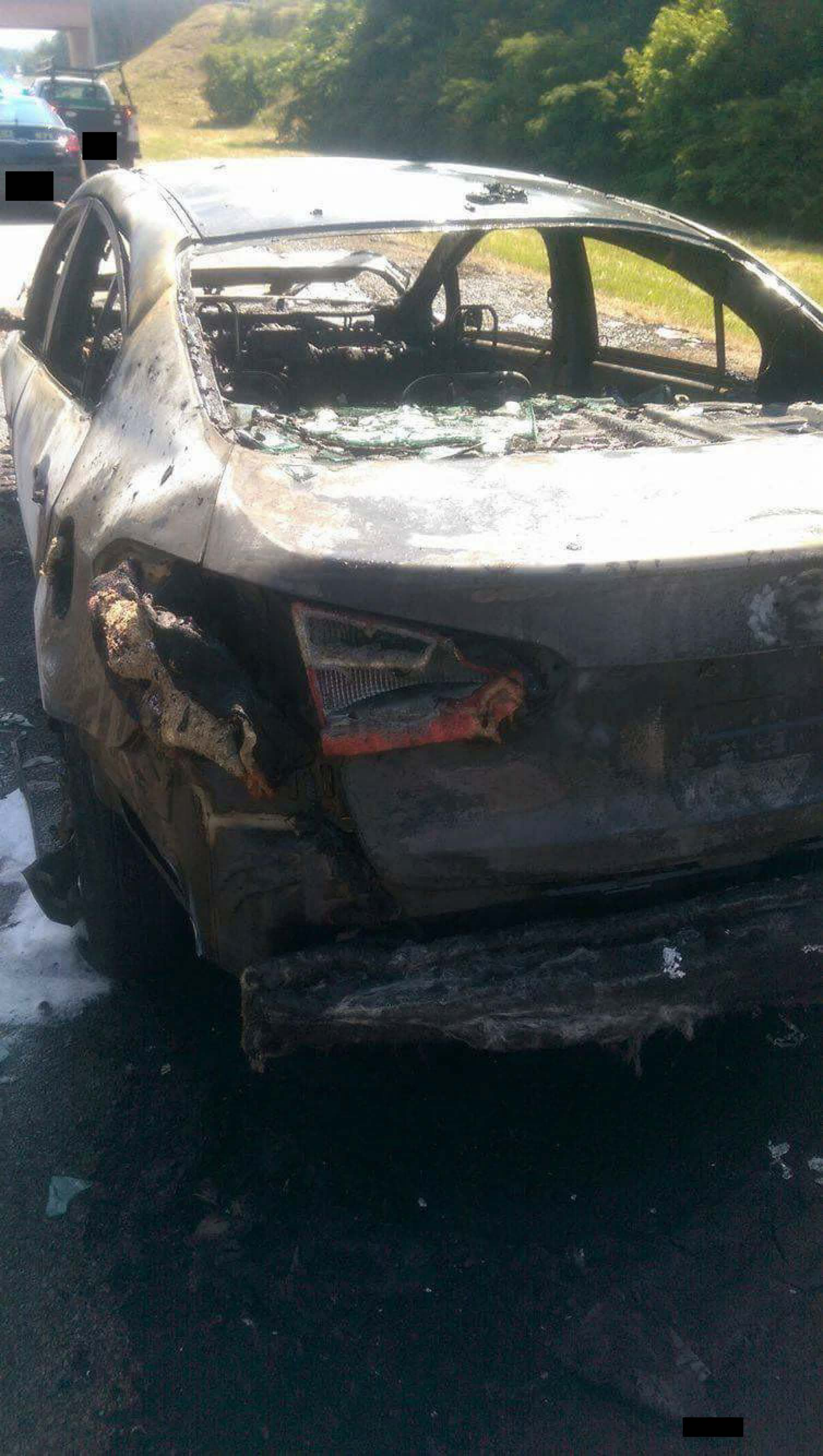
Bill To
[redacted]
Soddy Daisy, TN [redacted]

P.O. No.	Terms

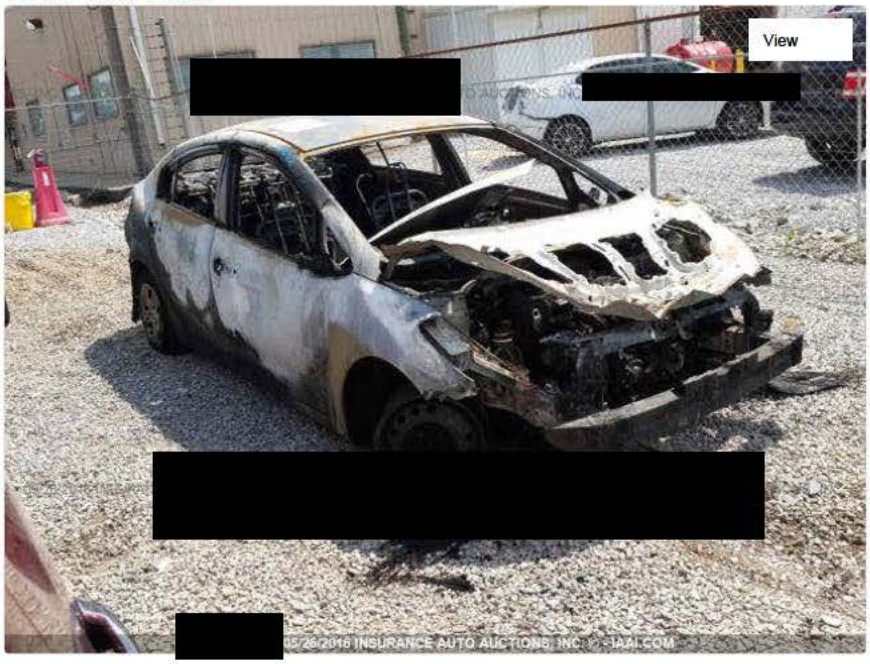
Quantity	Description	Rate	Amount
1	Rotated tires, changed oil & filters. Inspected brakes, hoses, fuel filter, drive shafts, boots, suspension & all moving parts underneath the vehicle. Replaced climate control filter & air filter (customer provided filters). Added Lucas fuel treatment. 2015 Kia Forte VIN# KNAFX4A60F5[redacted] Mileage 32051	70.00	70.00
	Sales Tax 9.25%	6.48	6.48
		Total	$76.48

[redacted]





2015 KIA Forte



Stock# :
Sale Document :

Loss	FIRE
Primary	TOTAL BURN
Secondary	
Key:	Missing
Start Code	CAN'T TEST
Odometer	
Odometer Status	BURNT

Fuel Type:	Gasoline
Cylinders:	4 Cyl
Engine:	1.8L I4 FI DOHC 16V NF4
Transmission:	Unknown
Drive Line Type:	Front Wheel Drive

Vehicle:	Automobile
VIN:	KNAFX4A60F
VIN Status	OK
Body Style:	Sedan 4 Door
Vehicle Class:	Non Luxury Traditional Compact
Series:	LX
Manufactured in:	Korea, Democratic Pe
Exterior Color:	BROWN
Interior Color:	BROWN

