

PE19-004

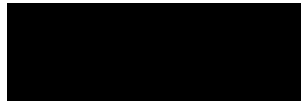
KIA

6/28/2019

DEFECT B

CA FILES

FORTE





Rental Company: ENTERPRISE RENT-A-CAR
 Invoice: [REDACTED]
 Alternate Invoice Number: [REDACTED]

Bill To: 50A1603
 EARNHARDT KIA
 ATTN: ARIEL LEYVA
 2121 E Bell Road
 Phoenix, AZ 85022

RENTAL DETAIL:

Rental Period: 2/12/18 to 3/20/18 (36 days)
 Billed Period: 2/12/18 to 3/20/18 (36 days)

RENTER INFORMATION:

Renter: [REDACTED]

RENTAL INFORMATION:

Rental Branch Location:
 ENTERPRISE RENT-A-CAR (50K1)
 2810 E BELL RD
 PHOENIX, AZ 850321917
 (602) 485-7735

ADDITIONAL CLAIM INFORMATION:

AP# or RO#/PO# :RO [REDACTED]

Owner's Vehicle: 2016 KIA FORTE
 Additional Driver:

Repair Facility:
 EARNHARDT KIA
 PHOENIX, AZ 85022
 (602) 346-5400

Products and Services	Rate	Amount
6 DAYS @	29.35	\$176.10
1 MONTHS @	762.90	\$762.90
Taxes and Surcharges		
1 STADIUM	2.50	\$2.50
1 VLS	5.00%	\$46.95
1 TPT	10.60%	\$99.54
Total Charges:		\$1,088.00
Less Amount Received:		\$0.00
Total Amount Due:		\$1,088.00

VEHICLES RENTED:

Effective Date and Time	Year	Make	Model	VIN	Starting Mileage	Ending Mileage	Mileage	Rate Charged
2/12/18 5:28 PM	2017	FORD	MUSC	1FATP8UH8H5 [REDACTED]	33108	33300	192	\$29.35

Rental Invoice

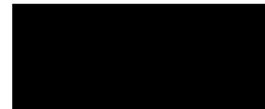
Please Return This Portion with Remittance

Make Payment To:
 ENTERPRISE RENT-A-CAR (5099)
 4100 W GALVESTON ST
 STE 1
 CHANDLER, AZ 85226
 Federal ID:86-0408806

Total Charges: \$1,088.00
 Less Amount Received: \$0.00
Total Amount Due..... \$1,088.00

Please include on your check:
 Invoice: [REDACTED]

PO



WORKORDER
REPRINT
PAGE 1



2121 E. Bell Rd. - Phoenix, AZ 85022
(602) 346-5400
www.eamhardtkia.com

SERVICE ADVISOR: 6 LEYVA, ARIEL

YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
B 16	KIA FORTE	KNAFX4A65G5		27246/27246		
PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
		17:00 18MAR18			CASH	
OD	ENED	READY	OPTIONS: SOLD-STK:	ENG:1.8_Liter		
			TRN:Automatic			
B 16:5020FEB2018 16:57						

CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
51 WK40 C/S AFTER DRIVING 1 MILE IT WILL START SMOKING FROM
A/C VENT WHILE ITS AT AN IDLE, INTERMITTENTLY. LOOK
AT PREVIOUS RO FOR HISTORY

~~KEEPS - Gino - 3/16/2018~~

Mile 501

Miles in

NTAL 51

WK40 ENTERPRISE RENTAL

11 51 WK40 INSTALL BATTERY AS PES
TS - Gino - 3/16/2018 - Inspected battery and found battery was
Vols. Install Jump box - drove vehicle inside to Per-Form
- Test - GRB Test was unable to Perform due to Internal Battery
- Replace Battery - Perform Draw Test - Brilliantly drew
modules powered down/went to sleep - operating as Designed
Form GRB Battery & Charging Test - Good - Charge New battery.
Form KDS Road Test - Good - No DTC - After Road Test Perform
B Test again - Battery Charged Up - Good - Vehicle Operating as Designed
2: Jump per Cables in Backseat have Spark with witness marks. Recommend Not to Perform
start other vehicles.

PRELIMINARY ESTIMATE 1

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in repair, solely beyond your control or for any delays caused by the repair.

AUTHORIZED BY X

REVISED ESTIMATE (1)

REVISED ESTIMATE (1)

REVISED ESTIMATE (1)

DATE

TIME

BY

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

DISP

MUTE

SCAN

SETUP







AFTER Road Test
Good



TEST REPORT

EARNHARDT KIA
2121 E BELL RD
PHOENIX, AZ
85022
USA
(602)348-5400

3/16/2018
10:49 AM

DEALER CODE
AZ045

BATTERY TEST

Test Info
CCA 650
CUSTOMER VEHICLE

BATTERY TEST

RESULTS	
GOOD BATTERY	
RATED:	650 CCA
MEASURED:	713 CCA
VOLTAGE:	12.64V
TEMPERATURE:	103°F

STATE OF HEALTH



REPLACE

OK

LAST 6 OF VIN
549428
BATTERY CODE
K40HS1 3041GB

VERSION: 192-210185F

WARRANTY

101148

WORK ORDER
REPRINT
PAGE 1

ROWELL@K

SERVICE ADVIS

MAKE/MODEL	VIN	
TE	KNAFX4A65C	
R. EXP.	PROMISED	PO NO.
	17:00 12FEB18	
ADY	OPTIONS: SOLD-STK: TRN:Automatic	

TYPE DESCRIPTIONS/INSTRUCTIONS
C/S AFTER DRIVING 1 MI
A/C VENT WHILE ITS AT A
AT PREVIOUS RO

2018- Inspect Vehicle. USE K

and Low Cooling Fans - Oper

40 ENTERPRISE RENTAL

1 Data - Vehicle Operating

11:45 AM
Operating as Designed - 100

5:07 PM

ht - Trace Dye Stream

5:02 PM

e - Perform Road Test

System A/C Compressor - N

Vehicle Operating as De

charge to 53

Warranty Markings to A/C



16V

KIA
KIA MOTORS

DIAGNOSTIC TOOL
KIA MOTORS



CUSTOMER #

Rental

WARRANTY

101148

FORWARD
REPRINT

PAGE 1

C ROWELL@KiaUSA.com

EARNHARDT
"NO BULL" SINCE 19512121 E. Bell Rd. - Phoenix, AZ 85022
(602) 346-5400
www.earnhardt.com

SNOW WHITE	16	KIA FORTE	VIN	SERVICE ADVISOR: 6 LEYVA, ARIEL
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	KNAPX4A65G
06JUN16 DD			17:00 12FEB18	27246/
R.O. OPENED	READY	OPTIONS: SOLD-STK	TRN:Automatic	CASH
12FEB2018 16:50				ENG:1.8_Liter

*Sue Status 5:46m 2/26

*KIA FTS - 6/11/18 - 2/20/2018 - Inspect Vehicle. USE KDS Check for Active DTC - None

- USE KDS to Activate - High and Low Cooling Fans - Operating as Designed

- Use KDS to Monitor Current Data - Vehicle Operating as Designed

*Sue 2/13/18 11:45AM Status
- A/C and Cooling Fans Operating as Designed - KDS Road Test and Graphing*Sue 2/14/18 5:07PM Status
- Use Ultraviolet Light - Trace Dye Stream From Front - High Side Port*Sue 2/19/18 5:02PM Status
- Clean all Dye Residue - Perform Road Test - No Dye leak- Check Blow Off Valve on A/C Compressor - No leaks or Dye stream
27255 miles Out ** Vehicle Operating as Designed **- 27265 miles In
- 530 gm - Tech. evacuate and Recharge to 530 grams. as per hood label.Note: FTS Applied Tamper/Warranty Marking to A/C Caps and Connectors - Photos
IF Vehicle Returns - Do Not Touch Contact KIA - DPSN - FTS - Teching

Needs: Wiper Blades - 4 Tires worn on edges - Cabin Filter Plugged - Console Lock Broken - Interior Filthy

EXPLANATION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that we are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE 1

AUTHORIZED BY X	DATE	TIME	BY
REVISED ESTIMATE (1)			
REVISED ESTIMATE (1)			
REVISED ESTIMATE (1)			

POWERTRAIN LIMITED WARRANTY THAT INCLUDES MATERIALS AND WORKMANSHIP
K



FLUKE 87 III TRUE RMS MULTIMETER

3.820

V DC

MIN MAX

RANGE

HOLD

PEAK MIN MAX

REL Δ

Hz

4 1/2 DIGITS
1 Second

mV

Ω

mA

A

μA

V

V

STOCK NO.
DEAL 61617

MOTOR VEHICLE RETAIL INSTALLMENT
SALES CONTRACT AND
PURCHASE MONEY SECURITY AGREEMENT

Buyer(s)/Debtor(s)

Seller/Creditor: EARNHARDT KIA
2121 E BELL RD
PHOENIX, AZ 85022

Address:

SCOTTSDALE, AZ

This is an agreement for the installment purchase by you of the Vehicle described below. As used in this Contract, the words "you" and "your" mean the Buyer or Buyers who sign below. The words "we", "us", "our" and "Seller" refer to the Seller whose name and address appear above or to anyone to whom this Contract is assigned (referred to as the "Assignee"). If the Assignee notifies you that it has purchased this Contract, you agree to make all of your payments to the Assignee. This Contract may be cancelled by Seller if it is unable to assign the Contract to any one of the financial institutions with whom Seller regularly does business on terms acceptable to Seller. BY SIGNING BELOW, YOU ALSO AGREE TO ALL OF THE TERMS ON BOTH SIDES OF THIS CONTRACT. PLEASE READ THE BACK CAREFULLY.

NEW OR USED	YEAR MODEL	MAKE TRADE NAME	NO. CYL.	BODY TYPE	MODEL # OR SERIES	VEHICLE I.D.#
NEW	2016	KIA	N/A	SD	FORTE	KNAFX4A65G5

You intend to use the Vehicle primarily for: ☒ personal, family, or household purposes ("personal use") ☐ commercial, business, agricultural, or other non-personal uses ("commercial use").

ANNUAL PERCENTAGE RATE	THE COST OF YOUR CREDIT AS A YEARLY RATE. 4.90 %	Your payment schedule will be: Number of Payments: 75 Amount of Payments: 391.69 When Payments are Due: MONTHLY, BEGINNING 21 JUL 2016 Monthly, Beginning: N/A			
FINANCE CHARGE	THE DOLLAR AMOUNT THE CREDIT WILL COST YOU. \$ 4167.17	Insurance: CREDIT LIFE INSURANCE AND CREDIT DISABILITY INSURANCE ARE NOT REQUIRED TO OBTAIN CREDIT, AND WILL NOT BE PROVIDED UNLESS YOU SIGN AND AGREE TO PAY THE ADDITIONAL COST.			
Amount Financed	The amount of credit provided to you or on your behalf. \$ 25209.58	Type	Term	Premium	Signature
		Credit Life Insurance	NONE mos.	\$ NONE	I want credit life insurance only N/A
		Disability Insurance	NONE mos.	\$ NONE	I want disability insurance only N/A
Total of Payments	The amount you will have paid after you have made all payments as scheduled. \$ 29376.75	Credit Life and Disability	NONE mos.	\$ NONE	I want credit life and disability insurance N/A
		Joint Credit Life Insurance	NONE mos.	\$ NONE	We want joint credit life insurance N/A
		Joint Credit Life and Single Disability Insurance	NONE mos.	\$ NONE	We want joint credit life and single disability insurance N/A
Total Sale Price	The total cost of your purchase on credit including your down payment of \$ 2000.00 \$ 31376.75	Security: You are giving a security interest in the Vehicle being purchased. Late Charge: If the Vehicle is purchased for personal use, and a payment is not paid in full within 10 days after it is due, you will pay a late charge not to exceed 5% of the unpaid balance of the installment. Prepayment: If you pay off early, you will not have to pay a penalty. See the other portions of this Contract for additional information about non-payment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.			

e means an estimate

your down payment
of \$ 2000.00
\$ 31376.75

e means an estimate

Late Charge: If the Vehicle is purchased for payment due, you will pay a late charge not to exceed 5% of the unpaid balance of the installment.

Prepayment: If you pay off early, you will not have to pay a penalty. See the other portions of this Contract for additional information about non-payment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.

ITEMIZATION OF AMOUNT FINANCED

1. Cash Price (incl. accessories) \$ 20664.00 + Sales Tax \$ 993.96 +
Net Trade-In Deficiency (item 5 if negative) \$ 1796.51 N/A = Total Cash Price \$ 23454.47 (1)
2. Other charges included in this sale:
** (a) Vehicle Service Contract (Term) 120 MOS to OR 100000 MILES MSA DED= \$ N/A \$ 2600.00
(b) Dealer Documentary Fee \$ 489.00
** (c) Other (describe) N/A to N/A \$ N/A
** (d) Other (describe) N/A to N/A \$ N/A
** (e) Other (describe) N/A to N/A \$ N/A
** (f) Other (describe) N/A to N/A \$ N/A
Total \$ 3089.00 (2)
\$ 316.11 (3)
\$ 26859.58 (4)
3. Payments made on your behalf to Public Officials for Official Fees.
4. Cash Sale Price (sum of items 1, 2 and 3)
5. Trade-in 04 CHEV AVAL15 \$ 7400.00 - \$ 9196.51 = \$ 1796.51 (5)
Yr. Make & Model Gross Allowance Payoff Net Trade-In (Deficiency)
6. Total Down Payment includes:
(a) Net Trade-In (item 5) (if negative, insert \$0). \$ 0.00
(b) Cash Down Payment (Includes manufacturer's rebate of \$ 2000.00 assigned to Seller) \$ 2000.00
Total Down Payment (a + b) \$ 2000.00
\$ 24859.58
7. Unpaid balance of Cash Sale Price (item 4 less item 6)
8. Payments made to others on your behalf:
** (a) Amounts paid to Insurance Companies for Insurance Premiums:
(1) Credit Insurance Premiums \$ N/A + (2) Property Insurance Premiums \$ NONE
Total \$ N/A (8a)
(b) Amounts paid to others:
** (1) To: EASYCARE for: GAP \$ 350.00 (8b)
** (2) To: N/A for: N/A \$ N/A (8c)
** (3) To: N/A for: N/A \$ N/A (8d)
Total Amount Paid to Others (Sum of items 8(a) through 8(d)) \$ 350.00
** Seller may be retaining a portion of this amount. \$ 25209.58
9. Amount Financed - Amount of credit you will get (item 7 plus item 8) \$ 54.600
10. If the "Amount Financed" exceeds \$ 54.600 or if the Vehicle is purchased primarily for commercial use, the "Amount Financed" is also the "Final Cash Price Balance".
the "Total of Payments" is also the "Time Balance".
11. **Property Insurance:** You promise to keep the Vehicle insured for its full value against loss or damage with loss payable endorsement in our favor during the time as is unpaid under this Contract. YOU MAY OBTAIN YOUR REQUIRED INSURANCE FROM ANY COMPANY ACCEPTABLE TO US. If you purchase your insurance from a company other than the one recommended by the Seller, the costs and items of coverage are as follows:
Collision (actual cash value of loss less \$ deductible) and Comprehensive TERM months PREMIUM \$ NONE

7. Unpaid balance of Cash Sale Price (item 4 less item 6) \$ 24859.58 (7)

8. Payments made to others on your behalf:

** (a) Amounts paid to Insurance Companies for Insurance Premiums:

(1) Credit Insurance Premiums \$ N/A + (2) Property Insurance Premiums \$ NONE (8a)

Total \$ N/A

(b) Amounts paid to others:

** (1) To: EASYCARE for: GAP \$ 350.00 (8b)

** (2) To: N/A for: N/A \$ N/A (8c)

** (3) To: N/A for: N/A \$ N/A (8d)

Total Amount Paid to Others (Sum of items 8(a) through 8(d)) \$ 350.00 (8)

** Seller may be retaining a portion of this amount.

9. Amount Financed - Amount of credit you will get (item 7 plus item 8) \$ 25209.58 (9)

10. If the "Amount Financed" exceeds \$ 54,600 or if the Vehicle is purchased primarily for commercial use, the "Amount Financed" is also the "Final Cash Price Balance" and the "Total of Payments" is also the "Time Balance."

11. **Property Insurance:** You promise to keep the Vehicle insured for its full value against loss or damage with loss payable endorsement in our favor during the time any amount is unpaid under this Contract. YOU MAY OBTAIN YOUR REQUIRED INSURANCE FROM ANY COMPANY ACCEPTABLE TO US. If you purchase your insurance through Seller, the costs and items of coverage are as follows:

Collision (actual cash value of loss less \$ NONE deductible) and Comprehensive including fire and theft (cash value of loss less \$ NONE deductible)

TERM _____ months

PREMIUM \$ _____

Other (describe) NONE

NONE months

\$ NONE

If you buy insurance through your own agent, the cost is not included in this Contract. Please give us the name and telephone number of the agent you choose:

Agent's Name _____

Telephone Number _____

Agent's Address N/A

City N/A

State N/A

Promise to Pay: By signing below, you promise to pay us the Amount Financed, together with finance charges calculated thereon at the Annual Percentage Rate. You agree to make your payments to us set forth in the Payment Schedule shown above. Your final payment may change, depending upon your payment habits. We will apply each payment first to accrued finance charges and late charges and then to reduce your unpaid balance. This means your finance charge will be less when you pay early and more if you pay late. Any necessary adjustments in your total finance charge will be reflected in your final payment. If a payment is not paid in full within 10 days after it is due, you will also pay a late charge. If the Vehicle is purchased for commercial use, the late charge will be 5% of the unpaid balance of the installment; if the Vehicle is purchased for personal use, the late charge will not exceed 5% of the unpaid balance of the installment.

Security Interest: To protect us if you do not pay as promised, or if you break some other promise of this Contract, you give us a purchase money security interest in the Vehicle, all accessions thereto, and in any proceeds of the Vehicle. If the Vehicle is purchased for commercial use, this security interest also covers all equipment, accessories, and parts (other than accessions) added to the Vehicle. If the Vehicle is purchased for personal use, this security interest also covers equipment, accessories, and parts (other than accessions) added to the Vehicle within 10 days of the date of this Contract. You also give us a security interest in the proceeds of any physical damage insurance policy on the Vehicle; all insurance, maintenance, service, or other contracts we finance for you; and all proceeds from insurance, maintenance, service, or other contracts we finance for you, including any refunds of premiums or charges from the contracts. This security interest does not cover any other debts you owe us, and this debt is not covered by any other security interest held by us. **NOTICE: BY GIVING US A SECURITY INTEREST IN THE VEHICLE DESCRIBED ABOVE, YOU WAIVE ALL RIGHTS PROVIDED BY LAW TO CLAIM THE VEHICLE EXEMPT FROM LEGAL PROCESS.**

LIMITATIONS/EXCLUSIONS OF PRODUCT WARRANTIES

(a) For "new" vehicles: (1) If the Vehicle is purchased for personal use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of a Seller's written warranty or service contract; (2) If the Vehicle is purchased for commercial use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose. The Vehicle is sold to you AS IS, except for any express warranties made by Seller, on its own behalf, or by the manufacturer of the Vehicle or of any component parts; (3) In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied.

(b) For "used" vehicles:

(1) **Used Car Implied Warranty of Merchantability:**

The Seller hereby warrants that the vehicle will be fit for the ordinary purposes for which the vehicle is used for 15 days or 500 miles after delivery, whichever is earlier, except with regard to particular defects disclosed on the first page of this agreement. You (the Purchaser) will have to pay up to \$25.00 for each of the first two repairs if the warranty is violated.

(2) **Waiver of Used Car Implied Warranty of Merchantability:** Due to circumstances unusual to Seller's business, the used motor vehicle which is the subject of this Contract has the particular defects, if any, described below.

ATTENTION PURCHASER: Sign here only if the dealer told you that this vehicle has the following problem(s) and that you agree to buy the vehicle on those terms:

ATENCION COMPRADOR: Firme aqui solamente si el vendedor le dijo que el vehículo tiene el siguiente problema(s) y que usted acepta comprar el vehículo bajo estos términos:

Security Interest: To protect as if you do not pay as promised, or if you break some other promise of this Contract, you give us a purchase money security interest in all accessions thereto, and in any proceeds of the Vehicle. If the Vehicle is purchased for commercial use, this security interest also covers all equipment, accessories, and parts (other than accessions) added to the Vehicle. If the Vehicle is purchased for personal use, this security interest also covers equipment, accessories, and parts (other than accessions) added to the Vehicle within 10 days of the date of this Contract. You also give us a security interest in the proceeds of any physical damage insurance policy on the Vehicle; all insurance, maintenance, service, or other contracts we finance for you, and all proceeds from insurance, maintenance, service, or other contracts we finance for you, including any refunds of premiums or charges from the contracts. This security interest does not cover any other debts you owe us, and this debt is not covered by any other security interest held by us. **NOTICE: BY GIVING US A SECURITY INTEREST IN THE VEHICLE DESCRIBED ABOVE, YOU WAIVE ALL RIGHTS PROVIDED BY LAW TO CLAIM THE VEHICLE EXEMPT FROM LEGAL PROCESS.**

LIMITATIONS/EXCLUSIONS OF PRODUCT WARRANTIES

(a) For "new" vehicles: (1) If the Vehicle is purchased for personal use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of a Seller's written warranty or service contract; (2) If the Vehicle is purchased for commercial use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose. The Vehicle is sold to you AS IS, except for any express warranties made by Seller, on its own behalf, or by the manufacturer of the Vehicle or of any component parts; (3) In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied.

(b) For "used" vehicles:

(1) Used Car Implied Warranty of Merchantability:

The Seller hereby warrants that the vehicle will be fit for the ordinary purposes for which the vehicle is used for 15 days or 500 miles after delivery, whichever is earlier, except with regard to particular defects disclosed on the first page of this agreement. You (the Purchaser) will have to pay up to \$25.00 for each of the first two repairs if the warranty is violated.

(2) Waiver of Used Car Implied Warranty of Merchantability: Due to circumstances unusual to Seller's business, the used motor vehicle which is the subject of this Contract has the particular defects, if any, described below.

ATTENTION PURCHASER: Sign here only if the dealer told you that this vehicle has the following problem(s) and that you agree to buy the vehicle on those terms:

ATENCION COMPRADOR: Firme aqui solamente si el vendedor le dijo que el vehiculo tiene el siguiente problema(s) y que usted conviene de compra el vehiculo bajo estos terminos:

1. _____	Buyer/Comprador _____	Date _____
2. _____	Buyer/Comprador _____	Date _____
3. _____	Buyer/Comprador _____	Date _____

(3) The vehicle is sold "AS IS -- NOT EXPRESSLY WARRANTED OR GUARANTEED" unless Seller gives you a separate written instrument showing the terms of any warranty or service contract given by Seller on its own behalf. If the Vehicle is purchased for personal use, Seller makes no implied warranty of fitness for any particular purpose, and the implied warranty of merchantability is limited to 15 days or 500 miles after delivery, whichever is earlier, as set forth above, unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of Seller's written warranty or service contract. If the Vehicle is purchased for commercial use, Seller makes no implied warranty of fitness for any particular purpose, and the implied warranty of merchantability is limited to 15 days or 500 miles after delivery, whichever is earlier. In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied, except for a breach of the implied warranty of merchantability.

NOTICE TO BUYER: 1. Do not sign this Contract before you read it or if it contains any blank spaces. 2. You are entitled to an exact copy of the Contract you sign.

Annual Percentage Rate (APR) for the installment sale of an automobile may be negotiated with the dealership; and the dealership may receive some portion of the finance charge or receive other compensation for providing the financing.

LIABILITY INSURANCE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS IS NOT INCLUDED IN THIS CONTRACT, UNLESS DESCRIBED IN ITEM 11 AND AN APPROPRIATE PREMIUM CHARGE IS SHOWN IN ITEM 8(A) ABOVE.

SELLER IS REGULATED AND COMPLAINTS CONCERNING THIS CONTRACT MAY BE ADDRESSED TO:

ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS
2910 N. 44th STREET, SUITE 310
PHOENIX, ARIZONA 85018
TELEPHONE: (602) 771-2800

Buyer(s) Acknowledges receipt of a fully completed copy of this Contract.

*BUYER

*BUYER

Dated this 6TH day of JUN, 2016

By FARNHART KIA Its FINANCE MGR

*OTHER OWNERS: If a person shown on the certificate of title as an owner of the vehicle does not want to be separately liable to pay this debt, please sign below to give us a security interest in the Vehicle, its proceeds, and physical damage insurance policy and any refunds of insurance premiums.

SIGNATURE

DATE

SIGNATURE

DATE

THE TRANSACTION WHICH IS THE SUBJECT OF THIS CONTRACT IS OR IS NOT SUBJECT TO A FEE RECEIVED BY A BROKER FROM THE SELLING MOTOR VEHICLE DEALER. IF APPLICABLE, THE NAME OF THE BROKER IS:

ASSIGNMENT

Seller hereby assigns this Contract to the below designated Assignee under the terms and conditions of a Dealer Agreement (Recurse Non-Recurse) previously entered into between Seller and Assignee, and in any event in accordance with the terms, conditions and warranties of the Seller's Assignment and Warranty on the reverse side hereto.

EA SELLER FARNHART KIA DATED

BY 06/06/2016

AUTHORIZED SIGNER

TITLE

Assignee: FARNHART KIA
Form No. 12 ©2005 A-C-I-5, INC. (Rev. 6/10)

Branch

2975 BUCKINGHAM DULUTH

GA 30096 ALL RIGHTS RESERVED

BUYERS COPY

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact: [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

[Click to View Cust Copy](#)

Cell: [REDACTED]

SNOW WHIT-
E_PEAR

Mileage: 24,594

Service advisor: 6

Tag number: [REDACTED]

Payment type: CASH

Promised time: 06:00 PM

Promised date: 11/02/2017

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~  
A C/S A/C IS BLOWING WARM AT ALL TIMES, CHECK AND ADVISE.

|          |      |                        |      |       |
|----------|------|------------------------|------|-------|
| 97701R00 | WK40 | A/C COMPRESSOR ASSY    | 0.60 | 73.20 |
|          |      | R&R (**)(REFER TO TSB) |      |       |

Tech(s): 18

|             |  |                   |  |        |
|-------------|--|-------------------|--|--------|
| 97701-A5100 |  | 1 COMPRESSOR ASSY |  | 728.00 |
|-------------|--|-------------------|--|--------|

|             |  |          |  |      |
|-------------|--|----------|--|------|
| 97690-34350 |  | 1 RING-O |  | 0.67 |
|-------------|--|----------|--|------|

|             |  |          |  |      |
|-------------|--|----------|--|------|
| 97690-34330 |  | 1 O-RING |  | 0.77 |
|-------------|--|----------|--|------|

|              |  |                     |  |       |
|--------------|--|---------------------|--|-------|
| UM040-CH015W |  | 1 WARR, REFRIG 2LBS |  | 27.58 |
|--------------|--|---------------------|--|-------|

|             |  |                  |  |       |
|-------------|--|------------------|--|-------|
| 97762-A7610 |  | 1 HOSE-DISCHARGE |  | 86.02 |
|-------------|--|------------------|--|-------|

|          |      |                    |      |       |
|----------|------|--------------------|------|-------|
| 97762R00 | WK40 | A/C DISCHARGE HOSE | 0.30 | 36.60 |
|          |      | R&R (**)           |      |       |

Tech(s): 18

|          |      |                   |      |       |
|----------|------|-------------------|------|-------|
| 09760A00 | WK40 | AIR CONDITIONING  | 0.50 | 61.00 |
|          |      | EVACUATE & CHARGE |      |       |

Tech(s): 18

|          |      |                   |      |       |
|----------|------|-------------------|------|-------|
| 97701F01 | WK40 | A/C ECV OPERATION | 0.20 | 24.40 |
|          |      | TEST BY USING GDS |      |       |

Tech(s): 18

|      |      |                       |  |       |
|------|------|-----------------------|--|-------|
| SUBL | WK40 | ENTERPRISE RENTAL CAR |  | 34.00 |
|      |      | INVOICE [REDACTED]    |  |       |
|      |      | PO [REDACTED]         |  |       |

Pts: [REDACTED] 843.04 Lbr: [REDACTED] 195.20 Other: [REDACTED] 34.00 Total Line A: 1,072.24

Story: [REDACTED] 160 DIAGNOSIS FOUND LEAKING DISCHARGE HOSE AND  
COMPRESSOR WAS DEFECTIVE. LABOR OPS PERFORMED ARE AS FOLLOW:

97701F01 ECV OP TEST W/GDS 0.20HRS, 97701R00 R&amp;R COMPRESSOR

0.60HRS, 97762R00 REPLACE DISCHARGE HOSE 0.30HRS AND

09760A00 EVACUATE AND CHARGE SYSTEM 0.50HRS. TOTAL

HRS1.60HRS. VDN [REDACTED]  
~~~~~B C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT TOWARDS THE RIGHT  
SIDE WHILE THEY WERE AT A IDLE, CHECK AND ADVISE

| | | | | |
|------|-----|-----------------------|------|------|
| INFO | ISE | SEE LINE A FOR REPAIR | 0.00 | 0.00 |
|------|-----|-----------------------|------|------|

Tech(s): 18

Pts: [REDACTED] 0.00 Lbr: [REDACTED] 0.00 Other: [REDACTED] 0.00 Total Line B: 0.00

Story: [REDACTED] SMOKE WAS FROM COMPRESSOR ISSUE. CAR WAS RUNNING IN

LIMP-IN MODE. FOUND EXHAUST CAM IN FULLY RETARDED POSITION

W/KDS DATA STREAM SCAN. CHECKING THE CAMSHAFT POSITION

SENSOR, FOUND THAT SOMEONE HAD UNPLUGGED THE SENSOR AND PUT

IT BACK ON THE PLUG WITHOUT FULLY SEATING IT TO MAKE IT

APPEAR TO BE PLUGGED IN. CLEAR CASE OF SABATOGE. PLUGGED IN

SENSOR AND CLEARED CODES. VEHICLE NOW OPERATING AS DESIGNED
~~~~~

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH [REDACTED]

# Repair Order Detail - Internal Copy

RO Number: [REDACTED] RO Status: CLOSED

Customer: [REDACTED]  
Phone(s): Contact: [REDACTED]  
Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]  
2016 FORTE

[Click to View Cust Copy](#)

Cell:  
SNOW\_WHITE-  
E\_PEAR

Mileage: 24,594  
Service advisor: 6  
Tag number: [REDACTED]

Payment type: CASH  
Promised time: 06:00 PM  
Promised date: 11/02/2017

Waiter: No  
Estimate: 0.00  
Customer Comments: No

~~~~~  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,
INTERIOR VACUUM FRONT FLOOR

| | | | | |
|-----|-----|-----------------------|------|------|
| MPI | ISE | COMPLIMENTARY MULTI | 0.00 | 0.00 |
| | | POINT INSPECTION, | | |
| | | FREE BATTERY HEALTH | | |
| | | CHECK, WALK AROUND | | |
| | | AND COMPLIMENTARY | | |
| | | WASH WHICH INCLUDES | | |
| | | EXTERIOR WASH, | | |
| | | INTERIOR VACUUM FRONT | | |
| | | FLOOR | | |

Tech(s): 18

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Story: [REDACTED] COMPLETED.

~~~~~  
D\*\* CAR RENTAL

INFO	ISE	SEE LINE A FOR RENTAL	0.00	0.00
		CAR SUBLET		

Tech(s): 18

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

~~~~~  
Customer Pay

| | |
|---------------------------|------|
| Labor | 0.00 |
| Parts | 0.00 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible | 0.00 |
| Total Charges | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax | 0.00 |
| Total | 0.00 |

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact: [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

[Click to View Cust Copy](#)

Cell:

SNOW_WHITE-PEAR

Mileage: 25,080

Service advisor: 6

Tag number: [REDACTED]

Payment type: CASH

Promised time: 06:00 PM

Promised date: 11/07/2017

Waiter: Yes

Estimate: 0.00

Customer Comments: No

~~~~~  
A C/S VEHICLE KEEPS DYING, BATTERY WAS REPLACED IN 04/2017, CHECK CHARGING SYSTEM.

45900R00	WK40	SWITCH TRANS RANGE (INHIBITOR SWITCH) R&R	0.40	48.80
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Tech(s): 17

42700-26700

1 SWITCH-INHIBITOR

39.20

45900RQ0	WK40	GDS OPERATION - SWITCH TRANS RANGE (INHIBITOR)	0.30	36.60
----------	------	------------------------------------------------	------	-------

Tech(s): 17

Pts: 39.20 Lbr: 85.40 Other: 0.00 Total Line A: 124.60

Story: 25080 NO START 70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK

45900R00 REPLACED RANGE SWITCH ( VDN # [REDACTED] )

~~~~~  
B** C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE COMPARTMENT.

| | | | | |
|----------|------|--|------|-------|
| 97701R00 | WK40 | A/C COMPRESSOR ASSY R&R (**)(REFER TO TSB) | 0.60 | 73.20 |
|----------|------|--|------|-------|

Tech(s): 17

97701-A5100

1 COMPRESSOR ASSY

728.00

97762-A7610

1 HOSE-DISCHARGE

86.02

UM040-CH015W

1 WARR, REFRIG 2LBS

27.58

97690-34330

1 O-RING

0.77

| | | | | |
|----------|------|-----------------------------|------|-------|
| 97762R00 | WK40 | A/C DISCHARGE HOSE R&R (**) | 0.30 | 36.60 |
|----------|------|-----------------------------|------|-------|

Tech(s): 17

| | | | | |
|----------|------|------------------------------------|------|-------|
| 09760A00 | WK40 | AIR CONDITIONING EVACUATE & CHARGE | 0.50 | 61.00 |
|----------|------|------------------------------------|------|-------|

Tech(s): 17

| | | | | |
|------|------|--|--|-------|
| SUBL | WK40 | ENTERPRISE RENTAL INV: [REDACTED] PO# [REDACTED] | | 68.00 |
|------|------|--|--|-------|

Pts: 842.37 Lbr: 170.80 Other: 68.00 Total Line B: 1,081.17

Story: [REDACTED] a/c 140 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00

~~~~~  
C\*\* PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST TIRE PRESSURE.

S11	CQL	SEE LINE C	0.30	[REDACTED] 40.50
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# Repair Order Detail - Internal Copy

RO Number: 96010

RO Status: CLOSED

Customer: [REDACTED]  
Phone(s): Contact: [REDACTED]  
Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]  
2016 FORTE

[Click to View Cust Copy](#)

Cell:  
SNOW\_WHITE-  
E\_PEAR

Mileage: 25,080  
Service advisor: 6  
Tag number: [REDACTED]

Payment type: CASH  
Promised time: 06:00 PM  
Promised date: 11/07/2017

Waiter: Yes  
Estimate: 0.00  
Customer Comments: No

~~~~~

| | | | | |
|-------------------|--------|----------------------|-------|--------------------|
| Tech(s): 17 | | | | |
| 26300-35504 | 1 | FILTER ASSY-ENGINE O | | 6.60 |
| K9956-41400 | 1 | GASKET/PACKING | | 1.14 |
| BULK | 5 | MOTOR OIL | | 10.00 |
| FREELOF | | COMPLIMENTARY OIL | | -58.24 |
| | | CHANGE | | |
| Pts: | 17.74 | Lbr: | 40.50 | Other: -58.24 |
| Story: [REDACTED] | LOF 30 | LOF | | Total Line C: 0.00 |

~~~~~

D\*\* CAR RENTAL

RENTAL	ISE	SEE LINE B	0.00	0.00
Tech(s): 17				
Pts:	0.00	Lbr:	0.00	Other: 0.00
				Total Line D: 0.00

~~~~~

| | |
|---------------------------|-------|
| Customer Pay | |
| Labor | 40.50 |
| Parts | 17.74 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible | 0.00 |
| Total Charges | 58.24 |
| Less Insurance/Adjustment | 58.24 |
| Sales Tax | 0.00 |
| Total | 0.00 |

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact: [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

SNOW WHIT-
E_PEAR[Click to View Cust Copy](#)

Cell:

Mileage: 25,160

Service advisor: 6

Tag number: [REDACTED]

Payment type: CASH

Promised time: 05:00 PM

Promised date: 11/11/2017

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~  
A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES  
REFRIGERANT WAS LEAKING OUT.

97602R00	WK40	A/C EXPANSION VALVE R&R (**)	0.20	24.40
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Tech(s): 18

97626-A7000		1 VALVE-EXPANSION		122.02
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97690-34340		1 RING-O		0.69
-------------	--	----------	--	------

97690-34310		1 RING-O		0.77
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UM040-CH015W		1 WARR, REFRIG 2LBS		27.58
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97690-34340		2 RING-O		1.38
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09760A00	WK40	AIR CONDITIONING EVACUATE & CHARGE	0.50	61.00
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Tech(s): 18

Pts: 152.44 Lbr: 85.40 Other: 0.00 Total Line A: 237.84

Story: [REDACTED] 70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION  
VALVE INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND  
BLOWING PRESSURE VALVE ON COMPRESSOR. REPLACED EXPANSION  
VALVE AND PERFORMED EVAC AND RECHARGE TO A/C SYSTEM. DROVE  
VEHICLE EXTENSIVELY AND A/C PERFORMED FLAWLESSLY AT THIS  
TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

~~~~~  
B C/S VEHICLE DOES NOT START AT TIMES.

| | | | | |
|----------|------|---------------------|------|-------|
| 37110R00 | WK40 | BATTERY REPLACEMENT | 0.20 | 24.40 |
|----------|------|---------------------|------|-------|

Tech(s): 18

| | | | | |
|--------------|--|--------------------|--|--------|
| 37110-H5000U | | 1 BATTERY H5-61 YD | | 125.93 |
|--------------|--|--------------------|--|--------|

| | | | | |
|----------|------|----------------------------|------|-------|
| 37110A00 | WK40 | BATTERY TEST &
RECHARGE | 0.30 | 36.60 |
|----------|------|----------------------------|------|-------|

Tech(s): 18

Pts: 125.93 Lbr: 61.00 Other: 0.00 Total Line B: 186.93

Story: [REDACTED] 50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY-
FAILED. PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER
COMPONENTS PASSED. REPLACED BATTERY. OP CODES 37110A00
0.30HRS AND 37110R00 0.20HRS

~~~~~  
C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
INTERIOR VACUUM FRONT FLOOR

MPI	ISE	COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,	0.00	0.00
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# Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Main: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

2016 FORTE

SNOW\_WHITE-  
E\_PEAR

Mileage: 25,160

Payment type: CASH

Waiter: No

Service advisor: 6

Promised time: 05:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/11/2017

Customer Comments: No

~~~~~  
INTERIOR VACUUM FRONT
FLOOR

Tech(s): 18

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00
~~~~~

Customer Pay

Labor 0.00

Parts 0.00

Lube 0.00

Sublet 0.00

Miscellaneous/Shop Charge 0.00

Deductible 0.00

Total Charges 0.00

Less Insurance/Adjustment 0.00

Sales Tax 0.00

Total 0.00

# Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Main: [REDACTED]

Cell: [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

2016 FORTE

SNOW\_WHITE-PEAR

Mileage: 25,276

Payment type: CASH

Waiter: No

Service advisor: 6

Promised time: 06:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/20/2017

Customer Comments: No

~~~~~  
A C/S A/C IS BLOWING WARM, C/S THEY SAW GREEN FLUID IN PARKING LOT OF HOME. C/S CAR SHAKES AT IDLE AND SMOKE COMES OUT OF ENGINE COMPARTMENT.

| | | | | |
|----------|------|-----------------------|------|--------|
| 97606R00 | WK40 | AC CONDENSER R&R (**) | 2.90 | 353.80 |
|----------|------|-----------------------|------|--------|

Tech(s): 51

97606-3X601

1 CONDENSER ASSY-COOL

413.00

| | | | | |
|----------|------|------------------|------|--------|
| 09760A00 | WK40 | AIR CONDITIONING | 1.50 | 183.00 |
|----------|------|------------------|------|--------|

EVACUATE & CHARGE

Tech(s): 51

| | | | | | | | |
|------|--------|------|--------|--------|------|---------------|--------|
| Pts: | 413.00 | Lbr: | 536.80 | Other: | 0.00 | Total Line A: | 949.80 |
|------|--------|------|--------|--------|------|---------------|--------|