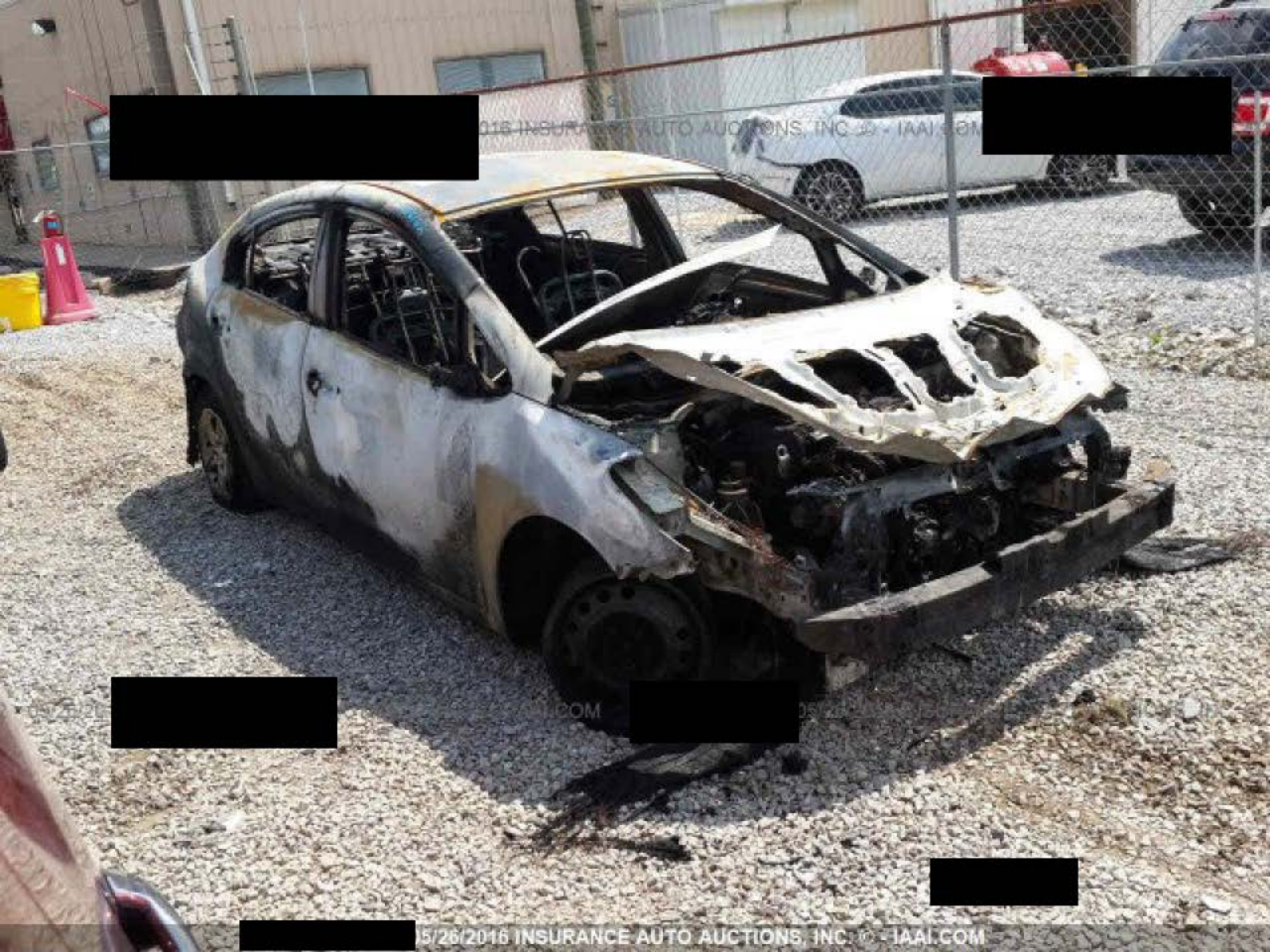
Features

CD Player	N/A
Estimated Repair Cost	$35,962
Radio	PRESENT
Tape Deck	N/A

Auction Chattanooga | **To be announced.**

Status :	WAIT CERTIFICATE
Location :	Chattanooga Branch
Lane	**Item#:** #TBD
Who Can Bid :	n/a
Seller :	Geico Insurance
ACV :	$11,653
Data Last updated :	May-28 12:46 AM CDT

This vehicle is not ready for sale


[redacted]
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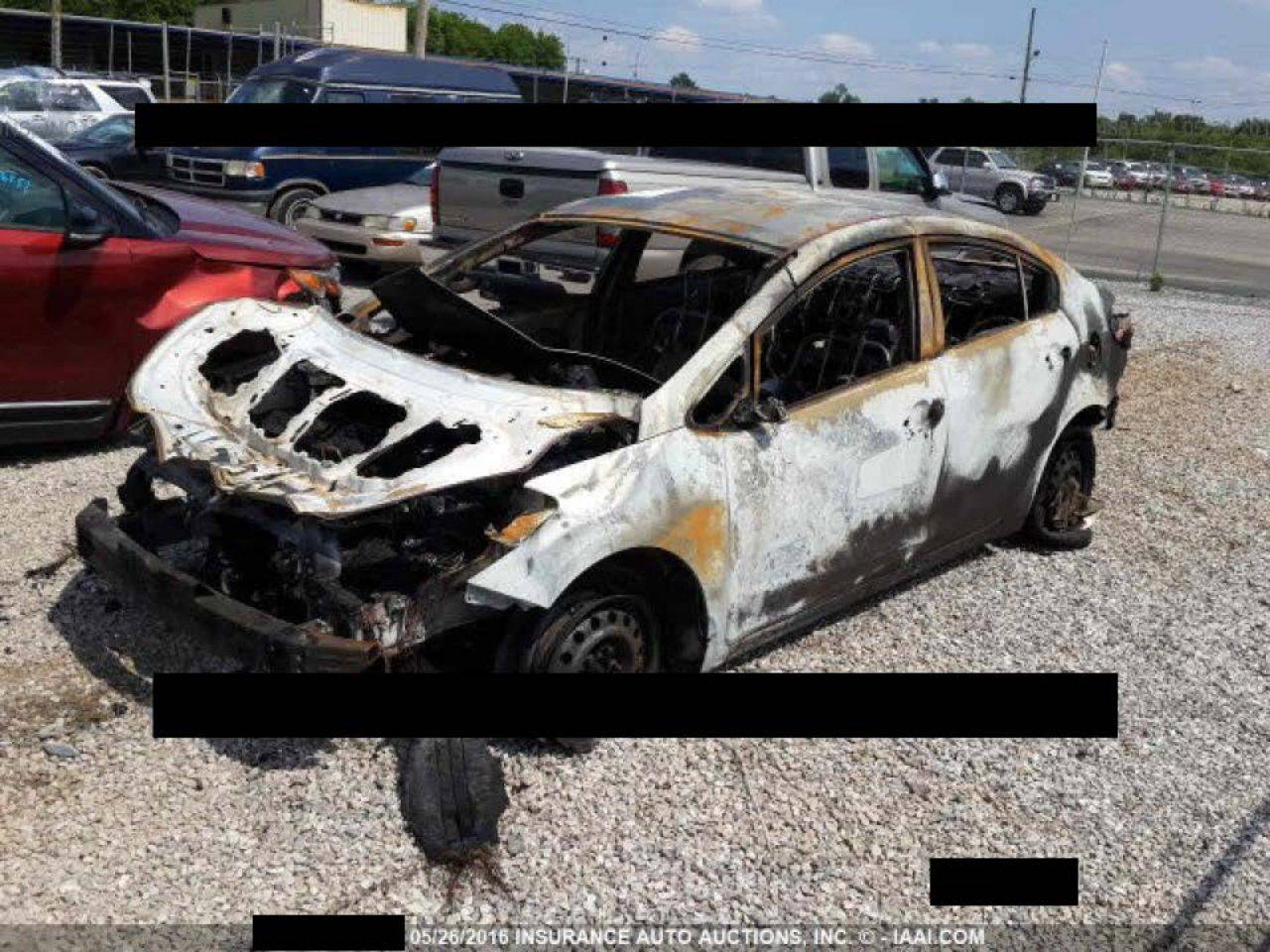