Story: [REDACTED] 290 Diag & flush 1.5hr 97606R00 09760A00 After involving tech line at managers request. Monitored system after charging. Removed bumper skin and found a larger dead spot in condenser by monitoring temperature with a laser temp gun. Removed desiccant bag and found it to be very dirty and swollen from moisture and debris. Also found the screen under the desiccant bag to have a large amount of debris in it. Pulled lines at compressor and found no sign of debris in compress. Suggesting replacing condenser, desiccant bag and flushing lines and evaporator. Tech line cleared all suggested work including system flush.

~~~~~  
B\*\* C/S ENGINE SHAKES WHILE AT IDLE, CHECK MOTOR MOUNTS.

39030R00	WK40	ENGINE MOUNT BRACKET	0.50	61.00
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(NO.3) R&amp;R

Tech(s): 51

21810-3X000

1 BRACKET ASSY-ENGINE

113.23

21830-30300

1 BRACKET ASSY-TRANSAX

88.06

21950-3X000

1 BRKT ASSY-ROLL ROD

111.10

39090R00	WK40	BRACKET-TRANSMISSION	0.70	85.40
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SUPPORT NO.4 R&amp;R

Tech(s): 51

39040R00	WK40	ROLL ROD BRACKET ASSY	0.30	36.60
----------	------	-----------------------	------	-------

REAR R&amp;R

Tech(s): 51

RENTAL	WRNT	CAR RENTAL	0.00	228.00
--------	------	------------	------	--------

Tech(s): 51

Pts:	312.39	Lbr:	411.00	Other:	0.00	Total Line B:	723.39
------	--------	------	--------	--------	------	---------------	--------

Story: [REDACTED] 150 39030R00 39090R00 39040R00 Per Service manager replaced motor mount, trans mount and roll bar to address customers concern. Vehicle idle is much smother now.

Customer Pay [REDACTED]



# Repair Order Detail - Internal Copy

Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

CUSTOMER #: [REDACTED]

INVOICE



PAGE 1

2121 E. Bell Rd. · Phoenix, AZ 85022  
(602) 346-5400  
www.earnhardtkia.com

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5 [REDACTED]		24594 / 24594	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
06JUN16 DD			18:00 02NOV17			INV DATE
R.O. OPENED	READY	OPTIONS:	SOLD-STK: [REDACTED]	CASH	ENG: 1.8 Liter	03NOV17
15-47-8-NOV17	10-13-03NOV17	TRN: Automatic				

LINE OPTCODE TECH TYPE HOURS

A/C A/C IS BLOWING WARM AT ALL TIMES, CHECK AND ADVISE.  
CAUSE: A/C COMPRESSOR FAILURE A/C DISCHARGE LINE FAILURE  
97701R00 A/C COMPRESSOR ASSY R&R (\*\*) (REFER TO  
TSB)

LIST NET TOTAL

18 BIRO, LUBOS LIC#: 18  
WK40

1 97701-A5100 COMPRESSOR ASSY

1 97690-34350 RING-O

1 97690-34330 O-RING

1 UM040-CH015W WARR, REFRIG 2LBS

1 97762-A7610 HOSE-DISCHARGE

97762R00 A/C DISCHARGE HOSE R&amp;R (\*\*)

18 BIRO, LUBOS LIC#: 18

WK40

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO, LUBOS LIC#: 18

WK40

97701F01 A/C ECV OPERATION TEST BY USING GDS

18 BIRO, LUBOS LIC#: 18

WK40

ECV

PART#: 97701-A5100

COUNT: 4

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL CAR INVOICE

WK40

PO [REDACTED]

PO# [REDACTED]

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

24594 1.60 DIAGNOSIS FOUND LEAKING DISCHARGE HOSE AND COMPRESSOR  
WAS DEFECTIVE. LABOR OPS PERFORMED ARE AS FOLLOW: 97701F01 ECV OP TEST  
W/GDS 0.20HRS, 97701R00 R&R COMPRESSOR 0.60HRS, 97762R00 REPLACE  
DISCHARGE HOSE 0.30HRS AND 09760A00 EVACUATE AND CHARGE SYSTEM 0.50HRS.  
TOTAL HRS 1.60HRS. VDN [REDACTED](N/C)  
0.00

TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES. DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

DESCRIPTION	TOTAL
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY



CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 2

2121 E. Bell Rd. · Phoenix, AZ 85022  
(602) 346-5400  
www.earnhardt.comHOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5 [REDACTED]		24594/24594	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
06JUN16 DD			18:00 02NOV17			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] ENG:1.8_Liter				
15:47 01NOV17	10:13 03NOV17	TRN:Automatic				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

B C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT TOWARDS THE RIGHT SIDE  
WHILE THEY WERE AT A IDLE, CHECK AND ADVISE

CAUSE:

INFO SEE LINE A FOR REPAIR

18 BIRO,LUBOS LIC#: 18

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)  
0.0024594 SMOKE WAS FROM COMPRESSOR ISSUE. CAR WAS RUNNING IN LIMP-IN  
MODE. FOUND EXHAUST CAM IN FULLY RETARDED POSITION W/KDS DATA STREAM  
SCAN. CHECKING THE CAMSHAFT POSITION SENSOR, FOUND THAT SOMEONE HAD  
UNPLUGGED THE SENSOR AND PUT IT BACK ON THE PLUG WITHOUT FULLY SEATING  
IT TO MAKE IT APPEAR TO BE PLUGGED IN. CLEAR CASE OF SABATOGUE. PLUGGED  
IN SENSOR AND CLEARED CODES. VEHICLE NOW OPERATING AS DESIGNED

\*\*\*\*\*

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK  
AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
INTERIOR VACUUM FRONT FLOORCAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIORMPI COMPLIMENTARY MULTI POINT INSPECTION, FREE  
BATTERY HEALTH CHECK, WALK AROUND AND  
COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO,LUBOS LIC#: 18

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:

(N/C)  
0.00

24594 COMPLETED.

\*\*\*\*\*

D\*\* CAR RENTAL

CAUSE:

INFO SEE LINE A FOR RENTAL CAR SUBLET

18 BIRO,LUBOS LIC#: 18

ISE

(N/C)

## TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

## INVOICE



SCOTTSDALE, AZ

PAGE 3

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HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		24594/24594		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			18:00 02NOV17			CASH	03NOV17
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8_Liter				
15:47 01NOV17		10:13 03NOV17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:				0.00	LABOR:	0.00	OTHER: 0.00
					TOTAL LINE D:		0.00

\*\*\*\*\*

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CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #:

## INVOICE



SCOTTSDALE, AZ

PAGE 1

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 HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 7 RON EGBERT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		15575/15575		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
06JUN16 DD			WAIT 03APR17			CASH	04APR17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8_Liter			
16:31 03APR17		08:26 04APR17		TRN:Automatic			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CHECK BATTERY?	C/S	HAVING TO JUMP START 3 TIMES TODAY, AND ONE OTHER				
			TIME A FEW WEEKS AGO				

CAUSE: BATTERY FAILED

 37110R00 BATTERY REPLACEMENT  
 50 RENYER, MITCHELL LIC#: 50  
 WK40

(N/C)

(N/C)

 1 37110-H5000U BATTERY H5-61 YD  
 37110A00 BATTERY TEST & RECHARGE  
 50 RENYER, MITCHELL LIC#: 50  
 WK40

(N/C)

FC:

PART#: 37110-H5000U

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

15575 Vehicle had to be jump started 0.50

tested battery. battery failed load test. replaced bad battery with new.

37110A00 0.30

37110R00 0.20

BATTERY CODE KLUA1P EC0S0T

\*\*\*\*\*

 B COMPLIMENTARY MULTI POINT INSPECTION, WALK AROUND AND DELUXE CAR WASH  
 WHICH INCLUDES EXTERIOR WASH, INTERIOR VACUUM, WINDOWS CLEANED  
 INSIDE AND OUT AND TIRE DRESSING  
 MPI DEFAULT

 50 RENYER, MITCHELL LIC#: 50  
 ISE

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

15575 INSPECTION PERFORMED A MULTI POINT INSPECTION

\*\*\*\*\*

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CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

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SCOTTSDALE, AZ

PAGE 2

HOME: [REDACTED]  
BUS: [REDACTED]CONT: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 7 RON EGBERT

COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/OUT		TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5			15575/15575		
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE	
06JUN16 DD			WAIT 03APR17			CASH	04APR17	
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter		
16:31 03APR17		08:26 04APR17		TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****							
DESCRIPTION: KES1 PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND							
REASON DENIED: NO VEHICLE OVERDUE FOR ROUTINE MAINTENANCE							
PERSON CONTACTED: [REDACTED]							
COMMENTS: NONE							
RECOMMENDED BY: 7 EGBERT DENIAL ADDED BY: 7 EGBERT							
LINE ASSOCIATED: ESTIMATE: 39.95							
DESCRIPTION: KES15 REPLACE CABIN AIR FILTER							
REASON DENIED: NO UNABLE TO CONTACT OWNER VERY DIRTY!!							
PERSON CONTACTED: [REDACTED]							
COMMENTS: NONE							
RECOMMENDED BY: 7 EGBERT DENIAL ADDED BY: 7 EGBERT							
LINE ASSOCIATED: ESTIMATE: 59.95							
DESCRIPTION: 22 2TIRES							
REASON DENIED: NO UNABLE TO CONTACT OWNER P195/65R15 NEXEN CP662							
PERSON CONTACTED: [REDACTED]							
COMMENTS: NONE							
RECOMMENDED BY: 7 EGBERT DENIAL ADDED BY: 7 EGBERT							
LINE ASSOCIATED: ESTIMATE: 230.00							

CREATED 2017-04-03 10:23:00AM  
TAKEN BY ELENA MC NULTY

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SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

96010

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SCOTTSDALE, AZ

PAGE 1

HOME:  
BUS:

CONT:  
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO	RATE	PAYMENT	INV. DATE
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK ENG:1.8_Liter			
15:46 06NOV17		12:32 14NOV17		TRN:Automatic			

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
A C/S VEHICLE KEEPS DYING, BATTERY WAS REPLACED IN 04/2017, CHECK CHARGING SYSTEM.

CAUSE: NO START

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
R&R

17 YOUNG, AARON LIC#: 17  
WK40

(N/C)  
(N/C)

1 42700-26700 SWITCH-INHIBITOR  
45900RQ0 GDS OPERATION - SWITCH TRANS RANGE  
(INHIBITOR)

17 YOUNG, AARON LIC#: 17  
WK40

(N/C)

FC:  
PART#: 42700-26700  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
25080 NO START 0.70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS  
SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK 45900R00 REPLACED  
RANGE SWITCH ( VDN # [REDACTED])

\*\*\*\*\*

B\*\* C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE  
COMPARTMENT.

CAUSE: BLOWS WARM

97701R00 A/C COMPRESSOR ASSY R&R (\*\*) (REFER TO  
TSB)

17 YOUNG, AARON LIC#: 17  
WK40

(N/C)  
(N/C)  
(N/C)  
(N/C)  
(N/C)

1 97701-A5100 COMPRESSOR ASSY  
1 97762-A7610 HOSE-DISCHARGE  
1 UM040-CH015W WARR, REFRIG 2LBS  
1 97690-34330 O-RING

TERMS OF SALE:  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #:

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PAGE 2

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25080/25080		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17
R.O OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8 Liter				
15:46 06NOV17		12:32 14NOV17	TRN:Automatic				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

97762R00 A/C DISCHARGE HOSE R&R (\*\*) 17 YOUNG, AARON LIC#: 17 WK40 (N/C)

09760A00 AIR CONDITIONING EVACUATE & CHARGE 17 YOUNG, AARON LIC#: 17 WK40 (N/C)

FC:

PART#: 97701-A5100

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INV: WK40

PO#

PO#

(N/C)  
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 25080 a/c 1.40 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00

\*\*\*\*\*

C\*\* PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST TIRE PRESSURE.

CAUSE: COMPLETED LUBE, OIL AND FILTER, TOP OFF ALL FLUIDS ADJUST TIRE PRESSURE.

S11 SEE LINE C

17 YOUNG, AARON LIC#: 17

CQL

1 26300-35504 FILTER ASSY-ENGINE O	6.60	40.50	40.50
1 K9956-41400 GASKET/PACKING	1.14	6.60	6.60
5 BULK MOTOR OIL	1.14	1.14	1.14
	2.00	2.00	10.00

FREELOF COMPLIMENTARY OIL CHANGE

CQL

PARTS: 17.74	LABOR: 40.50	OTHER: -58.24	TOTAL LINE C: -58.24
25080 LOF 0.30 LOF			0.00

\*\*\*\*\*

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CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

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SCOTTSDALE, AZ

PAGE 3

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5 [REDACTED]		25080/25080	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
06JUN16 DD			WAIT 07NOV17			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] ENG:1.8 Liter				
15:46 06NOV17	12:32 14NOV17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D**	CAR RENTAL						

CAUSE:

RENTAL SEE LINE B

17 YOUNG, AARON LIC#: 17

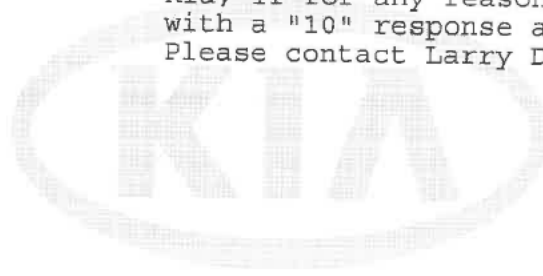
ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:

(N/C)  
0.00

\*\*\*\*\*

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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	40.50
PARTS AMOUNT	17.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	58.24
LESS INSURANCE	58.24
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #:

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SCOTTSDALE, AZ

PAGE 1

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HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25160/25160		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			17:00 11NOV17			CASH	15NOV17
R.O. OPENED		READY	OPTIONS: SOLD-STK:		ENG:1.8_Liter		
14:37 11NOV17		16:06 15NOV17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES REFRIGERANT WAS LEAKING OUT.

CAUSE: LEAKING

97602R00 A/C EXPANSION VALVE R&amp;R (\*\*)

18 BIRO,LUBOS LIC#: 18

WK40

(N/C)

1 97626-A7000 VALVE-EXPANSION

(N/C)

1 97690-34340 RING-O

(N/C)

1 97690-34310 RING-O

(N/C)

1 UM040-CH015W WARR, REFRIG 2LBS

(N/C)

2 97690-34340 RING-O

(N/C)

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO,LUBOS LIC#: 18

WK40

(N/C)

FC:

PART#: 97626-A7000

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

25160 0.70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION VALVE INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND BLOWING PRESSURE VALVE ON COMPRESSOR. REPLACED EXPANSION VALVE AND PERFORMED EVAC AND RECHARGE TO A/C SYSTEM. DROVE VEHICLE EXTENSIVELY AND A/C PERFORMED FLAWLESSLY AT THIS TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

\*\*\*\*\*

B C/S VEHICLE DOES NOT START AT TIMES.

CAUSE: BATTERY FAILED

37110R00 BATTERY REPLACEMENT

18 BIRO,LUBOS LIC#: 18

WK40

(N/C)

1 37110-H5000U BATTERY H5-61 YD

(N/C)

37110A00 BATTERY TEST &amp; RECHARGE

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X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

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SCOTTSDALE, AZ

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5 [REDACTED]		25160/25160	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
06JUN16 DD			17:00 11NOV17			CASH
RO OPENED	READY	OPTIONS:	SOLD-STK	ENG:	1.8 Liter	
14:37 11NOV17	16:06 15NOV17	TRN:Automatic	[REDACTED]			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
18	BIRO,LUBOS	LIC#:	18	WK40			(N/C)

FC:  
PART#: 37110-H5000U  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
25160 0.50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY- FAILED.  
PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER COMPONENTS PASSED.  
REPLACED BATTERY. OP CODES 37110A00 0.30HRS AND 37110R00 0.20HRS

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK  
AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
INTERIOR VACUUM FRONT FLOOR

CAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIOR

MPI COMPLIMENTARY MULTI POINT INSPECTION, FREE  
BATTERY HEALTH CHECK, WALK AROUND AND  
COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO,LUBOS LIC#:

18  
ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

\*\*\*\*\*  
We at Earnhardt Kia Thank you for your  
business and appreciate you as a customer.  
You may receive a satisfaction survey from  
Kia, if for any reason you can not rate us  
with a "10" response and "yes" response  
Please contact Larry Donahue at 602.346.5447

TERMS OF SALE:  
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

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www.earnhardtkia.com

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25276/25276		
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
06JUN16 DD			18:00 20NOV17			CASH	25NOV17
R.O OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8 Liter				
17:03 18NOV17		10:55 25NOV17	TRN:Automatic				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
A C/S A/C IS BLOWING WARM, C/S THEY SAW GREEN FLUID IN PARKING LOT OF  
HOME. C/S CAR SHAKES AT IDLE AND SMOKE COMES OUT OF ENGINE  
COMPARTMENT.

CAUSE: A/C CONDENSER FAILURE

97606R00 AC CONDENSER R&R (\*\*)

51 REYNOLDS, CHARLES LIC#: 51  
WK40

1 97606-3X601 CONDENSER ASSY-COOL

(N/C)  
(N/C)

09760A00 AIR CONDITIONING EVACUATE & CHARGE

51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)

FC:

PART#: 97606-3X601

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25276 2.90

Diag & flush 1.5hr

97606R00

09760A00

After involving tech line at managers request. Monitored system after charging. Removed bumper skin and found a larger dead spot in condenser by monitoring temperature with a laser temp gun. Removed desiccant bag and found it to be very dirty and swollen from moisture and debris. Also found the screen under the desiccant bag to have a large amount of debris in it. Pulled lines at compressor and found no sign of debris in compress. Suggesting replacing condenser, desiccant bag and flushing lines and evaporator. Tech line cleared all suggested work including system flush.

\*\*\*\*\*

B\*\* C/S ENGINE SHAKES WHILE AT IDLE, CHECK MOTOR MOUNTS.

CAUSE: MOTOR MOUNT FAILED TRANS MOUNT FAILED ROLL BAR FAILED

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SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 2

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25276/25276	
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PO NO.	RATE	PAYMENT
06JUN16 DD			18:00 20NOV17			
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	ENG:1.8	Liter	
17:03 18NOV17	10:55 25NOV17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
39030R00			ENGINE MOUNT BRACKET (NO.3) R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
1	21810-3X000		BRACKET ASSY-ENGINE				(N/C)
1	21830-30300		BRACKET ASSY-TRANSAX				(N/C)
1	21950-3X000		BRKT ASSY-ROLL ROD				(N/C)
39090R00			BRACKET-TRANSMISSION SUPPORT NO.4 R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
39040R00			ROLL ROD BRACKET ASSY REAR R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
RENTAL CAR RENTAL							
			51 REYNOLDS,CHARLES LIC#: 51				
			WRNT				(N/C)

FC:  
PART#: 21810-3X000  
COUNT: 3  
CLAIM TYPE: W  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

25276 1.50  
39030R00  
39090R00  
39040R00

Per Service manager replaced motor mount, trans mount and roll bar to address customers concern. Vehicle idle is much smother now.

\*\*\*\*\*

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

## INVOICE

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SCOTTSDALE, AZ

PAGE 3

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25276/25276		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			18:00 20NOV17			CASH	25NOV17
R.O. OPENED		READY	OPTIONS: SOLD-STK:		ENG:1.8_Liter		
17:03 18NOV17		10:55 25NOV17	TRN:Automatic				
LINE OPCODE TECH TYPE HOURS				LIST	NET	TOTAL	

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WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

[REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5	[REDACTED]	25416/25416	[REDACTED]
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT
06JUN16 DD			17:00 30NOV17			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] ENG:1.8 Liter				
		TRN:Automatic				
16:57 30NOV17	11:36 06DEC17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED.

CUSTOMER MADE SURE ALL ACCESORIES WERE OFF  
CAUSE: INHIBITOR SWITCH FAILED  
45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
R&R

13 ROSENECKER, MITCHELL LIC#: 13  
WK40

1 42700-26700 SWITCH-INHIBITOR

(N/C)  
(N/C)

FC:  
PART#: 42700-26700  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:



SUBL ENTERPRISE RENTAL INVOICE [REDACTED] PO [REDACTED] PO [REDACTED]  
WK40

(N/C)  
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:  
25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE HAS BEEN WAARMED UP, REPLACED INIHIBITOR SWITCH AND VERIFIED STARTING OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

\*\*\*\*\*  
B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A  
13 ROSENECKER, MITCHELL LIC#: 13  
ISE

(N/C)  
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:  
25416 battery battery

\*\*\*\*\*

C CAR RENTAL

CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 2

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BUS:CONT:  
CELL:

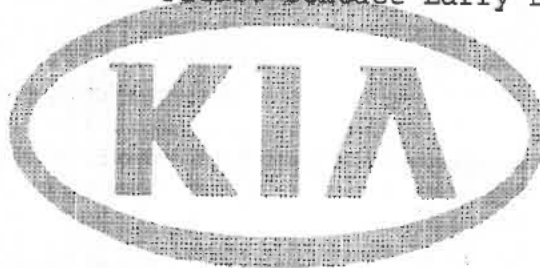
SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25416/25416		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			17:00 30NOV17			CASH	06DEC17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8_Liter			
16:57 30NOV17		11:36 06DEC17		TRN:Automatic			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				13 ROSENECKER, MITCHELL LIC#: 13			
				ISE			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
25416 rental rental							

\*\*\*\*\*

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		26487/26487	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT
06JUN16 DD			17:00 12JAN18			CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	ENG:1.8	Liter	17JAN18
		TRN:Automatic				

15:56 09JAN18 14:55 17JAN18  
LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
A C/S A/C IS BLOWING WARM, CHECK AND ADVISE. AIR IS WARM AT ALL TIMES  
CAUSE: COOLING FAN ASSEMBLY FAILURE

25380R00 RADIATOR COOLING FAN ASSY R&R  
51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)  
(N/C)

1 25380-3X500 BLOWER ASSY  
09760A00 AIR CONDITIONING EVACUATE & CHARGE  
51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)

FC:  
PART#: 25380-3X500  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:

SUBL ENTERPRISE RENTAL CAR INVOICE [REDACTED] PO [REDACTED] PO# [REDACTED]  
WK40

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)  
0.00

26487 0.90  
25380R00  
09760A00

Found A/C system to have a low charge. Found evidence that the compressor is venting off excessive pressure. Charged system and ran a/c. A/C worked as it should. Cooling fans never switched to high speed. Performed actuation tests and found that fans high speed was inop. Replace cooling fans and resister. Vehicle is now working as designed

\*\*\*\*\*

B C/S THE VEHICLE WILL START AT TIMES, CHECK AND ADVISE  
CAUSE:

NPF NO SUBSTANDARD CONDITIONS FOUND AT THIS TIME  
51 REYNOLDS, CHARLES LIC#: 51  
ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)  
0.00

TERMS OF SALE:  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

[REDACTED]



INVOICE

SCOTTSDALE, AZ

PAGE 2

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		26487/26487		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			17:00 12JAN18			CASH	17JAN18
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8_Liter				
15:56 09JAN18		14:55 17JAN18	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
26487				Could not dplicate			

\*\*\*\*\*

C CAR RENTAL  
CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

99 ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

\*\*\*\*\*

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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

[REDACTED]

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		26514/26514	
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PO NO.	RATE	PAYMENT
06JUN16 DD			17:00 24JAN18			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED]		ENG:1.8_Liter		
16:19 17JAN18		15:22 27JAN18		TRN:Automatic		

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
A C/S VEHICLE WILL NOT START AT TIMES, SOMETIMES IT WILL START. CHECK  
AND ADVISE

CAUSE: BATTERY FAILED BATTERY CABLE FAILED BATT CODE KUW6J6F66QWT

37110R00 BATTERY REPLACEMENT

51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)

1 37110-H5000U BATTERY H5-61 YD

(N/C)

1 91850-A7570 WIRING ASSY-BATTERY

(N/C)

37110A00 BATTERY TEST & RECHARGE

51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)

37210R1N BATTERY CABLE ASSY (N1 ENGINE) R&R

51 REYNOLDS, CHARLES LIC#: 51  
WK40

(N/C)

FC:

PART#: 37110-H5000U

COUNT: 2

CLAIM TYPE: W

AUTH CODE:



SUBL ENTERPRISE RENTAL CAR INVOICE D201625-50K1 PO 19436 PO#19436  
WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

0.00

26514 1.10

37110A00

37110R00

37210R1N

Found battery to be dead, removed battery and charged on 10A charge. Let the battery sit over night and tested. Battery failed GR8 test. Found positive battery clamp to be loose, tried to get it to tighten. Battery can not be properly charged with loose terminal. Pos battery cable and clamp needs to be replaced. Checked for parasitic draw, none found. Replaced pos battery cable and battery.

\*\*\*\*\*

TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #:

INVOICE



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SCOTTSDALE, AZ

PAGE 2

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		26514/26514		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			17:00 24JAN18			CASH	27JAN18
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8_Liter				
16:19 17JAN18		15:22 27JAN18		TRN:Automatic			

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

B\*\* CAR RENTAL

CAUSE:

INFO SEE LINE A FOR RENTAL CAR SUBLET

99 ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)

0.00

\*\*\*\*\*

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CUSTOMER SIGNATURE

x

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

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SCOTTSDALE, AZ

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25416/25416	
DEL DATE	PROD DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
06JUN16 DD			17:00 30NOV17			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED]		ENG:1.8 Liter		
		TRN:Automatic				
16:57 30NOV17	11:36 06DEC17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED. CUSTOMER MADE SURE ALL ACCESORIES WERE OFF

CAUSE: INHIBITOR SWITCH FAILED  
45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
R&R

13 ROSENECKER, MITCHELL LIC#: 13  
WK40

1 42700-26700 SWITCH-INHIBITOR

(N/C)  
(N/C)

FC:  
PART#: 42700-26700  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:

SUBL ENTERPRISE RENTAL INVOICE [REDACTED] PO 19010 PO# [REDACTED]  
WK40

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	(N/C)
--------	------	--------	------	--------	------	---------------	-------

25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE HAS BEEN WAARMED UP, REPLACED INIHIBITOR SWITCH AND VERIFIED STARTING OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

\*\*\*\*\*

B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A  
13 ROSENECKER, MITCHELL LIC#: 13  
ISE

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	(N/C)
--------	------	--------	------	--------	------	---------------	-------

25416 battery battery

\*\*\*\*\*

C CAR RENTAL

CAUSE: .  
INFO SEE LINE A FOR RENTAL CAR SUBLET

TERMS OF SALE:  
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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #:

## INVOICE



SCOTTSDALE, AZ

PAGE 2

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 HOME: [REDACTED]  
 BUS: [REDACTED]

 CONT: [REDACTED]  
 CELL: [REDACTED]

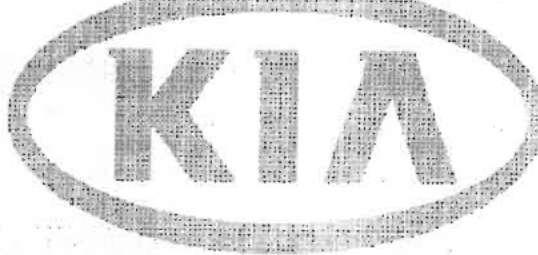
SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25416/25416		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			17:00 30NOV17			CASH	06DEC17
R.O. OPENED		READY	OPTIONS: SOLD-STK:		ENG:1.8 Liter		
16:57 30NOV17		11:36 06DEC17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
							(N/C)
				13 ROSENECKER, MITCHELL LIC#: 13			
				ISE			
PARTS:				0.00	LABOR:	0.00	OTHER:
				25416 rental			0.00
							TOTAL LINE C:
							0.00

\*\*\*\*\*

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 I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #: [REDACTED]

## INVOICE



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PAGE 1

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BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5		25416/25416		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			17:00 30NOV17				CASH	06DEC17
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter		
16:57 30NOV17		11:36 06DEC17		TRN:Automatic				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT  
WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED.

CUSTOMER MADE SURE ALL ACCESORIES WERE OFF

CAUSE: INHIBITOR SWITCH FAILED

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
R&R13 ROSENECKER, MITCHELL LIC#: 13  
WK40

(N/C)

1 42700-26700 SWITCH-INHIBITOR

(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INVOICE [REDACTED]

PO [REDACTED] PO# [REDACTED]

WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING  
FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE  
HAS BEEN WAARMED UP, REPLACED INIHIBITOR SWITCH AND VERIFIED STARTING  
OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

\*\*\*\*\*

B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES  
THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A

13 ROSENECKER, MITCHELL LIC#: 13  
ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

25416 battery battery

\*\*\*\*\*

C CAR RENTAL

CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

TERMS OF SALE:  
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 2

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 HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

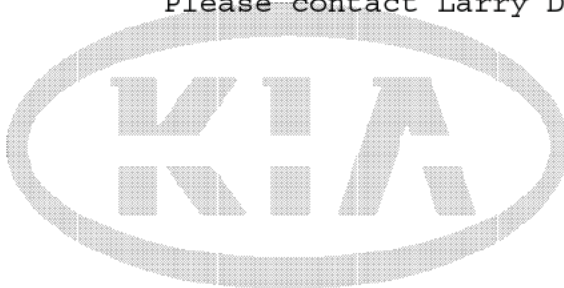
SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5		25416/25416		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			17:00 30NOV17				CASH	06DEC17
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter		
16:57 30NOV17		11:36 06DEC17		TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
13			ROSENECKER, MITCHELL	LIC#: 13			
			ISE				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
25416 rental rental							

\*\*\*\*\*

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 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ [REDACTED]

PAGE 1

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 HOME [REDACTED] CONT [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR		YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE		16	KIA FORTE		KNAFX4A65G5			25276/25276		
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD				18:00 20NOV17				CASH	25NOV17	
R.O. OPENED			READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter			
17:03 18NOV17			10:55 25NOV17		TRN:Automatic					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S A/C IS BLOWING WARM, C/S THEY SAW GREEN FLUID IN PARKING LOT OF HOME. C/S CAR SHAKES AT IDLE AND SMOKE COMES OUT OF ENGINE COMPARTMENT.

CAUSE: A/C CONDENSER FAILURE

97606R00 AC CONDENSER R&amp;R (\*\*)

 51 REYNOLDS, CHARLES LIC#: 51  
 WK40

(N/C)

1 97606-3X601 CONDENSER ASSY-COOL

(N/C)

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

 51 REYNOLDS, CHARLES LIC#: 51  
 WK40

(N/C)

FC:

PART#: 97606-3X601

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

25276 2.90

Diag &amp; flush 1.5hr

97606R00

09760A00

After involving tech line at managers request. Monitored system after charging. Removed bumper skin and found a larger dead spot in condenser by monitoring temperature with a laser temp gun. Removed desiccant bag and found it to be very dirty and swollen from moisture and debris. Also found the screen under the desiccant bag to have a large amount of debris in it. Pulled lines at compressor and found no sign of debris in compress. Suggesting replacing condenser, desiccant bag and flushing lines and evaporator. Tech line cleared all suggested work including system flush.

\*\*\*\*\*

B\*\* C/S ENGINE SHAKES WHILE AT IDLE, CHECK MOTOR MOUNTS.

CAUSE: MOTOR MOUNT FAILED TRANS MOUNT FAILED ROLL BAR FAILED

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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

## INVOICE



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PAGE 2

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 HOME: [REDACTED] CONT [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR		YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE		16	KIA FORTE		KNAFX4A65G5			25276/25276		
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD				18:00 20NOV17				CASH	25NOV17	
R.O. OPENED			READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter			
17:03 18NOV17			10:55 25NOV17		TRN:Automatic					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
39030R00			ENGINE MOUNT BRACKET (NO.3) R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
1	21810-3X000		BRACKET ASSY-ENGINE				(N/C)
1	21830-30300		BRACKET ASSY-TRANSAX				(N/C)
1	21950-3X000		BRKT ASSY-ROLL ROD				(N/C)
39090R00			BRACKET-TRANSMISSION SUPPORT NO.4 R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
39040R00			ROLL ROD BRACKET ASSY REAR R&R				
			51 REYNOLDS,CHARLES LIC#: 51				
			WK40				(N/C)
			RENTAL CAR RENTAL				
			51 REYNOLDS,CHARLES LIC#: 51				
			WRNT				(N/C)
FC:							
PART#: 21810-3X000							
COUNT: 3							
CLAIM TYPE: W							
AUTH CODE:							

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
25276 1.50							
39030R00							
39090R00							
39040R00							

Per Service manager replaced motor mount, trans mount and roll bar to address customers concern. Vehicle idle is much smother now.

\*\*\*\*\*

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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 3

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 HOME [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR		YEAR		MAKE/MODEL		VIN		LICENSE		MILEAGE IN / OUT		TAG			
SNOW WHITE		16		KIA FORTE		KNAFX4A65G5				25276/25276					
DEL. DATE		PROD. DATE		WARR. EXP.		PROMISED		PO NO.		RATE		PAYMENT		INV. DATE	
06JUN16		DD				18:00		20NOV17				CASH		25NOV17	
R.O. OPENED				READY				OPTIONS: SOLD-STK:				ENG:1.8_Liter			
17:03				18NOV17				10:55				25NOV17			
TRN:Automatic															

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 1

 2121 E. Bell Rd. - Phoenix, AZ 85022  
 (602) 346-5400  
 www.earnhardt Kia.com

 HOME: [REDACTED] CONT [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5			25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD			WAIT 07NOV17				CASH	14NOV17	
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter			
15:46 06NOV17		12:32 14NOV17		TRN:Automatic					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE KEEPS DYING, BATTERY WAS REPLACED IN 04/2017, CHECK CHARGING SYSTEM.

CAUSE: NO START

 45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
 R&R

 17 YOUNG, AARON LIC#: 17  
 WK40

(N/C)

1 42700-26700 SWITCH-INHIBITOR

(N/C)

 45900RQ0 GDS OPERATION - SWITCH TRANS RANGE  
 (INHIBITOR)

 17 YOUNG, AARON LIC#: 17  
 WK40

(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

25080 NO START 0.70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK 45900R00 REPLACED RANGE SWITCH ( VDN # [REDACTED])

\*\*\*\*\*

B\*\* C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE COMPARTMENT.

CAUSE: BLOWS WARM

97701R00 A/C COMPRESSOR ASSY R&amp;R (\*\*) (REFER TO TSB)

 17 YOUNG, AARON LIC#: 17  
 WK40

(N/C)

1 97701-A5100 COMPRESSOR ASSY

(N/C)

1 97762-A7610 HOSE-DISCHARGE

(N/C)

1 UM040-CH015W WARR, REFRIG 2LBS

(N/C)

1 97690-34330 O-RING

(N/C)

TERMS OF SALE:  
 DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ [REDACTED]

PAGE 2

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 HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17	
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter		
15:46 06NOV17		12:32 14NOV17		TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
97762R00	A/C DISCHARGE HOSE R&R (**)						
17	YOUNG, AARON LIC#: 17						(N/C)
	WK40						
09760A00	AIR CONDITIONING EVACUATE & CHARGE						
17	YOUNG, AARON LIC#: 17						(N/C)
	WK40						

FC:

PART#: 97701-A5100

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

 SUBL ENTERPRISE RENTAL INV: [REDACTED], PO# [REDACTED] PO# [REDACTED]  
 WK40

(N/C)

 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 25080 a/c 1.40 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED  
 A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE  
 REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00

 C\*\* PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST  
 TIRE PRESSURE.

 CAUSE: COMPLETED LUBE, OIL AND FILTER, TOP OFF ALL FLUIDS ADJUST TIRE  
 PRESSURE.

S11 SEE LINE C

17 YOUNG, AARON LIC#: 17

CQL

40.50 40.50

1 26300-35504 FILTER ASSY-ENGINE O

6.60 6.60 6.60

1 K9956-41400 GASKET/PACKING

1.14 1.14 1.14

5 BULK MOTOR OIL

2.00 2.00 10.00

FREELOF COMPLIMENTARY OIL CHANGE

CQL

-58.24 -58.24

PARTS: 17.74 LABOR: 40.50 OTHER: -58.24 TOTAL LINE C: 0.00

25080 LOF 0.30 LOF

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 SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
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CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ [REDACTED]

PAGE 3

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HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			WAIT 07NOV17				CASH	14NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8_Liter				
15:46 06NOV17		12:32 14NOV17		TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D**			CAR RENTAL				
CAUSE: .							
RENTAL SEE LINE B							
17 YOUNG, AARON LIC#: 17							
ISE							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	(N/C) 0.00
*****							

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response Please contact Larry Donahue at 602.346.5447



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 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	40.50
PARTS AMOUNT	17.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	58.24
LESS INSURANCE	58.24
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: [REDACTED]

## INVOICE



PAGE 1

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SCOTTSDALE, AZ

 HOME [REDACTED] CONT [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR		YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE		16	KIA FORTE		KNAFX4A65G5			25160/25160		
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD				17:00 11NOV17				CASH	15NOV17	
R.O. OPENED			READY		OPTIONS: SOLD-STK:			ENG:1.8_Liter		
14:37 11NOV17			16:06 15NOV17		TRN:Automatic					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES  
REFRIGERANT WAS LEAKING OUT.

CAUSE: LEAKING

97602R00 A/C EXPANSION VALVE R&amp;R (\*\*)

18 BIRO,LUBOS LIC#: 18

WK40

1 97626-A7000 VALVE-EXPANSION

1 97690-34340 RING-O

1 97690-34310 RING-O

1 UM040-CH015W WARR, REFRIG 2LBS

2 97690-34340 RING-O

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO,LUBOS LIC#: 18

WK40

(N/C)

FC:

PART#: 97626-A7000

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

25160 0.70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION VALVE  
INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND BLOWING PRESSURE  
VALVE ON COMPRESSOR. REPLACED EXPANSION VALVE AND PERFORMED EVAC AND  
RECHARGE TO A/C SYSTEM. DROVE VEHICLE EXTENSIVELY AND A/C PERFORMED  
FLAWLESSLY AT THIS TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

\*\*\*\*\*

B C/S VEHICLE DOES NOT START AT TIMES.

CAUSE: BATTERY FAILED

37110R00 BATTERY REPLACEMENT

18 BIRO,LUBOS LIC#: 18

WK40

1 37110-H5000U BATTERY H5-61 YD

(N/C)

(N/C)

37110A00 BATTERY TEST &amp; RECHARGE

TERMS OF SALE:  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



PAGE 2

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SCOTTSDALE, AZ

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5			25160/25160		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
06JUN16 DD			17:00 11NOV17				CASH	15NOV17	
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter			
14:37 11NOV17		16:06 15NOV17		TRN:Automatic					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			18	BIRO,LUBOS LIC#: 18			(N/C)
				WK40			

FC:

PART#: 37110-H5000U

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 25160 0.50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY- FAILED.  
 PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER COMPONENTS PASSED.  
 REPLACED BATTERY. OP CODES 37110A00 0.30HRS AND 37110R00 0.20HRS

\*\*\*\*\*

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK  
 AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
 INTERIOR VACUUM FRONT FLOOR

CAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
 WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
 WASH, INTERIOR

MPI COMPLIMENTARY MULTI POINT INSPECTION, FREE  
 BATTERY HEALTH CHECK, WALK AROUND AND  
 COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
 WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO,LUBOS LIC#: 18

ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

\*\*\*\*\*

We at Earnhardt Kia Thank you for your  
 business and appreciate you as a customer.  
 You may receive a satisfaction survey from  
 Kia, if for any reason you can not rate us  
 with a "10" response and "yes" response  
 Please contact Larry Donahue at 602.346.5447

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 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Irvine, CA


**CARFAX® Vehicle History Report™**
US \$39.99

**Vehicle Information:**  
**2016 KIA FORTE LX**  
 VIN: KNAFX4A65G5 [REDACTED]  
 SEDAN 4 DR  
 1.8L I4 F DOHC 16V  
 GASOLINE  
 FRONT WHEEL DRIVE  
[Standard Equipment](#) | [Safety Options](#)

**CARFAX Report Provided By:**  
 Kia Motors America  
 111 Peters Canyon Rd  
 Irvine, CA 92606  
 949-468-4800

	No accidents reported to CARFAX
	No other damage reported to CARFAX
	CARFAX 1-Owner vehicle
	1 Service history record
	Personal vehicle
	<b>24,239</b> Last reported odometer reading



This CARFAX Vehicle History Report is based only on [information](#) supplied to CARFAX and available as of 3/28/18 at 2:13:10 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 <b>Ownership History</b> The number of owners is estimated	
Year purchased	2016
Type of owner	Personal
Estimated length of ownership	1 yr. 9 mo.
Owned in the following states/provinces	Arizona
Estimated miles driven per year	18,783/yr
Last reported odometer reading	24,239

 <b>Title History</b> CARFAX guarantees the information in this section	
<a href="#">Salvage</a>   <a href="#">Junk</a>   <a href="#">Rebuilt</a>   <a href="#">Fire</a>   <a href="#">Flood</a>   <a href="#">Hail</a>   <a href="#">Lemon</a>	 Owner 1 <b>Guaranteed</b> No Problem
<a href="#">Not Actual Mileage</a>   <a href="#">Exceeds Mechanical Limits</a>	<b>Guaranteed</b> No Problem
 <b>GUARANTEED</b> - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. <a href="#">Register</a>   <a href="#">View Terms</a>	

 <b>Additional History</b> Not all accidents / issues are reported to CARFAX	
<b>Total Loss</b> No total loss reported to CARFAX.	 Owner 1  No Issues Reported
<b>Structural Damage</b>	No Issues Reported



No structural damage reported to CARFAX.	
<b>Airbag Deployment</b> No airbag deployment reported to CARFAX.	No Issues Reported
<b>Odometer Check</b> No indication of an odometer rollback.	No Issues Indicated
<b>Accident / Damage</b> No accidents or damage reported to CARFAX.	No Issues Reported
<b>Manufacturer Recall</b> No open recalls reported to CARFAX.	No Recalls Reported



## Detailed History

Glossary

**Owner 1**

Purchased: 2016  
 Type: Personal  
 Where: Arizona  
 Est. miles/year: 18,783/yr  
 Est. length owned: 6/24/16 - present  
 (1 yr. 9 mo.)

Date:	Mileage:	Source:	Comments:
06/05/2016	8	Dealer Inventory	Vehicle offered for sale
06/24/2016	30	Arizona Motor Vehicle Dept. Scottsdale, AZ Title # [REDACTED]	Registration issued or renewed Title or registration issued First owner reported Titled or registered as personal vehicle Loan or lien reported
10/08/2017	24,239	Jacksons Phoenix, AZ 602-494-9924 <a href="http://jacksonswash.com/">jacksonswash.com/</a>	Vehicle serviced



Avoid financial headaches. Make sure the **loan** has been paid off if you're buying from a private seller.

Have Questions? Consumers, please visit our Help Center at [www.carfax.com](http://www.carfax.com). Dealers or Subscribers, please visit our Help Center at [www.carfaxonline.com](http://www.carfaxonline.com).



## Glossary

View Full Glossary

**First Owner**

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

**Ownership History**

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.

3/28/18 2:13:10 PM (EDT)

## Crowell, Casey [KMA]

---

**From:** Leon, Gino [KMA]  
**Sent:** Monday, March 26, 2018 6:48 PM  
**To:** Guss, Russell [KMA]; Crowell, Casey [KMA]; Dunning, Derek [KMA]  
**Subject:** RE: Cust [REDACTED]  
**Attachments:** [REDACTED]

[REDACTED] timeline 2016 Forte.

2092018 – A/C system blowing warm

- Tech had recharge A/C System 2/8/2018
- 27098 Miles – 27116 Miles
- Perform KDS Scan – History DTC's – None Active
- Install KDS flight record
- Install mechanical A/C gauges, taped to windshield
- Perform road test – Vehicle Operating as Designed
- Installed tape over service ports – tamper paint not available
- Parked Vehicle to return to customer

2122018 – A/C Blowing smoke – Dealership Inspection

- Customer states after one mile after receiving car it started to smoke (A/C Venting from high pressure) 2/12/2018
- 27246 miles In

2132018

- Tech removed tape 2/13/2018 before FTS could inspect (Test procedure contaminated)
- Tech Evacuated and Recharged system
- Tech performed road test 11 miles 27246 – 27255

2202018 – FTS Inspection

- Used Ultraviolet light to check for dye leaks
- High pressure port had signs of dye leaking – possible tamper?
- FTS evacuate and recharge to 530 Grams as per hood sticker
- Perform KDS Scan – no active DTC's
- Perform KDS road test and flight record – Vehicle Operating as Designed
- Apply tamper paint to A/C ports and electrical connectors underhood
- Released vehicle to customer.
- Miles out 27266
- Vehicle Operating as Designed

2212018 – Service manager called said car would not start or crank

- Advised Service Manager – nothing on RO stating battery issue
- Advised to have technician perform Battery test according GR8 Standards
- Never heard anything back

3162018

- Upon initial inspection initial inspection – Battery was at 3 Volts
- Perform GR8 test – failed
- Used Jump Box to start car and charge battery
- Battery at 12 Volts but GR8 was erratic indicating and internal issue with battery
- Replaced Battery – Performed GR8 Battery and Charging test – Vehicle Operating as designed



- Performed Draw Test – 8 milliamperes draw - Good
- Performed KDS road test 27266 miles Out - 27288 miles in
- Monitored A/C while driving with thermometer – 40 Degrees average
- Apply tamper paint to battery cover
- Vehicle Operating as Designed – released to dealership
  - Note: Jumper Cables were in back seat of vehicle with multiple spark witness marks on clamps – advised not to jump vehicles

3232018

- Customer states vehicle at idle began to shake and smoke – 27422 miles
- Upon initial inspection dye was on skidplate directly below A/C Compressor Hi pressure blow off valve
- Used Ultraviolet Light to verify dye had come out the Hi Pressure A/C blow off valve
- Perform Evacuation and blow out A/C evaporator and lines while checking for debris - none
- Recharge to 530 Grams
- Noticed Air Box snorkel was not properly secure, upon removal found the Cooling Fan Motor directly below snorkel or air cleaner ducting
- Notice connector was not firmly engaged – while engine is running disconnected cooling fan connector.
- Roughly 1 ½ minutes engine temperature did not rise but A/C Pressure went 450 + and A/C Hi Pressure relief valve vented
- Reconnected cooling fan connector install tamper paint on connector and snorkel assembly
- Re- evacuate and recharge 530 grams.
- Perform KDS Road Test City, Highway and Idling in traffic 27422 miles out – 27608 miles in
- Applied tamper paint to passenger compartment fuse box
  - Note: did not tape hood shut

3262018

- Customer stated to Service manager that within a ½ hour of picking up the vehicle the A/C Sytem had vented (Unknown miles at time of occurrence)
- Upon initial physical inspection saw the skidplate had signs of dye where system had vented
- Inspected vehicle and no signs of tamper paint molested.
- Perform KDS Scan no DTC Active or in History
- Evacuated System and Recharged
- A/C system operating as designed
- Install GDS Flight Recorder
- Performed Road test 27745 miles out – 27750 miles in
- Advised Service manager, Service Advisor and Technician who is going to drive for next few day how to operate GDS VCI Trigger when and if system vents
- Note: Want to see on the Flight How, when and why and ask tech where and when if issue occurs?
- Sealed Hood with clear packing tape
- FTS to follow up in few days then contact FTS Supervisor and CA Analyst for instructions.
- \*\* Note: Multiple technicians, Service Manager and FTS have driven the vehicle multiple times and miles. Issue would never occur with them, only would occur with customer\*\*

**\*\*Need to be able to capture event/issue in order to properly diagnose\*\***

Thanks

Gino Leon - 지노 레온

Field Technical Specialist Western Region

**Kia Motors of America**

111 Peters Canyon Rd, Irvine, CA 92606

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Value based on:

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Good

Very Good

Excellent

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## Search by Series

Dealer	AZ045 / Earnhardt Kia	Series	2018 FORTE	Sales Date	03/07/2018
Sales Type	All	Today's Date	03/07/2018		

## Consumer Program

Type	Program ID	Program Name	End Date	RDR Deadline	Claim Cutoff	Trim	Amount
Customer Cash		18.03 CC - AK AZ HI ID MT NV OR WA (WE R2)	04/30/2018	04/30/2018		*	\$ 2,500

## Specialty Program

Type	Program ID	Program Name	End Date	RDR Deadline	Claim Cutoff	Trim	Amount
Military		18.03 MILITARY	04/30/2018	04/30/2018	05/31/2018	*	\$ 400

## APR Program - Low APR/1803RLA001/201803 K500 NA/2018-04-30

Trim	Model Code	Option Group	FICO Score	Term (24~24) APR	Term (24~24) Bonus Cash	Term (25~36) APR	Term (25~36) Bonus Cash	Term (37~48) APR	Term (37~48) Bonus Cash	Term (49~60) APR	Term (49~60) Bonus Cash	Term (61~66) APR	Term (61~66) Bonus Cash	Term (67~72) APR	Term (67~72) Bonus Cash	Term (73~75) APR	Term (73~75) Bonus Cash
*	*	*	740~999	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0
*	*	*	720~739	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0
*	*	*	700~719	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.00	\$ 0	0.90	\$ 0		
*	*	*	680~699	0.50	\$ 0	0.50	\$ 0	0.50	\$ 0	0.50	\$ 0	0.90	\$ 0	2.25	\$ 0		
*	*	*	660~679	0.90	\$ 0	0.90	\$ 0	0.90	\$ 0	0.90	\$ 0	1.90	\$ 0	3.50	\$ 0		
*	*	*	640~659	1.90	\$ 0	1.90	\$ 0	1.90	\$ 0	1.90	\$ 0	2.90	\$ 0	4.50	\$ 0		
*	*	*	620~639	2.90	\$ 0	2.90	\$ 0	2.90	\$ 0	2.90	\$ 0	3.90	\$ 0	5.75	\$ 0		
*	*	*	580~619	3.90	\$ 0	3.90	\$ 0	3.90	\$ 0	3.90	\$ 0	4.90	\$ 0	7.25	\$ 0		

## APR Program - Dealer Choice/1803RCH003/201803 K506 NA/2018-04-30

Trim	Model Code	Option Group	FICO Score	Term (24~24) APR	Term (24~24) Bonus Cash	Term (25~36) APR	Term (25~36) Bonus Cash	Term (37~48) APR	Term (37~48) Bonus Cash	Term (49~60) APR	Term (49~60) Bonus Cash	Term (61~66) APR	Term (61~66) Bonus Cash	Term (67~72) APR	Term (67~72) Bonus Cash	Term (73~75) APR	Term (73~75) Bonus Cash
*	*	*	740~999	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	3.90	\$ 1,750	3.90	\$ 1,750
*	*	*	720~739	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	2.90	\$ 1,750	3.90	\$ 1,750	3.90	\$ 1,750
*	*	*	700~719	3.90	\$ 1,750	3.90	\$ 1,750	3.90	\$ 1,750	3.90	\$ 1,750	3.90	\$ 1,750	4.90	\$ 1,750	5.40	\$ 1,750
*	*	*	680~699	4.50	\$ 1,750	4.50	\$ 1,750	4.50	\$ 1,750	4.50	\$ 1,750	4.90	\$ 1,750	6.25	\$ 1,750	6.75	\$ 1,750
*	*	*	660~679	4.90	\$ 1,750	4.90	\$ 1,750	4.90	\$ 1,750	4.90	\$ 1,750	5.90	\$ 1,750	7.50	\$ 1,750	8.00	\$ 1,750
*	*	*	640~659	5.90	\$ 1,750	5.90	\$ 1,750	5.90	\$ 1,750	5.90	\$ 1,750	6.90	\$ 1,750	8.50	\$ 1,750	9.00	\$ 1,750
*	*	*	620~639	6.90	\$ 1,750	6.90	\$ 1,750	6.90	\$ 1,750	6.90	\$ 1,750	7.90	\$ 1,750	9.75	\$ 1,750	10.25	\$ 1,750
*	*	*	580~619	7.90	\$ 1,750	7.90	\$ 1,750	7.90	\$ 1,750	7.90	\$ 1,750	8.90	\$ 1,750	11.25	\$ 1,750		

## Lease Program - Special Lease/1803LLE001/201803 K502 RS/2018-04-30

Trim	Model Code	Option Group	FICO Score	Mileage Per Year	Term (24~24) MF	Term (24~24) RV (%)	Term (24~24) Lease Cash	Term (24~24) Featured	Term (36~36) MF	Term (36~36) RV (%)	Term (36~36) Lease Cash	Term (36~36) Featured	Term (48~48) MF	Term (48~48) RV (%)	Term (48~48) Lease Cash	Term (48~48) Featured
SX	C6582	*	740~999	12K	0.00214	56	\$ 4,700		0.0021	52	\$ 3,300		0.0022	44	\$ 2,600	
SX	C6581	*	740~999	12K	0.00217	53	\$ 5,800		0.00208	49	\$ 4,200		0.00221	43	\$ 3,000	
EX	C5562	*	740~999	12K	0.00217	55	\$ 4,700		0.00203	51	\$ 3,300		0.00219	44	\$ 2,500	
LX	C5522	*	740~999	12K	0.00208	53	\$ 4,600	Y	0.00207	49	\$ 3,600	Y	0.00212	42	\$ 2,900	

Trim	Model Code	Option Group	FICO Score	Mileage Per Year	Term (24~24) MF	Term (24~24) RV (%)	Term (24~24) Lease Cash	Term (24~24) Featured	Term (36~36) MF	Term (36~36) RV (%)	Term (36~36) Lease Cash	Term (36~36) Featured	Term (48~48) MF	Term (48~48) RV (%)	Term (48~48) Lease Cash	Term (48~48) Featured
EX	C5462	*	740~999	12K	0.00212	56	\$ 4,200		0.00202	52	\$ 2,800		0.00215	43	\$ 2,300	
S	C3442	*	740~999	12K	0.00222	55	\$ 4,100		0.00206	51	\$ 2,800		0.00211	43	\$ 2,100	
LX	C3422	*	740~999	12K	0.00223	52	\$ 4,700	Y	0.0021	48	\$ 3,600	Y	0.00213	40	\$ 3,000	
LX	C3421	*	740~999	12K	0.00224	49	\$ 5,000		0.00204	45	\$ 3,800		0.00206	37	\$ 3,100	
S	C3442	*	720~739	12K	0.00222	55	\$ 4,100		0.00206	51	\$ 2,800		0.00211	43	\$ 2,100	
LX	C3421	*	720~739	12K	0.00224	49	\$ 5,000		0.00204	45	\$ 3,800		0.00206	37	\$ 3,100	
EX	C5562	*	720~739	12K	0.00217	55	\$ 4,700		0.00203	51	\$ 3,300		0.00219	44	\$ 2,500	
LX	C5522	*	720~739	12K	0.00208	53	\$ 4,600	Y	0.00207	49	\$ 3,600	Y	0.00212	42	\$ 2,900	
LX	C3422	*	720~739	12K	0.00223	52	\$ 4,700	Y	0.0021	48	\$ 3,600	Y	0.00213	40	\$ 3,000	
SX	C6581	*	720~739	12K	0.00217	53	\$ 5,800		0.00208	49	\$ 4,200		0.00221	43	\$ 3,000	
EX	C5462	*	720~739	12K	0.00212	56	\$ 4,200		0.00202	52	\$ 2,800		0.00215	43	\$ 2,300	
SX	C6582	*	720~739	12K	0.00214	56	\$ 4,700		0.0021	52	\$ 3,300		0.0022	44	\$ 2,600	
EX	C5462	*	700~719	12K	0.00212	56	\$ 4,200		0.00202	52	\$ 2,800		0.00215	43	\$ 2,300	
LX	C5522	*	700~719	12K	0.00208	53	\$ 4,600	Y	0.00207	49	\$ 3,600	Y	0.00212	42	\$ 2,900	
LX	C3421	*	700~719	12K	0.00224	49	\$ 5,000		0.00204	45	\$ 3,800		0.00206	37	\$ 3,100	
S	C3442	*	700~719	12K	0.00222	55	\$ 4,100		0.00206	51	\$ 2,800		0.00211	43	\$ 2,100	
EX	C5562	*	700~719	12K	0.00217	55	\$ 4,700		0.00203	51	\$ 3,300		0.00219	44	\$ 2,500	
SX	C6582	*	700~719	12K	0.00214	56	\$ 4,700		0.0021	52	\$ 3,300		0.0022	44	\$ 2,600	
SX	C6581	*	700~719	12K	0.00217	53	\$ 5,800		0.00208	49	\$ 4,200		0.00221	43	\$ 3,000	
LX	C3422	*	700~719	12K	0.00223	52	\$ 4,700	Y	0.0021	48	\$ 3,600	Y	0.00213	40	\$ 3,000	
LX	C5522	*	680~699	12K					0.00237	49	\$ 3,600		0.00242	42	\$ 2,900	
SX	C6582	*	680~699	12K					0.0024	52	\$ 3,300		0.0025	44	\$ 2,600	
SX	C6581	*	680~699	12K					0.00238	49	\$ 4,200		0.00251	43	\$ 3,000	
LX	C3421	*	680~699	12K					0.00234	45	\$ 3,800		0.00236	37	\$ 3,100	
EX	C5562	*	680~699	12K					0.00233	51	\$ 3,300		0.00249	44	\$ 2,500	
LX	C3422	*	680~699	12K					0.0024	48	\$ 3,600		0.00243	40	\$ 3,000	
S	C3442	*	680~699	12K					0.00236	51	\$ 2,800		0.00241	43	\$ 2,100	
EX	C5462	*	680~699	12K					0.00232	52	\$ 2,800		0.00245	43	\$ 2,300	
SX	C6582	*	660~679	12K					0.0028	52	\$ 3,300		0.0029	44	\$ 2,600	
SX	C6581	*	660~679	12K					0.00278	49	\$ 4,200		0.00291	43	\$ 3,000	
LX	C3422	*	660~679	12K					0.0028	48	\$ 3,600		0.00283	40	\$ 3,000	
LX	C3421	*	660~679	12K					0.00274	45	\$ 3,800		0.00276	37	\$ 3,100	
S	C3442	*	660~679	12K					0.00276	51	\$ 2,800		0.00281	43	\$ 2,100	
LX	C5522	*	660~679	12K					0.00277	49	\$ 3,600		0.00282	42	\$ 2,900	
EX	C5562	*	660~679	12K					0.00273	51	\$ 3,300		0.00289	44	\$ 2,500	
EX	C5462	*	660~679	12K					0.00272	52	\$ 2,800		0.00285	43	\$ 2,300	
SX	C6582	*	640~659	12K					0.0032	52	\$ 3,300		0.0033	44	\$ 2,600	
LX	C3421	*	640~659	12K					0.00314	45	\$ 3,800		0.00316	37	\$ 3,100	
LX	C5522	*	640~659	12K					0.00317	49	\$ 3,600		0.00322	42	\$ 2,900	
S	C3442	*	640~659	12K					0.00316	51	\$ 2,800		0.00321	43	\$ 2,100	
SX	C6581	*	640~659	12K					0.00318	49	\$ 4,200		0.00331	43	\$ 3,000	
EX	C5462	*	640~659	12K					0.00312	52	\$ 2,800		0.00325	43	\$ 2,300	
EX	C5562	*	640~659	12K					0.00313	51	\$ 3,300		0.00329	44	\$ 2,500	
LX	C3422	*	640~659	12K					0.0032	48	\$ 3,600		0.00323	40	\$ 3,000	

Trim	Model Code	Option Group	FICO Score	Mileage Per Year	Term (24~24) MF	Term (24~24) RV (%)	Term (24~24) Lease Cash	Term (24~24) Featured	Term (36~36) MF	Term (36~36) RV (%)	Term (36~36) Lease Cash	Term (36~36) Featured	Term (48~48) MF	Term (48~48) RV (%)	Term (48~48) Lease Cash	Term (48~48) Featured
LX	C3421	*	620~639	12K					0.00334	45	\$ 3,800		0.00336	37	\$ 3,100	
LX	C3422	*	620~639	12K					0.0034	48	\$ 3,600		0.00343	40	\$ 3,000	
SX	C6582	*	620~639	12K					0.0034	52	\$ 3,300		0.0035	44	\$ 2,600	
S	C3442	*	620~639	12K					0.00336	51	\$ 2,800		0.00341	43	\$ 2,100	
SX	C6581	*	620~639	12K					0.00338	49	\$ 4,200		0.00351	43	\$ 3,000	
EX	C5462	*	620~639	12K					0.00332	52	\$ 2,800		0.00345	43	\$ 2,300	
EX	C5562	*	620~639	12K					0.00333	51	\$ 3,300		0.00349	44	\$ 2,500	
LX	C5522	*	620~639	12K					0.00337	49	\$ 3,600		0.00342	42	\$ 2,900	

**Memorandum  
Invoice**

# KIA MOTORS AMERICA

WESTERN REGION 111 PETERS CANYON ROAD IRVINE CA 92606-1790

DEALER NAME AND ADDRESS

**Camelback Kia**  
1450 E. CAMELBACK ROAD  
PHOENIX AZ 85014

INVOICE DATE

11/21/2017

INVOICE NO.

PORT OF ENTRY

SHREVEPORT

FINANCE INSTITUTION AND ADDRESS

**JP MORGAN CHASE**  
201 N. Central Avenue  
PHOENIX 85004

DEALER CODE

AZ047

SHIPPED TO

**Camelback Kia**  
1450 E. CAMELBACK ROAD  
PHOENIX AZ 85014

MODEL/OPT	DESCRIPTION	YEAR	SERIAL NO.	ENGINE NO.	MSRP	DEALER COST
C3422/025	KIA FORTE LX	2018	3KPFL4A71JE	G4NHHE413328		
EXT.CODE	EXT.COLOR	INT.CODE	INT.COLOR	KEY NO.		
4SS	SILKY SILVER	WK	BLACK	WD127	\$17,800.00	\$17,121.00
ADDITIONAL INSTALLED EQUIPMENT :						
(In addition to or in place of standard features)						
OPTIONS:						
CF	Carpeted Floor Mats				\$125.00	\$102.00
CN	Cargo Net				\$50.00	\$42.00
CT	Cargo Tray				\$80.00	\$67.00
VLC	LX Popular Package				\$1,000.00	\$922.00
MARKETING ALLOWANCE						\$183.00
SUBTOTAL					\$19,055.00	\$18,437.00
OTHER CHARGES						
INLAND FREIGHT & HANDLING					\$895.00	\$895.00
TOTAL					\$19,950.00	\$19,332.00

**ATTENTION:**

DEALER/FINANCING BANK - FOR REFERENCE  
PURPOSES, PLEASE REFER TO ACH/DTC

MEMORANDUM INFORMATION ONLY  
THIS DOCUMENT DOES NOT TRANSFER TITLE

C0572C-KRS0000-DAS0300

ORIGINAL



STOCK NO. DEAL 61617		MOTOR VEHICLE RETAIL INSTALLMENT SALES CONTRACT AND PURCHASE MONEY SECURITY AGREEMENT
Buyer(s)/Debtor(s)		Seller/Creditor: EARNHARDT KIA 2121 E BELL RD PHOENIX, AZ 85022
Address: SCOTTSDALE AZ		

This is an agreement for the installment purchase by you of the Vehicle described below. As used in this Contract, the words "you" and "your" mean the Buyer or Buyers who sign below. The words "we", "us", "our" and "Seller" refer to the Seller whose name and address appear above or to anyone to whom this Contract is assigned (referred to as the "Assignee"). If the Assignee notifies you that it has purchased this Contract, you agree to make all of your payments to the Assignee. This Contract may be cancelled by Seller if it is unable to assign the Contract to any one of the financial institutions with whom Seller regularly does business on terms acceptable to Seller. BY SIGNING BELOW, YOU ALSO AGREE TO ALL OF THE TERMS ON BOTH SIDES OF THIS CONTRACT. PLEASE READ THE BACK CAREFULLY.

NEW OR USED	YEAR MODEL	MAKE TRADE NAME	NO. CYL.	BODY TYPE	MODEL # OR SERIES	VEHICLE I.D.#
NEW	2016	KIA	N/A	SD	FORTE	KNAFX4A65G5

You intend to use the Vehicle primarily for: ☒ personal, family, or household purposes ("personal use") ☐ commercial, business, agricultural, or other non-personal use ("commercial use").

<b>ANNUAL PERCENTAGE RATE</b>	THE COST OF YOUR CREDIT AS A YEARLY RATE. 4.90 %	Your payment schedule will be: When Payments are Due: 75 Amount of Payments 391.69 MONTHLY, BEGINNING 21 JUL 2015 N/A Monthly: Beginning N/A			
<b>FINANCE CHARGE</b>	THE DOLLAR AMOUNT THE CREDIT WILL COST YOU. \$ 4167.17	Insurance: CREDIT LIFE INSURANCE AND CREDIT DISABILITY INSURANCE ARE NOT REQUIRED TO OBTAIN CREDIT, AND WILL NOT BE PROVIDED UNLESS YOU SIGN AND AGREE TO PAY THE ADDITIONAL COST.			
Amount Financed	The amount of credit provided to you or on your behalf. \$ 25209.58	Type	Term	Premium	Signature
		Credit Life Insurance	NONE mos.	\$ NONE	I want credit life insurance only N/A
		Disability Insurance	NONE mos.	\$ NONE	I want disability insurance only N/A
Total of Payments	The amount you will have paid after you have made all payments as scheduled. \$ 29376.75	Credit Life and Disability	NONE mos.	\$ NONE	I want credit life and disability insurance N/A
		Joint Credit Life Insurance	NONE mos.	\$ NONE	We want joint credit life insurance N/A
		Joint Credit Life and Single Disability Insurance	NONE mos.	\$ NONE	We want joint credit life and single disability insurance N/A
Total Sale Price	The total cost of your purchase on credit including your down payment of \$ 2000.00 \$ 31376.75	Security: You are giving a security interest in the Vehicle being purchased. Late Charge: If the Vehicle is purchased for personal use, and a payment is not paid in full within 10 days after it is due, you will pay a late charge not to exceed 5% of the unpaid balance of the installment. Prepayments: If you pay off early, you will not have to pay a penalty. See the other portions of this Contract for additional information about non-payment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.			

e means an estimate

your down payment  
of \$ 2000.00  
\$ 31376.75

e means an estimate

Late Charge: If the Vehicle is purchased on installment, you will pay a late charge not to exceed 5% of the unpaid balance of the installment due, you will pay a late charge not to exceed 5% of the unpaid balance of the installment due, you will pay a late charge not to exceed 5% of the unpaid balance of the installment due.  
Prepayment: If you pay off early, you will not have to pay a penalty.  
See the other portions of this Contract for additional information about non-payment, default, any required repayment in full before the scheduled date, and prepayment refunds and penalties.

### ITEMIZATION OF AMOUNT FINANCED

1. Cash Price (incl. accessories) \$ 20664.00 + Sales Tax \$ 993.96 = Total Cash Price..... \$ 23454.47 (1)  
Net Trade-In Deficiency (item 5 if negative) \$ 1796.51 N/A
2. Other charges included in this sale:  
\*\* (a) Vehicle Service Contract (Term) 120 MOS to OR 100000 MILES DED- \$ N/A \$ 2600.00  
(b) Dealer Documentary Fee ..... \$ 489.00  
\*\* (c) Other (describe) N/A to N/A \$ N/A  
\*\* (d) Other (describe) N/A to N/A \$ N/A  
\*\* (e) Other (describe) N/A to N/A \$ N/A  
\*\* (f) Other (describe) N/A to N/A \$ N/A  
Total ..... \$ 3089.00 (2)  
\$ 316.11 (3)  
\$ 26859.58 (4)
3. Payments made on your behalf to Public Officials for Official Fees.....
4. Cash Sale Price (sum of items 1, 2 and 3)
5. Trade-in 14 CHEV AVAL 15 \$ 7400.00 - \$ 9196.51 = \$ 1796.51 (5)  
Yr. Make & Model Gross Allowance Payoff Net Trade-In (Deficiency)
6. Total Down Payment includes:  
(a) Net Trade-In (item 5) (if negative, insert \$0)..... \$ 0.00  
(b) Cash Down Payment (Includes manufacturer's rebate of \$ 2000.00 assigned to Seller) \$ 2000.00  
Total Down Payment (a + b) ..... \$ 2000.00  
\$ 24859.58
7. Unpaid balance of Cash Sale Price (item 4 less item 6) .....
8. Payments made to others on your behalf:  
\*\* (a) Amounts paid to Insurance Companies for Insurance Premiums:  
(1) Credit Insurance Premiums \$ N/A + (2) Property Insurance Premiums \$ NONE  
Total ..... \$ N/A (8a)  
(b) Amounts paid to others:  
\*\* (1) To: EASYCARE for: GAP \$ 350.00 (8b)  
\*\* (2) To: N/A for: N/A \$ N/A (8c)  
\*\* (3) To: N/A for: N/A \$ N/A (8d)  
Total Amount Paid to Others (Sum of items 8(a) through 8(d)) ..... \$ 350.00  
\*\* Seller may be retaining a portion of this amount. \$ 25209.58
9. Amount Financed - Amount of credit you will get (item 7 plus item 8) .....
10. If the "Amount Financed" exceeds \$ 54,600 or if the Vehicle is purchased primarily for commercial use, the "Amount Financed" is also the "Final Cash Price Balance".  
The "Total of Payments" is also the "Time Balance".
11. **Property Insurance:** You promise to keep the Vehicle insured for its full value against loss or damage with loss payable endorsement in our favor during the time the vehicle is unpaid under this Contract. YOU MAY OBTAIN YOUR REQUIRED INSURANCE FROM ANY COMPANY ACCEPTABLE TO US. If you purchase your insurance from a company other than the one recommended by us, you must provide proof of coverage to us. Seller, the costs and items of coverage are as follows:  
Collision (actual cash value of loss less \$ deductible) and Comprehensive TERM \_\_\_\_\_ months PREMIUM \$ \_\_\_\_\_



7. Unpaid balance of Cash Sale Price (item 4 less item 6) ..... \$ 24859.58 (7)

8. Payments made to others on your behalf:

\*\* (a) Amounts paid to Insurance Companies for Insurance Premiums:

(1) Credit Insurance Premiums \$ N/A + (2) Property Insurance Premiums \$ NONE (8a)

Total ..... \$ N/A

(b) Amounts paid to others:

\*\* (1) To: EASYCARE for: GAP \$ 350.00 (8b)

\*\* (2) To: N/A for: N/A \$ N/A (8c)

\*\* (3) To: N/A for: N/A \$ N/A (8d)

Total Amount Paid to Others (Sum of items 8(a) through 8(d)) ..... \$ 350.00 (8)

\*\* Seller may be retaining a portion of this amount.

9. Amount Financed - Amount of credit you will get (item 7 plus item 8) ..... \$ 25209.58 (9)

10. If the "Amount Financed" exceeds \$ 54,600 or if the Vehicle is purchased primarily for commercial use, the "Amount Financed" is also the "Final Cash Price Balance" and the "Total of Payments" is also the "Time Balance."

11. **Property Insurance:** You promise to keep the Vehicle insured for its full value against loss or damage with loss payable endorsement in our favor during the time any amount is unpaid under this Contract. YOU MAY OBTAIN YOUR REQUIRED INSURANCE FROM ANY COMPANY ACCEPTABLE TO US. If you purchase your insurance through Seller, the costs and items of coverage are as follows:

Collision (actual cash value of loss less \$ NONE deductible) and Comprehensive including fire and theft (cash value of loss less \$ NONE deductible)

TERM NONE months

PREMIUM \$ NONE

Other (describe) NONE

TERM NONE months

PREMIUM \$ NONE

If you buy insurance through your own agent, the cost is not included in this Contract. Please give us the name and telephone number of the agent you choose:

Agent's Name

Telephone Number

Agent's Address

City

N/A

State

N/A

**Promise to Pay:** By signing below, you promise to pay us the Amount Financed, together with finance charges calculated thereon at the Annual Percentage Rate. You agree to make your payments to us set forth in the Payment Schedule shown above. Your final payment may change, depending upon your payment habits. We will apply each payment first to accrued finance charges and late charges and then to reduce your unpaid balance. This means your finance charge will be less when you pay early and more if you pay late. Any necessary adjustments in your total finance charge will be reflected in your final payment. If a payment is not paid in full within 10 days after it is due, you will also pay a late charge. If the Vehicle is purchased for commercial use, the late charge will be 5% of the unpaid balance of the installment; if the Vehicle is purchased for personal use, the late charge will not exceed 5% of the unpaid balance of the installment.

**Security Interest:** To protect us if you do not pay as promised, or if you break some other promise of this Contract, you give us a purchase money security interest in the Vehicle, all accessions thereto, and in any proceeds of the Vehicle. If the Vehicle is purchased for commercial use, this security interest also covers all equipment, accessories, and parts (other than accessions) added to the Vehicle. If the Vehicle is purchased for personal use, this security interest also covers equipment, accessories, and parts (other than accessions) added to the Vehicle within 10 days of the date of this Contract. You also give us a security interest in the proceeds of any physical damage insurance policy on the Vehicle; all insurance, maintenance, service, or other contracts we finance for you; and all proceeds from insurance, maintenance, service, or other contracts we finance for you, including any refunds of premiums or charges from the contracts. This security interest does not cover any other debts you owe us, and this debt is not covered by any other security interest held by us. **NOTICE: BY GIVING US A SECURITY INTEREST IN THE VEHICLE DESCRIBED ABOVE, YOU WAIVE ALL RIGHTS PROVIDED BY LAW TO CLAIM THE VEHICLE EXEMPT FROM LEGAL PROCESS.**

#### LIMITATIONS/EXCLUSIONS OF PRODUCT WARRANTIES

(a) For "new" vehicles: (1) If the Vehicle is purchased for personal use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of a Seller's written warranty or service contract; (2) If the Vehicle is purchased for commercial use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose. The Vehicle is sold to you AS IS, except for any express warranties made by Seller, on its own behalf, or by the manufacturer of the Vehicle or of any component parts; (3) In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied.

(b) For "used" vehicles:

(1) **Used Car Implied Warranty of Merchantability:**

The Seller hereby warrants that the vehicle will be fit for the ordinary purposes for which the vehicle is used for 15 days or 500 miles after delivery, whichever is earlier, except with regard to particular defects disclosed on the first page of this agreement. You (the Purchaser) will have to pay up to \$25.00 for each of the first two repairs if the warranty is violated.

(2) **Waiver of Used Car Implied Warranty of Merchantability:** Due to circumstances unusual to Seller's business, the used motor vehicle which is the subject of this Contract has the particular defects, if any, described below.

**ATTENTION PURCHASER:** Sign here only if the dealer told you that this vehicle has the following problem(s) and that you agree to buy the vehicle on those terms:

**ATENCIÓN COMPRADOR:** Firme aquí solamente si el vendedor le dijo que el vehículo tiene el siguiente problema(s) y que usted concuerda con el vehículo bajo estos términos:



Security Interest: To protect us if you do not pay as promised, or if you break some other promise of this Contract, you give us a purchase money security interest in all accessions thereto, and in any proceeds of the Vehicle. If the Vehicle is purchased for commercial use, this security interest also covers all equipment, accessories, and parts (other than accessions) added to the Vehicle within 10 days of the date of this Contract. You also give us a security interest in the proceeds of any physical damage insurance policy on the Vehicle; all insurance, maintenance, service or other contracts we finance for you, and all proceeds from insurance, maintenance, service, or other contracts we finance for you, including any refunds of premiums or charges from the contracts. This security interest does not cover any other debts you owe us, and this debt is not covered by any other security interest held by us. **NOTICE: BY GIVING US A SECURITY INTEREST IN THE VEHICLE DESCRIBED ABOVE, YOU WAIVE ALL RIGHTS PROVIDED BY LAW TO CLAIM THE VEHICLE EXEMPT FROM LEGAL PROCESS.**

**LIMITATIONS/EXCLUSIONS OF PRODUCT WARRANTIES:**  
(a) For "new" vehicles: (1) If the Vehicle is purchased for personal use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of a Seller's written warranty or service contract; (2) If the Vehicle is purchased for commercial use, Seller makes no implied warranty of merchantability or of fitness for any particular purpose. The Vehicle is sold to you AS IS, except for any express warranties made by Seller, on its own behalf, or by the manufacturer of the Vehicle or of any component parts; (3) In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied.

(b) For "used" vehicles:  
(1) **Used Car Implied Warranty of Merchantability:**  
The Seller hereby warrants that the vehicle will be fit for the ordinary purposes for which the vehicle is used for 15 days or 500 miles after delivery, whichever is earlier, except with regard to particular defects disclosed on the first page of this agreement. You (the Purchaser) will have to pay up to \$25.00 for each of the first two repairs if the warranty is violated.

(2) **Waiver of Used Car Implied Warranty of Merchantability:** Due to circumstances unusual to Seller's business, the used motor vehicle which is the subject of this Contract has the particular defects, if any, described below.  
**ATTENTION PURCHASER:** Sign here only if the dealer told you that this vehicle has the following problem(s) and that you agree to buy the vehicle on those terms:

**ATENCION COMPRADOR:** Firme aqui solamente si el vendedor le dijo que el vehiculo tiene el siguiente problema(s) y que usted conviene de compra el vehiculo bajo estos terminos:

1. _____	Buyer/Comprador _____	Date _____
2. <u>N/A</u>	Buyer/Comprador <u>N/A</u>	Date <u>N/A</u>
3. <u>N/A</u>	<u>N/A</u>	<u>N/A</u>

(3) The vehicle is sold "AS IS -- NOT EXPRESSLY WARRANTED OR GUARANTEED" unless Seller gives you a separate written instrument showing the terms of any warranty or service contract given by Seller on its own behalf. If the Vehicle is purchased for personal use, Seller makes no implied warranty of fitness for any particular purpose, and the implied warranty of merchantability is limited to 15 days or 500 miles after delivery, whichever is earlier, as set forth above, unless Seller also gives you a written warranty, on its own behalf, with respect to the Vehicle, or, at the time of the sale or within 90 days thereafter, Seller enters into a service contract, on its own behalf, with you which applies to the Vehicle. In that event, any implied warranties arising from the sale of the Vehicle shall be limited to the duration of Seller's written warranty or service contract. If the Vehicle is purchased for commercial use, Seller makes no implied warranty of fitness for any particular purpose, and the implied warranty of merchantability is limited to 15 days or 500 miles after delivery, whichever is earlier. In all cases, Seller shall not be liable for any consequential damages arising from any breach of any warranty, express or implied, except for a breach of the implied warranty of merchantability.

**NOTICE TO BUYER:** 1. Do not sign this Contract before you read it or if it contains any blank spaces. 2. You are entitled to an exact copy of the Contract you sign.

Annual Percentage Rate (APR) for the installment sale of an automobile may be negotiated with the dealership; and the dealership may receive some portion of the finance charge or receive other compensation for providing the financing.

**LIABILITY INSURANCE COVERAGE FOR BODILY INJURY AND PROPERTY DAMAGE CAUSED TO OTHERS IS NOT INCLUDED IN THIS CONTRACT, UNLESS DESCRIBED IN ITEM 11 AND AN APPROPRIATE PREMIUM CHARGE IS SHOWN IN ITEM 8(A) ABOVE.**

SELLER IS REGULATED AND COMPLAINTS CONCERNING THIS CONTRACT MAY BE ADDRESSED TO:

ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS  
2910 N. 44th STREET, SUITE 310  
PHOENIX, ARIZONA 85018  
TELEPHONE: (602) 771-2800

Signed this 6TH day of JUN, 20 16 by FARNHARDT KIA Its FINANCE MGR  
\*OTHER OWNERS: If a person shown on the certificate of title as an owner of the vehicle does not want to be separately liable to pay this debt, please sign below to give us a security interest in the Vehicle, its proceeds, and physical damage insurance policy and any refunds of insurance premiums.

SIGNATURE <u>/A</u>	DATE <u>N/A</u>	SIGNATURE <u>/A</u>	DATE _____
<b>THE TRANSACTION WHICH IS THE SUBJECT OF THIS CONTRACT <input type="checkbox"/> IS OR <input type="checkbox"/> IS NOT SUBJECT TO A FEE RECEIVED BY A BROKER FROM THE SELLING MOTOR VEHICLE DEALER. IF APPLICABLE, THE NAME OF THE BROKER IS: _____</b>			

ASSIGNMENT N/A  
Seller hereby assigns this Contract to the below designated Assignee under the terms and conditions of a Dealer Agreement ☐ Recourse ☐ Non-Recourse previously entered into between Seller and Assignee, and in any event in accordance with the terms, conditions and warranties of the Seller's Assignment and Warranty on the reverse side hereto.

EA51100T KIA DATUM BY 06/06/2016 AUTHORIZED SIGNER TITLE  
Assignee NOTICE FINANCE Branch 2975 BOYERS COPY GA 30096 ALL RIGHTS RESERVED  
Form No. 12 02005 B-C-S, INC. (Rev. 6/10)



CUSTOMER #:

## INVOICE



SCOTTSDALE, AZ

PAGE 1

2121 E. Bell Rd. Phoenix, AZ 85022  
(602) 346-5400

www.earnhardt.com

HOME: CONT: 480-789-9798

BUS: CELL:

SERVICE ADVISOR: 7 RON EGBERT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		15575/15575		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			WAIT 03APR17			CASH	04APR17
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8_Liter				
16:31 03APR17		08:26 04APR17	TRN:Automatic				

LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
-------------	------	------	-------	------	-----	-------

A CHECK BATTERY? C/S HAVING TO JUMP START 3 TIMES TODAY, AND ONE OTHER  
TIME A FEW WEEKS AGO

CAUSE: BATTERY FAILED

37110R00 BATTERY REPLACEMENT

50 RENYER, MITCHELL LIC#: 50  
WK40

1 37110-H5000U BATTERY H5-61 YD

37110A00 BATTERY TEST &amp; RECHARGE

50 RENYER, MITCHELL LIC#: 50  
WK40

(N/C)

(N/C)

(N/C)

FC:

PART#: 37110-H5000U

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

15575 Vehicle had to be jump started 0.50

tested battery. battery failed load test. replaced bad battery with  
new.

37110A00 0.30

37110R00 0.20

BATTERY CODE KLUA1P EC0S0T

\*\*\*\*\*

B COMPLIMENTARY MULTI POINT INSPECTION, WALK AROUND AND DELUXE CAR WASH  
WHICH INCLUDES EXTERIOR WASH, INTERIOR VACUUM, WINDOWS CLEANED  
INSIDE AND OUT AND TIRE DRESSING

MPI DEFAULT

50 RENYER, MITCHELL LIC#: 50

ISE

(N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

15575 INSPECTION PERFORMED A MULTI POINT INSPECTION

\*\*\*\*\*

TERMS OF SALE:  
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 2

 2121 E. Bell Rd. Phoenix, AZ 85022  
 (602) 346-5400  
 www.earnhardt Kia.com

HOME

CONT

BUS:

CELL:

SERVICE ADVISOR: 7 RON EGBERT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		15575/15575		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PONO	RATE	PAYMENT	INV DATE
06JUN16 DD			WAIT 03APR17			CASH	04APR17
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8 Liter				
16:31 03APR17		08:26 04APR17	TRN:Automatic				

LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
-------------	------	------	-------	------	-----	-------

\*\*\*\*\*THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED\*\*\*\*\*

,, DESCRIPTION: KES1 PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND

,, REASON DENIED: NO VEHICLE OVERDUE FOR ROUTINE MAINTENANCE

,, PERSON CONTACTED:

,, COMMENTS: NONE

,, RECOMMENDED BY: 7 EGBERT

DENIAL ADDED BY: 7 EGBERT

,, LINE ASSOCIATED:

ESTIMATE: 39.95

,, DESCRIPTION: KES15 REPLACE CABIN AIR FILTER

,, REASON DENIED: NO UNABLE TO CONTACT OWNER VERY DIRTY!!

,, PERSON CONTACTED:

,, COMMENTS: NONE

,, RECOMMENDED BY: 7 EGBERT

DENIAL ADDED BY: 7 EGBERT

,, LINE ASSOCIATED:

ESTIMATE: 59.95

,, DESCRIPTION: 22 2TIRES

,, REASON DENIED: NO UNABLE TO CONTACT OWNER P195/65R15 NEXEN CP662

,, PERSON CONTACTED:

,, COMMENTS: NONE

,, RECOMMENDED BY: 7 EGBERT

DENIAL ADDED BY: 7 EGBERT

,, LINE ASSOCIATED:

ESTIMATE: 230.00

 CREATED 2017-04-03 10:23:00AM  
 TAKEN BY ELENA MC NULTY

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response Please contact Larry Donahue at 602.346.5447

 TERMS OF SALE:  
 DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 1

 2121 E. Bell Rd. · Phoenix, AZ 85022  
 (602) 346-5400  
 www.earnhardt Kia.com

BUS:

CMT:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		24594/24594	
DEL DATE	PROD DATE	WARR EXP.	PROMISED	PONO.	RATE	PAYMENT
06JUN16 DD			18:00 02NOV17			CASH
RO OPENED	READY	OPTIONS: SOLD-STK: TRN:Automatic		ENG:1.8 Liter		03NOV17

15-47 01NOV17 10-13 03NOV17

LINE OPTOMETER TYPE HOURS

A/C IS BLOWING WARM AT ALL TIMES, CHECK AND ADVISE.

CAUSE: A/C COMPRESSOR FAILURE A/C DISCHARGE LINE FAILURE  
97701R00 A/C COMPRESSOR ASSY R&R (\*\*) (REFER TO

TSB)

18 BIRO, LUBOS LIC#: 18

WK40

1 97701-A5100 COMPRESSOR ASSY

1 97690-34350 RING-O

1 97690-34350 O-RING

1 UM040 CH015W WARR, REFRIG 2LBS

1 97762-A7610 HOSE-DISCHARGE

97762R00 A/C DISCHARGE HOSE R&amp;R (\*\*) (N/C)

18 BIRO, LUBOS LIC#: 18

WK40

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO, LUBOS LIC#: 18

WK40

1 97701F01 A/C ECV OPERATION TEST BY USING GDS

18 BIRO, LUBOS LIC#: 18

WK40

PARTS: 97701-A5100

COUNT: 4

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL CAR INVOICE

WK40

PO

PO#

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

 24594 1.60 DIAGNOSIS FOUND LEAKING DISCHARGE HOSE AND COMPRESSOR  
 WAS DEFECTIVE. LABOR OPS PERFORMED ARE AS FOLLOW: 97701F01 ECV OP TEST  
 W/GDS 0.20HRS. 97701R00 R&R COMPRESSOR 0.60HRS. 97762R00 REPLACE  
 DISCHARGE HOSE 0.30HRS AND 09760A00 EVACUATE AND CHARGE SYSTEM 0.50HRS.  
 TOTAL HRS: 1.60HRS. VDN

TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF

SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.  
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WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE:

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY



CUSTOMER #:

## INVOICE



SCOTTSDALE, AZ

PAGE 2

 2121 E. Bell Rd. · Phoenix, AZ 85022  
 (602) 346-5400  
 www.earnhardt.com

 HOME: [REDACTED] CONT: [REDACTED]  
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		24594/24594		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
06JUN16 DD			18:00 02NOV17			CASH	03NOV17
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] ENG: 1.8 Liter					
15:47 01NOV17	10:13 03NOV17	TRN: Automatic					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
 B C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT TOWARDS THE RIGHT SIDE  
 WHILE THEY WERE AT A IDLE, CHECK AND ADVISE

## CAUSE:

INFO SEE LINE A FOR REPAIR

18 BIRO, LUBOS LIC#: 18

ISE

(N/C)  
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

24594 SMOKE WAS FROM COMPRESSOR ISSUE. CAR WAS RUNNING IN LIMP-IN  
 MODE. FOUND EXHAUST CAM IN FULLY RETARDED POSITION W/KDS DATA STREAM  
 SCAN. CHECKING THE CAMSHAFT POSITION SENSOR, FOUND THAT SOMEONE HAD  
 UNPLUGGED THE SENSOR AND PUT IT BACK ON THE PLUG WITHOUT FULLY SEATING  
 IT TO MAKE IT APPEAR TO BE PLUGGED IN. CLEAR CASE OF SABATOGE. PLUGGED  
 IN SENSOR AND CLEARED CODES. VEHICLE NOW OPERATING AS DESIGNED

\*\*\*\*\*

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK  
 AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
 INTERIOR VACUUM FRONT FLOOR

CAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
 WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
 WASH, INTERIOR

MPT COMPLIMENTARY MULTI POINT INSPECTION, FREE  
 BATTERY HEALTH CHECK, WALK AROUND AND  
 COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
 WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO, LUBOS LIC#: 18

ISE

(N/C)  
0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:

24594 COMPLETED.

\*\*\*\*\*

## D\*\* CAR RENTAL

## CAUSE:

INFO SEE LINE A FOR RENTAL CAR SUBLET

18 BIRO, LUBOS LIC#: 18

ISE

(N/C)

TERMS OF SALE  
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 MANUFACTURER'S WARRANTY

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY



CUSTOMER #:

## INVOICE



PAGE 3

 2121 E. Bell Rd. · Phoenix, AZ 85022  
 (602) 346-5400  
 www.earnhardtkia.com

SCOTTSDALE, AZ

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		24594/24594		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
06JUN16 DD			18:00 02NOV17			CASH	03NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8 Liter			
15:47 01NOV17		10:13 03NOV17		TRN:Automatic			

LINE OPCODE	TECH TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
TOTAL LINE D:			0.00		

\*\*\*\*\*

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response. Please contact Larry Donahue at 602.346.5447

TERMS OF SALE:  
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 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 1

2121 E. Bell Rd. Phoenix, AZ 85022  
(602) 346-5400  
www.earnhardtkia.com

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG: 1.8 Liter	
15:46 06NOV17		12:32 14NOV17		TRN: Automatic			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	VEHICLE	KEEPS DYING,	BATTERY WAS REPLACED IN 04/2017,	CHECK CHARGING SYSTEM.		

CAUSE: NO START

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)  
R&R17 YOUNG, AARON LIC#: 17  
WK40

1 42700-26700 SWITCH-INHIBITOR

45900RQ0 GDS OPERATION - SWITCH TRANS RANGE  
(INHIBITOR)17 YOUNG, AARON LIC#: 17  
WK40

(N/C)

(N/C)

(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25080 NO START 0.70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS  
SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK 45900R00 REPLACED  
RANGE SWITCH ( VDN # [REDACTED])

\*\*\*\*\*

B\*\* C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE  
COMPARTMENT.

CAUSE: BLOWS WARM

97701R00 A/C COMPRESSOR ASSY R&R (\*\*) (REFER TO  
TSB)17 YOUNG, AARON LIC#: 17  
WK40

1 97701-A5100 COMPRESSOR ASSY

1 97762-A7610 HOSE-DISCHARGE

1 UM040-CH015W WARR, REFRIG 2LBS

1 97690-34330 O-RING

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

## TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #:

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PAGE 2

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SCOTTSDALE, AZ

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17
R.O. OPENED		READY	OPTIONS: SOLD-STK: ENG:1.8_Liter				
15:46 06NOV17		12:32 14NOV17	TRN:Automatic				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
97762R00	A/C DISCHARGE HOSE R&R (**)						
17	YOUNG, AARON LIC#: 17						(N/C)
	WK40						
09760A00	AIR CONDITIONING EVACUATE & CHARGE						
17	YOUNG, AARON LIC#: 17						(N/C)
	WK40						

FC:

PART#: 97701-A5100

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INV: WK40 PO# PO#

(N/C)  
0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:  
 25080 a/c 1.40 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED  
 A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE  
 REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00

\*\*\*\*\*

 C\*\* PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST  
 TIRE PRESSURE.

 CAUSE: COMPLETED LUBE, OIL AND FILTER, TOP OFF ALL FLUIDS ADJUST TIRE  
 PRESSURE.

S11 SEE LINE C

17 YOUNG, AARON LIC#: 17

CQL

1 26300-35504 FILTER ASSY-ENGINE O

40.50 40.50

1 K9956-41400 GASKET/PACKING

6.60 6.60

5 BULK MOTOR OIL

1.14 1.14

2.00 2.00 10.00

FREELOF COMPLIMENTARY OIL CHANGE

CQL

-58.24 -58.24

 PARTS: 17.74 LABOR: 40.50 OTHER: -58.24 TOTAL LINE C: 0.00  
 25080 LOF 0.30 LOF

\*\*\*\*\*

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 SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

 BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
 WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
 THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
 SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
 WILL BE PAID BY BUYER.

 I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 3

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HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25080/25080		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			WAIT 07NOV17			CASH	14NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8_Liter			
15:46 06NOV17		12:32 14NOV17		TRN:Automatic			

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

D\*\* CAR RENTAL

CAUSE: .

RENTAL SEE LINE B

17 YOUNG, AARON LIC#: 17

ISE

PARTS:

0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D:

(N/C)

0.00

\*\*\*\*\*

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response Please contact Larry Donahue at 602.346.5447

## TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	40.50
PARTS AMOUNT	17.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	58.24
LESS INSURANCE	58.24
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



CUSTOMER #:

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BUS:CONT:  
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/OUT		TAG
SNOW WHITE	16	KIA FORTE		KNAFX4A65G5		25160/25160		
DEL DATE	PROD DATE	WARR EXP	PROMISED		PONO	RATE	PAYMENT	INV. DATE
06JUN16 DD			17:00 11NOV17				CASH	15NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK:		ENG:1.8_Liter		
14:37 11NOV17		16:06 15NOV17		TRN:Automatic				

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
 A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES  
 REFRIGERANT WAS LEAKING OUT.

CAUSE: LEAKING

97602R00 A/C EXPANSION VALVE R&amp;R (\*\*)

18 BIRO, LUBOS LIC#: 18

WK40

1 97626-A7000 VALVE-EXPANSION

1 97690-34340 RING-O

1 97690-34310 RING-O

1 UM040-CH015W WARR, REFRIG 2LBS

2 97690-34340 RING-O

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO, LUBOS LIC#: 18

WK40

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

FC:

PART#: 97626-A7000

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25160 0.70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION VALVE  
 INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND BLOWING PRESSURE  
 VALVE ON COMPRESSOR. REPLACED EXPANSION VALVE AND PERFORMED EVAC AND  
 RECHARGE TO A/C SYSTEM. DROVE VEHICLE EXTENSIVELY AND A/C PERFORMED  
 FLAWLESSLY AT THIS TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

\*\*\*\*\*

B C/S VEHICLE DOES NOT START AT TIMES.

CAUSE: BATTERY FAILED

37110R00 BATTERY REPLACEMENT

18 BIRO, LUBOS LIC#: 18

WK40

1 37110-H5000U BATTERY H5-61 YD

37110A00 BATTERY TEST &amp; RECHARGE

(N/C)

(N/C)

TERMS OF SALE:  
 DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF  
 SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
 WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT  
 THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
 SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
 WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



CUSTOMER #: [REDACTED]

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SCOTTSDALE, AZ [REDACTED]

PAGE 1

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HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT	TAG
SNOW WHITE		16	KIA FORTE		KNAFX4A65G5		25160/25160	
DEL. DATE		PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD				17:00 11NOV17			CASH	15NOV17
R.O. OPENED			READY		OPTIONS: SOLD-STK: ENG:1.8_Liter			
14:37 11NOV17			16:06 15NOV17		TRN:Automatic			

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES  
REFRIGERANT WAS LEAKING OUT.

CAUSE: LEAKING

97602R00 A/C EXPANSION VALVE R&amp;R (\*\*)

18 BIRO,LUBOS LIC#: 18

WK40

1 97626-A7000 VALVE-EXPANSION

1 97690-34340 RING-O

1 97690-34310 RING-O

1 UM040-CH015W WARR, REFRIG 2LBS

2 97690-34340 RING-O

09760A00 AIR CONDITIONING EVACUATE &amp; CHARGE

18 BIRO,LUBOS LIC#: 18

WK40

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

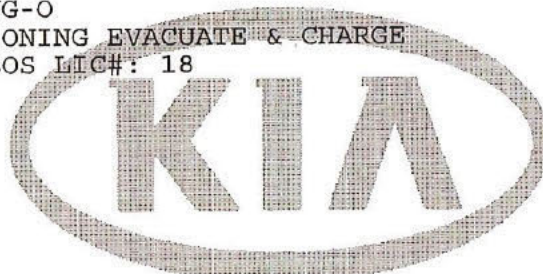
FC:

PART#: 97626-A7000

COUNT: 1

CLAIM TYPE: W

AUTH CODE:



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25160 0.70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION VALVE  
INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND BLOWING PRESSURE  
VALVE ON COMPRESSOR. REPLACED EXPANSION VALVE AND PERFORMED EVAC AND  
RECHARGE TO A/C SYSTEM. DROVE VEHICLE EXTENSIVELY AND A/C PERFORMED  
FLAWLESSLY AT THIS TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

\*\*\*\*\*

B C/S VEHICLE DOES NOT START AT TIMES.

CAUSE: BATTERY FAILED

37110R00 BATTERY REPLACEMENT

18 BIRO,LUBOS LIC#: 18

WK40

1 37110-H5000U BATTERY H5-61 YD

37110A00 BATTERY TEST &amp; RECHARGE

(N/C)

(N/C)

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THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE  
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT  
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY  
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

## INVOICE



SCOTTSDALE, AZ

PAGE 2

2121 E. Bell Rd. · Phoenix, AZ 85022  
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www.earnhardt Kia.comHOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SNOW WHITE	16	KIA FORTE	KNAFX4A65G5		25160/25160		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
06JUN16 DD			17:00 11NOV17			CASH	15NOV17
R.O. OPENED		READY		OPTIONS: SOLD-STK: ENG:1.8_Liter			
14:37 11NOV17		16:06 15NOV17		TRN:Automatic			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				18 BIRO,LUBOS LIC#: 18			(N/C)
				WK40			

FC:  
PART#: 37110-H5000U  
COUNT: 1  
CLAIM TYPE: W  
AUTH CODE:PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
25160 0.50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY- FAILED.  
PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER COMPONENTS PASSED.  
REPLACED BATTERY. OP CODES 37110A00 0.30HRS AND 37110R00 0.20HRS  
\*\*\*\*\*C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK  
AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,  
INTERIOR VACUUM FRONT FLOOR  
CAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIORMPI COMPLIMENTARY MULTI POINT INSPECTION, FREE  
BATTERY HEALTH CHECK, WALK AROUND AND  
COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR  
WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO,LUBOS LIC#: 18

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
\*\*\*\*\*We at Earnhardt Kia Thank you for your  
business and appreciate you as a customer.  
You may receive a satisfaction survey from  
Kia, if for any reason you can not rate us  
with a "10" response and "yes" response  
Please contact Larry Donahue at 602.346.5447TERMS OF SALE:  
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SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE  
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



# Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

[Click to View Cust Copy](#)

Cell:

SNOW WHIT-  
E\_PEAR

Mileage: 24,594

Service advisor: 6

Tag number: [REDACTED]

Payment type: CASH

Promised time: 06:00 PM

Promised date: 11/02/2017

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~

A C/S A/C IS BLOWING WARM AT ALL TIMES, CHECK AND ADVISE.

| | | | | |
|----------|--------------|-----------------------|------|--------|
| 97701R00 | WK40 | A/C COMPRESSOR ASSY | 0.60 | 73.20 |
| | | R&R (**)(REFER TO | | |
| | | TSB) | | |
| | Tech(s): 18 | | | |
| | 97701-A5100 | 1 COMPRESSOR ASSY | | 728.00 |
| | 97690-34350 | 1 RING-O | | 0.67 |
| | 97690-34330 | 1 O-RING | | 0.77 |
| | UM040-CH015W | 1 WARR, REFRIG 2LBS | | 27.58 |
| | 97762-A7610 | 1 HOSE-DISCHARGE | | 86.02 |
| 97762R00 | WK40 | A/C DISCHARGE HOSE | 0.30 | 36.60 |
| | | R&R (**) | | |
| | Tech(s): 18 | | | |
| 09760A00 | WK40 | AIR CONDITIONING | 0.50 | 61.00 |
| | | EVACUATE & CHARGE | | |
| | Tech(s): 18 | | | |
| 97701F01 | WK40 | A/C ECV OPERATION | 0.20 | 24.40 |
| | | TEST BY USING GDS | | |
| | Tech(s): 18 | | | |
| SUBL | WK40 | ENTERPRISE RENTAL CAR | | 34.00 |
| | | INVOICE D199138-50K1 | | |
| | | PO 18738 | | |

Pts: [REDACTED] 843.04 Lbr: [REDACTED] 195.20 Other: [REDACTED] 34.00 Total Line A: 1,072.24

Story: [REDACTED] 160 DIAGNOSIS FOUND LEAKING DISCHARGE HOSE AND COMPRESSOR WAS DEFECTIVE. LABOR OPS PERFORMED ARE AS FOLLOW:
97701F01 ECV OP TEST W/GDS 0.20HRS, 97701R00 R&R COMPRESSOR 0.60HRS, 97762R00 REPLACE DISCHARGE HOSE 0.30HRS AND 09760A00 EVACUATE AND CHARGE SYSTEM 0.50HRS. TOTAL HRS1.60HRS. VDN [REDACTED]