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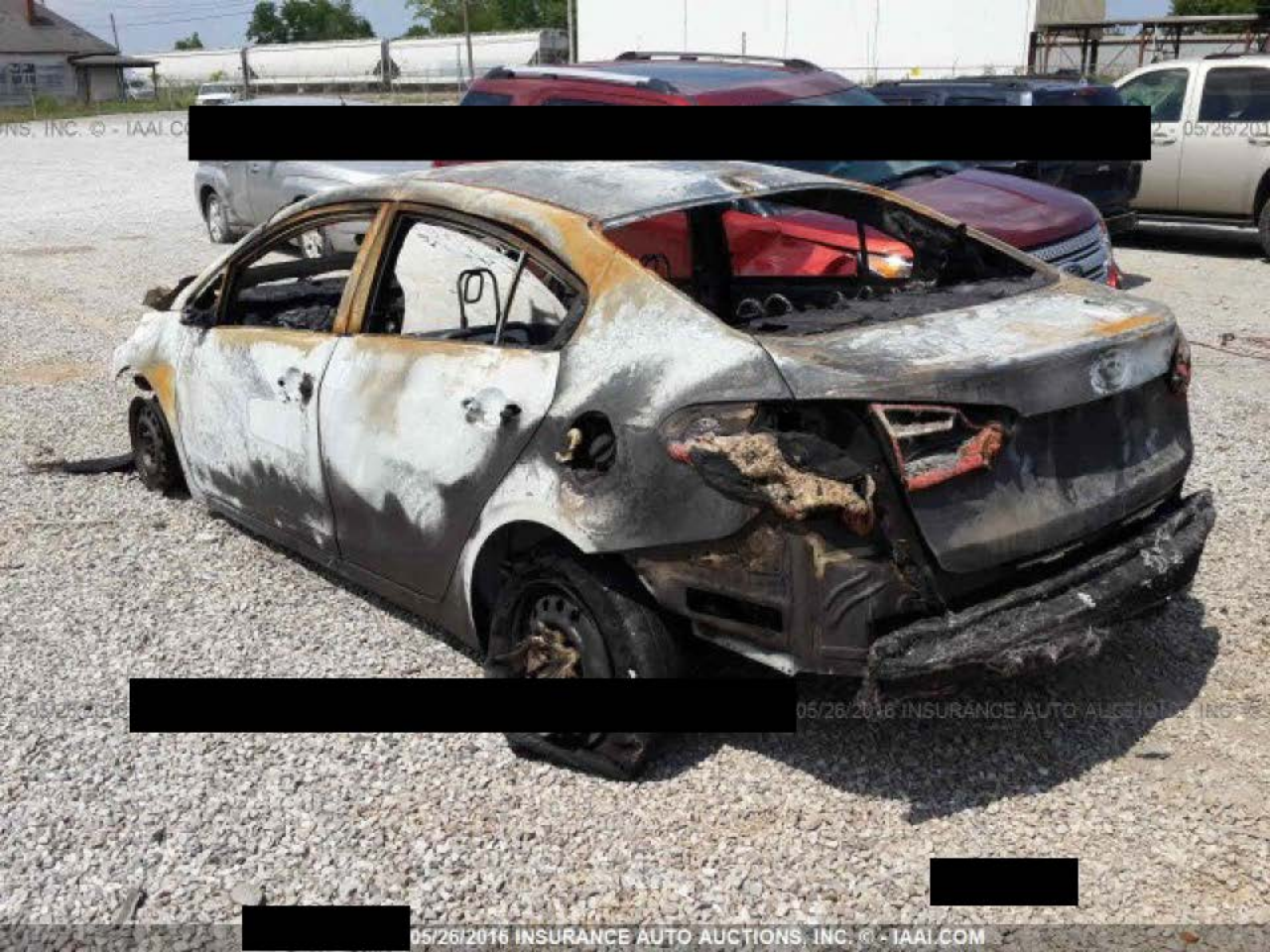
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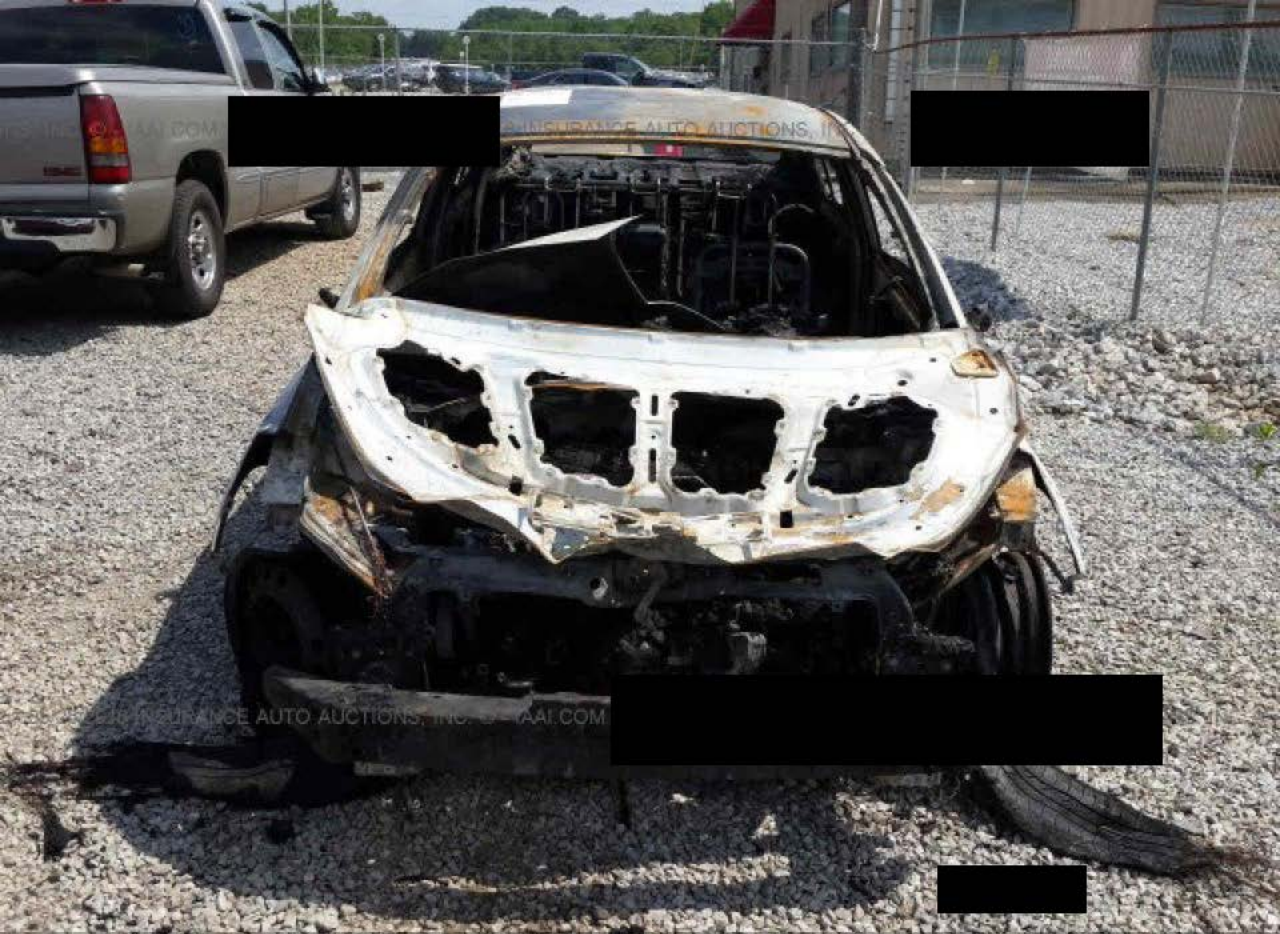