~~~~~

B C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT TOWARDS THE RIGHT SIDE WHILE THEY WERE AT A IDLE, CHECK AND ADVISE

INFO	ISE	SEE LINE A FOR REPAIR	0.00	0.00
	Tech(s): 18			

Pts: [REDACTED] 0.00 Lbr: [REDACTED] 0.00 Other: [REDACTED] 0.00 Total Line B: 0.00

Story: [REDACTED] SMOKE WAS FROM COMPRESSOR ISSUE. CAR WAS RUNNING IN LIMP-IN MODE. FOUND EXHAUST CAM IN FULLY RETARDED POSITION W/KDS DATA STREAM SCAN. CHECKING THE CAMSHAFT POSITION SENSOR, FOUND THAT SOMEONE HAD UNPLUGGED THE SENSOR AND PUT IT BACK ON THE PLUG WITHOUT FULLY SEATING IT TO MAKE IT APPEAR TO BE PLUGGED IN. CLEAR CASE OF SABATOGE. PLUGGED IN SENSOR AND CLEARED CODES. VEHICLE NOW OPERATING AS DESIGNED

~~~~~

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH C [REDACTED]

Repair Order Detail - Internal Copy

RO Number [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

Phone(s): Contact: [REDACTED]

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

SNOW_WHITE-
E_PEAR[Click to View Cust Copy](#)

Cell:

Mileage: 25,160

Service advisor: 6

Tag number: [REDACTED]

Payment type: CASH

Promised time: 05:00 PM

Promised date: 11/11/2017

Waiter: No

Estimate: 0.00

Customer Comments: No

~~~~~

A C/S SMOKE WAS COMING OUT OF ENGINE COMPARTMENT, CUSTOMER STATES REFRIGERANT WAS LEAKING OUT.

97602R00	WK40	A/C EXPANSION VALVE R&R (**)	0.20	24.40
Tech(s): 18				
97626-A7000		1 VALVE-EXPANSION		122.02
97690-34340		1 RING-O		0.69
97690-34310		1 RING-O		0.77
UM040-CH015W		1 WARR, REFRIG 2LBS		27.58
97690-34340		2 RING-O		1.38
09760A00	WK40	AIR CONDITIONING EVACUATE & CHARGE	0.50	61.00

Pts: Tech(s): 18 152.44 Lbr: 85.40 Other: 0.00 Total Line A: 237.84

Story: [REDACTED] 70 DIAGNOSED CUSTOMER CONCERN AND FOUND EXPANSION VALVE INTERMITTENTLY STICKING, CREATING HIGH PRESSURE AND BLOWING PRESSURE VALVE ON COMPRESSOR. REPLACED EXPANSION VALVE AND PERFORMED EVAC AND RECHARGE TO A/C SYSTEM. DROVE VEHICLE EXTENSIVELY AND A/C PERFORMED FLAWLESSLY AT THIS TIME. OPS 97602R00 0.20HRS AND 09760A00 0.50HRS

~~~~~

B C/S VEHICLE DOES NOT START AT TIMES.

| | | | | |
|--------------|------|-------------------------|------|--------|
| 37110R00 | WK40 | BATTERY REPLACEMENT | 0.20 | 24.40 |
| Tech(s): 18 | | | | |
| 37110-H5000U | | 1 BATTERY H5-61 YD | | 125.93 |
| 37110A00 | WK40 | BATTERY TEST & RECHARGE | 0.30 | 36.60 |

Pts: Tech(s): 18 125.93 Lbr: 61.00 Other: 0.00 Total Line B: 186.93

Story: [REDACTED] 50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY-FAILED. PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER COMPONENTS PASSED. REPLACED BATTERY. OP CODES 37110A00 0.30HRS AND 37110R00 0.20HRS

~~~~~

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH, INTERIOR VACUUM FRONT FLOOR

MPI	ISE	COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,	0.00	0.00
-----	-----	-----------------------------------------------------------------------------------------------------------------------------------	------	------

[REDACTED]

# Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

SNOW WHIT-

E\_PEAR

Mileage: 24,594

Payment type: CASH

Waiter: No

Service advisor: 6

Promised time: 06:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/02/2017

Customer Comments: No

~~~~~  
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,
INTERIOR VACUUM FRONT FLOOR

| | | | | |
|-----|-----|-----------------------|------|------|
| MPI | ISE | COMPLIMENTARY MULTI | 0.00 | 0.00 |
| | | POINT INSPECTION, | | |
| | | FREE BATTERY HEALTH | | |
| | | CHECK, WALK AROUND | | |
| | | AND COMPLIMENTARY | | |
| | | WASH WHICH INCLUDES | | |
| | | EXTERIOR WASH, | | |
| | | INTERIOR VACUUM FRONT | | |
| | | FLOOR | | |

| | | | | | | |
|----------|------------|------------|------|--------|------|--------------------|
| Tech(s): | 18 | | | | | |
| Pts: | 0.00 | Lbr: | 0.00 | Other: | 0.00 | Total Line C: 0.00 |
| Story: | [REDACTED] | COMPLETED. | | | | |

~~~~~  
D\*\* CAR RENTAL  
INFO ISE SEE LINE A FOR RENTAL 0.00 0.00  
CAR SUBLET

Tech(s):	18					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line D: 0.00

~~~~~  
Customer Pay
Labor 0.00
Parts 0.00
Lube 0.00
Sublet 0.00
Miscellaneous/Shop Charge 0.00
Deductible 0.00
Total Charges 0.00
Less Insurance/Adjustment 0.00
Sales Tax 0.00
Total 0.00

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

SNOW_WHITE-
E_PEAR

Mileage: 25,080

Payment type: CASH

Waiter: Yes

Service advisor: 6

Promised time: 06:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/07/2017

Customer Comments: No

~~~~~  
A C/S VEHICLE KEEPS DYING, BATTERY WAS REPLACED IN 04/2017, CHECK CHARGING SYSTEM.

45900R00	WK40	SWITCH TRANS RANGE (INHIBITOR SWITCH) R&R	0.40	48.80
----------	------	-------------------------------------------------	------	-------

Tech(s): 17

42700-26700

1 SWITCH-INHIBITOR

39.20

45900RQ0	WK40	GDS OPERATION - SWITCH TRANS RANGE (INHIBITOR)	0.30	36.60
----------	------	------------------------------------------------------	------	-------

Tech(s): 17

Pts: 39.20 Lbr: 85.40 Other: 0.00 Total Line A: 124.60

Story [REDACTED] NO START 70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK 45900R00 REPLACED RANGE SWITCH ( VDN # [REDACTED] )

~~~~~  
B** C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE COMPARTMENT.

| | | | | |
|----------|------|--|------|-------|
| 97701R00 | WK40 | A/C COMPRESSOR ASSY
R&R (**)(REFER TO
TSB) | 0.60 | 73.20 |
|----------|------|--|------|-------|

Tech(s): 17

97701-A5100

1 COMPRESSOR ASSY

728.00

97762-A7610

1 HOSE-DISCHARGE

86.02

UM040-CH015W

1 WARR, REFRIG 2LBS

27.58

97690-34330

1 O-RING

0.77

| | | | | |
|----------|------|--------------------------------|------|-------|
| 97762R00 | WK40 | A/C DISCHARGE HOSE
R&R (**) | 0.30 | 36.60 |
|----------|------|--------------------------------|------|-------|

Tech(s): 17

| | | | | |
|----------|------|---------------------------------------|------|-------|
| 09760A00 | WK40 | AIR CONDITIONING
EVACUATE & CHARGE | 0.50 | 61.00 |
|----------|------|---------------------------------------|------|-------|

Tech(s): 17

| | | | | |
|------|------|---|--|-------|
| SUBL | WK40 | ENTERPRISE RENTAL
INV [REDACTED]
PO# [REDACTED] | | 68.00 |
|------|------|---|--|-------|

Pts: 842.37 Lbr: 170.80 Other: 68.00 Total Line B: 1,081.17

Story [REDACTED] a/c 140 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00

~~~~~  
C\*\* PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST TIRE PRESSURE.

S11	CQL	SEE LINE C	0.30	[REDACTED] 40.50
-----	-----	------------	------	------------------



# Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]

2016 FORTE

SNOW WHIT-

E\_PEAR

Mileage: 25,080

Payment type: CASH

Waiter: Yes

Service advisor: 6

Promised time: 06:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/07/2017

Customer Comments: No

~~~~~

| | | | |
|-------------------|------------------------|---------------|--------------------|
| Tech(s): 17 | | | |
| 26300-35504 | 1 FILTER ASSY-ENGINE O | | 6.60 |
| K9956-41400 | 1 GASKET/PACKING | | 1.14 |
| BULK | 5 MOTOR OIL | | 10.00 |
| FREELOF | COMPLIMENTARY OIL | | -58.24 |
| | CHANGE | | |
| Pts: 17.74 | Lbr: 40.50 | Other: -58.24 | Total Line C: 0.00 |
| Story: [REDACTED] | LOF 30 LOF | | |

~~~~~

D\*\* CAR RENTAL

RENTAL	ISE	SEE LINE B	0.00	0.00
Tech(s): 17				
Pts: 0.00	Lbr: 0.00	Other: 0.00	Total Line D:	0.00

~~~~~

| | |
|---------------------------|-------|
| Customer Pay | |
| Labor | 40.50 |
| Parts | 17.74 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible | 0.00 |
| Total Charges | 58.24 |
| Less Insurance/Adjustment | 58.24 |
| Sales Tax | 0.00 |
| Total | 0.00 |

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]
2016 FORTE

SNOW_WHITE-
E_PEAR

Mileage: 25,160

Payment type: CASH

Waiter: No

Service advisor: 6

Promised time: 05:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/11/2017

Customer Comments: No

~~~~~  
INTERIOR VACUUM FRONT  
FLOOR

Tech(s): 18  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
~~~~~

| | |
|---------------------------|------|
| Customer Pay | |
| Labor | 0.00 |
| Parts | 0.00 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible | 0.00 |
| Total Charges | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax | 0.00 |
| Total | 0.00 |

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]

[Click to View Cust Copy](#)

Phone(s): Contact: [REDACTED]

Cell:

Vehicle: KNAFX4A65G5 [REDACTED]

Main: [REDACTED]
2016 FORTESNOW WHIT-
E_PEAR

Mileage: 25,276

Payment type: CASH

Waiter: No

Service advisor: 6

Promised time: 06:00 PM

Estimate: 0.00

Tag number: [REDACTED]

Promised date: 11/20/2017

Customer Comments: No

~~~~~  
A C/S A/C IS BLOWING WARM, C/S THEY SAW GREEN FLUID IN PARKING LOT  
OF HOME. C/S CAR SHAKES AT IDLE AND SMOKE COMES OUT OF ENGINE  
COMPARTMENT.

97606R00	WK40	AC CONDENSER R&R (**)	2.90	353.80
----------	------	-----------------------	------	--------

Tech(s): 51

97606-3X601

1 CONDENSER ASSY-COOL

413.00

09760A00	WK40	AIR CONDITIONING	1.50	183.00
----------	------	------------------	------	--------

EVACUATE &amp; CHARGE

Tech(s): 51

Pts:	413.00	Lbr:	536.80	Other:	0.00	Total Line A:	949.80
------	--------	------	--------	--------	------	---------------	--------