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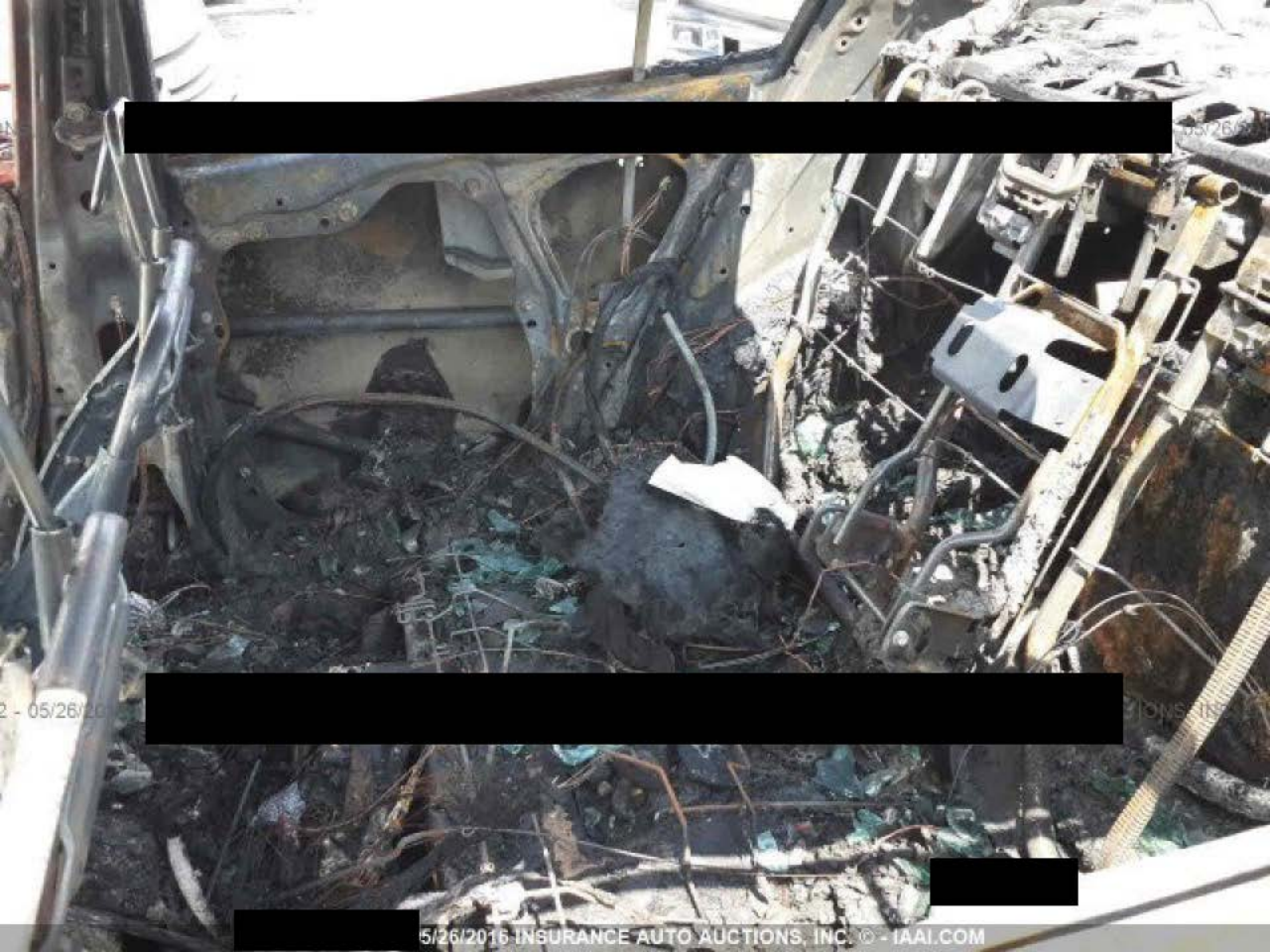
NS, INC. © - IAAI.COM [redacted] 05/26/2016 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM [redacted] 05/26/201

BURNT

2 - 05/26/2016 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM [redacted] 05/26/2016 INSURANCE AUTO AUCTIONS, INC. © -

[redacted]

[redacted] 05/26/2016 INSURANCE AUTO AUCTIONS, INC. © - IAAI.COM



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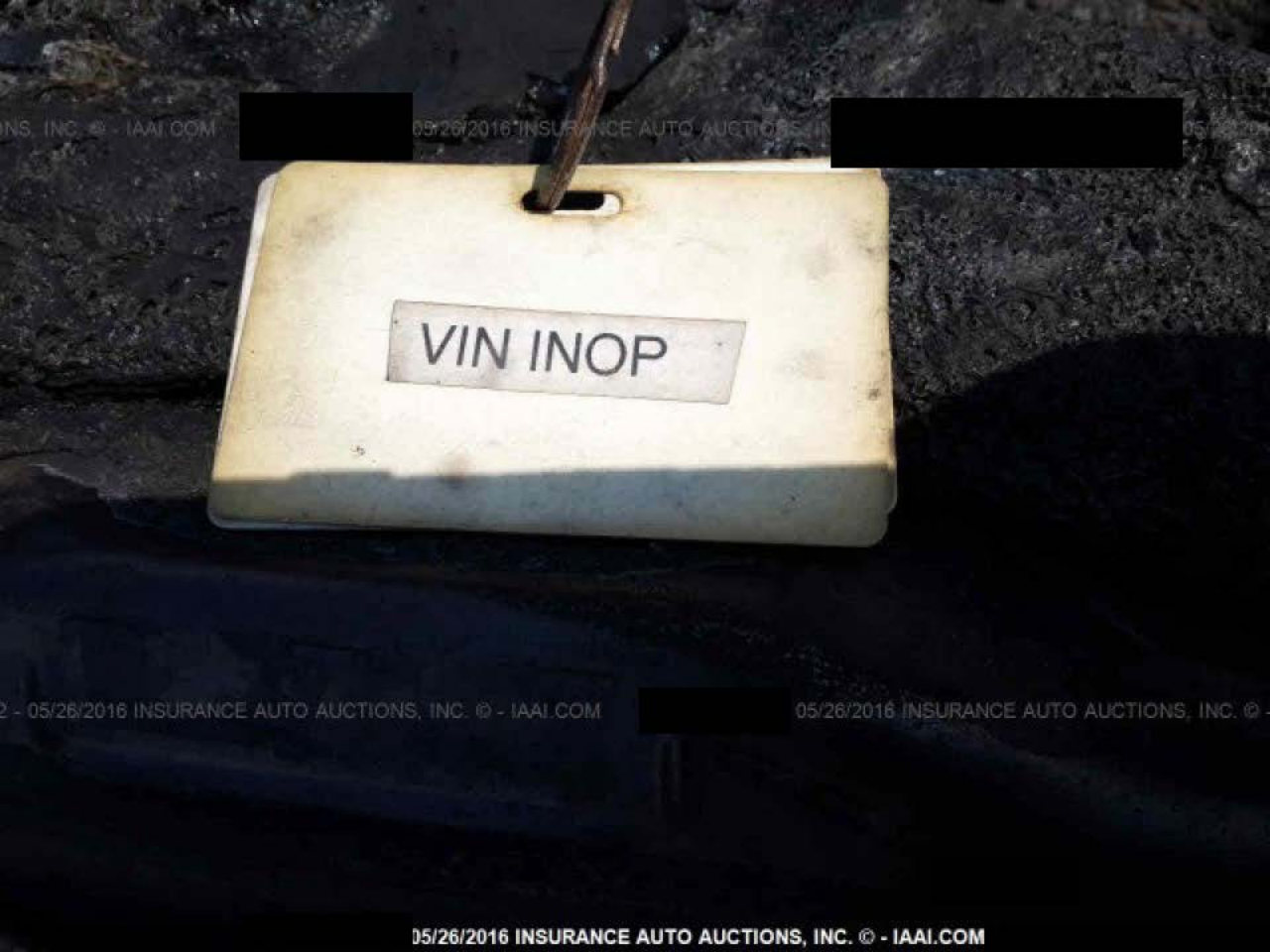

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6/6/16

To: Samuel Kim 1-949-468-4504 fax

From [redacted]

RE: [redacted] 2015 Kia Forte
that burnt to the ground

11 pgs. including cover.