Story: 25276 290 Diag & flush 1.5hr 97606R00 09760A00 After  
involving tech line at managers request. Monitored system  
after charging. Removed bumper skin and found a larger dead  
spot in condenser by monitoring temperature with a laser  
temp gun. Removed desiccant bag and found it to be very  
dirty and swollen from moisture and debris. Also found the  
screen under the desiccant bag to have a large amount of  
debris in it. Pulled lines at compressor and found no sign  
of debris in compress. Suggesting replacing condenser,  
desiccant bag and flushing lines and evaporator. Tech line  
cleared all suggested work including system flush.

~~~~~  
B** C/S ENGINE SHAKES WHILE AT IDLE, CHECK MOTOR MOUNTS.

| | | | | |
|----------|------|------------------------------------|------|-------|
| 39030R00 | WK40 | ENGINE MOUNT BRACKET
(NO.3) R&R | 0.50 | 61.00 |
|----------|------|------------------------------------|------|-------|

Tech(s): 51

21810-3X000

1 BRACKET ASSY-ENGINE

113.23

21830-30300

1 BRACKET ASSY-TRANSAX

88.06

21950-3X000

1 BRKT ASSY-ROLL ROD

111.10

| | | | | |
|----------|------|--|------|-------|
| 39090R00 | WK40 | BRACKET-TRANSMISSION
SUPPORT NO.4 R&R | 0.70 | 85.40 |
|----------|------|--|------|-------|

Tech(s): 51

| | | | | |
|----------|------|-----------------------------------|------|-------|
| 39040R00 | WK40 | ROLL ROD BRACKET ASSY
REAR R&R | 0.30 | 36.60 |
|----------|------|-----------------------------------|------|-------|

Tech(s): 51

| | | | | |
|--------|------|------------|------|--------|
| RENTAL | WRNT | CAR RENTAL | 0.00 | 228.00 |
|--------|------|------------|------|--------|

Tech(s): 51

| | | | | | | | |
|------|--------|------|--------|--------|------|---------------|--------|
| Pts: | 312.39 | Lbr: | 411.00 | Other: | 0.00 | Total Line B: | 723.39 |
|------|--------|------|--------|--------|------|---------------|--------|

Story: 25276 150 39030R00 39090R00 39040R00 Per Service manager
replaced motor mount, trans mount and roll bar to address
customers concern. Vehicle idle is much smother now.

Customer Pay [REDACTED]

Repair Order Detail - Internal Copy

| | |
|---------------------------|------|
| Labor | 0.00 |
| Parts | 0.00 |
| Lube | 0.00 |
| Sublet | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible | 0.00 |
| Total Charges | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax | 0.00 |
| Total | 0.00 |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

2121 E. Bell Rd. · Phoenix, AZ 85022
(602) 346-5400
www.earnhardtkia.com

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|--------------|----------------------------------|------------------|---------|-----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25080/25080 | | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | WAIT 07NOV17 | | | CASH | 14NOV17 |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: ENG:1.8_Liter | | | |
| 15:46 06NOV17 | | 12:32 14NOV17 | | TRN:Automatic | | | |

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S VEHICLE KEEPS DYING, BATTERY WAS REPLACED IN 04/2017, CHECK CHARGING SYSTEM.

CAUSE: NO START

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)
R&R

17 YOUNG, AARON LIC#: 17
WK40

(N/C)
(N/C)

1 42700-26700 SWITCH-INHIBITOR
45900RQ0 GDS OPERATION - SWITCH TRANS RANGE
(INHIBITOR)

17 YOUNG, AARON LIC#: 17
WK40

(N/C)

FC:
PART#: 42700-26700
COUNT: 1
CLAIM TYPE: W
AUTH CODE:



PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
25080 NO START 0.70 CHECKED THE GDS 45900RQ0 FOR ISSUES IT WAS
SHOWING THAT THE RANGE SWITCH WAS NOT SHOWING IN PARK 45900R00 REPLACED
RANGE SWITCH (VDN # [REDACTED])

B** C/S A/C IS BLOWING WARM AND SMOKE IS COMING OUT OF ENGINE
COMPARTMENT.

CAUSE: BLOWS WARM

97701R00 A/C COMPRESSOR ASSY R&R (**) (REFER TO
TSB)

17 YOUNG, AARON LIC#: 17
WK40

(N/C)
(N/C)
(N/C)
(N/C)
(N/C)

1 97701-A5100 COMPRESSOR ASSY
1 97762-A7610 HOSE-DISCHARGE
1 UM040-CH015W WARR, REFRIG 2LBS
1 97690-34330 O-RING

TERMS OF SALE:
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT
WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ [REDACTED]

PAGE 2

2121 E. Bell Rd. · Phoenix, AZ 85022
(602) 346-5400
www.earnhardtkia.comHOME: [REDACTED]
BUS: [REDACTED]CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | | | | | | | | | | |
|---------------|--|------------|---------------|------------|-------------|-------------------|-----|--------|---------------|------|------------------|---------|-----|-----------|--|
| BUS: | | COLOR | | YEAR | MAKE/MODEL | | VIN | | LICENSE | | MILEAGE IN / OUT | | TAG | | |
| SNOW WHITE | | 16 | KIA FORTE | | KNAFX4A65G5 | | | | | | 25080/25080 | | | | |
| DEL. DATE | | PROD. DATE | | WARR. EXP. | | PROMISED | | PO NO. | | RATE | | PAYMENT | | INV. DATE | |
| 06JUN16 DD | | | | | | WAIT 07NOV17 | | | | | | CASH | | 14NOV17 | |
| R.O. OPENED | | | READY | | | OPTIONS: SOLD-STK | | | ENG:1.8_Liter | | | | | | |
| 15:46 06NOV17 | | | 12:32 14NOV17 | | | TRN:Automatic | | | | | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|----------|------------------------------------|------|------|-------|------|-----|-------|
| 97762R00 | A/C DISCHARGE HOSE R&R (**) | | | | | | |
| 17 | YOUNG, AARON LIC#: 17 | | | | | | (N/C) |
| | WK40 | | | | | | |
| 09760A00 | AIR CONDITIONING EVACUATE & CHARGE | | | | | | |
| 17 | YOUNG, AARON LIC#: 17 | | | | | | (N/C) |
| | WK40 | | | | | | |

FC:
PART#: 97701-A5100
COUNT: 1
CLAIM TYPE: W
AUTH CODE:SUBL ENTERPRISE RENTAL INV: [REDACTED], PO# [REDACTED] PO# [REDACTED]
WK40(N/C)
0.00PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:
25080 a/c 1.40 A/C COMPRESSOR BLEW THREW THE CASE SEALS REPLACED
A/C COMPRESSOR 97701R00 DISCHARGE HOSE WAS LEAKING FROM SIDE OF HOSE
REPLACED DISCHARGE HOSE 97762R00 EVAC AND RECHARGED SYSTEM 09760A00
*****C** PERFORM LUBE, OIL, AND FILTER CHANGE, TOP OFF ALL FLUIDS AND ADJUST
TIRE PRESSURE.CAUSE: COMPLETED LUBE, OIL AND FILTER, TOP OFF ALL FLUIDS ADJUST TIRE
PRESSURE.

S11 SEE LINE C

17 YOUNG, AARON LIC#: 17

CQL

1 26300-35504 FILTER ASSY-ENGINE O

| | |
|-------|-------|
| 40.50 | 40.50 |
| 6.60 | 6.60 |
| 1.14 | 1.14 |
| 2.00 | 10.00 |

1 K9956-41400 GASKET/PACKING

5 BULK MOTOR OIL

FREELOF COMPLIMENTARY OIL CHANGE

CQL

-58.24 -58.24

PARTS: 17.74 LABOR: 40.50 OTHER: -58.24 TOTAL LINE C: 0.00
25080 LOF 0.30 LOF

TERMS OF SALE:
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT
WILL BE PAID BY BUYER.I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 3

2121 E. Bell Rd. · Phoenix, AZ 85022
(602) 346-5400
www.earnhardtkia.com

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | | | | | |
|-------------|--|------------|------------|--------------|----------------------------------|--------|---------|------------------|---------|-----------|
| COLOR | | YEAR | MAKE/MODEL | | VIN | | LICENSE | MILEAGE IN / OUT | | TAG |
| SNOW WHITE | | 16 | KIA FORTE | | KNAFX4A65G5 | | | 25080/25080 | | |
| DEL. DATE | | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | | WAIT 07NOV17 | | | | | CASH | 14NOV17 |
| R.O. OPENED | | | READY | | OPTIONS: SOLD-STK: ENG:1.8_Liter | | | | | |
| | | | | | TRN:Automatic | | | | | |

| 15:46 06NOV17 | 12:32 14NOV17 | LIST | NET | TOTAL |
|---------------|---------------|------|-----|-------|
|---------------|---------------|------|-----|-------|

LINE OPCODE TECH TYPE HOURS

D** CAR RENTAL

CAUSE: .

RENTAL SEE LINE B

17 YOUNG, AARON LIC#: 17

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 (N/C)

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response Please contact Larry Donahue at 602.346.5447



TERMS OF SALE:
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 40.50 |
| PARTS AMOUNT | 17.74 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 58.24 |
| LESS INSURANCE | 58.24 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #:

INVOICE



PAGE 2

 2121 E. Bell Rd. · Phoenix, AZ 85022
 (602) 346-5400
 www.earnhardtkia.com

SCOTTSDALE, AZ

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|-----------|---------------|----------------------------------|---------|------------------|---------|----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25160/25160 | | |
| DEL DATE | PROD DATE | WARR EXP | PROMISED | PONO | RATE | PAYMENT | INV DATE |
| 06JUN16 DD | | | 17:00 11NOV17 | | | CASH | 15NOV17 |
| R.O. OPENED | | READY | OPTIONS: SOLD-STK: ENG:1.8 Liter | | | | |
| 14:37 11NOV17 | | 16:06 15NOV17 | TRN:Automatic | | | | |

LINE OPCODE TECH TYPE HOURS

18 BIRO, LUBOS LIC#: 18
WK40LIST NET TOTAL
(N/C)

FC:

PART#: 37110-H5000U

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

25160 0.50 FOUND DEAD BATTERY. CHARGED AND TESTED BATTERY- FAILED.

PERFORMED COMPLETE SYSTEM TEST AND ALL OTHER COMPONENTS PASSED.

REPLACED BATTERY. OP CODES 37110A00 0.30HRS AND 37110R00 0.20HRS

C COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK, WALK
AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR WASH,
INTERIOR VACUUM FRONT FLOORCAUSE: COMPLIMENTARY MULTI POINT INSPECTION, FREE BATTERY HEALTH CHECK,
WALK AROUND AND COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR
WASH, INTERIORMPI COMPLIMENTARY MULTI POINT INSPECTION, FREE
BATTERY HEALTH CHECK, WALK AROUND AND
COMPLIMENTARY WASH WHICH INCLUDES EXTERIOR
WASH, INTERIOR VACUUM FRONT FLOOR

18 BIRO, LUBOS LIC#: 18

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

We at Earnhardt Kia Thank you for your
business and appreciate you as a customer.
You may receive a satisfaction survey from
Kia, if for any reason you can not rate us
with a "10" response and "yes" response
Please contact Larry Donahue at 602.346.5447

TERMS OF SALE:

DETAILS AND LIMITATIONS OF WARRANTIES. DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF
SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.
 BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE
WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT
THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE
SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT
WILL BE PAID BY BUYER.
I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY
MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #:

INVOICE



PAGE 1

 2121 E. Bell Rd. - Phoenix, AZ 85022
 (602) 346-5400
 www.earnhardtkia.com

SCOTTSDALE, AZ

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|-------------------|---------------|------------------|---------|----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25276/25276 | | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV DATE |
| 06JUN16 DD | | | 18:00 20NOV17 | | | CASH | 25NOV17 |
| R.O. OPENED | | READY | OPTIONS: SOLD-STK | | ENG:1.8 Liter | | |
| 17:03 18NOV17 | | 10:55 25NOV17 | | TRN:Automatic | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A C/S A/C IS BLOWING WARM, C/S THEY SAW GREEN FLUID IN PARKING LOT OF HOME. C/S CAR SHAKES AT IDLE AND SMOKE COMES OUT OF ENGINE COMPARTMENT.

CAUSE: A/C CONDENSER FAILURE

97606R00 AC CONDENSER R&R (**)

51 REYNOLDS, CHARLES LIC#: 51

WK40

(N/C)

1 97606-3X601 CONDENSER ASSY-COOL

(N/C)

09760A00 AIR CONDITIONING EVACUATE & CHARGE

51 REYNOLDS, CHARLES LIC#: 51

WK40

(N/C)

FC:

PART#: 97606-3X601

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

| | | | | | | | |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE A: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

25276 2.90

Diag & flush 1.5hr

97606R00

09760A00

After involving tech line at managers request. Monitored system after charging. Removed bumper skin and found a larger dead spot in condenser by monitoring temperature with a laser temp gun. Removed desiccant bag and found it to be very dirty and swollen from moisture and debris. Also found the screen under the desiccant bag to have a large amount of debris in it. Pulled lines at compressor and found no sign of debris in compress. Suggesting replacing condenser, desiccant bag and flushing lines and evaporator. Tech line cleared all suggested work including system flush.

B** C/S ENGINE SHAKES WHILE AT IDLE, CHECK MOTOR MOUNTS.

CAUSE: MOTOR MOUNT FAILED TRANS MOUNT FAILED ROLL BAR FAILED

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 2

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(602) 346-5400
www.earnhardtkia.comHOME:
BUS:CONT:
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|-----------|---------------|--------------------|---------|------------------|---------|----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25276/25276 | | |
| DEL DATE | PROD DATE | WARR EXP | PROMISED | PO NO | RATE | PAYMENT | INV DATE |
| 06JUN16 DD | | | 18:00 20NOV17 | | | CASH | 25NOV17 |
| R.O. OPENED | | READY | OPTIONS: SOLD-STK: | | ENG:1.8 Liter | | |
| 17:03 18NOV17 | | 10:55 25NOV17 | TRN:Automatic | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|-------------------|-------------|------|---------------------------------------|-------|------|-----|-------|
| 39030R00 | | | ENGINE MOUNT BRACKET (NO.3) R&R | | | | |
| | | | 51 REYNOLDS,CHARLES LIC#: 51 | | | | |
| | | | WK40 | | | | (N/C) |
| 1 | 21810-3X000 | | BRACKET ASSY-ENGINE | | | | (N/C) |
| 1 | 21830-30300 | | BRACKET ASSY-TRANSAX | | | | (N/C) |
| 1 | 21950-3X000 | | BRKT ASSY-ROLL ROD | | | | (N/C) |
| 39090R00 | | | BRACKET-TRANSMISSION SUPPORT NO.4 R&R | | | | |
| | | | 51 REYNOLDS,CHARLES LIC#: 51 | | | | |
| | | | WK40 | | | | (N/C) |
| 39040R00 | | | ROLL ROD BRACKET ASSY REAR R&R | | | | |
| | | | 51 REYNOLDS,CHARLES LIC#: 51 | | | | |
| | | | WK40 | | | | (N/C) |
| RENTAL CAR RENTAL | | | | | | | |
| | | | 51 REYNOLDS,CHARLES LIC#: 51 | | | | |
| | | | WRNT | | | | (N/C) |

FC:

PART#: 21810-3X000

COUNT: 3

CLAIM TYPE: W

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

25276 1.50

39030R00

39090R00

39040R00

Per Service manager replaced motor mount, trans mount and roll bar to address customers concern. Vehicle idle is much smother now.

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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 3

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HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | | | |
|-----------------------------|-----------|---------------|-------------------------------|---------|------------------|------------|----------|--|
| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | | |
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 [REDACTED] | | 25276/25276 | [REDACTED] | | |
| DEL DATE | PROD DATE | WARR EXP | PROMISED | PO NO | RATE | PAYMENT | INV DATE | |
| 06JUN16 DD | | | 18:00 20NOV17 | | | CASH | 25NOV17 | |
| RO OPENED | | READY | OPTIONS: SOLD-STK: [REDACTED] | | ENG:1.8_Liter | | | |
| 17:03 18NOV17 | | 10:55 25NOV17 | TRN:Automatic | | | | | |
| LINE OPCODE TECH TYPE HOURS | | | | LIST | NET | TOTAL | | |

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ [REDACTED]

PAGE 1

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www.earnhardtkia.comHOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: [REDACTED] 6 ARLEN BELVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|------------------------|---|------------------|------------|-----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 [REDACTED] | [REDACTED] | 25416/25416 | [REDACTED] | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | 17:00 30NOV17 | | | CASH | 06DEC17 |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: [REDACTED] ENG:1.8_Liter | | | |
| 16:57 30NOV17 | | 11:36 06DEC17 | | TRN:Automatic | | | |

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT
WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED.

CUSTOMER MADE SURE ALL ACCESORIES WERE OFF

CAUSE: INHIBITOR SWITCH FAILED

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)

R&R

13 ROSENECKER, MITCHELL LIC#: 13
WK40

1 42700-26700 SWITCH-INHIBITOR

(N/C)

(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INVOICE [REDACTED] PO [REDACTED] PO [REDACTED]

WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING
FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE
HAS BEEN WAARMED UP, REPLACED INIHIBITOR SWITCH AND VERIFIED STARTING
OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES
THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A

13 ROSENECKER, MITCHELL LIC#: 13

ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

25416 battery battery

C CAR RENTAL

CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

TERMS OF SALE:
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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 2

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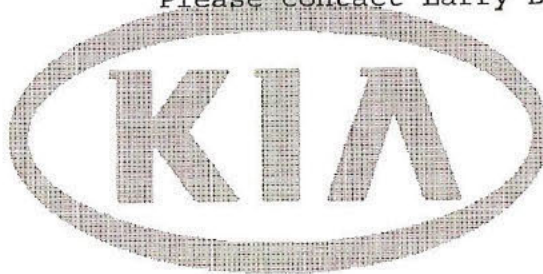
 HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | | | | |
|---------------|------------|---------------|---------------|--------------------|--------|---------------|------------------|-----------|-----|
| BUS: | | CELL: | | SERVICE ADVISOR: | | DATE: | | | |
| COLOR | YEAR | MAKE/MODEL | | VIN | | LICENSE | MILEAGE IN / OUT | | TAG |
| SNOW WHITE | 16 | KIA FORTE | | KNAFX4A65G5 | | | 25416/25416 | | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE | |
| 06JUN16 DD | | | 17:00 30NOV17 | | | | CASH | 06DEC17 | |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: | | ENG:1.8_Liter | | | |
| 16:57 30NOV17 | | 11:36 06DEC17 | | TRN:Automatic | | | | | |
| | | | | | | LESS | | NET | |
| | | | | | | | | TOTAL | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|--------------|--------|------|------|-------|------|------|-------|
| | | | | | | | (N/C) |
| | | | | | | | 0.00 |
| PARTS: | | | | | 0.00 | 0.00 | |
| 25416 rental | | | | | | | |

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I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 1

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CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | | | |
|---------------|------------|---------------|---------------|--------------------|-------------|---------------|------------------|-----------|
| COLOR | | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN / OUT | TAG |
| SNOW WHITE | | 16 | KIA FORTE | | KNAFX4A65G5 | | 25416/25416 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | 17:00 30NOV17 | | | | CASH | 06DEC17 |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: | | ENG:1.8_Liter | | |
| 16:57 30NOV17 | | 11:36 06DEC17 | | TRN:Automatic | | | | |

| | | | | | | | |
|------|--------|------|------|-------|------|-----|-------|
| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT
 WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED.

CUSTOMER MADE SURE ALL ACCESORIES WERE OFF

CAUSE: INHIBITOR SWITCH FAILED

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)

R&R

13 ROSENECKER, MITCHELL LIC#: 13

WK40

1 42700-26700 SWITCH-INHIBITOR

(N/C)
(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INVOICE

WK40

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

(N/C)
0.00

25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING
 FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE
 HAS BEEN WAARMED UP, REPLACED INHIBITOR SWITCH AND VERIFIED STARTING
 OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES
 THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A

13 ROSENECKER, MITCHELL LIC#: 13

ISE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

(N/C)
0.00

25416 battery battery

C CAR RENTAL

CAUSE:

INFO SEE LINE A FOR RENTAL CAR SUBLET

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CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 2

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HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|-------------|-----------|------------|--------------------|---------|------------------|---------|----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25416/25416 | | |
| DEL DATE | PROD DATE | WARR EXP. | PROMISED | PONO. | RATE | PAYMENT | INV DATE |
| 06JUN16 DD | | | 17:00 30NOV17 | | | CASH | 06DEC17 |
| R.O. OPENED | | READY | OPTIONS: SOLD-STK: | | ENG:1.8_Liter | | |
| | | | TRN:Automatic | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|---------------------|--------|--------|------|----------------------------------|------|---------------|-------|
| | | | | 13 ROSENECKER, MITCHELL LIC#: 13 | | | |
| | | | | ISE | | | (N/C) |
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |
| 25416 rental rental | | | | | | | |

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BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X _____

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

2121 E. Bell Rd. · Phoenix, AZ 85022
(602) 346-5400
www.earnhardtkia.com

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | |
|-------------|------------|---------------|------------------------|---------------|----------------|------------|
| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/OUT | TAG |
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 [REDACTED] | | 26487/26487 | [REDACTED] |
| DEL. DATE | PROD. DATE | WARR EXP | PROMISED | PO NO. | RATE | PAYMENT |
| 06JUN16 DD | | | 17:00 12JAN18 | | | CASH |
| R.O. OPENED | READY | OPTIONS: | SOLD-STK: [REDACTED] | ENG:1.8_Liter | | INV. DATE |
| | | TRN:Automatic | | | | 17JAN18 |

15:56 09JAN18 14:55 17JAN18

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S A/C IS BLOWING WARM, CHECK AND ADVISE. AIR IS WARM AT ALL TIMES

CAUSE: COOLING FAN ASSEMBLY FAILURE

25380R00 RADIATOR COOLING FAN ASSY R&R

51 REYNOLDS, CHARLES LIC#: 51
WK40

(N/C)

1 25380-3X500 BLOWER ASSY

(N/C)

09760A00 AIR CONDITIONING EVACUATE & CHARGE

51 REYNOLDS, CHARLES LIC#: 51
WK40

(N/C)

FC:

PART#: 25380-3X500

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL CAR INVOICE [REDACTED]

PO [REDACTED]

PO# [REDACTED]

WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

0.00

26487 0.90

25380R00

09760A00

Found A/C system to have a low charge. Found evidence that the compressor is venting off excessive pressure. Charged system and ran a/c. A/C worked as it should. Cooling fans never switched to high speed. Performed actuation tests and found that fans high speed was inop. Replace cooling fans and resistor. Vehicle is now working as designed

B C/S THE VEHICLE WILL START AT TIMES, CHECK AND ADVISE

CAUSE: .

NPF NO SUBSTANDARD CONDITIONS FOUND AT THIS TIME

51 REYNOLDS, CHARLES LIC#: 51

ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

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MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 2

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HOME:
BUS:CONT:
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|-----------|---------------|---------------|--------------------|------------------|---------|---------------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 26487/26487 | | |
| DEL DATE | PROD DATE | WARR EXP | PROMISED | PONO | RATE | PAYMENT | INV. DATE |
| 06JUN16 DL | | | 17:00 12JAN18 | | | CASH | 17JAN18 |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: | | | ENG:1.8_Liter |
| 15:56 09JAN18 | | 14:55 17JAN18 | | TRN:Automatic | | | |

26487 Could not duplicate

C CAR RENTAL

CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

99 ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

We at Earnhardt Kia Thank you for your business and appreciate you as a customer. You may receive a satisfaction survey from Kia, if for any reason you can not rate us with a "10" response and "yes" response Please contact Larry Donahue at 602.346.5447


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 MANUFACTURER'S WARRANTY.

CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 1

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HOME
BUS:

CONT:
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| | | | | | | |
|---------------|---------------|----------------------------------|---------------|---------------|----------------|----------|
| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/OUT | TAG |
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 26514/26514 | |
| DEL DATE | PROD DATE | WARR EXP | PROMISED | PONO | RATE | PAYMENT |
| 06JUN16 DD | | | 17:00 24JAN18 | | | CASH |
| R.O. OPENED | READY | OPTIONS: SOLD-STK: TRN:Automatic | | ENG:1.8 Liter | | INV DATE |
| 16:19 17JAN18 | 15:22 27JAN18 | | | | | 27JAN18 |

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S VEHICLE WILL NOT START AT TIMES, SOMETIMES IT WILL START. CHECK
AND ADVISE

CAUSE: BATTERY FAILED BATTERY CABLE FAILED BATT CODE KUW6J6F66QWT

37110R00 BATTERY REPLACEMENT

51 REYNOLDS, CHARLES LIC#: 51
WK40

(N/C)

1 37110-H5000U BATTERY H5-61 YD

(N/C)

1 91850-A7570 WIRING ASSY-BATTERY

(N/C)

37110A00 BATTERY TEST & RECHARGE

51 REYNOLDS, CHARLES LIC#: 51
WK40

(N/C)

37210R1N BATTERY CABLE ASSY (NO ENGINE) TRN

51 REYNOLDS, CHARLES LIC#: 51
WK40

(N/C)

FC:

PART#: 37110-H5000U

COUNT: 2

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL CAR INVOICE

PO [REDACTED] PO# [REDACTED]

WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

0.00

26514 1.10

37110A00

37110R00

37210R1N

Found battery to be dead, removed battery and charged on 10A charge. Let the battery sit over night and tested. Battery failed GR8 test. Found positive battery clamp to be loose, tried to get it to tighten. Battery can not be properly charged with loose terminal. Pos battery cable and clamp needs to be replaced. Checked for parasitic draw, none found. Replaced pos battery cable and battery.

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CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #:

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PAGE 2

HOME:
BUS:CONT:
CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/OUT | TAG | |
|---------------|------------|---------------|----------------------------------|---------|----------------|---------|-----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 26514/26514 | | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | 17:00 24JAN18 | | | CASH | 27JAN18 |
| R/O. OPENED | | READY | OPTIONS: SOLD-STK: ENG:1.8_Liter | | | | |
| 16:19 17JAN18 | | 15:22 27JAN18 | TRN:Automatic | | | | |

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

B** CAR RENTAL

CAUSE:

INFO SEE LINE A FOR RENTAL CAR SUBLET

99 ISE (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

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CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|---------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY
THIS AMOUNT | 0.00 |

CUSTOMER #:

INVOICE



SCOTTSDALE, AZ

PAGE 1

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HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|-----------|---------------|--------------------|---------|------------------|---------|-----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25416/25416 | | |
| DEL DATE | PROD DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | 17:00 30NOV17 | | | CASH | 06DEC17 |
| R.O. OPENED | | READY | OPTIONS: SOLD-STK: | | ENG:1.8 Liter | | |
| 16:57 30NOV17 | | 11:36 06DEC17 | TRN:Automatic | | | | |

| | | | | | | | |
|------|--------|------|------|-------|------|-----|-------|
| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|

A C/S VEHICLE STARTED THIS MORNING BEFORE GOING TO WORK, AFTER BEING AT

WORK FOR A WHILE CUSTOMER HAD TO GET VEHICLE JUMP STARTED.

CUSTOMER MADE SURE ALL ACCESORIES WERE OFF

CAUSE: INHIBITOR SWITCH FAILED

45900R00 SWITCH TRANS RANGE (INHIBITOR SWITCH)

R&R

13 ROSENECKER, MITCHELL LIC#: 13

WK40

1 42700-26700 SWITCH-INHIBITOR

(N/C)

(N/C)

FC:

PART#: 42700-26700

COUNT: 1

CLAIM TYPE: W

AUTH CODE:

SUBL ENTERPRISE RENTAL INVOICE

PO

PO

WK40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

0.00

25416 VEHICLE HAS HARD TIME STARTING AFTER BEING DRIVEN AND SITTING
 FOR AWHILE 0.40 FOUND INHIBITOR SWITCH TO BE UNRESPONSIVE AFTER VEHICLE
 HAS BEEN WAARMED UP, REPLACED INIHIBITOR SWITCH AND VERIFIED STARTING
 OPERATION WITH GR8 SYSTEM TESTR 45900R00 .40

B BATTERY HAS BEEN REPLACED TWICE WITHING 6 MONTHS, CUSTOMER STATES

THERE IS SOMETHING DECHARGING BATTERY.

INFO SEE LINE A

13 ROSENECKER, MITCHELL LIC#: 13

ISE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

0.00

25416 battery battery

C CAR RENTAL

CAUSE: .

INFO SEE LINE A FOR RENTAL CAR SUBLET

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CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INSURANCE | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

CUSTOMER #: [REDACTED]

INVOICE



SCOTTSDALE, AZ

PAGE 2

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CELL:

SERVICE ADVISOR: 6 ARIEL LEYVA

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|---------------|------------|---------------|---------------|----------------------------------|------------------|---------|-----------|
| SNOW WHITE | 16 | KIA FORTE | KNAFX4A65G5 | | 25416/25416 | | |
| DEL. DATE | PROD. DATE | WARR. EXP | PROMISED | PONO | RATE | PAYMENT | INV. DATE |
| 06JUN16 DD | | | 17:00 30NOV17 | | | CASH | 06DEC17 |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK: ENG:1.8 Liter | | | |
| 16:57 30NOV17 | | 11:36 06DEC17 | | TRN:Automatic | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|----------------------------------|--------|--------|------|--------|------|---------------|-------|
| 13 ROSENECKER, MITCHELL LIC#: 13 | | | | | | | |
| ISE | | | | | | | (N/C) |
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |
| 25416 rental rental | | | | | | | |

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CUSTOMER SIGNATURE

X

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

WKRO90A K0058383A1

CROWELL

VIN : KNAFX4A65G5

First Name:

Last Name :

Mileage Entered:

Production Date: 11/03/2015

Wholesale Date: 05/13/2016

Retail Date: 06/06/2016

Warranty Start Date : 06/06/2016

Branded Title: N/A

KIA MOTORS AMERICA

Warranty Coverage

Year ...: 2016

Model ..: YD Forte (YD)

Engine : G4NBFH190533 1.8 LITER ENGINE

Retail Mileage : 30

Sales Type : KAPR KIA APR SUBVENTION

Key Code ...: D1984 Sirius: EXPIRED

Selling Dealer: AZ045

Earnhardt Kia

2/19/2018

14:22:02

PDI Performed: Y (Y/N) Y/N Start Expiration Mileage

Basic Warranty Coverage : Y 06/06/2016 06/06/2021 60,000

Powertrain Coverage : Y 06/06/2016 06/06/2021 60,000

Extended Service Plan :

SRV/MNT: Y Contract No: Open Campaigns .: N (Y/N)

CPO: N Contract No: Owner Transfers : N (Y/N)

Repairs in Last 60 Days: Y AZ045 00912 A

F3=Exit F4=Claim Inq F5=Vehicle Options F6=Campaign F7=Other Coverage

F8=Cust Hist F9=1st Owner F11=Branded Title

F13=Contract F14=Print F15=Sirius

MESSAGE:

2/19/18
14:22:08
wsd079

War.nty Service Department
WARRANTY HISTORY INQUIRY

CROWELL
KIAPROD
6/06/16

VIN No : KNAFX4A65G5

Model . . C3422
Series . FORTE

In Service Date:

| <u>Repair</u>
<u>Date</u> | <u>W</u>
<u>T</u> | <u>Dlr</u>
<u>No.</u> | <u>Repair</u>
<u>Order#</u> | <u>Ver</u> | <u>Repair Labor Code</u> | <u>Causal Part</u> | <u>Mileage</u> |
|------------------------------|----------------------|--------------------------|--------------------------------|------------|--------------------------|---------------------|----------------|
| 2/07/18 | W | AZO45 | | A 01 | A/C Suction Pipe, R& | TUBE ASSY-SUCTION & | 27098 |
| 2/07/18 | W | AZO45 | | N 01 | | TUBE ASSY-SUCTION & | 27098 |
| 1/17/18 | S | AZO45 | | A 04 | Battery Replacement | BATTERY H5-61 YD | 26514 |
| 1/17/18 | W | AZO45 | | C 01 | Battery Cable Assy (| WIRING ASSY-BATTERY | 26514 |
| 1/09/18 | W | AZO45 | | A 01 | Radiator Cooling Fan | BLOWER ASSY | 26487 |
| 1/09/18 | W | AZO45 | | N 01 | | BLOWER ASSY | 26487 |
| 11/30/17 | W | AZO45 | | A 01 | Switch, Trans Range | SWITCH-INHIBITOR | 25416 |
| 11/30/17 | W | AZO45 | | N 01 | | SWITCH-INHIBITOR | 25416 |
| 11/18/17 | O | AZO45 | | O 01 | Emergency Order Reim | | 25276 |
| 11/18/17 | O | AZO45 | | O 01 | Emergency Order Reim | | 25276 |
| 11/18/17 | W | AZO45 | | A 01 | AC Condenser, R&R (* | CONDENSER ASSY-COOL | 25276 |
| 11/18/17 | W | AZO45 | | B 01 | Roll Rod Bracket Ass | BRACKET ASSY-ENGINE | 25276 |

More...

I=Inquiry
F3=Exit

F11=Summary/Detail

WKR090 K0058383A1
WKR116 CROWELLC

KIA MOTORS AMERICA
Campaign List by VIN

2/19/2018
14:22:32

Vehicle I.D : KNAFX4A65G5 

| 'C' Issue
'D' Number | D e s c r i p t i o n | Dealer
Code | Repair
Date | Dealer
Type |
|-------------------------|------------------------------|----------------|----------------|----------------|
| PUP723 | PUP723 YD ENGINE START DELAY | 80114 | 4/19/2016 | |

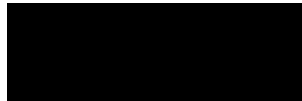
C=Close D=Remove F3=Exit

Bottom



PE19-004
KIA
6/28/2019
DEFECT B
CA FILES

FORTE



| | | | | | | | | | | | |
|---|--|--|--|---|--|---------|--|---|--|-------------------|--|
| A | | MM DD YYYY | | 19 | | 000 | | ☐ Delete
☐ Change
☐ No Activity | | NFIRS -1
Basic | |
| FDID * 06002 | | State * GA | | Incident Date * 08 13 2018 | | Station | | Incident Number * | | Exposure * | |
| B Location*
☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Census Tract 819 -
Module In Section B "Alternative Location Specification". Use only for Wildland fires.
☐ Street address
☐ Intersection Number/Milepost Prefix Street or Highway Street Type Suffix
☐ In front of
☐ Rear of Apt./Suite/Room City State Zip Code
☐ Adjacent to
☒ Directions Interstate about 3/4 mile east of the on ramp from
Cross street or directions, as applicable | | | | | | | | | | | |
| C Incident Type *
131 Passenger vehicle fire
Incident Type | | | | E1 Date & Times Midnight is 0000
Check boxes if dates are the same as Alarm ALARM always required
Date. Alarm * 08 13 2018 08:20:00
ARRIVAL required, unless canceled or did not arrive
☒ Arrival * 08 13 2018 08:27:00
CONTROLLED Optional, Except for wildland fires
☐ Controlled
LAST UNIT CLEARED, required except for wildland fires
☒ Last Unit
Cleared 08 13 2018 09:01:00 | | | | E2 Shift & Alarms
Local Option
C 01 FID
Shift or Alarms District
Platoon | | | |
| D Aid Given or Received *
1 ☐ Mutual aid received
2 ☐ Automatic aid rcv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None
Their FDID Their State
Their Incident Number | | | | E3 Special Studies
Local Option
Special Study ID# Special Study Value | | | | | | | |
| F Actions Taken *
11 Extinguishment by fire service personnel
Primary Action Taken (1)
86 Investigate
Additional Action Taken (2)
Additional Action Taken (3) | | | | G1 Resources *
☒ Check this box and skip this section if an Apparatus or Personnel form is used.
Apparatus Personnel
Suppression 0003 0011
EMS
Other
☐ Check box if resource counts include aid received resources. | | | | G2 Estimated Dollar Losses & Values
LOSSES: Required for all fires if known. Optional for non fires. None
Property \$ 020,000
Contents \$ 005,000
PRE-INCIDENT VALUE: Optional
Property \$ 020,000
Contents \$ 005,000 | | | |
| Completed Modules
☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv. Cas.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11 | | H1* Casualties ☒ None
Deaths Injuries
Fire Service
Civilian
H2 Detector
Required for Confined Fires.
1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☒ Unknown | | H3 Hazardous Materials Release
N ☒ None
1 ☐ Natural Gas: slow leak, no evaluation or HazMat actions
2 ☐ Propane gas: <21 lb. tank (as in home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable storage
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < 55 gallons
0 ☐ Other: Special HazMat actions required or spill > 55gal., Please complete the HazMat form | | | | I Mixed Use Property
NN ☒ Not Mixed
10 ☐ Assembly use
20 ☐ Education use
33 ☐ Medical use
40 ☐ Residential use
51 ☐ Row of stores
53 ☐ Enclosed mall
58 ☐ Bus. & Residential
59 ☐ Office use
60 ☐ Industrial use
63 ☐ Military use
65 ☐ Farm use
00 ☐ Other mixed use | | | |
| J Property Use* Structures
131 ☐ Church, place of worship
161 ☐ Restaurant or cafeteria
162 ☐ Bar/Tavern or nightclub
213 ☐ Elementary school or kindergarten
215 ☐ High school or junior high
241 ☐ College, adult education
311 ☐ Care facility for the aged
331 ☐ Hospital
Outside
124 ☐ Playground or park
655 ☐ Crops or orchard
669 ☐ Forest (timberland)
807 ☐ Outdoor storage area
919 ☐ Dump or sanitary landfill
931 ☐ Open land or field | | 341 ☐ Clinic, clinic type infirmary
342 ☐ Doctor/dentist office
361 ☐ Prison or jail, not juvenile
419 ☐ 1-or 2-family dwelling
429 ☐ Multi-family dwelling
439 ☐ Rooming/boarding house
449 ☐ Commercial hotel or motel
459 ☐ Residential, board and care
464 ☐ Dormitory/barracks
519 ☐ Food and beverage sales
936 ☐ Vacant lot
938 ☐ Graded/care for plot of land
946 ☐ Lake, river, stream
951 ☐ Railroad right of way
960 ☐ Other street
961 ☒ Highway/divided highway
962 ☐ Residential street/driveway | | 539 ☐ Household goods, sales, repairs
579 ☐ Motor vehicle/boat sales/repair
571 ☐ Gas or service station
599 ☐ Business office
615 ☐ Electric generating plant
629 ☐ Laboratory/science lab
700 ☐ Manufacturing plant
819 ☐ Livestock/poultry storage(barn)
882 ☐ Non-residential parking garage
891 ☐ Warehouse
981 ☐ Construction site
984 ☐ Industrial plant yard
Lookup and enter a Property Use code only if you have NOT checked a Property Use box:
Property Use 961
Highway or divided highway | | | | | | | |

NFIRS-1 Revision 03/11/99

K1 Person/Entity Involved ☐ Local Option ☐ Business name (if applicable) - - Area Code Phone Number

☐ Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Room City

State Zip Code -

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 owner ☐ Same as person involved? Then check this box and skip The rest of this section.

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Local Option ☐ Business name (if Applicable) - - Area Code Phone Number

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Room City

State Zip Code -

L Remarks ☐ Local Option

CoSFFD E-13 and TK 11 we dispatched and responded from their respective stations to a reported car fire on Interstate █ eastbound about 1/2 to 1 mile past the onramp from █ █ E-19 became available from their previous call (17677) and responded from Fulton Industrial Boulevard near Aero Drive. E-13 returned to service.

Enroute E-19 observed a heavy column of smoke and advised dispatch, requesting FCPD and a H.E.R.O. unit to respond to assist with traffic control.

E-19 arrived on scene first and blocked 2 lanes of traffic for our protection with a vehicle well involved with the exception of the truck compartment. The driver made her presence known and advised she had been the only occupant of the vehicle.

E-19 pulled 200 feet of 1 3/4 inch hose and began extinguishment with T-11 arrived and was positioned to further protect the scene. T-11's RS firefighter assisted E-19's 2 crew members with extinguishment. After a knockdown was made of the fire and hot spots were extinguished we remained on scene for cleanup and a final dousing of the vehicle.

We spoke with the driver/owner of the vehicle. She advised that when she got on the interstate she noticed that smoke appeared to be coming out of her driver's side vent. She told us she pulled over into the accident investigation area and stopped. When she stopped she noticed the smoke coming out of the vents on the driver side dash had increased. She stated the dashboard on the left side felt hot. She grabbed her purse and got out of the vehicle. She called 911 and that is when she noticed flames coming out of the left vents on the dashboard. She stated she kept her car well maintained and had the car serviced about 2 months ago.

L Authorization ☐ Local Option

Due to the extent of the damage to the vehicle we were unable to determine a cause.

The vehicle is a total loss. She also stated her personal PC was destroyed in the fire.

To assist her with her insurance (GEICO) we spoke with a representative on the phone and informed them of the situation as well as the City of South Fulton Case number.

Officer in charge ID Signature Position or rank Assignment Month Day Year

We left the scene with FCPD and a H.E.R.O unit to await the arrival of a wrecker.

06002
FDID *

GA
State *

MM DD
8 13
Incident Date *

YYYY
2018

19
Station

Incident Number *

000
Exposure *

Complete
Narrative

CoSFFD E-13 and TK 11 we dispatched and responded from their respective stations to a reported car fire on Interstate eastbound about 1/2 to 1 mile past the onramp from . E-19 became available from their previous call (17677) and responded from near . E-13 returned to service.

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We left the scene with FCPD and a H.E.R.O unit to await the arrival of a wrecker.

Note VIN destroyed in fire

Equipment used

1 set of irons

3 air packs

200 feet of 1 3/4 hose

500 gallons of water

08/13/2018 16:21:36

| | | |
|---|--|--|
| A
<div style="display: flex; justify-content: space-between;"> <div>FDID * 06002</div> <div>State * GA</div> <div>Incident Date * MM 08 DD 13 YYYY 2018</div> <div>Station 19</div> <div>Incident Number * [REDACTED]</div> <div>Exposure * 000</div> <div> ☐ Delete
 ☐ Change
 ☐ No Activity </div> </div> <div style="text-align: right; font-weight: bold;">NFIRS -2
Fire</div> | | |
| B Property Details

B1 ☐ Residential
<i>Estimated Number of residential living units in building of origin whether or not all units became involved</i>
<div style="border: 1px solid black; width: 100px; height: 20px; margin-top: 5px;"></div>
B2 ☐ Buildings not involved
<i>Number of buildings involved</i>
<div style="border: 1px solid black; width: 100px; height: 20px; margin-top: 5px;"></div>
B3 ☐ Acres burned (outside fires) ☒ Less than one acre | C On-Site Materials or Products ☒ None
<i>Complete if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the Property, whether or not they became involved</i>
Enter up to three codes. Check one or more boxes for each code entered.
<div style="display: flex;"> <div style="flex: 1;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">NNN None</div> On-site material (1) </div> <div style="flex: 1;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"></div> On-site material (2) </div> <div style="flex: 1;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"></div> On-site material (3) </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> 1 ☐ Bulk storage or warehousing
 2 ☐ Processing or manufacturing
 3 ☐ Packaged goods for sale
 4 ☐ Repair or service </div> <div style="width: 30%;"> 1 ☐ Bulk storage or warehousing
 2 ☐ Processing or manufacturing
 3 ☐ Packaged goods for sale
 4 ☐ Repair or service </div> <div style="width: 30%;"> 1 ☐ Bulk storage or warehousing
 2 ☐ Processing or manufacturing
 3 ☐ Packaged goods for sale
 4 ☐ Repair or service </div> </div> | |
| D Ignition

D1 83 Engine area, running gear, wheel area
<i>Area of fire origin *</i> | E1 Cause of Ignition
☐ Check box if this is an exposure report. Skip to section G
1 ☐ Intentional
2 ☐ Unintentional
3 ☐ Failure of equipment or heat source
4 ☐ Act of nature
5 ☐ Cause under investigation
U ☒ Cause undetermined after investigation | E3 Human Factors Contributing To Ignition
Check all applicable boxes
1 ☐ Asleep ☒ None
2 ☐ Possibly impaired by alcohol or drugs
3 ☐ Unattended person
4 ☐ Possibly mental disabled
5 ☐ Physically Disabled
6 ☐ Multiple persons involved

7 ☐ Age was a factor
Estimated age of person involved <div style="border: 1px solid black; width: 50px; height: 20px; display: inline-block;"></div>
1 ☐ Male 2 ☐ Female |
| D2 UU Undetermined
<i>Heat source *</i> | E2 Factors Contributing To Ignition
<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">UU Undetermined</div> Factor Contributing To Ignition (1) | <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"></div> Factor Contributing To Ignition (2) |
| D3 UU Undetermined
<i>Item first ignited *</i> 1 ☐ Check Box if fire spread was confined to object of origin | D4 UU Undetermined
<i>Type of material first ignited</i> <i>Required only if item first ignited code is 00 or <70</i> | |
| F1 Equipment Involved In Ignition
☒ None If Equipment was not involved, Skip to Section G
<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">NNN None</div> Equipment Involved

Brand <div style="border: 1px solid black; width: 200px; height: 20px; display: inline-block;"></div>
Model <div style="border: 1px solid black; width: 200px; height: 20px; display: inline-block;"></div>
Serial # <div style="border: 1px solid black; width: 200px; height: 20px; display: inline-block;"></div>
Year <div style="border: 1px solid black; width: 50px; height: 20px; display: inline-block;"></div> | F2 Equipment Power
<div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"></div> Equipment Power Source

F3 Equipment Portability
1 ☐ Portable
2 ☐ Stationary

Portable equipment normally can be moved by one person, is designed to be use in multiple locations, and requires no tools to install. | G Fire Suppression Factors
Enter up to three codes. ☒ None
<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">NNN None</div> Fire suppression factor (1)

<div style="border: 1px solid black; padding: 2px; margin-top: 5px;"></div> Fire suppression factor (2)

<div style="border: 1px solid black; padding: 2px; margin-top: 5px;"></div> Fire suppression factor (3) |
| H1 Mobile Property Involved
☐ None

1 ☐ Not involved in ignition, but burned
2 ☐ Involved in ignition, but did not burn
3 ☒ Involved in ignition and burned

<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">Forte Eco Ex</div> Mobile property model

<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">[REDACTED]</div> License Plate Number | H2 Mobile Property Type & Make
<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">11 Automobile, passenger car, ambulance, race car</div> Mobile property type

<div style="border: 1px solid black; padding: 2px; margin-top: 5px;">KI Kia</div> Mobile property make | Local Use
☐ Pre-Fire Plan Available
<i>Some of the information presented in this report may be based upon reports from other Agencies</i>
☐ Arson report attached
☐ Police report attached
☐ Coroner report attached
☐ Other reports attached |
| <div style="border: 1px solid black; padding: 2px; margin-top: 5px;">GA</div> State
<div style="border: 1px solid black; padding: 2px; margin-top: 5px;"></div> VIN Number | | NFIRS-2 Revision 01/19/99 |

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------------------------|----------------------------------|----------------------------|-----------------------------|---------------------------------|----------------------------------|--|--|--|---|-----------------------------|----------------------------------|----------------------|------------------|----------------------|-----------|----------------------------|-----------|----------------------------|------------------|--|--|---------------------|-----|------------------------|--|------------|--|---------------------------|--|------------------------------|----|-------------------------|--|--|--|---------------------------|--|
| A | <div>06002</div> <div>FDID *</div> | <div>GA</div> <div>State *</div> | <div>MM</div> <div>8</div> | <div>DD</div> <div>13</div> | <div>YYYY</div> <div>2018</div> | <div>19</div> <div>Station</div> | <div>Incident Number *</div> <div></div> | <div>000000</div> <div>Exposure *</div> | <div>☐ Delete</div> | Vehicle
Accident
Information | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | <div>☐ Change</div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table><tr><td>Mobile Property Type</td><td>10 Passenger road vehicle, Other</td><td>Accident Type</td><td>0 Not Applicable</td></tr><tr><td>Vehicle Found</td><td>1 Upright</td><td>Position in vehicle</td><td>11 Driver</td></tr><tr><td>Ejection/Entrapment</td><td>0 Not Applicable</td><td></td><td></td></tr><tr><td>Vehicle Make</td><td>Kia</td><td>vehicle license</td><td></td></tr><tr><td>VIN</td><td></td><td>Drivers's License#</td><td></td></tr><tr><td>Extrication Required?</td><td>No</td><td>Minutes Required</td><td></td></tr><tr><td></td><td></td><td>Extrication Agency</td><td></td></tr></table> | | | | | | | | | | | Mobile Property Type | 10 Passenger road vehicle, Other | Accident Type | 0 Not Applicable | Vehicle Found | 1 Upright | Position in vehicle | 11 Driver | Ejection/Entrapment | 0 Not Applicable | | | Vehicle Make | Kia | vehicle license | | VIN | | Drivers's License# | | Extrication Required? | No | Minutes Required | | | | Extrication Agency | |
| Mobile Property Type | 10 Passenger road vehicle, Other | Accident Type | 0 Not Applicable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vehicle Found | 1 Upright | Position in vehicle | 11 Driver | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ejection/Entrapment | 0 Not Applicable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vehicle Make | Kia | vehicle license | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIN | | Drivers's License# | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Extrication Required? | No | Minutes Required | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | Extrication Agency | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| A
<div style="display: flex; justify-content: space-between;"> <div>FDID 06002 *</div> <div>State GA *</div> <div>Incident Date MM 8 DD 13 YYYY 2018 *</div> <div>Station 19</div> <div>Incident Number [REDACTED] *</div> <div>Exposure 000 *</div> <div> ☐ Delete
 ☐ Change </div> </div> | | NFIRS - 9
Apparatus or
Resources | | | |
|---|---|---|--|---|--|
| | | | | | |
| B Apparatus or *
Resource | Date and Times
<small>Check if same as alarm date</small>
<div style="display: flex; justify-content: space-between;">Month Day YearHour Min</div> | Sent
☒ | Number
of *
People | Use
<small>Check ONE box for each
apparatus to indicate
its main use at the
incident.</small> | Actions Taken |
| 1 ID E13
Type 11 | Dispatch ☒ 8 13 2018 08:20
Arrival ☐
Clear ☒ 8 13 2018 08:24 | ☒ | 4 | ☒ Suppression
☐ EMS
☐ Other | 93 |
| 2 ID E19
Type 12 | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:27
Clear ☒ 8 13 2018 08:55 | ☒ | 4 | ☒ Suppression
☐ EMS
☐ Other |
 |
| 3 ID TK11
Type | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:29
Clear ☐ | ☒ | | ☒ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |
| ☐ ID
Type | Dispatch ☐
Arrival ☐
Clear ☐ | ☐ | | ☐ Suppression
☐ EMS
☐ Other |
 |

Type of Apparatus or Resources

Ground Fire Suppression

- 11 Engine
- 12 Truck or aerial
- 13 Quint
- 14 Tanker & pumper combination
- 16 Brush truck
- 17 ARF (Aircraft Rescue and Firefighting)
- 10 Ground fire suppression, other

Heavy Ground Equipment

- 21 Dozer or plow
- 22 Tractor
- 24 Tanker or tender
- 20 Heavy equipment, other

Aircraft

- 41 Aircraft: fixed wing tanker
- 42 Helitanker
- 43 Helicopter
- 40 Aircraft, other

Marine Equipment

- 51 Fire boat with pump
- 52 Boat, no pump
- 50 Marine apparatus, other

Support Equipment

- 61 Breathing apparatus support
- 62 Light and air unit
- 60 Support apparatus, other

Medical & Rescue

- 71 Rescue unit
- 72 Urban Search & rescue unit
- 73 High angle rescue unit
- 75 BLS unit
- 76 ALS unit
- 70 Medical and rescue unit, other

**More Apparatus?
Use Additional
Sheets**

Other

- 91 Mobile command post
- 92 Chief officer car
- 93 HazMat unit
- 94 Type 1 hand crew
- 95 Type 2 hand crew
- 99 Privately owned vehicle
- 00 Other apparatus/resource

- NN None
- UU Undetermined

NFIRS-9 Revision 11/17/98

| | | | | | | | | | |
|--|---|--|--------------------------|--|-------------------------|--|-----------------------------------|---|--|
| A
<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div>FDID * 06002</div> <div>State * GA</div> <div>Incident Date * MM 8 DD 13 YYYY 2018</div> <div>Station 19</div> <div>Incident Number * [REDACTED]</div> <div>Exposure * 000</div> <div> ☐ Delete
 ☐ Change </div> </div> <div style="text-align: right; border: 1px solid black; padding: 2px; width: fit-content;"> NFIRS - 10
Personnel </div> | | | | | | | | | |
| | | | | | | | | | |
| B Apparatus or *
Resource

<small>Use codes listed below</small> | | Date and Times
<small>Check if same as alarm date</small>
<div style="display: flex; justify-content: space-between;"> Month Day Year Hours/mins </div> | | | | Sent
☒ | Number
of *
People | Use
<small>Check ONE box for each
apparatus to indicate
its main use at the
incident.</small> | Actions Taken
<small>List up to 4 actions
for each apparatus
and each personnel.</small> |
| | | | | | | | | ☒ Suppression
☐ EMS
☐ Other | |
| 1 ID E13

Type 11 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☐ 8 13 2018 08:24
Clear ☒ 8 13 2018 08:24 | | | | Sent
☒ | 4 | ☒ Suppression
☐ EMS
☐ Other | 93 |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001084
1021
551
949 | Terrell, Gregory
YOUNG, NICHOLAS
HALL, Andrea
Roseboro, David E3307291 | | FFI
FFI
CP
FFI | X
X
X
X | | | | | |
| 2 ID E19

Type 11 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:27
Clear ☒ 8 13 2018 09:01 | | | | Sent
☒ | 4 | ☒ Suppression
☐ EMS
☐ Other | |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001064
342
426
876 | Harris, Janel
Jenacova, Donald
WHITEHEAD, JEREMIAH
Eberhart, Marcus | | FFI
CP
FFII
FFI | X
X
X
X | | | | | |
| 3 ID TK11

Type 12 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:29
Clear ☒ 8 13 2018 08:55 | | | | Sent
☒ | 3 | ☒ Suppression
☐ EMS
☐ Other | |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001069
500
935 | Martinez, Fernando
FLEMING, James
Wood, Lauren | | FFI
CP
FFE | X
X
X | | | | | |

| | | | | | | | | |
|----------------------|--------------------|----------------------|-------------------|-------------|----------------------|--------------------------------------|------------------------|---------------------------------------|
| 06002
FDID | GA
State | 8
Incident | 13
Date | 2018 | 19
Station | [REDACTED]
Incident Number | 000
Exposure | Responding
Units/Personnel |
|----------------------|--------------------|----------------------|-------------------|-------------|----------------------|--------------------------------------|------------------------|---------------------------------------|

| Unit | Notify Time | Enroute Time | Arrival Time | Cleared Time |
|------|-------------|--------------|--------------|--------------|
|------|-------------|--------------|--------------|--------------|

| E13 Engine 13_VID00683 | 08:20:00 | 08:22:00 | | 08:24:00 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------|-------------|--------------|--------------|---------------------|----------|------|----------|------|-------------------------------|------------------|-------------|--------------|--------------|------------------------|------------------|-------------|--------------|--------------|---------------------------|------------------|---------|--------------|--------------|--------------------------------|------------------|-------------|--------------|--------------|
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| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | | | | | | |
| 001084 Terrell, Gregory Artis | Cancelled No Act | Firefighter | Left Jump Se | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1021 YOUNG, NICHOLAS C | Cancelled No Act | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 551 HALL, Andrea M E33562 | Cancelled No Act | Captain | Fire Officer | Officer in C | | | | | | | | | | | | | | | | | | | | | | | | | |
| 949 Roseboro, David E3307291 L | Cancelled No Act | Firefighter | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | | | | | | |

| E19 Engine 19_VID00674 | 08:20:00 | 08:24:00 | 08:27:00 | 09:01:00 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|----------|-------------|--------------|--------------|---------------------|----------|------|----------|------|----------------------------|----------|-------------|--------------|--------------|-------------------------------|----------|---------|--------------|--------------|---------------------------|----------|------------|--------------|--------------|----------------------------|----------|-------------|--------------|--------------|
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| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | | | | | | |
| 001064 Harris, Janel Robyn | CAR FIRE | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 342 Jenacova, Donald A E27901 | CAR FIRE | Captain | Fire Officer | Officer in C | | | | | | | | | | | | | | | | | | | | | | | | | |
| 426 WHITEHEAD, JEREMIAH E | CAR FIRE | Firefigher | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | | | | | | |
| 876 Eberhart, Marcus James | CAR FIRE | Firefighter | Left Jump Se | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |

| TK11 Ladder Truck_VID00774 | 08:20:00 | 08:22:00 | 08:29:00 | 08:55:00 | | | | | | | | | | | | | | | | | | | | |
|--|----------|-------------|--------------|--------------|---------------------|----------|------|----------|------|---------------------------------|----------|-------------|--------------|--------------|----------------------------|----------|---------|--------------|--------------|----------------------------|----------|-------------|--------------|--------------|
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| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | |
| 001069 Martinez, Fernando Jesus | CAR FIRE | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | |
| 500 FLEMING, James K P4622 | CAR FIRE | Captain | Fire Officer | Safety Offic | | | | | | | | | | | | | | | | | | | | |
| 935 Wood, Lauren Elizabeth | CAR FIRE | Firefighter | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | |
|--------------------|------------------|---------|----------|--------------|---------------|------------------------------------|----------------------|-------------------------|
| FDID
06002
* | State
GA
* | MM
8 | DD
13 | YYYY
2018 | Station
19 | Incident Number
[REDACTED]
* | Exposure
000
* | Responding
Personnel |
|--------------------|------------------|---------|----------|--------------|---------------|------------------------------------|----------------------|-------------------------|

| Staff ID\Staff Name | Unit | Activity | Position | Rank | PayScl | Hrs | HrsPd | Pts |
|----------------------------|------------|------------------------|----------|----------|--------|------|-------|------|
| 001084 Terrell, Gregory Ar | E13 | CA Cancelled No Acti | En | Required | FFI | 0.07 | 0.00 | 0.00 |
| 1021 YOUNG, NICHOLAS C | E13 | CA Cancelled No Acti | En | Required | FFI | 0.07 | 0.00 | 0.00 |
| 551 HALL, Andrea M | E33562 E13 | CA Cancelled No Acti | En | Required | CP | 0.07 | 0.00 | 0.00 |
| 949 Roseboro, David E | 330729 E13 | X CA Cancelled No Acti | En | Required | FFI | 0.07 | 0.00 | 0.00 |
| 001064 Harris, Janel Robyn | E19 | CAR FIRE CAR FIRE | RS | | FFI | 0.68 | 0.00 | 0.00 |
| 342 Jenacova, Donald A | E27901 | CAR FIRE CAR FIRE | FC | | CP | 0.68 | 0.00 | 0.00 |
| 426 WHITEHEAD, JEREMIAH E | E19 | X CAR FIRE CAR FIRE | EN | | FFII | 0.68 | 0.00 | 0.00 |
| 876 Eberhart, Marcus James | E19 | CAR FIRE CAR FIRE | LS | | FFI | 0.68 | 0.00 | 0.00 |
| 001069 Martinez, Fernando | JK11 | CAR FIRE CAR FIRE | RS | | FFI | 0.58 | 0.00 | 0.00 |
| 500 FLEMING, James K | P4627 TK11 | CAR FIRE CAR FIRE | FC | | CP | 0.58 | 0.00 | 0.00 |
| 935 Wood, Lauren Elizabeth | TK11 | X CAR FIRE CAR FIRE | EN | | FFE | 0.58 | 0.00 | 0.00 |

Total Participants: 11

Total Personnel Hours: 4.74

An 'X' next to the unit denotes driver.

| | | | | | | | | |
|----------------------------------|--------------------------------|----------------------------------|-------------------------------|---------------------------------|----------------------------------|--|---------------------------------|---|
| <div>06002</div> <div>FDID</div> | <div>GA</div> <div>State</div> | <div>8</div> <div>Incident</div> | <div>13</div> <div>Date</div> | <div>2018</div> <div>YYYY</div> | <div>19</div> <div>Station</div> | <div></div> <div>Incident Number</div> | <div></div> <div>Exposure</div> | <div>NFIRS - Involvement</div> <div>User Fields</div> |
|----------------------------------|--------------------------------|----------------------------------|-------------------------------|---------------------------------|----------------------------------|--|---------------------------------|---|

| | | | |
|--|--|---------------------------------|------------------------------------|
| <div>Involvement</div> <div>Name :</div> <div></div> | <div>Involvement</div> <div>Type :</div> <div>Driver/Owner</div> | <div>Owner :</div> <div>X</div> | <div>Occupant :</div> <div>X</div> |
|--|--|---------------------------------|------------------------------------|

A

| | | | | | | | | | | | | | | | | | | |
|--------|-------|---------|----|----------|----|---|----|----|------|------|---------|----|-------------------|--|------------|--|---------------------------------|----------------------|
| FDID * | 06002 | State * | GA | Incident | MM | 8 | DD | 13 | YYYY | 2018 | Station | 19 | Incident Number * | | Exposure * | | ☐ Delete | Insurance and \$Loss |
| | | | | Date * | | | | | | | | | | | | | ☐ Change | |

B Estimated Dollar Loss & Value

| | Pre-Incident Value | Estimated Loss | Insured Amount | Settlement Amount |
|-----------|--------------------|----------------|----------------|-------------------|
| Buildings | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Vehicles | \$20,000.00 | \$20,000.00 | \$0.00 | \$0.00 |
| Contents | \$5,000.00 | \$5,000.00 | \$0.00 | \$0.00 |

C₁ Insurance Company

| | | | |
|-----------------------------|----------|---|--|
| Geico | | | |
| Business name if applicable | | Contact Name | |
| Street or highway | | | |
| Post office box | | City | |
| State | Zip Code | Phone Number | |
| Agent Name | | | |
| Policy Number | | ☐ Buildings ☒ Vehicles ☐ Contents | |
| | | Policy Coverage | |

Wells Fargo Way2Save[®] Checking

Account number: [REDACTED] ■ August 28, 2018 - September 28, 2018 ■ Page 1 of 8

**WELLS
FARGO**

FAIRBURN GA [REDACTED]

Questions?

Available by phone 24 hours a day, 7 days a week:

Telecommunications Relay Services calls accepted

1-800-TO-WELLS (1 800 869 3557)

TTY: 1 800 877 4833

En español: 1 877 727 2932

華語 1 800 288 2288 (6 am to 7 pm PT, M-F)

Online: wells Fargo.com

Write: Wells Fargo Bank N A (297)

P O Box 6995

Portland OR 97228 6995

You and Wells Fargo

Thank you for being a loyal Wells Fargo customer. We value your trust in our company and look forward to continuing to serve you with your financial needs.

Account options

A check mark in the box indicates you have these convenient services with your account(s). Go to wells Fargo.com or call the number above if you have questions or if you would like to add new services.

| | | | |
|--------------------|-------------------------------------|-----------------------|-------------------------------------|
| Online Banking | ☒ | Direct Deposit | ☒ |
| Online Bill Pay | ☒ | Auto Transfer/Payment | ☐ |
| Online Statements | ☒ | Overdraft Protection | ☐ |
| Mobile Banking | ☒ | Debit Card | ☐ |
| My Spending Report | ☒ | Overdraft Service | ☐ |

Activity summary

| | |
|-------------------------------|----------------|
| Beginning balance on 8/28 | \$81.70 |
| Deposits/Additions | 9,710.90 |
| Withdrawals/Subtractions | 9,768.07 |
| Ending balance on 9/28 | \$24.53 |

Account number: [REDACTED]

Georgia account terms and conditions apply

For Direct Deposit use

Routing Number (RTN): [REDACTED]

Overdraft Protection

This account is not currently covered by Overdraft Protection. If you would like more information regarding Overdraft Protection and eligibility requirements, please call the number listed on your statement or visit your Wells Fargo store.

Transaction history

| Date | Check
Number | Description | Deposits/
Additions | Withdrawals/
Subtractions | Ending daily
balance |
|------|-----------------|---|------------------------|------------------------------|-------------------------|
| 8/28 | | Purchase authorized on 08/27 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 45 | |
| 8/28 | | Purchase authorized on 08/27 Corner Bakery 0099 Olo Com GA
[REDACTED] Card [REDACTED] | | 5 00 | |
| 8/28 | | Purchase authorized on 08/27 Bp# [REDACTED] 2211 Atlanta GA
[REDACTED] Card [REDACTED] | | 41 44 | |
| 8/28 | | Save As You Go Transfer Debit to XXXXXXXXXXXX1444 | | 3 00 | 30 81 |
| 8/29 | | Money Transfer authorized on 08/29 From [REDACTED] GA
[REDACTED] Card [REDACTED] | 247 50 | | |
| 8/29 | | Purchase authorized on 08/27 AAA Park 270 Peach Atlanta GA
[REDACTED] Card [REDACTED] | | 7 00 | |
| 8/29 | | Purchase authorized on 08/28 Atl Kim s Cafe Dacula GA
[REDACTED] Card [REDACTED] | | 8 58 | |
| 8/29 | | Purchase authorized on 08/29 Target T 375 18th St Atlanta GA
[REDACTED] Card [REDACTED] | | 78 93 | |
| 8/29 | | Save As You Go Transfer Debit to XXXXXXXXXXXX1444 | | 3 00 | 180 80 |
| 8/30 | | Purchase Return authorized on 08/29 Enterprise Rent A Union
City GA [REDACTED] Card [REDACTED] | 50 00 | | |
| 8/30 | | Purchase authorized on 08/29 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 45 | |
| 8/30 | | Purchase authorized on 08/29 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 00 | |
| 8/30 | | Purchase authorized on 08/30 Cnnst2705 Atlanta GA
[REDACTED] Card [REDACTED] | | 21 18 | |
| 8/30 | | Save As You Go Transfer Debit to XXXXXXXXXXXX1444 | | 3 00 | 204 17 |
| 8/31 | | Money Transfer authorized on 08/31 From Digital V Media GA
[REDACTED] Card [REDACTED] | 39 40 | | |
| 8/31 | | Purchase authorized on 08/29 AAA Park 270 Peach Atlanta GA
[REDACTED] Card [REDACTED] | | 7 00 | |
| 8/31 | | Purchase authorized on 08/29 The Juicy Crab East Point GA
[REDACTED] Card [REDACTED] | | 32 90 | |
| 8/31 | | Purchase authorized on 08/30 Delta Air Baggage Atlanta GA
[REDACTED] Card [REDACTED] | | 25 00 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 17 79 | |
| 8/31 | | Purchase authorized on 08/30 Givv K OSK Gift CA 619 415 3413
CA [REDACTED] Card [REDACTED] | | 39 22 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 3 00 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 12 25 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 8 69 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 5 52 | |
| 8/31 | | Purchase authorized on 08/30 Uber Technologies 866 576 1039
CA [REDACTED] Card [REDACTED] | | 8 40 | |
| 8/31 | | Save As You Go Transfer Debit to XXXXXXXXXXXX1444 | | 10 00 | 73 80 |
| 9/4 | | Online Transfer From [REDACTED] J Way2Save Savings xxxxxx1444 Ref
b0537Qjzp on 09/01/18 | 250 00 | | |
| 9/4 | | Online Transfer From [REDACTED] J Way2Save Savings xxxxxx1444 Ref
b053Fhw7T on 09/03/18 | 100 00 | | |
| 9/4 | | Online Transfer From [REDACTED] J Way2Save Savings xxxxxx1444 Ref
b053Ljzp7 on 09/04/18 | 1 000 00 | | |
| 9/4 | | Purchase authorized on 09/01 Bad Daddy s Burger Broomfield
CO [REDACTED] Card [REDACTED] | | 52 94 | |
| 9/4 | | Purchase authorized on 09/01 0776 Forever 21 Broomfield CO
[REDACTED] Card [REDACTED] | | 40 88 | |
| 9/4 | | Purchase authorized on 09/01 Highstyletravel CO [REDACTED]
AZ [REDACTED] Card [REDACTED] | | 35 00 | |

Transaction history (continued)

| Date | Check Number | Description | Deposits/
Additions | Withdrawals/
Subtractions | Ending daily
balance |
|------|--------------|--|------------------------|------------------------------|-------------------------|
| 9/4 | | Purchase authorized on 09/01 Highstyletravel CO [REDACTED]
AZ [REDACTED] Card [REDACTED] | | 35 00 | |
| 9/4 | | Purchase authorized on 09/02 Delta Air Baggage Denver CO
[REDACTED] Card [REDACTED] | | 25 00 | |
| 9/4 | | Purchase authorized on 09/02 Quiznos A #46 Denver CO
[REDACTED] Card [REDACTED] | | 17 28 | |
| 9/4 | | Purchase authorized on 09/03 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 00 | |
| 9/4 | | Purchase authorized on 09/04 Publix Super Mar 5370 Cam
Fairburn GA [REDACTED] Card [REDACTED] | | 863 78 | |
| 9/4 | | Purchase authorized on 09/04 Publix Super Mar 5370 Cam
Fairburn GA [REDACTED] Card [REDACTED] | | 26 08 | |
| 9/4 | | Paypal nst Xfer [REDACTED] Uber [REDACTED] | | 31 90 | |
| 9/4 | | Save As You Go Transfer Debit to [REDACTED] | | 9 00 | 285 94 |
| 9/5 | | Deposit Made n A Branch/Store | 100 00 | | |
| 9/5 | | Online Transfer From [REDACTED] J Way2Save Savings [REDACTED] Ref
b053P6Sdh on 09/05/18 | 5 000 00 | | |
| 9/5 | | Purchase authorized on 09/03 Sprint *Wireless [REDACTED] KS
[REDACTED] Card [REDACTED] | | 128 77 | |
| 9/5 | | Purchase authorized on 09/05 Bmw nc Union City GA
[REDACTED] Card [REDACTED] | | 3 300 00 | |
| 9/5 | | Paypal nst Xfer [REDACTED] | | 0 90 | |
| 9/5 | | Save As You Go Transfer Debit to [REDACTED] | | 2 00 | 1 954 27 |
| 9/6 | | Recurring Payment authorized on 09/04 Starbucks 800 782 7282
WA [REDACTED] Card [REDACTED] | | 25 00 | 1 929 27 |
| 9/7 | | Donnelly Communi Payroll 0Jg92 10230Fjp1 [REDACTED] | 1 142 00 | | |
| 9/7 | | Paypal nst Xfer 180907 Fabkids Com [REDACTED] | | 29 95 | |
| 9/7 | | Paypal nst Xfer 180907 Phlearn Pro [REDACTED] | | 9 95 | 3 031 37 |
| 9/10 | | Purchase authorized on 09/07 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 0 85 | |
| 9/10 | | Recurring Payment authorized on 09/08 bi*Shoedazzle
888 5081888 CA [REDACTED] Card [REDACTED] | | 39 95 | |
| 9/10 | | Purchase authorized on 09/08 Kindle Svcs 866 321 8851 WA
[REDACTED] Card [REDACTED] | | 9 99 | |
| 9/10 | | ATM Withdrawal authorized on 09/08 7975 Senoia Rd Fairburn
GA 0008390 ATM D 6286U Card [REDACTED] | | 300 00 | |
| 9/10 | | Purchase authorized on 09/08 Quiktrip Fairburn GA
[REDACTED] Card [REDACTED] | | 20 03 | |
| 9/10 | | Purchase authorized on 09/08 Sq *Myya Mixon 877 417 4551 GA
[REDACTED] Card [REDACTED] | | 225 00 | |
| 9/10 | | Purchase authorized on 09/08 Bp#8982076Bp Si Austell GA
[REDACTED] Card [REDACTED] | | 30 00 | |
| 9/10 | | Purchase authorized on 09/09 Dollar Tr 4740 Jonesbo Union City
GA [REDACTED] Card [REDACTED] | | 49 53 | |
| 9/10 | | Purchase authorized on 09/09 K1 Beauty Union City GA
[REDACTED] Card [REDACTED] | | 15 48 | |
| 9/10 | | Purchase authorized on 09/09 Wal Mart Super Center Union City
GA [REDACTED] Card [REDACTED] | | 12 52 | |
| 9/10 | | Save As You Go Transfer Debit to [REDACTED] | | 8 00 | 2 320 02 |
| 9/11 | | Purchase authorized on 09/09 Amzn Mktp US Amzn Com/Bill WA
[REDACTED] Card [REDACTED] | | 32 62 | |
| 9/11 | | Purchase authorized on 09/09 Coweta Fayette Ele 770 2535626
GA [REDACTED] Card [REDACTED] | | 116 00 | |
| 9/11 | | Purchase authorized on 09/10 Atl Kim s Cafe Dacula GA
[REDACTED] Card [REDACTED] | | 8 58 | |
| 9/11 | | Purchase authorized on 09/10 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 00 | |
| 9/11 | | Paypal nst Xfer 180911 Fabkids Com [REDACTED] | | 20 00 | |
| 9/11 | | Save As You Go Transfer Debit to [REDACTED] | | 4 00 | 2 137 82 |
| 9/12 | | Purchase authorized on 09/10 AAA Park 270 Peach Atlanta GA
[REDACTED] Card [REDACTED] | | 7 00 | |



Tel: 1-800-841-3000

GEICO INDEMNITY COMPANY
One GEICO Center
Macon, GA 31295-0001

Date Issued: January 24, 2018

FAIRBURN GA

Email Address:

Named Insured

Additional Drivers

None

Vehicle

VIN

Vehicle Location

**Finance Company/
Lienholder**

1 2011 Kia Forte EX KNAFU4A22B5 Fairburn GA 30213

Coverages*

Limits and/or Deductibles

Vehicle 1

| | | |
|--------------------------------|---------------------|-------------------|
| Bodily Injury Liability | | |
| Each Person/Each Occurrence | \$100,000/\$300,000 | \$490.50 |
| Property Damage Liability | \$50,000 | \$265.90 |
| Uninsured Motorist Bi - Add-On | | |
| Each Person/Each Occurrence | \$100,000/\$300,000 | \$148.60 |
| Uninsured Motorist Pd - Add-On | Non-Ded | - |
| | \$50,000 | \$0.00 |
| | 250 Ded | - |
| Comprehensive | \$1,000 Ded | \$145.50 |
| Collision | \$1,000 Ded | \$352.80 |
| Emergency Road Service | Full | \$23.40 |
| Rental Reimbursement | \$30 Per Day | \$37.30 |
| | \$900 Max | - |
| Total Six Month Premium | | \$1,464.00 |

*Coverage applies where a premium or \$0.00 is shown for a vehicle.

If you elect to pay your premium in installments, you may be subject to an additional fee for each installment. The fee amount will be shown on your billing statements and is subject to change.

Discounts

The total value of your discounts is **\$18.60**
Anti-Lock Brakes (All Vehicles)\$18.60

Contract Type: FAMILY
Contract Amendments: ALL VEHICLES - A30GA(04-07) A54ED1(03-14) A54GA(05-15) CRA503(08-08)
Unit Endorsements: A431 (05-11)(VEH 1); CRA115 (04-08)(VEH 1)

Important Policy Information

-Please review the front and/or back of this page for your coverage and discount information.

-Reminder - Physical damage coverage will not cover loss for custom options on an owned automobile, including equipment, furnishings or finishings including paint, if the existence of those options has not been previously reported to us. This reminder does NOT apply in VIRGINIA, however, in Virginia coverage is limited for custom furnishings or equipment on pick-up trucks or vans but you may purchase coverage for this equipment. Please call us at 1-800-841-3000 or visit us at geico.com if you have any questions.



INVOICE

[REDACTED]

Date: Oct 13, 2018

Payment Terms: Cash

Laptops R Us
3780 Old Norcross Road
Ste# 103-524
Duluth, GA 30096
Phone # (678) 383-9264

Balance Due: \$0.00

Bill To: [REDACTED]

| Item | Quantity | Rate | Amount |
|---|----------|----------|----------|
| 13" Apple Macbook Pro i5 Series w/ Fully Loaded | 1 | \$500.00 | \$500.00 |

Subtotal: \$500.00

Total: \$500.00

Amount Paid: \$500.00

Notes:

"Best Products On The Market"

08/13/2018

K1 Person/Entity Involved Local Option Business name (if applicable) Area Code Phone Number

☐ Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Room City

State Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 owner Local Option Same as person involved? Then check this box and skip The rest of this section. Business name (if Applicable) Area Code Phone Number

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name MI Last Name Suffix

Number Prefix Street or Highway Street Type Suffix

Post Office Box Apt./Suite/Room City

GA Zip Code

L Remarks

Local Option

CoSFFD E-13 and TK 11 we dispatched and responded from their respective stations to a reported car fire on Interstate eastbound about 1/2 to 1 mile past the onramp from . E-19 became available from their previous call (17677) and responded from near . E-13 returned to service.

Enroute E-19

observed a heavy column of smoke and advised dispatch, requesting FCPD and a H.E.R.O. unit to respond to assist with traffic control.

E-19 arrived on scene first and blocked 2 lanes of traffic for our protection with a vehicle well involved with the exception of the truck compartment. The driver made her presence known and advised she had been the only occupant of the vehicle.

E-19 pulled 200 feet of 1 3/4 inch hose and began extinguishment with T-11 arrived and was positioned to further protect the scene. T-11's RS firefighter assisted E-19's 2 crew members with extinguishment. After a knockdown was made of the fire and hot spots were extinguished we remained on scene for cleanup and a final dousing of the vehicle.