[redacted]

A

FDID	State	Alarm Date (MM DD YYYY)	Station	Incident Number	Exposure
[redacted]	TN	[redacted]/2016	1	[redacted]	0

NFIRS - 1 Basic

B Location

Address Type: 1 - Street addres[redacted]

Number/Milepost | Prefix | Street or Highway | Street Type | Suffix

City: SODDY DAISY | State: TN | Zip Code: [redacted]

Census Tract: [redacted]

[redacted] pike

Cross Streets, as applicable

C Incident Type

131 - Passenger vehicle

Incident Type

D Aid Given or Received

Their FDID | Their State | Their Incident Number

N - None

Type Aid Given or Received

E1 Dates & Times (Midnight is 0000)

	Month	Day	Year	Hour	Min	Seconds
Alarm	[redacted]		2016	15:51		
Arrival			2016	15:54		
Controlled			2016	16:15		
Last Unit Cleared			2016	16:24		

E2 Shifts & Alarms (Local Option)

Shift or platoon: 1 | Alarms: 1 | District: 3

E3 Special Studies (Local Option)

Special Study ID | Special Study Value

F Actions Taken

11 - Extinguish

Actions Taken

G1 Resources

[N] Check this box and skip this section if an Apparatus or Personnel form is used.

	Apparatus	Personnel
Suppression	1	5
EMS	0	0
Other	1	-

[N] Check box if resource counts include aid received resources

G2 Estimated Dollar Losses & Values

LOSSES: Required for all fires if known. Optional for non-fires

Property $ 20000

Contents $ 500

PRE-INCIDENT VALUE: Optional

Property $ 20000

Contents $ 500

H1 Casualties

	Deaths	Injuries
Fire Service	0	0
Civilian	0	0

H2 Detector

H3 Hazardous Materials Release

I Mixed Use Property

J Property Use: 961 - Highway or divided highway

K1 Person/Entity Involved

Mr., Ms., Mrs. | First Name [redacted] | MI | Last Name | Suffix

Number | Prefix | Street or Highway [redacted] | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City: SODDY DAISY

State: TN | Zip Code: [redacted] | Business name (if applicable) | Area Code | Phone Number

K2 Owner

Mr., Ms., Mrs. | First Name [redacted] | MI | Last Name | Suffix

Number | Prefix | Street or Highway [redacted] | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City: SODDY DAISY

State: TN | Zip Code: [redacted] | Business name (if applicable) | Area Code | Phone Number

A

FDID	State	Incident Date (MM DD YYYY)	Station	Incident Number	Exposure
[redacted]	TN	[redacted] 2016	1	[redacted]	0

NFIRS - 2 Fire

B Property Details

B1: 0 — Estimated number of residential living units in building of origin
Y — Not Residential

B2: 0 — Number of buildings involved

B3: Acres burned (outside fires)

C On-Site Materials or Products

On-site materials

On-site materials use

D Ignition

D1: 81 - Operator/passenger area — Area of fire origin

D2: UU - Undetermined — Heat source

D3: UU - Undetermined — Item first ignited

D4: UU - Undetermined — Type of material first ignited

Confined to object of origin

E1 Cause of Ignition

U - Cause undetermined after inv — Cause of ignition

E2 Factors Contributing To Ignition

NN - None — Factors contributing to ignition

E3 Human Factors Contributing To Ignition

N - None

Estimated age of person involved

Gender of person involved

F1 Equipment Involved In Ignition

NNN - None — Equipment involved

Brand

Model

Generic

Year

F2 Equipment Power

Equipment power source

F3 Equipment Portability

Equipment portability

G Fire Suppression Factors

313 - Significant/unusual fuel load from contents — Fire suppression factors

H1 Mobile Property Involved

3 - Involved in ignitid — Mobile property involved

H2 Mobile Property Type & Make

10 - Passenger road vehicle, other — Mobile property type

KI - Kia — Mobile property make

Mobile property model

2015 — Year

License plate number

State

knafx4a60f5[redacted] — VIN number

Local Use

[redacted]

A

FDID	State	MM DD YYYY	Station	Incident Number	Exposure
[redacted]	TN	[redacted] 2016	1	[redacted]	0

NFIRS Remarks

Remarks

responded to a possible vehicle fire [redacted] southbound at [redacted] highway and [redacted] pike. upon arrival a 2015 kia was found fully involved.A 1 3/4 handline and foam were usec to extinguish the fire. After talking with the driver he stated that he had been having engine problems and noticed black smoke coming from the engine compartment.Due to extreme fire damage the cause is undetermined and the origin was in the engine compartment

M Authorization

Officer in Charge ID	Signature	Position or rank	Assignment	Month	Day	Year
20	Mike Guffey	CHIEF	1	[redacted]		2016

Member making report ID	Signature	Position or rank	Assignment	Month	Day	Year
20	Mike Guffey	CHIEF	1	[redacted]		2016

[redacted]

[redacted]	TN	[redacted]	1	[redacted]	0
FDID	State	Incident Date (MM DD YYYY) 2016	Station	Incident Number	Exposure

NFIRS - 9 Apparatus or Resources

B Apparatus or Resource (Use codes listed below)		Dates and Times (Month Day Year Hours/Mins)	Sent [X]	Number of People	Use (Check ONE box for each apparatus to indicate its main use at the incident)	Actions Taken
1 ID E1 Type 11		Dispatch [redacted]/2016 15:51 Arrival [redacted]2016 15:54 Clear [redacted]2016 16:21	X	5	1 - Suppress	11
2 ID C20 Type 92		Dispatch [redacted]2016 15:51 Arrival [redacted]2016 15:54 Clear [redacted]2016 16:21	X	1	0 - Other	
3 ID Type		Dispatch Arrival Clear				
4 ID Type		Dispatch Arrival Clear				
5 ID Type		Dispatch Arrival Clear				
6 ID Type		Dispatch Arrival Clear				
7 ID Type		Dispatch Arrival Clear				
8 ID Type		Dispatch Arrival Clear				
9 ID Type		Dispatch Arrival Clear				
10 ID Type		Dispatch Arrival Clear				
11 ID Type		Dispatch Arrival Clear				
12 ID Type		Dispatch Arrival Clear				
13 ID Type		Dispatch Arrival Clear				

A						NFIRS - 10 Personnel
FDID [redacted]	State TN	Incident Date MM DD YYYY [redacted]/2016	Station 1	Incident Number [redacted]	Exposure 0	

B Apparatus or Resource	Dates and Times (Month Day Year Hour:Min)	Sent [X]	Number of People	Use (Check ONE box for each apparatus to indicate its main use at the incident.)	Actions Taken (List up to 4 actions for each apparatus and each personnel.)
1 ID E1 Type 11	Dispatch [redacted] 2016 15:51 Arrival 2016 15:54 Clear [redacted] 2016 16:21	Sent x	5 #	1 - Suppress	11

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
104	Johnson, Corey	FF DPO E	X				
23	Morgan, Dusty	Diat Chi	X				
301	Smith, Aaron	Lt.	X				
100	Stout, Tyler	Capt.	X				
111	Simmons, Tyler	FF EMTA	X				

2 ID C20 Type 92	Dispatch [redacted] 2016 15:51 Arrival 2016 15:54 Clear [redacted] 2016 16:21	Sent x	1 #	0 - Other	

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken
20	Guffey, Mike	Chief	X				

3 ID Type	Dispatch Arrival Clear	Sent	#		

Personnel ID	Name	Rank or Grade	Attend [X]	Action Taken	Action Taken	Action Taken	Action Taken

[redacted]

Police
Report

[redacted]

☐ SEXUAL ASSAULT OFFENSE ☐ OFFICER INVOLVED SHOOTING INCIDENT LEVEL ☐ MULTI AGENCY ☐ JUVENILE

INCIDENT REPORT

Soddy-Daisy Police Department
9835 Dayton Pk Soddy-Daisy,Tn 37379
Soddy-Daisy , Tennessee 37379
(423) 332-3577 Fax (423) 332-8451

REPORT NUMBER: [redacted]
ORI: [redacted]
DATE FROM: [redacted] 2016 TIME:15:49
DATE TO: [redacted] 2016 TIME:15:55
REPORTED DATE: [redacted] 2016 TIME:16:00

ADMIN

LOCATION: [redacted] Daisy, TN [redacted]
BRIEF DESCRIPTION OF INCIDENT: car fire
OFFENSE TRACT: Soddy-Daisy
DISPOSITION:
CASE STATUS:
EXCEPTIONAL CLEARANCE CODE:
EXC CLEAR DATE:
INVESTIGATED BY OUTSIDE AGENCY:

OFFENSE

UCR CODE: 000
OFFENSE: car fire
DEPT CODE:
RELATED TO TCAR:
COUNTS: 1
F/M:
BIAS MOTIVATION: 88
PREMISE TYPE: 13
TYPE OF RESIDENCE:
OFFENSE STATUS: ☐ COMPLETED
OFFENDER USED: ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER
BURGLARY ONLY ☐ FORCED ENTRY HOSTAGE INVOLVED? ☐
ALARM STATUS:
NO OF PREMISES ENTERED:
POINT OF ENTRY 1. 2. 3
INSTRUMENT USED 1. 2. 3
CRIMINAL ACTIVITIES 1. 2. 3
EVIDENCE AT SCENE 1. 2. 3
WEAPON/FORCE INVOLVED: 1. 2. 3
ACTS INVOLVED? 1. 2. 3
☐ CARGO THEFT ☐ DRUG RELATED IDENTITY THEFT

OFFENSE

UCR CODE:
OFFENSE:
DEPT CODE:
RELATED TO TCAR:
COUNTS:
F/M:
BIAS MOTIVATION:
PREMISE TYPE:
TYPE OF RESIDENCE:
OFFENSE STATUS: ☐ COMPLETED
OFFENDER USED: ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER
BURGLARY ONLY ☐ FORCED ENTRY HOSTAGE INVOLVED? ☐
ALARM STATUS:
NO OF PREMISES ENTERED:
POINT OF ENTRY 1. 2. 3
INSTRUMENT USED 1. 2. 3
CRIMINAL ACTIVITIES 1. 2. 3
EVIDENCE AT SCENE 1. 2. 3
WEAPON/FORCE INVOLVED: 1. 2. 3
ACTS INVOLVED? 1. 2. 3
☐ CARGO THEFT ☐ DRUG RELATED IDENTITY THEFT

OFFENSE

UCR CODE:
OFFENSE:
DEPT CODE:
RELATED TO TCAR:
COUNTS:
F/M:
BIAS MOTIVATION:
PREMISE TYPE:
TYPE OF RESIDENCE:
OFFENSE STATUS: ☐ COMPLETED
OFFENDER USED: ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER
BURGLARY ONLY ☐ FORCED ENTRY HOSTAGE INVOLVED? ☐
ALARM STATUS:
NO OF PREMISES ENTERED:
POINT OF ENTRY 1. 2. 3
INSTRUMENT USED 1. 2. 3
CRIMINAL ACTIVITIES 1. 2. 3
EVIDENCE AT SCENE 1. 2. 3
WEAPON/FORCE INVOLVED: 1. 2. 3
ACTS INVOLVED? 1. 2. 3
☐ CARGO THEFT ☐ DRUG RELATED IDENTITY THEFT

VICTIM

NAME:
STATEMENT ☐
HOME:
CELL:
ADDRESS:
WORK:
EMAIL:
DOB:
AGE:
TO AGE:
RACE:
SEX:
RESIDENT:
ETHNICITY:
SSN:
EYE COLOR:
HAIR COLOR:
HEIGHT:
WEIGHT:
DLN:
STATE:
EMPLOYER:
VICTIM TYPE:
VICTIM IS COMPLAINANT ☐
AGG ASSAULT 1:
AGG ASSAULT 2:
JUST NOW CIRCUM:
VICTIM IS: ☐ OFFICER ☐ STUDENT
SCHOOL NAME:
OCCURRED ON CAMPUS ☐
DOMESTIC VIOLENCE ☐
TRANSPORTED TO SAFE PLACE:
INJURIES (UP TO FIVE): ☐ NONE ☐ MINOR ☐ INTERNAL ☐ TEETH ☐ UNCONSCIOUS ☐ LACERATIONS ☐ BONES ☐ OTHER
RELATED OFFENSES: 1. 2. 3. 4. 5. 6. 7. 8. 9. 10.
RELATION OF VICTIM TO OFFENDER(S): 1. 2. 3. 4. 5.
SMTS:
LEOKA TYPE:
LEOKA VEHICLE:
LEOKA ACTIVITY:

SUSPECT

NAME:
MONIKER:
ARRESTED? ☐
HOME:
ADDRESS:
CELL:
WORK:
DOB:
AGE:
TO AGE:
RACE:
SEX:
RESIDENT:
ETHNICITY:
SSN:
EYE COLOR:
HAIR COLOR:
FACIAL HAIR:
HEIGHT:
WEIGHT:
DLN:
STATE:
CLOTHING:
GANG NAME/AFFILIATION:
SMTS:
RELATED OFFENSES: 1. 2. 3. 4. 5. 6. 7. 8. 9. 10.

REPORTING OFFICER	PARTNER	REVIEWING OFFICER	REVIEW DATE
69SD Vinson Eddie		62SD Philpott Davy L	05/27/2016

PROPERTY/VEHICLE/DRUG

Soddy-Daisy Police Department

REPORT NUMBER [redacted]

ORI [redacted]

PROPERTY

UCR CODE	IBR STATUS	STATUS	CLASS	PROPERTY DESCRIPTION
000	2	2	03	

MAKE	MODEL	SERIAL	COLOR	QTY	VALUE
kia	FLX	KNAFX4A60F5 [redacted]	bronze	1	$100.00