We spoke with the driver/owner of the vehicle. She advised that when she got on the interstate she noticed that smoke appeared to be coming out of her driver's side vent. She told us she pulled over into the accident investigation area and stopped. When she stopped she noticed the smoke coming out of the vents on the driver side dash had increased. She stated the dashboard on the left side felt hot. She grabbed her purse and got out of the vehicle. She called 911 and that is when she noticed flames coming out of the left vents on the dashboard. She stated she kept her car well maintained and had the car serviced about 2 months ago.

Due to the extent of the damage to the vehicle we were unable to determine a cause.

L Authorization

The vehicle is a total loss. She also stated her personal PC was destroyed in the fire.

To assist her with her insurance (GEICO) we spoke with a representative on the phone and informed them of the situation as well as the City of South Fulton Case number.

Signature Position or rank Assignment Month Day Year

We left the scene with FCPD and a H.E.R.O unit to await the arrival of a wrecker.

MM DD YYYY
FDID 06002 * State GA * Incident Date 8 13 2018 *

Station 19

Incident Number * Exposure 000 *

Complete
Narrative

Narrative:

COSFPD E-13 and TK 11 we dispatched and responded from their respective stations to a reported car fire on Interstate [REDACTED] eastbound about 1/2 to 1 mile past the onramp from [REDACTED]. E-19 became available from their previous call (17677) and responded from [REDACTED] near [REDACTED]. E-13 returned to service. Enroute E-19 observed a heavy column of smoke and advised dispatch, requesting FCPD and a H.E.R.O. unit to respond to assist with traffic control. E-19 arrived on scene first and blocked 2 lanes of traffic for our protection with a vehicle well involved with the exception of the truck compartment. The driver made her presence known and advised she had been the only occupant of the vehicle. E-19 pulled 200 feet of 1 3/4 inch hose and began extinguishment with T-11 arrived and was positioned to further protect the scene. T-11's RS firefighter assisted E-19's 2 crew members with extinguishment. After a knockdown was made of the fire and hot spots were extinguished we remained on scene for cleanup and a final dousing of the vehicle.

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Due to the extent of the damage to the vehicle we were unable to determine a cause. The vehicle is a total loss. She also stated her personal PC was destroyed in the fire. To assist her with her insurance (GEICO) we spoke with a representative on the phone and informed them of the situation as well as the City of South Fulton Case number.

We left the scene with FCPD and a H.E.R.O unit to await the arrival of a wrecker.

Note VIN destroyed in fire

Equipment used
1 set of irons
3 air packs
200 feet of 1 3/4 hose
500 gallons of water
08/13/2018 16:21:36 [REDACTED]

| | | |
|--|---|---|
| A
<div style="display: flex; justify-content: space-between;"> <div>FDID * 06002</div> <div>State * GA</div> <div>Incident Date * MM 08 DD 13 YYYY 2018</div> <div>Station 19</div> <div>Incident Number * [REDACTED]</div> <div>Exposure * 000</div> <div> ☐ Delete
 ☐ Change
 ☐ No Activity </div> </div> <div style="text-align: right; font-weight: bold;">NFIRS -2
Fire</div> | | |
| B Property Details

B1 ☐ Residential
<i>Estimated Number of residential living units in building of origin whether or not all units became involved</i>

B2 ☐ Buildings not involved
<i>Number of buildings involved</i>

B3 ☐ Acres burned (outside fires) ☒ None ☐ Less than one acre | C On-Site Materials or Products ☒ None
<i>Complete if there were any significant amounts of commercial, industrial, energy or agricultural products or materials on the Property, whether or not they became involved</i>
Enter up to three codes. Check one or more boxes for each code entered.
<div style="display: flex;"> <div style="flex: 1;"> <div> <div>NNN</div> <div>On-site material (1)</div> </div> <div> <div></div> <div>On-site material (2)</div> </div> <div> <div></div> <div>On-site material (3)</div> </div> </div> <div style="flex: 1;"> <div> <div>☐ Bulk storage or warehousing</div> <div>☐ Processing or manufacturing</div> <div>☐ Packaged goods for sale</div> <div>☐ Repair or service</div> </div> <div> <div>☐ Bulk storage or warehousing</div> <div>☐ Processing or manufacturing</div> <div>☐ Packaged goods for sale</div> <div>☐ Repair or service</div> </div> <div> <div>☐ Bulk storage or warehousing</div> <div>☐ Processing or manufacturing</div> <div>☐ Packaged goods for sale</div> <div>☐ Repair or service</div> </div> </div> </div> | |
| D Ignition

D1 83 Engine area, running gear, wheel area
<i>Area of fire origin *</i>

D2 UU Undetermined
<i>Heat source *</i>

D3 UU Undetermined
<i>Item first ignited *</i> ☐ Check Box if fire spread was confined to object of origin

D4 UU Undetermined
<i>Type of material first ignited</i> ☐ Required only if item first ignited code is 00 or <70 | E1 Cause of Ignition
☐ Check box if this is an exposure report. Skip to section G
<div> <div>☐ Intentional</div> <div>☐ Unintentional</div> <div>☐ Failure of equipment or heat source</div> <div>☐ Act of nature</div> <div>☐ Cause under investigation</div> <div>☒ Cause undetermined after investigation</div> </div>
E2 Factors Contributing To Ignition
<div> <div>UU</div> <div>Undetermined</div> <div>☒ None</div> </div> <div>Factor Contributing To Ignition (1)</div> <div> <div></div> <div>Factor Contributing To Ignition (2)</div> </div> | E3 Human Factors Contributing To Ignition
Check all applicable boxes
<div> <div>☐ Asleep</div> <div>☒ None</div> <div>☐ Possibly impaired by alcohol or drugs</div> <div>☐ Unattended person</div> <div>☐ Possibly mental disabled</div> <div>☐ Physically Disabled</div> <div>☐ Multiple persons involved</div> </div>
<div>☐ Age was a factor</div> <div>Estimated age of person involved</div> <div> <div>☐ Male</div> <div>☐ Female</div> </div> |
| F1 Equipment Involved In Ignition
☒ None <i>If Equipment was not involved, Skip to Section G</i>
<div> <div>NNN</div> <div>None</div> </div> <div>Equipment Involved</div> <div>Brand</div> <div>Model</div> <div>Serial #</div> <div>Year</div> | F2 Equipment Power
<div> <div></div> <div></div> </div> <div>Equipment Power Source</div>
F3 Equipment Portability
<div> <div>☐ Portable</div> <div>☐ Stationary</div> </div> <div>Portable equipment normally can be moved by one person, is designed to be use in multiple locations, and requires no tools to install.</div> | G Fire Suppression Factors
Enter up to three codes. ☒ None
<div> <div>NNN</div> <div>None</div> </div> <div>Fire suppression factor (1)</div> <div> <div></div> <div>Fire suppression factor (2)</div> </div> <div> <div></div> <div>Fire suppression factor (3)</div> </div> |
| H1 Mobile Property Involved
☐ None
<div> <div>☐ Not involved in ignition, but burned</div> <div>☐ Involved in ignition, but did not burn</div> <div>☒ Involved in ignition and burned</div> </div>
<div> <div>Forte Eco Ex</div> <div>Mobile property model</div> </div> <div> <div>[REDACTED]</div> <div>License Plate Number</div> </div> <div> <div>GA</div> <div>State</div> </div> <div> <div></div> <div>VIN Number</div> </div> | H2 Mobile Property Type & Make
<div> <div>11</div> <div>Automobile, passenger car, ambulance, fire car</div> </div> <div>Mobile property type</div> <div> <div>KI</div> <div>Kia</div> </div> <div>Mobile property make</div> | Local Use
☐ Pre-Fire Plan Available
<i>Some of the information presented in this report may be based upon reports from other Agencies</i>
<div> <div>☐ Arson report attached</div> <div>☐ Police report attached</div> <div>☐ Coroner report attached</div> <div>☐ Other reports attached</div> </div> |

| | | | | | | | | | | |
|---|------------------------------------|----------------------------------|----------------------------|-----------------------------|---------------------------------|----------------------------------|--|--|--|---|
| A | <div>06002</div> <div>FDID *</div> | <div>GA</div> <div>State *</div> | <div>MM</div> <div>8</div> | <div>DD</div> <div>13</div> | <div>YYYY</div> <div>2018</div> | <div>19</div> <div>Station</div> | <div>Incident Number *</div> <div></div> | <div>Exposure *</div> <div></div> | <div>☐ Delete</div> | Vehicle
Accident
Information |
| | | | | | | | | <div>☐ Change</div> | | |
| <div>Mobile Property Type10 Passenger road vehicle, Other</div> <div>Vehicle Found1 Upright</div> <div>Ejection/Entrapment0 Not Applicable</div> <div>Accident Type0 Not Applicable</div> <div>Position in vehicle11 Driver</div> <div>Vehicle MakeKia</div> <div>VIN</div> <div>vehicle license</div> <div>Drivers's License#</div> <div>StateGA</div> <div>StateGA</div> <div>Extrication Required?No</div> <div>Minutes Required</div> <div>Extrication Agency</div> | | | | | | | | | | |

| Type of Apparatus or Resources | | |
|---|-----------------------------------|--|
| Ground Fire Suppression | | |
| 11 Engine | Marine Equipment | <div style="border: 1px solid black; padding: 5px; text-align: center;"> More Apparatus?
Use Additional
Sheets </div> |
| 12 Truck or aerial | 51 Fire boat with pump | |
| 13 Quint | 52 Boat, no pump | |
| 14 Tanker & pumper combination | 50 Marine apparatus, other | |
| 16 Brush truck | Support Equipment | Other |
| 17 ARF (Aircraft Rescue and Firefighting) | 61 Breathing apparatus support | 91 Mobile command post |
| 10 Ground fire suppression, other | 62 Light and air unit | 92 Chief officer car |
| Heavy Ground Equipment | 60 Support apparatus, other | 93 HazMat unit |
| 21 Dozer or plow | Medical & Rescue | 94 Type 1 hand crew |
| 22 Tractor | 71 Rescue unit | 95 Type 2 hand crew |
| 24 Tanker or tender | 72 Urban Search & rescue unit | 99 Privately owned vehicle |
| 20 Heavy equipment, other | 73 High angle rescue unit | 00 Other apparatus/resource |
| Aircraft | 75 BLS unit | |
| 41 Aircraft: fixed wing tanker | 76 ALS unit | NN None |
| 42 Helitanker | 70 Medical and rescue unit, other | UU Undetermined |
| 43 Helicopter | | |
| 40 Aircraft, other | | |

NFIRS-9 Revision 11/17/98

| | | | | | | | | | |
|---|-------------|--|--------------------------|--|-------------------------|--|-----------------------------------|---|--|
| A
<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div>FDID * 06002</div> <div>State * GA</div> <div>Incident Date * MM 8 DD 13 YYYY 2018</div> <div>Station 19</div> <div>Incident Number * XXXXXXXXXX</div> <div>Exposure * 000</div> <div> ☐ Delete
 ☐ Change </div> </div> <div style="border: 1px solid black; padding: 2px; text-align: center; float: right;"> NFIRS - 10
Personnel </div> | | | | | | | | | |
| | | | | | | | | | |
| B Apparatus or *
Resource

<small>Use codes listed below</small> | | Date and Times
<small>Check if same as alarm date</small>
<div style="display: flex; justify-content: space-between;"> Month Day Year Hours/mins </div> | | | | Sent
☒ | Number
of *
People | Use
<small>Check ONE box for each
apparatus to indicate
its main use at the
incident.</small> | Actions Taken
<small>List up to 4 actions
for each apparatus
and each personnel.</small> |
| | | | | | | | | ☒ Suppression
☐ EMS
☐ Other | |
| 1
ID E13

Type 11 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☐ 8 13 2018 08:24
Clear ☒ 8 13 2018 08:24 | | | | Sent
☒ | 4 | ☒ Suppression
☐ EMS
☐ Other | 93 |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001084
1021
551
949 | | Terrell, Gregory
YOUNG, NICHOLAS
HALL, Andrea
Roseboro, David E3307291 | | FFI
FFI
CP
FFI | X
X
X
X | | | | |
| 2
ID E19

Type 11 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:27
Clear ☒ 8 13 2018 09:01 | | | | Sent
☒ | 4 | ☒ Suppression
☐ EMS
☐ Other | |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001064
342
426
876 | | Harris, Janel
Jenacova, Donald
WHITEHEAD, JEREMIAH
Eberhart, Marcus | | FFI
CP
FFII
FFI | X
X
X
X | | | | |
| 3
ID TK11

Type 12 | | Dispatch ☒ 8 13 2018 08:20
Arrival ☒ 8 13 2018 08:29
Clear ☒ 8 13 2018 08:55 | | | | Sent
☒ | 3 | ☒ Suppression
☐ EMS
☐ Other | |
| Personnel
ID | Name | | Rank or
Grade | Attend
☒ | Action
Taken | Action
Taken | Action
Taken | Action
Taken | |
| 001069
500
935 | | Martinez, Fernando
FLEMING, James
Wood, Lauren | | FFI
CP
FFE | X
X
X | | | | |

| | | | | | | | | |
|----------------------|--------------------|----------------------|-------------------|-------------|----------------------|--------------------------------------|------------------------|---------------------------------------|
| 06002
FDID | GA
State | 8
Incident | 13
Date | 2018 | 19
Station | [REDACTED]
Incident Number | 000
Exposure | Responding
Units/Personnel |
|----------------------|--------------------|----------------------|-------------------|-------------|----------------------|--------------------------------------|------------------------|---------------------------------------|

| Unit | Notify Time | Enroute Time | Arrival Time | Cleared Time |
|------|-------------|--------------|--------------|--------------|
|------|-------------|--------------|--------------|--------------|

| E13 Engine 13_VID00683 | 08:20:00 | 08:22:00 | | 08:24:00 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------|-------------|--------------|--------------|---------------------|----------|------|----------|------|-------------------------------|------------------|-------------|--------------|--------------|------------------------|------------------|-------------|--------------|--------------|---------------------------|------------------|---------|--------------|--------------|--------------------------------|------------------|-------------|--------------|--------------|
| <table border="1"> <tr> <th>Staff ID\Staff Name</th><th>Activity</th><th>Rank</th><th>Position</th><th>Role</th></tr> <tr> <td>001084 Terrell, Gregory Artis</td><td>Cancelled No Act</td><td>Firefighter</td><td>Left Jump Se</td><td>Firefighter-</td></tr> <tr> <td>1021 YOUNG, NICHOLAS C</td><td>Cancelled No Act</td><td>Firefighter</td><td>Right Jump S</td><td>Firefighter-</td></tr> <tr> <td>551 HALL, Andrea M E33562</td><td>Cancelled No Act</td><td>Captain</td><td>Fire Officer</td><td>Officer in C</td></tr> <tr> <td>949 Roseboro, David E3307291 L</td><td>Cancelled No Act</td><td>Firefighter</td><td>Engineer / D</td><td>Engineer / D</td></tr> </table> | | | | | Staff ID\Staff Name | Activity | Rank | Position | Role | 001084 Terrell, Gregory Artis | Cancelled No Act | Firefighter | Left Jump Se | Firefighter- | 1021 YOUNG, NICHOLAS C | Cancelled No Act | Firefighter | Right Jump S | Firefighter- | 551 HALL, Andrea M E33562 | Cancelled No Act | Captain | Fire Officer | Officer in C | 949 Roseboro, David E3307291 L | Cancelled No Act | Firefighter | Engineer / D | Engineer / D |
| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | | | | | | |
| 001084 Terrell, Gregory Artis | Cancelled No Act | Firefighter | Left Jump Se | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1021 YOUNG, NICHOLAS C | Cancelled No Act | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 551 HALL, Andrea M E33562 | Cancelled No Act | Captain | Fire Officer | Officer in C | | | | | | | | | | | | | | | | | | | | | | | | | |
| 949 Roseboro, David E3307291 L | Cancelled No Act | Firefighter | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | | | | | | |

| E19 Engine 19_VID00674 | 08:20:00 | 08:24:00 | 08:27:00 | 09:01:00 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|----------|-------------|--------------|--------------|---------------------|----------|------|----------|------|----------------------------|----------|-------------|--------------|--------------|-------------------------------|----------|---------|--------------|--------------|---------------------------|----------|------------|--------------|--------------|----------------------------|----------|-------------|--------------|--------------|
| <table border="1"> <tr> <th>Staff ID\Staff Name</th><th>Activity</th><th>Rank</th><th>Position</th><th>Role</th></tr> <tr> <td>001064 Harris, Janel Robyn</td><td>CAR FIRE</td><td>Firefighter</td><td>Right Jump S</td><td>Firefighter-</td></tr> <tr> <td>342 Jenacova, Donald A E27901</td><td>CAR FIRE</td><td>Captain</td><td>Fire Officer</td><td>Officer in C</td></tr> <tr> <td>426 WHITEHEAD, JEREMIAH E</td><td>CAR FIRE</td><td>Firefigher</td><td>Engineer / D</td><td>Engineer / D</td></tr> <tr> <td>876 Eberhart, Marcus James</td><td>CAR FIRE</td><td>Firefighter</td><td>Left Jump Se</td><td>Firefighter-</td></tr> </table> | | | | | Staff ID\Staff Name | Activity | Rank | Position | Role | 001064 Harris, Janel Robyn | CAR FIRE | Firefighter | Right Jump S | Firefighter- | 342 Jenacova, Donald A E27901 | CAR FIRE | Captain | Fire Officer | Officer in C | 426 WHITEHEAD, JEREMIAH E | CAR FIRE | Firefigher | Engineer / D | Engineer / D | 876 Eberhart, Marcus James | CAR FIRE | Firefighter | Left Jump Se | Firefighter- |
| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | | | | | | |
| 001064 Harris, Janel Robyn | CAR FIRE | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |
| 342 Jenacova, Donald A E27901 | CAR FIRE | Captain | Fire Officer | Officer in C | | | | | | | | | | | | | | | | | | | | | | | | | |
| 426 WHITEHEAD, JEREMIAH E | CAR FIRE | Firefigher | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | | | | | | |
| 876 Eberhart, Marcus James | CAR FIRE | Firefighter | Left Jump Se | Firefighter- | | | | | | | | | | | | | | | | | | | | | | | | | |

| TK11 Ladder Truck_VID00774 | 08:20:00 | 08:22:00 | 08:29:00 | 08:55:00 | | | | | | | | | | | | | | | | | | | | |
|--|----------|-------------|--------------|--------------|---------------------|----------|------|----------|------|---------------------------------|----------|-------------|--------------|--------------|----------------------------|----------|---------|--------------|--------------|----------------------------|----------|-------------|--------------|--------------|
| <table border="1"> <tr> <th>Staff ID\Staff Name</th><th>Activity</th><th>Rank</th><th>Position</th><th>Role</th></tr> <tr> <td>001069 Martinez, Fernando Jesus</td><td>CAR FIRE</td><td>Firefighter</td><td>Right Jump S</td><td>Firefighter-</td></tr> <tr> <td>500 FLEMING, James K P4622</td><td>CAR FIRE</td><td>Captain</td><td>Fire Officer</td><td>Safety Offic</td></tr> <tr> <td>935 Wood, Lauren Elizabeth</td><td>CAR FIRE</td><td>Firefighter</td><td>Engineer / D</td><td>Engineer / D</td></tr> </table> | | | | | Staff ID\Staff Name | Activity | Rank | Position | Role | 001069 Martinez, Fernando Jesus | CAR FIRE | Firefighter | Right Jump S | Firefighter- | 500 FLEMING, James K P4622 | CAR FIRE | Captain | Fire Officer | Safety Offic | 935 Wood, Lauren Elizabeth | CAR FIRE | Firefighter | Engineer / D | Engineer / D |
| Staff ID\Staff Name | Activity | Rank | Position | Role | | | | | | | | | | | | | | | | | | | | |
| 001069 Martinez, Fernando Jesus | CAR FIRE | Firefighter | Right Jump S | Firefighter- | | | | | | | | | | | | | | | | | | | | |
| 500 FLEMING, James K P4622 | CAR FIRE | Captain | Fire Officer | Safety Offic | | | | | | | | | | | | | | | | | | | | |
| 935 Wood, Lauren Elizabeth | CAR FIRE | Firefighter | Engineer / D | Engineer / D | | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | |
|-----------------|---------------|---------|----------|--------------|---------------|---------------------------------|-------------------|----------------------|
| FDID
06002 * | State *
GA | MM
8 | DD
13 | YYYY
2018 | Station
19 | Incident Number *
[REDACTED] | Exposure *
000 | Responding Personnel |
|-----------------|---------------|---------|----------|--------------|---------------|---------------------------------|-------------------|----------------------|

| Staff ID\Staff Name | Unit | Activity | Position | Rank | PayScl | Hrs | HrsPd | Pts |
|----------------------------|------------|------------------------|----------|----------|--------|------|-------|------|
| 001084 Terrell, Gregory Ar | E13 | CA Cancelled No Acti | on | Required | FFI | 0.07 | 0.00 | 0.00 |
| 1021 YOUNG, NICHOLAS C | E13 | CA Cancelled No Acti | on | Required | FFI | 0.07 | 0.00 | 0.00 |
| 551 HALL, Andrea M | E33562 E13 | CA Cancelled No Acti | on | Required | CP | 0.07 | 0.00 | 0.00 |
| 949 Roseboro, David E | 330729 E13 | X CA Cancelled No Acti | on | Required | FFI | 0.07 | 0.00 | 0.00 |
| 001064 Harris, Janel Robyn | E19 | CAR FIRE CAR FIRE | RS | | FFI | 0.68 | 0.00 | 0.00 |
| 342 Jenacova, Donald A | E27901 | CAR FIRE CAR FIRE | FC | | CP | 0.68 | 0.00 | 0.00 |
| 426 WHITEHEAD, JEREMIAH E | E19 | X CAR FIRE CAR FIRE | EN | | FFII | 0.68 | 0.00 | 0.00 |
| 876 Eberhart, Marcus James | E19 | CAR FIRE CAR FIRE | LS | | FFI | 0.68 | 0.00 | 0.00 |
| 001069 Martinez, Fernando | JK11 | CAR FIRE CAR FIRE | RS | | FFI | 0.58 | 0.00 | 0.00 |
| 500 FLEMING, James K | P4627 TK11 | CAR FIRE CAR FIRE | FC | | CP | 0.58 | 0.00 | 0.00 |
| 935 Wood, Lauren Elizabeth | TK11 | X CAR FIRE CAR FIRE | EN | | FFE | 0.58 | 0.00 | 0.00 |

Total Participants: 11

Total Personnel Hours: 4.74

An 'X' next to the unit denotes driver.

| | | | | | | | | |
|----------------------------------|--------------------------------|----------------------------------|-------------------------------|---------------------------------|----------------------------------|--|---------------------------------|---|
| <div>06002</div> <div>FDID</div> | <div>GA</div> <div>State</div> | <div>8</div> <div>Incident</div> | <div>13</div> <div>Date</div> | <div>2018</div> <div>YYYY</div> | <div>19</div> <div>Station</div> | <div></div> <div>Incident Number</div> | <div></div> <div>Exposure</div> | <div>NFIRS - Involvement</div> <div>User Fields</div> |
|----------------------------------|--------------------------------|----------------------------------|-------------------------------|---------------------------------|----------------------------------|--|---------------------------------|---|

| | | | |
|--|--|---------------------------------|------------------------------------|
| <div>Involvement</div> <div>Name :</div> <div></div> | <div>Involvement</div> <div>Type :</div> <div>Driver/Owner</div> | <div>Owner :</div> <div>X</div> | <div>Occupant :</div> <div>X</div> |
|--|--|---------------------------------|------------------------------------|

A

| | | | | | | | | | | | | | | | |
|--------|-------|---------|----|----------|----|----|------|---------|----|-------------------|--|------------|---------------------------------|---------------------------------|----------------------|
| FDID * | 06002 | State * | GA | Incident | MM | DD | YYYY | Station | 19 | Incident Number * | | Exposure * | | ☐ Delete | Insurance and \$Loss |
| | | | | Date * | 8 | 13 | 2018 | | | | | | ☐ Change | | |

B Estimated Dollar Loss & Value

| | Pre-Incident Value | Estimated Loss | Insured Amount | Settlement Amount |
|-----------|--------------------|----------------|----------------|-------------------|
| Buildings | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Vehicles | \$20,000.00 | \$20,000.00 | \$0.00 | \$0.00 |
| Contents | \$5,000.00 | \$5,000.00 | \$0.00 | \$0.00 |

C₁ Insurance Company

| | | | |
|-----------------------------|----------|---|--|
| Geico | | | |
| Business name if applicable | | Contact Name | |
| | | | |
| Street or highway | | | |
| | | | |
| Post office box | | City | |
| | | | |
| State | Zip Code | Phone Number | |
| | | | |
| Agent Name | | | |
| | | | |
| Policy Number | | ☐ Buildings ☒ Vehicles ☐ Contents | |
| | | Policy Coverage | |

Transaction History

August 13, 2018 through September 07, 2018



Digital IV Media
digitalivmedia@gmail.com

| Date | Description | Status | Currency | Gross | Fee | Net |
|------------|---|-----------|----------|---------|--------|---------|
| 08/15/2018 | Express Checkout Payment: Fashion Nova
ID: [REDACTED] | Completed | USD | -38.99 | 0.00 | -38.99 |
| 08/15/2018 | General Credit Card Deposit
ID: [REDACTED] | Completed | USD | 38.99 | 0.00 | 38.99 |
| 08/19/2018 | General Payment: Katina King
ID: [REDACTED] | Completed | USD | 500.00 | -14.80 | 485.20 |
| 08/20/2018 | General Credit Card Withdrawal
ID: [REDACTED] | Removed | USD | -480.35 | -4.85 | -485.20 |
| 08/20/2018 | General Credit Card Withdrawal
ID: [REDACTED] | Completed | USD | -480.35 | -4.85 | -485.20 |
| 08/26/2018 | Bank Deposit to PP Account
ID: [REDACTED] | Pending | USD | 460.00 | 0.00 | 460.00 |
| 08/26/2018 | PreApproved Payment Bill User Payment: Airbnb Payments Inc.
ID: [REDACTED] | Completed | USD | -455.85 | 0.00 | -455.85 |
| 08/26/2018 | Bank Deposit to PP Account
ID: [REDACTED] | Pending | USD | 455.85 | 0.00 | 455.85 |
| 08/29/2018 | Bank Deposit to PP Account
ID: [REDACTED] | Completed | USD | 460.00 | 0.00 | 460.00 |
| 08/29/2018 | General Credit Card Withdrawal
ID: [REDACTED] | Removed | USD | -247.50 | -2.50 | -250.00 |
| 08/29/2018 | General Credit Card Withdrawal
ID: [REDACTED] | Completed | USD | -247.50 | -2.50 | -250.00 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -19.43 | 0.00 | -19.43 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -19.43 | 0.00 | -19.43 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 19.43 | 0.00 | 19.43 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -19.43 | 0.00 | -19.43 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -19.43 | 0.00 | -19.43 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -2.50 | 0.00 | -2.50 |

Transaction History

August 13, 2018 through September 07, 2018



| Date | Description | Status | Currency | Gross | Fee | Net |
|------------|--|-----------|----------|--------|------|--------|
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -22.89 | 0.00 | -22.89 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -22.89 | 0.00 | -22.89 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 22.89 | 0.00 | 22.89 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -23.07 | 0.00 | -23.07 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -22.89 | 0.00 | -22.89 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -10.59 | 0.00 | -10.59 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -10.59 | 0.00 | -10.59 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 10.59 | 0.00 | 10.59 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -10.59 | 0.00 | -10.59 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -10.59 | 0.00 | -10.59 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -4.98 | 0.00 | -4.98 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -4.98 | 0.00 | -4.98 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 4.98 | 0.00 | 4.98 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -4.98 | 0.00 | -4.98 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -4.98 | 0.00 | -4.98 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -12.64 | 0.00 | -12.64 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -12.64 | 0.00 | -12.64 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 12.64 | 0.00 | 12.64 |

Transaction History

August 13, 2018 through September 07, 2018



| Date | Description | Status | Currency | Gross | Fee | Net |
|------------|---|-----------|----------|--------|------|--------|
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -12.64 | 0.00 | -12.64 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -12.64 | 0.00 | -12.64 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -13.79 | 0.00 | -13.79 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -13.79 | 0.00 | -13.79 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 13.79 | 0.00 | 13.79 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -5.00 | 0.00 | -5.00 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -13.79 | 0.00 | -13.79 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -11.58 | 0.00 | -11.58 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -11.58 | 0.00 | -11.58 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 11.58 | 0.00 | 11.58 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -11.58 | 0.00 | -11.58 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -11.58 | 0.00 | -11.58 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -15.84 | 0.00 | -15.84 |
| 08/31/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -15.84 | 0.00 | -15.84 |
| 08/31/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 15.84 | 0.00 | 15.84 |
| 08/31/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -15.84 | 0.00 | -15.84 |
| 08/31/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -15.84 | 0.00 | -15.84 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -28.79 | 0.00 | -28.79 |

Transaction History

August 13, 2018 through September 07, 2018



| Date | Description | Status | Currency | Gross | Fee | Net |
|------------|--|-----------|----------|--------|------|--------|
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -28.79 | 0.00 | -28.79 |
| 09/01/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 28.79 | 0.00 | 28.79 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -28.79 | 0.00 | -28.79 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -28.79 | 0.00 | -28.79 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -6.14 | 0.00 | -6.14 |
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -6.14 | 0.00 | -6.14 |
| 09/01/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 6.14 | 0.00 | 6.14 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -6.14 | 0.00 | -6.14 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -6.14 | 0.00 | -6.14 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -1.00 | 0.00 | -1.00 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Phlearn
ID: [REDACTED] | Completed | USD | -9.95 | 0.00 | -9.95 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -7.77 | 0.00 | -7.77 |
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -7.77 | 0.00 | -7.77 |
| 09/01/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 7.77 | 0.00 | 7.77 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber
Technologies, Inc
ID: [REDACTED] | Completed | USD | -7.77 | 0.00 | -7.77 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -7.77 | 0.00 | -7.77 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -13.40 | 0.00 | -13.40 |
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -13.40 | 0.00 | -13.40 |

Transaction History

August 13, 2018 through September 07, 2018



| Date | Description | Status | Currency | Gross | Fee | Net |
|------------|---|-----------|----------|--------|------|--------|
| 09/01/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 13.40 | 0.00 | 13.40 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -13.40 | 0.00 | -13.40 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -13.40 | 0.00 | -13.40 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -11.82 | 0.00 | -11.82 |
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -11.82 | 0.00 | -11.82 |
| 09/01/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 11.82 | 0.00 | 11.82 |
| 09/01/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -11.82 | 0.00 | -11.82 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -11.82 | 0.00 | -11.82 |
| 09/01/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -16.45 | 0.00 | -16.45 |
| 09/01/2018 | Account Hold for Open Authorization: PayPal
ID: [REDACTED] | Pending | USD | -16.45 | 0.00 | -16.45 |
| 09/02/2018 | Reversal of General Account Hold: PayPal
ID: [REDACTED] | Completed | USD | 16.45 | 0.00 | 16.45 |
| 09/02/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -16.45 | 0.00 | -16.45 |
| 09/02/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -16.45 | 0.00 | -16.45 |
| 09/02/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Pending | USD | -31.90 | 0.00 | -31.90 |
| 09/02/2018 | PreApproved Payment Bill User Payment: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -31.90 | 0.00 | -31.90 |
| 09/02/2018 | Bank Deposit to PP Account
ID: [REDACTED] | Pending | USD | 31.90 | 0.00 | 31.90 |
| 09/02/2018 | General Authorization: Uber Technologies, Inc
ID: [REDACTED] | Completed | USD | -31.90 | 0.00 | -31.90 |





Wells Fargo Way2Save[®] Checking

Account number: [REDACTED] ■ July 28, 2018 - August 27, 2018 ■ Page 1 of 7

WELLS
FARGO

FAIRBURN GA [REDACTED]

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| My Spending Report | ☒ | Overdraft Service | ☐ |



IMPORTANT ACCOUNT INFORMATION

In the "Available balance, posting order, and overdrafts" section of the Deposit Account Agreement under the question "How do we process (post) transactions to your account?" we are replacing the paragraph beginning with "Your available balance will be reduced by pending withdrawals" to include a new fee waiver as follows:

Your available balance will be reduced by pending withdrawals, such as debit card transactions we have authorized and must pay when they are sent to us for payment. If your account has insufficient funds as reflected by your available balance, the bank may assess overdraft and/or non-sufficient funds (NSF) fees on transactions we pay or return during nightly processing. A pending transaction will typically remain pending until we receive it for payment from your account, but we must release the pending transaction hold after three business days for most transactions. These pending transactions may be sent to us for payment after they have dropped from your account, but we must pay them when we receive them for payment.

In some circumstances, previously authorized transactions may be paid into overdraft if other transactions or fees have reduced your balance before the pending transactions are sent to us for payment. To minimize the number of overdraft fees in these circumstances, we track transactions that reduced your available balance while pending and caused overdraft fees on other transactions. If these

Transaction history (continued)

| Date | Check
Number | Description | Deposits/
Additions | Withdrawals/
Subtractions | Ending daily
balance |
|------|-----------------|---|------------------------|------------------------------|-------------------------|
| 8/13 | | Purchase authorized on 08/10 Shell Service Station Fairburn GA
[REDACTED] Card [REDACTED] | | 2 41 | |
| 8/13 | | Purchase authorized on 08/11 Sq *Myya Mixon 877 417 4551 GA
[REDACTED] Card [REDACTED] | | 25 00 | |
| 8/13 | | Purchase authorized on 08/11 Journeys #1078 Douglasville GA
[REDACTED] Card [REDACTED] | | 114 95 | |
| 8/13 | | Purchase authorized on 08/11 0420 Forever 21 Douglasville GA
[REDACTED] Card [REDACTED] | | 9 43 | |
| 8/13 | | Purchase authorized on 08/12 Sqc*Square Cash 8774174551 CA
[REDACTED] Card [REDACTED] | | 20 00 | |
| 8/13 | | ATM Withdrawal authorized on 08/12 3820 Camp Creek Pkwy S
Atlanta GA 0001849 ATM D 0534S Card [REDACTED] | | 20 00 | |
| 8/13 | | ATM Withdrawal authorized on 08/12 3820 Camp Creek Pkwy S
Atlanta GA 0001907 ATM D 0534S Card [REDACTED] | | 20 00 | |
| 8/13 | | Purchase authorized on 08/13 Bp#8138968Oakle Fairburn GA
[REDACTED] Card [REDACTED] | | 23 05 | |
| 8/13 | | Save As You Go Transfer Debit to [REDACTED] | | 8 00 | 818 41 |
| 8/14 | | Purchase authorized on 08/14 Marta Atlanta GA
[REDACTED] Card [REDACTED] | | 5 00 | |
| 8/14 | | Capital One Mobile Pmt [REDACTED] [REDACTED]
[REDACTED] | | 46 59 | |
| 8/14 | | Save As You Go Transfer Debit to [REDACTED] | | 1 00 | 765 82 |
| 8/15 | | Recurring Payment authorized on 08/14 Netflix Com Netflix Com
CA [REDACTED] Card [REDACTED] | | 13 99 | |
| 8/15 | | Purchase authorized on 08/14 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 0 85 | |
| 8/15 | | Purchase authorized on 08/14 Enterprise Rent A Union City GA
[REDACTED] Card [REDACTED] | | 50 00 | |
| 8/15 | | Recurring Transfer to [REDACTED] Way2Save Savings Ref
#Op04Yxj7x8 [REDACTED] | | 500 00 | |
| 8/15 | | Fedloanservicing Stdnt Loan 180814 6Mncqbk1071 [REDACTED]
[REDACTED] | | 26 14 | |
| 8/15 | | Save As You Go Transfer Debit to [REDACTED] | | 2 00 | 172 84 |
| 8/16 | | Online Transfer From [REDACTED] J Way2Save Savings [REDACTED] Ref
b04Z7Wby2 on 08/16/18 | 250 00 | | |
| 8/16 | | Purchase authorized on 08/14 Starbucks 800 782 7282 WA
[REDACTED] Card [REDACTED] | | 25 00 | |
| 8/16 | | Purchase authorized on 08/14 Chick Fil A #00238 404 577 4194
GA [REDACTED] Card [REDACTED] | | 8 74 | |
| 8/16 | | Purchase authorized on 08/15 Paypal *Fashionnov 402 935 7733
CA [REDACTED] Card [REDACTED] | | 38 99 | |
| 8/16 | | Save As You Go Transfer Debit to [REDACTED] | | 3 00 | 347 11 |
| 8/17 | | Online Transfer From [REDACTED] J Way2Save Savings [REDACTED] Ref
b04Zfm39K on 08/17/18 | 240 00 | | |
| 8/17 | | Purchase authorized on 08/15 Chick Fil A #01577 770 892 3908
GA [REDACTED] Card [REDACTED] | | 17 50 | |
| 8/17 | | Purchase authorized on 08/16 USA*Southern Refre Tucker GA
[REDACTED] Card [REDACTED] | | 1 45 | |
| 8/17 | | Save As You Go Transfer Debit to [REDACTED] | | 2 00 | 566 16 |
| 8/20 | | Money Transfer authorized on 08/20 From [REDACTED] GA
[REDACTED] Card [REDACTED] | 480 35 | | |
| 8/20 | | Online Transfer From [REDACTED] J Way2Save Savings [REDACTED] Ref
b04Zgz7H4 on 08/18/18 | 200 00 | | |
| 8/20 | | Online Transfer From [REDACTED] J Way2Save Savings [REDACTED] Ref
b04Zpq7By on 08/20/18 | 450 00 | | |
| 8/20 | | Purchase authorized on 08/16 Coweta Fayette Ele 770 [REDACTED]
GA [REDACTED] Card [REDACTED] | | 124 00 | |
| 8/20 | | Recurring Payment authorized on 08/17 AT&T *Payment
800 288 2020 TX [REDACTED] Card [REDACTED] | | 19 25 | |
| 8/20 | | Purchase authorized on 08/17 Sq *Myya Mixon 877 417 4551 GA
[REDACTED] Card [REDACTED] | | 175 00 | |