RECOVERED VALUE	DATE RECOVERED	NCIC #	ENTERED BY	RELATED TO
				COMPLAINANT/Lane, Cody A

INSURANCE CARRIER	ADDRESS	PHONE	IF ARSON OCCURRED? ☐

PROPERTY

UCR CODE	IBR STATUS	STATUS	CLASS	PROPERTY DESCRIPTION

MAKE	MODEL	SERIAL	COLOR	QTY	VALUE

RECOVERED VALUE	DATE RECOVERED	NCIC #	ENTERED BY	RELATED TO

INSURANCE CARRIER	ADDRESS	PHONE	IF ARSON OCCURRED? ☐

PROPERTY

UCR CODE	IBR STATUS	STATUS	CLASS	PROPERTY DESCRIPTION

MAKE	MODEL	SERIAL	COLOR	QTY	VALUE

RECOVERED VALUE	DATE RECOVERED	NCIC #	ENTERED BY	RELATED TO

INSURANCE CARRIER	ADDRESS	PHONE	IF ARSON OCCURRED? ☐

VEHICLE

LICENSE PLATE	STATE	TYPE	MAKE	MODEL	VIN

YEAR	STYLE	COLOR	DESCRIPTION	STATUS	RECOVERED PARTS ☐

RECOVERED DATE	NCIC CLEARANCE	RECOVERED LOCATION	RECOVERED BY	STORED AT

RELEASE DATE	RELEASED TO	RELEASED LOCATION	RELEASED BY	RELATED TO

VEHICLE

LICENSE PLATE	STATE	TYPE	MAKE	MODEL	VIN

YEAR	STYLE	COLOR	DESCRIPTION	STATUS	RECOVERED PARTS ☐

RECOVERED DATE	NCIC CLEARANCE	RECOVERED LOCATION	RECOVERED BY	STORED AT

RELEASE DATE	RELEASED TO	RELEASED LOCATION	RELEASED BY	RELATED TO

DRUG

DRUG CODE	DESCRIPTION	STATUS	QTY	MEASURE	COLOR

LOCATION	# OF PLOTS	LATITUDE	LONGITUDE	# OF PLANTS

☐ BUYING ☐ CULTIVATING ☐ DISTRIBUTING ☐ EXPLOITING CHILDREN ☐ OPERATING ☐ POSSESSING ☐ TRANSPORTING ☐ USING

DRUG

DRUG CODE	DESCRIPTION	STATUS	QTY	MEASURE	COLOR

LOCATION	# OF PLOTS	LATITUDE	LONGITUDE	# OF PLANTS

☐ BUYING ☐ CULTIVATING ☐ DISTRIBUTING ☐ EXPLOITING CHILDREN ☐ OPERATING ☐ POSSESSING ☐ TRANSPORTING ☐ USING

DRUG

DRUG CODE	DESCRIPTION	STATUS	QTY	MEASURE	COLOR

LOCATION	# OF PLOTS	LATITUDE	LONGITUDE	# OF PLANTS

☐ BUYING ☐ CULTIVATING ☐ DISTRIBUTING ☐ EXPLOITING CHILDREN ☐ OPERATING ☐ POSSESSING ☐ TRANSPORTING ☐ USING

DRUG

DRUG CODE	DESCRIPTION	STATUS	QTY	MEASURE	COLOR

LOCATION	# OF PLOTS	LATITUDE	LONGITUDE	# OF PLANTS

☐ BUYING ☐ CULTIVATING ☐ DISTRIBUTING ☐ EXPLOITING CHILDREN ☐ OPERATING ☐ POSSESSING ☐ TRANSPORTING ☐ USING

OFFENSES/OTHER PERSONS

Soddy-Daisy Police Department

REPORT NUMBER: [redacted]

ORI# [redacted]

OFFENSE

UCR CODE	OFFENSE	DEPT CODE	RELATED TO TCAR	COUNTS	FIM

BIAS MOTIVATION | PREMISE TYPE | TYPE OF RESIDENCE | OFFENSE STATUS ☐ COMPLETED | OFFENDER USED ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER

BURGLARY ONLY ☐ FORCED ENTRY | HOSTAGE INVOLVED? ☐ | ALARM STATUS | NO OF PREMISES ENTERED | POINT OF ENTRY 1. 2. 3

INSTRUMENT USED: 1. 2. 3 | CRIMINAL ACTIVITIES 1. 2. 3 | EVIDENCE AT SCENE 1. 2. 3

WEAPON/ FORCE INVOLVED: 1. 2. 3 | ACTS INVOLVED? 1. 2. 3 | ☐ CARGO THEFT | ☐ DRUG RELATED | IDENTITY THEFT

OFFENSE

UCR CODE	OFFENSE	DEPT CODE	RELATED TO TCAR	COUNTS	FIM

BIAS MOTIVATION | PREMISE TYPE | TYPE OF RESIDENCE | OFFENSE STATUS ☐ COMPLETED | OFFENDER USED ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER

BURGLARY ONLY ☐ FORCED ENTRY | HOSTAGE INVOLVED? ☐ | ALARM STATUS | NO OF PREMISES ENTERED | POINT OF ENTRY 1. 2. 3

INSTRUMENT USED: 1. 2. 3 | CRIMINAL ACTIVITIES 1. 2. 3 | EVIDENCE AT SCENE 1. 2. 3

WEAPON/ FORCE INVOLVED: 1. 2. 3 | ACTS INVOLVED? 1. 2. 3 | ☐ CARGO THEFT | ☐ DRUG RELATED | IDENTITY THEFT

OFFENSE

UCR CODE	OFFENSE	DEPT CODE	RELATED TO TCAR	COUNTS	FIM

BIAS MOTIVATION | PREMISE TYPE | TYPE OF RESIDENCE | OFFENSE STATUS ☐ COMPLETED | OFFENDER USED ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER

BURGLARY ONLY ☐ FORCED ENTRY | HOSTAGE INVOLVED? ☐ | ALARM STATUS | NO OF PREMISES ENTERED | POINT OF ENTRY 1. 2. 3

INSTRUMENT USED: 1. 2. 3 | CRIMINAL ACTIVITIES 1. 2. 3 | EVIDENCE AT SCENE 1. 2. 3

WEAPON/ FORCE INVOLVED: 1. 2. 3 | ACTS INVOLVED? 1. 2. 3 | ☐ CARGO THEFT | ☐ DRUG RELATED | IDENTITY THEFT

OFFENSE

UCR CODE	OFFENSE	DEPT CODE	RELATED TO TCAR	COUNTS	FIM

BIAS MOTIVATION | PREMISE TYPE | TYPE OF RESIDENCE | OFFENSE STATUS ☐ COMPLETED | OFFENDER USED ☐ ALCOHOL ☐ DRUGS ☐ COMPUTER

BURGLARY ONLY ☐ FORCED ENTRY | HOSTAGE INVOLVED? ☐ | ALARM STATUS | NO OF PREMISES ENTERED | POINT OF ENTRY 1. 2. 3

INSTRUMENT USED: 1. 2. 3 | CRIMINAL ACTIVITIES 1. 2. 3 | EVIDENCE AT SCENE 1. 2. 3

WEAPON/ FORCE INVOLVED: 1. 2. 3 | ACTS INVOLVED? 1. 2. 3 | ☐ CARGO THEFT | ☐ DRUG RELATED | IDENTITY THEFT

OTHERS

INVOLVEMENT TYPE: COMPLAINA | NAME [redacted] | MONIKER | HOME PHONE

ADDRESS [redacted] Soddy-Daisy, TN [redacted] | WORK PHONE

☐ STATEMENT | EMAIL | DOB [redacted] | SSN [redacted] | CELL PHONE [redacted]

OTHERS

INVOLVEMENT TYPE | NAME | MONIKER | HOME PHONE

ADDRESS | WORK PHONE

☐ STATEMENT | EMAIL | DOB | SSN | CELL PHONE

OTHERS

INVOLVEMENT TYPE | NAME | MONIKER | HOME PHONE

ADDRESS | WORK PHONE

☐ STATEMENT | EMAIL | DOB | SSN | CELL PHONE

OTHERS

INVOLVEMENT TYPE | NAME | MONIKER | HOME PHONE

ADDRESS | WORK PHONE

☐ STATEMENT | EMAIL | DOB | SSN | CELL PHONE

OTHERS

INVOLVEMENT TYPE | NAME | MONIKER | HOME PHONE

ADDRESS | WORK PHONE

☐ STATEMENT | EMAIL | DOB | SSN | CELL PHONE

[redacted]

ADDITIONAL NARRATIVE
Soddy-Daisy Police Department

REPORT NUMBER: [redacted]
ORI# [redacted]

NARRATIVE TITLE
1 INCIDENT NARRATIVE

NARRATIVE

Title: 1 INCIDENT NARRATIVE
On Tuesday [redacted] 2016 I responded to a car fire on HWY [redacted] SB @ [redacted] pike. I arrived and it was fully involved. The driver Mr. [redacted] stated that he was on his way to the Kia for repairs when the car caught fire. The car is a total loss.

REPORTING OFFICER	REVIEWING OFFICER	REVIEW DATE
69SD Vinson Eddie	62SD Philpott Davy L	05/27/2016

[redacted]

KIA of Chattanooga
2136 Chapman Road
Chattanooga, Tn. 37421

(423) 855-1022
(423) 664-0659 fax #

Fax 919-468-4509

TO: Kia

From: Chuck

Total # pages faxed: 8

Comments:
All Service Records

[redacted]

Repair Order Detail - Internal Copy

RO Number [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact [redacted] Main: [redacted]
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Click to View Cust Copy
Cell:

Mileage: 38,413
Service advisor: 231
Tag number: [redacted]

Payment type: OS, CC
Promised time: 05:00 PM
Promised date: 05/07/2016

Waiter: No
Estimate: 0.00
Customer Comments: No

A OIL CHANGE AND TIRE ROTATION

NAAGR	CPR	OIL CHANGE AND TIRE ROTATION	0.60	32.00

Tech(s): 150

26300-35503	1 FILTER ASSY-ENGINE	4.07
21513-23001	1 GASKET-OIL PLUG	0.98
5W20	5 5W20 TECHSELECT APISN	9.95

Pts: 15.00 Lbr: 32.00 Other: 0.00 Total Line A: 47.00

B CUST STATES CHECK TIRE PRESSURE LIGHT ON, CUST STATES CHECL LT. FRONT TIRE LEAKING AIR

M	ISP	TESTED AND INSPECTED, REPAIRED TIRE	0.00	0.00

Tech(s): 150

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C C/S DRIVERS MIRROR

M	CP	REPLACE LT. MIRROR ASSEMBLY	0.50	53.00

Tech(s): 150

SUBL	CP	ABRA		87.75

Pts: 0.00 Lbr: 53.00 Other: 87.75 Total Line C: 140.75

D Perform Free 360 Walk-Around and Multi-Point Inspection. Approximate Value $49.99

KCP2	WP	Perform Free 360 Walk-Around and Multi-Point Inspection. Approximate Value $49.99	0.00	0.00

Tech(s): 150

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Customer Pay	
Labor	85.00
Parts	15.00
Lube	0.00
Sublet	87.75
Miscellaneous/Shop Charge	14.08
Deductible	0.00
Total Charges	201.83
Less Insurance/Adjustment	47.00
Sales Tax	14.33

[redacted]

Repair Order Detail - Internal Copy

Total	169.16

[redacted]

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Click to View Cust Copy
Cell:
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Mileage: 11,304
Service advisor: 231
Tag number: [redacted]

Payment type: OS
Promised time: 05:00 PM
Promised date: 03/14/2015

Waiter: Yes
Estimate: 0.00
Customer Comments: No

A CHANGE OIL AND FILTER

NAAG	CPR	CHANGE OIL AND FILTER	0.30	8.00
Tech(s): 112				
26300-35503		1 FILTER ASSY-ENGINE		4.07
21513-23001		1 GASKET-OIL PLUG		0.98
5W20		5 5W20 OIL		9.95

Pts: 15.00 Lbr: 8.00 Other: 0.00 Total Line A: 23.00

Story: [redacted] Performed Lube, Oil, and Filter service.

B Perform Free 360 Walk-Around and Multi-Point Inspection.
Approximate Value $49.99

KCP2	ISP	Perform Free 360 Walk-Around and Multi-Point Inspection. Approximate Value $49.99	0.00	0.00
Tech(s): 112				
DRS	ISP	RECOMMEND 15,000 MILE SERVICE AT NEXT SERVICE VISIT	0.00	0.00
Tech(s): 112				

Pts: [redacted] 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Story [redacted] Performed multi-point inspection checklist and advised of green, yellow, and red conditions. See multi point inspection sheet for specific details.

Customer Pay	
Labor	8.00
Parts	15.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	23.00
Less Insurance/Adjustment	23.00
Sales Tax	0.00
Total	0.00

[redacted]

Repair Order Detail - Internal Copy

RO Number [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Click to View Cust Copy
Cell:
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Mileage: 5,164
Service advisor: 79
Tag number: [redacted]

Payment type: CASH
Promised time: 05:00 PM
Promised date: 12/13/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

A FIRST FREE SERVICE WITH NEW VEHICLE PURCHASE- OIL CHANGE AND TIRE ROTATION

KCP1	INCOC	FIRST FREE SERVICE WITH NEW VEHICLE PURCHASE- OIL CHANGE AND TIRE ROTATION	0.50	24.00

Tech(s): 72

LOF	Oil change supplies		2.99
26300-35503	1	FILTER ASSY-ENGINE	7.98
21513-23001	1	GASKET-OIL PLUG	2.51
5W20	5	5W20 OIL	13.75

Pts: [redacted] 24.24 Lbr: 24.00 Other: 2.99 Total Line A: 51.23
Story: [redacted] complete

B Perform Free 360 Walk-Around and Multi-Point Inspection. Approximate Value $49.99

KCP2	WP	Perform Free 360 Walk-Around and Multi-Point Inspection. Approximate Value $49.99	0.00	0.00

Tech(s): 72

Pts: [redacted] 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00
Story: [redacted] Performed multi-point inspection checklist and advised of green, yellow, and red conditions. See multi point inspection sheet for specific details.

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

[redacted]

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer: [redacted]
Phone(s): Contact: [redacted] Main: [redacted] Click to View Cust Copy
Cell:
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Mileage: 21
Service advisor: 79
Tag number: [redacted]

Payment type: CASH
Promised time: 05:00 PM
Promised date: 09/25/2014

Waiter: No
Estimate: 0.00
Customer Comments: No

A NEW CAR FRESHEN UP
FRESHUP IDK SOLD 0.50 15.00
Tech(s): 121
Pts: 0.00 Lbr: 15.00 Other: 0.00 Total Line A: 15.00

B PROCOAT VEHICLE
PROCOAT IDK PROCOAT VEHICLE 1.00 60.00
Tech(s): 121
Pts: 0.00 Lbr: 60.00 Other: 0.00 Total Line B: 60.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

[redacted]

Repair Order Detail - Internal Copy

RO Number [redacted] RO Status: CLOSED

Customer: Click to View Cust Copy
Phone(s): Contact: Main: Cell:
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Mileage: 11 Payment type: CASH Waiter: No
Service advisor: 242 Promised time: 05:00 PM Estimate: 0.00
Tag number: [redacted] Promised date: 06/09/2014

A PDI - PRE-DELIVERY INSPECTION

PDI	IKPDI	PDI - PRE-DELIVERY INSPECTION	0.90	82.80

Tech(s): 112

Pts: 0.00 Lbr: 82.80 Other: 0.00 Total Line A: 82.80

Story: [redacted] COMPLETE

B INSTALL KIA ACCESSORIES

23MUD	INKA	INSTALL KIA ACCESSORIES	0.50	60.00

Tech(s): 112

A7F46-AC100	1	MUD GUARD KIT REAR	60.00
A7F46-AC000	1	MUD GUARD KIT FRONT	60.00

Pts: 120.00 Lbr: 60.00 Other: 0.00 Total Line B: 180.00

Story: [redacted] INSTALLED MUD GUARDS

C PDI KIT-NEW OR USED VEHICLE

KIT	IKIT	PDI KIT-NEW OR USED VEHICLE	0.00	0.00

Tech(s): 112

1001NC	1	PDI KIT	30.00

Pts: 30.00 Lbr: 0.00 Other: 0.00 Total Line C: 30.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

[redacted]

Repair Order Detail - Internal Copy

RO Number: [redacted] RO Status: CLOSED

Customer:
Phone(s): Contact: [redacted] Main:
Vehicle: KNAFX4A60F5[redacted] 2015 FORTE BRONZE

Click to View Cust Copy
Cell:

Mileage: 20
Service advisor: 242
Tag number: [redacted]

Payment type: CASH
Promised time: 05:00 PM
Promised date: 06/10/2014

Waiter: No
Estimate: 0.00

A PDI CLEAN UP

PDIC	IDK	PDI CLEAN UP	1.00	60.00

Tech(s): 121

Pts: 0.00 Lbr: 60.00 Other: 0.00 Total Line A: 60.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

[redacted]